



Terms of Use

Cisco Partner Experience Cloud (PX Cloud)

These Terms of Use are part of the [General Terms](#) or similar terms existing between You and Cisco (including the End User License Agreement) (the “**Agreement**”). Capitalized terms, unless defined in this document, have the meaning in the Agreement. References to the Software End User License Agreement or SEULA in the Agreement mean Terms of Use. If you do not agree to the EULA and these Supplemental Terms do not access or use Cisco’s PX Cloud.

- Supported Offers.** PX Cloud is a cloud-based platform designed to be used by Authorized Channel partners in support of one or more Cisco Products and Services (“**Supported Offers**”) resold by you. In addition to the General Terms and these Supplemental Terms, the Supported Offers’ terms and conditions continue to apply, including the terms and conditions found in any applicable [Service Description](#) or [Offer Description](#).
- Use of PX Cloud.** Cisco will provide you with administrative account(s) from which you can manage users’ access to PX Cloud. Your administrative responsibility includes granting, denying or limiting your users’ access to PX Cloud on an on- going basis. Additionally, you may request that your customers who have purchased Supported Offers from you grant you access to their CX Cloud data. Access to a customer’s CX Cloud data is permitted solely and only to the extent to directly support such customer and only with respect to Cisco Products and Services that such customer has purchased from you (“**CX Cloud Access**”). Both Cisco and Customers separately retain the right to approve, deny, limit or revoke your access to customer’s CX Cloud environment at any time and without prior notice. By assigning users with administrative rights, you authorize and designate those administrators to receive notifications related to PX Cloud on your behalf, including without limitation, notifications related to vulnerabilities and data breaches.
- Partner Content.** Cisco may allow you to provide your customers using CX Cloud with certain content (“**Partner Content**”) from within PX Cloud. Prior to sharing any Partner Content with customers you must have all necessary rights, including without limitation, rights to use, distribute, and make available such content to customers (“**Partner Content**”). Partner Content may include “Ask-the-Expert” and “Accelerator” content created or licensed by you. Cisco may modify or revoke the ability to share Partner Content through PX Cloud, either in whole or in part, at any time in Cisco’s discretion. If you choose to provide customers with Partner Content, use of that Partner Content will be governed by terms between you and the customer and any questions about those terms and Partner Content should be addressed directly between you and the customer. You will indemnify Cisco for any claims against Cisco related to Partner Content, including all claims related to copyright and other intellectual property rights.
- PX Cloud APIs.** Cisco may provide you a limited license to use an Application Programming Interface with PX Cloud (“**PX Cloud API**”). By accessing, downloading, copying, distributing, calling, or otherwise making any use of the PX Cloud API, you accept and agree to be bound by the [Cisco API License](#) with respect to the PX Cloud API.
- Other Cisco Platforms.** PX Cloud may provide you with the ability to access other Cisco platforms, dashboards and portals (“**Platforms**”). These Platforms will be considered separate Supported Offers for purposes of these Supplemental Terms. Each user must separately have access rights assigned to these Platforms in order to access these Platforms.
- Changes to PX Cloud.** We may enhance, change or remove PX Cloud features at our discretion.

7. **Recommendations.** PX Cloud and CX Cloud may contain guidance, training, recommendations and advice (collectively, “**Recommendations**”), which Cisco provides based on Cisco and industry practices as well as the information you or your customers provides to Cisco. You and/or your customer remain responsible for determining (i) the suitability of the Recommendations to you or your customer’s business, network design, regulatory compliance, security requirements, privacy and other requirements, and (ii) whether the Recommendations comply with laws applicable to you or your customer. When making any changes based on the Recommendations, we strongly recommend you take the necessary steps to protect your network environment or your customer’s network environment, as the case may be, including data back-ups or, if applicable, testing in a non-production environment.
8. **Except as expressly set forth as part of your Agreement with cisco for the purchase and resale of supported offerings, or as otherwise required by applicable law, cisco provides PX Cloud to you on an “AS IS” basis without any warranties, express or implied, including warranties of merchantability and fitness for a particular purpose.**
9. **How We Use Data.** We will access, process and use data in connection with your use of PX Cloud and will do so in accordance with applicable privacy and data protection laws and the Data Briefs located in [Cisco’s Security and Trust Center](#). The [PX Cloud Privacy Data Sheet](#) describes the specific Personal Data that Cisco collects and processes as part of the delivery of PX Cloud.