

**Question for written answer E-001428/2024  
to the Commission**  
Rule 144  
**Vicent Marzà Ibáñez (Verts/ALE)**

**Subject:** Enforcement of EU Air Passengers' Rights

Passenger rights violations usually increase during peak tourist season. As an example, on 24 July 2024, passengers on flight FR999 (FCO-VLC) faced long delays and poor treatment. At 18:05, they were told that their 20:05 flight was delayed, and a new departure time of 01:15 was given. Passengers, including elderly people and children, boarded at 21:15 and waited on the plane for four hours with no updates. At 01:15, they were told to leave the plane without being given help or rebooking options, even though tickets were available online. No overnight accommodation was provided, leaving many people stranded.

This situation shows that the systematic violation of passenger rights in the EU is a large problem. The Commission's efforts to correct this, including by initiating infringement procedures against Member States whose national enforcement bodies have applied EU passenger rights rules incorrectly and by sending communications to airlines, have not been effective.

Considering this:

1. Does the Commission believe that the Member States are currently enforcing rules on passenger rights appropriately?
2. Can it impose sanctions on airlines that violate passengers' rights?
3. Pending the revision of Regulation (EC) No 261/2004, what other actions can the Commission take to hold airlines and national enforcement bodies accountable?

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