

VALERI Servicer Newsflash

January 25, 2019

IMPORTANT INFORMATION

Circular 26-19-1, Special Relief Following the Federal Government Shutdown, was issued on January 8, 2019, and is located on the VALERI internet at https://www.benefits.va.gov/homeloans/servicers_valeri.asp.

Circular 26-17-39 – Change 2, Updated Disaster Modification Guidance, was issued on January 4, 2019, and is located on the VALERI internet at https://www.benefits.va.gov/homeloans/servicers_valeri.asp.

Circular 26-15-30 – Change 2, Title Documentation of HOA Matters in Florida, was issued on December 19, 2018, and is located on the VALERI internet at https://www.benefits.va.gov/homeloans/servicers_valeri.asp.

VALERI Down Time – On Saturday, January 26, 2019, the application will be unavailable from 7:00 PM EST until 11:00 PM EST.

DEVELOPMENT UPDATES

On Saturday, January 26, 2019, VALERI Manifest 18.4 will be released and will include CQ 13638. This enhancement will update the logic in the redemption expiration date business rule on the Transfer of Custody event for the State of Utah on non-judicial foreclosures.

REMINDER

ALAC Mailbox – The alac.vbaml@va.gov mailbox is still inactive. Until further notice, all payment related inquiries should continue to be directed to Rochele Galbizo at Rochele.Galbizo@va.gov and Kevin Brice at Kevin.Brice@va.gov.