

Attachment 1: 2026 Clinical Quality, Customer Service and Resource Use Measure Set

Performance Area	Measure Title & Rate	Abbrev	Measure Source	Measure Priority	Measure Weight
Clinical Quality	Avoidance of Antibiotic Treatment for Acute Bronchitis/Bronchiolitis: Total	AAB	HEDIS	1	2.50
	Controlling High Blood Pressure	CBP	HEDIS	1	2.50
	Glycemic Status Assessment for Patients With Diabetes: Glycemic Status <8.0% ¹	GSD	HEDIS	1	2.50
	Adult Immunization Status–Influenza: 19-65 Years ²	AIS-E	HEDIS	2	1.25
	Asthma Medication Ratio: Total	AMR	HEDIS	2	1.25
	Breast Cancer Screening: 50-74 Years ³	BCS-E	HEDIS	2	1.25
	Cervical Cancer Screening	CCS-E	HEDIS	2	1.25
	Childhood Immunization Status: Combination 10	CIS-E	HEDIS	2	1.25
	Colorectal Cancer Screening: 51-75 Years	COL-E	HEDIS	2	1.25
	Follow-Up After Emergency Department Visit for Substance Use–30 Day Follow-Up: Total	FUA	HEDIS	2	1.25
	Follow-Up After Emergency Department Visit for Mental Illness–30 Day Follow-Up: Total	FUM	HEDIS	2	1.25
	Prenatal and Postpartum Care: Timeliness of Prenatal Care	PPC	HEDIS	2	1.25
	Statin Therapy for Patients With Cardiovascular Disease–Statin Adherence 80%: Total	SPC	HEDIS	2	1.25
	Use of Opioids from Multiple Providers: Multiple Prescribers	UOP	HEDIS	2	1.25
Customer Service	Coordination of Care	CoC	CAHPS	3	1.00
	Claims Processing	CP	CAHPS	3	1.00
	Getting Care Quickly	GCQ	CAHPS	3	1.00
	Getting Needed Care	GNC	CAHPS	3	1.00
	Overall Health Plan Rating	RHP	CAHPS	3	1.00
	Overall Personal Doctor Rating	RPD	CAHPS	3	1.00
Resource Use	Use of Imaging Studies for Low Back Pain: Total	LBP	HEDIS	1	2.50

¹ In Measurement Year 2022 NCQA changed the measure title for Comprehensive Diabetes Care (CDC) to Hemoglobin A1c (HbA1c) Control for Patients with Diabetes (HBD). For Measurement Year 2025 NCQA has announced another change to the measure title from HBD to Glycemic Status Assessment for Patients with Diabetes (GSD). The measure rate scored by OPM under CDC and HBD, titled HbA1c Control (<8.0%) has been relabeled by NCQA as Glycemic Status <8.0%. OPM will continue to score this rate with the same measure priority and weight.

² For Measurement Year 2025, NCQA is proposing to change the 19-65 years age band to 19-64. If this change occurs, OPM will collect and score the 19-64 years age band.

³ NCQA added a 40-49 years age band to BCS-E in Measurement Year 2025; however, OPM will continue to score the 50-74 years age band.

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	Acute Hospital Utilization: Nonoutlier Member Acute Inpatient and Observation Stay Discharges–Total Discharges–Observed-to-Expected (O/E) Ratio–Total: Total	AHU	HEDIS	2	1.25
	Emergency Department Utilization: Nonoutlier Member Number of Emergency Department Visits–O/E Ratio–Total: Total	EDU	HEDIS	2	1.25
	Plan All-Cause Readmissions–O/E Ratio: 18-64 Years	PCR	HEDIS	2	1.25