

Your response

Question	Your response
Question 1: Do you agree that we have identified the correct aims, supporting principles and features of the USO? Do you consider that these should continue to be respected as far as possible when assessing potential changes to the USO?	See comment at Q10 below
Question 2: Do you agree with our assessment of the direction of change in postal needs of residential (including vulnerable) users and SMEs? Are there other factors relevant to their future demand which we have not considered?	See comment at Q10 below
Question 3: Do you agree with our assessment of the bulk mail market? Are there other factors relevant to its future evolution which we have not considered?	See comment at Q10 below
Question 4: Are there specific events/changes that could trigger a significant change in demand for large mail users, including public services?	See comment at Q10 below
Question 5: Do you agree with our proposed approach to estimating the financial burden of the USO?	See comment at Q10 below
Question 6: Do you agree with our considerations regarding the unfairness of the financial burden of the USO?	See comment at Q10 below

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<p>Question 7: Do you agree with our considerations regarding the impact of the financial burden of the USO?</p>	<p>See comment at Q10 below</p>
<p>Question 8: Do you agree with our analysis of the different options available to change the USO and the impact of those changes on residential (including vulnerable) users, SMEs and bulk mail users? If not, please explain why and set out any option(s) which we have not considered.</p>	<p>See comment at Q10 below</p>
<p>Question 9: Which option(s) do you consider would be most appropriate to address the challenges we have identified, while also ensuring that users' needs are adequately met?</p>	<p>See comment at Q10 below</p>
<p>Question 10: Do you have any other views about how the USO should evolve to meet users' needs?</p>	<p>The whole set up is unsustainable in 2024.</p> <p>The postal service should be reorganised with</p> <ol style="list-style-type: none"> 1. one class of mail (a one- two day service) and 2. 50% of addresses getting a delivery Mon Wed Fri and the other half on Tue Thu Sat <p>Better to have a ONE class TWO day service than the current uneconomic shambles.</p> <p>Other countries have already made changes:</p> <p><u>Sweden's post office implements changes - Linns Stamp News</u></p>

Please complete this form in full and return to futurepostalUSO@ofcom.org.uk.