From:

Sent:

Thursday, 18 August 2011 3:13 PM

To: Cc:

Subject:

RE: making a decision about the Argus Online project

TRIMMOS
DATE:
No: RIV 80720

I believe we should go with Option 1 - Trove.

There would be a significant amount of work to get the data into the old Argus Index (option 2) given the amount of time that has passed since we last loaded data into it. If we're going to do work anyway, it may as well go into Trove. I don't think it would be difficult but it could still be fairly time-consuming - last time there were quite a few structural mistakes in the data that we had to return to fix. And there would have to be some changes to Trove.

From:

Sent: Thursday, 18 August 2011 2:50 PM

To:

Cc:

Subject: making a decision about the Argus Online project

Following on from the recent Trove/ANDP team discussion about continuing the Argus Online project, I would welcome feedback on the following (by Friday 26 August if possible). Of especial significance to help us make a final decision will be the amount of time required to deliver each option.

has provided me with some usage statistics for the site, which I requested to determine the essentiality of the service. Deirdre gave me some comparative statistics for other products which the Library pays for.

### **Argus Online**

2007 - 13,645 (8.48 pages per visit)

2008 - 19,192 (7.69 pages per visit)

2009 - 17,988 (7.88 pages per visit)

2010 - 21,231 (9.11 pages per visit)

2011 (to date) - 7,922 (6.82 pages per visit)

As previously mentioned, I believe the 2010 increase is due to some publicity about the impending index updates [http://blogs.abc.net.au/victoria/2010/05/the-argus-makes-a-return-online.html]. However, these statistics indicate a reasonable level of interest, the availability of the digitised pages not withstanding.

eResources access

To date

this

Onsite and offsite

year

Subtotal via catalogue	11,406
Subtotal via eResources	52,501
Subtotal via Trove	10
Total	63,917

### Options for proceeding

### Option 1

In line with our strategic objective of reducing the number of separate websites the Library supports, we could treat the indexes as a source of data (like APAIS data) for Trove. Responsibilities to do this are suggested as follows:

### CIB and CAB

- With assistance from , who is familiar with the data, confirm that the next set of index data can be
  mapped and loaded into Trove. Instead of being displayed as a separate service, integrate the display into Trove
  (could this be done in a way similar to the labelling being proposed for the AWW?). Could it also form a test
  case for other indexes?
- On load, the index entries should link to the relevant pages in Trove. A better level of granularity is unlikely because the indexes are derived from a copy of the Victorian version of the paper, whereas the digitised pages were created from a copy of the NSW published version.

#### Trove support team

With relevant IT staff, contact the index creators and propose the new approach

### Web Publishing Branch

Subject to confirmation, eventually switch off the old website.

#### Option 2

If it is not possible to load the data into Trove, then the likely actions are:

### Web Publishing Branch

- Change the current website to reflect the availability of a new decade
- Provide a link to Trove to indicate the availability of fulltext.

### CAB and CIB

Load the new indexes using existing software, with assistance from

### Trove support team

• Advise the index creators that data will be loaded only for the remainder of the decade, not to 2003 as proposed in the original grant.

### Option 1 is preferred because:

- (a) it reduces the number of siloed websites hosted by the NLA
- (b) it adds value to Trove
- (c) it satisfies the request to be a part of Trove
- (d) new data can be added using a routine which does not have to be dusted off every few years or so.

Thanks for your advice,

Resource Sharing and Innovation Division National Library of Australia

Parkes Place Canberra ACT 2601

e: e

From:	
C4.	

Sent:

Friday, 19 August 2011 11:51 AM

To:

Cc: Subject:

RE: making a decision about the Argus Online project

Hi,

suggestion of loading the index as a separate resource rather than only mapping the index to articles in Trove is good because:

- It will often be hard to correctly identify the article. I'm not sure of the extent of havoc caused by the digitisation of a different edition (in newspapers) from the one indexed in Argus Index ( sample suggests around 20% inaccuracies just on page number), but regardless, the article zoning in newspapers is often coarse and the Argus Index does not identify articles, only date, page and column
- This approach "honours the intent" of and her indexers, who put a lot of store in the structure of the index, and were even vocally opposed to searching (as opposed to browsing) of the index in the initial version. The custom Trove resource display for each heading would probably look a lot like the current Argus Index entry for a heading.
- Many of the Argus Index headings and descriptions are hard to "translate" to tags, but that is currently the only mechanism we have for representing them. They are not comments. For example, typical headings are
  - Abattoirs -
    - Henry Walker, boiling down works nuisance
    - overflow at Richmond abattoirs after storm
    - St Kilda abattoirs
    - inspector of nuisances at Hawthorn reports on inaction on paving and draining of butchers
    - Central Board of Health objections to slaughtering of animals on butcher's premises, Fitzroy

Many are extremely long.

#### But:

- Although this information is invaluable (not least because it provides a entry to articles whose OCR quality means the current NDP text doesn't), if it is kept separate from newspapers (in another zone), we'd have to make sure newspaper searchers were drawn to its existence – it would be disappointing if it were only visible from a non-newspaper island. So I think we have to incorporate it somehow in the NDP index as well (more below)
- How will indices from multiple years be combined or represented? Maybe this is a non-issue because the indexers have been consistent and not changed their minds on index structure as they've been going (or maybe they've retrospectively amended previous indices, and we need to acquire those amendments) - maybe ▲knows this!?
- Will we be able to hazard a guess at the matching article in NDP? For example, if you came across this article

it would be nice to see the index entry: "Extradition - Sergeant Toohey, from NZ to arrest John Fishenden, arrested himself for leaving with money Fishenden procured by fraud" and particularly to know the court case had been indexed with the same heading "3 Jul 1878 5d [court case]" and link straight to that page/column: <a href="http://trove/ndp/del/article/5938586/250597?searchTerm=toohey#pstart250597">http://trove/ndp/del/article/5938586/250597?searchTerm=toohey#pstart250597</a>

These are both long, multipage (but typical) articles, which demonstrate the problem of precise assignment of the indexing and finding or navigation to the "right" part, but perhaps by adding navigation to a column (rather than just to article or page) can help matters.

- How would we show the index contents in the newspapers display? Will we index them with the article (if we can guess it), or articles on that page/column if we cant? Will we show them in newspaper search results? (As snippets or as we currently show tags?) Will we show them on the page and/or article detail displays similar to how we show tags, or will we somehow associate them with column headings? Will we display them in full or hint at them and reveal them when user's curiosity is piqued? (I think we just have to try a few reasonable things and test them with real users.)
- How will we minimise the confusion caused by the distinction between tags and Argus Index descriptors? Will users be puzzled that index only covers Argus, and will they assume it covers more titles and worry about omissions?
- Will Argus Index entries be correctable/deletable/addable? For example, in the above extradition story, MAYBE the Argus Indexers missed an article. It would also be tempting to extend the index to other titles (perhaps some other title contained a follow-up or different interpretation of this court case), but how would this interact with tagging would it create more confusion than the separate Argus Index data will inevitably cause?

Another reason for "correction" would be page and column errors (see Word document), but then are we changing the Argus Index to refer to the Sydney edition, or would we retain the Melbourne edition reference and create a separate one (which NDP uses) for the Sydney verion?

Re the surge in Argus Online usage 2010, 7 days in May accounted for over 80% of that month's traffic, which itself was about 6 times more than the monthly average, and most of the May traffic came from a Russian IP address which looks to be a crawler masquerading as a browser. The page view average recorded by AWW stats for July 2011 is 175, a stat that doesn't seem to have obvious inaccuracies caused by misidentified robots or bogus page counting. But the stats are very volatile – there are numerous flurries of activity (eg 28Nov10 - 5K pages, 1 Nov10 - 2.5K pages, 12Aug10 - 8K pages) – I've looked at a few of these and they typically look like a site crawl from a single IP address (not identified as a robot by AWW stats).

By way of comparison, Argus pages on Trove typically get over 100K hits per day, but those Argus pages cover a much longer period of time (1848 - 1956) and are of course full text!

From:

Sent: Friday, 19 August 2011 11:16 AM

To: 🎖

Subject: RE: making a decision about the Argus Online project

Hi,

Here's some information to start. A guess at accuracy of page numbers, and how many keywords from the index are searchable in Trove.

<< File: Argus.docx >>

From:

Sent: Thursday, 18 August 2011 3:10 PM

To:

Cc:

Subject: FW: making a decision about the Argus Online project

Hi 🔭

Here is another piece of work for you. Background emails to follow.

Could you investigate please ( and worked on the Argus index in the past) what the options are, issues would be, and work involved in adding this content into Trove. (A standout issue I think is that the indexes are derived from a copy of the Victorian version of the paper, whereas the digitised pages were created from a copy of the NSW published version.)

Is a timeframe of 26 August achievable for you to do this? If not, when would be?

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**Subject:** making a decision about the Argus Online project

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eResources access	
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Subtotal via Trove

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4	: this
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### Control of the second

Resource Sharing and Innovation Division National Library of Australia

Parkes Place Canberra ACT 2601



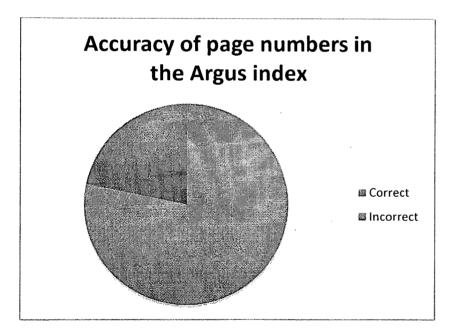
# **Analysis of Argus Index Data**

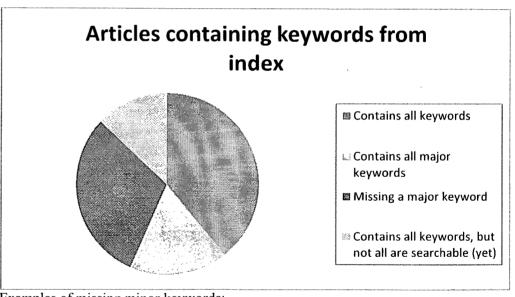
### Overview

23 articles listed under three different headings in the Argus index were reviewed.

- 4 articles about "Aarons, Joseph" from 1870-1
- 11 articles about "Pacific Islands" from 1875
- 8 articles about "Waygunyah" from 1879

From this sample, the page number correlated between the index and the digitised article online. About one third of online articles were missing a major keyword from the index. All three indexes were missing some relevant articles found by searching online.





Examples of missing minor keywords:

- Creation
- Capt (article contains "captain" instead)
- Complain (article contains complaint instead)

# Aarons, Joseph

http://www.nla.gov.au/apps/argus?action=BrowseSingleHeading&showOnly=AARONS,%20JOSEPH&year=1870&suppressPseud=n

Argus Index			Trove					
Text	Date	Page	Col	Link to page indicated	Page	Col	Keywords in article?	Missing keywords
complains of nonreceipt of funds raised for masonic charities	1 Feb 1870	5	b	http://trove.nla.gov.au/ndp/del/page/225249	4	f	1	complain (complaint) nonreceipt (receipt)
election for Latrobe Ward	10 Feb 1870	5	a	http://trove.nla.gov.au/ndp/del/page/225380	4	d	Y	
election for Latrobe Ward	11 Feb 1870	5		http://trove.nla.gov.au/ndp/del/page/225396	4	e	Y	
Haydamack lunch	3 Apr 1871	6		http://trove.nla.gov.au/ndp/del/page/229661	6	f	Y	

Some articles found online are missing from this index:

Election notices: <a href="http://trove.nla.gov.au/ndp/del/article/5812153?searchTerm=Aarons%20joseph">http://trove.nla.gov.au/ndp/del/article/5812153?searchTerm=Aarons%20joseph</a> "ELECTORB of LATROBE WARD, Allow mo to oxproBs my sincere acknowledge- ment for the honour conferred In olcctlng mo your representativo in the City Council. 'Whilst I am permitted to onjoy thit privilege no exertion will be wanting to further the interests of your ward and the city. Yours most obedlently, JOSEPH AARONS."

# Pacific Islands

http://www.nla.gov.au/apps/argus?action=BrowseIndex&year=1875&startFrom=p

Argus Index			Trove					
Text	Date	Page	Col	Link to page indicated	Page	Col	Keywords in article?	Missing keywords
Capt. Macauley, Margaret and Jane, assaults female islander	2 Jan 1875	5	d	http://trove.nla.gov.au/ndp/del/page/239310	5	d	N	capt (captain)
King Kalakana, Sandwich Islands, visits Vic.	10 Feb 1875	10	d	http://trove.nla.gov.au/ndp/del/page/239908	10	d	Y	
Commodore J. G. Goodenough murdered by natives of Santa Cruz	24 Aug 1875	4	f [editorial]	http://trove.nla.gov.au/ndp/del/page/242956	4	g	N	pacific islands
	24 Aug 1875	4	g	http://trove.nla.gov.au/ndp/del/page/242956	4	g	N	pacific islands
	24 Aug 1875	5	g	http://trove.nla.gov.au/ndp/del/page/242957	5	g	N	Murdered J. G.
"	24 Aug 1875	6	a	http://trove.nla.gov.au/ndp/del/page/242959	6	а	N	J. G. (Jas. Graham) Pacific
"	28 Aug 1875	7	е	http://trove.nla.gov.au/ndp/del/page/243025	7	g	N	Murdered Natives Santa Cruz
	30 Aug 1875	7	d	http://trove.nla.gov.au/ndp/del/page/243049	7	d	N	Murdered Natives Santa Cruz J. G. (James Graham)
	8 Oct 1875	5	g	http://trove.nla.gov.au/ndp/del/page/241476	5	g	N	Murdered Natives Santa Cruz
	15 Oct 1875	6	d	http://trove.nla.gov.au/ndp/del/page/241497	5	g	Y	Cruz (Cru/,,)
:6	16 Oct 1875	4	С	http://trove.nla.gov.au/ndp/del/page/241604	4	С	Y	

Some articles found online are missing from this index:

- 31 August 1875 7a <a href="http://trove.nla.gov.au/ndp/del/article/11522960">http://trove.nla.gov.au/ndp/del/article/11522960</a> "The death of Commodore Goodenough of which you have already received the full par ticulars bas canoed unfeigned sorrow in Sydney..."
- 6 September 1975 1Sa <a href="http://trove.nla.gov.au/ndp/del/article/7419003">http://trove.nla.gov.au/ndp/del/article/7419003</a> "H.M.S. Pearl arrived in Port Jackson, with the dead bodies of Commodore Goodenough and two seamen belonging to his vessel on board, all three having fallen victims to the treachery of the Bavages of Santa Cruz..."
- 9 Oct 1875 6b <a href="http://trove.nla.gov.au/ndp/del/article/7421860">http://trove.nla.gov.au/ndp/del/article/7421860</a> "The news of the murder of Commodore Goodenough caused great sorrow and mally nation at Levuka Seldom if ever is the loss of a man so universally felt..."

Wahgunyah

http://www.nla.gov.au/apps/argus?action=BrowseIndex&year=1879&startFrom=WAGES&headingType=%20&inc=n

Argus Index				Trove				
Text		Page	Col	Link to page indicated	Page	Col	Keywords in article?	Missing keywords
opening of line from Springs to Wahgunyah	16 Jan 1879	5	a	http://trove.nla.gov.au/ndp/del/page/251508	5	a	Y	Wahgunyah (Wah"vmj ah)
opening of line from Springs to Wahgunyah	27 Jan 1879	5	a	http://trove.nla.gov.au/ndp/del/page/251674	5	a	Y	Wahgunyah (Waygunsah)
opening of line from Springs to Wahgunyah	30 Jan 1879	5	e	http://trove.nla.gov.au/ndp/del/page/251721	5	е	Y	
creation as licensing district	3 Sep 1879	5	b	http://trove.nla.gov.au/ndp/del/page/252911	5	b	Y	
creation as licensing district	5 Sep 1879	7	c [letter]	http://trove.nla.gov.au/ndp/del/page/252959	7	С	N	creation
creation as licensing district	9 Sep 1879	7	f [letter]	http://trove.nla.gov.au/ndp/del/page/253010	7	f	N	creation
pleuro-pneumonia	18 Nov 1879	7	b	http://trove.nla.gov.au/ndp/del/page/254099	7	b	Y	
pleuro-pneumonia	1 Dec 1879	5	b	http://trove.nla.gov.au/ndp/del/page/254287	6	g	Y	

Some articles found online are missing from this index:

6 Feb 1879 7a Injury to Wahgunyah railway <a href="http://trove.nla.gov.au/ndp/del/article/5931330?searchTerm=wahgunyah">http://trove.nla.gov.au/ndp/del/article/5931330?searchTerm=wahgunyah</a> 1 Oct 1979 3c Flood-waters at Wahgunyah <a href="http://trove.nla.gov.au/ndp/del/article/5961491?searchTerm=wahgunyah">http://trove.nla.gov.au/ndp/del/article/5961491?searchTerm=wahgunyah</a>

29 Oct 1879 Purchase of Wahgunyah bridge <a href="http://trove.nla.gov.au/ndp/del/article/5961166?searchTerm=wahgunyah">http://trove.nla.gov.au/ndp/del/article/5961166?searchTerm=wahgunyah</a>

····		to the bac
From:		No: 811/80717
Sent:	Tuesday, 23 August 2011 4:15 PM	160' FULL DO 100
To:		\ b
Cc:		,, <b>,</b>
Subject:	RE: making a decision about the Argus Online project	

Hi,

I think tags are a good option because they already do a lot of what we want (add extra search terms and phrases to the article, link related articles) without needing to add anything extra to the interface or back-end.

Speaking to , he remembers quickly trialling a way to identify articles once before, and thought it was quite successful, so that is sounding possible after all.

"I tried searching the issue using words from the argus heading and sub heading after removing common words, getting article with most and densest hits"

He also suggested another option would be to do an entirely different user interface for the indexes (similar to the one in the pipeline for AWW). For example, with a date slider etc.

I think we could also do a combination of 1 & 2 or 1 & 3, if we liked.

I don't think it matters much to us how long the project takes to produce their indexes, does it? But I agree, to proceed down the current path seems like madness. Maybe we could just ask team to add tags to the articles in Trove in future?

, do you have enough information to do some estimates for the four different proposed solutions?

- 1. Add a record to Trove for each major heading (and display within Trove)
- 2. Add index annotations to the digitised article in Trove
- 3. Add index data to the digitised article in Trove, as tags
- 4. In addition to solution 1, add a specialised interface for viewing the index estimates the AWW interface one will take 1.5-2 months of design and implementation work)

.

Sent: Tuesday, 23 August 2011 3:35 PM

To:

Cc?

Subject: RE: making a decision about the Argus Online project

My 2c worth:

From:

To be frank, the usefulness of the Argus Index in its previous form has been superseded by Trove newspapers.

For that reason putting effort into option 1 is less desirable but it does avoid the problem of identifying articles because you could just link to the page.

The second and third options rely on automatically identifying the articles, perhaps by trying to match keywords, date and page number and for those that don't match, looking for articles that start in the area suggested by the column letter. We'd have to do a trial of identifying articles to see if this was reliable enough to be worth doing. The tag option seems a good option.

If we can reliably identify articles we'd have to discuss with to see if this option was acceptable, since it doesn't preserve the integrity (browsability) of the index. If it is unacceptable (or if it turns out we can't reliably identify articles) the options would be a) go with option 1, b) add the new data to the existing Argus Index website or c) maybe even tell her we can't accept new data.

If we did go with the tag option and wanted to keep on indexing in future, a condition of undertaking to accept the data should be that she indexes using Trove newspapers rather than print copies and cites the article ids instead of just page and column numbers. But personally I wouldn't encourage her to keep indexing - I think we should make it clear we can't commit to accepting data in future especially

I'm not even sure we should put much effort into investigating any option, other than identifying articles,

From: 1

Sent: Tuesday, 23 August 2011 11:54 AM

To:

Subject: RE: making a decision about the Argus Online project

Hi Everyone,

Some responses in situ below, in red.

### Trial of adding tags:

Investigating the tag idea further, I added one of the longer abattoir index terms as a tag to this article: <a href="http://trove.nla.gov.au/ndp/del/article/5813133?searchTerm=abattoirs">http://trove.nla.gov.au/ndp/del/article/5813133?searchTerm=abattoirs</a>

The current limit is 60 characters for a person adding tags, so I had to break it up into two tags, but we could ignore that limit when automatically adding this data. The good thing about tags is that if you click on them you see <u>all the other items with this tag</u>, and this is already built in. I think our current display doesn't make it easy to see where one tag ends and the next starts, but we could easily fix that. I don't think this solution is too bad.

I also tried adding an index term as a comment, which isn't as useful because you can't click to see other items with the same comment. Since the index terms are a description of the article content, I think they fit better conceptually into the model of tags, rather than comments, anyway.

http://trove.nla.gov.au/ndp/del/article/5831982?searchTerm=slaughter

### Summary of proposed solutions:

Feature	Benefits	Challenges
Add a record to Trove for each major heading (e.g. Abattoirs)	<ul> <li>Doesn't add clutter to NDP view</li> <li>Gets the data into Trove and searchable</li> <li>Preserves the structure of the</li> </ul>	<ul> <li>Will newspaper users find it?</li> <li>Is there something we can link to from the Argus title page, or elsewhere?</li> <li>In isolation, doesn't allow people</li> </ul>

	index: the sub-headings and the curated list of articles on a topic	looking at an article see the index/related articles  A particular heading can still be browsed, but what about a year?  Which zone?  How to link to the right article?  Requires a custom display to be written  Does this lend itself to user correction, or not?
Add index annotations (not tags or comments) to the digitised article	<ul> <li>Immediately accessible to newspapers users</li> <li>Could link to other articles with the same index term (reminiscent of tags)</li> <li>Could link to the next article with the same index term, if useful?(chronologically)</li> </ul>	<ul> <li>How to preserve sub-heading structure?</li> <li>In isolation, might not preserve the structure of the index – no overview or ability to browse?</li> <li>How to avoid clutter/confusion on the article screen?</li> <li>Does this lend itself to user correction, or not?</li> <li>Requires a custom display to be written</li> <li>How to identify the right article?</li> </ul>
Add index data to the digitised article as tags	<ul> <li>Immediately accessible to newspaper users</li> <li>Doesn't add new clutter to article screen – uses existing page sections</li> <li>Automatically provides links to other articles with the same tag/index term</li> </ul>	<ul> <li>How to identify the right article?</li> <li>Can't preserve sub-heading structure</li> <li>In isolation, might not preserve the structure of the index – no overview or ability to browse?</li> <li>Does this lend itself to user correction, or not?</li> <li>Too long for existing tag structure, or can we work around this? (limit 60)</li> </ul>

If we decide to "correct" the index to match the digitised version of the paper, will we ask to start indexing the Sydney version of the paper in future instead?

See below for responses to Kent, in red, including a mockup of an Argus index record in Trove.

From:	•
<b>Sent:</b> Friday, 19 August 2011 11:51 AM	
To:	جا
Cc:	•
<b>Subject:</b> RE: making a decision about the Argus Online project	

Hi,

I think suggestion of loading the index as a separate resource rather than only mapping the index to articles in Trove is good because:

- It will often be hard to correctly identify the article. I'm not sure of the extent of havoc caused by the digitisation of a different edition (in newspapers) from the one indexed in Argus Index (sample suggests around 20% inaccuracies just on page number), but regardless, the article zoning in newspapers is often coarse and the Argus Index does not identify articles, only date, page and column
- **!** I think if we can't find a way to reliably identify the article, it will limit what we can usefully do.
  - This approach "honours the intent" of and her indexers, who put a lot of store in the structure of the index, and were even vocally opposed to searching (as opposed to browsing) of the index in the initial version. The custom Trove resource display for each heading would probably look a lot like the current Argus Index entry for a heading.
- Would this content be "hosted" in Trove, Newspapers, or elsewhere? Is it a static webpage or a record ingested by Trove or both? How do we classify the format "other article"? I'm not sure what people have in mind. Or what is sensible.

See attached mockup for an idea on how this might look. I don't think this mockup really explains to people what this is. << File: screenshot argusindex copy.jpg >>

- Many of the Argus Index headings and descriptions are hard to "translate" to tags, but that is currently the only mechanism we have for representing them. They are not comments. For example, typical headings are
  - Abattoirs -
    - Henry Walker, boiling down works nuisance
    - overflow at Richmond abattoirs after storm
    - St Kilda abattoirs
    - inspector of nuisances at Hawthorn reports on inaction on paving and draining of butchers vards
    - Central Board of Health objections to slaughtering of animals on butcher's premises, Fitzroy

Many are extremely long.

### But:

- Although this information is invaluable (not least because it provides a entry to articles whose OCR quality means the current NDP text doesn't), if it is kept separate from newspapers (in another zone), we'd have to make sure newspaper searchers were drawn to its existence it would be disappointing if it were only visible from a non-newspaper island. So I think we have to incorporate it somehow in the NDP index as well (more below)
- How will indices from multiple years be combined or represented? Maybe this is a non-issue because the indexers have been consistent and not changed their minds on index structure as they've been going (or maybe they've retrospectively amended previous indices, and we need to acquire those amendments) maybe knows this!?
- Will we be able to hazard a guess at the matching article in NDP? For example, if you came across this article

### http://trove/ndp/del/article/5937959/250524?searchTerm=toohev#pstart250524

it would be nice to see the index entry: "Extradition - Sergeant Toohey, from NZ to arrest John Fishenden, arrested himself for leaving with money Fishenden procured by fraud" and particularly to know the court case had been indexed with the same heading "3 Jul 1878 5d [court case]" and link straight to that page/column: <a href="http://trove/ndp/del/article/5938586/250597?searchTerm=toohey#pstart250597">http://trove/ndp/del/article/5938586/250597?searchTerm=toohey#pstart250597</a>

These are both long, multipage (but typical) articles, which demonstrate the problem of precise assignment of the indexing and finding or navigation to the "right" part, but perhaps by adding navigation to a column (rather than just to article or page) can help matters.

I don't think we can attach anything to a particular article, if we base our guess solely on page number and columnit will be wrong too often. Can we come up with a way to more accurately guess the article? Maybe searching the page and surrounding two(?) pages for the index keywords and selecting the best match? (they regularly aren't all present) Additionally, I don't think the Argus index includes advertising, so we could immediately discount those articles, if that is correct. Does that sound feasible, or not?

- How would we show the index contents in the newspapers display? Will we index them with the article (if we can guess it), or articles on that page/column if we cant? Will we show them in newspaper search results? (As snippets or as we currently show tags?) Will we show them on the page and/or article detail displays similar to how we show tags, or will we somehow associate them with column headings? Will we display them in full or hint at them and reveal them when user's curiosity is piqued? (I think we just have to try a few reasonable things and test them with real users.)

We can only do this if we can fairly accurately identify the right article, otherwise I think it is too confusing and misleading.

- How will we minimise the confusion caused by the distinction between tags and Argus Index descriptors? Will users be puzzled that index only covers Argus, and will they assume it covers more titles and worry about omissions?
- Will Argus Index entries be correctable/deletable/addable? For example, in the above extradition story, MAYBE the Argus Indexers missed an article. It would also be tempting to extend the index to other titles (perhaps some other title contained a follow-up or different interpretation of this court case), but how would this interact with tagging would it create more confusion than the separate Argus Index data will inevitably cause?
   I would think not editable, at least to start.

Another reason for "correction" would be page and column errors (see Word document), but then are we changing the Argus Index to refer to the Sydney edition, or would we retain the Melbourne edition reference and create a separate one (which NDP uses) for the Sydney verion?

Re the surge in Argus Online usage 2010, 7 days in May accounted for over 80% of that month's traffic, which itself was about 6 times more than the monthly average, and most of the May traffic came from a Russian IP address which looks to be a crawler masquerading as a browser. The page view average recorded by AWW stats for July 2011 is 175, a stat that doesn't seem to have obvious inaccuracies caused by misidentified robots or bogus page counting. But the stats are very volatile – there are numerous flurries of activity (eg 28Nov10 - 5K pages, 1 Nov10 - 2.5K pages, 12Aug10 - 8K pages) – I've looked at a few of these and they typically look like a site crawl from a single IP address (not identified as a robot by AWW stats).

By way of comparison, Argus pages on Trove typically get over 100K hits per day, but those Argus pages cover a much longer period of time (1848 – 1956) and are of course full text!

From:

**Sent:** Friday, 19 August 2011 11:16 AM

Subject: RE: making a decision about the Argus Online project

To:

Hi,

Here's some information to start. A guess at accuracy of page numbers, and how many keywords from the index are searchable in Trove.

<< File: Argus.docx >>

\_\_\_

From:

From:

Sent: Thursday, 18 August 2011 3:10 PM

To: Co.

Subject: FW: making a decision about the Argus Online project

Hi Com

Here is another piece of work for you. Background emails to follow.

Could you investigate please ( and and worked on the Argus index in the past) what the options are, issues would be, and work involved in adding this content into Trove. (A standout issue I think is that the indexes are derived from a copy of the Victorian version of the paper, whereas the digitised pages were created from a copy of the NSW published version.)

Is a timeframe of 26 August achievable for you to do this? If not, when would be?

صد

From:

Sent: Thursday, 18 August 2011 2:50 PM

To:

Cc:

Subject: making a decision about the Argus Online project

Following on from the recent Trove/ANDP team discussion about continuing the Argus Online project, I would welcome feedback on the following (by Friday 26 August if possible). Of especial significance to help us make a final decision will be the amount of time required to deliver each option.

has provided me with some usage statistics for the site, which I requested to determine the essentiality of the service. Deirdre gave me some comparative statistics for other products which the Library pays for.

### **Argus Online**

2007 - 13,645 (8.48 pages per visit)

2008 - 19,192 (7.69 pages per visit)

2009 - 17,988 (7.88 pages per visit)

2010 - 21,231 (9.11 pages per visit)

2011 (to date) - 7,922 (6.82 pages per visit)

As previously mentioned, I believe the 2010 increase is due to some publicity about the impending index updates [http://blogs.abc.net.au/victoria/2010/05/the-argus-makes-a-return-online.html]. However, these statistics indicate a reasonable level of interest, the availability of the digitised pages not withstanding.

#### eResources access

Chesources access	
i	To date
:	this
Onsite and offsite	year

Subtotal via catalogue	11,406
Subtotal via eResources	52,501
Subtotal via Trove	10
Total	63,917

### Options for proceeding

### Option 1

In line with our strategic objective of reducing the number of separate websites the Library supports, we could treat the indexes as a source of data (like APAIS data) for Trove. Responsibilities to do this are suggested as follows:

### CIB and CAB

- With assistance from the word, who is familiar with the data, confirm that the next set of index data can be mapped and loaded into Trove. Instead of being displayed as a separate service, integrate the display into Trove (could this be done in a way similar to the labelling being proposed for the AWW?). Could it also form a test case for other indexes?
- On load, the index entries should link to the relevant pages in Trove. A better level of granularity is unlikely because the indexes are derived from a copy of the Victorian version of the paper, whereas the digitised pages were created from a copy of the NSW published version.

#### Trove support team

• With relevant IT staff, contact the index creators and propose the new approach

### Web Publishing Branch

• Subject to confirmation, eventually switch off the old website.

### Option 2

If it is not possible to load the data into Trove, then the likely actions are:

### Web Publishing Branch

- Change the current website to reflect the availability of a new decade
- Provide a link to Trove to indicate the availability of fulltext.

### CAB and CIB

Load the new indexes using existing software, with assistance from

### Trove support team

• Advise the index creators that data will be loaded only for the remainder of the decade, not to 2003 as proposed in the original grant.

### Option 1 is preferred because:

- (a) it reduces the number of siloed websites hosted by the NLA
- (b) it adds value to Trove
- (c) it satisfies the request to be a part of Trove
- (d) new data can be added using a routine which does not have to be dusted off every few years or so.

Thanks for your advice,

Resource Sharing and Innovation Division National Library of Australia

Parkes Place Canberra ACT 2601

e:

From: Wednesday, 24 August 2011 1:45 PM Sent: To: RE: making a decision about the Argus Online project Subject: Hi, I had a look at a bit more sample data, to make this more meaningful, and double checked what I had done before. It looks like the page numbers are more reliable than I thought. (I had previously made a mistake with a couple of multipage articles.) Out of 35 article references in the index, there was only one with an incorrect page, and another one that was missing altogether.

**Sent:** Friday, 19 August 2011 11:16 AM

**Subject:** RE: making a decision about the Argus Online project

Hi,

Here's some information to start. A guess at accuracy of page numbers, and how many keywords from the index are searchable in Trove.

<< File: Argus.docx >>

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To:

Cc:

Subject: FW: making a decision about the Argus Online project

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Is a timeframe of 26 August achievable for you to do this? If not, when would be?

Engage Berlind

Sent: Thursday, 18 August 2011 2:50 PM

To:

Cc: Sandalina

Subject: making a decision about the Argus Online project

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:	this
Onsite and offsite	year

Subtotal via catalogue 11,406 Subtotal via eResources 52,501 Subtotal via Trove 10 Total 63,917

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Thanks for your advice,

Resource Sharing and Innovation Division National Library of Australia

Parkes Place Canberra ACT 2601

e: **8** 

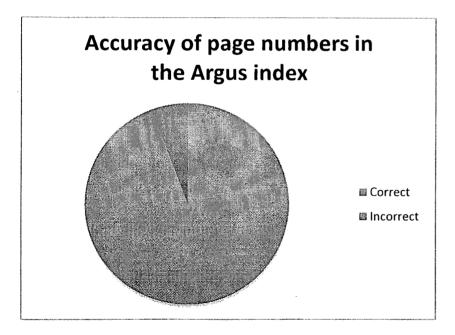
# **Analysis of Argus Index Data**

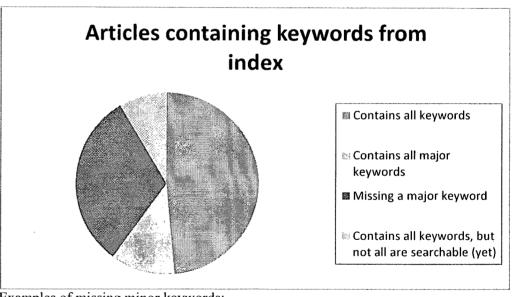
### **Overview**

35 articles listed under four different headings in the Argus index were reviewed.

- 4 articles about "Aarons, Joseph" from 1870-1
- 11 articles about "Pacific Islands" from 1875
- 8 articles about "Waygunyah" from 1879
- 12 articles about "Weather" from 1873

From this sample, the page number correlated between the index and the digitised article online for almost all index terms. About one third of online articles were missing a major keyword from the index. At least three of the four indexes were missing some relevant articles found by searching online.





Examples of missing minor keywords:

- Creation
- Capt (article contains "captain" instead)
- Complain (article contains complaint instead)

## Aarons, Joseph

http://www.nla.gov.au/apps/argus?action=BrowseSingleHeading&showOnly=AARONS,%20JOSEPH&year=1870&suppressPseud=n

Argus Index			Trove					
Text	Date	Page	Col	Link to page indicated	Page	Col	Keywords in article?	Missing keywords
complains of nonreceipt of funds raised for masonic charities	1 Feb 1870	5	1	http://trove.nla.gov.au/ndp/del/page/225249 (article starts on pg 4)	5	b		complain (complaint) nonreceipt (receipt)
election for Latrobe Ward	10 Feb 1870	5	a	http://trove.nla.gov.au/ndp/del/page/225380	5	a	Y	
election for Latrobe Ward	11 Feb 1870	5	С	http://trove.nla.gov.au/ndp/del/page/225396 (article starts on pg 4)	5	С	Y*	
Haydamack lunch	3 Apr 1871	6	f[letter]	http://trove.nla.gov.au/ndp/del/page/229661	6	f	Y	

<sup>\*</sup> An article better matching these search terms is found on pg 8, but is an election notice and likely to have been excluded from the Argus Index.

Some articles found online are missing from this index:

Election notices: <a href="http://trove.nla.gov.au/ndp/del/article/5812153?searchTerm=Aarons%20joseph">http://trove.nla.gov.au/ndp/del/article/5812153?searchTerm=Aarons%20joseph</a> "ELECTORB of LATROBE WARD, Allow mo to oxproBs my sincere acknowledge- ment for the honour conferred In olcctlng mo your representativo in the City Council.' Whilst I am permitted to onjoy thit privilege no exertion will be wanting to further the interests of your ward and the city. Yours most obedlently, JOSEPH AARONS."

# Pacific Islands

http://www.nla.gov.au/apps/argus?action=BrowseIndex&year=1875&startFrom=p

Argus Index				Trove					
Text	Date	Page	Col	Link to page indicated	Page	Col	Keywords in article?	Missing keywords	
Capt. Macauley, Margaret and Jane, assaults female islander	2 Jan 1875	5	d	http://trove.nla.gov.au/ndp/del/page/239310	5	d	N	capt (captain)	
King Kalakana, Sandwich Islands, visits Vic.	10 Feb 1875	10	d	http://trove.nla.gov.au/ndp/del/page/239908	10	d	Y		
Commodore J. G. Goodenough murdered by natives of Santa Cruz	24 Aug 1875	4	f [editorial]	http://trove.nla.gov.au/ndp/del/page/242956	4	g	N	pacific islands	
	24 Aug 1875	4	g	http://trove.nla.gov.au/ndp/del/page/242956	4	g	N	pacific islands	
	24 Aug 1875	5	g	http://trove.nla.gov.au/ndp/del/page/242957	5	g	N	Murdered J. G.	
"	24 Aug 1875	6	a	http://trove.nla.gov.au/ndp/del/page/242959	6	a	N	J. G. (Jas. Graham) Pacific	
	28 Aug 1875	7	e	http://trove.nla.gov.au/ndp/del/page/243025	7	g	N	Murdered Natives Santa Cruz	
	30 Aug 1875	7	d	http://trove.nla.gov.au/ndp/del/page/243049	7	d	N	Murdered Natives Santa Cruz J. G. (James Graham)	
66	8 Oct 1875	5	g	http://trove.nla.gov.au/ndp/del/page/241476	5	g	N	Murdered Natives Santa Cruz	
cc	15 Oct 1875	6	d	http://trove.nla.gov.au/ndp/del/page/241497 (article starts on pg 5)	6	d	Y	Cruz (Cru/,,)	
66	16 Oct 1875	4	c	http://trove.nla.gov.au/ndp/del/page/241604	4	c	Y		

Some articles found online are missing from this index:

- 31 August 1875 7a <a href="http://trove.nla.gov.au/ndp/del/article/11522960">http://trove.nla.gov.au/ndp/del/article/11522960</a> "The death of Commodore Goodenough of which you have already received the full par ticulars bas canoed unfeigned sorrow in Sydney..."
- 6 September 1975 1Sa <a href="http://trove.nla.gov.au/ndp/del/article/7419003">http://trove.nla.gov.au/ndp/del/article/7419003</a> "H.M.S. Pearl arrived in Port Jackson, with the dead bodies of Commodore Goodenough and two seamen belonging to his vessel on board, all three having fallen victims to the treachery of the Bavages of Santa Cruz..."
- 9 Oct 1875 6b <a href="http://trove.nla.gov.au/ndp/del/article/7421860">http://trove.nla.gov.au/ndp/del/article/7421860</a> "The news of the murder of Commodore Goodenough caused great sorrow and mdlg nation at Levuka Seldom if ever is the loss of a man so universally felt..."

Wahgunyah
<a href="http://www.nla.gov.au/apps/argus?action=BrowseIndex&year=1879&startFrom=WAGES&headingType=%20&inc=n">http://www.nla.gov.au/apps/argus?action=BrowseIndex&year=1879&startFrom=WAGES&headingType=%20&inc=n</a>

Argus Index				Trove						
Text	Date	Page	Col	Link to page indicated	Page	Col	Keywords in article?	Missing keywords		
opening of line from Springs to Wahgunyah	16 Jan 1879	5	a	http://trove.nla.gov.au/ndp/del/page/251508	5	a	Y	Wahgunyah (Wah"vmj ah)		
opening of line from Springs to Wahgunyah	27 Jan 1879	5	a	http://trove.nla.gov.au/ndp/del/page/251674	5	a	Y	Wahgunyah (Waygunsah)		
opening of line from Springs to Wahgunyah	30 Jan 1879	5	e	http://trove.nla.gov.au/ndp/del/page/251721	5	е	Y			
creation as licensing district	3 Sep 1879	5	b	http://trove.nla.gov.au/ndp/del/page/252911	5	b	Y			
creation as licensing district	5 Sep 1879	7	c [letter]	http://trove.nla.gov.au/ndp/del/page/252959	7	С	N	creation		
creation as licensing district	9 Sep 1879	7	f [letter]	http://trove.nla.gov.au/ndp/del/page/253010	7	f	N	creation		
pleuro-pneumonia	18 Nov 1879	7	b	http://trove.nla.gov.au/ndp/del/page/254099	7	b	Y			
pleuro-pneumonia	1 Dec 1879	5	b	http://trove.nla.gov.au/ndp/del/page/254287	6	g	Y			

Some articles found online are missing from this index:

6 Feb 1879 7a Injury to Wahgunyah railway <a href="http://trove.nla.gov.au/ndp/del/article/5931330?searchTerm=wahgunyah">http://trove.nla.gov.au/ndp/del/article/5931330?searchTerm=wahgunyah</a> 31 Oct 1979 3c Flood-waters at Wahgunyah <a href="http://trove.nla.gov.au/ndp/del/article/5961491?searchTerm=wahgunyah">http://trove.nla.gov.au/ndp/del/article/5961491?searchTerm=wahgunyah</a> 29 Oct 1879 Purchase of Wahgunyah bridge <a href="http://trove.nla.gov.au/ndp/del/article/5961166?searchTerm=wahgunyah">http://trove.nla.gov.au/ndp/del/article/5961491?searchTerm=wahgunyah</a>

**Weather**<a href="http://www.nla.gov.au/apps/argus?action=BrowseIndex&manualSearch=y&year=1873&startFrom=weather&go.x=22&go.y=18">http://www.nla.gov.au/apps/argus?action=BrowseIndex&manualSearch=y&year=1873&startFrom=weather&go.x=22&go.y=18</a>

Argus Index			Trove					
Text	Date	Page	Col	Link to page indicated	Page	Col	Keywords in article?	Missing keywords
William Tennent Dawson, Gippsland surveyor, dies from intense heat on ride from Port Albert to Sale	22 Jan 1873	5	g	http://trove.nla.gov.au/ndp/del/page/234559	5	g	N	William Tennent (W.T). Gippsland Intense Heat ride
William Tennent Dawson, Gippsland surveyor, dies from intense heat on ride from Port Albert to Sale	25 Jan 1873 supp	1	g	http://trove.nla.gov.au/ndp/del/page/234610	?	?	N	All
chimney at Albion Hotel, Prahran, damaged by lightning strike	7 Feb 1873	5	b	http://trove.nla.gov.au/ndp/del/page/234812 (article starts on pg 4)	5	b	Y	
heavy rain and lightning storms in Melbourne	7 Feb 1873	5	b	http://trove.nla.gov.au/ndp/del/page/234812 (article starts on pg 4)	5	b	Y	
Victoria Racing Club wall struck down by lightning	7 Feb 1873	5	b	http://trove.nla.gov.au/ndp/del/page/234812 (article starts on pg 4)	5	b	Y	
thunderstorm at Brunswick and Coburg	10 Feb 1873	5	d	http://trove.nla.gov.au/ndp/del/page/234849 (article starts on pg 4)	5	d	Y	
violent storm at Castlemaine	11 Feb 1873	6	g	http://trove.nla.gov.au/ndp/del/page/234867	6	g	N*	Violent
severe hailstorm at Morang	13 Feb 1873	5	d	http://trove.nla.gov.au/ndp/del/page/234897 (article starts on pg 4)	5	d	Y	
hunderstorm at Warrnambool	19 Feb 1873	5	f	http://trove.nla.gov.au/ndp/del/page/234984	5	f	Y	
two escape lightning strike near Gibney's bridge	19 Feb 1873 supp	2	d	http://trove.nla.gov.au/ndp/del/page/234995		d	N	strike
violent thunderstorm in Melbourne	19 Feb 1873	5	f	http://trove.nla.gov.au/ndp/del/page/234984	5	f	Y	

severe storm damage at	20 Feb 1873	5	e	http://trove.nla.gov.au/ndp/del/page/235005	5	_	V	
Inglewood	201001075			(article starts on pg 4)	5		I	

<sup>\*</sup> An article better matching these search terms was found on pg 4, but it was not the correct article.

Note two different indexes are included for the same event:

- William Tennent Dawson, Gippsland district surveyor, dies from intense heat on long ride (This one includes an extra article when compared to the following index. The article could not be found, so perhaps was a mistake.)
- William Tennent Dawson, Gippsland surveyor, dies from intense heat on ride from Port Albert to Sale

From:

Sent:

To:

Eriday, 26 August 2011 8:28 AM

Cc: Subject:

RE: Mockups for each Argus index Option

A solution, estimates, and delivered by the date I was hoping for. I am very grateful for that. You have given me generous detail to share with the project group as well.

sent out advice this week indicating that many of our siloed services, including this one, need to be decommissioned by the end of June 2012. While the Argus Online can't take priority over Picture Australia, Music Australia and the API, that's the indicative timeframe for it.

Many thanks,

From:

Sent: Thursday, 25 August 2011 7:13 PM

To:

Subject: RE: Mockups for each Argus index Option

Hi

I've updated the document with some of your suggestions.

For Option 1, Hiding non-matching terms sounds like customised behaviour that is a departure from any functionality that Trove has now. I agree it would be nice to highlight the matching term.

For Option 3, I thought that the tags would only be broken up when added manually in future. The existing index terms would be added without alteration. If G & J tried to edit them, they might not be able to save their changes – they'd have to break them up. It might not be a good idea anyway because articles tagged with one long term wouldn't be related to articles tagged with several smaller terms.

I've also added rough estimates, which provided, to the summary table.

- 1. Add a record to Trove for each major heading (and display within Trove) (3 weeks)
- 2. Add index annotations to the digitised article in Trove (2 weeks (or 1 week if not editable))
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- 4. In addition to solution 1, add a specialised interface for viewing the index "powered by Trove" (2 weeks plus time for solution 1)
- 5. Retain the existing stand alone app and load the new data there. (1 week)

From:
Sent: Thursday, 25 August 2011 4:21 PM
To:

Subject: RE: Mockups for each Argus index Option

Thanks maybe I'm getting too low level in these comments:

### Option 1:

- The user searched for "sea porcupine" and then clicked on the Argus Index Warnambool link. I think by default it should hide all subheadings except those matching the search term, but make all subheadings easily viewable (rather than just showing all sub headings by default). This would help see all matching references across each year in the index. (If the user didn't have a search term, show everything!)

- Because we are linking to articles, I think we should also show the article name in the link, and maybe the article type (redundant?) and the length eg

16 March 1871, p 5 "HMAS Misery sunk in collision with marine invertebrate" [Article, 155 words]

- It should be possible to link to 2<sup>nd</sup> and subsequent pages of a multipage article as Newspapers URL exposes this, eg, 2<sup>nd</sup> page of 2 page article

http://trove/ndp/del/article/7419558/241064?searchTerm=john%20olsen#pstart241064

But these articles are very long, and even being on the right page still leaves a lot of work to do to find the reference. Argus does provide the column, and in theory we could use these to better guess and position the display to a column (newpapers currently does not support this in a URL, but could...), or, ideally, we could analyse the text of the article and the text of in the column and guess the "best" place to position the user.

#### Option 2:

- I like the navigation options! I think it would be nice if clicking on the link took you to the Argus index display in Option 1, showing the subheading you'd clicked on over the years and hiding the other sub headings (but making them available to view)
- The big problem with this is that as a naive user, I'd think "index terms" wasn't restricted to a decade or two of the Argus, and I'd be confused about it being so mysteriously sparse and selective and hence not representative of what is held in newspapers on that topic actually, I'd hate it for that! Maybe if the heading was "Index Terms for The Argus 1870 1879" I'd be more understanding or something..

### Option 3:

- You propose breaking up a tag such as "Melbourne Public Library displays Denkmuler aus Aegypten und Aethiopien by Richard Lepsius, Monumens Egyptiens by C. Leemans, and Holy Land, Syria, Idumea, Arabia, Egypt and Nubia by David Robert" Into logical pieces, but how is this done? By Geraldine or by a program or by volunteers?
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In a separate email to implies I've speculated that when a user is searching newspapers, then at the top of the related searches right hand column, we could show Argus Index results, helping to put them "in the flow" of the average newspaper user, who wont be looking for Argus Index results in some separate zone. I think that approach could coexist with these options.

From:

Sent: Wednesday, 24 August 2011 8:44 PM

To:

Subject: Mockups for each Argus index Option

Hi,

I have written some more detail and created mockups for each of the options for getting the Argus Index into Trove

I also had a look for the longest index term (to see how it would go as a tag). One of the longest terms found in the index is 292 characters. With markup removed, it is 195 characters long.

Aethiopien</properName> by Richard Lepsius, <properName>Monumens Egyptiens</properName> by C. Leemans, and <properName>Holy Land, Syria, Idumea, Arabia, Egypt and Nubia</properName> by David Robert

It looks like there are about 174,000 index terms (way to many to appear in a single tag cloud, for instance)

I found this by running the following query, so Kent let me know if I didn't do it right: select count (distinct displaymame) from argheading

IT Division | National Library of Australia

# Jan Harris

From:

Sent: To:

Friday, 26 August 2011 4:29 PM

Cc: Subject:

RE: Mockups for each Argus index Option

Hi,

This extra feature adds about 0.5 weeks to option 1.

From:

Sent: Friday, 26 August 2011 12:05 PM

To:

Cc:

**Subject:** RE: Mockups for each Argus index Option

Thanks - I just want to record a suggestion for putting Argus Index hits "in the flow" if the newspaper user, but showing them up the top right of the newspapers search results page (and that page only) - I'm presuming that if newspaper users search for a term that matches an Argus Index result, they'll be interested in that . I know it looks like a crass add, but it's the thought that counts..

<< File: olsen.jpg >>

From:

Sent: Thursday, 25 August 2011 7:13 PM

To:

Cc:

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It looks like there are about 174,000 index terms (way to many to appear in a single tag cloud, for instance)

I found this by running the following query, so Kent let me know if I didn't do it right: select count (distinct displayname) from argheading

| IT Division | National Library of Australia

### your results:

jus (Melbourne,... (11,134) dnev Mornina Herald...

est Australian (Perth,...

rurier-Mail (Brisbane....

g Bulletin (Rockhampton,...

sbane Courier... (2,524) vertiser (Adelaide,... (1,845) vertiser (Adelaide,... (1,563) arcury (Hobart,... (1,362) igister (Adelaide,... (1,235)

Bina (23,477) 13,094) d lists, results, guides

Notices (3,456) Ire (4)

ted

Count

# Digitised newspapers and more

Showing: 1 - 20 of 47.836 Refine search

20000000000000

weren instituté :

# Sort by: Relevance

•

### COURT JOHN OLSEN, I.O.F.

The Brisbane Courier (Qld.::1864 - 1933) Monday 16 December 1929 p 19 Article

... COURT JOHN OLSEN, I.O.F. I Court John Olsen, Juvenile branch, of the Ancient Order of Foresters, held its annual breaking-up social on Friday night. In the Foresters' Hall, South Brisbane, there being a large attendance of children and parente, Bro.,W. Reid (superintendent of the court) was ... 120 words

#### JOHN OLSEN MEMORIAL.

The Brisbane Courier (Qld.: 1864 - 1933) Tuesday 2 November 1926 p 3 Article

... JOHN OLSEN MEMORIAL. . The unveiling by Brg. J. Soden of the memorial stone erected in memory of the late **John Olsen** took place on Sunday afternoon last, in the South Brisbane Cemetery", Among. ... life lived by our depaited friend, John Olspu. Mi. **Olsen** lost his sight while dill a young man. Hĺ6 ... 310 words

#### THE LATE MR. JOHN OLSEN.

The Brisbane Courier (Qld.: 1864 - 1933) Friday 29 October 1926 p 3 Article

... THE LATE MR, JOHN OLSEN. Early in the current year committee of representatives ' of courts of ... Society for the Blind was formed with the view of erecting a me- morial to the late Mr. John Olsen (Junc- tion-terrace, Annerley). Mr. Olsen, who was blind, was endowed w^th a character and personality out ... 183 words

#### MEMORIAL TABLET, LATE MR. JOHN OLSEN.

The Brisbane Courier (Qld.: 1864 - 1933) Thursday 4 November 1926 p 20 Article

... MEMORIAL TABLET, 'LATE MR. JOHN OLSEN. To perpetuate the memory of the late Mr. John Olsen, who ... black anti gilt lettering -"In affectiotialo înemori of John Olsen, founder of the QueeiisInni Musical, ... said that the Inte Air Olsen had desotel his lue to the bettetilient of blind peVc ^.s n soung man ... 345 words

JOHN OLSEN'S DEATH. THE INQUEST, Perth. March 12.

# **Argus Index Results**

# Olsen, John

- obiturary <u>14 Apr</u> 1871
- fallen ill 9 Mar 1871
- never felt better 7 Mar 1871

# Olsen, John Jnr

- forging and uttering 18 May 1871
- promotion to Chief Constable 30 June 1871

more

### Books

view all 1,484 results



# John Olsen / Deborah Hart

Hart, Deborah, 1959-Australian Painters of the Twentieth Century

[ Book, Article : 1991-2002 ]

At National Library

# **Options for ingesting the Argus Index into Trove**

Last Edited: 29 August 2011

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Option 5. In addition to Option 1, add an extra "Argus index" zone, when viewing newspaper articl	les 12

### **Summary and Estimates**

Feature	Benefits	Challenges
Add a record to Trove for each major heading (e.g. Warrnambool)	<ul> <li>Doesn't add clutter to NDP view</li> <li>Gets the data into Trove and searchable</li> <li>Preserves the structure of the sub-headings and the curated list of articles on a topic</li> </ul>	<ul> <li>Will newspaper users find it?</li> <li>Is there something we can link to from the Argus title page, or elsewhere?</li> <li>In isolation, doesn't allow people looking at an article see the index/related articles</li> <li>A particular heading can still be browsed, but what about a year?</li> <li>Which zone?</li> <li>How to link to the right article?</li> </ul>
ESTIMATE: 3 weeks		Requires a custom display to be written
2. Add index annotations (not tags or comments) to the digitised article  ESTIMATE: 2 weeks (1 week if not editable)	<ul> <li>Immediately accessible to newspapers users</li> <li>Can link to other articles with the same index term (reminiscent of tags), and to the (chronologically) next article</li> <li>Preserves the structure of the headings and curated list of articles.</li> </ul>	<ul> <li>In isolation, might not preserve the structure of the index – no overview or ability to browse?</li> <li>How to avoid clutter/confusion on the article screen?</li> <li>Requires a custom display to be written</li> <li>How to identify the right article?</li> </ul>
3. Add index data to the digitised article as tags  ESTIMATE: 1 week	<ul> <li>Immediately accessible to newspaper users</li> <li>Doesn't add new clutter to article screen – uses existing page sections</li> <li>Automatically provides links to other articles with the same tag/index term</li> <li>Provides an ongoing way to add more data</li> </ul>	<ul> <li>How to identify the right article?</li> <li>Can't preserve sub-heading structure</li> <li>In isolation, might not preserve the structure of the index – no overview or ability to browse? (Could browse somewhat through tag cloud, especially if all tags start with a prefix.)</li> <li>Too long for existing tag structure, or can we work around this? (limit 60)</li> <li>Tags allow limited punctuation</li> </ul>
4. Create a specialised interface for viewing the index, powered by Trove (In addition to solution 1)  ESTIMATE: 2 weeks plus time for solution 1	<ul> <li>Can browse by headings and by date</li> <li>Preserves the structure of the sub-headings and the curated list of articles on a topic</li> <li>More control over look and feel</li> <li>Retain separate brand</li> </ul>	<ul> <li>Requires a custom display to be written</li> <li>The most work initially and ongoing</li> <li>Would records appear in the search results as well?</li> </ul>
5. Add an extra "Argus Index" zone (In addition to solution 1)  ESTIMATE: 0.5 weeks Plus time for solution 1	<ul> <li>Preserves the structure of the index</li> <li>Puts the results in the flow of newspapers users</li> </ul>	<ul> <li>Yet another zone – makes the results screen more complicated</li> <li>How to link to the right article?</li> <li>Index terms can't be seen when viewing the article.</li> </ul>
6. Retain the existing stand-alone application ESTIMATE: 1 week	Preserves the structure of the index	<ul> <li>Trove users won't be able to see index terms and relationships</li> <li>A separate application must continue to be maintained</li> </ul>

A combination of options might also be possible.

Work required to import data on an ongoing basis has not been considered.

# Option 1. Add a record to Trove for each major heading (e.g. Warrnambool)

Users would search Trove and find results from all zones. One of these zones (yet to be determined) would include results from the Argus Index. (See fig. 1)

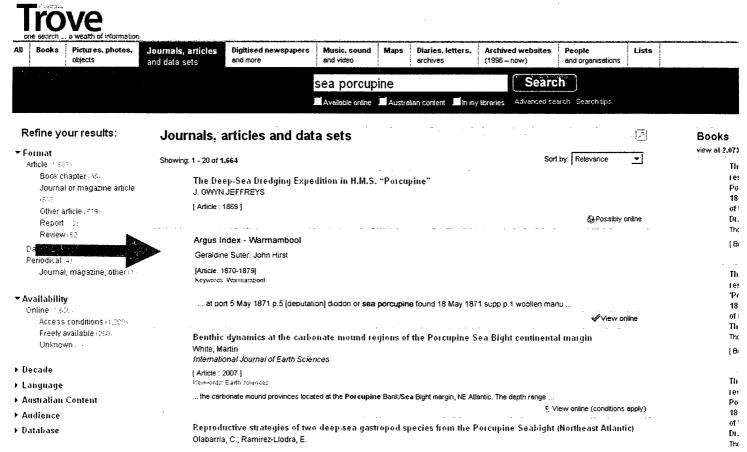


Figure 1. Example of the Argus index record for "Warrnambool", included in a list of Trove results.

There is no way to browse the index by date, jumping to a particular word in the index. Users can only search by keyword, and limit to a particular year (see fig 2.)

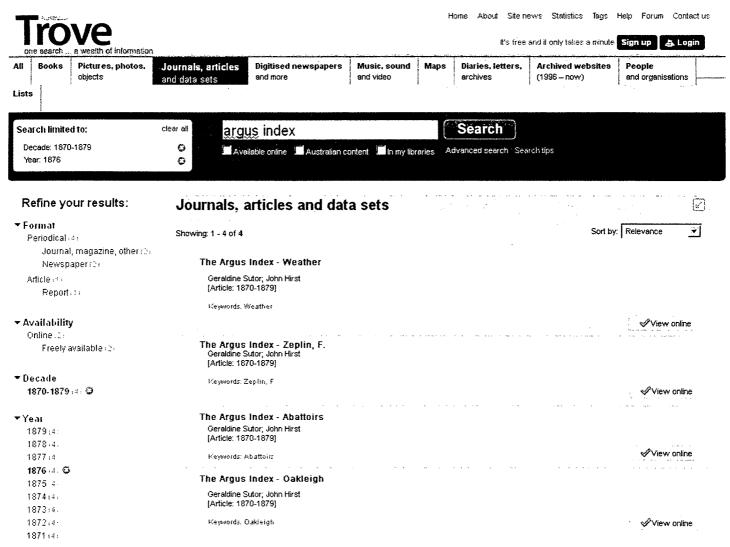


Figure 2. Limiting a search to a particular year.

Clicking on this result (or the green "online" box) would display the full record for Warrnambool, within Trove (See fig. 3). On the full record screen:

- All sub-headings would be shown.
- The structure of sub-headings would be preserved.
- The article name could be shown, as well as the date and page number
- The sub headings could be either organised by year, or listed together, but not both. Users would not be able to choose which display is shown.
- If headings are organised by year:
  - As more years are added this may not scale well.
  - o Users would have to scan each year for the term they are looking for.

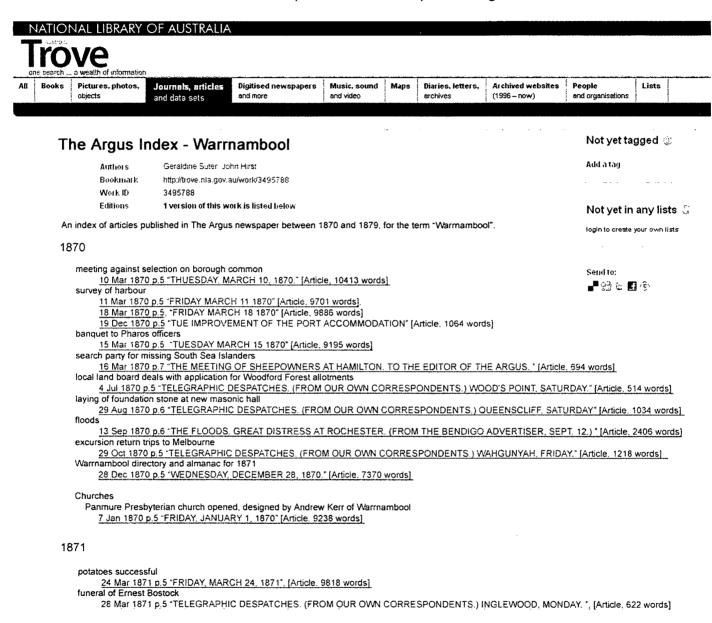


Figure 3. Viewing the Argus index entry for "Warrnambool" in Trove.

Links would lead to the article view (this appears feasible), rather than the page view. For multi-page articles, the correct page of the article would be shown, and possibly positioned on the right spot in the article. The terms in the index could be highlighted.

For the index term "laying of foundation stone at new Masonic hall 29 Aug 1870 p.6", the date and page would link to this article:

http://trove.nla.gov.au/ndp/del/article/5830205?searchTerm=warrnambool+laying+foundation+stone+ne w+masonic+hall (See fig. 4)

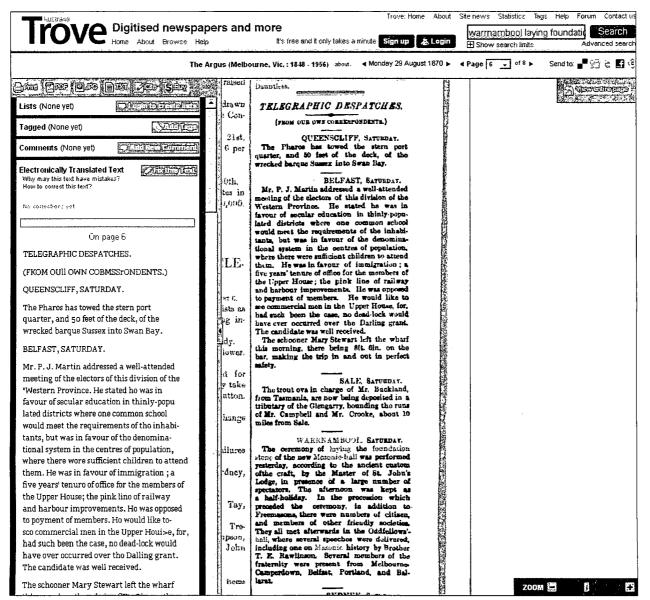


Figure 4. After linking from the Argus index record in Trove to a particular article

### Option 2. Add index annotations (not tags or comments) to the digitised article

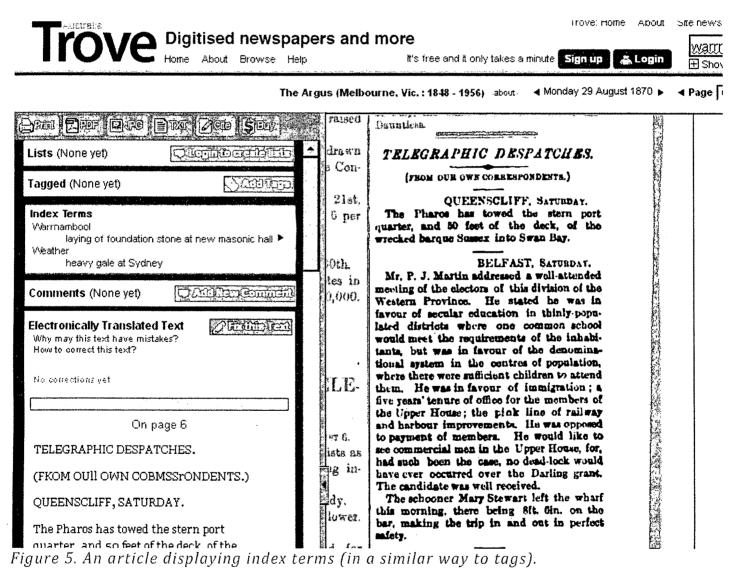
Index terms would be added to the article, preserving the structure of the subheadings (See fig. 5). Clicking on a term could return other articles with the same index term. (But not articles tagged with the same term?) Users could navigate to the (chronologically) next article with the same index term.

Normal users couldn't add or edit index terms. Maybe and and perhaps some other users, could have special permissions to be able to add/edit/remove index terms?

Will users be confused as to what these are, why they are not editable, or why they appear only for such a selected subset of data?

Index terms would not be included in the tag cloud.

This solution depends on being able to automatically identify the correct article.



### Option 3. Add index data to the digitised article as tags

Index terms would be added to the article as tags (see fig. 6). Clicking on a term would return other articles with the same term or tag.

Other users couldn't edit or remove the terms, but could add new tags. and could remove or edit them using a particular (shared) user account.

The structure of sub-headings would not be preserved. Mark-up of proper names would be lost. Users could not navigate to the (chronologically) next article with the same index term except by clicking on the tag and sorting the results by date.

This solution relies on being able to identify the article the index refers to.

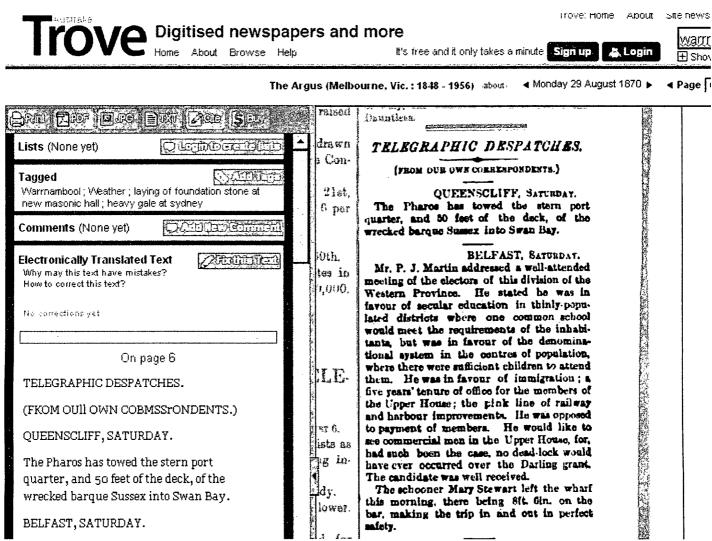


Figure 6. Article with index terms added as tags

Index terms would be included in the tag cloud, which would provide some kind of browse option. To see only Argus index terms, users would need to either:

- search for the word "Argus" (And all tags would need to have the prefix "Argus") (See fig 7.) OR
- view the "ArgusIndex" user profile (See fig. 8)

The Trove tag cloud can display up to 3,000 tags at any one time. The tag cloud can also be searched. The Argus index contains 174,323 different index terms at the moment.



Figure 7. Index terms in tag cloud, with "ARGUS" prefix

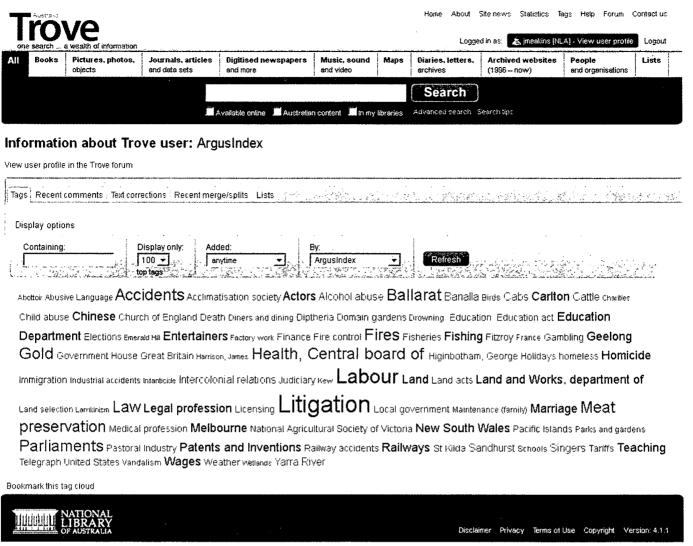


Figure 8. Index terms in tag cloud for user "ArgusIndex"

Trove tags do not allow punctuation other than apostrophe, hyphen, parentheses, comma and forward slash.

There is a 60 character limit on tags in Trove. In order to add new terms or edit existing ones, either:

- the limit would need to be increased for all users
- the limit would need to be increased for the ArgusIndex user
- indexing practice would need to be adjusted, by breaking index phrases into multiple tags. This may also achieve a greater hit rate of related articles.

For example, in future if trying to add the index term "Melbourne Public Library displays Denkmuler aus Aegypten und Aethiopien by Richard Lepsius, Monumens Egyptiens by C. Leemans, and Holy Land, Syria, Idumea, Arabia, Egypt and Nubia by David Robert" as a tag, it could be broken up in the following way:

- Melbourne public library
- Denkmuler aus Aegypten und Aethiopien by Richard Lepsius
- Monumens Egyptiens by C Leemans
- Holy Land, Syria, Idumea, Arabia, Egypt, Nubia by D Robert

An article with these tags would not be related to other articles tagged with the full phrase.

### Option 4. Create a specialised interface for viewing the index, powered by Trove

The Argus index would still be available as a separate service, and is likely to retain similar functionality to the current service. This is the most labour intensive solution. (See fig. 9)

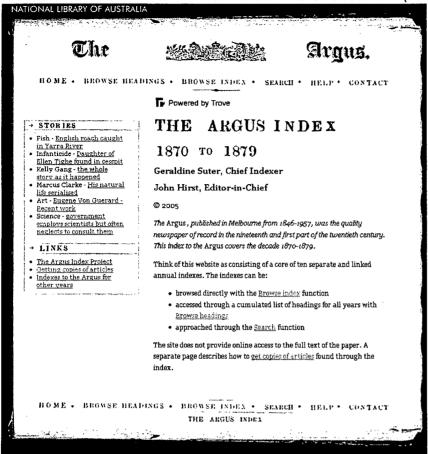


Figure 9. A specialised interface for the Argus Index, powered by Trove

# Option 5. In addition to Option 1, add an extra "Argus index" zone, when viewing newspaper articles

When a user searches the newspapers zone in Trove, show them any hits on the Argus Index at the top right of the search results page (fig. 10). The zone wouldn't appear when looking at any other results screens.

Don't show the extra zone on any of the other results pages.

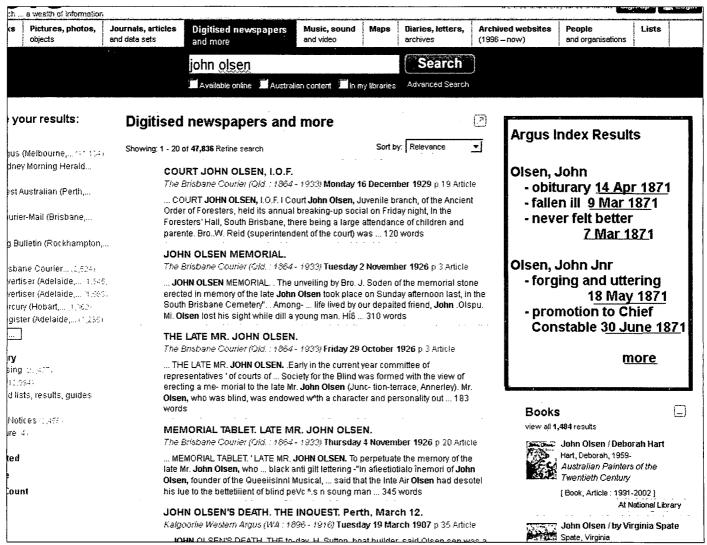


Figure 10. An extra "Argus Index" zone, only shown on the "Newspapers" results screen.

From: Sent:

To:

Tuesday, 13 December 2011 2:07 PM

No: R11/113018

Cc:

Subject: Attachments:

Argus Index Options ArgusIndex\_Trove\_Options.docx

Importance:

High

Hi All,

Attached is a more up to date version of the Argus Index Options paper for our meeting this afternoon.

# TRIMMED DATE: NO: PLI/13018

# **Options for ingesting the Argus Index into Trove**

Last Edited: 29 August 2011

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**Summary and Estimates** 

Feature	Benefits	Challenges
Add a record to Trove for each major heading (e.g. Warrnambool)	<ul> <li>Doesn't add clutter to NDP view</li> <li>Gets the data into Trove and searchable</li> <li>Preserves the structure of the sub-headings and the curated list of articles on a topic</li> </ul>	<ul> <li>Will newspaper users find it?</li> <li>Is there something we can link to from the Argus title page, or elsewhere?</li> <li>In isolation, doesn't allow people looking at an article see the index/related articles</li> <li>A particular heading can still be browsed, but what about a year?</li> <li>Which zone?</li> <li>How to link to the right article?</li> </ul>
ESTIMATE: 3 weeks		Requires a custom display to be written
2. Add index annotations (not tags or comments) to the digitised article  ESTIMATE: 2 weeks (1 week if not editable)	<ul> <li>Immediately accessible to newspapers users</li> <li>Can link to other articles with the same index term (reminiscent of tags), and to the (chronologically) next article</li> <li>Preserves the structure of the headings and curated list of articles.</li> </ul>	<ul> <li>In isolation, might not preserve the structure of the index – no overview or ability to browse?</li> <li>How to avoid clutter/confusion on the article screen?</li> <li>Requires a custom display to be written</li> <li>How to identify the right article?</li> </ul>
Add index data to the digitised article as tags  ESTIMATE: 1 week	<ul> <li>Immediately accessible to newspaper users</li> <li>Doesn't add new clutter to article screen – uses existing page sections</li> <li>Automatically provides links to other articles with the same tag/index term</li> <li>Provides an ongoing way to add</li> </ul>	<ul> <li>How to identify the right article?</li> <li>Can't preserve sub-heading structure</li> <li>In isolation, might not preserve the structure of the index – no overview or ability to browse? (Could browse somewhat through tag cloud, especially if all tags start with a prefix.)</li> <li>Too long for existing tag structure, or can we work around this? (limit 60)</li> </ul>
<ol> <li>Create a specialised interface for viewing the index, powered by Trove</li> <li>(In addition to solution 1)</li> <li>ESTIMATE: 2 weeks plus time for solution 1</li> </ol>	<ul> <li>Can browse by headings and by date</li> <li>Preserves the structure of the sub-headings and the curated list of articles on a topic</li> <li>More control over look and feel</li> <li>Retain separate brand</li> </ul>	<ul> <li>Tags allow limited punctuation</li> <li>Requires a custom display to be written</li> <li>The most work initially and ongoing</li> </ul>
5. Retain the existing stand-alone application ESTIMATE: 1 week	Preserves the structure of the index	<ul> <li>Trove users won't be able to see index terms and relationships</li> <li>A separate application must continue to be maintained</li> </ul>
6. Add an extra "Argus Index" zone (In addition to solution 1)  ESTIMATE: 0.5 weeks Plus time for solution 1	<ul> <li>Preserves the structure of the index</li> <li>Puts the results in the flow of newspapers users</li> </ul>	<ul> <li>Yet another zone – makes the results screen more complicated</li> <li>How to link to the right article?</li> <li>Index terms can't be seen when viewing the article.</li> </ul>

A combination of options might also be possible.

# Option 1. Add a record to Trove for each major heading (e.g. Warrnambool)

Users would search Trove and find results from all zones. One of these zones (yet to be determined) would include results from the Argus Index. (See fig. 1)

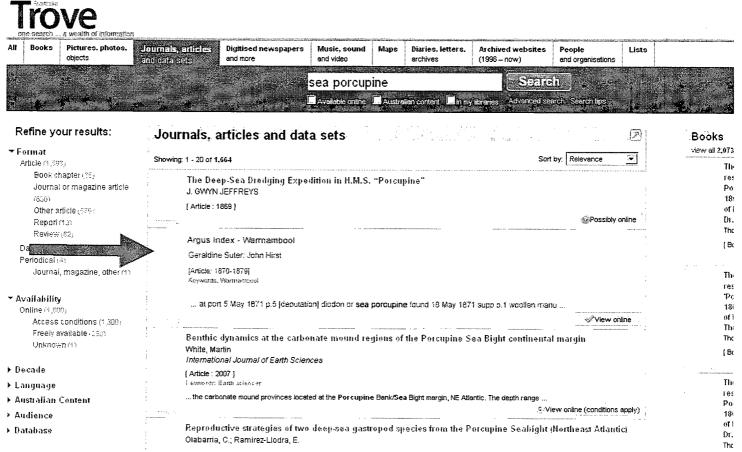


Figure 1. Example of the Argus index record for "Warrnambool", included in a list of Trove results.

There is no way to browse the index by date, jumping to a particular word in the index. Users can only search by keyword, and limit to a particular year (see fig 2.)

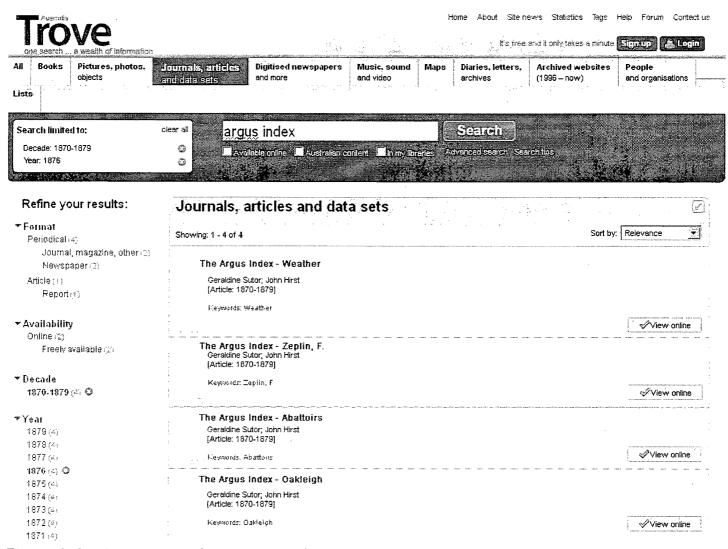


Figure 2. Limiting a search to a particular year.

Clicking on this result (or the green "online" box) would display the full record for Warrnambool, within Trove (See fig. 3). On the full record screen:

- All sub-headings would be shown.
- The structure of sub-headings would be preserved.
- The article name could be shown, as well as the date and page number
- The sub headings could be either organised by year, or listed together, but not both. Users would not be able to choose which display is shown.
- If headings are organised by year:
  - As more years are added this may not scale well.
  - Users would have to scan each year for the term they are looking for.

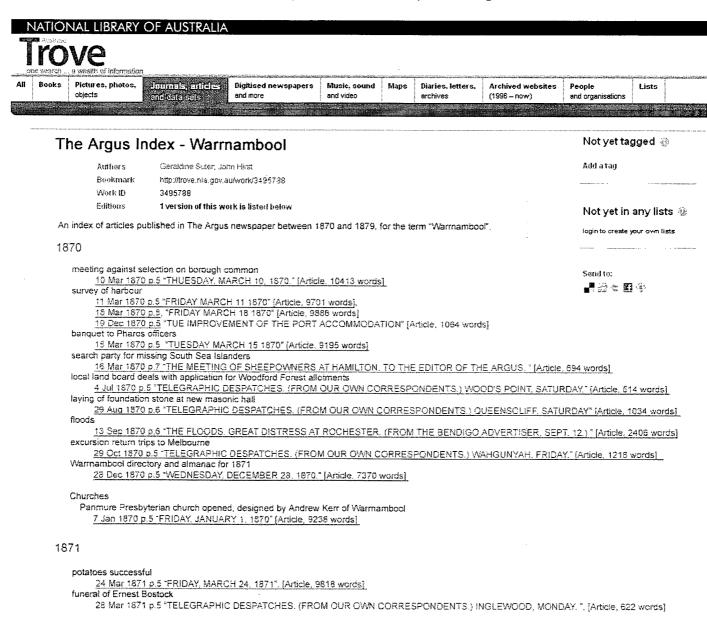


Figure 3. Viewing the Argus index entry for "Warrnambool" in Trove.

Links would lead to the article view (this appears feasible), rather than the page view. For multi-page articles, the correct page of the article would be shown, and possibly positioned on the right spot in the article. The terms in the index could be highlighted.

For the index term "laying of foundation stone at new Masonic hall 29 Aug 1870 p.6", the date and page would link to this article:

http://trove.nla.gov.au/ndp/del/article/5830205?searchTerm=warrnambool+laying+foundation+stone+new+masonic+hall (See fig. 4)

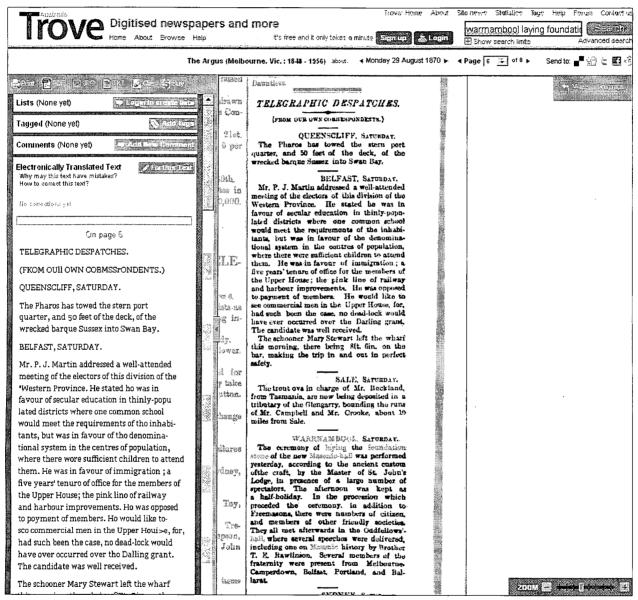


Figure 4. After linking from the Argus index record in Trove to a particular article

### Option 2. Add index annotations (not tags or comments) to the digitised article

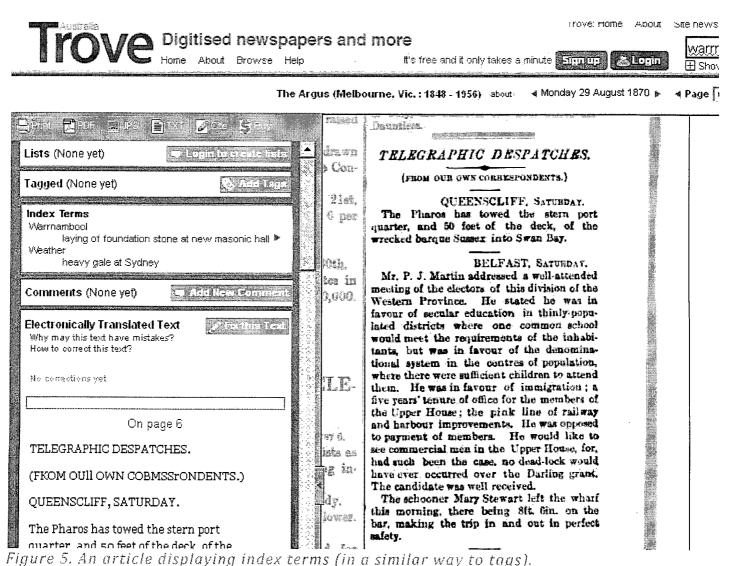
Index terms would be added to the article, preserving the structure of the subheadings (See fig. 5). Clicking on a term could return other articles with the same index term. (But not articles tagged with the same term?) Users could navigate to the (chronologically) next article with the same index term.

Normal users couldn't add or edit index terms. Maybe and and and perhaps some other users, could have special permissions to be able to add/edit/remove index terms?

Will users be confused as to what these are, why they are not editable, or why they appear only for such a selected subset of data?

Index terms would not be included in the tag cloud.

This solution depends on being able to automatically identify the correct article.



The second of th

Option 3. Add index data to the digitised article as tags

Index terms would be added to the article as tags (see fig. 6). Clicking on a term would return other articles with the same term or tag.

Other users couldn't edit or remove the terms, but could add new tags. and could remove or edit them using a particular (shared) user account.

The structure of sub-headings would not be preserved. Mark-up of proper names would be lost. Users could not navigate to the (chronologically) next article with the same index term except by clicking on the tag and sorting the results by date.

This solution relies on being able to identify the article the index refers to.

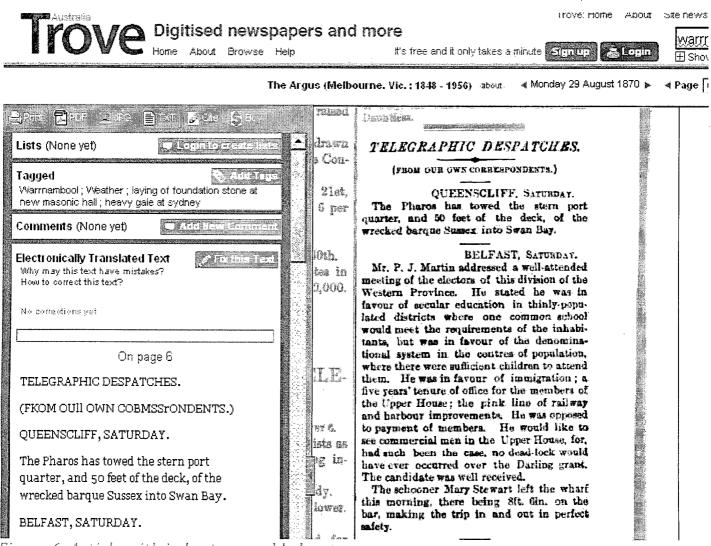


Figure 6. Article with index terms added as tags

Index terms would be included in the tag cloud, which would provide some kind of browse option. To see only Argus index terms, users would need to either:

- search for the word "Argus" (And all tags would need to have the prefix "Argus") (See fig 7.) OR
- view the "ArgusIndex" user profile (See fig. 8)

The Trove tag cloud can display up to 3,000 tags at any one time. The tag cloud can also be searched. The Argus index contains 174,323 different index terms at the moment.

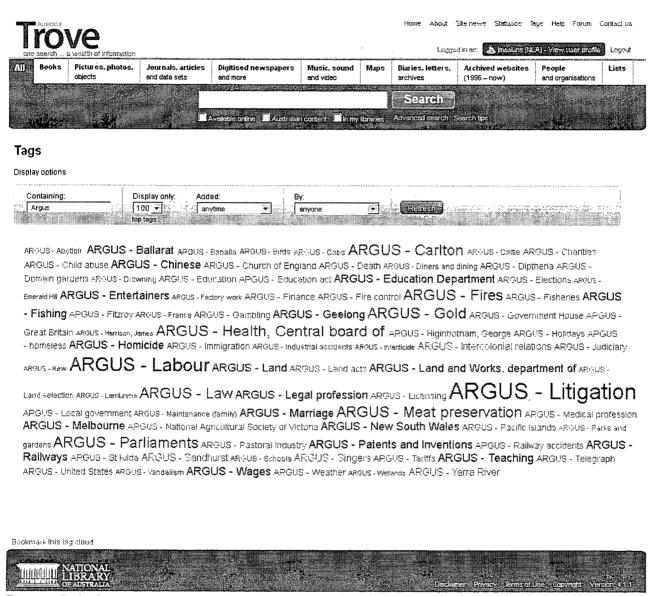


Figure 7. Index terms in tag cloud, with "ARGUS" prefix

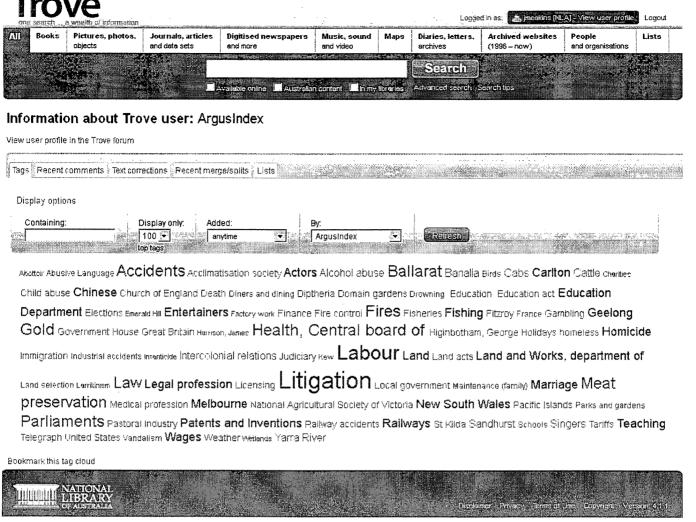


Figure 8. Index terms in tag cloud for user "ArgusIndex"

Trove tags do not allow punctuation other than apostrophe, hyphen, parentheses, comma and forward slash.

There is a 60 character limit on tags in Trove. In order to add new terms or edit existing ones, either:

- the limit would need to be increased for all users
- the limit would need to be increased for the ArgusIndex user
- indexing practice would need to be adjusted, by breaking index phrases into multiple tags. This may also achieve a greater hit rate of related articles.

For example, in future if trying to add the index term "Melbourne Public Library displays Denkmuler aus Aegypten und Aethiopien by Richard Lepsius, Monumens Egyptiens by C. Leemans, and Holy Land, Syria, Idumea, Arabia, Egypt and Nubia by David Robert" as a tag, it could be broken up in the following way:

- Melbourne public library
- Denkmuler aus Aegypten und Aethiopien by Richard Lepsius
- Monumens Egyptiens by C Leemans
- Holy Land, Syria, Idumea, Arabia, Egypt, Nubia by D Robert

An article with these tags would not be related to other articles tagged with the full phrase.

### Option 4. Create a specialised interface for viewing the index, powered by Trove

The Argus index would still be available as a separate service, and is likely to retain similar functionality to the current service. This is the most labour intensive solution. (See fig. 9)

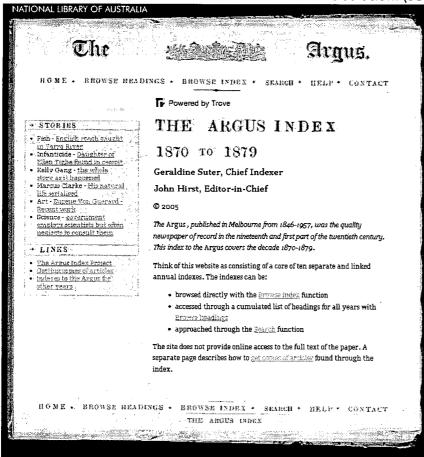


Figure 9. A specialised interface for the Argus Index, powered by Trove

# Option 5. In addition to Option 1, add an extra "Argus index" zone, when viewing newspaper articles

When a user searches the newspapers zone in Trove, show them any hits on the Argus Index at the top right of the search results page (fig. 10). The zone wouldn't appear when looking at any other results screens.

Don't show the extra zone on any of the other results pages.

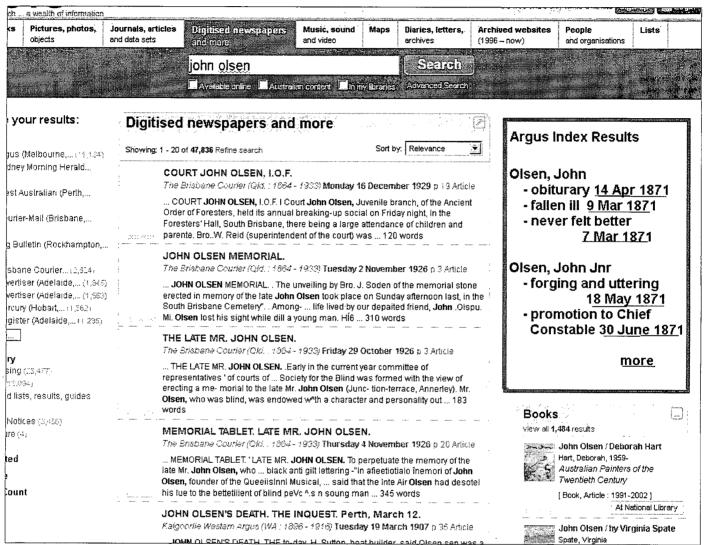


Figure 10. An extra "Argus Index" zone, only shown on the "Newspapers" results screen.

# Options for the future of the Argus Index (take 2) Last Edited: 30 January 2012 by J. Meakins

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**Summary and Estimates** 

Fe	ature	Benefits	Challenges/Drawbacks
A.	Add index terms to the digitised article, + an interface to manage the terms + a browse interface	<ul> <li>Preserves the structure and ability to browse the index</li> <li>Index terms are added to the article, making them more discoverable</li> <li>No ongoing data load</li> <li>May facilitate inclusion of other indexes in Trove</li> </ul>	<ul> <li>Linking of index references to the correct article may not be accurate enough</li> <li>Unclear whether this will fully cater to other indexes (further investigation needed)</li> <li>Significant amount of work</li> <li>Browse of index terms does not include the ability to search</li> </ul>
В.	Publish the index as a PDF, searchable in Trove	<ul> <li>Preserves the structure and ability to browse the index</li> <li>The index is searchable in Trove</li> <li>If data is supplied as a PDF in future, ongoing data load is easy</li> </ul>	<ul> <li>Loading a PDF to DCM is possible but somewhat inelegant and unknown (but the PDF could be hosted elsewhere.)</li> <li>Index terms are not located with the digitised articles</li> <li>Div 1 are stakeholders but are yet to be consulted</li> <li>Will indexers be able to deliver a PDF in future, including links?</li> <li>Some links will lead to the wrong page, due to differences in the Argus version indexed and digitised</li> </ul>
C.	Retain the existing stand-alone application	- Preserves the structure and ability to browse the index	<ul> <li>The index is not searchable or visible in Trove and so the value is lost to Trove users.</li> <li>Users have to search Trove for the digitised article</li> <li>Index terms are not located with the digitised articles</li> <li>A separate application must continue to be maintained</li> <li>Data must continue to be converted and loaded</li> </ul>

TODO – estimates

# Option A. Add index terms to the digitised article, an interface to manage the terms, and a browse interface (was option 2)

#### Overview

Index terms for the 1870s and 1880s would be automatically added to the digitised article in Trove, preserving the structure of the subheadings and navigation to other articles with the same index. The full list of index terms could be browsed.

New index terms for other years will be added and edited directly on the Trove interface, by users with special permissions. Some users may possibly be able to manage other user accounts.

This solution depends on being able to automatically identify the correct article.

### Benefits

- 1. The structure and ability to browse the index is preserved
- 2. Index terms are added to the article, adding valuable keywords and making articles more discoverable
- 3. This solution may be able to be used by other indexing projects, and may inspire new indexing projects
- 4. Index terms can be added directly to the articles in Trove, there will be no ongoing data load for this index

### Drawbacks

1. This option will take a significant amount of time to implement

### Possible issues

- 1. Linking to the digitised article will not be completely accurate. It is still unknown whether an acceptable level of accuracy can be met.
- 2. The Trove interface will need to explain to users that only the Argus Index is included at the moment, and that not all years have been indexed.
- 3. Index terms are unlikely to be compatible with projects such as the "climate change" research project, as those users are covering a broad range of titles, whereas index projects tend to take ownership of a particular title, and prefer not to allow other users to add index terms to that title.
- 4. If other indexes will be incorporated into Trove in future, investigation into the structure and requirements of those indexes is needed.
- 5. This solution has not yet been discussed with the Argus Index owner and may not suit her requirements, or may not be used in the way we expect (index terms added continuously, by many users).
- 6. There may need to be a way to search all index headings and to search sub-headings of a particular index heading. This functionality is currently available through the existing Argus Index Online.

### Detailed description and mock-ups

The following sections are included below:

- 1. View index terms on an article
- 2. Load index terms
- 3. Edit index terms
- 4. User management
- 5. Browse

9

1. View index terms on an article

Index terms would be loaded to the digitised article, preserving the structure of the subheadings. The index terms will be similar to tags but will be more controlled and structured. Index terms would not be included in the tag cloud. They will not be editable by normal users. See Figure 1 for an example of how index terms may appear.

Navigation will be provided to the next and previous article with the index term (in chronological order). Clicking on an index term will show a list of all articles with that index term.

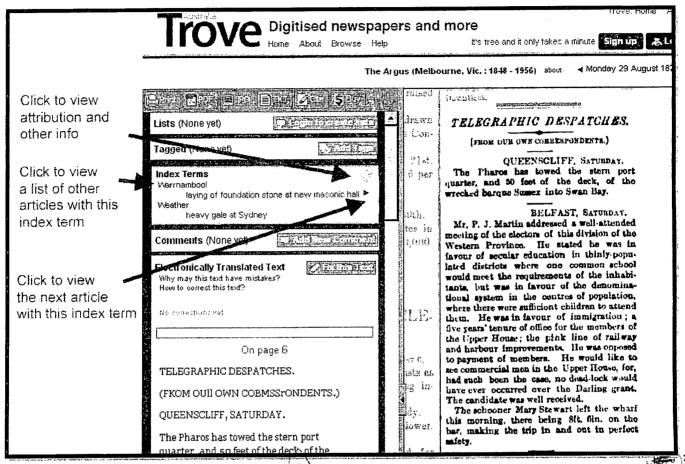


Figure 1. An article displaying index terms (in a similar way to tags).

Tasks Initially implement Abortin ps - 1 d

- Write an information and attribution page for the Argus Index describing scope and coverage (linked from both the Argus title page and articles with index terms)

- Update the Trove API to include index terms with article metadata 2 & . Update the Trove relevance ranking algorithm to incorporate index terms

On the existing "View article" screen:

Of Interface design to display the index terms 22.

o Display the index terms 2d

o Link index terms to a results page listing all the articles with that index term O.5 d

o Link to the chronologically next article with the same term

### When further data is received for the Argus Index

- No further data will be accepted. Indexers must add terms directly to Trove.

### In future

- If other indexes are added in future, we would need to consider whether this interface meets their needs.

17-2-2.50

### 2. Load index terms

In order to show index terms on the digitised article, article references must be automatically matched to the digitised article. It is still unknown whether an acceptable level of accuracy can be met. There are several challenges which need to be considered.

- The Argus Index refers to the Melbourne edition of the Argus; however the NSW edition has been digitised in Trove. The two editions are not exactly the same, so the references in the Argus Index may not match up to the digitised articles.
- The Argus Index references the page number and column, which could contain more than one article.
- Not all words in the index term are included in the article text, and not all words in the digitised article have been correctly OCR'd.

Automatic matching for the index heading and reference:

abattoirs > increased water supply at city abattoirs 9 Feb 1870 5a [deputation] might perform a search such as:

TITLE: The Argus (Melbourne) AND

**DATES: 09/02/1870 AND** 

(abattoirs OR increased OR water OR supply OR city)

NOT advertising 1

although the exact query is yet to be developed. The matching software would then examine the results and find the article with the highest number of matching words, and the closest page number (and column) to that listed in the reference.

To manage problems with inaccuracies, a data load report should be produced automatically for the Argus Index owner (Geraldine Suter) to review and action. The report should include:

- o terms which could not be matched to an article
- o terms which were matched to an article with a degree of uncertainty

Tasks Initially

Develop an article matching algorithm  $2\omega$ 

- spotate delin , implement danstare ofuntions 3d - modify newspapes livene index to support index terms 2d

- ga of data: Or

Load the existing Argus index data (1870s) and the new data on offer (1880s) into Trove, associating each reference with the correct article, in a way that also enables navigation and browsing.

Produce a report of non-matches and uncertain matches

- Person Update the Trace relevance ranker algorithm to now-portender term then further data is received for the Argus Index

- n/a

dev - 2+0 × 1-= 40-7 = 800 (1) ares to

When further data is received for the Argus Index

BA - 00 4 1/4 1

### In future

- If other indexes are added in future, this data loading program may not necessarily be able to be reused.

Have propose contribed vocato, be aliento or else unil when the badd lake

http://trove.nla.gov.au/newspaper/result?q=&anyWords=increased+water+supply+city+abattoirs&fromdd=09&frommm=02&fro myyyv=1870&todd=09&tomm=02&tovyyy=1870&1-title=]13&1-category=Article|category%3AArticle&1category=Detailed+lists%2C+results%2C+guides|category%3ADetailed+lists%2C+results%2C+guides&lcategory=Family+Notices|category%3AFamily+Notices&l-category=Literature|category%3ALiterature&lword=\*ignore\*|\*ignore\*

### 3. Edit index terms

An interface is needed to manage index terms. The interface should provide the following functionality:

- Add a new term
  - o in a particular position
- Delete a term
- Change the indent level of a term
- Edit the wording of a term

Only authorised users may access this interface – not normal users. The interface could be built into the existing article interface, or as a separate screen. Further interface design is still required. See Figure 2 for an idea of how this interface might appear to Trove users with appropriate permissions.

If the index terms needed to be limited to a controlled vocabulary, further complexity would be added. This has not been considered in the scoping of this task. It is considered briefly below under Exclusions.

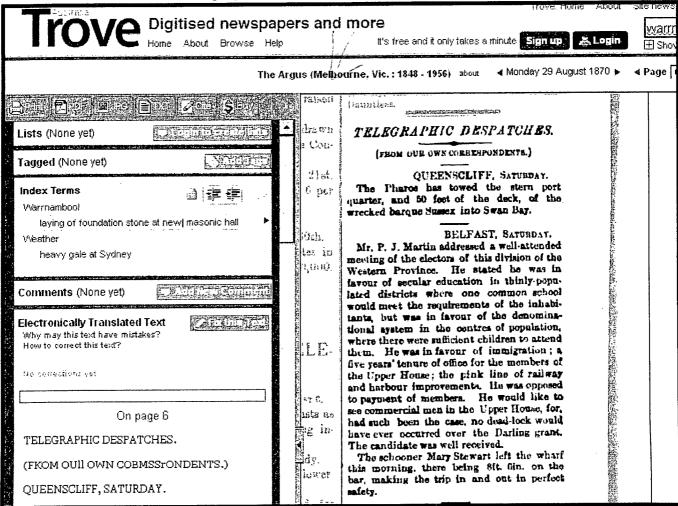


Figure 2.— An interface is needed to manage index terms

### Exclusions

- 1. Inclusion of a controlled vocabulary. If this was added in future, questions to consider include:
  - a. Would the vocabulary terms be a suggestion or a limit?
  - b. Can the vocabulary be added to / modified?
  - c. Would the vocabulary apply to the Argus Index only, or all indexes?
  - d. Would a change to a term in the vocabulary retrospectively change all occurrences of that term?
- 2. Bulk changes to index terms. or men which terms
- 3. A way for senior users to review index terms added by normal users.

4 Maring of The

Tasks Initially\_ - Interface design for an edit interface
- Implementation of the edit interface

- Implementation of the edit interface When further data is received for the Argus Index

- n/a

# In future

If other indexes are added in future, we would need to consider whether this interface meets their needs.

#### 4. User management

User management requirements have not yet been discussed with the Argus Index manager (Geraldine Suter). The assumption has been made that index projects will take ownership of a particular title (or possibly a set of titles if the periodical has ceased and continued under a different name). People outside the project must not be able to add or change index terms on those titles, as the projects use a very controlled vocabulary of index terms.

Two possible user management models are described below. It is not yet known which of these models is most appropriate for the Argus Index project, or whether these models will be appropriate for indexes incorporated into Trove in the future. It is possible that the Argus Index owner will not want other users to add index headings directly to Trove.

Model 1 - Flat structure, administered by NLA IT staff **Indexers** 

- Can add, edit and delete any index terms on a single title
- Are granted this role by NLA IT CAB staff



This model might be suitable for the Argus Index as only one title exists in Trove (not multiple titles). currently reviews all indexing activity, so may prefer to be the only user adding the index terms to Trove, while the volunteer indexers continue to work in a paper based format.

This model is only suitable for a small group of users or a group of users that does not change regularly; otherwise it would require too much ongoing work for NLA IT CAB staff.

Tasks

#### Initially

Require user permissions to access the index term edit interface

Design and storage of permissions in the user management system 050

When further data is received for the Argus Index

#### In future

- If other indexes are added in future, we would need to consider whether this model meets their 30 min planage

- When chen was need by added

Model 2 - Two tier, administered by index managers. Index managers

- Manage a set of titles. For these titles, they can:
  - o Add, edit and delete any index terms
  - o Make other users *indexers* (and take this permission away)
  - o Make other users index managers (and take this permission away)

Indexers

- Are assigned to the same set of titles as their index manager.
- Can add, edit and delete any index terms (on the titles they are assigned to)

An interface is required for index managers to give permissions to other users. This could be part of Trove, a standalone interface, or part of the pending Trove admin module. Figure 3 shows an example interface.

This model is suitable for a medium to large group of users, as it allows users to manage themselves.

250 x 1.5 = 3.75d

national librar	Y OF AUSTRALIA	
Trove		Logged in as: 💍 geraldine -
Indexer user managen	ment	
<b>Titles</b> A list of titles for which you and - The Argus (Melbourne,	d these users can edit index tern , Vic. : 1848 - 1956)	ns.
Add		
<b>Username:</b> e.g. johnsmith		
Level: Indexer	<b>▼</b>	
Add	,	
Remove		
Username: avidtrover (ind	dexer) -	
Remove		

User Management Interface for index managers Figure 3.

dev: Ford x1.5=8 wt = 3,×1.5 = 4.5d=

Tasks

Initially

- Require user permissions to access the index term edit interface

- Design and storage of permissions in the user management system 0-5-d
- Interface design of user management interface
- Implementation of user management interface

3d

When further data is received for the Argus Index

n/a

# In future

If other indexes are added in future, we would need to consider whether this model meets their needs.

#### 5. Browse

The Argus Index Online is primarily a browse-based interface. This allows users to get an impression of the events, news and topics reported on, in context. A browse interface for index terms could be added to Trove by listing index terms on the browse menu for the newspapers zone (see Figure 4).

The top index terms would be listed, as well as an option to view all terms. If other indexes are added in future, this list could include terms from all indexes, not just the Argus Index.

There would be no change to the Argus title page in Trove. http://trove.nla.gov.au/ndp/del/title/13

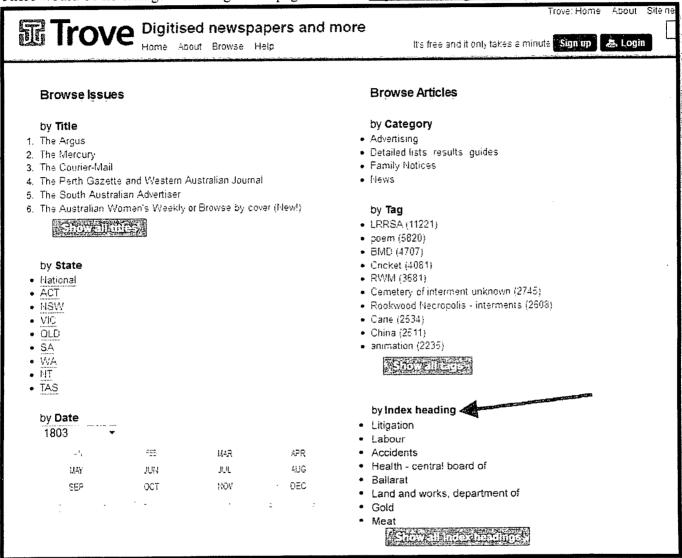


Figure 4. Index headings could be listed on the browse menu for the newspapers zone

May be difficult to grande if multiple index are index

If users choose to view all terms, the top-level terms will be shown in an alphabetical list. Figure 5 shows a display similar to the "Browse headings" screen<sup>2</sup> in the current Argus Index Online, including a navigation wheel and paging.

In future, if other indexes are added to Trove, a facet could be used to limit browsing of index terms to a single title only.

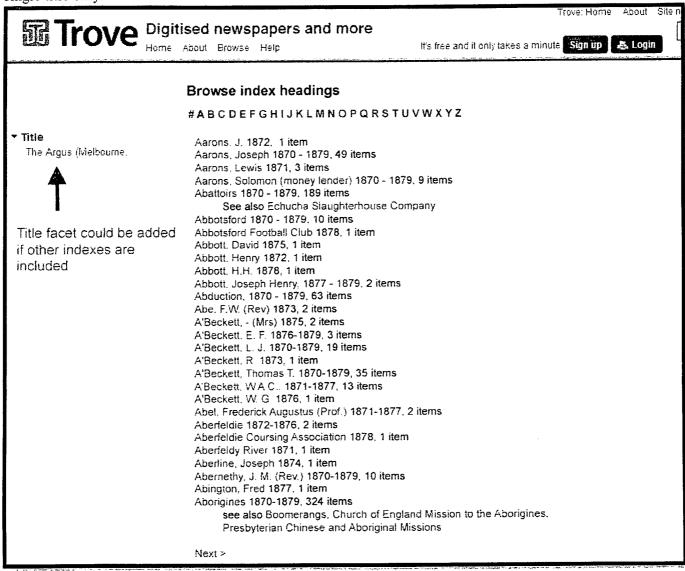


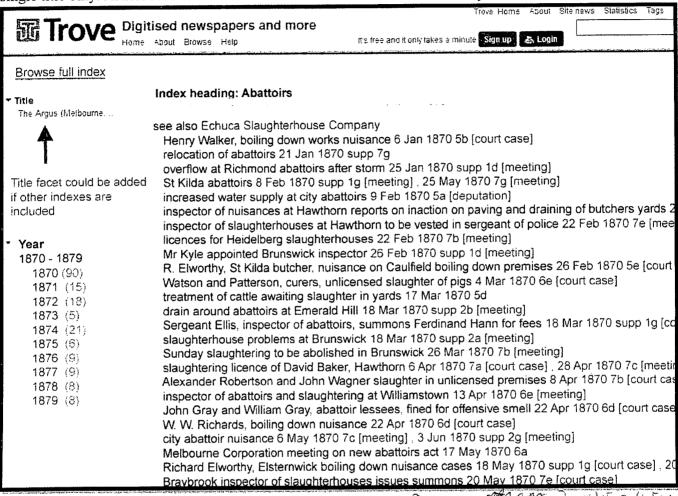
Figure 5. Index terms can be browsed

Rouldy have & door a title for.

When users click on a particular heading in the list, subheadings and references to articles will be shown (see Figure 6).

- Each article reference would be linked to the digitised article.
- A facet could be used to limit to a particular year (or decade) of references.
- Users could navigate back to the full list of top level index headings.

Again, if other indexes are added to Trove in future, a facet could be used to limit to index terms from a single title only. Article references would then need to indicate which title they refer to.



Tasks

Browsing the "Abattoirs" index heading

# Initially

Figure 6.

(Interface design of multiple browse screens

Implementation of multiple browse screens

- generate list of terms
- navigation
- decade and year facets

- in link article references to the digitised article When further data is received for the Argus Index

- n/a

#### In future

- If other indexes are added in future:
  - o add a title facet
  - o add newspaper title name to the article reference
  - o consider whether this model meets the needs of the other indexes

# Option B. Publish the index as a PDF, searchable in Trove

#### Overview

The 1860s decade of Argus index data was published as a book<sup>3</sup>. We could migrate each year of index data currently in the Argus Index Online into an online PDF. The PDF could be hosted by the NLA with the full text searchable in Trove (similar to finding aids and "local history resources" indexed by Trove) and index references linked to the digitised page in Trove.

The layout of the PDF could be styled on the layout of the existing book.

The existing decade (1870s) and the next decade of data on offer (1880s) could be converted to PDF by the NLA. In future, the NLA would only accept the data in PDF format. Digitisation of the 1860s hard copy index is not considered here.

NLA cataloguers would need to create a metadata record in the NLA catalogue for each PDF - one for each year included. (The metadata records will automatically flow through to Libraries Australia and Trove.)

Initially O. Degy POF Brut

1. Convert the existing Argus index data (1870s) and the new data on offer (1880s) into text searchable PDFs – one for each year, with article references linked to the digitised page in Trove.  $2 \sim$ 

2. Upload the Argus Index PDFs to DCM (or another public location).

3. Create metadata records for each Argus Index PDF in the NLA catalogue, including a link to the Non-1 PDF and a flag to indicate that the PDF should be indexed by Trove.

4. Organise for data to be provided in PDF format in future.

When further data is received for the Argus Index

1. Upload the Argus Index PDFs to DCM (or another public location).

2. Create metadata records for each Argus Index PDF in the NLA catalogue, including a link to the PDF and a flag to indicate that the PDF should be indexed by Trove

#### In future

- 1. An experimental project could be carried out to investigate adding index data as tags on articles. This project could examine the feasibility and usefulness of this approach. It is recommended that this project:
  - a. uses an index that applies to the same edition of the newspaper as that digitised in Trove, to facilitating matching index terms to the correct digitised article
  - b. involves an index owner who is amenable to converting the index to tags
- 2. The hard copy Argus index from the 1860s and other years could be digitised, OCR'd and made searchable in Trove. References to these indexes can be found here:

\_ TOB Asheres?

#### Benefits

- 1. The structure of the index and the ability to browse it is preserved.
- 2. This solution does not rely on being able to automatically link an index reference with the corresponding digitised article in Trove.
- 3. The index is searchable in Trove.
- 4. If data is supplied as a PDF in future, ongoing data load is easy.

#### Drawbacks

- 1. The Argus index terms are not added to the digitised article, so do not add additional search terms for users
- 2. The Argus Index is searchable in a different zone to the Argus newspaper articles.
- 3. Some of the page references will link to a page which does not show the article due to differences in the Argus version indexed and digitised.

#### Possible issues

- 1. This solution assumes that a single year of the index is not too large to cause problems in DCM, for the Trove indexer, or for users to open. (If problems arise, the PDFs could be more granular.)
- 2. The only capability DCM has for uploading PDFs is as a finding aid (PDFs of books are automatically generated from images and do not include text). The Argus Index may need to be uploaded as a kind of finding aid, including a finding aid PI. DCM was modified to handle PDF finding aids in 2011 but this functionality has not yet been used. Alternately, the PDF could be hosted outside of DCM. Also note that the NLA's DLIR project is due to deliver a solution to upload and deliver PDFs with OCR'd text by end 2012.
- 3. Will it be difficult to automatically create a searchable PDF from the current Argus Index data?
- 4. Will indexers be able to deliver a PDF in future, including links to the digitised page in Trove?
- 5. NLA Div 1 are stakeholders but have not yet been consulted.

## Detailed description and mock-ups

Users can search Trove for words included in the index, but Trove will only indicate whether their search terms are found in a particular year of the index. The results will appear in the books zone. Users click on the "view online" link to view the PDF of the index. (See Figure 7)

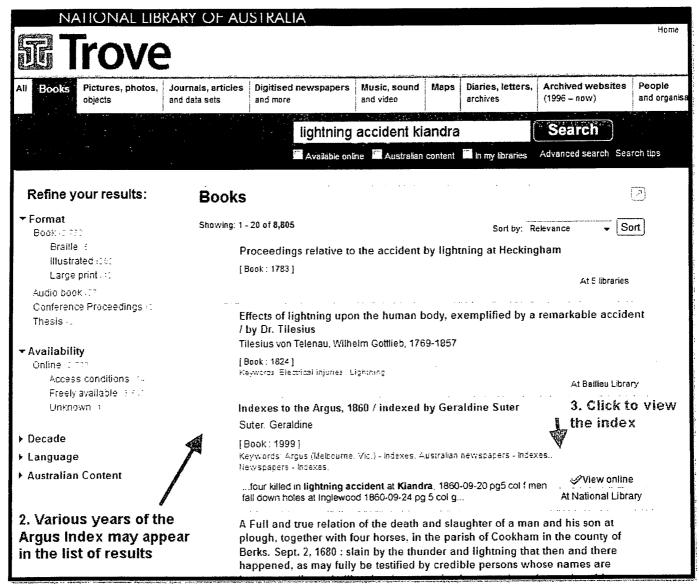


Figure 7. Finding the Argus Index as a result in Trove

Users then search the PDF for the terms they are interested in (see Figure 8). Users can also browse the PDF of the index if they wish.

ing-120132506-0001.pdf = Adobe Reader File Edit View Document kiandra 14 / 250 📳 🐑 150% 🗸 = Accidents see also Drowning: Fires; Industrial accidents; Mining accidents; Poisons; Railway accidents; Road accidents; Safety; Shipping accidents: Shooting accidents 1860 -04-07 pg 6 col c driver from Mount Esse station killed in dray accident, 1860-03-02 pg 3 col g glass globe falls on man in Legislative Assembly, 1860-03-16 pg 5 col b strange accidents at Theatre Royal, 1860-03-17 pg 5 col c child swallows seeds of thornapple at Ballarat, 1860-03-21 pg 5 col c man loses eye in accident with bullock whip, 1860-03-31 pg 5 col g old man, brought to court at Maryborough on assault charges, injured, 1860-04-04 pg 5 col c child falls into waterhole at Malmsbury, 1860-04-17 pg 6 col f boy falls down hole at quoits match, 1860-05-11 pg 5 col g man injured in earthfall at Prahran railway works, 1860-05-16 pg 5 col a man dies at Bendigo after falling under load of wood, 1860-06-04 pg 4 col d woman dies from asphyxiation while drunk, 1860-06-13 pg 5 col g Buninyong man rescued by Chinese three days after falling into hole 20 ft deep, 1860-06-16 pg 5 col d part of comice of new Bank of Victoria building at Hamilton falls to ground, 1860-06-19 pg 5 col c man killed in blasting operations at Kyneton, 1869-06-29 pg 4 col b sailor dies due to lack of lighting on Sandridge railway pier, 1860-08-20 pg 6 col e child suffocates on piece of meat, 1860-08-21 pg 5 col b child dies after falling down shaft at Inglewood, 1860-09-17 pg 5 col c drunken man in accident at Theatre Royal, 1860-09-18 pg 5 col d four killed in lightning accident at Kiandra, 1860-09-20 pg 5 col f Farrel, Edward, injured men fall down holes at Inglewood, 1860-09-24 pg 5 col g

Searching a PDF of the Argus Index

Brown, John, Yackanda over stump, 600615 7 Burke, Patrick, killed in Burridge, -, dies after f: 600917 5c Butt, George, attorney's springcan in Liule Co Campbell, -, mounted c horse at Morses Cree Caulivan, Michael, run Chaplin, George, falls f Christopher, James, wo powder, 601121 5a Clarke, G., Maldon, acc 601106 5d Coard, -, killed in hors Coates, -, dies after fall Cooke, William, kicked Cox, -, thrown from ca Davis, Henry, scalped i Creek, 600605 7a Deuning, Alfred, killed 600702 4e Donald, John, injured t 600221 5b Dudden, Alfred Henry, 600818 5c Earl, Sarah, falls off ca Easton, James, run ove Erskin, -, thrown from Falkner, George, sheph for family, 601022 5 Faris, Frank B., Emeu lark after hunt, 6006

When a user finds a reference to an article they want to read, and click on the page link to return to Trove. The user must then find the article on the page (See Figure 9). In some cases, the article will be located on a different page.

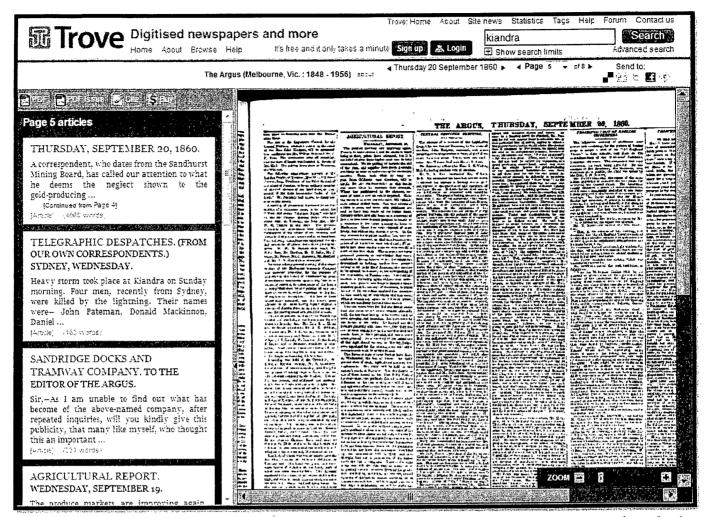


Figure 9. The Argus Index could link to the digitised page in Trove. Users must then find the article.

# Option C. Retain the existing stand-alone application

#### Overview

As the current server is being decommissioned, the existing application could be ported to the new server and infrastructure.

The decade of data currently on offer would be loaded into the existing application. A decision would need to be made as to whether the National Library continues to host the application indefinitely, loading data periodically as it is made available, or not. 19315 = 67

## Tasks

#### Initially

- 2 W 1. Port the existing application to the new server and infrastructure
- 2. Load the new data on offer (1880s) into the existing Argus Index application
- 3. On the Argus index Online home page, add a link to the Argus title page in Trove () 5 d 4. Danes tester on was rethod ( nu otuba)

# When further data is received for the Argus Index

If the NLA decides to continue loading new data:

1. Load the data into the existing Argus Index application

#### In future

If the NLA decides to continue to host the application:

1. Continue to maintain the Argus Index application

#### Otherwise:

1. Decide what to do with the Argus Index (again)? pojet to vistinte add rdex tim astego

# Benefits

- 1. Preserves the structure of the index
- 2. Preserves the ability to browse the index

#### Drawbacks

- 1. The index is not searchable or visible in Trove
- 2. Users have to search Trove for the digitised article
- 3. Index terms are not located with the digitised articles
- 4. A separate application must continue to be maintained
- 5. Data must continue to be converted and loaded

#### Possible issues

1. The existing Argus Index application has no current business owner

enhance to like the payin Toole:

Detailed description and mockups

The existing Argus Index application will continue to exist (see Figure 10). It includes the ability to:

- search the index terms
- browse the index terms alphabetically
- browse the index terms alphabetically for a particular year

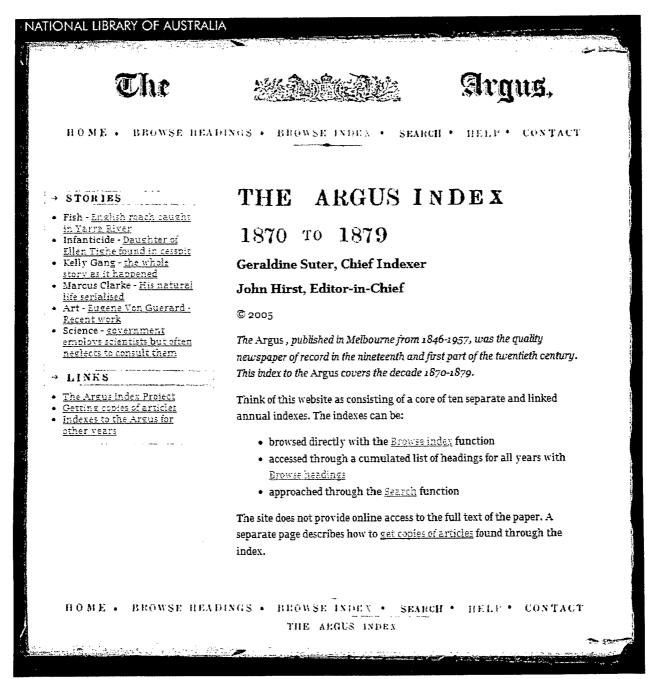


Figure 10. The existing Argus Index application

# Options for Argus Indexer communication using the Trove forum

Last Edited: 30 January 2012 by J. Meakins

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Method 3 – A password protected forum	9

# Introduction

The Trove forum software could be used for Argus Index volunteers to communicate with one another. There are several possible ways to do this, such as:

- 1. A social group
- 2. A private forum, which users can apply to join
- 3. A password protected forum

# Method 1 - A social group

#### Benefits:

- Only one setting needs to be changed by Div 3 staff.
- Argus Index owner (as the group leader) can manage and moderate the group and its membership relatively easily.
- Users are sent a notification when they are invited to join the group.

#### Drawbacks:

• Only one group leader can exist and this person can not be changed. (A new group would have to be created instead.)

The Argus Index owner creates an invitation only social group within the forum. She will automatically become the group leader. The group leader can invite other forum members to join the group. The group can then post discussions amongst themselves which are not shown to people outside the group. (See figures 11, 12 and 13)

Division 3 staff may need to provide technical support to the group leader.

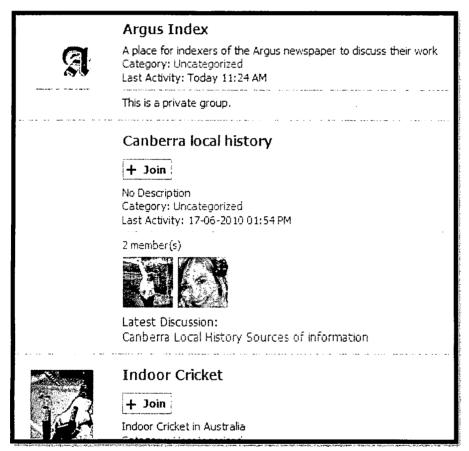


Figure 1. The Argus Index group, in the list of social groups available. The group is invitation only – no "Join" button is shown.

♠ Groups ← Uncategorize Argus Index	d ∲ Argus Index	
<b>A</b>		A place for indexers of the Argus newspaper to discuss their wor You need to be a member of this group to view its contents
Group Maintained By: Members: Group Pictures: Group Discussions:	jmeakins99 2 0 1	

Figure 2. The contents of the Argus Index group can not be seen by non-members

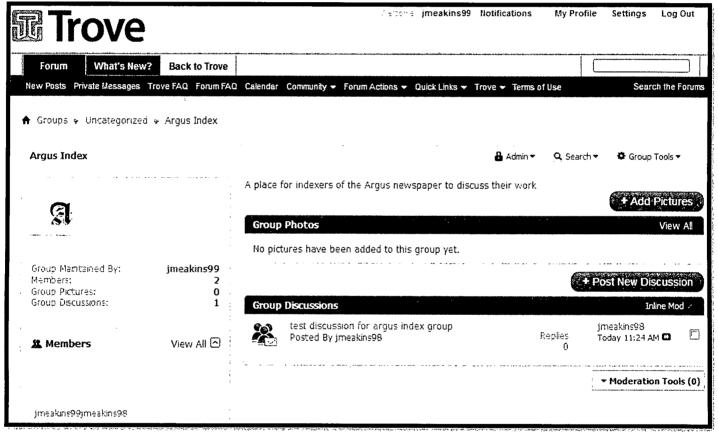


Figure 3. The Argus Index group as it appears to the group leader

To set up an invitation only social group:

- 1. A Trove forum administrator allows 'invitation only' groups to be created. This only needs to be done once.
  - a) In the forum admin module, choose: "Settings > Options > Group options > Allow join-to-view groups"
- 2. The group is created by the person who will manage it (the group leader).
  - a) On the Trove forum website, choose: "Community > Groups > Create group"
  - b) Choose the option: "invitation only"
  - c) Choose the option: "users must join to view the content"
- 3. The group leader invites other users to join the group.
  - a) On the Trove forum website, choose: "Community > Groups > Argus Index" (or whatever the group has been named)

- b) Choose "Admin > Pending & invited members"
- c) Type the username of the person to be invited to join the group and click "Invite"
- d) The invited user will have a new notification next time they log into the Trove forum. They need to read the notification and accept the invitation.

A social group can only have one group leader and this person can not be changed later – it is always the user who first created the group.

# Method 2 - A private forum, which users can apply to join

#### Benefits:

- Argus Index owner (as the group leader) can manage and moderate the group and its membership.
- The forum can have more than one group leader.

#### Drawbacks:

- A little more complicated than the other methods.
- Some setup need by NLA Div 3 staff.
- The group leader is not automatically notified of new requests to join the group

Users will need to make a request if they want to see the Argus Index forum. The Argus Index manager could act as a "group leader" and approve user requests to join the Argus Index forum.

This option involves the following steps:

NLA Div 3 staff set up the forum and user group:

- Create a "public joinable" user group.
- Assign a group leader to the user group. The group can have more than one group leader, and the group leader can be changed.
- Create a private sub-forum which can only be accessed by that user group.

This process is outlined here: http://www.cs.umd.edu/faq/forums/creategroup.html

# Argus Indexers ask to join the group:

• Users go to the "Settings > Permission Groups" menu and request to join the user group (see Figure 5).

The Argus Index manager (as the group leader) approves requests to join the group:

• The group leader goes to the "Settings > Permission Groups > Review Join Requests" menu to approve the request (see Figure 6 and Figure 7). The group leader is not notified of new requests.

The private forum will appear as normal to users who have permission to use it (see Figure 4). Other users will not see the forum listed.

Other		e de la companya de	
	<b>Trove News</b> News about Trove, new features, content and planned outages. (Only the Trove administrator may post here)	0	Threads: 0 Posts: 0
	Feedback and Suggestions about the new Trove Forum  Do you want changes made to this forum, is it easy to use? Do you need new forum areas set up?	(I) (8)	Threads: 0 Posts: 0
	Questions  Have a question related to your research or Trove? Post it here and see if the Trove community can help you out.	© ©	Threads: 3 Posts: 5
	Genealogy Are you searching for family history and do want to contact other genealogists?	(a)	Threads: 0 Posts: 0
	Trove: In and Out of the Classroom Talk about how to use Trove in education.	<b>a</b> 0	Threads: 0 Posts: 0
62	Argus Indexers A place for Argus Indexers to discuss their work	<u></u>	Threads: 0 Posts: 0

Figure 4. Those who have access to the private "Argus Indexers" forum will see it listed as usual, with the other available forums.

Related resources:

Restricting access to a forum: <a href="http://www.cs.umd.edu/faq/forums/">http://www.cs.umd.edu/faq/forums/</a>

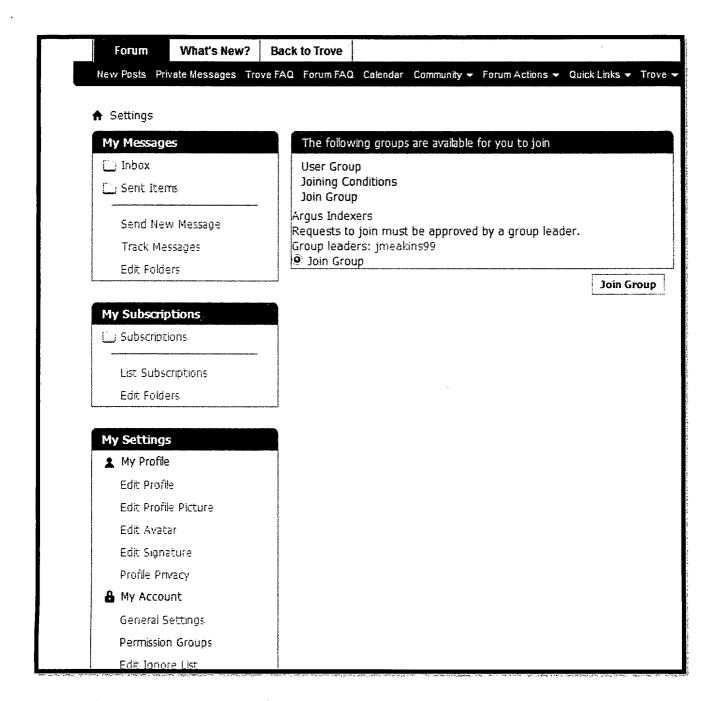


Figure 5. To join a private forum, users go to the "Settings > Permission Groups" menu

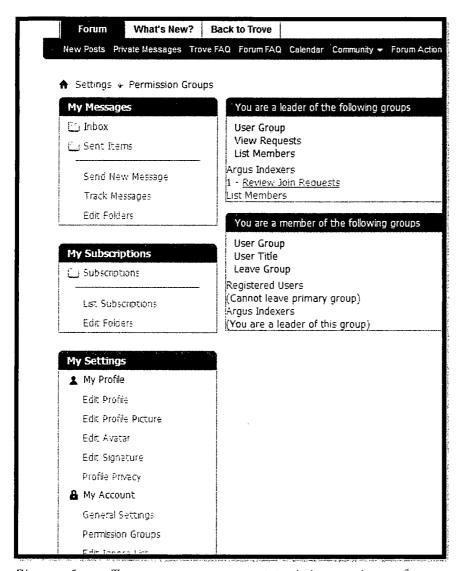


Figure 6. To approve a request to join a private forum, the group leader uses the "Settings > Permission Groups > Review Join Requests" menu.

♠ Settings 😽 Permission Groups 🤟 Join Requests: 'Argus Indexers' Requests to Join Usergroup: My Messages Argus Indexers (1 requests) ▼ □ Inbox Requests to Join Usergroup: Argus Indexers Sent Items Accept Send New Message Deny Track Messages 1gnore Edit Folders User Name / Date Request Reason C Accept My Subscriptions Deny [ Subscriptions Ignore Today 11:34 AM jmeakins98 I am undertaking indexing of the argus List Subscriptions Edit Folders Do Authorisations

Figure 7. The group leader approves, ignores or denies requests to join a private forum

# Method 3 - A password protected forum

#### Benefits:

• Argus Index owner can manage membership by emailing the password, which is very simple. There is no need to request of approve membership through vBulletin.

#### Drawbacks:

- NLA Div 3 staff need to do a small amount of set up.
- To block users, the shared password would need to be changed by NLA Div 3 staff.

NLA Div 3 staff would set up a new forum that requires a password to view. The forum will be listed with the other Trove forums (See Figure 8), but users will have to enter a password before they can see the forum contents (See Figure 9).

Anyone who knows the password will be able to access the forum. If the password needs to be changed, NLA staff will have to do this.

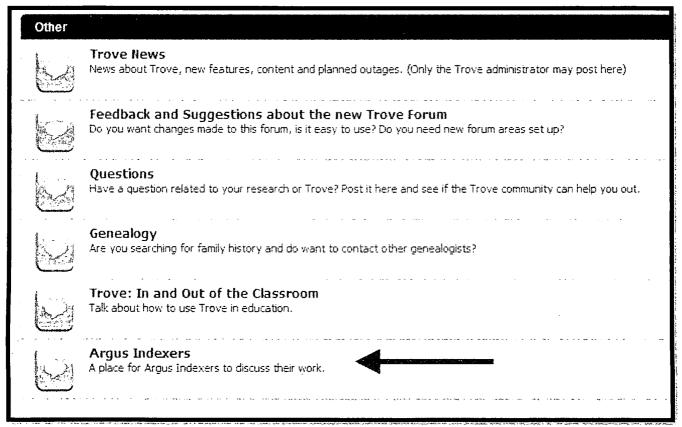


Figure 8. A password protected forum is listed with the other, open forums

vBulletin Message		
Your administrator has requires cookies	uired a password to access this forum. Please enter this password now.	
	Password: Login!	
	<del></del>	

Figure 9. When users try to view the forum, they are asked to enter a password

# Options for the future of the Argus Index (take 2) Last Edited: 2 February 2012 by J. Meakins

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Summary and guess of required time

Option	Benefits	Challenges/Drawbacks
A. Add index terms to the digitised article, + an interface to manage the terms + a browse interface  Guess: 19-20 weeks developer; 8 weeks interface	<ul> <li>Preserves the structure and ability to browse the index</li> <li>Index terms are added to the article, making them more discoverable</li> <li>No ongoing data load</li> <li>May facilitate inclusion of other indexes in Trove</li> </ul>	<ul> <li>Linking of index references to the correct article may not be accurate enough</li> <li>Unclear whether this will fully cater to other indexes (further investigation needed)</li> <li>Significant amount of work</li> <li>Browse of index terms does not include the ability to search</li> </ul>
B. Publish the index as a PDF, searchable in Trove  Guess:	<ul> <li>Preserves the structure and ability to browse the index</li> <li>The index is searchable in Trove</li> <li>If data is supplied as a PDF in future, ongoing data load is easy</li> </ul>	<ul> <li>Loading a PDF to DCM is possible but somewhat inelegant and unknown (but the PDF could be hosted elsewhere.)</li> <li>Index terms are not located with the digitised articles</li> <li>Div 1 are stakeholders but are yet to be consulted</li> <li>Will indexers be able to deliver a PDF in future, including links?</li> <li>Some links will lead to the wrong page, due to differences in the Argus version indexed and</li> </ul>
4.5 weeks developer		digitised
C. Retain the existing stand-alone application	- Preserves the structure and ability to browse the index	<ul> <li>The index is not searchable or visible in Trove and so the value is lost to Trove users.</li> <li>Users have to search Trove for the digitised article</li> <li>Index terms are not located with the digitised articles</li> <li>A separate application must continue to be maintained</li> </ul>
Guess: 5.5 weeks developer		- Data must continue to be converted and loaded

Guesses of the time required to deliver a feature assume that a senior developer will be assigned. Further business analysis is required, whichever option is chosen.

# Option A. Add index terms to the digitised article, an interface to manage the terms, and a browse interface (was option 2)

#### Overview

Index terms for the 1870s and 1880s would be automatically added to the digitised article in Trove, preserving the structure of the subheadings and navigation to other articles with the same index. The full list of index terms could be browsed.

New index terms for other years will be added and edited directly on the Trove interface, by users with special permissions. Some users may possibly be able to manage other user accounts.

This solution depends on being able to automatically identify the correct article.

#### **Benefits**

- 1. The structure and ability to browse the index is preserved
- 2. Index terms are added to the article, adding valuable keywords and making articles more discoverable
- 3. This solution may be able to be used by other indexing projects, and may inspire new indexing projects
- 4. Index terms can be added directly to the articles in Trove, there will be no ongoing data load for this index

#### Drawbacks

1. This option will take a significant amount of time to implement

#### Possible issues

- 1. Linking to the digitised article will not be completely accurate. It is still unknown whether an acceptable level of accuracy can be met.
- 2. The Trove interface will need to explain to users that only the Argus Index is included at the moment, and that not all years have been indexed.
- 3. If other indexes will be incorporated into Trove in future, investigation into the structure and requirements of those indexes is needed.
- 4. This solution has not yet been discussed with the Argus Index owner and may not suit her requirements, or may not be used in the way we expect (index terms added continuously, by many users).
- 5. There may need to be a way to search all index headings and to search sub-headings of a particular index heading. This functionality is currently available through the existing Argus Index Online.

# Detailed description and mock-ups

The following sections are included below:

- 1. View index terms on an article
- 2. Load index terms
- 3. Edit index terms
- 4. User management
- 5. Browse

#### 1. View index terms on an article

Index terms would be loaded to the digitised article, preserving the structure of the subheadings. The index terms will be similar to tags but will be more controlled and structured. Index terms would not be included in the tag cloud. They will not be editable by normal users. See Figure 1 for an example of how index terms may appear.

Navigation will be provided to the next and previous article with the index term (in chronological order). Clicking on an index term will show a list of all articles with that index term.

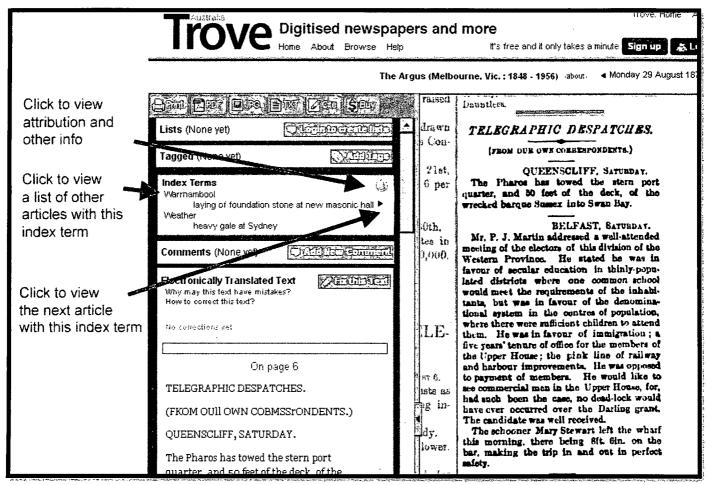


Figure 1. An article displaying index terms (in a similar way to tags).

# Tasks Initially

- Write an information and attribution page for the Argus Index describing scope and coverage (linked from both the Argus title page and articles with index terms) (Business area is responsible)
- Implement attribution page
- Update the Trove API to include index terms with article metadata
- On the existing "View article" screen:
  - o Interface design to display the index terms
  - o Display the index terms
  - o Link index terms to a results page listing all the articles with that index term
  - o Link to the chronologically next and previous articles with the same term, in the same title

Guess of required time: 1.5 weeks developer: 3 days interface designer

#### When further data is received for the Argus Index

- No further data will be accepted. Indexers must add terms directly to Trove.

#### In future

- If other indexes are added in future, we would need to consider whether this interface meets their needs.

#### 2. Load index terms

In order to show index terms on the digitised article, article references must be automatically matched to the digitised article. It is still unknown whether an acceptable level of accuracy can be met. There are several challenges which need to be considered.

- The Argus Index refers to the Melbourne edition of the Argus; however the NSW edition has been digitised in Trove. The two editions are not exactly the same, so the references in the Argus Index may not match up to the digitised articles.
- The Argus Index references the page number and column, which could contain more than one article.
- Not all words in the index term are included in the article text, and not all words in the digitised article have been correctly OCR'd.

Automatic matching for the index heading and reference:

abattoirs > increased water supply at city abattoirs 9 Feb 1870 5a [deputation] might perform a search such as:

TITLE: The Argus (Melbourne) AND

DATES: 09/02/1870 AND

(abattoirs OR increased OR water OR supply OR city)

NOT advertising 1

although the exact query is yet to be developed. The matching software would then examine the results and find the article with the highest number of matching words, and the closest page number (and column) to that listed in the reference.

To manage problems with inaccuracies, a data load report should be produced automatically for the Argus Index owner ( to review and action. The report should include:

- o terms which could not be matched to an article
- o terms which were matched to an article with a degree of uncertainty

# Tasks **Initially**

- Develop an article matching algorithm
- Load the existing Argus index data (1870s) and the new data on offer (1880s) into Trove, associating each reference with the correct article, in a way that also enables navigation, editing and browsing.<sup>2</sup>
  - Ouality assurance of data
  - o Design and implement database structures
  - o Modify newspapers lucene index
- Produce a report of non-matches and uncertain matches
- Update the Trove relevance ranking algorithm to incorporate index terms

Guess of required time: 8 weeks developer; 0.5 weeks BA (quality assurance)

#### When further data is received for the Argus Index

n/a

#### In future

- If other indexes are added in future, this data loading program may not necessarily be able to be reused.

http://trove.nla.gov.au/newspaper/result?q=&anyWords=increased+water+supply+city+abattoirs&fromdd=09&frommm=02&fro myyyy=1870&todd=09&tomm=02&toyyyy=1870&l-title=|13&l-category=Article|category%3AArticle&lcategory=Detailed+lists%2C+results%2C+guides|category%3ADetailed+lists%2C+results%2C+guides&lcategory=Family+Notices|category%3AFamily+Notices&l-category=Literature|category%3ALiterature&lword=\*ignore\*|\*ignore\*

2 If a controlled vocabulary will be required in future, this solution must be built in a way that supports that functionality.

#### 3. Edit index terms

An interface is needed to manage index terms. The interface should provide the following functionality:

- Add a new term
  - o in a particular position
- Delete a term
- Change the indent level of a term
- Edit the wording of a term

Only authorised users may access this interface – not normal users. These users are divided into groups who each add and edit their own set of terms. For example, a group of indexers led by may work on the Argus newspaper, using their own controlled vocabulary. A second group of indexers led by may also be working on the Argus newspaper, but using a different controlled vocabulary. The indexers must be able to add and edit index terms created by any other indexers in their own group, but can not change index terms added by group. (NOTE: This was a late breaking requirement and the rest of this document needs to be updated to take this into account)

The interface could be built into the existing article interface, or as a separate screen. Further interface design is still required. See Figure 2 for an idea of how this interface might appear to Trove users with appropriate permissions.

If the index terms needed to be limited to a controlled vocabulary, further complexity would be added. This has not been considered in the scoping of this task. It is considered briefly below under

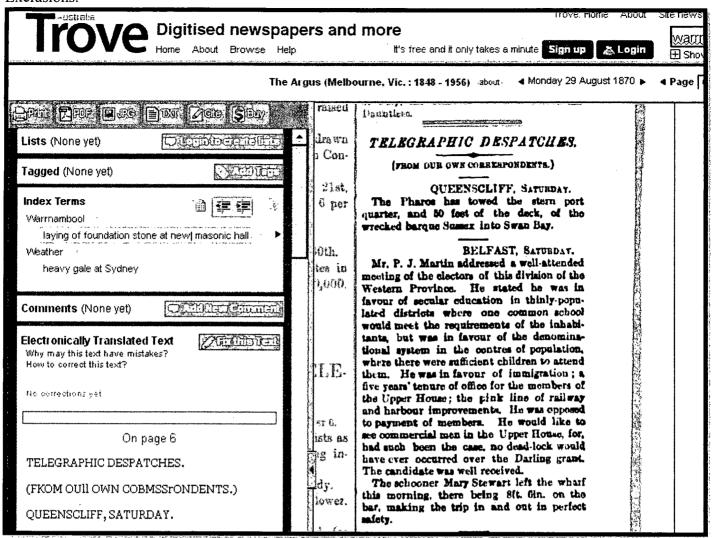


Figure 2. An interface is needed to manage index terms

#### **Exclusions**

- 1. Inclusion of a controlled vocabulary. If this was added in future, questions to consider include:
  - a. Would the vocabulary terms be a suggestion or a limit?
  - b. Can the vocabulary be added to / modified?
  - c. Would the vocabulary apply to a particular group of users only?
  - d. Would a change to a term in the vocabulary retrospectively change all occurrences of that term?
- 2. Bulk changes to index terms.
- 3. A way for senior users to review index terms added by normal users.

#### Tasks

# Initially

- Interface design and user testing for an edit interface
- Implementation of the edit interface

Guess of required time: 4.5 weeks developer; 6 weeks interface designer

# When further data is received for the Argus Index

- n/a

#### In future

- If other indexes are added in future, we would need to consider whether this interface meets their needs.

#### 4. User management

User management requirements have not yet been discussed with the Argus Index manager (property). The assumption has been made that index projects will take ownership of a particular title (or possibly a set of titles if the periodical has ceased and continued under a different name). People outside the project must not be able to add or change index terms on those titles, as the projects use a very controlled vocabulary of index terms.

Two possible user management models are described below. It is not yet known which of these models is most appropriate for the Argus Index project, or whether these models will be appropriate for indexes incorporated into Trove in the future. It is possible that the Argus Index owner will not want other users to add index headings directly to Trove.

# Model 1 - Flat structure, administered by NLA IT staff

#### Indexers

- Can add, edit and delete any index terms on a single title
- Are granted this role by NLA IT CAB staff

This model might be suitable for the Argus Index as only one title exists in Trove (not multiple titles).

currently reviews all indexing activity, so may prefer to be the only user adding the index terms to Trove, while the volunteer indexers continue to work in a paper based format.

This model is only suitable for a small group of users or a group of users that does not change regularly; otherwise it would require too much ongoing work for NLA IT CAB staff.

#### **Tasks**

# Initially

- Require user permissions to access the index term edit interface
- Design and storage of permissions in the user management system

Guess of required time: <1 week developer

#### When further data is received for the Argus Index

- n/a

# In future

- Add/remove indexer permission from users on request
- If other indexes are added in future, we would need to consider whether this model meets their needs.

#### Model 2 - Two tier, administered by index managers.

# Index managers

- Manage a set of titles. For these titles, they can:
  - o Add, edit and delete any index terms
  - o Make other users *indexers* (and take this permission away)
  - o Make other users *index managers* (and take this permission away)

#### *Indexers*

- Are assigned to the same set of titles as their index manager.
- Can add, edit and delete any index terms (on the titles they are assigned to)

An interface is required for index managers to give permissions to other users. This could be part of Trove, a standalone interface, or part of the pending Trove admin module. Figure 3 shows an example interface.

This model is suitable for a medium to large group of users, as it allows users to manage themselves.

10ITAN	nal library of australia	<b>\</b>
Tro	)ve	Logged in as: 🚓 geraldine -
indexer us	ser management	
	for which you and these users can edit indergus (Melbourne, Vic. : 1848 - 1956)	ex terms.
Add		
Username	e.g. johnsmith	
Level:	Indexer ▼	
	Add	
Remove		
Username	: avidtrover (indexer)	
	Remove	

Figure 3. User management interface for index managers

## Tasks

# Initially

- Require user permissions to access the index term edit interface
- Design and storage of permissions in the user management system
- Interface design of user management interface
- Implementation of user management interface

Guess of required time: 1.5 weeks developer: 1 week interface designer

# When further data is received for the Argus Index

- n/a

#### In future

- If other indexes are added in future, we would need to consider whether this model meets their needs.

#### 5. Browse

The Argus Index Online is primarily a browse-based interface. This allows users to get an impression of the events, news and topics reported on, in context. A browse interface for index terms could be added to Trove by listing index terms on the browse menu for the newspapers zone (see Figure 4).

The top index terms would be listed<sup>3</sup>, as well as an option to view all terms. If other indexes are added in future, this list could include terms from all indexes, not just the Argus Index.

There would be no change to the Argus title page in Trove. http://trove.nla.gov.au/ndp/del/title/13

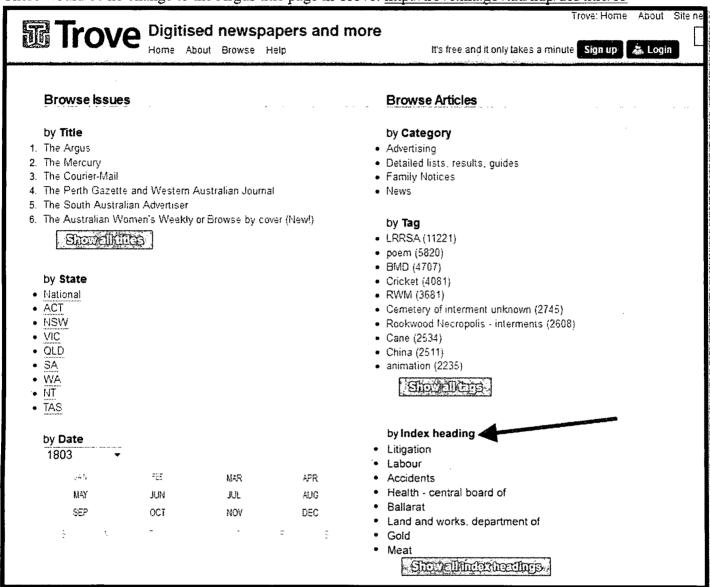


Figure 4. Index headings could be listed on the browse menu for the newspapers zone

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<sup>&</sup>lt;sup>3</sup> This may be difficult to generate if multiple titles are indexed

If users choose to view all terms, the top-level terms will be shown in an alphabetical list. Figure 5 shows a display similar to the "Browse headings" screen<sup>4</sup> in the current Argus Index Online, including a navigation wheel and paging.

In future, if other indexes are added to Trove, a facet could be used to limit browsing of index terms to a single title only. Users may be required to choose a title first, due to implementation constraints.

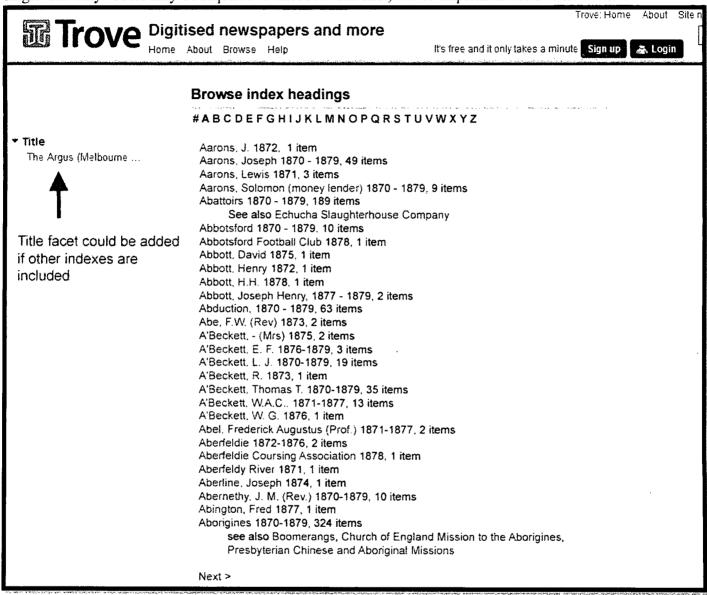


Figure 5. Index terms can be browsed

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<sup>4</sup> 

When users click on a particular heading in the list, subheadings and references to articles will be shown (see Figure 6).

- Each article reference would be linked to the digitised article.
- A facet could be used to limit to a particular year (or decade) of references.
- Users could navigate back to the full list of top level index headings.

Again, if other indexes are added to Trove in future, a facet could be used to limit to index terms from a single title only.

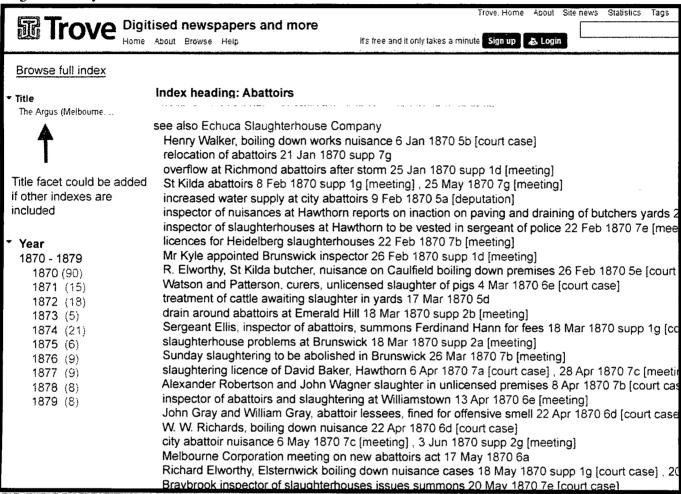


Figure 6. Browsing the "Abattoirs" index heading

# Tasks Initially

- Interface design of multiple browse screens
- Implementation of multiple browse screens
  - o Generate list of most frequent terms
  - o generate list of terms
  - o navigation
  - o decade and year facets
  - o link article references to the digitised article

Guess of required time: 4.5 weeks developer: 1.5 weeks interface designer

## When further data is received for the Argus Index

- n/a

#### In future

- If other indexes are added in future:
  - o add a title facet
  - o add newspaper title name to the article reference
  - o consider whether this model meets the needs of the other indexes

# Option B. Publish the index as a PDF, searchable in Trove

#### Overview

The 1860s decade of Argus index data was published as a book<sup>5</sup>. We could migrate each year of index data currently in the Argus Index Online into an online PDF. The PDF could be hosted by the NLA with the full text searchable in Trove (similar to finding aids and "local history resources" indexed by Trove) and index references linked to the digitised page in Trove.

The layout of the PDF could be styled on the layout of the existing book.

The existing decade (1870s) and the next decade of data on offer (1880s) could be converted to PDF by the NLA. In future, the NLA would only accept the data in PDF format. Digitisation of the 1860s hard copy index is not considered here.

NLA cataloguers would need to create a metadata record in the NLA catalogue for each PDF – one for each year included. (The metadata records will automatically flow through to Libraries Australia and Trove.)

## **Tasks**

#### Initially

- 1. Design the layout of an Argus Index PDF (responsibility unclear)
- 2. Convert the existing Argus index data (1870s) and the new data on offer (1880s) into text searchable PDFs one for each year, with article references linked to the digitised page in Trove.
- 3. Upload the Argus Index PDFs to DCM (or another public location).
- 4. Create metadata records for each Argus Index PDF in the NLA catalogue, including a link to the PDF and a flag to indicate that the PDF should be indexed by Trove. (Cataloguing staff are responsible, possibly some consultation with IT)
- 5. Organise for data to be provided in PDF format in future. (Business area is responsible)

Guess of required time: 4.5 weeks developer

## When further data is received for the Argus Index

- 1. Upload the Argus Index PDFs to DCM (or another public location).
- 2. Create metadata records for each Argus Index PDF in the NLA catalogue, including a link to the PDF and a flag to indicate that the PDF should be indexed by Trove

Guess of required time: <1 day developer

#### In future

- 1. An experimental project could be carried out to investigate adding index data as tags on articles. This project could examine the feasibility and usefulness of this approach. It is recommended that this project:
  - a. uses an index that applies to the same edition of the newspaper as that digitised in Trove, to facilitating matching index terms to the correct digitised article
  - b. involves an index owner who is amenable to converting the index to tags
- 2. The hard copy Argus index from the 1860s and other years could be digitised, OCR'd and made searchable in Trove. References to these indexes can be found here: http://trove.nla.gov.au/book/result?q=%22argus+index%22

<sup>&</sup>lt;sup>5</sup> http://trove.nla.gov.au/work/32646197

#### **Benefits**

- 1. The structure of the index and the ability to browse it is preserved.
- 2. This solution does not rely on being able to automatically link an index reference with the corresponding digitised article in Trove.
- 3. The index is searchable in Trove.
- 4. If data is supplied as a PDF in future, ongoing data load is easy.

#### **Drawbacks**

- 1. The Argus index terms are not added to the digitised article, so do not add additional search terms for users.
- 2. The Argus Index is searchable in a different zone to the Argus newspaper articles.
- 3. Some of the page references will link to a page which does not show the article due to differences in the Argus version indexed and digitised.

#### Possible issues

- 1. This solution assumes that a single year of the index is not too large to cause problems in DCM, for the Trove indexer, or for users to open. (If problems arise, the PDFs could be more granular.)
- 2. The only capability DCM has for uploading PDFs is as a finding aid (PDFs of books are automatically generated from images and do not include text). The Argus Index may need to be uploaded as a kind of finding aid, including a finding aid PI. DCM was modified to handle PDF finding aids in 2011 but this functionality has not yet been used. Alternately, the PDF could be hosted outside of DCM. Also note that the NLA's DLIR project is due to deliver a solution to upload and deliver PDFs with OCR'd text by end 2012.
- 3. Will indexers be able to deliver a PDF in future, including links to the digitised page in Trove?
- 4. NLA Div 1 are stakeholders but have not yet been consulted.

# Detailed description and mock-ups

Users can search Trove for words included in the index, but Trove will only indicate whether their search terms are found in a particular year of the index. The results will appear in the books zone. Users click on the "view online" link to view the PDF of the index. (See Figure 7)

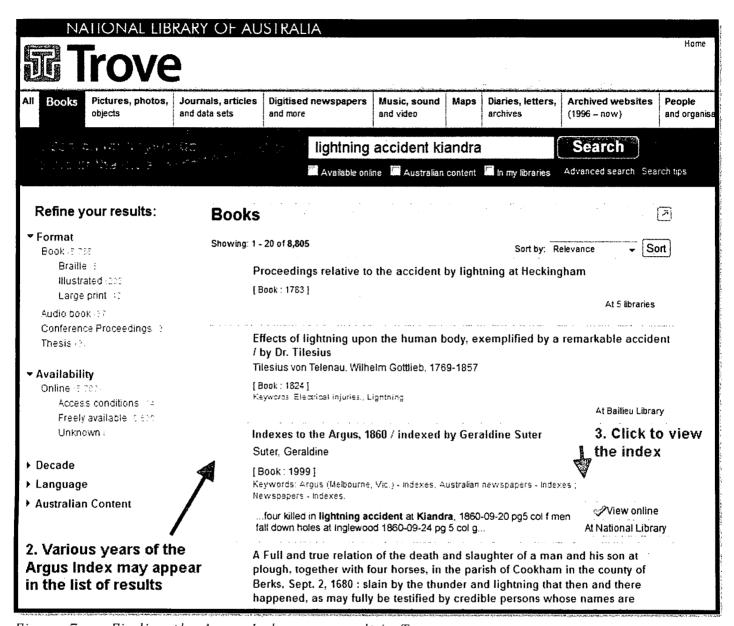


Figure 7. Finding the Argus Index as a result in Trove

Users then search the PDF for the terms they are interested in (see Figure 8). Users can also browse the PDF of the index if they wish.

#### imq-120132506-0001.pdf - Adobe Reade File Edit View Document Tools Window Help □ 4 4 14 /250 © 150% - □ kiandra 唐 Brown, John, Yackanda Accidents over stump, 600615 7 see also Drowning: Fires: Industrial accidents: Mining Burke, Patrick, killed in accidents: Poisons; Railway accidents; Road accidents; Safety; Shipping accidents; Shooting accidents Burridge, -, dies after f: 600917 5c 1860 -04-07 pg 6 col c driver from Mount Esse station killed in dray accident. Butt. George, attorney's springcan in Little Co 1860-03-02 pg 3 col g Campbell, -, mounted c glass globe falls on man in Legislative Assembly, horse at Morses Cree 1860-03-16 pg 5 col b strange accidents at Theatre Royal. 1860-03-17 pg 5 col c Caulivan, Michael, run Chaplin, George, falls f child swallows seeds of thornapple at Ballarat, 1860-03-21 pg 5 col c Christopher, James, wo powder, 601121 5a man loses eye in accident with bullock whip, 1860-03-31 pg 5 col g old man, brought to court at Maryborough on assault Clarke, G., Maldon, acc 601106 5d charges, injured, 1860-04-04 pg 5 col c child falls into waterhole at Malmsbury, 1860-04-17 pg 6 col f Coard, -, killed in hors boy falls down hole at quoits match, 1860-05-11 pg 5 col g Coates, -, dies after fai Cooke, William, kicked man injured in earthfall at Prahran railway works, Cox, -, thrown from ca 1860-05-16 pg 5 col a man dies at Bendigo after falling under load of wood, Davis, Henry, scalped i Creek, 600605 7a 1860-06-04 pg 4 col d Deuning, Alfred, killed woman dies from asphyxiation while drunk, 1860-06-13 pg 5 col g 600702 4e Buninyong man rescued by Chinese three days after Donald, John, injured t falling into hole 20 ft deep, 1860-06-16 pg 5 col d 600221 5b part of comice of new Bank of Victoria building at Dudden, Alfred Henry, Hamilton falls to ground, 1860-06-19 pg 5 col c 600818 5c man killed in blasting operations at Kyneton, 1869-06-29 pg 4 col b sailor dies due to lack of lighting on Sandridge railway Earl, Sarah, falls off ca pier, 1860-08-20 pg 6 col e Easton, James, run ove child suffocates on piece of meat, 1860-08-21 pg 5 col b Erskin, -, thrown from child dies after falling down shaft at Inglewood, 1860-09-17 pg 5 col c Falkner, George, sheph for family, 601022 5 drunken man in accident at Theatre Royal, 1860-09-18 pg 5 col d Faris, Frank B., Emeu four killed in lightning accident at Kiandra, 1860-09-20 pg 5 col f lark after hunt, 6006 Farrel, Edward, injured men fall down holes at Inglewood, 1860-09-24 pg 5 col g

Searching a PDF of the Argus Index Figure 8.

When a user finds a reference to an article they want to read, and click on the page link to return to Trove. The user must then find the article on the page (See Figure 9). In some cases, the article will be located on a different page.

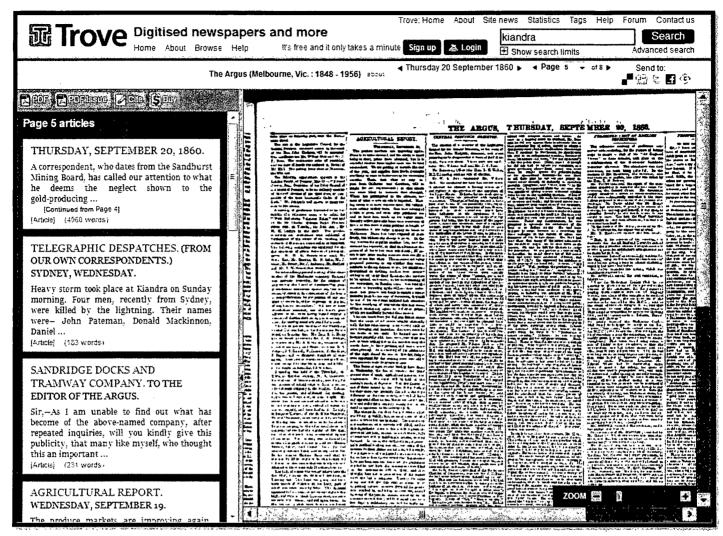


Figure 9. The Argus Index could link to the digitised page in Trove. Users must then find the article.

# Option C. Retain the existing stand-alone application

#### Overview

As the current server is being decommissioned, the existing application could be ported to the new server and infrastructure.

The decade of data currently on offer would be loaded into the existing application. A decision would need to be made as to whether the National Library continues to host the application indefinitely, loading data periodically as it is made available, or not.

#### **Tasks**

# Initially

- 1. Port the existing application to the new server and infrastructure
- 2. Load the new data on offer (1880s) into the existing Argus Index application
  - a. Document how to load the data (in svn)
- 3. On the Argus index Online home page, add a link to the Argus title page in Trove

Guess of required time: 5.5 weeks developer

# When further data is received for the Argus Index

If the NLA decides to continue loading new data:

1. Load the data into the existing Argus Index application

Guess of required time: 1.5 weeks developer

#### In future

If the NLA decides to continue to host the application:

- 1. Continue to maintain the Argus Index application
- 2. Consider enhancing the Argus Index to link article references to the digitised page in Trove Otherwise:
  - 1. Decide what to do with the Argus Index (again)?

#### **Benefits**

- 1. Preserves the structure of the index
- 2. Preserves the ability to browse the index

#### **Drawbacks**

- 1. The index is not searchable or visible in Trove
- 2. Users have to search Trove for the digitised article
- 3. Index terms are not located with the digitised articles
- 4. A separate application must continue to be maintained
- 5. Data must continue to be converted and loaded

#### Possible issues

1. The existing Argus Index application has no current business owner

# Detailed description and mockups

The existing Argus Index application will continue to exist (see Figure 10). It includes the ability to:

- search the index terms
- browse the index terms alphabetically
- browse the index terms alphabetically for a particular year

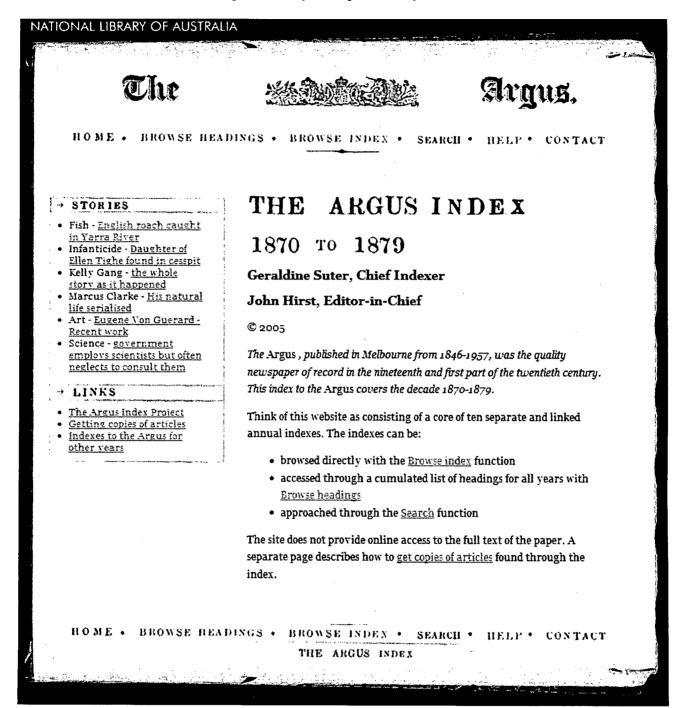


Figure 10. The existing Argus Index application

Subject: Location:	Making a final decision on the options for the Argus Index Online Libraries Australia Meeting Room	
Start: End:	Thu 2/02/2012 11:15 AM Thu 2/02/2012 12:15 PM	
Recurrence:	(none)	
Meeting Status:	Accepted	
Organizer: Required Attendees:		
Required Attendees:	The state of the s	
When: Thursday, 2 February 2012 11:15 AM-12:15 PM (UTC+10:00) Canberra, Melbourne, Sydney. Where: Libraries Australia Meeting Room  Note: The GMT offset above does not reflect daylight saving time adjustments.  *****************************  In light of the discussion at yesterday's Trove Reference Group meeting, it has been decided to further examine the options for the future of the Argus Online Index.  The following reading is recommended prior to the meeting:		
The paper presented to the TRG is at		
The summary of the most recent inter-Divisional discussion at		
• The options paper prepared by Joanna Meakins with input from the two Trove teams at		

Thanks,