

Email Subscription Service

Privacy policy

1. Introduction

The protection of individuals with regard to the processing of personal data by the European Union institutions is governed by Regulation (EU) 2018/1725 of the European Parliament and of the Council of 23 October 2018[1]. This Regulation follows the same principles and rules as those established in the General Data Protection Regulation[2].

We provide you with the information that follows based on Articles 15 and 16 of Regulation (EU) 2018/1725.

[1] Regulation (EU) 2018/1725 of the European Parliament and of the Council of 23 October 2018 on the protection of natural persons with regard to the processing of personal data by the Union institutions, bodies, offices and agencies and on the free movement of such data, and repealing Regulation (EC) No 45/2001 and Decision No 1247/2002/EC, OJ L 295 of 21/11/2018, p. 39

[2] Regulation (EU) 2016/679 of the European Parliament and of the Council of 27 April 2016 on the protection of natural persons with regard to the processing of personal data and on the free movement of such data.

2. Why do we process your data?

We process your personal information in order to send to you automatic email notifications when new information is added to certain areas of our websites. This aims to keep you informed about items of interest without having to return to the website to check for updates.

For technical reasons, we need to migrate to a new email subscription system.

You have the option to switch or not to the new solution. If you want to do so, the migration process has two steps:

1) An email is sent to you inviting you to join the new system.

2) On the welcome page of the new system, you can see instructions on how to create an account. This step is necessary if you want to continue to receive emails from the European Parliament. A valid email address is required in order to create the account. In addition, during the registration process, we are asking for additional information for statistical purposes only. Providing this information is optional, and choosing not to provide it will not affect the features, functionalities and services provided by the system. Furthermore, the data is anonymized (the data is stored in

such a way that for instance the system will be able to identify there are 2 accounts from the country X but will not be able to say who these users are).

Once you are registered in the new system, we process your personal information in order to provide you with relevant information (based on your choices) related to the European Parliament (EP) activities, through emails.

The processing of your data is done in accordance and based upon article 5(1)(d) of Regulation (EU) 2018/1725 - consent of the data subject.

3. Who is responsible for the processing of your data? (Controller)

The European Parliament is acting as the controller. Your data is processed under the responsibility of the Webmaster Unit of the Directorate-General for Communication, represented by the Head of Unit.

You can contact the controller at webmaster@europarl.europa.eu.

4. What personal data do we process?

When creating your account in the system, the following information is requested:

- Email address: it is the only mandatory information you need to provide, as the system needs an email address where to send the newsletters. It also acts as the unique identifier for the user in the newsletter system
- Country of origin (optional - for statistical purposes only)
- Age range (optional - for statistical purposes only)
- Industry (optional - for statistical purposes only)
- How did you hear of us (optional - for statistical purposes only)

Please note that the optional information is for statistical purposes only and your refusal to provide it will not affect in any way the services we are providing through this system.

5. To whom is your data disclosed?

The access to your data will be granted to a limited number of European Parliament clerks and only to the clerks who are working in the units / directorates directly involved in the exploitation of the system (the Controller).

EP clerks can intervene only upon your requests in order to either completely remove your data from the system or to update your data (e.g. consent withdrawal, email address update).

Your data will not be transferred outside the European Union and will not be shared with a non-EU country or international organization.

The European Parliament is the sole user of the collected data.

6. For how long is your data kept?

Your data is kept for as long as you have your account. You can delete your account at any time. From the moment you have deleted your account, the data is kept for another 48 hours, to give you the possibility to re-activate your account. After those 48 hours, your account and all your data will be permanently deleted from the system.

7. How is your data stored?

The European Parliament is committed to protecting the security of your personal information. We use a variety of security technologies and procedures to help protect your personal information from unauthorized access, use, or disclosure. Your personal data is stored in secured servers with limited access, which are located in controlled facilities of the EP Data Centre in Luxembourg - Europe.

Your data is automatically stored (encrypted) in the database of the system at the moment you have created the account. Each time there is an update on a topic, the system will check if you have subscribed to the topic and if you did it will send the newsletter to the email address you have used when creating the account.

Additional emails may be sent to you, but only in relation to the system (e.g. notification that the account has been created or that the system will be down for maintenance during a certain period of time).

No automated process and / or profiling is used to make decision that can affect you or your rights.

8. How can you access your data, check their accuracy and, if needed, verify, rectify or erase them?

According to Regulation (EU) 2018/1725 you, as the data subject, have the following rights:

- Right of access to your personal data.
- Right to rectification of your personal data.
- Where applicable, right to erasure of your personal data.
- Where applicable, right to restriction of processing.
- Where applicable, right to object to processing.
- Right to withdraw your consent at any time, without affecting the lawfulness of processing based on consent before its withdrawal.

You can always access, update or erase your data from the system via the user interface. You can also choose for which topics you want to be kept up to date.

You can contact support team at the following address in order to ask the exercising of any of the rights mentioned above: webmaster@europarl.europa.eu

European Parliament
Directorate General for Communication
Directorate for Campaigns
Rue Wiertz 60
B-1047 Brussels

9. Who should you contact if you have a question or a complaint?

At any time, you may contact the support team of the project at the following address: webmaster@europarl.europa.eu. The support team can help you with updating or removing the data or provide additional information about the processing of your data.

In case you have any concerns and / or complaints about the processing of your personal data, you may contact the Data Protection Officer of the European Parliament at the following address: Data-Protection@europarl.europa.eu. The Data Protection Officer of the European Parliament ensures that the provisions of Regulation (EU) 2018/1725 are applied within the institution.

Data Protection Officer
European Parliament
2, rue Alcide De Gasperi
L-1615 - Luxembourg

You have the right to lodge a complaint with the European Data Protection Supervisor (edps@edps.europa.eu) at any time concerning the processing of your personal data. The European Data Protection Supervisor (EDPS) is acting as an independent supervisory authority. The EDPS makes sure that all EU institutions and bodies respect people's right to privacy when processing their personal data.