

DTM Integrated Location Assessment IOM Iraq, February 2017

Staff name:

1. GENERAL INFORMATION ABOUT THE LOCATION

1.1 Date of assessment:

Governorate				
District				
Sub district				
Big area name:				
Place name:				
Place ID				
Place Type(Site, Big Area/Sector, Sub-District,				
Neighborhood, Village)				
Is this location accessible (i.e. are you able to vis	sit the location to conduct the	e ILA?):	Yes	No
GPS coordinates	Lat:	Long:		

1.2 Please provide the ongoing IDPs Master List round number:

1.3 Was this location ever occupied or attacked by ISIS in or after 2014?

- Yes, occupied (and held under control for at least one night)
- Yes, attacked

1.3.1 If occupied, during which period of time the location was retaken (for the last time) from ISIS occupation (Select one)

- Up to December 2014
- January to March 2015
- April to June 2015
- July to September 2015
- October to December 2015
- January to March 2016
- April to June 2016
- July to September 2016
- October to December 2016
- January to March 2017
- April 2017 or later

1.4 What are the population groups in this location since 2014:

- **IDPs**
- Returnees
- Host communities

1.4.1 Population figures of the location

Groups	Number of families
IDP families	#
Returnee families	#



Host community families (those who never left the location) (if	#
there is and you know the number)	

1.5 What percentage of the location's population has left as a result of the current crisis (since 2014)

- 0% (no one left) [SKIP TO 2]
- 1-25%
- 26-50%
- 51-75%
- 76-99%
- 100% (everyone left)
- Does not know

1.5.1 If some have left, what percentage of them have returned so far?

- 0% (none of them have returned yet)
- 1-25%
- 26-50%
- 51-75%
- 76-99%
- 100% (all those who have left have returned)
- Does not know

SOURCES AND CREDIBILITY OF THE INFORMATION

For each location, you need to interview at least one key informant per each population group. For example, if the location has IDPs, Returnees and Host Community, you need to interview at least one key informant that can represent IDPs, at least one key informant for Returnees and at least one that can have accurate information about the location structure and social cohesion. Therefore, the minimum number of key informant for this case would be 3. Data collectors are encouraged to interview more key informants especially when the location hosts large number of IDPs or Returnees.

Key Informant Name*	Туре	Phone number	Gender	OK to share contact
	IDP Representative		(Male/Female)	(Yes/No)
	Returnee Representative		(Male/Female)	(Yes/No)
	(Any governmental officials e.g, Mukhtar, local council)		(Male/Female)	(Yes/No)
			(Male/Female)	(Yes/No)
			(Male/Female)	(Yes/No)
		_	(Male/Female)	(Yes/No)

^{*} In locations with both IDPs and returnees have at least one representative of each group, in addition to the other key informants.

FOLLOWING QUESTIONS TO BE ANSWERED ONLY BY THE **DTM** ENUMERATOR:

- 1. WERE THE INFORMATION PROVIDED BY THE DIFFERENT KEY INFORMANTS MATCHING? YES ALL / YES MOST/ ONLY SOME/NOT AT ALL
- 2. Were the information provided matching your observation? Yes all/yes most/only some/not at
- 3. DID THE LOCAL AUTHORITY HAVE LISTS/RECORDS OF IDPS? YES/NO/NA (IF THEY DID NOT INTERVIEW LOCAL AUTHORITY)



4. HOW MANY SITES DOES THIS LOCATION CONTAINS? ONE SITE ONLY / MORE THAN ONE SITE

3. DEMOGRAPHY OF THE LOCATION

3.1 What was the largest ethnic or religious group in this location prior to the current crisis? (Choose one, ONLY IF THE LARGEST GROUP CANNOT BE DETERMINED, THEN AND ONLY THEN, SELECT A SECOND ONE)

[Largest ER group to be defined in each location according to KI information]

- Arab Sunni Muslim
- Arab Shia Muslim
- Turkmen Shia Muslim
- Kurd Yazidi
- Kurd Sunni Muslim
- Chaldean Christian
- Assyrian Christian
- Syriac Christian
- Shabak Shia Muslim
- Shabak Sunni Muslim
- Turkmen Sunni Muslim
- Kurd Shia Muslim
- Kaka'i
- Other (specify):
- Unknown
- 3.2 What is currently the largest ethnic or religious group in this location? (Choose one, ONLY IF THE LARGEST GROUP CANNOT BE DETERMINED, THEN AND ONLY THEN, SELECT A SECOND ONE) [Largest ER group to be defined in each location according to KI information]
 - Arab Sunni Muslim
 - Arab Shia Muslim
 - Turkmen Shia Muslim
 - Kurd Yazidi
 - Kurd Sunni Muslim
 - Chaldean Christian
 - Assyrian Christian
 - Syriac Christian
 - Shabak Shia Muslim
 - Shabak Sunni Muslim
 - Turkmen Sunni Muslim
 - Kurd Shia Muslim
 - Kaka'i
 - Other (specify):
 - Unknown

3.3 Current ethnoreligious composition (by group)

Host community families

- [ER groups to be defined in each location according to KI information. The total number must add up to the total number of host community families mentioned in 1.4.1]
- Add as many groups as reported by KIs

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Ethnicity: 1-Kurd 2-Arab 3-Chaldean 4-Assyrian 5-Armenian 6-Turkmen 7-Other (specify) 8-Unknown

Religion: 1-Shia Muslim 2-Sunni Muslim 3-Christian 4-Yazidi 5-Sabean-Mandean 6-Jewish 7-Kakai 8-Other (specify) 9-Unknown

4. INFRASTRUCTURE AND SERVICES

4.1 Are the following infrastructures present in your location and if yes please evaluate their condition

Type of infrastructure	Functioning status or Existence			
	Mostly	Mostly not functioning/	The infrastructure	Was never
	functioning	Functioning with serious	was there but is	there
		deficiencies	now destroyed	
Public/National electricity				
Tap water				
Sewerage				
Cell phones coverage				
Road to district/province center				

4.1.1 Are the following facilities and services present in your location or accessible from your location

Type of facilities and services	Functioning status or existence			
	A functioning	The service or facility	The service or facility	No such service or
	and open facility	existed in our location but	never existed at our	facility in the vicinity
	is there and the	is currently closed, however	location but we are	(service too far to
	service is given in	we are able to access the	able to access it at	access from our
	our location	service at another nearby	another nearby	location)
		location	location	
Primary school for girls				
Primary school for boys				
Secondary school for girls				
Secondary school for boys				
Medical facilities/hospitals				
Female doctor in nearby medical center				
Maternity center				
Mental health care/psycho-social support				
Rehabilitation center for the disabled				
Office where legal help is offered				
Places of worship				
Markets				
Public recreation areas				



4.1.2 Are the following type of areas at your location usable?

Type of area	Functioning status or Existence			
	The fields are safely	Not applicable (We have no		
	accessible and usable accessible due to rui		rural areas, this is an urban	
		landmines, flooding, etc.	location)	
Arable land (for agriculture)				
Grazing land (for animals)				

4.2 What percentage of residences in this location are destroyed or largely damaged?

- 0% (no houses are destroyed) [SKIP TO 4.3]
- 1-25%
- 26-50%
- 51-75%
- 76-99%
- 100% (all houses are destroyed)

4.2.1 What percentage of destroyed or largely damaged residences are inhabited in this location?

- 0% (none of the destroyed or largely damaged houses are inhabited)
- 1-25%
- 26-50%
- 51-75%
- 76-99%
- 100% (all destroyed or largely damaged houses are in inhabited)

4.3 Are you aware of private residences occupied without permission by non-owners (not family or friends) in this location?

- Yes, all/many
- Yes, few
- None
- Does not know
- Prefers not to say

5. SAFETY, SECURITY AND COMMON INCIDENTS

5.1 Since the last six months, what are the frequencies of security incidents in this location?

Armed groups fighting, terrorist	Often	Sometimes	Never
attacks			
Kidnapping	Often	Sometimes	Never
Violence within the home	Often	Sometimes	Never
Sexual assault	Often	Sometimes	Never
Petty crime	Often	Sometimes	Never
Other (specify):	Often	Sometimes	Never

5.2 Who is controlling the location? (Choose one, ONLY IF THERE ARE MORE THAN ONE ACTOR IN CHARGE, THEN AND ONLY THEN, SELECT A SECOND ONE)

- Iraqi Army, Police
- Asayish, Peshmerga, etc.
- Militias (specify):



- Tribes (specify):
- Coalition forces (specify):
- Unknown group
- Other (specify):
- None
- Does not know
- Prefer not to say

5.3 In your location, are there any areas/places that are known or marked as containing land mines/UXOs?

- Yes
- Nο
- Does not know

5.4 In the past two years, have any specific groups been forcibly evicted from their place of residence?

- Yes
- No
- Does not know
- Prefers not to say

5.4.1 If yes, please specify which groups have been forcibly evicted (Select all that apply)

- **IDPs**
- Returnees
- Host families

5.5 Are IDP's in your location free to move within the governorate (in day-to-day activities):

- Yes, without the need for any special permission
- Yes, but only with special permission from police, army, militia, asayish, etc,
- Not at all
- Does not know
- Prefers not to say

5.6 Are returnees in your location free to move within the governorate (in day-to-day activities):

- Yes, without the need for any special permission
- Yes, but only with special permission from police, army, militia, asayish, etc,
- Not at all
- Does not know
- Prefers not to say

5.7 Is the host community of the location free to move within the governorate (in day-to-day activities):

- Yes, without the need for any special permission
- Yes, but only with special permission from police, army, militia, Asayish, etc,
- Not at all
- Does not know
- Prefers not to say

6. SOCIAL COHESION



6.1 Is there any mistrust between different groups in your location

- Some groups do distrust each other
- There is no mistrust in the location
- Does not know
- Prefers not to say

6.1.1	If existence/presence of mistrust, between which groups? (Select the most important
	division)

- Between IDPs and HC
- Between returnees and HC (stayers)
- Between IDPs and returnees
- Religious groups, which: _____ and ____ Ethnic groups, which:_____ and ____ Tribal groups, which: _____ and ____
- Between owners and occupiers •
- Between poor and affluent
- Other (specify): ______ and _____
- Does not know
- Prefers not to say

6.2 Has there been physical attacks and incidents between groups at your location?

- Yes, frequently
- Yes, but only individual incidents
- No, but there have been threats of violence between groups
- No, not at all [SKIP TO 6.3]
- Does not know
- Prefers not to say

If existence of fighting or threats, between which groups? (Select the most important 6.2.1 source of division)

- Between IDPs and HC
- Between returnees and HC (stayers)
- Between IDPs and returnees
- Religious groups, which: _____ and ____
- Ethnic groups, which:_____ and ____
- Tribal groups, which: _____ and ____
- Between owners and occupiers
- Between poor and affluent
- Other (specify): ______ and _____
- Does not know
- Prefers not to say

6.3 Have you heard or seen in your location that some groups have been favoured over others in terms of distribution of aid shared by the government?

- Yes
- No
- Does not know
- Prefers not to say



- 6.4 Have you heard or seen in your location that some groups have been favoured over others in terms of employment?
 - Yes
 - No
 - Does not know
 - Prefers not to say
- 6.5 Have you heard or seen in your location that some groups have been favoured over others in terms of representation in local/provincial councils?
 - Yes
 - No
 - Does not know
 - Prefers not to say

6.6 Have you ever witnessed or heard that different groups have voluntarily worked together for a common cause (such as clearing rubble, fencing mined areas, rebuilding home, etc.)?

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Cleaning rubble	Yes	No	Does not know	There is no rubble to
				clean
Re-building damaged or destroyed houses	Yes	No	Does not know	There are no
				destroyed houses
Fencing mined areas	Yes	No	Does not know	There no mined
				areas
Using each other's wasta to request services	Yes	No	Does not know	
from the government (like schools, hospitals,				
roads, electricity, etc.)				
Other:	Yes	No	Does not know	

- 6.6.1 If one of them answered yes, which groups have cooperated? (select the most important case of cooperation)
 - IDPs and HC
 - Returnees and HC
 - IDPs and returnees

•	Religious groups, which:	and	

- Ethnic groups, which: _____ and _____
 Tribal groups, which: ____ and ____
- Other (specify): ______ and _____
- Does not know
- Prefers not to say

6.7 Is there any offices or programmes available at or from your location?

Programme	Yes	No
Programme for the restoration of housing, land and property (for example,		
through compensation)		
Office at the location or nearby for the replacement of personal and other		
documentation		
Programme for the voluntary reunification with family members separated		
during displacement		
Access to courts and law enforcement for displacement-related violations,		
including reparations		



7.1 When were these IDPs first displaced?

Period of displacement	Number of families
Jan to May 2014	
June to July 2014	
August 2014	
Sept 2014 to March 2015	
April 2015 to March 2016	
April to September 2016	
Post October 2016	

7.2 Governorate and district of origin (count)

Governorate of origin	District of origin	Number of families

7.3 What is the shelter type (count)

7.5 What is the sheller type (count)		
Shelter type	Number of families	Number of Sites
Religious buildings		
Unfinished/abandoned buildings		
School buildings		
Informal settlement		
Other formal settlement		
Host community		
Rented houses		
Occupied private residence		
Hotels/motels		
Unknown		

IDP families

- [ER groups to be defined in each location according to KI information. The total number must add up to the total number of IDP families mentioned in 1.4.1]
- Add as many groups as reported by KIs

Ethnicity	Religion	# families

7.4 What was the main reason for choosing the present location for the majority of IDPs? (Choose one)



- Presence of extended family/relatives/friends
- Cannot afford any other places
- No other choices
- Availability of housing
- Availability of services (for example, education and health)
- Availability of jobs
- Security and peace
- Proximity to location of origin
- Same religious or linguistic or ethnic composition
- Other (specify):

7.5 Are there IDP families in which some members were left behind at the place of origin?

- Yes, most IDP families are divided that way
- Yes, some IDP families are divided that way
- No, all IDP families fled together and are united
- Does not know

7.6 What is the most needed information for the majority of IDPs living in this location? (Choose up to three)

- Information about detained family members
- Family reunification mechanisms
- Documentation (e.g. passports, birth certificates, death certificates, etc.)
- Mechanisms for land and property restitution, compensation, legal services
- Food distribution
- Health care
- NFI distribution
- Security situation at the origin area
- Cash aid
- Rent assistance
- Access to employment
- Other (specify):

7.7 What is the short-term (less than one year) plan of most of the IDPs living in this location? (Choose one)

- Return to their place of origin
- Stay in the current location (voluntarily)
- Stay in the current location (involuntarily, they have no other choices)
- Move to a third location within the country
- Go abroad
- Other (specify):
- Unknown

7.8 What is the long-term (one year or more) plan of most of the IDPs living in this location? (Choose one)

- Return to their place of origin •
- Locally integrate in the current location (voluntarily)
- Locally integrate in the current location (involuntarily, they have no other choices)
- Move to a third location within the country
- Go abroad
- Other (specify):



Unknown

7.8.1 If the majority wants to locally settle in the long term, why? (Choose one)

- There is a possibility to recreate economic activities (livelihoods)
- The families decided to stay after checking the conditions of location of previous residence
- To join family members who already settled in this location •
- Security situation in location of origin has deteriorated
- The location is safe
- No financial means to return to previous location
- Evicted from the last place of displacement by private owners
- Evicted from the last place of displacement by government authorities
- Incentives provided by government authorities to settle
- Encouraged by community/religious leaders
- Other, specify

7.9 Are there currently programmes at your location to facilitate or encourage the return of IDP's?

- Yes, organized by the local authority of displacement
- Yes, organized by the IDP's governorate of origin
- Yes, organized by other actors:
- Does not know

7.10. Have you ever heard of IDPs in this location that are or were forced to return?

- Yes
- No

7.11 What percentage of IDP families are registered with MODM?

- 0%
- 1%-25%
- 26%-50%
- 51%-75%
- 76%-99%
- 100%

7.12 Are IDPs, who are government employees, still receiving their salaries?

- Yes, all/many
- Yes, some
- No
- Does not know
- Prefers not to say

7.13 What are the most important needs of IDPs in this location? (Select up to three)

- Drinking water
- Food
- Health
- Education
- Shelter/Housing
- NFI
- Access to employment
- Other: _____



No need mentioned

7.14 What is the main aspect that needs improvement (for IDPs) associated with each of the sectors below? (Single option)

below? (Single option Sector	Main aspect where improvement is desirable
Sector	
	1. Price (too expensive)
	2. Distance (too far, difficult to access by road, unfriendly opening hours)
Drinking Water	3. Quality (bad color or taste)
	☐ 4. Quantity (insufficient, the supply not consistent - i.e. kiosks/fountains/wells run out of water)
	☐ 5. Unequal Access (IDPs are prevented from accessing water even if it is available)
	☐ 1. Price (too expensive)
	☐ 2. Distance (too far, difficult to access by road, unfriendly opening hours) ☐ 3. Quality (not fresh or bad taste)
Food	, ,
	☐ 4. Quantity (insufficient, the supply not consistent - i.e. markets or shops don't have enough or they run out of it frequently
	☐ 5. Unequal access (IDPs are prevented from accessing food even if it is available)
	☐ 1. Price of medication/treatment is too expensive
	☐ 2. Price of transport to health facility is too expensive
	☐ 3. Price of seeing healthcare professional is too expensive
	☐ 4. Distance (too far, difficult to access by road, unfriendly opening hours)
	☐ 5. Quality (bad service, unqualified/unfriendly staff),
Health	☐ 6. Quantity (facilities are too few or small or overcrowded)
	☐ 7. Unequal access (IDPs are prevented from accessing health services even if they are
	available)
	☐ 8. Lack of type of services (Type of equipment services or treatment offered/available,
	irregular supply of medicines)
	☐ 9. No female doctors/healthcare available
	☐ 1. Price (too expensive)
	☐ 2. Quality (infrastructure is poor, not durable, not strong enough, sanitary facilities are
Shelter/Housing	not adequate)
	☐ 3. Quantity (there aren't enough houses so there is overcrowding)
	☐ 4. Unequal access (IDPs are prevented from renting)
	\square 1. Price (too expensive; in terms of fees, books and materials, uniforms)
	\square 2. Distance (too far, too expensive to reach, difficult to access by road)
	\square 3. Quality of environment (infrastructure is poor and not adequate)
	☐ 4. Quality of service (staff skills, female/males classes)
Education	☐ 5. Quantity (there are insufficient classes or schools so they are overcrowded)
	☐ 6. Unequal access based on the fact that they are IDPs
	☐ 7. Unequal access based on gender
	☐ 8. Unequal access based on ethno-religious background
	☐ 9. Language barriers
	☐ 1. Distance (too far, difficult access by road)
	\square 2. Quantity (not enough jobs available in the area)
Access to employment	\square 3. Low-paid (jobs available but income insufficient)
	\square 4. No qualification (jobs available but IDPs not qualified enough)
	☐ 5. Unequal access to jobs (discrimination - IDPs are prevented to work)
Household Items	☐ 1. Price (cannot afford household items)



Sector	Main aspect where improvement is desirable	
	☐ 2. Unequal access (IDPs are prevented from accessing items)	
	\square 2. Type (type of items received not appropriate)	
	☐ 3. Access issues due to insecurity	
	\square 4. Distance (shops/ magazines are too far, difficult to access by road, unfriendly hours)	
	☐ 5. Quality (the items are poor quality)	
	☐ 6. Quantity (there is none or not enough household items available in local market)	

7.15 Which one of the following issues are faced by IDP families in the location?

Concerns	Yes	No
Eviction of tenants by property owner (landlord)		
Eviction by government		
Lack of (or no access to) documentation and other legal entitlements		
Risk of arbitrary arrest		
Sponsorship to enter the governorate		
Suspension of aid or salaries		

7.16 At risk persons

At risk persons	female	Male
Number of unaccompanied or separated children		
Number of minor headed households		
Number of IDP individuals with disabilities (mental or physical		
disability)		
Number of female headed households		
Number of underage (under 18) mothers with babies		

7.17 Are there IDP children living in this location who have experienced the following problems?

Issues	Yes	No
Children separated from their families and still not reunited		
Children who experienced violence within the home		
Children who work		
Children who married underage		
Children who joined or recruited by Armed forces/ terrorist groups		
Children who died or got injured because of landmines or UXOs		
Children ever kidnapped		

7.18 What are the main obstacles to return for the majority of IDPs living in this location? (Select up to three)

Obstacles
The area of return is insecure/unsafe due to on-going conflict, UXO, landmines, militias etc.
Unable to return because the security forces in the origin area do not allow a return
Unable to return because property is inhabited
Lack of money
House in place of origin is destroyed
Absence of services back home
Fear as a result of the changed ethnoreligious composition of the place of origin
Other (specify):

8. RETURNEES



8.1 When was the majority of returnee families first displaced from this location?

Period of displacement	Number of families
Jan to May 2014	
June to July 2014	
August 2014	
Sept 2014 to March 2015	
April 2015 to March 2016	
April to September 2016	
Post October 2016	

8.2 When did the majority of returnee families return to this location?

(One integer for each of January 2014, February 2014, March 2014, April 2014, May 2014, June 2014, July 2014, August 2014, September 2014, October 2014, November 2014, December 2014, January 2015, February 2015, March 2015, April 2015, May 2015, June 2015, July 2015, August 2015, September 2015, October 2015, November 2015, December 2015, January 2016, February 2016, March 2016, April 2016, May 2016, June 2016, July 2016, August 2016, September 2016, October 2016, November 2016, December 2016, January 2017, February 2017, March 2017, April 2017, May 2017, June 2017).

8.3 Number of returnee families by governorate and district of last displacement

Governorate of last displacement	District of last displacement	Number of families

8.4 Among those who have returned, are there families in which some members were not able to return yet?

- Yes, most returnee families are divided that way
- Yes, some returnee families are divided that way
- No, all returnee families came together and are united
- Does not know

8.5 Why have families returned? (Select up to three)

- There is now a possibility to work/recreate economic activities (livelihoods)
- The families decided to stay after checking the general conditions of location
- To join some of the family members who had returned already
- Security situation worsened in the location of displacement
- The location of return is safe
- No financial means to stay at previous location
- Evicted from the last place of displacement by private owners
- Evicted from the last place of displacement by government authorities
- Incentives/support provided by government authorities to return
- Incentives/support provided from humanitarian/development actors
- Negative incentives (threat from the local authorities or withholding of salaries or aid (like PDS)
- Encouraged by community/religious leaders
- Other (specify):

8.6 Did the majority of the returnee families chose to return voluntarily?

Yes



- No
- Does not know
- Prefers not to say

8.7 Were the returnees encouraged to return?

- Yes, invited to return by local authority in the location
- Yes, driven/pressed out by the host governorate

•	Yes, b	y other	actor:	
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- No
- Does not know

8.8 What is the shelter type where returnees are currently living?

Shelter type	Number of families	Number of Sites
Religious buildings		
Unfinished/abandoned buildings		
School buildings		
Informal settlement		
Other formal settlement		
Host community		
Habitual residence		
Rented houses		
Occupied private residence		
Hotels/motels		
Unknown		

Returnee families

- [ER groups to be defined in each location according to KI information. The total number must add up to the total number of returnee families mentioned in 1.4.1]
- Add as many groups as reported by KIs

Ethnicity	Religion	# families

8.8.1 If some returnees are not living in their habitual residence, why are they not able to return to their habitual residence? (Choose one)

- Residence severely damaged or completely destroyed
- Residence or location dangerous because of UXOs, IEDs, booby traps or ongoing conflict
- Residence currently occupied by someone else
- Cannot afford the rent
- A group (e.g. tribe, militia) or authority is preventing the returnees to go back to their habitual residence
- They have returned to their origin sub-district, but not to their origin location (mawkaa)
- Other (specify):
- Does not know
- Prefers not to say



8.9 What are the main problems for returnees to prove ownership of their property? (Select up to three)

- Returnees lost documents to prove their ownership of land/property/home
- Government is restricting the family from reissuing or renewing legal ownership documents
- Government records are destroyed
- No money to pay for replacement of documents
- No office in this location, office far away
- Process long and time consuming
- No information / don't understand the process to replace the documents
- Other (specify):
- None
- Prefers not to say

8.10 Is the majority of returnees economically active?

- Yes
- No
- Does not know

8.11 What are the three main sources of income for the majority of returnees living in this location?

(Select three)

- Paid job (public)
- Paid job (private)
- Agriculture / farming / animal raising
- Business
- Informal commerce or inconsistent daily labor
- Savings or rent received from house or land
- Money from family and/or friends
- Cash grants or other forms of aid from institutions
- Pension
- Other (specify):

8.12 Are returnees, who are government employees, still receiving their salaries?

- Yes, all/many
- Yes, some
- No
- Does not know
- Prefers not to say

8.13 What is the most needed information for the majority of returnees living in this location? (Choose three)

- Livelihoods, how to find or start a job
- Information about arrested/detained family members
- Family reunification mechanisms
- Documentation (e.g. passports, birth certificates, death certificates, etc.)
- Mechanisms for land and property restitution, compensation, legal services
- Food distributions
- Health care
- NFI distribution
- Rubble, improvised explosive devices (IED) and UXO removal
- Options/support to rebuild their houses
- Rent assistance



- Cash aid
- Other (specify):

8.14 What are the most important needs of Returnees in this location? (Select up to three)

- Drinking water
- Food
- Health
- Education
- Shelter/Housing
- Access to employment
- Other: __
- No need mentioned

8.15 What is the main problem (for returnees) associated with each of the sectors below? (Select one problem per sector)

Sector	Main problem
	1. Price (too expensive)
D. I. W.	☐ 2. Distance (too far, difficult to access by road, unfriendly opening hours)
	☐ 3. Quality (bad color or taste)
Drinking Water	☐ 4. Quantity (insufficient, the supply not consistent - i.e. kiosks/fountains/wells run
	out of water)
	☐ 5. Unequal Access (IDPs are prevented from accessing water even if it is available)
	☐ 1. Price (too expensive)
	☐ 2. Distance (too far, difficult to access by road, unfriendly opening hours)
	\square 3. Quality (not fresh or bad taste)
Food	\square 4. Quantity (insufficient, the supply not consistent - i.e. markets or shops don't have
	enough or they run out of it frequently
	\square 5. Unequal access (returnees are prevented from accessing food even if it is
	available)
	\square 1. Price of treatment is too expensive
	\square 2. Price of transport to health facility is too expensive
	☐ 3. Price of seeing healthcare professional is too expensive
	4. Distance (too far, difficult to access by road, unfriendly opening hours)
1.1	\square 5. Quality (bad service, unqualified/unfriendly staff),
Health	\square 6. Quantity (facilities are too few or small or overcrowded)
	☐ 7. Unequal access (returnees are prevented from accessing health services even if
	they are available)
	☐ 8. Lack of type of services (type of equipment services or treatment
	offered/available, irregular supply of medicines)
	☐ 9. No female doctors/healthcare available
	☐ 1. Price (too expensive)
Chaltan/Hausing	☐ 2. Quality (infrastructure is poor, not durable, not strong enough, sanitary facilities
Shelter/Housing	are not adequate)
	☐ 3. Quantity (there aren't enough houses so there is overcrowding)
	☐ 4. Unequal access (IDPs are prevented from renting)
Education	☐ 1. Price (too expensive; in terms of fees, books and materials, uniforms)
Education	☐ 2. Distance (too far, difficult to access by road)
	\square 3. Quality of Environment (infrastructure is poor and not adequate)



Sector	Main problem	
	☐ 4. Quality of Service (staff skills, female/males classes)	
\square 5. Quantity (there are insufficient classes or schools so they are overcrowde		
	☐ 6. Unequal access based on being a returnee	
	☐ 7. Unequal access based on gender	
	☐ 8. Unequal access based on ethno-religious background	
	☐ 1. Distance (too far, difficult access by road)	
	\square 2. Quantity (not enough jobs available in the area)	
Access to employment	\square 3. Low-paid (jobs available but income insufficient)	
	☐ 4. No qualification (jobs available but returnees not qualified enough)	
	\square 5. Unequal access to jobs (discrimination - returnees are prevented to work)	
	☐ 1. Price (cannot afford household items)	
	☐ 2. Unequal access (IDPs are prevented from accessing items)	
	\square 2. Type (type of items received not appropriate)	
Household Items	☐ 3. Access issues due to insecurity	
Trouserrola Items	\square 4. Distance (shops/ magazines are too far, difficult to access by road, unfriendly	
	opening hours)	
	\square 5. Quality (the items are poor quality)	
	\square 6. Quantity (there is none or not enough household items available in local markets)	

8.16 Which one of the following issues returnee families are facing?

	Yes	No
Exclusion from their properties by occupiers		
Exclusion from their properties by security forces		
Lack of (or no access to) documentation and other legal entitlements		
Risk of arbitrary arrest		

8.17 At risk persons

<u> </u>		
At risk persons	female	Male
Number of unaccompanied or separated children		
Number of minor headed households		
Number of IDP individuals with disabilities (mental or physical disability)		
Number of female headed households		
Number of underage (under 18) mothers with babies		

8.18 Are there returnee children living in this location who have experienced the following problems?

Issues	Yes	No
Children separated from their families and still not reunited		
Children who experience violence within the home		
Children who work		
Children who married underage		
Children who joined or recruited by Armed forces/ terrorist groups		
Children who died or got injured because of landmines or UXOs		
Children ever kidnapped		
Newborn babies that could not be registered		