



# Certificate



**Certificate number: 2019-034**

Certified by EY CertifyPoint since: July 25, 2019

Based on certification examination in conformity with defined requirements in ISO/IEC 17021-1:2015 and ISO/IEC 20000-6:2017, the Information Technology Service Management System as defined and implemented by

## Classmethod, Inc.\*

located in Tokyo, Japan is compliant with the requirements as stated in the standard:

### ISO/IEC 20000-1:2018

Issue date of certificate: July 14, 2022

Re-issue date of certificate: August 14, 2023

Expiration date of certificate: July 24, 2025

Last certification cycle expiration date: July 24, 2022

EY CertifyPoint will, according to the certification agreement dated April 28, 2022, perform surveillance audits and acknowledge the certificate until the expiration date noted above.

*\*The certification is applicable for the assets, services and locations as described in the scoping section at the back of this certificate.*

DocuSigned by:

**Jatin Sehgal**

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J. Sehgal | Director, EY CertifyPoint

# Classmethod, Inc.

## Scope for certificate 2019-034

The scope of this ISO/IEC 20000-1:2018 certification is as follows:

The Information Technology Service Management System implemented in order to provide the Members' portal site of Members' Service.

The Information Technology Service Management System is centrally managed out of Tokyo, Japan. The scope mentioned above applies to the following 6 locations. The scope includes approximately 40 people in the locations stated below.

- ▶ Hibiya Office HQ: 26F Hibiya Fort Tower 1-1-1 Nishishimbashi Minato-ku, Tokyo, Japan
- ▶ Sapporo Office: Sapporo Brick Cube 10F, 1-1-1, Kita-Sanjo-Nishi, Chuo-ku, Sapporo-shi, Hokkaido, Japan
- ▶ Joetsu Office: Furusatto, 5-1-5, Yamato, Joetsu-shi, Niigata, Japan
- ▶ Osaka Office: Higobashi Center Building 10F, 1-9-1, Edobori, Nishi-ku, Osaka-shi, Osaka, Japan
- ▶ Okayama Office: Ryobi Banzancho Building 9F, 3-7, Banzancho, Kita-ku, Okayama-shi, Okayama, Japan
- ▶ Fukuoka Office: Dai Hakata Building 11F, 2-20-1, Hakata-Ekimae, Hakata-ku, Fukuoka-shi, Fukuoka, Japan

The Information Technology Service Management System mentioned in the above scope is restricted as defined in "Management System Scope Document" version 2.0.5, dated April 18, 2023.

This scope is only valid in connection with certificate 2019-034.