



23 November 2022

Request

Given the reported lack of care staff at the Parish of St Helier's care home, have any staff related regulations been contravened during 2022?

If yes, what aspect of the regulations have been contravened?

How many occasions has this happened?

Were these occasions reported to the regulator?

Response

On 2 occasions, the home temporarily operated with more than its approved 5 nursing care beds. This was to accommodate existing residents' whose needs increased from residential to nursing care. On each occasion, it was in the best interests of the resident and was done in consultation and discussion with the resident and Jersey Care Commission. However, these do represent a technical breach in staffing levels.

Some staff at the Home have also worked in excess of 48 hours per week during this period due the extraordinary demands placed on the care sector relating to the impact of the Covid pandemic and the well-publicised staff shortages across the entire care sector. Again, the Care Commission are aware of this. Whilst the regulations set an expectation that staff do not work more than 48 hours a week the regulations do allow for this, in these extraordinary circumstances.

