

2023 Debt Collection Summary

(GP: Debt Collection Reports) Each state agency shall provide...a report detailing the amount of its outstanding [aged] debt and all methods it has used to collect that debt. This report is due by the last day of February for the previous calendar year. For purposes of this provision, outstanding [aged] debt means a sum remaining due and owed to a state agency by a nongovernmental entity for more than sixty calendar days.

67

Executive Branch agencies and higher education institutions reported having aged accounts receivables (A/R) as of 12/31/23.

2023

**Total AR
\$3.5B**

**Aged AR
\$1.56B**

44

Percent of A/R reported were aged.

79

Percent of reporting entities utilized one or more external methods for collection.

48

Percent of reported aged A/R was attributable to the SCDOR — delinquent taxes.

Does not include collections through Setoff Debt/GEAR on behalf of other agencies.

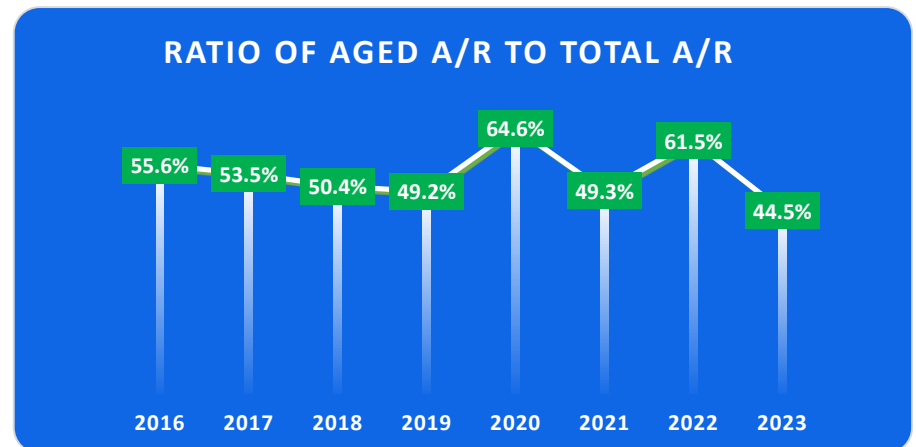
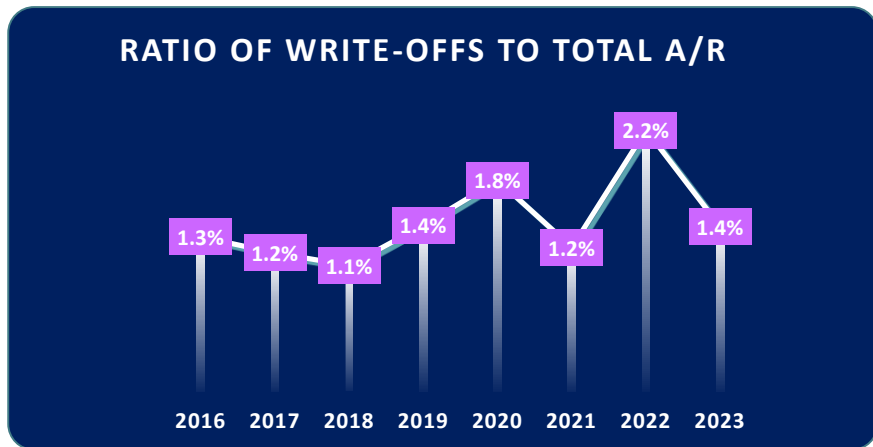
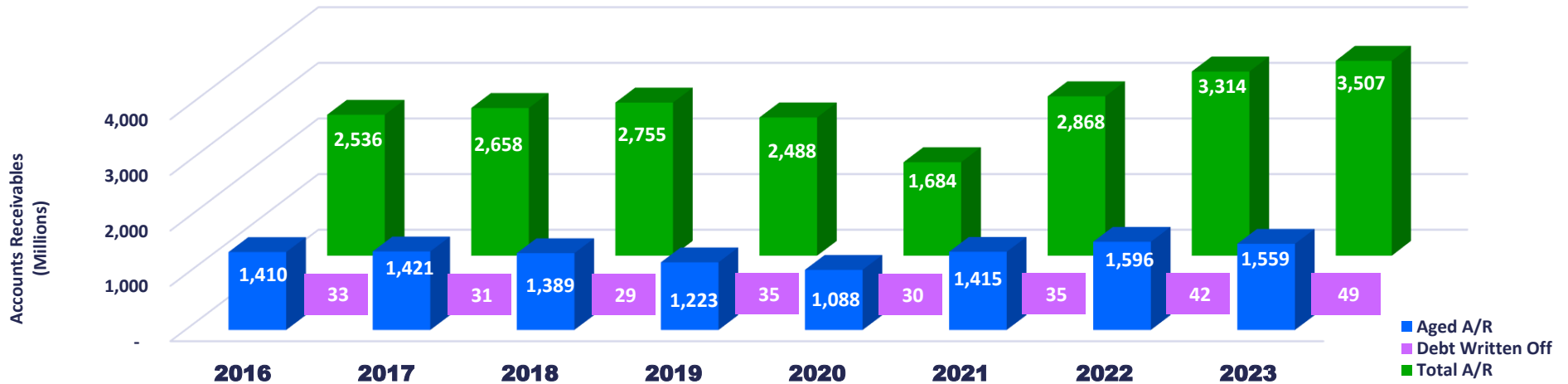
**More than
\$48.9 million**
was written off as
bad debt in 2023 a 15%
increase over 2022

**More than a
38% increase**
in total A/R and 11%
increase in aged A/R
reported since 2016

The older the debt, the more challenging it is to collect.

2023 Debt Collection Report Totals by Year

Totals by Year	2016	2017	2018	2019	2020	2021	2022	2023	% Change from 2016	% Change from 2022
Aged A/R	1,409,998,619	1,420,988,705	1,389,243,537	1,223,416,438	1,087,932,808	1,414,826,506	1,595,842,395	1,558,970,297	11%	-2%
Debt Written Off	33,078,105	31,063,624	29,293,589	34,925,690	30,007,911	34,843,050	42,453,296	48,830,552	48%	15%
Total A/R	2,536,272,636	2,658,339,168	2,754,851,402	2,487,871,605	1,684,218,106	2,867,754,993	3,313,780,213	3,506,797,431	38%	6%



Ratios to Total A/R	2016	2017	2018	2019	2020	2021	2022	2023
Ratio of Write-Offs to Total A/R	1.3%	1.2%	1.1%	1.4%	1.8%	1.2%	2.2%	1.4%
Ratio of Aged A/R to Total A/R	55.6%	53.5%	50.4%	49.2%	64.6%	49.3%	61.5%	44.5%

2023 Debt Collection Methods

The below collection methods/combinations were used by the below # of agencies and higher education institutions			These are the corresponding A/R amounts that were reported.		Of the "Total A/R" reported...	
Collection Method	No. of Entities	%	Total A/R	Aged A/R	% Current	% Aged
External - Collection Agency	1	2%	2,305.23	1,176.99	49%	51%
External - Collection Agency and DOR Program(s)	13	19%	512,429,439.14	87,103,005.78	83%	17%
External - DOR Program(s)	18	27%	1,895,607,941.16	649,185,922.00	66%	34%
External - DOR Program(s) and Worthless Checks Program	6	9%	69,096,325.67	40,731,890.85	41%	59%
External - DOR Program(s), Worthless Checks Program and Collection Agency	9	13%	1,014,118,280.05	773,287,730.30	24%	76%
External - Worthless Checks Program	6	9%	1,033,227.93	123,218.65	88%	12%
Primarily Internal Methods	14	21%	14,509,912.03	8,537,351.94	41%	59%
	67	100%	3,506,797,431.21	1,558,970,296.51	56%	44%

Debt Collection Methods

