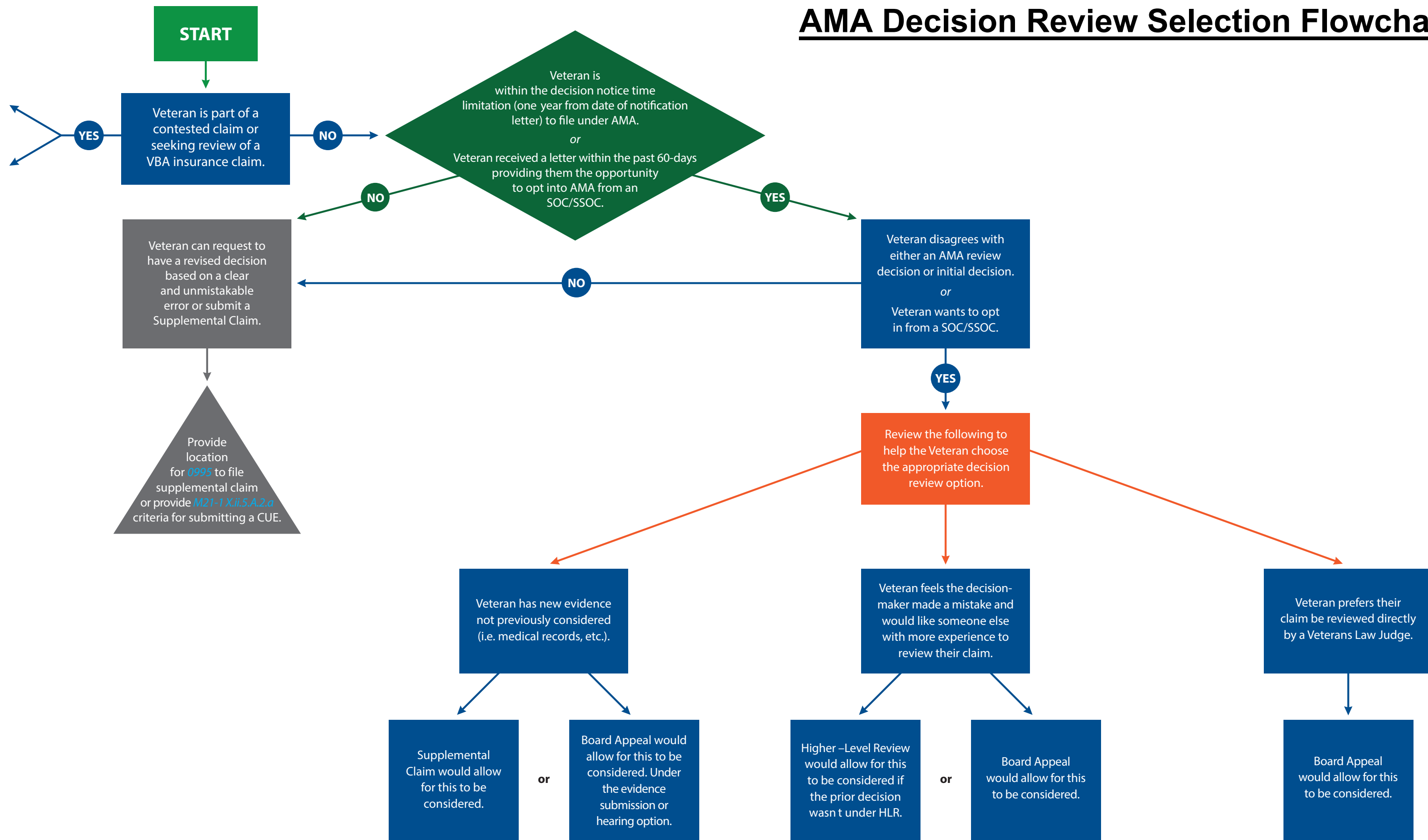


AMA Decision Review Selection Flowchart

A **contested claim** is one where multiple people are claiming the right to a benefit that only one party has a right to; the *only option is filing a Board Appeal which must be post-marked or received by the Board within 60 days from the date the RO mailed the decision.*

A VBA **insurance claim** can have a complaint filed with a United States district court in the jurisdiction in which you reside within 6 years from when the right of action first accrues.



	Supplemental Claim	Board Appeal	Higher-Level Review	Board Appeal	Board Appeal
What is This?	A reviewer will determine whether new and relevant evidence changes the prior decision.	A Veterans Law Judge at the Board of Veterans' Appeals (Board) will review your decision.	An experienced claims adjudicator will review your decision using the same evidence VA considered in the prior decision.	A Veterans Law Judge at the Board of Veterans' Appeals (Board) will review your decision.	A Veterans Law Judge at the Board of Veterans' Appeals (Board) will review your decision.
By Selecting This Option	You are adding or identifying new and relevant evidence to support your claim that we did not previously consider. VA will assist you in gathering new and relevant evidence that you identify to support your claim.	You must choose a docket: Direct Review - You do not want to submit evidence or have a hearing. Evidence Submission - You choose to submit additional evidence without a hearing. Hearing - You choose to have a hearing with a Veterans Law Judge.	You have no additional evidence to submit to support your claim, but you believe there was an error in the prior decision. You can request an optional, one-time, informal conference with a Higher-Level Reviewer to identify specific errors in the case, although requesting this conference may delay the review.	You must choose a docket: Direct Review - You do not want to submit evidence or have a hearing. Evidence Submission - You choose to submit additional evidence without a hearing. Hearing - You choose to have a hearing with a Veterans Law Judge.	You must choose a docket: Direct Review - You do not want to submit evidence or have a hearing. Evidence Submission - You choose to submit additional evidence without a hearing. Hearing - You choose to have a hearing with a Veterans Law Judge.
Goal To Complete	125 days on average	365 days on average for Direct Review (longer for the other options)	125 days on average	365 days on average for Direct Review (longer for the other options)	365 days on average for Direct Review (longer for the other options)
Form To File To Select This Option*	VA Form 20-0995, <i>Decision Review Request: Supplemental Claim</i>	VA Form 10182, <i>Decision Review Request: Board Appeal (Notice of Disagreement)</i>	VA Form 20-0995, <i>Decision Review Request: Higher-Level Review</i>	VA Form 10182, <i>Decision Review Request: Board Appeal (Notice of Disagreement)</i>	VA Form 10182, <i>Decision Review Request: Board Appeal (Notice of Disagreement)</i>
Further Options After This Decision Review	You may request another Supplemental Claim, a Higher-Level Review, or a Board Appeal	You may request a Supplemental Claim or appeal to the U.S. Court of Appeals for Veterans Claims	You may request another Supplemental Claim, or a Board Appeal	You may request a Supplemental Claim or appeal to the U.S. Court of Appeals for Veterans Claims	You may request a Supplemental Claim or appeal to the U.S. Court of Appeals for Veterans Claims

