

Hello, I wanted to advise you that many community health and social care appointments are posted second class in the UK. Although the stem of post has been managed by Hospital Trusts, many community organisations like mine have not been funded to adapt to alternatives to post for appointments. Consequently hundred of thousands of appointment letters are sent second class each year. Delays in second class post and reduced deliveries may have an impact on attendance at relatively short notice health and social care appointments. The knock on effect being DNA increases and wasted appointment slots which is costly to the NHS and creates longer waiting times. Funding for changing this reliance needs system wide thinking. Thanks