

Your response

Question	Your response
Question 1: Do you agree that we have identified the correct aims, supporting principles and features of the USO? Do you consider that these should continue to be respected as far as possible when assessing potential changes to the USO?	I agree
Question 2: Do you agree with our assessment of the direction of change in postal needs of residential (including vulnerable) users and SMEs? Are there other factors relevant to their future demand which we have not considered?	No
Question 3: Do you agree with our assessment of the bulk mail market? Are there other factors relevant to its future evolution which we have not considered?	
Question 4: Are there specific events/changes that could trigger a significant change in demand for large mail users, including public services?	The continuing rising costs
Question 5: Do you agree with our proposed approach to estimating the financial burden of the USO?	Yes
Question 6: Do you agree with our considerations regarding the unfairness of the financial burden of the USO?	Yes

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<p>Question 7: Do you agree with our considerations regarding the impact of the financial burden of the USO?</p>	<p>Yes</p>
<p>Question 8: Do you agree with our analysis of the different options available to change the USO and the impact of those changes on residential (including vulnerable) users, SMEs and bulk mail users? If not, please explain why and set out any option(s) which we have not considered.</p>	<p>I agree</p>
<p>Question 9: Which option(s) do you consider would be most appropriate to address the challenges we have identified, while also ensuring that users' needs are adequately met?</p>	<p>Costs are key, including the continuation of a 6 day a week delivery service.</p>
<p>Question 10: Do you have any other views about how the USO should evolve to meet users' needs?</p>	<p>Yes they should listen to users views, also maybe to look at their operating costs. Can they reduce costs internally to maintain current service levels.</p>

Please complete this form in full and return to futurepostalUSO@ofcom.org.uk.