Software deferral notice

Dear Cisco Customer,

Cisco engineering has identified a software issue with the release that you have selected. This issue may affect your use of this software. Please review the deferral notice below to determine if the issue applies to your environment. Customers are urged to upgrade to the recommended solution image or most current software version.

For more comprehensive information about what is included in this software, please refer to the software release notes.

▶ Cisco TelePresence TC Software Release Notes (CE9)

Affected software and replacement solution

Software type	Software affected	Products affected	Software solution	
	Version		Version	Availability (dd/mm/yyyy)
CE	9.0.1	Spark Room Kit Spark Room Kit Plus	9.1.3	25/07/2017

Reason for Advisory:

There have been added some additional types of RAM to hardware modules in Spark Room Kit. These modules are not properly supported by 9.0.1 Systems will boot but it could experience stability issues. Customers should not run 9.0.1.

Headline:

Spark Room Kit Spark Room Codec: Second source DDR memory not supported in 9.0 software

Description:

> There have been added some additional types of RAM to hardware modules in
> Spark Room Kit. These modules are not properly supported by 9.0.1 Systems
> will boot but it could experience stability issues.

Disclaimer:

> In order to increase availability, Cisco recommends that you upgrade affected images with the
> suggested replacement software images.

> Cisco will discontinue manufacturing shipment of affected images. Any pending order will be
> substituted by the replacement software images.

> The terms and conditions that governed your rights and obligations and those of Cisco, with
> respect to the deferred software will apply to the replacement software.