Introduction

Thanks for taking a few moments to share your feedback with the SSRL & LCLS User Executive Committees (UECs) - this survey is anonymous and your comments will help us identify how SLAC user facilities can better support our user community!

How long have you been a member of the User Community for SSRL, LCLS, Cryo-EM, or MeV-UED at SLAC?

○ less than 2 years
○ 2-5 years
○ 5-10 years
○ more than 10 years

Thinking about your user experiences **in the last 3 years**, how many proposals have you been involved with?
(this may include proposals that were not awarded beam time)

○ I have not been involved with any proposals in the last 3 years
○ 1-3 proposals
○ 4-6 proposals
○ 7 or more proposals

Thinking about your user experiences **in the last 3 years**, how many <u>experiments</u> have you been involved with?
(please answer in both columns - once for onsite, once for remote)

	On site at SLAC	via Remote participation (e.g. for data analysis)
I have not been involved with any experiments in the last 3 years	○	○
1-3 experiments	○	○
4-6 experiments	○	○
7 or more experiments	○	○

Please tell us which SLAC user facility / facilities you have used **in the last 3 years**
(check all that apply)

- ☐ LCLS
- ☐ SSRL
- ☐ MeV-UED
- ☐ Other (please specify)

Thinking about your user experiences **in the last 3 years**, have you been involved as a...
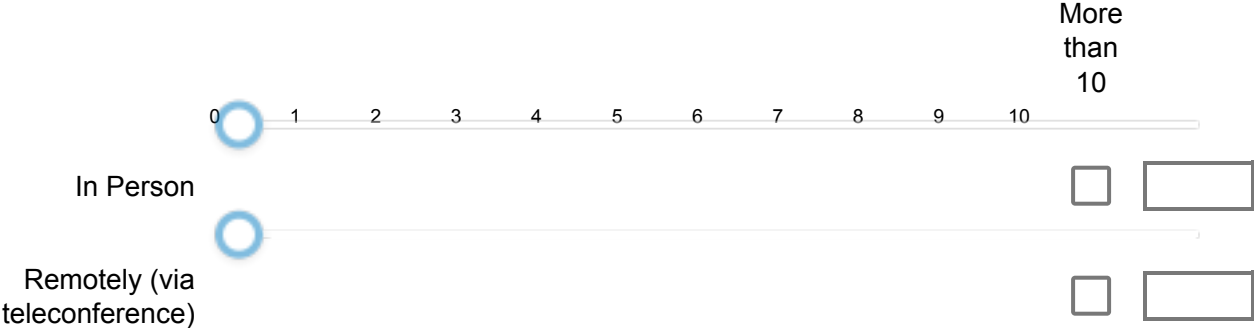*(check all that apply)*

- ☐ Spokesperson (i.e. primary contact for a user group when submitting a proposal or preparing for an experiment)
- ☐ Principal Investigator (PI) or co-PI (i.e. lead scientist for research project)
- ☐ Other role within a user group (i.e. member of a collaboration in a non-PI role)

Climate

Thinking about your own experiences as a member of the SLAC User Community, please tell us how much you agree or disagree with the following statements

	Strongly disagree	Somewhat disagree	Neither agree nor disagree	Somewhat agree	Strongly agree	Not applicable
User Organization Engagement						
I feel that I am part of the SLAC Users community	○	○	○	○	○	○
The SLAC User Community is an inclusive and diverse community	○	○	○	○	○	○
Options for interaction with the UEC is effective and appropriate	○	○	○	○	○	○
The UEC needs to do more to promote/encourage diversity	○	○	○	○	○	○
Users' Meeting						
The SLAC Users' Meeting is an effective way of engaging me in the User Community	○	○	○	○	○	○
The SLAC Users' Meeting plenary sessions have a good diversity of speakers	○	○	○	○	○	○
The SLAC Users' Meeting workshops have a good diversity of speakers	○	○	○	○	○	○
Awards at the Users' Meeting reflect a commitment to support a diverse user community	○	○	○	○	○	○
Activities at the Users' Meeting are targeted at the right level for my professional development	○	○	○	○	○	○

How many User Meetings have you participated in?

More
than
10

| 0 | 1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 | 10 |

In Person ☐ ▭

Remotely (via
teleconference) ☐ ▭

Would you be in favor of more frequent communication between the UECs and the
User Community?

No ○   Yes ○

If you have comments or suggestions for how the UEC can better communicate with
the User Community, please provide them here:

Do you have any additional comments related to your experiences as a member of
the User Community?

Harassment and Discrimination

Behavior, harassment and discrimination

How familiar are you with SLAC policies preventing harassment and discrimination in lab activities, including the User Meeting?

Not familiar at all   Slightly familiar   Moderately familiar   Very familiar   Extremely familiar

How familiar are you with the mechanisms/procedures for reporting an incident of harassment or discrimination if you encounter one at SLAC, or while engaging with SLAC facilities, staff, or sponsored activities?

Not familiar at all   Slightly familiar   Moderately familiar   Very familiar   Extremely familiar

Thinking about your own experiences as a member of the SLAC User Community, have you experienced racism, race-based harassment, or a racial microaggression (directed toward you or to someone else)?

	I have experienced this (directed toward me)	I have witnessed this (directed towards others)	I have neither witnessed nor experienced this
At SLAC (on-site) by members of the SLAC staff	☐	☐	☐
At SLAC (on-site) by members of the user community	☐	☐	☐
At SLAC (on-site) by someone else	☐	☐	☐
In a SLAC sponsored online meeting	☐	☐	☐
In a research team online/on-site meeting	☐	☐	☐
In a SLAC sponsored online meeting	☐	☐	☐

Thinking about your own experiences as a member of the SLAC User Community, have you experienced sexism, gender-based harassment, or a gendered microaggression (directed toward you or to someone else)?

	I have experienced this (directed toward me)	I have witnessed this (directed towards others)	I have neither witnessed nor experienced this
At SLAC (on-site) by members of the SLAC staff	☐	☐	☐
At SLAC (on-site) by members of the user community	☐	☐	☐
At SLAC (on-site) by someone else	☐	☐	☐
In a SLAC sponsored online meeting	☐	☐	☐
In a research team online/on-site meeting	☐	☐	☐
At a User Meeting	☐	☐	☐

Thinking about your own experiences as a member of the SLAC User Community, have you experienced other forms of discrimination or harassment (directed toward you or to someone else)?

	I have experienced this (directed toward me)	I have witnessed this (directed towards others)	I have neither witnessed nor experienced this
At SLAC (on-site) by members of the SLAC staff	☐	☐	☐
At SLAC (on-site) by members of the user community	☐	☐	☐
At SLAC (on-site) by someone else	☐	☐	☐
In a SLAC sponsored online meeting	☐	☐	☐
In a research team online/on-site meeting	☐	☐	☐
At a User Meeting	☐	☐	☐

If you have replied yes to one or more questions above and feel comfortable sharing details to contextualize your experience, please do so here (OPTIONAL):

About Diversity and Inclusion at SLAC

At SLAC National Accelerator Laboratory, we believe in the transformative power of diversity. Since the founding of the Laboratory in 1962, inclusion of diverse thought has enabled our Laboratory to uncover new perspectives that generate innovative ideas, suggestions and methods. SLAC is an Affirmative Action/ Equal Opportunity Employer and supports diversity in the workplace. We focus on a set of qualities broader than race and gender and define diversity as including but not limited to: race, color, religion, sex, national or ethnic origin, genetic information, age, disability, veteran status, marital status, gender identity and/or expression, sexual orientation or any other characteristic protected by applicable law.

Read more at https://inclusion.slac.stanford.edu

Where to get support and information

The following resources are available to anyone who experiences any form of discrimination or harassment, including SLAC facility users:

- Stanford University Ombuds: https://ombuds.stanford.edu
  - The Ombuds is a confidential resource available to all faculty, staff, postdocs, students or other members of the Stanford community.
- Stanford Discrimination Support & Resources: https://discriminationsupport.stanford.edu
  - Can assist with clarifying issues and identifying the appropriate resources and procedures to help students, staff, faculty, and members of the community resolve any concerns regarding unfair treatment.
- Stanford Diversity and Access Office: https://diversityandaccess.stanford.edu
  - Responsibility for the implementation of equal employment opportunity, and affirmative action programs and activities at Stanford University.
- SLAC Environmental Health & Safety Division: https://www-group.slac.stanford.edu/esh
  - Responsible for ensuring a safe work environment at SLAC.

Proposal Submission

Proposal Submission

Were there any specific barriers that prevented you from submitting a proposal?
(check all that apply)

☐ My scientific case was incomplete

☐ Someone else submitted a proposal for my team

☐ I did not feel I had the experience needed at the time of the proposal call

☐ [   ] Other reason (please provide details)

For your most recent **LCLS** proposal submission, please tell us how much you agree or disagree with the following statements

	Strongly disagree	Somewhat disagree	Neither agree nor disagree	Somewhat agree	Strongly agree	Not applicable
Guidelines for submitting proposals and online proposal submission were straightforward	○	○	○	○	○	○
Support from facility staff during proposal preparation was helpful	○	○	○	○	○	○
I feel that the proposal submission and review process is generally fair and impartial	○	○	○	○	○	○
If the proposal was rejected, comments from PRP helped in a future resubmission	○	○	○	○	○	○
Communication with the user office is efficient and constructive	○	○	○	○	○	○

For your most recent **MeV-UED** proposal submission, please tell us how much you agree or disagree with the following statements

	Strongly disagree	Somewhat disagree	Neither agree nor disagree	Somewhat agree	Strongly agree	Not applicable
Guidelines for submitting proposals and online proposal submission were straightforward	◯	◯	◯	◯	◯	◯
Support from facility staff during proposal preparation was helpful	◯	◯	◯	◯	◯	◯
I feel that the proposal submission and review process is generally fair and impartial	◯	◯	◯	◯	◯	◯
If the proposal was rejected, comments from PRP helped in a future resubmission	◯	◯	◯	◯	◯	◯
Communication with the user office is efficient and constructive	◯	◯	◯	◯	◯	◯

For your most recent **SSRL** proposal submission, please tell us how much you agree or disagree with the following statements

	Strongly disagree	Somewhat disagree	Neither agree nor disagree	Somewhat agree	Strongly agree	Not applicable
Guidelines for submitting proposals and online proposal submission were straightforward	○	○	○	○	○	○
Support from facility staff during proposal preparation was helpful	○	○	○	○	○	○
I feel that the proposal submission and review process is generally fair and impartial	○	○	○	○	○	○
If the proposal was rejected, comments from PRP helped in a future resubmission	○	○	○	○	○	○
Communication with the user office is efficient and constructive	○	○	○	○	○	○

Do you have any additional comments related to proposal submission?

Experiment Support

Experiment Support

The majority of your LCLS experiments have been...

○ Standard configurations
○ Non-Standard configurations
○ I don't know

For your most recent **LCLS** experiment, please tell us how much you agree or disagree with the following statements

	Strongly disagree	Somewhat disagree	Neither agree nor disagree	Somewhat agree	Strongly agree	Not applicable
Equipment and resources available to support experiments I participated on were sufficient	○	○	○	○	○	○
Support from beam line staff during planning stages was helpful	○	○	○	○	○	○
Support from beam line staff during setup of the experiment was helpful	○	○	○	○	○	○
Support from staff during execution of the experiment was helpful	○	○	○	○	○	○
There is sufficient Data Acquisition (DAQ) documentation and support during experiments	○	○	○	○	○	○
There is sufficient Data Analysis documentation and support during experiments	○	○	○	○	○	○
There is sufficient laser systems support during experiments	○	○	○	○	○	○
There is sufficient sample delivery support during experiments	○	○	○	○	○	○

For your most recent **MeV-UED** experiment, please tell us how much you agree or disagree with the following statements

	Strongly disagree	Somewhat disagree	Neither agree nor disagree	Somewhat agree	Strongly agree	Not applicable
Equipment and resources available to support experiments I participated on were sufficient	○	○	○	○	○	○
Support from beam line staff during planning stages was helpful	○	○	○	○	○	○
Support from beam line staff during setup of the experiment was helpful	○	○	○	○	○	○
Support from staff during execution of the experiment was helpful	○	○	○	○	○	○
There is sufficient Data Acquisition (DAQ) support during experiments	○	○	○	○	○	○
There is sufficient Data Analysis documentation and support during experiments	○	○	○	○	○	○
There is sufficient laser systems support during experiments	○	○	○	○	○	○
There is sufficient sample delivery support during experiments	○	○	○	○	○	○

For your most recent **SSRL** experiment, please tell us how much you agree or disagree with the following statements

	Strongly disagree	Somewhat disagree	Neither agree nor disagree	Somewhat agree	Strongly agree	Not applicable
Equipment and resources available to support experiments I participated on were sufficient	○	○	○	○	○	○
Support from beam line staff during planning stages was helpful	○	○	○	○	○	○
Support from beam line staff during setup of the experiment was helpful	○	○	○	○	○	○
Support from staff during execution of the experiment was helpful	○	○	○	○	○	○
There is sufficient Data Acquisition (DAQ) support during experiments	○	○	○	○	○	○
There is sufficient Data Analysis documentation and support during experiments	○	○	○	○	○	○
There is sufficient laser systems support during experiments	○	○	○	○	○	○
There is sufficient sample delivery support during experiments	○	○	○	○	○	○

Do you have any additional comments related to support during the experiment? Please include details of the facility in your comments to help us direct feedback to the right group.

Infrastructure

Facility Infrastructure

For your most recent **LCLS** experiment, please tell us how much you agree or disagree with the following statements

	Strongly disagree	Somewhat disagree	Neither agree nor disagree	Somewhat agree	Strongly agree	Not applicable
Onsite						
LCLS has sufficient rest areas / break facilities for users	○	○	○	○	○	○
LCLS has sufficient kitchen areas available for users	○	○	○	○	○	○
LCLS has sufficient availability of lactation accommodations	○	○	○	○	○	○
LCLS has sufficient accessibility of control rooms, hutches, and bathrooms	○	○	○	○	○	○
LCLS has sufficient availability of food options	○	○	○	○	○	○
LCLS has sufficient parking available for users	○	○	○	○	○	○
Remote						
Remote participation tools (e.g. Zoom, Slack, nomachine) are sufficient to run remote experiments	○	○	○	○	○	○
I would be in favor of fully remote experiments being offered at LCLS in the future	○	○	○	○	○	○
I would be in favor of hybrid experiments (with partial on-site access for user groups) being offered at LCLS in the future	○	○	○	○	○	○
All users should be on-site at SLAC to participate in person	○	○	○	○	○	○

Do you have any additional comments related to LCLS infrastructure for on-site and remote users?

For your most recent **MeV-UED** experiment, please tell us how much you agree or disagree with the following statements

	Strongly disagree	Somewhat disagree	Neither agree nor disagree	Somewhat agree	Strongly agree	Not applicable
Onsite						
MeV-UED has sufficient rest areas / break facilities for users	○	○	○	○	○	○
MeV-UED has sufficient kitchen areas available for users	○	○	○	○	○	○
MeV-UED has sufficient availability of lactation accommodations	○	○	○	○	○	○
MeV-UED has sufficient accessibility of control rooms, hutches, and bathrooms	○	○	○	○	○	○
MeV-UED has sufficient availability of food options	○	○	○	○	○	○
MeV-UED has sufficient parking available for users	○	○	○	○	○	○
Remote						
Remote participation tools (e.g. Zoom, Slack, nomachine) are sufficient to run remote experiments	○	○	○	○	○	○
I would be in favor of fully remote experiments being offered at MeV-UED in the future	○	○	○	○	○	○
I would be in favor of hybrid experiments (with partial on-site access for user groups) being offered at MeV-UED in the future	○	○	○	○	○	○
All users should be on-site at SLAC to participate in person	○	○	○	○	○	○

Do you have any additional comments related to MeV-UED infrastructure for on-site and remote users?

For your most recent **SSRL** experiment, please tell us how much you agree or disagree with the following statements

	Strongly disagree	Somewhat disagree	Neither agree nor disagree	Somewhat agree	Strongly agree	Not applicable
Onsite						
SSRL has sufficient rest areas / break facilities for users	○	○	○	○	○	○
SSRL has sufficient kitchen areas available for users	○	○	○	○	○	○
SSRL has sufficient availability of lactation accommodations	○	○	○	○	○	○
SSRL has sufficient accessibility of control rooms, hutches, and bathrooms	○	○	○	○	○	○
SSRL has sufficient availability of food options	○	○	○	○	○	○
SSRL has sufficient parking available for users	○	○	○	○	○	○
Remote						
Remote participation tools (e.g. Zoom, Slack, nomachine) are sufficient to run remote experiments	○	○	○	○	○	○
I would be in favor of fully remote experiments being offered at SSRL in the future	○	○	○	○	○	○
I would be in favor of hybrid experiments (with partial on-site access for user groups) being offered at SSRL in the future	○	○	○	○	○	○
All users should be on-site at SLAC to participate in person	○	○	○	○	○	○

Do you have any additional comments related to SSRL infrastructure for on-site and remote users?

Accommodation & Travel

Travel, Food & Fitness

How does travel cost impact your user experience?
(check all that apply)

☐ Won't submit a proposal due to travel costs associated with doing experiments at SLAC

☐ Have to reduce the number of users who travel to SLAC for experiments

☐ Limited opportunities to train students / post-docs within the user group

☐ Limited time spent at SLAC to minimize lodging costs

☐ Forced to stay in less desirable / less convenient accommodations

☐ [   ] Other (please state)

Is the Stanford Guest House at SLAC an affordable lodging option for your user group?

○ Yes

○ No

○ I was not aware that this was an option for users

○ [   ] Not sure / Other (Please provide comments)

The Stanford Guest House has sufficient parking

Strongly disagree	Somewhat disagree	Neither agree nor disagree	Somewhat agree	Strongly agree
○	○	○	○	○

What food options would you like to see at SLAC User Facilities?
(check all that apply)

- ☐ Kitchen spaces at the facility
- ☐ Extended hours at SLAC cafe / coffee shop
- ☐ Fresh food vending
- ☐ 24 hour food delivery to facility
- ☐ [_____] Other (please state)

Have you ever felt inhibited in your ability to perform/participate in an experiment because of a lack of food options at SLAC?

- ○ [_____] Yes (please provide details)
- ○ No

While on site at SLAC as a User, have you made use of the ARCAS Recreation Center?
(A valid SLAC ID badge is required to get to the Recreation Center)

- ○ Yes
- ○ Not sure
- ○ No
- ○ I was not aware that this was an option for users

Are there any fitness resources for Users you would like to see at SLAC?

[_____]

Demographic Questions

Age (in years)

Gender
([why do we use these definitions?](#))

○ Woman

○ Man

○ Trans-woman

○ Trans-man

○ Non-binary/gender non-conforming (a category meant to encompass many genders)

○ Prefer not to say

Which racial identity / ethnicity description best describes you?
(choose all that apply)

☐ American Indian or Alaska Native (Eg: Navajo nation, Blackfeet tribe, Mayan, Aztec, Native Village or Barrow Inupiat Traditional Government, Nome Eskimo Community, etc.)

☐ Asian or Asian American (Eg: Asian American, Chinese, Filipino, Asian Indian, Vietnamese, Korean, Japanese, etc.)

☐ Black or African American (Eg: African American, Jamaican, Haitian, Nigerian, Ethiopian, Somalian, etc.)

☐ Hispanic, Latino or Spanish origin (Eg: Mexican or Mexican American, Puerto Rican, Cuban, Salvadoran, Dominican, Colombian, etc.)

☐ Middle Eastern or North African (Eg: Lebanese, Iranian, Egyptian, Syrian, Moroccan, Algerian, etc.)

☐ Native Hawaiian or Other Pacific Islander (Eg: Native Hawaiian, Samoan, Chamorro, Tongan, Fijian, etc.)

☐ White (Eg: German, Irish, English, Italian, Polish, French, etc.)

☐ Some other race, ethnicity or origin, or group you feel is not represented in the options above - provide details (OPTIONAL)

☐ Prefer not to say

Country of home institution

United States of America ⌄

State of home institution (U.S. only)

State / Province ⬚

Career Stage

- ◯ Undergraduate student
- ◯ Graduate student
- ◯ Postdoctoral fellow
- ◯ Tenured Faculty
- ◯ Untenured Faculty
- ◯ Scientific/Professional staff (less than 10 years since PhD)
- ◯ Scientific/Professional staff (more than 10 years since PhD)
- ◯ ⬚ Other (please specify)

Open Feedback

For this final question, please feel free to provide any additional information/comment /suggestions you may have:

⬚