

VALERI Special Announcement

November 5, 2019

The Adequacy of Servicing (AOS) cases did not launch for November as expected.

The VALERI application will be unavailable on Thursday, November 7, 2019 from 9:00 PM EST to 12:00 AM EST to generate the cases. Users must log out of the system by 8:45 PM EST.

The Adequacy of Servicing Action Required report will be available on Friday, November 8, 2019.

If there are any questions, please contact the VALERI Technical team at VALERI.VBACO@va.gov.

Thank you for your cooperation.