

Arrival Information

We are so glad to have you as a part of the team. Within in this information paper you will information on Army Futures Command and the greater Austin area.

All personnel with assignment orders to AFC will report no later than on your report date. Your sponsor will provide instructions on in processing and the time / location for the in processing brief. The briefs generally occur on the first Monday of the pay period for civilian personnel at 0800 hours. Military will in process by appointment with the Support Battalion S1. Your sponsor will coordinate in processing and provide you with details.

Headquarters, AFC, occupies two buildings in Downtown Austin – the University of Texas Systems (UTS) Building on 7th Street and the JJ Pickle Federal Building on 8th Street. Additionally, the Dell Facility in Round Rock, Texas, houses the Command's Resource Operations Center (ROC). Austin Community College, downtown, hosts the Software Factory and the Capital Factory (Army Applications Lab) is in the Omni Hotel. You sponsor and supervisor will provide more details on your place of duty.

General information on Army Futures Command can be found at <https://armyfuturescommand.com/>, <https://www.army.mil/futures> or <https://www.milsuite.mil/book/community/spaces/usafc>. Follow us on Facebook (Army Futures Command) and Twitter (@armyfutures).

General information about the surrounding area, key events, etc. can be found at <http://www.austinrelocationguide.com/>, <https://www.austintexas.org/>, <https://cb.today/austin>.

The uniform for the HQs is business casual attire for military and civilian personnel assigned to Austin.

PERSONNEL ACCOUNTABILITY: AFC Personnel must be accounted for at all times. Once your move timeline is finalized, contact your sponsor who will assist with your arrival.

PARKING: Parking is extremely limited throughout the downtown Austin area. You may be authorized a parking pass / slot at government expense. This is based on duty position. Please coordinate with your supervisor for this option.

PUBLIC TRANSPORTATION: Capital Metro provides numerous transportation options to get to and from you place of duty. You can participate also participate in the Mass Transit Benefit Program (MTBP). There are 13 free park and ride facilities in the area, and with the MTBP, you can receive a subsidy up to \$280 per month to cover your commuter transportation costs. More information will be provided during in processing or from your sponsor. The following links provide additional information.
<http://www.austintexas.gov/resident/transportation>.

<https://www.capmetro.org/>.

HOUSING: There is not a housing relocation office at Army Futures Command or Camp Mabry. You can access move assistance through Military OneSource/Ft Hood:

- Military OneSource: Telephone 1-800-342-9647, <https://www.militaryonesource.mil/housing-resources>.
- Ft Hood ACS: Relocation Readiness Branch at telephone 254-287-4471, usarmy.hood.imcom-fmwrc.list.ACS-IRO@army.mil.
- Move.mil: <https://www.move.mil/>.
- Area Information: <http://www.austinrelocationguide.com/>.

TRICARE Prime Remote: Please note that all medical for military personnel will be through TRICARE Prime Remote: <https://tricare.mil/Plans/Enroll/TPR>. Remote provides the Soldier the ability to choose a primary care manager (PCM) from local providers who are within the Humana Military network. You must register with TRICARE and advise them that your duty location is physically in downtown Austin. TRICARE will ask who you want for your PCM. To research approved providers go to <https://www.humanamilitary.com/find-a-provider>. The search list will default to Fort Hood (approximately 68 miles away in Killeen, TX) and Fort Sam Houston (approximately 75 miles away in San Antonio, TX). Click the “more choices” button to see providers in the local area. You may have to click through a few screens to get a full list of providers within a 20 mile radius if you are dissatisfied with the initial list provided.

TRICARE Active Duty Dental Program:

<https://www.tricare.mil/CoveredServices/Dental/ADDental/ADDP/RemoteCare>.

You can schedule all your routine dental services if:

- The dental treatment is less than \$750 per service or appointment.
- The total cost of a treatment plan is less than \$1,500 when completed within one year.

You must get an appointment control number for routine dental care:

<https://secure.addp-ucci.com/daddap/public/acnform.xhtml>. Take the form to the dentist when you receive treatment so they can submit to United Concordia. To locate a dentist: <https://secure.addp-ucci.com/find-a-dentist/#/>. Once you receive care, your dentist should provide a DD Form 2813 which will update your MEDPROS. Provide a copy of this form to the AFC HQ Commandant Office.

EDUCATION: For more information on educational resources in the Greater Austin area please visit www.militarychild.org.

CHILD CARE: There are child care facilities in the Austin area that participate in the Army Child Care Fee Assistance Program. Note: Providers may be removed or added at any time. The provider cap is \$1500 per child. Army Child Care Fee Assistance is available through Child Care Aware of America. The Army sponsor of the child is responsible for the on-post child care parent fee, and any amount over the provider rate cap of \$1500. For more information, go to:

<http://usa.childcareaware.org/feeassistancerespite/military-families/army/>.

ID CARDS/DEERS: Soldiers, DA Civilians and their family members are able to obtain ID cards or enroll in DEERS at Camp Mabry in Austin. Walk-ins are welcome, and they are open Monday through Friday, 8 a.m. - 3 p.m, and during some National Guard drill weekends. Their office telephone is 512-782-6841. Soldiers can update family member information in DEERS via MilConnect: <https://milconnect.dmdc.osd.mil/milconnect/>.

COMMISARY/POST EXCHANGE: The nearest commissaries are located at Fort Hood in Killeen (approximately 68 miles away) and Fort Sam Houston in San Antonio (approximately 75 miles away). There is a small Post Exchange located on Camp Mabry in Austin.

OTHER SERVICES: There are a number of other services available to Soldiers and eligible Families to include DA photos, job assistance, transition assistance, etc. Contact Camp Mabry Family Support services at telephone 512-782-5771.

CHAPLAIN SERVICES: AFC does not have a Chaplain on site. If services are required please contact the Camp Mabry Post Chaplain at telephone 512-782-5522.

HOTELS WITHIN 20 MILES DISTANCE OF THE ARMY FUTURES COMMAND HQ/UNIVERSITY OF TEXAS BUILDING, AUSTIN, TX.

DISCLAIMER: Contact hotel prior to arrival to check availability, government rate, and to verify the amenities offered. Government Rate is subject to availability and possible to change.

Aloft Austin Downtown (.2 Miles)

109 E 7th St, Austin, TX 78701 PH: (512) 476-2222

Element Austin Downtown (.2 Miles)

109 E 7th St, Austin, TX 78701 PH: (512) 473-0000

InterContinental Stephen F. Austin (.2 Miles)

701 Congress Ave, Austin, TX 78701 PH: (512) 457-8800

Omni Austin Hotel Downtown (.2 Miles)

700 San Jacinto Blvd, Austin, TX 78701 PH: (512) 476-3700

The Driskill (.3 Miles)

604 Brazos St, Austin, TX 78701 PH: (512) 439-1234 (Historical)

The Westin Austin Downtown (.4 Miles)

310 E 5th St, Austin, TX 78701 PH: (512) 391-2333

Courtyard/Residence Inn – Austin Downtown/Convention Center (.5 Miles)
300 E. 4th St. , Austin, TX 78701 PH: (512) 691-9225

Hampton Inn & Suites Austin-Downtown (.6 Miles)
200 San Jacinto Blvd, Austin, TX 78701 PH: (512) 472-1500

Hilton Austin (.6 Miles)
500 E 4th St, Austin, TX 78701 PH: (512) 482-8000 pf

Fairmont Austin (.9 Miles)
101 Red River St, Austin, TX 78701 PH: (512) 600-2000

Guild East 6th @ The Arnold (1.3 Miles)
1621 E 6th St., Austin, TX 78702 PH: (512) 623-7480

Wyndham Garden Hotel Austin (4 Miles)
3401 S Interstate 35, Austin, TX 78741 PH:(512) 448-2444

Holiday Inn Express & Suites (7 Miles)
4892 W US 290 Hwy Wb, Sunset Valley, TX 78735 PH:(512) 891-9500

TownePlace Suites by Marriott Austin North/ Tech Ridge (11 Miles)
12427 Tech Ridge Blvd, Austin, TX 78753 PH:(512) 339-4200

La Quinta Inn & Suites Austin/Round Rock #2000 (15 Miles)
150 Parker Dr., Austin, TX 78728 PH:(512) 246-2800

Courtyard by Marriott Austin Northwest/Lakeline, Austin (18 Miles)
12833 Ranch Road 620 N, Austin, TX 78750 PH: (512) 580-0083