
FEHB Program Carrier Letter

All Carriers

U.S. Office of Personnel Management
Office of Insurance Programs

Letter No. 2002- 22

Date: July 2, 2002

Fee-for-service [19] Experience-rated HMO [19] Community-rated [19]

SUBJECT: Brochure Changes for 2003

We would like to thank all who commented on the brochure patterns. By focusing only on content, you enabled us to keep changes to a minimum. We believe that your suggestions greatly enhance the clarity of our brochure language.

The new brochure patterns are now available on the carrier web page at (<http://www.opm.gov/carrier/index.html>). There are small changes throughout the brochure, so review the entire brochure for your plan type. Please work with your Contract Specialist to make the changes indicated. The changes will be highlighted in the brochure by the Microsoft tracking function of your Microsoft Word program. Thanks again for your efforts.

Sincerely,



Abby L. Block
Assistant Director
for Insurance Programs