

# Q1 - CE Department / Maggie

Goal	Measurement of Success	ETA	Dependency	Status
<b>Goal 1.</b> Cleanup community-related documentation on Office wiki	<ul style="list-style-type: none"> <li>- Document structure of CE</li> <li>- Cleanup CE pages to make resources more locatable</li> <li>- Update “<a href="#">how tos</a>” template and pages linked therefrom</li> </ul>	9/30		
<b>Goal 2.</b> Initiate development of the Wikimedia Resource Center ( <a href="#">Annual Plan - CE - Program 3</a> )	<ul style="list-style-type: none"> <li>- Pilot and test central landing page and internal pages, navigation and contact structure.</li> <li>- Implement Guided Tour extension</li> <li>- Collect feedback from internal teams on interactions with communities and re-assess WRC design and content.</li> </ul>	9/30	CE teams - Communications  Engineering (Collaborations team)	
<b>Goal 3.</b> Create system with community tech for prioritizing and supporting development of Program Tools ( <a href="#">Annual Plan - CE - Program 3</a> )	<ul style="list-style-type: none"> <li>- Develop system to prioritize and develop program tech needs with Community Tech</li> <li>- Prioritize, coordinate the creation of use cases for, and support the development of key program tech tools.</li> </ul>	7/31  9/30	Community Tech	

# Q1 - CE / Technical Collaboration

## Quarterly Goals Summary

Goal	Measurement of Success	ETA	Dependency	Status
Cleanup of community-related documentation on Office wiki ( <a href="#">Annual Plan - CE - Program 7</a> )	<ul style="list-style-type: none"> <li>- Document structure of CE</li> <li>- Cleanup CE pages to make resources more useful</li> <li>- Update “<a href="#">how tos</a>” template and pages linked therefrom</li> </ul>	EoQ	Support and Safety (contributing writers)	
Technical Collaboration Guideline on project information ( <a href="#">Annual Plan - CE - Program 7 - Goal 2</a> )	<ul style="list-style-type: none"> <li>- Recommendation for announcing new project proposals.</li> <li>- Recommendation for projects requesting prioritization or resources.</li> <li>- Recommendation for publishing project updates.</li> </ul>	EoQ	Product management (for initial feedback)	
<a href="#">Work with communities to learn how inter-wiki search might work</a> ( <a href="#">Annual Plan - CE - Program 7 - Goal 1</a> )	<ul style="list-style-type: none"> <li>- Call for feedback sent to targeted communities.</li> <li>- Volunteers contribute ideas, get involved, and help improving the plan.</li> <li>- Based on the experience, feedback for the Technical Collaboration Guideline is provided.</li> </ul>	EoQ	Discovery team (involving community liaison in the project)	
Hire a Developer Advocate ( <a href="#">Annual Plan - CE - Program 8</a> )	<ul style="list-style-type: none"> <li>- Publish a Developer Advocate job opening consistent with annual plan.</li> <li>- Promote the job opening to audiences consistent with TC and WMF strategy.</li> <li>- Process candidates, select one, and send them a job offer.</li> </ul>	EoQ	Talent & Culture (handling the job opening, promoting it, screening candidates)	

# Q1 - CE / Support & Safety

## Quarterly Goals Summary

Goal	Measurement of Success	ETA	Dependency	Status
Goal 1. Research and plan training modules delivery method/platform ( <a href="#">Annual Plan - CE - Program 2</a> )	<ul style="list-style-type: none"> <li>→ Prepare a consultation with functionaries, other community members, academics, organizers (editathon organizers, GLAM partners, etc.) and industry experts to help SuSa decide delivery choice of the training module platform.</li> <li>→ Have completed in-depth feedback from 30 consultees</li> </ul>	8/15  9/15	Community groups, outside experts, academic partners	
Goal 2. Research and plan modules content for two modules: harassment and event banning ( <a href="#">Annual Plan - CE - Program 2</a> )	<ul style="list-style-type: none"> <li>→ Consult above groups to advise on the content for the event ban module.</li> <li>→ Consult above groups to advise on the content the harassment module.</li> <li>→ Have completed in-depth feedback from 20 consultees</li> </ul>	8/15  8/15  9/15	Community groups, outside experts, academic partners	
Goal 3. Follow-up surveys on satisfaction with SuSa support ( <a href="#">Annual Plan - CE - Program 10</a> )	<ul style="list-style-type: none"> <li>→ Survey designed for staff “customers”</li> <li>→ Create and schedule surveys for functionary groups with which SuSa interacts</li> </ul>	7/21 7/21	Functionary groups, staff "customers"	
Goal 4. <b>CORE</b> Maintain the core. ( <a href="#">Annual Plan - CE - Program 11</a> )	<ul style="list-style-type: none"> <li>→ Design methods to track non-emergency safety requests and timing.</li> <li>→ Execute and maintain core workflows with 95% of inquiries responded to within 2 business days.</li> </ul>	EoQ  EoQ	Legal	

# Q1 - CE / Learning & Evaluation

## Quarterly Goals Summary

Goal	Measurement of Success	ETA	Dependency	Status
<b>Goal 1. Develop redesign plan for team portals</b> <a href="#">(Annual Plan - CE - Program 3, objective 2)</a>	* Develop redesign plan for the Evaluation Portal and other L&E resources for Q2 to correspond with lessons from phase 1 UX research	9/30		
	* Plan phase 2 UX research design study	9/30		
<b>Goal 2. Define “Leadership” development pathways and provide support to regional learning events</b> <a href="#">(Annual Plan - CE - Program 1, objective 1)</a>	* Gather community feedback on defining leadership and leadership pipelines for next year’s Peer Academy revisions to the current Learning Days pre-conferences	9/30	Programs	
	* Support regional conferences (CEE Meeting, India Wiki Con) with learning and evaluation content support as needed	8/15		
<b>Goal 3. Develop surveys &amp; initiate survey collection for CE Insights</b> <a href="#">(Annual Plan - CE - Program 1, objective 3)</a>	* Complete first draft of CE Insights performance surveys (5 audiences) prepared for question testing	9/15	CE teams	
	* Data collection completed for August Pulse survey	9/30	WMF team demand	
	* Develop survey templates for conferences (pre-conference and post-conference)	9/30		
<b>Goal 4. Support evaluation design and new affiliate partnerships</b> <a href="#">(Annual Plan - CE - Program 6, objectives 2 &amp; 3)</a>	* Support the committee to launch Welcome Kit for new affiliates	8/1	AffCom	
	* Provide SMART targets consultation by request for FDC Round I applicants	9/30		
<b>Goal 5. Maintain Core</b>	* Maintain consistency and responsiveness on all regular workflows	9/30		

# Q1 - CE / Wikipedia Education Program

Goal	Measurement of success	ETA	Dependency	Status
Goal 1. Complete the beta development of, and maintenance plan for, the Program & Events Dashboard ( <a href="#">Annual Plan - CE - Program 3. objective 1</a> )	<ul style="list-style-type: none"> <li>* Beta version of Program and Events Dashboard to be usable for global program leaders, with documentation</li> <li>* Establish maintenance roadmap for tool with WMF commitments</li> </ul>	8/31 8/31	Community Tech, Ops, Legal, Wiki Education Foundation (development, production) / Community (testing)	
Goal 2. Support global programs through peer mentoring ( <a href="#">Annual Plan - CE - Program 1, objectives 1 and 2</a> )	<ul style="list-style-type: none"> <li>* Adopt and pilot a mentoring framework and pipeline for Education Collaborative to offer more global support</li> <li>* Support education tracks at regional conferences (CEE, WikiConference India)</li> </ul>	9/30	Collab and community  Community event organizers	
Goal 3. Core	<ul style="list-style-type: none"> <li>* Produce Ed Collab videos to promote program and best practices, updating toolkit and learning patterns</li> <li>* Recruit and hire Education Program Coordinator as req backfill</li> <li>* Intern will focus on comms and a campaign, as well as revising the edu portal.</li> </ul>	8/15 8/31 8/15	Communications  Recruiting, CE department support  L&E and Communications support	

# Q1 - CE / Resources

## Quarterly Goals Summary

Goal	Measurement of Success	ETA	Dependency	Status
<b>Goal 1:</b> Continue implementation of grants restructure <a href="#">(Annual Plan - CE - Program 4 - Obj 2)</a>	<ul style="list-style-type: none"> <li>*Continue work on portal</li> <li>*Launch conference and quarterly project grants</li> <li>*Recruit + train project and conference grant committee members</li> <li>*Transition TPS responsibilities from Marti to Kacie</li> </ul>	EOQ	Design/build resources for wiki pages/flows, Legal, Finance	
<b>Goal 2:</b> Launch updated global metrics <a href="#">(Annual Plan - CE - Program 4 - Obj 2)</a>	<ul style="list-style-type: none"> <li>* Updated Global Metrics is included in Project grants</li> <li>* Finalize transition plan for APG and SAPG</li> <li>* Scope update to resources and tools support</li> </ul>	July Aug EOQ	L&E, Analytics for Wikimetrics?	
<b>Goal 3.</b> Maintain grant programs and workflows and CCD program support <a href="#">(Annual Plan - CE - Program 4 - Obj 1 &amp; Program 9 - Obj 2)</a>	<ul style="list-style-type: none"> <li>*Meet commitments for 10 of 10 grantmaking workflows</li> <li>*Onboard new APG Program Officer</li> <li>*Recruit new APG full and simple committee members</li> <li>*Complete review of PEG requests, reports submitted FY15-16</li> <li>*Follow up + support Community Capacity Development pilots; publish post-training surveys analysis; conduct general community surveys</li> </ul>	EOQ	Finance & Legal (grants) Board representative (FDC recruits) PC&L (survey support) Ad hoc consultations with Engineering	
<b>Goal 4.</b> Prepare and communicate impact report on prior Inspire Campaigns <a href="#">(Annual Plan - CE - Program 9 - Obj 1)</a>	<ul style="list-style-type: none"> <li>*Develop analysis/reporting plan for funded Inspire Campaign ideas to summarize outcomes</li> <li>*Develop communication plan for publishing this report widely in the community and outside Wikimedia projects as appropriate.</li> </ul>	EOQ	Comms	

# Q1 - CE / Wikipedia Library + GLAM

## Quarterly Goals Summary

Goal	Measurement of Success	ETA	Dependency	Status
<b>Goal 1:</b> Enhance research access	4 TWL partners/expansions--2 non-English; 300 new accounts distributed; 50 new users; 1 new TWL branch contacting publishers; pitch free-to-read referral links to 1 partner	9/30/16	Publishers, signups	Ongoing
<b>Goal 2:</b> Scale global Library branches; Strengthen GLAM relationships	Implement TWL Global Branch Strategy; Contact 5 new TWL language leaders; 1 new TWL community consultation, developed language, & emerging community branch; Draft framework for sharing/updates across TWL branches; Move TWL guides to Meta; Consult 20 GLAM community/affiliate leaders; Help plan European GLAM meeting; Identify target GLAM organizations	9/30/16	Affiliates and volunteers	Ongoing
<b>Goal 3:</b> Improve GLAM documentation and non-Chapter resources	Consult on GLAM Documentation; Write “Why Wikidata + GLAM?”; Evaluate GLAM US Bootcamp & integrate into global materials; Draft leadership framework; Create digitization practices & support portal; Draft digitization guide for grants; Support improving Community Tech WikiSource; Model 1 emerging community GLAM project	9/30/16	Affiliates, GLAM Leaders	Ongoing
<b>Goal 4:</b> Improve communication channels; extend our network of influence	Open comments on IFLA papers; Draft ARL engagement strategy; Supervise library school practicums; Attend IFLA 2016; Host 2 Partnership Brunches; Pursue outside library funding with 1 partner; Find social media volunteers for GLAM-Wiki handles; Publish monthly WMF report for This Month in GLAM WMF; Create strategy for glam@wikimedia.org; Investigate GLAM-request triage options	9/30/16	Partner response	Ongoing
<b>Goal 5:</b> Build future TWL platform; Advocate for GLAM tech needs	Release library card platform & pilot signups; Report on ‘Research help” pilot; Work on WikiCite next steps; Work with OA practicum to develop OABot; Pilot custom notifications for library access; Analyze editor linking with Special:linksearch; Open OCLC negotiation for EZproxy and discovery services; Support CE Program Tools and Tech needs list; Consult on structured data for Commons; Design consult for Maps & Graphs reuse cases	9/30/16	Volunteers WMF Collaboration	Ongoing