

Notice: This document is an unofficial translation of the Swedish Authority for Privacy Protection's final decision 2023-08-09, no. IMY-2022-11493. Only the Swedish version of the decision is deemed authentic.

**Ref no SE SA:**  
IMY-2022-11493

**IMI case no:**  
164557

**Ref no DE SA:**  
521.16340

**Date of final decision:**  
2023-08-09

# Final decision pursuant to Art. 60 under the General Data Protection Regulation – Klarna Bank AB

## Decision of the Swedish Authority for Privacy Protection

The Swedish Authority for Privacy Protection (IMY) finds that Klarna Bank AB has now complied with the complainant's request for access. Furthermore, the complainant has stated that, in his view, the subject-matter of the complaint therefore is closed. Against this background, IMY finds no reason to take further action in the case.

The case is closed.

## Presentation of the case

The complainant lodged a complaint with the German Data Protection Authority (Berlin Commissioner for Data Protection and Freedom of Information) against Klarna Bank AB (Klarna) alleging, inter alia, that Klarna had failed to handle the complainant's request for access under Article 15 of the General Data Protection Regulation.

The complaint has been submitted to IMY, as the lead supervisory authority under Article 56 GDPR, in accordance with the Regulation's provisions on cooperation in cross-border processing.

The complainant subsequently stated by email to the German Data Protection Authority on 14 December 2022 that Klarna has now fully complied with the complainant's request for access. The complainant further explained that, in his view, the subject-matter of the complaint is therefore closed.

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## Statement of reasons for the decision

It is apparent from the information in the case that Klarna has taken steps to satisfy the complainant's right of access and that the complainant himself considers that the subject-matter of the complaint therefore is closed. Against this background, IMY does not find any reason to take further action in the case.

The case should therefore be closed.