
FEHB Program Carrier Letter

All Experience Rated Carriers

U.S. Office of Personnel Management
Healthcare and Insurance

Letter No. 2018-09(b)

Date: July 25, 2018

Fee-for-service [n/a] Experience-rated HMO [7] Community-rated HMO [n/a]

SUBJECT: Changes to the Standard Contract for Contract Year 2019

2019 Contract Year. Please review Attachment A, which details the proposed Standard Contract changes for Federal Employees Health Benefits Program Experience-Rated Carriers for Contract Year 2019. If you have comments, please provide them as soon as possible or no later than August 22, 2018.

The proposed amendments are as follows:

Plan Performance – Experience-Rated HMO Contracts

- We amended Section 1.9, Subsection (g) to align quality assurance standards among Carriers and to provide clarity for the measures and standards.

Standards for Pharmacy Benefit Management Company (PBM) Arrangements

- We amended Section 1.28, Paragraph (c) to update the references to Section 1.9, Subsection (g).

Health Information Technology Privacy and Security

- We amended Section 1.29, Subsection (d) to more clearly require Carriers to allow an authorized representative of the Contracting Officer to perform independent evaluations to ensure information systems that directly process FEHB Program data and information systems that are in the same general IT control environment are securely configured and are up to date.

Appendix B Subscription Rates, Charges, Allowances and Limitations

- We amended Appendix B to reflect the updated dates.

Appendix F FEHB Plan Performance Assessment

- We amended Appendix F to reflect the updated Plan Performance Assessment measures and contributions to performance areas and scores for 2019 Performance and 2020 Service Charge.

Please email your comments to FEHBcontramend@opm.gov, with a copy to your OPM contract representative.

We look forward to working with you on your contract.

Sincerely,

Alan P. Spielman
Director
Healthcare and Insurance

Enclosure