



# CAHOOTS: Crisis Assistance Helping Out On The Streets

- A program of Eugene's White Bird Clinic, CAHOOTS began mobile crisis response in partnership with Eugene Police Department in 1989 through a community policing grant.
- CAHOOTS teams in the field are comprised of a medic with certified as EMT-B or higher and a Crisis Intervention Worker.

# Overview

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- CAHOOTS responds to a total of over 22,000 requests for service annually. This is almost 20% of the total public safety call volume for the metropolitan area.
- All service requests are made through non-emergency police lines and dispatched via police radio on the same frequencies as patrol.
- Staff must complete an average of 500 hours of training in the field and up to 20 hours in the classroom before working as part of a two-person team.
- Over 60% of contacts are unhoused.

## CAHOOTS services include, but are not limited to:

- Crisis Counseling
- Suicide Prevention
- Conflict Resolution and Mediation
- Grief and Loss
- Welfare Checks
- Substance Abuse
- Housing Crisis
- Harm Reduction
- First Aid and Non-Emergency Medical Care
- Resource Connection and Referrals
- Transportation to Services
- Domestic Violence and Family Disputes

*All services are free, voluntary, and confidential.*



# Community Collaboration

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- The Lane County High Risk Team (HRT) addresses the health, safety, needs and rights of vulnerable and dependent adult residents of Lane County who are at significant and imminent risk of abuse, neglect, self-neglect and/or exploitation, and are unable to obtain or receive the services and supports needed to eliminate or lessen the risks they face.
- Lane County Behavioral Health Acute Care Council facilitates active coordination with other service providers, funders, and law enforcement.
- Frequent User System Engagement (FUSE) locates and identifies individuals who are homeless and frequently use resources such as ER, jails, and courts and connects them to housing and a wide variety of resources.

# Additional Community Outreach and Support

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- Community Outreach Response Team (CORT): CAHOOTS teams and Eugene Police downtown patrol officers collaborate on foot-based outreach and provide supportive services to frequent users of law enforcement services in downtown Eugene.
- CIT: CAHOOTS staff assist in the instruction of 40-hour Crisis Intervention Team training for local law enforcement agencies.
- De-escalation and mental wellness training is offered to various groups and agencies throughout the state.
- CAHOOTS is also assisting multiple communities in the development of similar mobile crisis programming.