

# GRE Information Bulletin

## THE GRE<sup>®</sup> GENERAL TEST:

- can help you present the fullest picture of your potential and show admissions committees you're ready for success
- is accepted by thousands of graduate and professional schools around the world, including business and law, giving you even more advanced-degree options
- can be taken at a test center or at home, whichever you prefer
- provides the ScoreSelect<sup>®</sup> Option so you can decide which test scores you want schools to see

# Contact Information

Get 24/7 help with some of our test takers' most frequently asked questions about registration, score reporting and more from Anita, the ETS chatbot, accessible from the [GRE website](#).

For the most up-to-date contact information, visit our [contact information page](#) on the GRE website. Contact information is available for the following:

- General Inquiries (including help with your ETS Account)
- All Inquiries (Test Takers in India)
- General Inquiries (Test Takers in Korea)
- GRE Testing at Home
- ETS Disability Services
- Registration
- Test Preparation Materials
- Test Question Inquiries
- Test Center Complaints

ETS is dedicated to the principle of equal opportunity, and its programs, services and employment policies are guided by that principle. If state legislation that affects the GRE tests is enacted and becomes effective during the 2024–25 testing year, testing may be curtailed in the states in which the new laws would apply. GRE scores are not the property of the test taker even though the use, reporting and cancellation of scores are subject to various rights and restrictions as indicated in this *Bulletin*. The policies and procedures explained in this *Bulletin* are effective only for the 2024–25 testing year (July 1, 2024 through June 30, 2025) and supersede previous policies and procedures. The fees, terms and conditions contained in this *Bulletin* are subject to change. Visit [www.ets.org/gre](http://www.ets.org/gre) for the most up-to-date information.

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### General Information

The GRE® General Test and GRE® Subject Tests are taken by individuals applying to graduate, business and law programs. For more than 70 years, GRE scores have been used by admissions and fellowship panels at thousands of graduate programs around the world to supplement an applicant's undergraduate grades and other qualifications for graduate study.

#### GRE General Test

The GRE General Test measures verbal reasoning, quantitative reasoning, critical thinking and analytical writing skills—skills that have been developed over a long period of time and are not related to a specific field of study but are important for all. The test closely aligns with the types of skills that are required for success in today's demanding graduate programs, including business and law.

##### Test Structure Beginning September 22, 2023

The GRE General Test administered beginning on September 22, 2023, is composed of Analytical Writing, Verbal Reasoning and Quantitative Reasoning sections. Testing times are listed below.

- **Analytical Writing:** one section with one timed writing task—30 minutes
- **Verbal Reasoning:** one 18-minute section with 12 questions; one 23-minute section with 15 questions
- **Quantitative Reasoning:** one 21-minute section with 12 questions; one 26-minute section with 15 questions

Total testing time is 1 hour and 58 minutes.

[Learn more](#) about the content of the GRE General Test.

##### Test Structure Prior to September 22, 2023

The GRE General Test administered prior to September 22, 2023, is composed of Analytical Writing, Verbal Reasoning and Quantitative Reasoning sections. Testing times are listed below.

- **Analytical Writing:** one section with two separately timed writing tasks—30 minutes per task
- **Verbal Reasoning:** two 30-minute sections—20 questions per section
- **Quantitative Reasoning:** two 35-minute sections—20 questions per section

In addition, an unidentified unscored section is included and may appear in any order after the Analytical Writing section. It is not counted as part of your score.

Total testing time is approximately 3 hours and 45 minutes.

##### Test Administration

The test is administered throughout the year on computer at Prometric® test centers. The General Test may also be offered on specific dates at additional testing locations outside of the Prometric test center network. Refer to [available test locations and dates](#) for all testing locations.

The GRE General Test can also be taken at home everywhere that the GRE General Test is normally

available. The test is taken on your own computer at home or in a secure location and is monitored by a human proctor. If you take the at home test, you are required to have your computer scanned for a system check and for any software that may be used for an unfair advantage.

The at home test is identical in content, format and on-screen experience to the test taken at a test center and is offered around the clock, seven days a week. To view available test dates and times for the at home test, create or sign in to your ETS® Account and begin the registration process.

#### GRE Subject Tests

The GRE Subject Tests measure achievement in specific subject areas and assume undergraduate majors or extensive background in those disciplines. These tests are available in the following disciplines:

- Mathematics
- Physics
- Psychology

Beginning in September 2023, the GRE Subject Tests will be administered on computer worldwide on the dates below. At home testing will also be offered in most locations.

- September 16, 2024, through September 29, 2024
- October 17, 2024, through October 30, 2024
- April 21, 2025, through May 4, 2025

Testing time for the GRE Mathematics Test is 2 hours and 50 minutes. Testing time for the GRE Physics Test and Psychology Test is 2 hours. [Learn more](#) about the content of each of the GRE Subject Tests.

Note that the Chemistry Test was discontinued after the April 2023 administration. Scores will continue to be reported for five years after the test administration.

#### Test Preparation

##### GRE General Test

Visit the [General Test preparation section](#) of the GRE website to access test prep materials, many of which are free.

##### GRE Subject Tests

Visit the [Subject Test preparation section](#) of the GRE website to access free test preparation material.

#### Test Takers with Disabilities or Health-related Needs

Testing accommodations are available for test takers with disabilities or health-related needs who meet ETS requirements. If you are requesting testing accommodations, you must have your accommodations approved prior to testing.

The 2024–25 GRE® *Bulletin Supplement for Test Takers with Disabilities or Health-related Needs* contains contact information, registration forms and procedures. The Supplement should be used together with this *Bulletin*. Visit [www.ets.org/gre/disabilities](http://www.ets.org/gre/disabilities) for more information.

## Test Registration

### Registration Checklist

Before you begin the registration process, review the checklist below to familiarize yourself with the various policies and procedures, available services and registration options.

- Check the test [fees](#).
- Read the reschedule and cancellation policies (refer to page 6).
- Read and understand the [ID requirements](#). You are responsible for presenting valid and acceptable ID when you report to a test center or start an at-home test, and it must match the [first and last name you used](#) when creating your account and registering for your test.
- Decide when you would like to take the test.
  - The General Test is offered year-round on a first-come, first-served basis. View seat availability for your preferred date and location.
  - The Subject Tests are offered in three two-week testing windows on a first-come, first-served basis.
  - Be sure to allow sufficient time for score reporting when scheduling your test so you can meet the admissions deadlines for the schools to which you are applying.
- Create an [ETS Account](#) to get the most up-to-date test center information. Watch a quick video on [how to create your ETS Account](#). ([Read transcript](#))
- Determine which [graduate institutions or fellowship sponsors](#) you want to receive your scores. As part of your test fee, you can designate up to four score recipients.
- If you prefer to send score reports later or want to send score reports to more than four recipients, you can [send additional score reports](#) for a fee.
- Learn about the FREE [GRE® Search Service](#), which allows graduate, business and law schools, fellowship sponsors and other organizations that participate in the service to communicate with you about admissions, scholarships, fellowships and other educational opportunities. You will have the option to sign up for the Search Service when you register for a GRE test. You can also sign up to participate in the GRE Search Service at any time in your ETS Account.
- Watch a quick video on how to register for a GRE test. ([Read transcript](#))

### The Name You Use When Registering

The first and last name you use when you register—and the spelling of that name—must exactly match (excluding accents) the name printed on the ID documents that you will present on the day of the test. If it does not, you may be prohibited from taking the test or your test scores may be canceled after you take the test.

- Be sure to provide your entire first (given) name (excluding accents). Do not register under a nickname and do not register with only an initial as your first name.
- You must supply your entire last (family/surname) name.
- If you have a two-part first or last name, be sure to supply your complete first or last name as it appears on the ID documents (excluding accents) that you will present on the day of the test. For example, a last name of Fernandez de Córdova would be entered as Fernandez de Cordova.
- If your ETS Account has already been created, confirm that the name on your ID documents still matches the name that appears in your account.
- It is your responsibility to ensure that your ID documents match the name that appears on your account.

### If Your Name Has Changed

If you are registering to take a GRE test and have changed your name since you took a previous GRE test and want current and previous scores reported, contact [GRE Services](#).

### Creating an ETS Account

You will need to create an ETS Account at [www.ets.org/mygre](http://www.ets.org/mygre) to do the following:

- Register for a GRE test
- Sign up for the free *GRE*® Search Service
- Purchase test preparation materials
- View, change or cancel your registration
- View your scores
- Order Additional Score Reports
- Access the free GRE Diagnostic Service

### Registering for a GRE Test

- You can register to take the General Test or a Subject Test at a test center either online or by phone (in most locations). Refer to [available test locations and dates](#).
- To register to take the General Test or a Subject Test at home, you must register online through your [ETS Account](#).
- If you are taking the General Test in Mainland China and planning to test in a test center, you must register online through an NEEA account. If you plan to test at home, visit [takethegre.cn/gre-at-home](http://takethegre.cn/gre-at-home) for further information.
- If you are taking a Subject Test in Mainland China, you can register to test in your [ETS Account](#).
- Register early to get your preferred test location and date selection

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## TEST REGISTRATION *continued*

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### Online Registration

- You need to have an ETS Account to register online. To create an account, go to [www.ets.org/mygre](http://www.ets.org/mygre).
- Register at least two calendar days before your preferred test date.
- If you are registering to test in Mainland China through NEEA, refer to the instructions in your [NEEA account](#) for payment methods.
- For payment options, refer to **Forms of Payment** on this page.

### Phone Registration

- If you are testing in the United States, Guam, U.S. Virgin Islands, Puerto Rico or Canada, call 1-609-771-7670 or toll-free 1-866-473-4373.
- For testing in all other areas of the world, call the appropriate [Regional Customer Support](#).
- Register at least two business days before your preferred test date.
- For payment options, refer to **Forms of Payment** on this page.

### Rescheduling Your Test

- You must reschedule your test registration no later than four days before your test date (10 days in Mainland China) or your test fee will be forfeited. For example, the deadline to reschedule a Saturday appointment at a testing location in the United States is Tuesday. There is a fee to [reschedule your test](#).
- You can reschedule your test online in your [ETS Account](#).
- If you are testing in the United States, Guam, U.S. Virgin Islands, Puerto Rico or Canada, you can also reschedule your test by calling 1-609-771-7670 or toll-free 1-866-473-4373. You will need to provide your appointment confirmation number and the full name you used to make an appointment.
- If you are testing in Hong Kong, China; Taiwan, China or Korea, you can reschedule your test online or by contacting [GRE Services](#).
- For those testing in all other areas of the world, you can reschedule your test online or by calling the appropriate [Regional Customer Support](#).

**Note:** Appointments cannot be rescheduled beyond one year of the original appointment date. Test fees and registrations are not exchangeable between the GRE General Test and GRE Subject Tests.

### Canceling Your Test

If you cancel your test registration no later than four days before your test date (10 days in Mainland China) you will receive a refund equivalent to half of the original test fee. For example, the deadline to cancel a Saturday appointment at a testing location in the United States is Tuesday. Refer to pages 7–8 for more information about the refund policy.

You can cancel your test online in your [ETS Account](#).

- If you are testing in the United States, Guam, U.S. Virgin Islands, Puerto Rico and Canada, you can also

cancel your test by calling 1-609-771-7670 or toll-free 1-866-473-4373.

- If you are testing in Hong Kong, China; Taiwan, China or Korea, you can cancel your test online or by contacting [GRE Services](#).
- For those testing in all other areas of the world, you can also cancel your test by calling [Regional Customer Support](#).
- If canceling by phone, you will be asked to provide your appointment confirmation number.
- Refer to page 8 for more information about the refund policy for test takers in Korea.

### Fees for Test and Related Services

Visit the [General Test Fees page](#) and [Subject Test Fees page](#) on the GRE website for information about fees for GRE tests and services.

Test and test-related fees are inclusive of any sales, use, value-added or similar taxes. In jurisdictions where the customer is required to account for any local taxes due, the price remitted to ETS excludes those taxes. In those circumstances, it is the sole responsibility of the customer to pay those taxes to the local tax authority. ETS is not responsible or liable for collecting and remitting those taxes on the customer's behalf.

In the jurisdictions\* noted below, test and test-related fees are exclusive of any sales, use, value-added or similar taxes and will be added to the order when it is placed.

\* Australia, Canada, Chile, Colombia, Nigeria, Norway, Saudi Arabia, Turkey, United States, Vietnam, and Singapore

### Forms of Payment

#### Online:

Register online at [www.ets.org/mygre](http://www.ets.org/mygre) and make a payment with:

- Credit/debit card (American Express®, Diners Club International®, Discover®, JCB®, MasterCard®, RuPay Global, UnionPay®, or VISA®)
- PayPal®
- Alipay+: Pay in your local currency using local e-wallets popular in many countries in Asia. AlipayChina (China), AlipayHK (Hong Kong, SAR), KaKao Pay (South Korea), Kredo (Indonesia), Gcash (The Philippines), Touch'n Go (Malaysia), Rabbit Line Pay (Thailand), Truemoney Thailand), Dana (Indonesia), Akulaku Paylater (Indonesia), Akulaku Paylater (Philippines)
- Authorization voucher

**Note:** If you are testing in India, visit the [ETS India website](#) for payment information.

#### Phone:

If not able to make a payment online:

- If you are testing in the United States, Guam, U.S. Virgin Islands, Puerto Rico or Canada, call 1-609-771-7670 or toll-free 1-866-473-4373.

## TEST REGISTRATION *continued*

- For testing in all other areas of the world, call the appropriate [Regional Customer Support](#).

### Payment Policy

- Cash payments, checks and money orders are not accepted.
- If you have an outstanding balance in your account, your scores will be withheld, and an additional non-refundable service fee of US\$30 will be added to your account.
- Services may be withheld for nonpayment of fees.
- All outstanding balances incurred from prior ETS tests and/or services must be paid in full in order to register for any future ETS test or service.
- When registering online, candidates may be given the option to pay in the local currency supported by their card issuer or in USD.
- During the payment process you may be asked by your card issuing bank to verify cardholder identity by entering an authentication code. Failure to enter the required information or entry of invalid information will result in the sale being rejected. If you don't know your 3D-Secure passcode or password, and you are not being given the option to enroll online in the bank's popup screen, then you will need to contact your bank.
- ETS reserves the right to add or delete payment options at its own discretion and without notice.

### Refund Policy

#### Test Registration

If you cancel your registration no later than four days (10 days in Mainland China) before your test date, you will automatically receive a refund equivalent to half of the test fee. The remainder of your payment will be retained to cover expenses for processing your registration and holding space at the test center

- Cash refunds are not available.
- There are no refunds for test preparation materials, additional services, or service fees.
- Refunds will be processed in the same currency and credited back to the original payment method. **Note:** If for any reason the refund cannot be processed, an ETS representative may need to contact you. Please ensure your GRE contact information is accurate.
- Refunds will not be given if you do not follow proper registration procedures and/or fail to present the required identification documents on test day.
- If you are taking the test in Mainland China, follow the instructions on the [NEEA website](#).
- If you are taking the test in India, view the refund terms on the [ETS India website](#).

#### Refund Policy for Test Takers in Korea

If you are taking the test in Korea, you have seven days after you register to receive a full refund:

Time Frame	Percentage of Refund
0–7 days after you register (except when there are 4 or fewer days before your test date, or if it is the day of your test, or if your test date has already passed)	100 percent test fee refund
8 days after you register (except when there are 4 or fewer days before your test date, or if it is the day of your test, or if your test date has already passed)	50 percent test fee refund
When there are 4 or fewer days before your test date, or it is the day of your test, or your test date has already passed	No refund

If you cancel your registration within the time frame for a 100 percent refund, the test fee amount you paid will be credited in two separate transactions to your credit/debit card. Each transaction will be 50 percent of the fee.

### GRE Fee Reduction Program

ETS provides the Fee Reduction Program for individuals who demonstrate financial need or are unemployed, and for national programs that work with underrepresented groups.

#### Need-based Program

ETS offers a limited number of GRE Fee Reduction Vouchers on a first-come, first-served basis that are available for college seniors and unenrolled college graduates who meet eligibility requirements. A Fee Reduction Voucher may be used for one GRE General Test and/or one GRE Subject Test. Individuals meeting the eligibility requirements will pay a reduced test fee.

To be eligible, you must be a U.S. citizen or resident alien who is a college senior or an unenrolled college graduate.

#### *College seniors must be:*

- receiving financial aid through an undergraduate college in the United States, American Samoa, Guam, U.S. Virgin Islands or Puerto Rico, **and**

*have a FAFSA® Submission Summary that shows a Student Aid Index(SAI) of zero or less. Unenrolled college graduates must:*

- have applied for financial aid, **and**

*have a Submission Summary that shows a Student Aid Index(SAI) of zero or less. To apply for a GRE Fee Reduction Voucher:*

Complete the [GRE Fee Reduction Request form \(PDF\)](#) available on the GRE website and follow the instructions on the form regarding submission of materials to ETS. Allow up to three weeks for processing and mail delivery.

#### GRE Fee Reduction Policies

- Fee Reduction Vouchers are limited to those testing within the United States, American Samoa, Guam, U.S. Virgin Islands or Puerto Rico.
- Fee Reduction Vouchers are not retroactive, and they cannot be replaced if lost or stolen. There are no refunds for unused Fee Reduction Vouchers and no refunds will be provided to test takers who are not

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## TEST REGISTRATION *continued*

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admitted to the test for any reason (including unacceptable identification).

### If You Would Like to Retest

Test takers who would like to retest can apply for another GRE Fee Reduction Voucher by completing and submitting the [GRE® Fee Reduction Request Form \(PDF\)](#) to ETS. Voucher numbers are sent to recipients via email within two weeks of ETS approval of the request.

### Other Fee Reduction Programs

ETS also provides a Fee Reduction Program for individuals who are unemployed and receiving unemployment compensation, and for national programs that work with underrepresented groups. Visit the [Fee Reduction page](#) on the GRE website to learn more about eligibility requirements, instructions for participation and program policies.

### Access to More Free Test Preparation Material

Test takers receiving a GRE Fee Reduction Voucher for the GRE General Test will also receive a FREE voucher for the following priced GRE test preparation materials, a \$100 value:

- *POWERPREP PLUS*® Online practice test 1 (\$40 value)
- *POWERPREP PLUS*® Online practice test 2 (\$40 value)
- *ScoreItNow!*™ Online Writing Practice (\$20 value)

Visit the [Fee Reduction page](#) on the GRE website for more information.

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### Retaking a GRE Test

You can take the GRE General Test *once every 21 days, up to five times* within any continuous rolling 12-month period (365 days). This applies even if you canceled your scores on a test taken previously.

You can take a GRE Subject Test once every 14 days. This applies even if you canceled your scores on a test taken previously.

The Retake policy will be enforced even if a violation is not immediately identified (e.g., inconsistent registration information) and test scores have been reported. In such cases, the invalid scores will be canceled and score recipients will be notified of the cancellation. Test fees will be forfeited.

### ETS Use of Personal Information

By providing personal information to us and registering for a GRE test, you expressly consent (or confirm your consent) to allow ETS to use such personal information in accordance with ETS's Privacy and Security Policy and the Test Taker Privacy and Information Security Policy located at [www.ets.org/legal/privacy](http://www.ets.org/legal/privacy).

### Data Retention

ETS will, at all times, protect your personal information with operational, administrative, technical and physical security safeguards. Unless your photograph or other biometric samples taken on the day of the test during the check-in or registration process are being used in connection with a test security investigation, ETS will retain them for a maximum of three years unless local regulations limit retention.

ETS will keep your information as required to meet the following requirements:

- Protect against fraud, theft, and misrepresentation by unauthorized test takers
- Purpose of identity verification
- Maintain integrity of the testing process

ETS may collect some information by phone, audio/ video, biometric identifiers, such as fingerprints, or still photographs.

### GRE Search Service

The FREE [GRE Search Service](#) matches you with graduate, business and law schools, fellowship sponsors and other organizations that participate in the service. If you match the recruitment profile of a participating institution/organization, you may be sent information about their programs, admission requirements, financial aid opportunities, fellowships and other graduate education opportunities. It is a great way to broaden your search and learn about graduate, business and law school programs you might not have otherwise considered. You will be given the option to sign up for the Search Service when you register for a GRE test. You can also sign up at any time before you take a GRE test, by creating an [ETS Account](#).

When you participate in the Search Service, your background information, contact information and broad score ranges into which your test scores fall will be added to the Search Service database so that participating institutions and organizations can find you. Information provided to participating schools and organizations does not include individual GRE test scores.



# On Test Day

## What to Bring to the Test Administration

### Testing in a Test Center

- Valid and acceptable identification

### Testing at Home

- Valid and acceptable identification
- A mirror or mobile phone, to show the proctor your screen during check in, and
- Note taking materials, which can be:
  - A whiteboard with an erasable marker OR
  - One blank piece of paper inside a transparent sheet protector with an erasable marker (the paper must stay inside the transparent sheet protector)

## Identification (ID) Verification

ID verification during check-in may include:

- Biometric voice and photo identification
- Fingerprinting/thumbprinting
- Videotaping
- Signature comparison

If you refuse to participate, you may not be permitted to test and you will forfeit your test fees. This is in addition to the requirement that you must present acceptable and valid identification.

## ID Requirements

You are responsible for having valid and acceptable identification each time you test. Your ID requirements depend on your country of citizenship and where you plan to test. It is your responsibility to ensure that your ID documents are up-to-date and available on the day of the test.

- You are responsible for ensuring that the first and last name you used to register exactly matches (excluding accents) the name on the ID document(s) you will present to the at-home proctor or at the test center.
- If the test administrator or proctor questions the ID you present, you may be required to provide supplemental ID. If positive confirmation cannot be made, you may not be permitted to test, or your test score may be withheld.
- All test takers are encouraged to have with them at least two forms of acceptable ID each time they test. Prior admission to test based on a given ID document does not assure that document will be considered acceptable. Test centers are not required to hold your seat if you leave the center to obtain acceptable ID.
- Admission to the test center, or acceptance by a proctor for the at-home test, does not assure that the ID

you provided is valid or that your scores will be reported. All reported cases of questionable ID are subject to review and approval by the ETS Office of Testing Integrity. ETS reserves the right to withhold and/or cancel scores in the event that the ID requirements set forth herein are not met.

- At a test center, you may be required to show your ID and/or to sign a log at various points throughout the test administration.
- Your test fees will not be refunded if you are not permitted to test or if your scores are withheld or canceled because of invalid or unacceptable ID.

## ID Document Requirements

With few exceptions, ID documents must meet all the following requirements. Each ID document must:

- be an **original** document; photocopied documents are not acceptable, and documents cannot be presented on a cell phone or any other electronic device
- be a **physical ID**; electronic ID issued to a mobile phone or any other electronic device is not acceptable except in the Republic of Korea, where some digital IDs are permitted.
- be a **government-issued** national/state/province identity card that is recognized by the country in which you are a citizen or permanent resident
- be **valid**; expired documents (bearing expiration dates that have passed) are not acceptable
- bear the test taker's **first and last name** exactly (excluding accents) as it was used when registering for the test
- bear a recent **photograph** that clearly matches the test taker
- bear the test taker's signature (the name and signature on the ID document must match)

### Exceptions

If any of the following exceptions pertain to you, view [specific ID requirements on the GRE website](#).

- testing in Mainland China; Hong Kong, China; Macau, China; Taiwan, China; Bangladesh; India; Korea; Pakistan; Nigeria; Saudi Arabia or the Philippines;
- testing outside your country of citizenship
- not a U.S. Citizen and testing within the U.S.
- testing in European Union, Schengen Zone/Gulf Cooperation Council (GCC) Arab or Mercosur Countries
- in the process of renewing your driver's license
- in the military and your Military ID does not contain your signature

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## ON TEST DAY *continued*

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### Primary ID Documents

The following government-issued ID documents are acceptable for admission to a test center or to the at-home test within your country of citizenship:

- Passport
- Passport Card (United States only – must be accompanied by an acceptable supplemental ID)
- Driver's license (mobile driver's license not acceptable)
- State or Province ID card (including those issued by the motor vehicle agencies)
- National ID card
- Military ID card If your primary ID does not contain a signature, you can present a supplemental ID with photo and signature or a supplemental government-issued ID with a photograph, as long as they are in the same name you used when you registered.

### Supplemental ID Documents

- You may be required to provide a supplemental ID if the proctor for the at-home test or the test center administrator questions your primary ID document and/or if your primary ID document is otherwise acceptable but does not bear your full name, photograph or signature. If you cannot provide a supplemental ID that contains your signature, you may present two government-issued IDs with photographs as long as they are in the same name you used when you registered.
- Supplemental ID documents may not be used to resolve name discrepancies. The last name on your primary ID must match (excluding accents) the name you used when you registered for the test.

The following ID documents are generally acceptable as supplemental ID:

- **Government-issued ID** card (including, but not limited to, those listed under Primary ID Documents earlier in this section)
- Student ID card
- **Confirmation of identity letter from your educational institution.** This letter must be typed or printed on the original letterhead of the educational institution you attend(ed) and, in addition to meeting all of the ID Document Requirements listed earlier in this section, must include your date of birth and the date issued. Additionally, a school official's signature and the school seal must be present and both must overlap your photograph. Such letters are valid for only one year from the date issued.

### Unacceptable ID Documents

The following documents are not acceptable as primary or supplemental ID under any circumstances:

- Any document that is photocopied or expired
- Any ID document presented at the center on a cell phone or any other electronic device except in the Republic of Korea, where some digital IDs are permitted.

- Any document that does not bear your first and last name exactly as it was used when registering for the test
- International driver's license
- Mobile driver's license
- Draft classification card
- International student ID
- Credit/debit card of any kind
- Notary-prepared letter or document
- Birth certificate
- Social Security card
- Employee ID card
- Temporary ID (excluding driver's license, resident card and employment authorization renewals)
- Diplomatic, consulate or embassy ID card
- Any document that is not recognized by a government agency
- Aadhaar card

### Unable to Meet ID Requirements

If you have been granted political asylum, have refugee status or are otherwise unable to meet the identification requirements, you must contact the ETS Office of Testing Integrity (OTI) at least seven days before registering to test. You must receive approval from OTI before you register. You should also be prepared to submit any requested documents to OTI for review prior to receiving approval. If you do not contact OTI before you register, and as a result you are not permitted to test or your test scores are withheld, your test fees will not be refunded.

### ETS Office of Testing Integrity

**Email:** [TSReturns@ets.org](mailto:TSReturns@ets.org)

**Phone:** 1-800-750-6991 (U.S., U.S. Virgin Islands, Puerto Rico and Canada)

1-609-406-5430 (all other locations)

Monday–Friday 7:30 a.m.–5:30 p.m. Eastern Time New York (except for U.S. holidays)

### Questions about ID Documents

For general questions about acceptable ID, call [GRE Services](#).

### Testing Procedures and Regulations

#### General Guidelines

By submitting your registration for a GRE General Test and/or GRE Subject Test, you are agreeing to abide by all procedures and policies for all forms of test delivery (at test centers and at-home testing) contained in this *Bulletin*, on the GRE website or communicated to you at the test administration for which you have registered.

- Dress so that you can adapt to any room temperature.
- Food, beverages, tobacco and e-cigarettes are not allowed in the testing room.
- Weapons and firearms are not allowed in the testing room.

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## ON TEST DAY *continued*

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- Test-related information written on clothing, footwear, ID documents or on any part of the body is prohibited.
- ETS respects individuals' privacy and has implemented procedures to ensure that the check-in process is completed in a respectful manner. ETS reserves the right to ensure the security of test content by using electronic detection scanning devices (e.g., hand-held metal detectors/wands) and may also employ additional security measures such as visual inspections for unauthorized testing aids or other wearable technology. Test takers should be prepared to undergo these security measures to ensure a fair testing environment. Failure to comply may result in dismissal from the test and forfeiture of your test fees.
- You may be asked to empty your pockets, raise your pant legs above your ankles, pull up your sleeves above your wrists for visual inspection, and you may be scanned with a hand-held metal detector wand. You may also be required to remove your eyeglasses for close visual inspection. Additional visual inspections of clothing, footwear, and ID documents may also be conducted. Such inspections are conducted during check-in and upon return from any unscheduled breaks. You may request that the inspections be performed by a staff member of the same gender and/or in an area sheltered from the view of other people. Test center staff will make every effort to accommodate such requests, but ETS cannot guarantee that all test centers will have the necessary staff and space available. If you wish to request a security screening done in private and/or by a staff member of the same gender, please contact ETS at: Email: [TSReturns@ets.org](mailto:TSReturns@ets.org); Phone: 1-800-750-6991 (toll free for test takers in the U.S., U.S. Virgin Islands, Puerto Rico, and Canada), +1-609-406-5430 (all other locations) Monday–Friday 7:30am–5:30pm U.S. Eastern time, except U.S. holidays.
- Unless an inspection is required for use or possession of an unauthorized aid during the test session, removal of footwear is prohibited in the testing room at the test center.
- If you have health-related needs that require you to bring equipment, beverages or snacks into the testing room or to take extra or extended breaks, you need to follow the accommodations request procedures described in the [GRE® Bulletin Supplement for Test Takers with Disabilities or Health-related Needs](#).
- **You are required to remain in the test center building or in the immediate area of your test.** It is your responsibility to ask the test administrator for permission to leave the testing room — for example, to go to the restroom. If you leave the testing room or test center without permission, you may be dismissed, your test fees may be forfeited, and your scores may be canceled.
- Visitors are not permitted in the testing room. Friends or relatives who accompany you to the test center are not permitted to wait in the test center or be in contact with you while you are taking the test. Only ETS/Prometric-authorized observers are permitted in the testing room.
- The testing session will be actively monitored by test center staff or at-home proctors. This includes staff

entering and walking around the testing room and/or video monitoring the testing session.

**Note:** ETS reserves the right to take appropriate action and/or notify appropriate authorities including, but not limited to, law enforcement authorities, if a test taker responds in a threatening or disturbing way to essay questions or communicates with ETS either verbally or in writing in a threatening or disturbing manner.

### Personal Items

- Personal items other than ID documents are not allowed in the testing room and cannot be accessed during an unscheduled break, except for food, beverages or medication. This includes any phones; tablets; all wearable technology; all watches; and any other electronic, recording, listening, scanning or photographic devices. If you are seen using or accessing any of these electronic devices and/or transmitting data, including but not limited to text messaging, email and photographs, your device may be inspected and/or confiscated.
- Phones and all alarms must be turned off prior to testing. You may not access your phone during the test or during breaks to check messages, make a call, check the time, or for any other reason.
- Before the test, you will receive instructions from the test administrator regarding where to store personal items.
- Jewelry is prohibited, except for wedding and engagement rings. Do not wear other jewelry.
- Clothing and other personal items including hair accessories, neckties, bowties, hats, scarves, jackets and outerwear are subject to inspection by the test center administrator. Refrain from wearing such items as tie clips, cuff links, ornate clips, combs, barrettes, headbands and other hair accessories on test day, as you may be prohibited from wearing them in the testing room.
- If you fail to follow the instructions of the test center staff or at-home proctor, you will not be permitted to test and your test fee will not be refunded. Any violation of these procedures during the test or during breaks may result in dismissal from the test center and/or cancellation of your test scores.
- Test centers and ETS assume no responsibility for personal items including watches, jewelry or devices that you choose to bring to the test center.

### Testing at a Test Center

The following procedures and regulations apply during the entire test session, which begins at sign-in, ends at sign-out and includes breaks.

- Your photo will be taken and you will be required to read and sign a confidentiality and regulations agreement at the test center agreeing to all rules and regulations. If you do not sign the agreement, you cannot test and your test fees will not be refunded.
- You may be asked to provide a voice sample before the test begins.
- ETS test centers are encouraged to follow local and governmental guidelines with regard to public health

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## ON TEST DAY *continued*

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and safety. Test takers who wish to wear a mask while testing are permitted to do so.

- ETS reserves the right to ensure the security of test content by using electronic detection scanning devices (e.g., hand-held metal detectors/wands). ETS and its testing staff may also employ additional security measures such as visual inspections for unauthorized testing aids or other wearable technology. Test takers should be prepared to undergo these security measures to ensure a fair testing environment. Procedures have been implemented to make certain that all security inspections are conducted in a respectful manner. Failure to comply may result in dismissal from the test and forfeiture of your test fees.
- You may be required to sign a test center log before and after the test session and any time you leave or enter the testing room.
- The test administrator will assign you a seat.
- The test administrator will provide you with scratch paper for use during the test. Scratch paper is not to be used before the test or during breaks. During the test, if you have used all of your scratch paper, you must return it to the test center staff in order to receive more. You cannot remove a page or portion of the scratch paper at any time. All paper, in its entirety, must be returned to the test center administrator at the end of the testing session.
- The GRE tests use a standard English-language (QWERTY) computer keyboard. It takes its name from the first 6 letters in the third row of the keyboard. If you haven't used this kind of keyboard before, practice on one before test day to become familiar with it.
- If at any time during the test you have a problem with your computer, or for any reason need the administrator, raise your hand.
- Testing premises are subject to videotaping.
- The GRE General Test administered beginning September 22, 2023, does not include a break during the test.
- The GRE Subject Tests do not include a break during the test.
- If you need to leave your seat at any time, raise your hand; timing of the section will not stop.
- You will have access to an onscreen calculator during the Quantitative Reasoning sections of the General Test.
- An onscreen calculator is not available for the Subject Tests.
- Personal calculators are not permitted in the testing room unless approved as an accommodation.
- At the end of the General Test you will be given the option to report or cancel your scores. If you choose to report your scores, those scores will become a part of reportable history and cannot be canceled. Although you have the option to cancel your scores, consider very carefully before doing so because the score reporting choices available with the [ScoreSelect® option](#) allow you to report only the scores that you feel reflect your personal best. Your scores will be reported to GRE score recipients only at your request.
- If you choose to report your General Test scores, you will be able to view your unofficial Verbal Reasoning and Quantitative Reasoning scores at the test center. Because of the essay scoring process, you will not be able to view your Analytical Writing scores.
- If you choose to report your Subject Test scores, you will not be able to view them immediately after you complete your test due to the scoring process.
- Test centers cannot provide printed copies of unofficial score reports.
- After you view your General Test scores at the end of the test, you will be asked to designate up to four free score recipients and choose the [ScoreSelect® option](#) regarding which scores should be reported (Most Recent or All scores).
- If you do not select score recipients at the end of your test, or you would like to send your scores to more than four score recipients, you will need to submit an [Additional Score Report request](#) for a fee per score report.
- If you did not select score recipients to receive your Subject Test scores during test registration, or you would like to send your scores to more than four score recipients, you will need to submit an [Additional Score Report request](#) for a fee per score recipient.
- On occasion, weather conditions or other circumstances beyond the test administrator or ETS's control may require a delayed start or the rescheduling of your test appointment. In the event that a technical problem at the test center makes it necessary to cancel your test session, or if it is later determined that your scores could not be reported, you will be offered the opportunity to schedule another test appointment free of charge or receive a full refund of the original test fee. In addition, you may seek reimbursement from ETS for reasonable and documented expenses associated with traveling to the test center, even though technical problems are generally not the fault of ETS. To request reimbursement contact [GRE Services](#) with the following information within 30 days of your original appointment: your name, date of birth, mailing address, daytime telephone number, email address, original test date and registration appointment number, and a brief description of what occurred at the test center. All reimbursements will be made in U.S. dollars.

### Testing at Home

- Dress appropriately with your ears and face visible to the proctor; avoid wearing jewelry and other accessories.
- Make sure your testing area is quiet and well lit, and the computer table or desk and surrounding area is clear.
- Make sure you are in the testing room alone and all doors are closed before beginning the testing.
- Make sure you are alone in the testing room. You are not permitted to test with other people in the room.

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## ON TEST DAY *continued*

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- Have the materials you'll need for your test session, including acceptable note-taking materials (a whiteboard with an erasable marker or one blank piece of paper inside a transparent sheet protector with an erasable marker) and a cellphone or hand-held mirror for check in.
- Before you attempt to check in for your test:
  - Run a final systems check and fix any issues. All issues must be resolved before your appointment time.
  - Close all browsers and applications not needed for the test to help prevent bandwidth issues while you test.
  - Make sure any other devices in your home that use internet are not running, such as a streaming device.
  - Disable any screen-sharing or remote-access software prior to the test. It must remain disabled throughout the test and should be set so that the software will not open automatically during the test.
- Sign in at least 15 minutes prior to your scheduled testing time. Log in using the Start Your Test link in your confirmation email, or the At Home Check-in link in your ETS Account.
  - If you are more than 12 minutes late, your test will be cancelled.
- The proctor will ask you to:
  - Show your ID
  - Show your computer screen using a small mirror or your mobile phone
  - Show a 360-degree view of your room using your computer camera
- If you have a physical disability and require assistance in activities such as showing a 360-degree view of the testing room, please contact ETS Disability Services for accommodations.
- You may be asked to provide a voice sample before the test begins.
- Your entire session will be recorded and monitored by a human proctor, and your photo will be taken.
- You must remain in view of the proctor.
- You should avoid doing anything that may look suspicious, like talking out loud or looking away from the screen.
- Artificial intelligence technology will verify your ID throughout the test. Communication with any other individual during testing, other than the proctor, is not permitted.
- The GRE General Test does not include any scheduled breaks
- The Subject Tests do not include a break.
- You will have access to an onscreen calculator during the Quantitative Reasoning sections of the General Test.
- An onscreen calculator is not available for the Subject Tests.
- Personal calculators are not permitted in the testing room unless approved as an accommodation.
- Before the end of their session, you will be asked to erase any notes in view of the proctor.
- If you experience technical issues during the test, you should speak with the proctor.
- Unscheduled breaks are not permitted during an at home test.
- **Note:** ETS reserves the right to take appropriate action and/or notify appropriate authorities including, but not limited to, law enforcement authorities, if a test taker responds in a threatening or disturbing way to essay questions or communicates with ETS either verbally or in writing in a threatening or disturbing manner.

For more information about at home testing, visit the [GRE General Test at Home](#) website.

### Dismissal from a Test Session

A test administrator or at-home proctor is authorized to immediately terminate your test, dismiss you from a test session and/or your scores may be withheld and ultimately canceled for any actions that violate the policies and procedures set forth herein and/or communicated during the test session including, but not limited to:

- Attempting to take the test for someone else or having someone else take the test for you.
- Failing to provide acceptable identification.
- Obtaining improper access to the test content, a part of the test or information about the test. This includes having test questions or answers in advance of the test administration and bringing pre-knowledge of test information into the test area in any form including, but not limited to, identification documents, clothing, footwear, prohibited devices and any other method listed as an aid in connection to the test.
- Using or having any prohibited device or wearable technology in your possession in the testing area.
- Using any aids in connection with the test, including, without limitation: wearable technology, all watches; mechanical pencils; mechanical erasers; pens; pagers;; books; pamphlets; notes; unauthorized scratch paper; rulers; highlighter pens; scan pens or scanning devices; dictionaries; translators; compasses; protractors and any handheld electronic scanning, listening, recording or photographic devices.
- Creating a disturbance—Disruptive behavior in any form will not be tolerated. The test administrator has sole discretion in determining what constitutes disruptive behavior.
- Attempting to give or receive assistance—Communication in any form is not permitted during the test administration. Discussion or sharing of test content or answers during the test administration, including breaks, and after the test administration, is prohibited.
- Removing or attempting to remove test content from the test session. Under no circumstances may test content or any part of the test content be removed, reproduced and/or disclosed by any means (e.g., hard copy, verbally, electronically) to any person or entity.
- Tampering with a computer during a computer-delivered test administration.

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## ON TEST DAY *continued*

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- Attempting to remove a page or portion of scratch paper from the testing room or using scratch paper before the test, during untimed sections of the test or during breaks.
- Bringing food and/or beverages, unless approved as an accommodation, into the testing room.
- Bringing tobacco or e-cigarettes into the testing room.
- Bringing a weapon or firearm into the test center.
- Leaving the test center vicinity during the test session or during breaks.
- Leaving the testing room without permission. You are not permitted to go outside the test center building unless it is to use the restroom during the test administration, including breaks.
- Taking an unpermitted break during the at-home test session.
- Taking repeated or lengthy unscheduled breaks, unless approved as an accommodation, during the test session.
- Enabling screen sharing and remote access software during testing.
- Referring to, looking through or working on any test, or test section, when not authorized to do so, or working after time has been called
- Failing to follow any of the test administration regulations contained in this *Bulletin*, on the GRE program website, given by the test administrator, at-home proctor or specified in any test materials.

ETS reserves the right to take all action—including, but not limited to, barring you from future testing and/or withholding or canceling your scores—for failure to comply with test administration regulations or the test administrator's directions. If your scores are canceled, they will not be reported, and your registration and test fees will not be refunded. Reports of cheating or fraud will be investigated thoroughly, and offenders may be prosecuted to the full extent of the applicable laws.

### Canceling Scores

#### GRE General Test

At the end of the test, you will be given the option to report (view) or cancel your scores. Once you view your scores, you cannot cancel them. In addition, you cannot cancel your score for one section of the test and have the scores for the remaining sections reported. Although you have the option to cancel your scores, consider very carefully before doing so because the score reporting choices available with the [ScoreSelect® option](#) allow you to report only the scores that you feel reflect your personal best.

Your scores will be reported to GRE score recipients only at your request. If you cancel your scores, they will NOT be available for your review online or be reported to any score

recipients. No refund will be made. Canceled scores are not added to your reportable history. If you wish to take the test again, you must reregister and submit another test payment.

#### GRE Subject Tests

At the end of the test, you will be asked to indicate if you want to report (view) or cancel your scores. If you report your scores, they will be sent to the institutions that you designated during registration. If you cancel your scores, they will NOT be available for your review online or be reported to any score recipients. No refund will be made. Canceled scores are not added to your reportable history. If you wish to take the test again, you must reregister and submit another test payment.

#### Score Reinstatement

You can reinstate scores that you canceled within 60 days after your test date online in your [ETS Account](#). There is a fee to [reinstate your scores](#).

Also, you can designate up to four free score recipients. If you do not select score recipients, you will have to pay a fee [per recipient](#) to have scores sent at a later date.

Scores will be reinstated and reported approximately two weeks after your request for the General Test or on the approximate score reporting date for the Subject Tests. Your scores will be sent to your designated score recipients shortly thereafter.

#### Absence from a Test

If you are absent from a test administration, you will forfeit your test fee. Institutions will not receive any information about your absence or about any previous score(s) you may have on file.

#### Reporting Suspicious Behavior

ETS takes test security very seriously. Although GRE tests are administered under strict supervision and security measures, testing irregularities may sometimes occur. Please contact ETS as soon as possible to report any irregular behavior that is either observed or reported to you—for example, someone copying from another test taker, taking a test for someone else, having access to test questions before the exam or using notes or unauthorized aids. All information will be held in strictest confidence. Reports of cheating or fraud will be investigated thoroughly, and offenders may be prosecuted to the full extent of the applicable laws.

**Email:** [TSReturns@ets.org](mailto:TSReturns@ets.org)

**Phone:** 1-800-353-8570 (U.S., U.S. Virgin Islands, Puerto Rico and Canada)

1-609-406-5430 (all other locations)

## Score Reporting

### Scores Reported

#### GRE General Test

The scores for the GRE General Test include:

- a Verbal Reasoning score reported on a 130–170 score scale, in one-point increments.
- a Quantitative Reasoning score reported on a 130–170 score scale, in one-point increments.
- an Analytical Writing score reported on a 0–6 score scale, in half-point increments. Descriptions of the analytical writing abilities characteristic of particular score levels are [available](#).

If no questions are answered for a specific measure (e.g., Verbal Reasoning), then you will receive a No Score (NS) for that measure.

#### GRE Subject Tests

Each Subject Test yields a total score on a 200–990 score scale, in 10-point increments, although the score range for any particular Subject Test is usually smaller.

For Physics and Psychology Tests taken beginning in September 2023, percent correct subscores are reported on a 0–100 score scale, in one-point increments.

For Physics and Psychology Tests taken prior to September 2023, equated subscores are reported on a 20–99 score scale, in one-point increments, although the range for any particular Subject Test subscore is usually smaller.

Percent correct subscores earned beginning in September 2023, should not be compared with scaled subscores earned prior to September 2023.

### Getting Your Scores

If you take the GRE General Test, you will view unofficial Verbal Reasoning and Quantitative Reasoning scores immediately after you have completed your test; however, because of the essay scoring process, you will not view your Analytical Writing score at that time. Test centers cannot provide printed copies of your unofficial scores.

Official scores for the General Test will be available in your [ETS Account](#) and your scores will be sent to your designated recipients, about 8–10 days after your test administration.

Official scores for the Subject Tests will be available in your [ETS Account](#), and your scores will be sent to your designated recipients by the following dates:

Subject Test Dates	Score Reporting Date
September 16, 2024, through September 29, 2024	October 7, 2024
October 17, 2024, through October 30, 2024	November 7, 2024
April 21, 2025, through May 4, 2025	May 12, 2025

- You will receive an email notification from ETS that your official scores are available in your [ETS Account](#) and that official score reports have been sent to your designated score recipients.
- Visit your [ETS Account](#) to view your scores and print your official Test Taker Score Report. Note that your official Test Taker Score Report is intended only for your information and personal records.

### Reporting Your Scores

#### Reportable History

Scores are reportable for five years following your test date. For example, scores for a test taken on July 3, 2022, are reportable through July 2, 2027.

**NOTE:** It takes approximately five business days to process requests to send GRE scores. If you plan to send scores and the date at which your scores are no longer reportable is approaching, allow enough time for processing or your scores may not be sent.

#### ScoreSelect® Option

With the [ScoreSelect® option](#), you can decide which test scores to send to the institutions you designate.

On test day\*, when viewing your General Test scores after you have completed the test, you can choose not to send your scores at this time, OR you can select either option below for each of your four FREE score reports.

- **Most Recent**—Send your scores from your current test administration.
- **All**—Send your scores from all administrations in the last five years.

After test day, you can send Additional Score Reports for a fee by selecting from the following options for each score report you would like to send:

- **Most Recent**—Send your scores from your most recent test administration.
- **All**—Send your scores from all test administrations in the last five years.
- **Any**—Send your scores from one OR as many test administrations in the last five years

Scores for a test administration must be reported in their entirety. Institutions will receive score reports that show only the scores that you selected to send to them. There will be no special indication if you have taken additional GRE tests.

\*If you are taking a GRE Subject Test, you will make your selections during test registration.

**Note:** Some programs require applicants who have taken a GRE test more than once to report the scores from all of their GRE test administrations. Therefore, it may be helpful to check with the programs to which you are applying about their GRE score requirements.

### Score Reports Sent to Designated Recipients

- Your [official institution score report](#), received by your designated recipients, will include your name, address, email address, phone number, intended graduate major, GRE test scores and associated percentile ranks (based on a recent three-year period). It will not include any information concerning the other score recipients you have chosen.
- Institution score reports will include only the scores that you selected to send them using the [ScoreSelect® option](#).
- If an institution that you have designated to receive your scores requests information in ETS's files be sent to that institution, ETS will send information to that institution as necessary to detect or prevent unlawful activity and to protect the integrity of the GRE test.
- Vouchers from Organizations: If an organization has provided you a voucher to take a GRE test, your use of the voucher authorizes the sponsoring organization to receive your test scores.
- ETS makes available test-taker photos from General Test and Subject Test administration, and essay responses on the Analytical Writing section of the General Test, to designated score recipients in the ETS® Data Manager. Photos and essay responses from each administration you select from your five-year reportable history will be made available as part of your score record to the institutions you designated to receive your scores.

### Ordering Additional Score Reports (ASRs)

You can order additional score reports (ASRs) online in your [ETS Account](#). You can select to send scores from any test administration of the General Test and/or Subject Tests. ASRs can be ordered for up to five years following your test date. Once an order is placed it cannot be canceled, changed or refunded. There is a fee to [order ASRs](#).

If scores for the test administration have been reported, score reports will be sent to your designated institutions approximately five business days after your order is placed.

If scores for the test administration have not been reported, your scores will be reported on or after the date they become available.

Changes to your mailing address can be processed online in your [ETS Account](#) or by contacting [GRE Services](#).

### If Your Name Has Changed

Name changes can be processed upon submission and approval of the appropriate documentation to ETS. If you are sending scores and your name has changed since you took the test, contact [GRE Services](#) for assistance.

### Preventing Unauthorized Release of Your Scores

Your scores will be reported only to you, to institutions of higher education granting the baccalaureate or higher degrees, to approved graduate fellowship-granting sponsors and to vendors the score recipients might designate to process the scores they receive. Score reports will be released only upon your request. ETS will not release your scores at the request of institutions or fellowship sponsors except for use in research studies that are approved by the GRE Board and that provide anonymity for the test takers and the institutions they attend.

**Note:** Your score record and the documents you completed that are retained at ETS, including photos and documents from check-in on test day, may be released to third parties, e.g., government agencies, parties to a lawsuit, if requested pursuant to a subpoena or required by applicable law.

### Scoring Services

#### GRE Diagnostic Service

*General Test only - FREE*

If you take the GRE General Test, this service is available to you approximately 15 days after you take the test and for six months following your test administration. Use this service to view information about your performance on the Verbal Reasoning and Quantitative Reasoning sections of the test that you took. It includes a description of the types of questions you answered right and wrong, the difficulty level of each question and the time spent on each question. The service can be accessed in your [ETS Account](#).

#### Question-and-Answer Review Service

*New York Test Takers Only*

This service allows you to review the test questions in the Verbal Reasoning and Quantitative Reasoning sections that you answered incorrectly on your GRE General Test for a [fee](#). The questions are presented with your answers and the correct answers. The service is available to individuals who take the GRE General Test in New York during one of the eight weeks listed below.

Test Dates Eligible for the Question-and-Answer Service:

- July 7-13, 2024
- September 8-14, 2024
- October 6-12, 2024
- November 3-9, 2024
- December 8-14, 2024
- January 5-11, 2025
- April 6-12, 2025
- May 4-10, 2025



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## SCORE REPORTING *continued*

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To schedule an appointment, contact [GRE Services](#). You may make an appointment no sooner than three days after you take your General Test. Review sessions need to take place at a New York state test center and will be available approximately 30 days after your test date, or up to 60 days thereafter.

You will be allowed up to two hours to complete your review session. To reschedule, contact [GRE Services](#) no later than four days before your appointment. There are no refunds for this service.

### Score Review for the Analytical Writing Measure

You can request a score review online in your [ETS Account](#) for the Analytical Writing measure of the GRE General Test that you took. There is a [fee for this service](#). Your request must be received at ETS within 90 days of your test administration. Allow four weeks for the results to be mailed. Note that you will not be able to report your scores to designated score recipients until the review process is completed. If the score review results in a higher or lower score, the new score will be reported.

### Test Takers' Background Information Data and Performance Data

Your answers to background information questions and your performance data may be used in analysis samples, score interpretation data, group statistics and research studies. Your essay responses may be used in ETS materials to train scorers, to help score recipients interpret scores or to help test takers prepare for the test. In each instance, all identifying information will be removed.

### Cancellation of Scores by ETS

ETS strives to report scores that accurately reflect the performance of every test taker. Accordingly, ETS's standards and procedures for administering tests have three primary goals: giving test takers equivalent opportunities to demonstrate their abilities, preventing any test takers from gaining an unfair advantage over others, and providing score users with valid scores. To promote these objectives, ETS reserves the right to review questionable test scores which may delay expected score reporting time frames, cancel any test scores with forfeiture of test fees, whether or not it has already been reported, and to take such other actions as ETS deems appropriate, including banning the test taker from taking any future ETS tests and referring the matter to law enforcement authorities and government agencies including but not limited to immigration departments, when, in ETS's judgment, a testing irregularity occurs; there is an apparent discrepancy in a test taker's identification; the test taker may have engaged in misconduct, including without limitation having someone else take the test for them, obtaining improper access to test questions or answers, disclosing test questions or answers to third parties, plagiarism, or copying or communication; or the score is invalid for another reason.

ETS reserves the right to share any and all information in its possession about a test taker and the terms and conditions of test taking with any third party, including but

not limited to (a) any entity which ETS recognizes as an authorized user of test scores, including without limitation any entity to which ETS reports test scores at the test taker's request, and (b) any government agency with responsibility for administration or enforcement of U.S. criminal and/or immigration laws. When ETS cancels a test score that has already been reported, it notifies score recipients that the score has been canceled and may also explain why the score has been canceled.

### Testing Irregularities

"Testing irregularities" refers to problems with the administration of a test. Testing irregularities may result from actions of test takers, test center personnel, ETS, or from natural or man-made causes. When testing irregularities occur, they may affect an individual or groups of test takers. Such problems include, without limitation, administrative errors (such as improper timing, improper seating, defective materials [e.g., improper test forms], and defective equipment); improper access to test content; and other disruptions of test administrations (such as natural disasters or other emergencies). When testing irregularities occur, ETS may decline to score the test or cancel the test score. When, in ETS's judgment it is appropriate to do so, ETS gives affected test takers the opportunity to take the test again as soon as possible without charge.

### Identification Discrepancies

When in ETS's judgment, or the judgment of at-home proctors or test center administrators, there is a discrepancy in a test taker's identification, the test taker may be dismissed from the test center or the at-home test session may be terminated. In addition, ETS may decline to score the test or cancel the test score if the documents or your photo or biometric samples from test day cannot be validated or if ETS has evidence that you did not appear for the test. ETS will also cancel your scores, ban you from taking any future ETS test and notify score recipients of the cancellation if anomalies are detected after your scores have been reported.

### Misconduct

When ETS, at-home proctors or test center administrators find that there is misconduct in connection with a test, the test taker may be dismissed from the test center or ETS may decline to score the test or may cancel the test score. ETS also reserves the right to ban the test taker from taking any future ETS test. Misconduct includes, but is not limited to, noncompliance with the [test center procedures and regulations](#). Test takers whose scores are canceled will forfeit their test fees and must pay to take the entire GRE test again at a future administration. No record of score cancellations, or the reason for cancellation, will appear on future score reports sent to colleges, universities and/or fellowship sponsors.

### Invalid Scores

ETS may also cancel scores if, in its judgment, there is substantial evidence that they are invalid for any other reason. Substantial evidence means evidence that is sufficient to persuade a reasonable person; the substantial evidence standard is lower (i.e., requires less

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## SCORE REPORTING *continued*

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proof) than the reasonable doubt, clear and convincing, and preponderance of the evidence standards. Evidence of invalid scores may include, without limitation, discrepant handwriting, unusual answer patterns and inconsistent performance on different parts of the test. Score cancellation decisions are not subject to appeal to ETS.

For test takers within the United States, before canceling scores based on substantial evidence of invalidity, ETS notifies the test taker in writing about its concerns, gives the test taker an opportunity to submit information that addresses those concerns, considers any such information submitted, and offers the test taker a choice of options. The options may include voluntary score cancellation, a voucher for a future test or arbitration in accordance with the ETS standard Arbitration Agreement. The final decision whether to cancel scores based on substantial evidence of invalidity is made by the ETS Office of Testing Integrity after reviewing any information addressing ETS concerns submitted by the test taker.

If at any time before, during, or after a review of questionable scores, ETS finds that misconduct has occurred in connection with a test, ETS may treat the matter under its misconduct procedures; in that event, the options available under this “Cancellation of Scores by ETS” section or the “Testing Irregularities” section, as applicable, will not be available, even if those options were previously offered.

**Note:** Only test takers taking the test in the United States will have the arbitration option at the time of the test.

### Plagiarism

Your essay responses on the Analytical Writing section will be reviewed by ETS essay-similarity-detection software and by experienced essay readers during the scoring process. In light of the high value placed on independent intellectual activity within graduate schools and universities, your essay response should represent your original work. ETS reserves the right to cancel test scores of any test taker when an essay response includes any of the following:

- text that is unusually similar to that found in one or more other GRE test essay responses;
- quoting or paraphrasing, without attribution, language that appears in any published or unpublished sources, including sources from the Internet and/or sources provided by any third party;
- unacknowledged use of work that has been produced through collaboration with others without citation of the contribution of others;
- essays submitted as work of the test taker that appear to have been borrowed in whole or in part from elsewhere or prepared by another person.

When one or more of the above circumstances occurs, ETS may conclude, in its professional judgment, that the essay response does not reflect the independent writing skills that this test seeks to measure. When ETS reaches that conclusion, it cancels the Analytical Writing score, and because Analytical Writing scores are an integral part of the GRE General Test scores, those scores are canceled as well.





# Prepare to do your best on the GRE test



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