

4) 11754057712

SERVICES DEPARTMENT
GOVERNMENT OF NATIONAL CAPITAL TERRITORY OF DELHI
DELHI SECRETARIAT: 7TH LEVEL, B-WING,
I.P. ESTATE, NEW DELHI-110002

No. F. GSDL/CLIS/2014-15/843/8184-8309

Date: 16/09/2015

Circular

1. Identification of the exact location where an emergency occurs is the most important step for timely response to save life and property. GSDL has developed a mechanism to link landline phones of MTNL subscribers to the buildings in which they are located. Whenever a call is made from linked landline number to the CATS Control Room (102), the exact location of the caller can be identified in a map and responded immediately.
2. As a first step, all MTNL landline phones located in Government buildings and the residential phone of all Government Servants of NCT of Delhi are requested to be linked with the building in which it is located.
3. This can be done through a web based application hosted at <http://gis.gSDL.org.in/callerlocation/>. The Customer Account Number, (CA Number), which is available only in the bill, will also be required to authenticate the veracity of the landline number.
4. The Head of Departments (HoDs) shall ensure that all the office phones are linked to the office building where it is located and also persuade maximum number of Government servants working in the department, local bodies, autonomous bodies, corporations, societies working under their administrative control to link their MTNL landline numbers. This will help in sending the ambulance to their house immediately on receipt of emergency health call to any of their family members. It can be linked to other emergency service providers like Fire, Police also.
5. For any query please contact Shri Pawan Kumar, Executive Officer (Software) Ph. No. 8130885283. The heads of department are requested to circulate the content of this letter to all their employees and ensure that the linkage of the MTNL landline number with building happens immediately.

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28/9

Chairman
Secy.
Dir (IT)

Chairperson
N.D.M.C.
By No. 4319
Date 28/9/15

R-1629/30/17
28/09/15
08/10/15
09/10/15
1116/CRB
22/9/15

Rajendra
14/9/15
(Rajendra Kumar)

Secretary Services/ Secretary to CM

Copy to:

1. All HoDs/ Corporations/ Undertakings/ and other Bodies, under Government of NCT of Delhi.

R-1306/DIT
24/09/15

Maybe forwarded to CA Dept.
MTNL
JD(AT)

Mr. Mayur
JD(ED)
Circulation & upload on website & info
CSA
12-X-15

Udo
26-X-15

Mr. Mayur