



15 January 2024

### Request

In a previous FoI request regarding this topic, the Parish of St Helier admitted to some technical breaches. Could Parish of St Helier confirm whether they are still in breach, on how many occasions, the number of staff and their roles concerned? This request covers the time period from November 2022 to the date of this request.

### Response

The management and operation of the Parish Care Home (the Home) is regulated by the Jersey Care Commission. On four occasions the Home operated with more than its approved five nursing beds. This was to accommodate existing residents whose needs increased from residential to nursing care. At these times, there was no other suitable alternative placement for the residents and, on each occasion, it was determined in the best interest of the resident. The decisions were taken after consultation and discussion with the resident and their health representative and the Jersey Care Commission.

There have been occasions, due to demand, that Day Carers and kitchen staff at the Home have worked more than 48 hours per week. Whilst the regulations set an expectation that staff do not work more than 48 hours a week, they do allow this in extraordinary circumstances and for a short-term period only. A staffing review has been completed and a new shift practice has been developed which is expected to reduce the number of occasions when staff may be asked to work more than 48 hours per week. The new shift pattern is expected to be implemented within the next 4 months.

