

Contact Details for ECJU Licensing Unit Staff – April 2024

Enquiries: For general enquiries on export control matters, you should visit our website – <https://www.gov.uk/government/organisations/export-control-joint-unit>

Alternatively, you may call the Export Control Joint Unit Help Line on 020 7215 4594 or email exportcontrol.help@businessandtrade.gov.uk

Licensing Team: If you wish to speak about an application, please **contact your Case Officer**. You will find their name at the top right corner of the application preview screen on SPIRE. Given the high volume of applications frequent requests for status updates on the progress of a particular licence application, detracts from our ability to work on it. Therefore, we strongly urge you not to follow up your applications that are within the twenty-day target. We cannot guarantee that routine chasers within that time, whether by email or by telephone, will be responded to as a matter of any priority.

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