

## SINGLE EVENT MEMBERSHIP TERMS AND CONDITIONS

### About Single Event Membership

Single Event Membership is for individuals who are not already a Full or Club Associate Member of British Canoeing and wish to participate in an event organised by British Canoeing, an English based organisation affiliated to British Canoeing, or a British Canoeing discipline committee. It provides public liability insurance cover for the named person while they take part in the event that the Single Event Membership has been purchased for.

### Terms and Conditions

These terms and conditions form the basis of the contract through which British Canoeing (“we” or “us”) will deliver a service to you when you purchase a *British Canoeing Single Event Membership*. Upon agreeing to these terms and conditions you are automatically granted a Single Event Membership applicable to the Event to which you are attending or participating in. You are also agreeing that during the course of the Membership you will abide by the governing documents of British Canoeing including the Articles of Association and the rules and regulations as amended from time to time. These terms and conditions apply to any individual purchasing a Single Event Membership. A Single Event Membership can be used when participating in an Event within England or an Event outside of England which has been organised by an English based organisation or a British Canoeing discipline committee.

On becoming a Single Event Member, you have, and you are, providing us with consent to process and store your personal data for the purposes of administering your membership. Your personal data will be processed and stored in compliance with the British Canoeing Data Protection Policy and in accordance with all applicable Data Protection laws in effect at the time of publication of these terms, including but not limited to, the Data Protection Act 2018 and the UK GDPR.

Further information on British Canoeing’s approach to privacy and data protection, including our privacy notices, policies and contact details, can be located in our Privacy Centre (<https://www.britishcanoeing.org.uk/about/privacy-centre>).

British Canoeing, whose registered office is National Water Sports Centre, Adbolton Lane, Holme Pierrepont, Nottingham, NG12 2LU. British Canoeing is governed by its Articles of Associations and Regulations.

As a Single Event Member, you fall into one of the following categories:

- Persons aged under 18 at the time of the application will be a **Youth Single Event Member**.
- Persons over the age of 18 at the time of the application, will be an **Adult Single Event Member**.

### Membership Benefits

As a Single Event Member you will receive a range of benefits including:

- Third party liability insurance whilst taking part in the event/competition on a given and specified date(s);
- A Waterways licence for the period of the event if required (events held within England only)
- An option to sign up to receive monthly e-newsletters - Go Paddling

We reserve the right to change the benefits that apply to British Canoeing Single Event Members at any time and without prior notice. All reasonable efforts will be made to notify event ticket holders of changes.

### **Event Ticket Holder Contract**

Once you have submitted your details, you will receive an email outlining your registration as an Single Event Member, which will also provide you with the terms and conditions and the process for updating your communication preferences.

### **Applications**

Applications are made through the online event entry system. The contract between you and us will be formed when we send your welcome email after you click on the "I Agree", the "Submit" or similar button to agree to these terms and conditions.

### **Cancellation**

Your British Canoeing Single Event Membership Event ticket is a one-off purchase.

If you wish to cancel your event ticket, you must inform us of your intention to cancel a minimum of five working days prior to the event. This notice should be provided directly to us, in writing by email.

### **British Canoeing commitment to Anti-Doping**

As a Single Event Member, you are agreeing to be bound by the British Canoeing Anti-Doping Rules and acknowledge and accept that the British Canoeing Anti-Doping Rules apply to all entrants participating in the sport for a minimum of 12 months from the commencement your event entry whether or not you are a citizen of, or resident in, the UK.

### **Rights to refuse applications**

We reserve the right not to fulfil, or to cancel, your application if we are unable to obtain payment authorisation.

If you are accepted as a Single Event Member, then in certain circumstances, we reserve the right to suspend or revoke the Single Event Membership with immediate effect. Potential

circumstances which may trigger the suspension or revocation of the Single Event Membership include, but are not limited to:

- Providing false or misleading information in your application;
- A sufficiently serious breach of these terms and conditions;
- A breach of, or failure to comply with, the British Canoeing Anti-Doping Rules;
- An instruction from the British Canoeing Safeguarding Case Management Group;
- An instruction made under the [British Canoeing Disciplinary, Dispute and Appeal Regulations](#).

### **Force majeure**

Neither party shall be liable to the other for any delay or non-performance of its obligations by reason of matters beyond its control including, but not limited to, any act of terrorism, war, riot, global pandemic (including, but not limited to, the Coronavirus COVID-19 outbreak), civil commotion, compliance with any law or government order, fire, flood or storm, strikes, or any other industrial dispute, delay in transit, power failure, postal delay, or any event that cannot be reasonably be planned for or avoided. In which case, we will deliver as soon as is reasonably possible.

### **Price information**

Fees displayed on the event entry system or quoted by an authorised British Canoeing representative, will prevail in relation to Single Event Membership fees.

You can make payment by credit or debit card.

We reserve the right to increase the price of Single Event Membership on an annual basis. If we discover an error in the price of Single Event Membership, we will inform you as soon as is reasonably possible.

### **Liability**

Our liability to you will not extend to any benefits, goods or services provided by an external provider during the course of any Event or Competition. We specifically exclude liability for any loss or damage suffered by you as a result of your involvement with an external provider in whatever manner this may take.

These Terms and Conditions do not and shall not affect your statutory rights as a consumer.

### **Data protection and use of personal data**

British Canoeing is a privacy conscious organisation and is strongly committed to an individual's right to privacy. As a Single Event Member of British Canoeing your data will be used to administer your Single Event Membership, for communicating with you regarding the

Event your membership relates to, and insurance purposes. Full details of how the personal data you provide to us will be used can be found in our [Members Privacy Notice](#).

You will receive communications relating to the status and use of your Single Event Membership. In addition, if you provide us with your email address you have the option to opt in to receive monthly communications which may be of interest to you. You can update your communication preferences at any time by clicking unsubscribe on any emails received or contacting us directly.

Your personal data may be shared with the organiser of the Event or Competition that your Single Event Membership relates to. Your data will not otherwise be shared with any external third parties except where this is required under law.

If you wish to obtain a copy of the personal data we hold relating to you, or if you believe that any data we hold concerning you is incorrect or out of date, then please contact us at the address below or via [GDPR@britishcanoeing.org.uk](mailto:GDPR@britishcanoeing.org.uk).

Should you wish any data we hold relating to you to be deleted at any point, you should also contact us at [GDPR@britishcanoeing.org.uk](mailto:GDPR@britishcanoeing.org.uk).

Please note that you may be asked to provide proof of your identity as well as any further information that might help us to locate the data you are seeking.

### **Variation**

We may change these terms and conditions at any time upon giving you 14 days prior written notice. The most recent edition of these terms and conditions will be binding upon you. A Single Event Member may exit the contract without penalty if they do not accept any proposed variation.

### **Governing law and jurisdiction**

These terms and conditions are governed by English law. You hereby irrevocably submit to the exclusive jurisdiction of the English courts notwithstanding the jurisdiction where you are based.

If any court or competent authority decides that any of the provisions of these terms are invalid, unlawful or unenforceable to any extent, the term will, to that extent only, be severed from the remaining terms, which will continue to be valid to the fullest extent permitted by law.

### **Third parties**

A person who is not party to these Terms shall not have any rights under or in connection with them under the Contracts (Rights of Third Parties) Act 1999.

**Queries comments and complaints**

We will respond to any initial complaint or query received within three working days. This may be an acknowledgement that we have received a complaint whilst further investigations are carried out.

If you have any queries, comments or complaints about your Single Event Membership please contact [events@britishcanoeing.org.uk](mailto:events@britishcanoeing.org.uk) for queries relating to any events or [clubs@britishcanoeing.org.uk](mailto:clubs@britishcanoeing.org.uk) for all other matters.

Telephone: 0300 0119 500 (lines are open Mon-Fri 8.30am-6pm) (excluding public holidays and Christmas holiday)

Email:

Post: National Water Sports Centre, Adbolton Lane, Holme Pierrepont, Nottingham, NG12 2LU

Should you be unhappy with the outcome of your initial complaint, the matter can be escalated in accordance with the [British Canoeing Complaints Procedure](#).