



**UNITED STATES
OFFICE OF PERSONNEL MANAGEMENT
WASHINGTON, DC 20415-0001**

OFFICE OF THE DIRECTOR

Dear Federal Employees Health benefits Program Carriers:

On March 6, 2003, I wrote to you asking for help in ensuring that Federal enrollees and their family members, especially reservists and National Guard members called up to active duty, meet their prescription drug needs in emergency situations. You responded with the flexibility needed to make this happen.

Once again I ask your help. Many Federal enrollees or their family members are directly involved in assisting the victims of the recent earthquake and tsunami in Southern Asia. I ask your assistance in meeting the prescription drug needs of these individuals.

Our staff is ready to consult with you to help in administering this flexible prescription drug policy. The issues are similar to those we discussed in 2003. Specifically, I ask that you be flexible so that enrollees involved in relief efforts can meet medium-term drug supply needs. At this time, a 90 day supply for relief workers covered under the Federal Employees Health Benefits (FEHB) Program should be dispensed.

These remain troubled and anxious times. With your partnership the FEHB Program will continue to be a source of security for our public servants and their families and an inspiration for all Americans. I have asked Frank Titus, Assistant Director for Insurance Services, to take the lead in working with you on this important initiative.

Sincerely,

A handwritten signature in black ink, appearing to read "Kay C. James".

Kay Coles James

Director