



31 July 2023

### Request

Re PFOI-2023-04 please provide me with a copy of the individual complaints that are referred to in answer #2 of the FOI response

### Response

The PFOI-2023-04 response referred to was –

Response – “Since 2019, the Parish has received eight complaints from <5 persons. (Due to the low number of cases, a disclosure control has been applied to protect the privacy of individuals. Numbers fewer than five are represented as ‘<5’).”

The eight complaints received are below.

### FOI exemption applied: personal information redacted

Article 25(2) - Personal Information - Personal data, applicant not subject but supply contravenes data protection principles Information is absolutely exempt information if – (a) it constitutes personal data of which the applicant is not the data subject as defined in the Data Protection (Jersey) Law 2018; and (b) its supply to a member of the public would contravene any of the data protection principles, as defined in that Law.

We are contacting you as we are consistently seeing cars and bikes speeding past [REDACTED] corner of St Johns Road

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It's a Sunday afternoon and I'm sitting in the sun enjoying the lovely weather. I am not enjoying the constant noise and speed of both cars and motor bikes speeding up the road from [REDACTED]. One bike has been up and down 10 times speeding and revving its engine which makes a loud popping noise.

I have complained before, but nothing seems to get done [REDACTED] are the parish going to stop this. Putting speeding signs up isn't going to stop this and reducing it to 20mph from 30mph, isn't either. What is going to stop this? Maybe your officers coming up here on a Sunday afternoon between 12 and 4 [REDACTED]

[REDACTED] the last year has become unbearable. I pay my rates and I expect to enjoy my Sunday afternoon relaxing and not have to listen to the noise and absolute ridiculous speed of the vehicles.

I have spoken to the Police, and I have spoken to yourself on numerous occasions. I have never seen anyone here with a speed camera even though this has been promised.

[REDACTED]

Please, please, please can you do something. Do I have to beg you for help?

Someone is going to get killed on this road.

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Further to our communication previously I want to once again draw your attention to the constant speeding up and down (New) St John's Road.

The speed signs indicating the speed of vehicles doesn't seem to have made any difference. In fact, [REDACTED] the speeds have increased, especially motor bikes. It is ridiculous the speeds, 60 mph I would say. Someone is going to get killed on this road either a child, pedestrian, or someone on a motor bike.

The culprits [REDACTED] congregate at the bottom of the hill, it seems they can hear a bike coming down from there and think it is funny how fast they go. I see a few more now trying to get their licenses, wow, it's going to get worse when they get bigger and louder bikes.

[REDACTED], I pay my rates and expect better policing of the area. No speed checks, excuses made, nowhere to pull them in etc etc. it's not good enough [REDACTED]. I met someone from the parish who stood on the hill with me and within 20 minutes told at least 10 cars to slow down, yet since then which is at least two years ago I haven't seen any speed checks.

30mph, should be 20mph, but they don't really take notice of signs and do the speed they want too anyway. They're beyond the law! [REDACTED]

[REDACTED] with the lack of support from the parish.

I would say between 4 and 5-30. daily are the worst times and Saturday and Sunday anytime really. Also the revving of engines down the hill, [REDACTED]

[REDACTED] It never used to be like this, the lack of consideration for people, they just don't care!

I don't mind meeting someone from the parish, to show them again, or someone who puts the signs up to show them where they should go. (Lamp post top of Undercliffe Road facing up St John's Road.)

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As discussed, I am very concerned regarding the speed of traffic driving up and down St Johns Road. This seems to be increasing daily.

Six months or so ago someone crashed [REDACTED] on the sharp bend [REDACTED] by the stairs going down to Queens Road. The demolished the wall and sent the debris down [REDACTED] stairs. [REDACTED] would have been fatally injured.

Daily I can see and hear cars and motorbikes going up and down the hill at speeds in excess of 30mph limit, some I would say reaching speeds between 50 -60 mph, which is dangerous and ridiculous. This was witnessed [REDACTED]

[REDACTED] at 7am a few weeks ago and he did comment on this.

The worst time seems to be after work between 4.30 to 5.30 and at weekends.

If something isn't done regarding the speed on this hill either a pedestrian or another car/bike is going to get seriously injured and possibly killed.

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I have noticed the speed faces you are putting up in the wrong areas. I have never seen one just before the sharp left corner where the sign says to reduce to 20mph between Undercliffe and the left bend next to the Queens Road Steps.

I am angry regarding this. [REDACTED]

I have just read the article in the JEP re speed limits. Let's hope St Johns Road is down to 20mph. The speed of cars and bikes is ridiculous.

I would like to suggest that there should be speed checks, especially between 4.30 and 5.30 and at weekends. Someone is seriously going to be killed soon. Bikes coming up Undercliffe Roads and turning up St Johns Road is ridiculous. Also, you can hear them hacking up Undercliffe before turning up St Johns

The noise of vehicles is loud surely there must be noise levels.

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Yes, please if you can forward my details that would be great as something does need to happen before an accident occurs!

Thanks for advising that they are due to reopen the road today, noting that there may be a delay.

We did not receive any notification of the road closure and I have not seen any signs. When the road was closed previously there were numerous signs advising of it and if I'm not mistaken, we got something through the post.

This time, I have not seen any notification.

I walk down the road to work on a daily basis so I would have seen something, unless I completely missed it, but I do not think that is the case.

If you have details of any other residence, maybe could you see if they were aware as maybe we just got missed.

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Can I just say Clubley Estate being 30 is madness, whoever thought the speed limit, well perhaps I should not type what I think.

It may also pay to place the SID on the opposite side [REDACTED]. As once cars make a bottom turning, they exceed towards the main road. There is [REDACTED] who drives excessively all the time.

The sooner the limit is reduced the better. I am sure the residents would happily back any recommendations you make.

Also, I spoke with the Honorary Police who were conducting speed checks the other week on St Johns Road with one stood near [REDACTED]. They speed past little sisters of the poor [REDACTED] so I would suggest they stand in the cemetery entrance and catch the cars as they heavily accelerate after making a tight left-hand bend, just after [REDACTED] heading up the hill.

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I am writing to express my grave concern regarding your pursuit of a solution to what you perceive as a problem with the safety record of New St John's Road in St Helier.

I believe that you are incorrectly pursuing a solution that not only fails to deliver on an evidenced issue but is also likely to have significant negative impacts on the local community, particularly on the safety and well-being of the elderly and children.

In addition, I am concerned that you may have been unduly influenced by a small but vocal minority in the community who have been pushing for a solution without truly understanding all of the local issues and opportunities. I want to emphasise that this small and vocal minority are lay members of the public who possess no formal training or qualifications in transport planning, traffic or highway engineering. It is essential that we take a balanced and evidence-based approach to address the safety concerns on New St John's Road, rather than being swayed by the opinions of a few individuals who may not have a comprehensive understanding of the complexities of the issues at hand. For example, proposing a one-way system is simply relocating problems elsewhere.

While I appreciate your efforts to improve road safety in our community, I must point out that New St John's Road has a very good safety record. The number of recorded accidents on this road is extremely low compared to other roads in the area. Therefore, I cannot understand why you are pursuing a solution to a problem that doesn't exist. I have also analysed the traffic speed information that you hold on file for this road, and the 85th percentile vehicle speeds on New St John's Road are below the limit for prosecuting speeding motorists.

Furthermore, I am deeply concerned that the proposed solution involves re-routing additional traffic onto Parade Road, which has a care home and a primary school on it. Any increase in traffic flow past these premises is likely to compromise the safety and well-being of the elderly residents and young children attending the primary school. You were misled by a recent presentation by the Government's consultants, who grossly overlooked the potential impact on Parade Road during the off-peak period. This will fundamentally alter the quality of life for people on this road. The UK consultants have not modelled this impact and the model they are using is not calibrated for local conditions to any standard. This is simply unacceptable.

Moreover, implementing a scheme ahead of the publication of the Government of Jersey's Active Travel Plan and the Future Places group's emerging plans would potentially lead to costly abortive work, prejudice against any route improvements proposed by these pieces of work, and lead to uncoordinated and non-strategic piecemeal development, which would be a waste of ratepayers' money. One can only imagine the costs that have been incurred to date on this folly.

Therefore, I urge you to reconsider your proposed solution to the alleged safety concerns on New St John's Road. Instead, I suggest that we wait for the publication of the Active Travel Plan and the Future Places group's plans, which will provide us with a more comprehensive approach to address road safety and other issues in St Helier. By doing so, we can ensure that any proposed solutions are coordinated, strategic, and cost-effective, and that they do not have any negative impacts on the local community.

Thank you for taking the time to consider my concerns. I look forward to hearing from you.