

Results for Undergraduates

FINAL 2019 Library User Survey

December 5, 2019 10:47 AM EST

Please select one option for each item below. During the current academic year, how

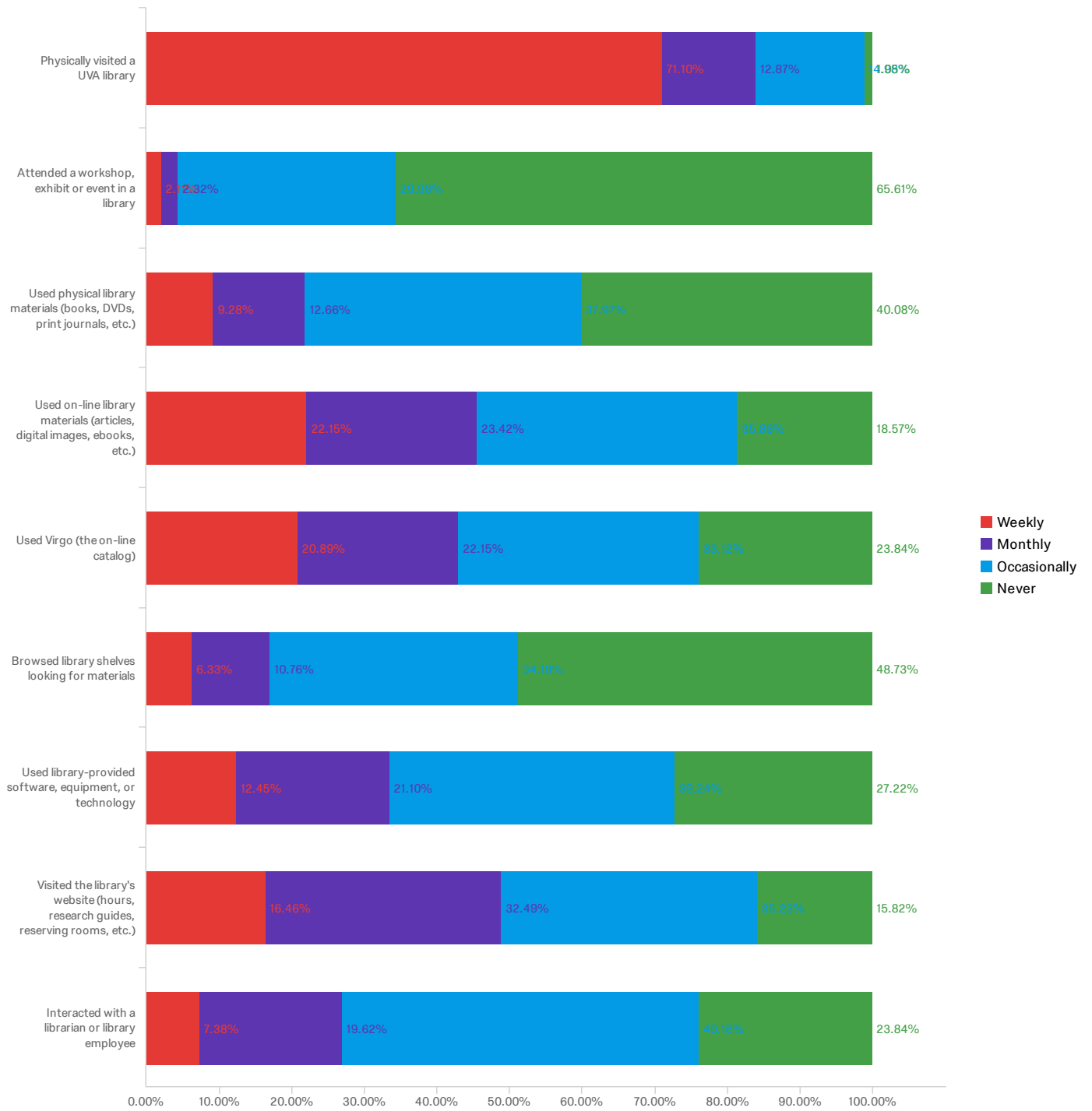
often have you?:

Undergrads indicated that they are very frequent visitors to the physical libraries. Only 1% indicated that they had not visited a physical library this academic year.

They also indicated more frequent use of online resources than of physical resources. They use the Library's online methods to connect to Library resources and services. In particular, they are frequent users of the Library's website.

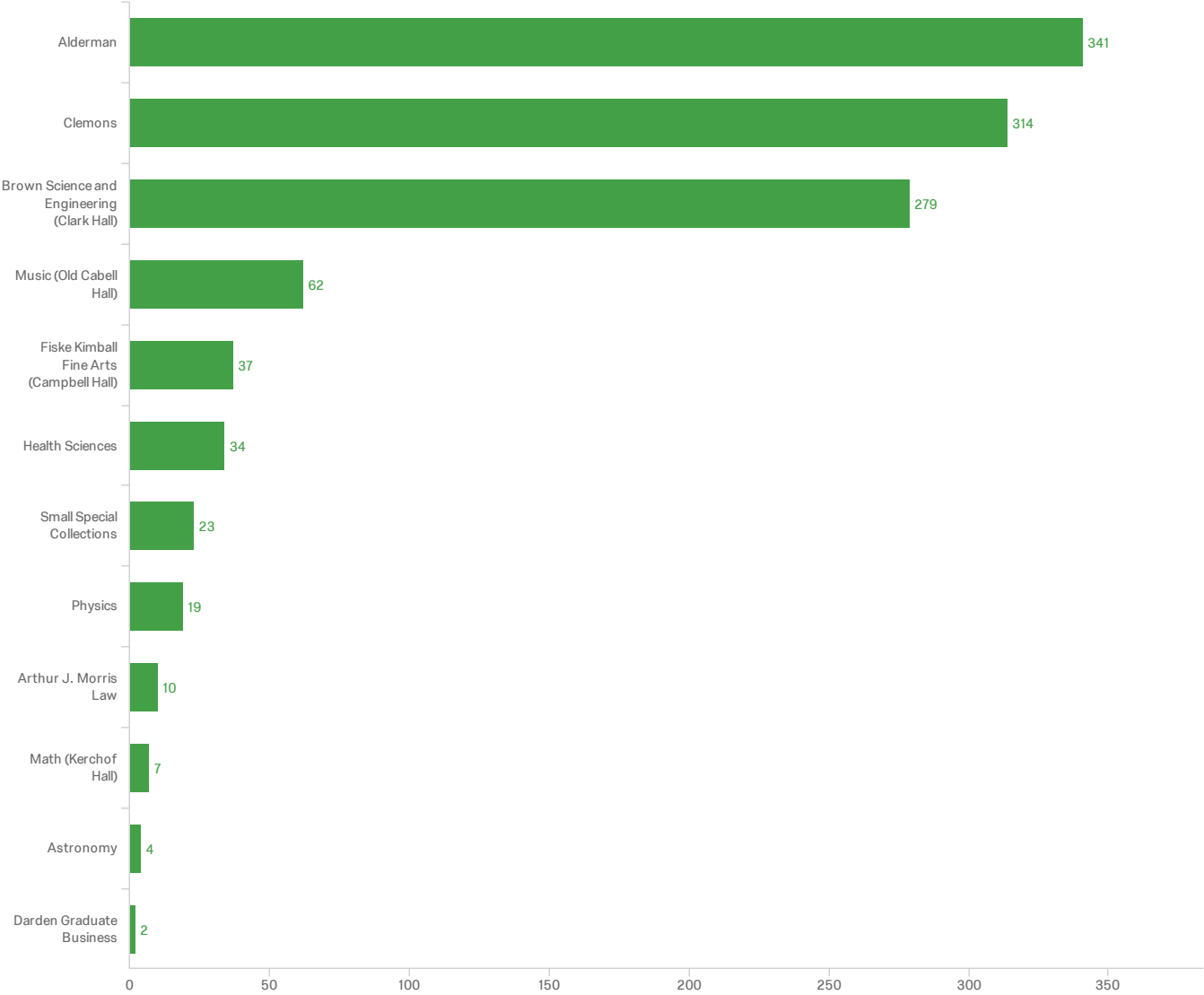
Roughly 66% indicated that they have never attended a Library exhibit or event; 49% indicated that they have never browsed Library shelves looking for material; and 40% indicated that they have never used the Library's physical materials.

Although 24% indicated that they had never interacted with a librarian or library employee, 49% indicated that they had occasionally interacted with library staff, 20% monthly, and 7% weekly.



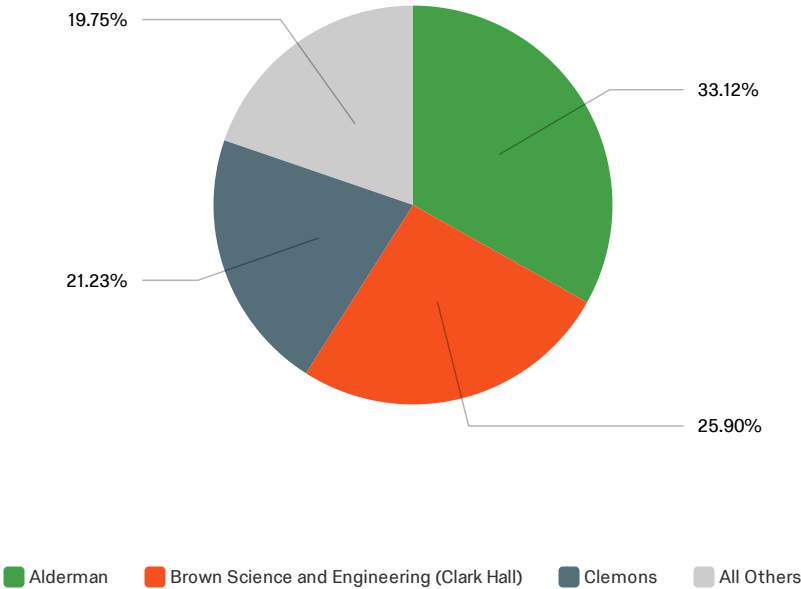
Which libraries do you visit on a regular basis? Select all that apply.

Alderman, Clemons, and Brown are the libraries most regularly visited by Undergrads.



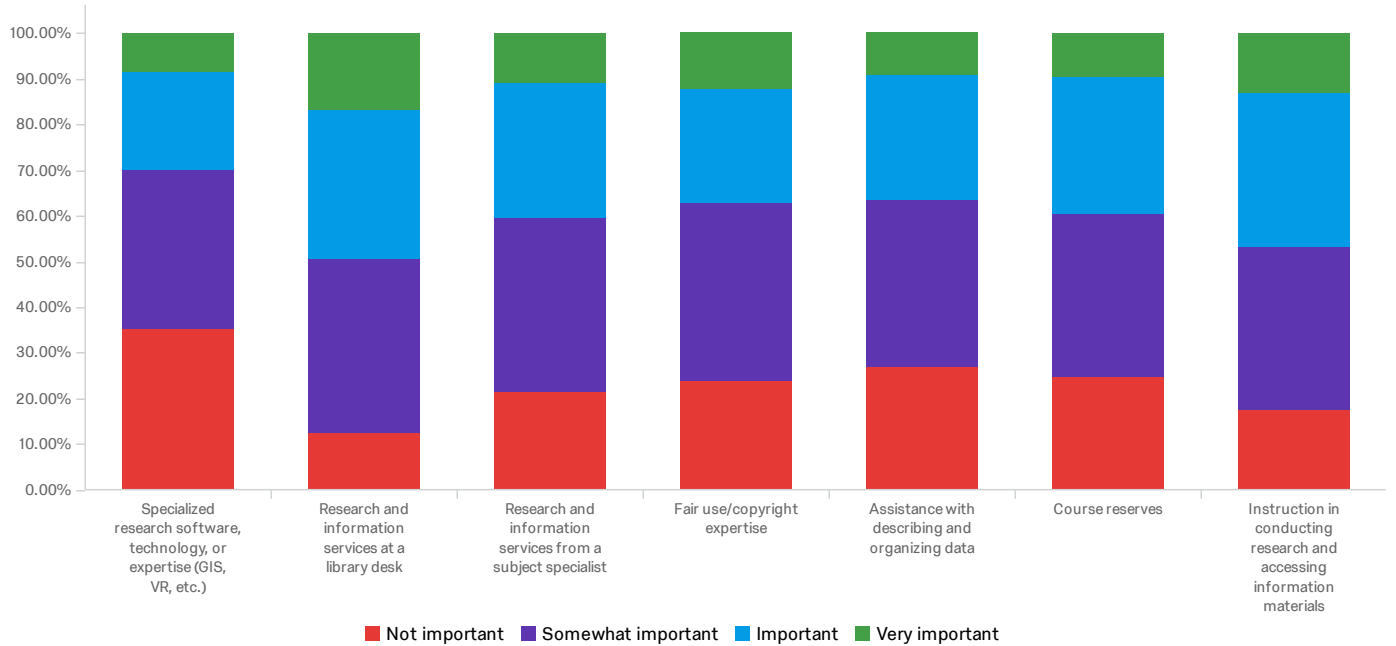
What do you consider to be your primary Library?

Most Undergrads consider Alderman, Brown, or Clemons to be their primary libraries.



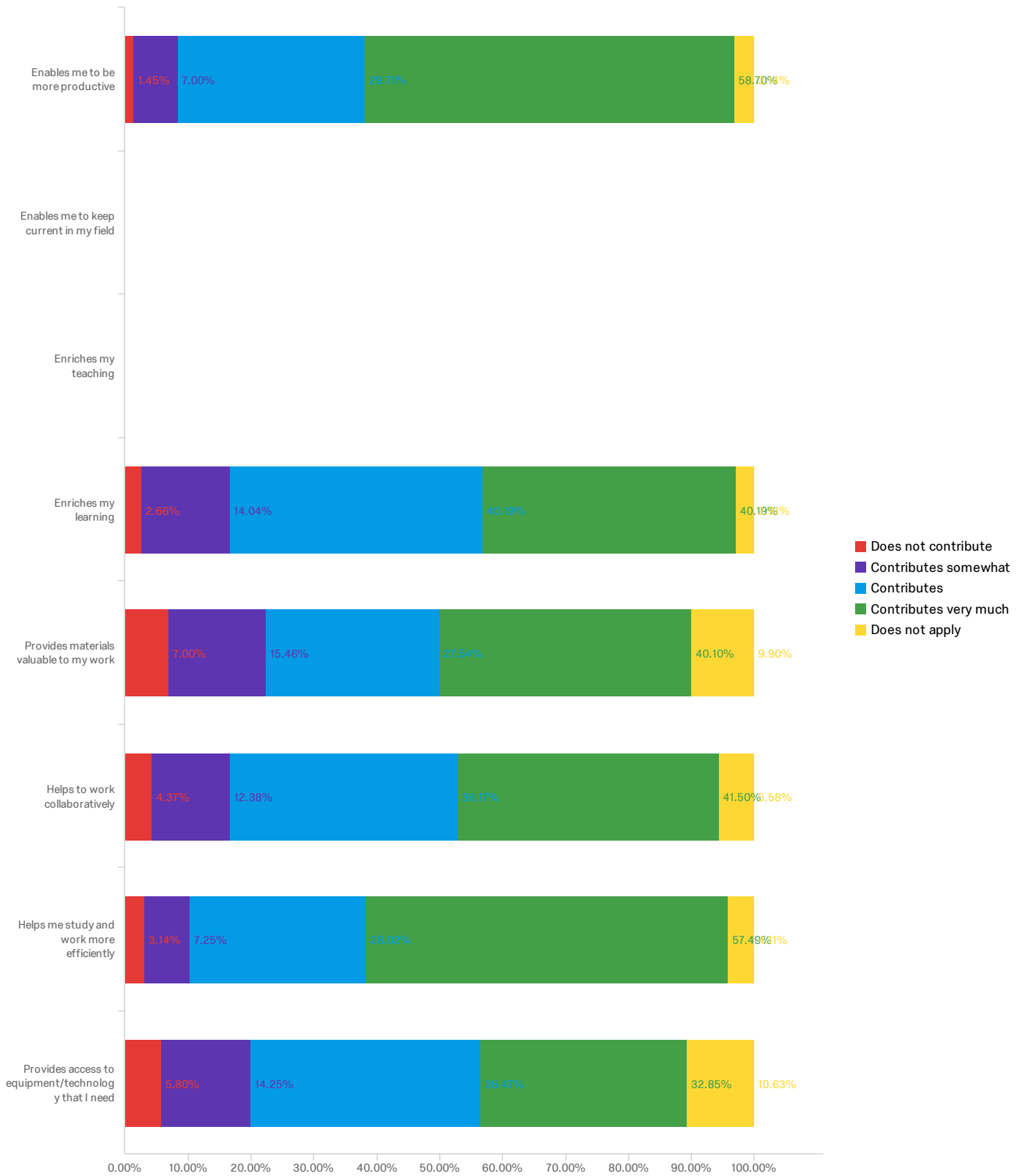
How important is it to you to get assistance with the following:?

Undergraduates indicated that getting assistance with research and information services at a Library desk was most important to them. Overall, undergraduates indicate less importance with Library assistance than do Grad students.



Please rate how Library collections, services, and spaces contribute to your work.

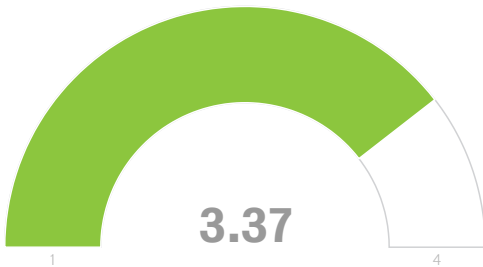
All of the choices for contributions of the Library were applicable to at least 89% of Undergraduates. Those rated with highest contribution levels were those that helped them to study and work more efficiently, enabled them to be more productive, enriched their learning, and facilitated collaborative work.



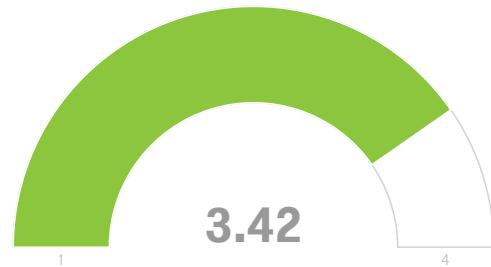
Please rate how satisfied you are with the following:

Undergraduates are quite satisfied (rated satisfaction at least a 3.16 on a 4 point scale) with the Library's services, collections, and spaces.

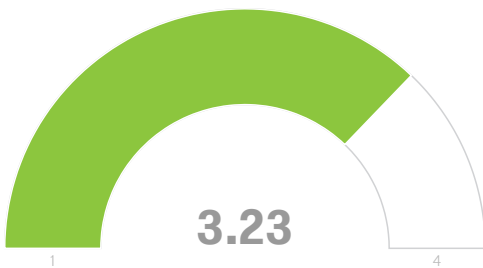
Virgo (on-line catalog)



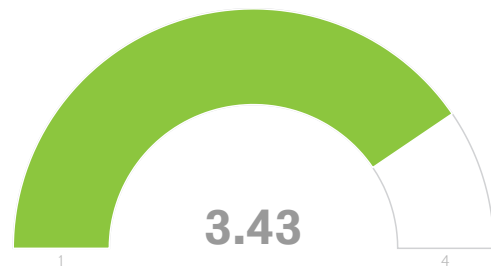
Library website (www.library.virginia.edu)



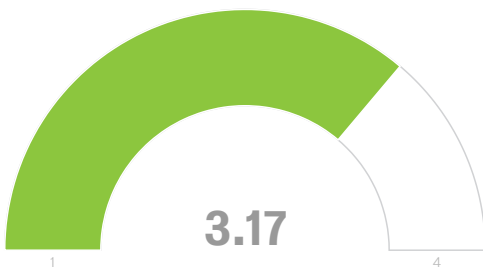
Library research guides



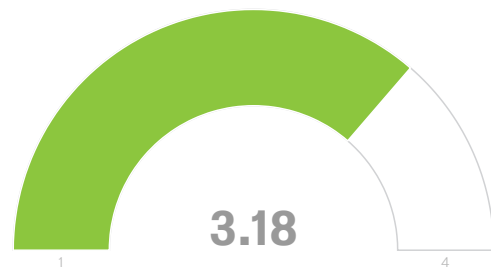
Availability of article databases (e.g., JSTOR)



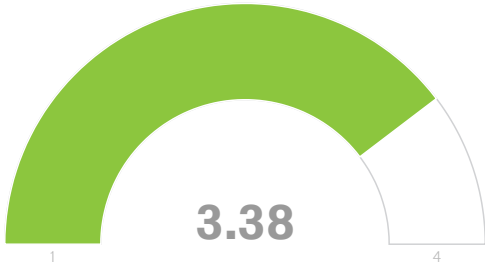
Off-grounds access to online materials



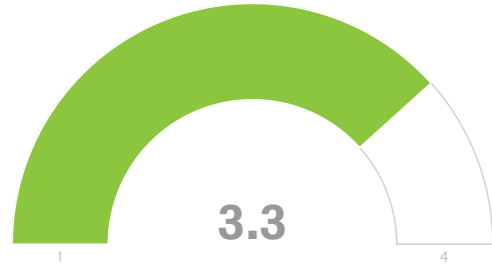
Getting materials from another institution through interlibrary loan



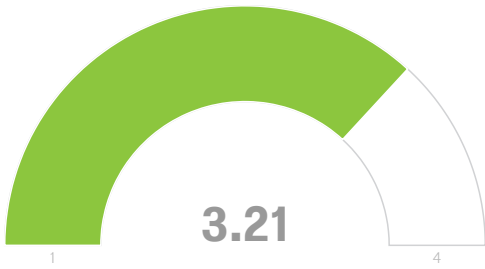
Quality of information provided at a Library Information Services desk



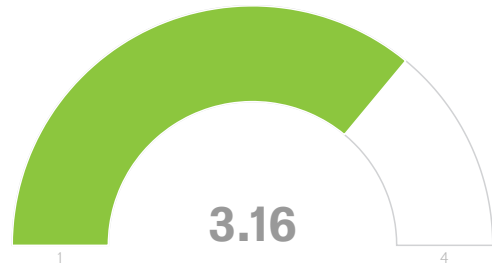
Collections in my discipline



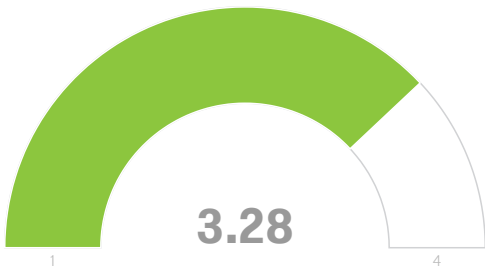
Library instruction (in class or for general audiences)



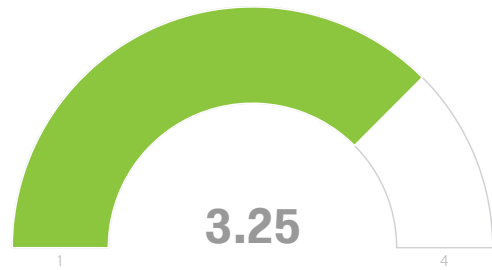
Course reserves



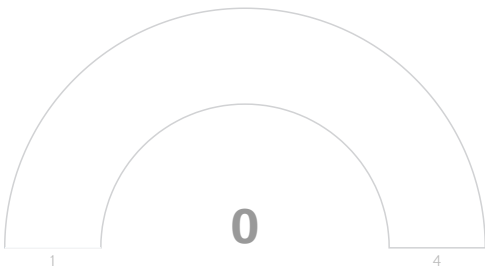
Library study spaces



Library meeting and collaboration spaces

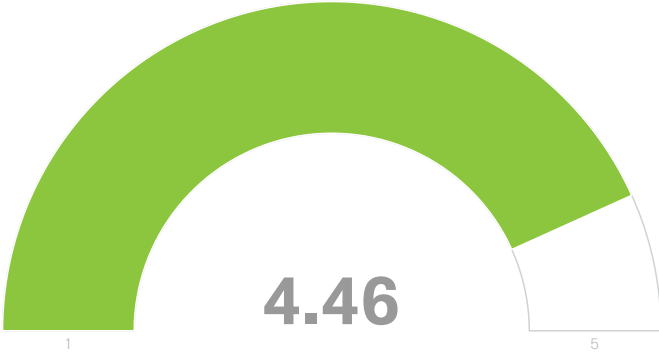


Delivery of materials through LEO



How satisfied are you with the Library overall?

Undergraduates rated very high satisfaction with the Library overall: 4.46 on a 5 point scale!



End of Report