

The **2014**

Guide To Federal Benefits

For Federal Retirees and Their Survivors

- Federal Employees Health Benefits (FEHB) Program p.4
- Federal Employees Dental and Vision Insurance Program (FEDVIP) p.7
- Federal Employees' Group Life Insurance (FEGLI) Program p.11
- Federal Long Term Care Insurance Program (FLTCIP) p.14

The Federal Employees Dental and Vision Insurance Program (FEDVIP) is adding three new dental plans and one new vision plan for 2014. See page 96 for details.

The information contained in this *Guide to Federal Benefits* is only a summary of the benefits available under each plan. Before you select a plan or option, please read the Plan's Federal brochure as it is the official statement of benefits. **All benefits are subject to the definitions, limitations, and exclusions set forth in the Plan's Federal brochure.**

Visit us at: www.opm.gov/healthcare-insurance

RI 70-9 Revised November 2013

Summary Information

| | New Hires Can Enroll | Federal Benefits Open Season | How to Enroll | OPM's Program Website |
|-------------|--|--|---|---|
| FEHB | Within 60 days from new hire date | Annual – November 11 to December 9, 2013 | Varies by agency; automated enrollment or via SF 2809 | www.opm.gov/healthcare- insurance/healthcare |
| FEDVIP | Within 60 days from new hire date | Annual – November 11 to December 9, 2013 | Go to www.BENEFEDS.com or call 1-877-888-3337 | www.opm.gov/healthcare- insurance/dental-vision |
| FEGLI | Does not apply to retirees or survivors | No annual Open Season Retirees/survivors are not eligible to participate in Open Season | Does not apply to retirees or survivors | www.opm.gov/healthcare- insurance/life-insurance |
| FLTCIP | Apply (not necessarily enroll) within 60 days from new hire date with abbreviated underwriting | No annual Open Season | Go to www.LTCFEDS.com or call 1-800-582-3337 | www.opm.gov/healthcare- insurance/long-term-care |

Table of Contents

| | Page: |
|--|-------|
| Introduction to Federal Benefits and This Guide | 2 |
| Changing Enrollment During Open Season | 3 |
| Federal Employees Health Benefits (FEHB) Program | |
| FEHB Program Health Information Technology and Price/Cost Transparency | |
| Federal Employees Dental and Vision Insurance Program (FEDVIP) | 7 |
| Federal Employees' Group Life Insurance (FEGLI) Program | 11 |
| Federal Long Term Care Insurance Program (FLTCIP) | |
| Appendix A: FEHB Program Features | 17 |
| Appendix B: Choosing an FEHB Plan | 18 |
| Appendix C: Qualifying Life Events that May Permit You to Enroll or Change Your Enrollment for Individuals Who are Not Participating in Premium Conversion | 21 |
| Appendix D: Member Survey Results | 22 |
| Appendix E: FEHB Plan Comparison Charts | 23 |
| Nationwide Fee-for-Service Plans | 24 |
| • Health Maintenance Organization Plans and Plans Offering a Point-of-Service Product | 29 |
| High Deductible and Consumer-Driven Health Plans | 72 |
| Appendix F: Frequently Asked Questions for Federal Retirees | 92 |
| Appendix G: FEDVIP Program Features | 93 |
| Appendix H: FEDVIP Definitions | 94 |
| Appendix I: FEDVIP Qualifying Life Events for Enrollment Changes | 95 |
| Appendix J: FEDVIP Plan Comparison Charts | 96 |
| Nationwide and International Dental Plans Open to All | 97 |
| Regional Dental Plans | 99 |
| Nationwide and International Vision Plans Open to All | 100 |
| Appendix K: FEDVIP Dental Rating Regional Chart | 102 |
| Appendix L: FEDVIP Premium Rate Chart | 105 |
| Medicaid and the Children's Health Insurance Program (CHIP) | 108 |

Introduction to Federal Benefits and This Guide

As a Federal retiree, the benefits available to you represent a significant piece of your compensation package. They may provide important insurance coverage to protect you and your family and, in some cases, offer tax advantages that reduce the burden in paying for some health products and services, or dependent or elder care services.

The purpose of this Guide is to provide basic information about the benefits offered to you as a Federal retiree, and assist you in making informed choices about these benefits as you move through your retirement years.

Benefits Programs included in this Guide

In addition to your Civil Service or Federal Employees Retirement System benefits and the Thrift Savings Plan, the Federal government offers other benefits programs to eligible retirees. This Guide includes information on these additional programs:

- Federal Employees Health Benefits Program (FEHB)
- Federal Employees Dental and Vision Insurance Program (FEDVIP)
- Federal Employees' Group Life Insurance Program (FEGLI)
- Federal Long Term Care Insurance Program (FLTCIP)

If you are a retiree, it will provide the most current information regarding the benefit programs, and will support you as you make decisions during the annual Open Season, or experience life events that cause you to reconsider previous choices. This Guide also contains some tips on what to consider as you make your decisions.

Additional Information

You will find references throughout this Guide to websites or other locations to obtain more detailed information. We encourage you to access these sites to become a more educated decision-maker and consumer of Federal benefit programs.

You can also find additional retirement information and services at **www.opm.gov/retirement-services**.

Changing Enrollment During Open Season

Each year, in early November, your current health benefits plan sends you a brochure, and your retirement office sends you instructions for ordering brochures and making Open Season changes. It is very important that you keep your address up to date to ensure that you receive your Open Season materials each year. If you move, please be sure to let your retirement office know your new address. Any address request sent to OPM must have your CSA or CSF claim number so that we can identify you.

Your new plan will mail you an identification card. If you

need services before you receive your new card, contact your new plan at the member services number in your brochure.

If you decide not to change your enrollment, do not respond to the Open Season material. Your coverage under your current health plan continues automatically.

Cancellation – You may voluntarily cancel your enrollment at any time. If you cancel, you will not be entitled to a 31-day extension

of coverage for conversion to a non-group (private) policy and neither you nor your family members will be entitled to a temporary continuation of coverage (TCC). Once your cancellation takes effect, you will not be able to enroll again as a retiree unless you have been continuously covered as a family member under another enrollment in the FEHB since the date of your cancellation, and you lose the coverage because the enrollment ends or the enrollee changes from self and family to self only.

Suspension – You may suspend your FEHB enrollment for any of the following reasons:

 to enroll in a Medicare Advantage plan (these are Health Maintenance Organizations or Fee-for-Service plans approved by the Centers for Medicare and Medicaid Services);

- because you are eligible under Medicaid or a similar state-sponsored program of medical assistance for the needy; or
- because you have coverage under Peace Corps, TRICARE, TRICARE For Life, or CHAMPVA military program.

For more information on how to suspend your FEHB enrollment, contact your retirement office. Time limitations and other restrictions apply. For instance, you must submit

eligibility documentation that you are suspending FEHB to enroll in one of the other programs listed in case you wish to re-enroll in the FEHB Program at a later time.

If you have suspended FEHB coverage for one of the eligible programs (and submitted the required documentation) but now want to enroll in the FEHB Program again, you may enroll during Open Season. You may re-enroll outside Open Season only if you

move out of the Medicare Advantage plan's service area, or you involuntarily lose coverage under one of the eligible programs. If you cancel your coverage from one of those eligible programs for any reason, you cannot re-enroll in FEHB until Open Season.

Coordination of FEHB benefits with Medicare or other coverage – If the original Medicare Plan is your primary payer, which is generally the case if you have Medicare and are not working, check the plan brochure to see if the plan waives some of its FEHB cost-sharing (e.g., deductibles, coinsurance, or copayments.

If you are interested in an HMO plan, some FEHB HMOs also offer Medicare Advantage plans. Information on coordinating benefits with other coverage, original Medicare or Medicare Advantage is available in Section 9 of the plan brochures.



Federal Employees Health Benefits (FEHB) Program

What does this Program offer?

The FEHB Program offers a wide variety of plans and coverage to help you meet your health care needs. It is group coverage available to employees, retirees and their eligible family members. If you continuously maintain your FEHB enrollment, or are covered by another FEHB enrollment as a family member, or a combination of both, for the five years of service immediately preceding your retirement or the full period(s) of service since your first opportunity to enroll if less than 5 years, and you retire on an immediate annuity, you can continue to participate in the FEHB Program after retirement. The benefits you receive as a retiree are the same coverage Federal employees receive and at the same cost. If you leave government employment before retiring, the Program offers temporary continuation of coverage (TCC) and an opportunity to convert your enrollment to nongroup (private) coverage.

If you are currently enrolled in the FEHB Program and do not want to change plans or enrollment type during Open Season, you do not need to do anything. Your enrollment will continue automatically.

Appendix E includes a comparison chart of all the plans in the FEHB Program with information comparing basic benefits and costs.

Key FEHB facts

- The FEHB Program is part of the annual Federal Benefits Open Season.
- FEHB coverage continues each year. You do not need to re-enroll each year. If you are
 happy with your current coverage, do nothing. Please note that your premiums and benefits may
 change.
- You can choose from Consumer-Driven and High Deductible plans that offer catastrophic risk protection with higher deductibles, health savings/reimbursement accounts and lower premiums, or Health Maintenance Organizations or Fee-for-Service plans with comprehensive coverage and higher premiums.
- There are no waiting periods and no pre-existing condition limitations, even if you change plans.
- All nationwide FEHB plans offer international coverage.
- There are separate and/or different provider networks for each plan.
- Utilizing an in-network provider will reduce your out-of-pocket costs.

What enrollment types are available?

- Self Only, which covers only the enrollee;
- Self and Family, which covers the enrollee and all eligible family members.

Federal Employees Health Benefits (FEHB) Program

Which family members are eligible?

Family Members covered under your Self and Family enrollment are:

- Your spouse (including a valid common law marriage); and
- Children under age 26, including recognized natural children, legally adopted children, and stepchildren.

Foster children are included if they meet certain requirements. A child age 26 or over who is incapable of self-support because of a mental or physical disability that existed before age 26 is also an eligible family member.

Contact your employing office for additional information. In determining whether the child is a covered family member, your employing office will look at the child's relationship to you as an enrollee.

How much does it cost?

The premiums for your enrollment are shared by you and your Federal agency or retirement system. The government pays the lesser of: 72% of the average total premium of all plans weighted by the number of enrollees in each, or 75% of the premium for the specific plan you choose. If you are an employee, you automatically pay your share of the premium through a payroll deduction using pretax dollars, unless you elect not to. The charts in Appendix E provide cost information for all plans in the FEHB Program.

Am I eligible to enroll?

When you retire, you are eligible to continue health benefits coverage if you retire on an immediate annuity under a retirement system for civilian employees (including FERS MRA + 10 retirements) and you have been continuously enrolled (or covered as a family member) in any FEHB plan(s) for the 5 years of service immediately before your retirement date, or for the full period(s) of service since your first opportunity to enroll (if less than 5 years).

If you suspend your FEHB coverage as a retiree because you are covered by TRICARE or CHAMPVA, a Medicare Advantage Plan, Medicaid, or Peace Corps volunteer coverage, you may reenroll under certain conditions. (You should contact your retirement system for information on your eligibility.) **If** you are not enrolled in or covered as a family member under FEHB when you retire, you will not be able to enroll after retirement.

How do I get more information about this program?

Visit the FEHB Program online at www.opm.gov/healthcare-insurance/healthcare for information including:

- How to compare and choose among health plans
- Health plan websites and plan brochures
- How to file a disputed claim request
- Getting quality healthcare
- Medicare and FEHB

FEHB Program Health Information Technology and Price/Cost Transparency

Did You Know... Health Information Technology can improve your health!

What is Health Information Technology? Health Information Technology (HIT) allows doctors and hospitals to manage medical information and to securely exchange information among patients and providers. In a variety of ways, HIT has a demonstrated benefit in improving health care quality, preventing medical errors, reducing costs, and decreasing paperwork.

What are examples of HIT at work?

- You can go online to review your medical, pharmacy, and laboratory claims information;
- If you complete a Health Risk Assessment (HRA), your health plan can identify you as a candidate for case management or disease management and offer suggestions on healthy lifestyle strategies and how to reduce or eliminate health risks. Health plans can provide you with tips and educational material about good health habits, information about routine care that is age and gender appropriate.
- Physicians can have the very best clinical guidelines at their fingertips for managing and treating diseases;
- While with a patient, a physician can enter a prescription on a computer where potential allergies and adverse reactions are shown immediately;
- Computer alerts are sent to physicians to remind them of a patient's preventive care needs and to track referrals and test results.

One feature of HIT is the **Personal Health Record (PHR)**. The electronic version of your medical records allows you to maintain and manage health information for yourself and your family in a private and secure electronic environment. Some health plans include your medical claims data in your PHR, which gives a more complete picture of your health status and history.

You can also find a PHR on OPM's website at www.opm.gov/healthcare-insurance/special-initiatives/managing-my-own-health. This PHR is a fillable and downloadable form that you complete yourself and save on your home computer. We encourage you to take a look at this PHR option and, if you determine it will fulfill your record-keeping needs, take advantage of this opportunity.

Price/cost transparency is another element of health information technology. For example, many health plans allow you to use online tools that will show what the plan will pay on average for a specific procedure or for a specific prescription drug. You can also review healthcare quality indicators for physician and hospital services.

The health plans listed on our HIT website at www.opm.gov/healthcare-insurance/healthcare/reference-materials/#url=HIT have taken steps to help you become a better consumer of health care and have met OPM's HIT, quality and price/cost transparency standards.

No one is more responsible for your health care than you – HIT tools can help.

Federal Employees Dental and Vision Insurance Program (FEDVIP)

What does this Program offer?

The Federal Employees Dental and Vision Insurance Program provides comprehensive dental and vision insurance at competitive group rates. There are ten dental plans and four vision plans from which to choose. FEDVIP features nationwide, international, and regional plans.

A dental or vision insurance plan is much like a health insurance plan; you may be required to meet a deductible and provide a copay or coinsurance payments for your dental or vision services. With any plan choice, you should look at all the information and find a plan that will best fit your needs. You should also review your FEHB plan brochure to determine what dental and/or vision coverage the FEHB plan provides.

If you are currently enrolled in FEDVIP and you take no action during Open Season, your current coverage will continue in 2014, provided you remain eligible for the Program. Enrollment continues year to year, automatically. **Please Note:** your premiums and benefits may change for 2014.

Key FEDVIP facts

- FEDVIP is part of the annual Federal Benefits Open Season.
- FEDVIP is separate and different from the FEHB Program.
- The health care law does not change the age or unmarried requirement for dependents in FEDVIP.
- FEDVIP coverage continues each year. You do not need to re-enroll each year. If you do not want to change plans or enrollment type, do nothing.
- You can only cancel FEDVIP coverage during Open Season, upon deployment of yourself or spouse to active military duty or upon transfer to another agency where you enroll in their dental and/or vision plan and the agency pays at least 50% of the premium. You cannot cancel just because you retire or because you can no longer afford the premiums.
- If you are enrolled in an FEHB plan, it is a requirement under the FEDVIP law that your FEHB plan function as the first payer. The FEDVIP plan is always the secondary payer to the FEHB plan.
- All nationwide FEDVIP plans provide international coverage.
- There are separate and/or different provider networks for each plan.
- Utilizing an in-network provider will reduce your out-of-pocket costs.
- There are no pre-existing condition limitations for enrollment.
- There is no opportunity to convert to a private plan when your FEDVIP coverage ends. There is no 31-day extension of coverage, Temporary Continuation of Coverage (TCC), Spouse Equity coverage, or right to convert to an individual policy (conversion policy).

Federal Employees Dental and Vision Insurance (FEDVIP) Program

What enrollment types are available?

- Self Only, which covers only the enrolled employee or retiree;
- Self Plus One, which covers the enrolled employee or retiree plus one eligible family member specified by the enrollee; and
- Self and Family, which covers the enrolled employee or retiree and all eligible family members.

Appendix I lists the available dental and vision insurance plans along with basic benefit information.

How much does it cost?

You pay the entire premium. There is no government contribution to the premium. When you retire, premiums are withheld from your monthly annuity check on a post-tax basis if your annuity is sufficient.

Premiums for the nationwide dental plans and three regional dental plans are based on where you live. This is called your rating region. Your home ZIP code is used to find your rating region. Rating regions vary by carrier. The vision plans do not have rating regions. Enrolling in a FEDVIP plan will not reduce your FEHB premium.

See Appendices J and K to find 1) the rating region assigned to the area where you live by the different dental plans and 2) the related premium you will pay. You may also go to our website at www.opm.gov/healthcare-insurance/dental-vision for premium and rating region information.

Am I eligible to enroll?

Federal retirees are eligible to enroll regardless of FEHB or Health Insurance Marketplace (Exchange) status. Former spouses and deferred annuitants are **NOT** eligible to enroll. Anyone receiving an insurable interest annuity who is not also an eligible family member is **NOT** eligible to enroll.

Which family members are eligible?

Eligible family members include your spouse and unmarried dependent children under age 22. This includes legally adopted children and recognized natural children who meet certain dependency requirements. This also includes stepchildren and foster children who live with you in a regular parent-child relationship. Under certain circumstances, you may also continue coverage for a disabled child 22 years of age or older who is incapable of self-support. In order to determine whether your dependent child age 22 or over is incapable of self-support, you may be asked to provide a medical certificate that describes a disability with onset prior to age 22; or acceptable documentation that the medical condition is not compatible with employment, that there is a medical reason to restrict your child from working, or that he/she may suffer injury or harm by working.

FEDVIP rules and FEHB rules for family member eligibility are **NOT** the same.

Note: Changes in dependent eligibility under healthcare reform (Affordable Care Act) do not affect eligibility for children under FEDVIP.

Federal Employees Dental and Vision Insurance (FEDVIP) Program

When can I enroll or change my enrollment?

An eligible employee or retiree may enroll during the annual Federal Benefits Open Season, which runs from the Monday of the second full work week in November through the Monday of the second full work week in December. An eligible employee or retiree may enroll, cancel, or change enrollment type or options during Open Season. They may enroll or make changes outside of Open Season if they experience a qualifying life event (QLE) such as a change in family or other insurance coverage status. Please see Appendix H for more information about QLEs that permit employees and retirees to enroll or make changes in FEDVIP.

If you enroll during Open Season, premiums are deducted beginning the first full pay period on or after January 1. An Open Season enrollment or change is effective January 1.

How do I enroll or change my enrollment?

You may enroll on the Internet at <u>www.BENEFEDS.com</u>. BENEFEDS is a secure enrollment website sponsored by OPM. For those without access to a computer, please call 1-877-888-FEDS (1-877-888-3337) (TTY number, 1-877-889-5680).

You cannot enroll in a FEDVIP plan using the Health Benefits Election Form (SF 2809) or through an agency self-service system, such as Employee Express, MyPay or Employee Personal Page. However, those sites may provide a link to BENEFEDS.

What should I consider in making my decision to participate in this program?

There are questions you should ask yourself when deciding to enroll in FEDVIP or selecting a FEDVIP plan. By considering these questions thoroughly, you will be able to determine if FEDVIP is a good option for you.

- 1. Does my FEHB plan provide dental or vision coverage?
- 2. Does the FEDVIP plan coordinate benefits with the FEHB plan and how is the coordination of benefits calculated?
- 3. How affordable is the plan?
 - How much will it cost me on a bi-weekly or monthly basis? Can I afford that for the entire year?
 - Must I pay a deductible?
 - If I use a FEDVIP provider outside of the network, how much will I pay to get care?
 - How frequently can I visit the dentist and how much do I have to pay at each visit?
 - Will the plan provide benefits if I am also covered by another dental or vision plan?
- 4. Do I have access to any provider?
 - Does the plan give me the freedom to choose my own dentist or am I restricted to a panel of dentists selected by the plan?
 - Are there enough of the kinds of dentists I want to see?
 - Where will I go for care? Are these places near where I work or live?
 - Do I need to get permission before I see a dental specialist?
 - Will the plan allow referrals to specialists? Will my dentist and I be able to choose the specialist?

Federal Employees Dental and Vision Insurance (FEDVIP) Program

- 5. Does the plan provide coverage for specialty services?
 - Are dentures, orthodontics, implants or replacement of missing teeth covered?
 - What are the plan's limitations or exclusions?
 - Are there annual limits on the types of services included?

How do I find my premium rate?

If you live outside the United States:

Go to Appendix K for your dental and vision premium rates.

If you live inside the United States:

Go to Appendix K for your vision premium rate. To find your bi-weekly or monthly dental premium, you must first find your rating area on the chart in Appendix J. Some plans may have changed their rating regions for the upcoming plan year.

Please Note: If you are currently enrolled and have moved or your postal service has assigned you a new ZIP code, your rating region may have changed.

- 1. To find your dental rating area:
 - a. Go to the chart in Appendix J.
 - b. Find your state and your corresponding Zip code (1st 3 digits).
 - c. Look under the plan name and you will find your rating area.
- 2. To find your bi-weekly or monthly dental premium, match your rating area with your desired FEDVIP plan on the chart in Appendix K.

Making an informed choice

- Before selecting a plan that best suits your needs, ask your carrier or access the OPM website for a copy of the plan brochure.
- If you have questions about coverage, exclusions, limitations or payment of benefits, ask the plan before making your plan selection.
- Find out which plan your provider participates in and why. Keep in mind that if your provider leaves the plan, this is not a qualifying life event allowing a change or cancellation.

How do I get more information about this Program?

Visit FEDVIP online at www.opm.gov/healthcare-insurance/dental-vision for information including:

• How to enroll

- Dental premium rates
- FEDVIP plan websites, brochures, and provider searches
- Vision premium rates

Federal Employees Group Life Insurance (FEGLI) Program

What Happens to My Life Insurance Coverage When I Retire?

Your coverage will automatically continue when you retire if:

- You retire on an immediate annuity and had the coverage for:
 - The five years of service immediately before the starting date of your annuity or, for annuitants retiring under the Federal Employees Retirement System (FERS) who postpone receiving their annuity, the five years immediately before their separation date for annuity purposes, or
 - All period(s) of service during which that coverage was available to you if it's less than five years, and
- You (or your assignees) do not convert the coverage to a private policy. If you have already
 converted the coverage before it is determined that you are eligible to continue your coverage,
 you must void the conversion policy. To void the conversion policy, contact the insurance
 company. That company will send you a refund of any premiums you have already paid for the
 conversion policy.

Basic Insurance in Retirement

The amount of your Basic insurance in retirement is your BIA (Basic Insurance Amount) at the time you separated as an employee. This amount continues until you reach age 65, after which it may reduce based on the election options described below. You will not have Accidental Death and Dismemberment coverage in retirement.

When you retire, you must choose the type of reduction you want by completing a Continuation of Life Insurance Coverage as a Retiree or Compensationer (SF 2818) provided by your human resources office. For Basic insurance, you must choose 75% Reduction, 50% Reduction, or No Reduction. You can change to 75% Reduction at any time; your coverage will be as if you had originally elected 75% Reduction and your "extra premium" will stop. You will not receive a refund of premiums.

• What is 75% Reduction?

This means your Basic insurance will reduce by 2% of the pre-retirement amount each month. The reduction starts at the beginning of the second month after your 65th birthday or at retirement, whichever is later. Your Basic insurance will continue to reduce until 25% of the pre-retirement amount remains. Your Basic insurance is free once it starts to reduce.

• What is 50% Reduction?

This means your Basic insurance will reduce by 1% of the pre-retirement amount each month. The reduction starts at the beginning of the second month after your 65th birthday or at retirement, whichever is later. Your Basic insurance will continue to reduce until 50% of the pre-retirement amount remains. When you turn 65, your "regular" premium for Basic insurance stops, but you continue to pay an extra premium for this choice. See page 13 for these premiums.

• What is No Reduction?

This means your Basic insurance will not reduce. When you turn 65, your "regular" premium for Basic insurance stops, but you continue to pay an extra premium for this choice. See page 13 for these premiums.

Federal Employees Group Life Insurance (FEGLI) Program

Optional Insurance in Retirement

The amount of your Optional insurance in retirement depends on the options you had at the time you separated as an employee. This amount continues until you reach age 65, unless you elect No Reduction (for Option B and Option C only.)

• Option A - Standard:

If you are eligible to continue Option A into retirement, it will reduce by 2% of the pre-retirement amount each month until it reaches 25% of the pre-retirement amount. The reduction starts at the beginning of the second month after your 65th birthday or at retirement, whichever is later. Option A is free once it starts to reduce. You cannot choose No Reduction for Option A.

If you are eligible to continue Option B and/or Option C into retirement, you must choose whether you want these options to reduce, as explained below.

• Option B - Additional:

At the time of retirement, you elect how many Option B multiples you want to carry into retirement. In addition, you elect if you want Full Reduction or No Reduction for each multiple. For example, an employee who has three multiples can elect to have two multiples with Full Reduction and one multiple with No Reduction. "Mixed elections" are allowed.

If you choose Full Reduction, the value of your Full Reduction Option B multiples will reduce by 2% of the pre-retirement amount each month for 50 months, at which time coverage on those multiples will end. The reduction starts at the beginning of the second month after your 65th birthday or at retirement, whichever is later. Option B Full Reduction multiples are free once the reductions start. If you choose Full Reduction, you cannot change to No Reduction.

If you choose No Reduction, the value of your No Reduction Option B multiples will not reduce. You will continue to pay the full premium for all No Reduction multiples until you die, change those multiples to Full Reduction, or cancel those multiples. If you choose No Reduction, you can change to Full Reduction at any time (unless you assigned your coverage. Then, only your assignee can change). However, if you change to Full Reduction after you reach age 65, the level of coverage you have will be as if you had originally elected Full Reduction. You will not receive a refund of premiums.

• Option C - Family:

At the time of retirement, you elect how many Option C multiples you want to carry into retirement. In addition, you elect if you want Full Reduction or No Reduction for each multiple. For example, an employee who has three multiples can elect to have two multiples with Full Reduction and one multiple with No Reduction. "Mixed elections" are allowed.

If you choose Full Reduction, the value of your Full Reduction Option C multiples will reduce by 2% of the pre-retirement amount each month for 50 months, at which time coverage on those multiples will end. The reduction starts at the beginning of the second month after your 65th birthday or at retirement, whichever is later. Option C Full Reduction multiples are free once the reductions start. If you choose Full Reduction, you cannot change to No Reduction.

Federal Employees Group Life Insurance (FEGLI) Program

If you choose No Reduction, the value of your No Reduction Option C multiples will not reduce. You will continue to pay the full premium for all No Reduction multiples until you die, change those multiples to Full Reduction, or cancel those multiples. If you choose No Reduction, you can change to Full Reduction at any time. However, if you change to Full Reduction after you reach age 65, the level of coverage you have will be as if you had originally elected Full Reduction. You will not receive a refund of premiums.

Basic Insurance — Annuitants* Cost For Each \$1,000 Of Your Basic Insurance Amount¹ Monthly

| | the TOTAI | u Reach Age 65 Y . of BOTH the Re and the Extra Pr | | |
|---|--------------------|--|---------------|--|
| You Have Full Coverage To Age 65 Then: | Regular Premium | Extra Premium for 50% or No Reduction | Total Cost | After You Reach Age 65, ² Continuing for Life |
| 75% Reduction — reduces 2% of the BIA¹ each month after you reach age 65,³ until 25% of the amount at retirement remains. | \$0.3250 | No Cost | \$0.3250 | No Cost |
| 50% Reduction — reduces 1% of the BIA¹ each month after you reach age 65,³ until 50% of the amount at retirement remains. | \$0.3250 | \$0.64 | \$0.9650 | \$0.64 |
| No Reduction — 100% of the BIA¹ remains for life. | \$0.3250 | \$1.94 | \$2.265 | \$1.94 |

^{*} These are the current FEGLI rates. They may change in future years. For more information, see the FEGLI website at www.opm.gov/insure/life.

¹ Basic Insurance Amount (BIA)—Your final annual rate of basic pay, rounded to the next even \$1,000, plus \$2,000 (or a minimum of \$10,000) (or the post-election BIA you had after your election of a partial Living Benefit). Your BIA does not include the Extra Benefit.

² The regular premium automatically stops on the first day of the month after you reach age 65. If you retire after reaching 65, you do not pay the regular premium.

³ The reduction starts at the beginning of the second month after your 65th birthday or at retirement, whichever is later.

Federal Long Term Care Insurance Program (FLTCIP)

What does this Program offer?

The FLTCIP offers insurance that helps cover the costs of certain long term care services. Long term care is the assistance you receive to perform activities of daily living – such as bathing or dressing yourself – or supervision you receive because of a severe cognitive impairment, such as Alzheimer's disease. Long term care can be provided in a facility, like a nursing home, but is most often provided at home.

Key FLTCIP facts

- The FLTCIP is **not** part of the annual Federal Benefits Open Season.
- You must apply and answer questions about your health to find out if you are approved to enroll.
- You can apply for coverage at any time using the full underwriting application; you do not have to wait for an Open Season.
- Qualified relatives, including same-sex domestic partners can also apply, with full underwriting.
- Once enrolled, you can keep your coverage even if you are no longer in an eligible group (for example, you leave your job with the Federal Government).

How much does it cost?

If you are approved for coverage, your premium is based on your age on the date your application is received and on the benefit options you select. You may pay your premiums through deductions from pay or annuity, by automatic bank withdrawal, or by direct bill.

PLEASE NOTE: Your premiums do not change because you get older or your health changes after your coverage becomes effective. However, premiums are not guaranteed. We may only increase premiums if you are among a group of enrollees whose premium is determined to be inadequate.

Am I eligible to apply?

Federal, USPS, and retired members of the uniformed services, including deferred retirees are eligible to apply. Separated employees with title to a deferred annuity, even if they are not yet receiving that annuity are also eligible to apply. There is no requirement for retirees or compensationers to be eligible for the FEHB Program in order to apply for FLTCIP.

Federal Long Term Care Insurance Program (FLTCIP)

Which family members are eligible?

Enrollment in the FLTCIP is on an individual basis. If you are eligible as a Federal retiree, your current spouse, same sex domestic partner (other than that of retired members of the uniformed services), and your adult children at least 18 years old, including adopted or stepchildren, are eligible to apply for coverage, even if you do not. Surviving spouses receiving a survivor annuity and his or her current spouse, as well as adult children of surviving spouses receiving a survivor annuity are also eligible to apply.

For more information on eligibility, visit www.ltcfeds.com/eligibility.

How do I apply?

You apply by completing an application found at www.ltcfeds.com or by calling 1-800-LTC-FEDS. You must pass a medical screening (called underwriting). Certain medical conditions, or combinations of conditions, will prevent some people from being approved for coverage. By applying while you're in good health, you could avoid the risk of having a future change in your health disqualify you from obtaining coverage. Also, the younger you are when you apply, the lower your premiums.

You and your qualified relatives, including same-sex domestic partners may apply anytime using the full underwriting application.

What should I consider in making my decision to participate in this Program?

Remember that FEHB plans do not cover the cost of long term care. While Medicare covers some care in nursing homes and at home, it does so only for a limited time, subject to restrictions. The need for long term care can strike anyone at any age and the cost of care can be substantial.

Be sure to visit <u>www.ltcfeds.com</u> for the most up-to-date information about the FLTCIP before deciding whether to apply.

How do I get more information about this Program?

Call 1-800-LTC-FEDS (1-800-582-3337), (TTY 1-800-843-3557) or visit <u>www.ltcfeds.com</u>.

This page intentionally left blank

Appendix A FEHB Program Features

No waiting periods. You can use your benefits as soon as your coverage becomes effective. There are no pre-existing condition limitations even if you change plans.

A choice of coverage. You can choose Self Only coverage just for you, or Self and Family coverage for you, your spouse, and children under age 26. Under certain circumstances, your FEHB enrollment may cover your disabled child 26 years old or older who is incapable of self-support.

A choice of plans and options. The FEHB Program offers Fee-for-Service plans, plans offering a Point-of-Service product, Health Maintenance Organizations, High Deductible Health Plans, and Consumer-Driven Health Plans.

A Government contribution. The Government pays 72 percent of the average premium of all plans toward the total cost of your premium, but not more than 75 percent of the total premium for any plan.

Salary deduction. You pay your share of the premium through a monthly deduction from your annuity check.

Enrollment opportunities. Each year you can enroll or change your health plan enrollment during Open Season. Open Season runs from the Monday of the second full work week in November through the Monday of the second full work week in December. Also, Qualifying Life Events (QLEs) allow for certain types of changes throughout the year; see your human resource office or retirement system for details.

Continued group coverage. The FEHB Program offers continued FEHB coverage:

- for you and your family when you retire from Federal service (normally you need to be covered under the FEHB Program for the five years of service immediately before you retire),
- for your former spouse if you divorce and he or she has a qualifying court order (see your human resources office for more information),
- for your family if you die, or
- for you and your family when you move, transfer, go on leave without pay, or enter military service (certain rules about coverage and premium amounts apply; see your human resources office).

Coverage after FEHB ends. The FEHB Program offers temporary continuation of coverage (TCC) and conversion to non-group (private) coverage:

- for you and your family if you leave Federal service (including when you are not eligible to carry FEHB into retirement),
- for your covered child if he or she turns age 26, or
- for your former spouse if you divorce and he or she does not have a qualifying court order (see your human resource office for more information).

If you lose coverage under the FEHB Program, you should automatically receive a Certificate of Group Health Plan Coverage from the last FEHB plan to cover you. If not, the plan must give you one on request. This certificate may be important to qualify for benefits if you join a non-FEHB plan.

Appendix B Choosing an FEHB Plan

What type of health plan is best for you?

You have some basic questions to answer about how you pay for and access medical care. Here are the different types of plans from which to choose.

| Types of Plans | Choice of doctors, hospitals, pharmacies, and other providers | Specialty care | Out-of-pocket costs | Paperwork |
|--|---|---|--|---|
| Fee-for-Service w/PPO (Preferred Provider Organization) | You must use the plan's network to reduce your out-of-pocket costs. For BCBS Basic Option, you must use Preferred providers for your care to be eligible for benefits. | Referral not required to get benefits. | You pay fewer costs if you use a PPO provider than if you don't. | Some, if you don't use network providers. |
| Health Maintenance Organization | You generally must use the plan's network to reduce your out-of-pocket costs. | Referral generally required from primary care doctor to get benefits. | Your out-of-pocket costs are generally limited to copayments. | Little, if any. |
| Point-of-Service | You must use the plan's network to reduce your out-of-pocket costs. You may go outside the network but you will pay more. | Referral generally required to get maximum benefits. | You pay less if you use a network provider than if you don't. | Little, if you use the network. You have to file your own claims if you don't use the network. |
| Consumer-Driven Plans | You may use network and non-network providers. You will pay more by not using the network. | Referral not required to get maximum benefits from PPOs. | You will pay an annual deductible and cost-sharing. You pay less if you use the network. | Some, if you don't use network providers. You file a claim to certain reimbursement from your HRA. |
| High Deductible Health Plans w/Health Savings Account (HSA) or Health Reimbursement Arrangement (HRA) | Some plans are network only, others pay something even if you do not use a network provider. | Referral not required to get maximum benefits from PPOs. | You will pay an annual deductible and cost-sharing. You pay less if you use the network. | Some, if you don't use network providers. If you have an HSA or HRA account, you may have to file a claim to obtain reimbursement. |

Appendix B Choosing an FEHB Plan

What should you consider when choosing a plan?

Having a variety of plans to choose from is a good thing, but it can make the process confusing. We have a tool on our website that will help you narrow your plan choice based on the benefits that are important to you; go to www.opm.gov/healthcare-insurance/healthcare/plan-information/compare-plans You can also find help in selecting a plan using tools provided by PlanSmartChoice and Consumer's Checkbook at www.opm.gov/healthcare-insurance/healthcare/plan-information.

Ask yourself these questions:

- **1.** How much does the plan cost? This includes the premium you pay.
- **2. What benefits does the plan cover?** Make sure the plan covers the services or supplies that are important to you, and know its limitations and exclusions.
- **3. What are my out-of-pocket costs?** Does the plan charge a deductible (the amount you must first pay before the plan begins to pay benefits)? What is the copayment or coinsurance (the amount you share in the cost of the service or supply)?
- **4. Who are the doctors, hospitals, and other care providers I can use?** Your costs are lower when you use providers who are part of the plan; these are "in-network" providers.
- **5.** How well does my plan provide quality care? Quality care varies from plan to plan, and here are three sources for reviewing quality.
 - Member survey results evaluations by current plan members are posted within the health plan benefit charts in this Guide.
 - Effectiveness of care how a plan performs in preventing or treating common conditions is measured by the Healthcare Effectiveness Data and Information Set and is found at www.opm.gov/healthcare-insurance/healthcare/plan-information/quality-healthcare-scores
 - Accreditation evaluations of health plans by independent accrediting organizations. Check the cover of your health plan's brochure for its accreditation level or go to http://reportcard.ncga.org/plan/external/plansearch.aspx.

Appendix B Choosing an FEHB Plan

Definitions

Brand name drug - A prescription drug that is protected by a patent, supplied by a single company, and marketed under the manufacturer's brand name.

Coinsurance - The amount you pay as your share for the medical services you receive, such as a doctor's visit. Coinsurance is a percentage of the plan's allowance for the service (you pay 20%, for example).

Copayment - The amount you pay as your share for the medical services you receive, such as a doctor's visit. A copayment is a fixed dollar amount (you pay \$15, for example).

Deductible - The dollar amount of covered expenses an individual or family must pay before the plan begins to pay benefits. There may be separate deductibles for different types of services. For example, a plan can have a prescription drug benefit deductible separate from its calendar year deductible.

Formulary or Prescription Drug List - A list of both generic and brand name drugs, often made up of different cost-sharing levels or tiers, that are preferred by your health plan. Health plans choose drugs that are medically safe and cost effective. A team including pharmacists and physicians determines the drugs to include in the formulary.

Generic Drug - A generic medication is an equivalent of a brand name drug. A generic drug provides the same effectiveness and safety as a brand name drug and usually costs less. A generic drug may have a different color or shape than the brand name, but it must have the same active ingredients, strength, and dosage form (pill, liquid, or injection).

In-Network - You receive treatment from the doctors, clinics, health centers, hospitals, medical practices, and other providers with whom your plan has an agreement to care for its members.

Out-of-Network - You receive treatment from doctors, clinics, health centers, hospitals, and medical practices other than those with whom the plan has an agreement at additional cost. Members who receive services outside the network may pay all charges.

Provider - A doctor, hospital, health care practitioner, pharmacy, or health care facility.

Qualifying Life Events - An event that may allow participants in the FEHB Program to change their health benefits enrollment outside of an Open Season. These events also apply to employees under premium conversion and include such events as change in family status, loss of FEHB coverage due to termination or cancellation, and change in employment status.

Additional definitions are located at the beginning of the sections introducing the different types of health plans.

Appendix C

Qualifying Life Events (QLEs) that May Permit Change in Your FEHB Enrollment for Individuals Who are Not Participating in Premium Conversion

Below is a brief list of the more common QLEs. Be aware that time limits apply for requesting changes. A complete listing of QLEs can be found at www.opm.gov/forms/pdf fill/sf2809.pdf. For more details about these and other QLEs, contact your Retirement System office. Enrollment may be cancelled or changed from Family to Self Only at any time.

| | From Not Enrolled to Enrolled | From Self Only to Self and Family | From One Plan or Option to Another |
|--|-------------------------------|--------------------------------------|---------------------------------------|
| Open Season | No | Yes | Yes |
| Change in family status, for example: marriage, birth or death of family member, adoption, legal separation or divorce. | No | Yes | Yes |
| Annuitant or eligible family member loses FEHB coverage due to termination, cancellation, or change to Self Only of the covering enrollment. | Yes | Yes | Yes |
| Annuitant (or covered family member) enrolled in an FEHB health maintenance organization (HMO) moves or becomes employed outside the geographic area from which the FEHB carrier accepts enrollment or, if already outside the area, moves further from this area. | Not Applicable | Yes | Yes |
| On becoming eligible for Medicare. (This change may be made once in a lifetime.) | Not Applicable | No | Yes |

Appendix D FEHB Member Survey Results

Each year FEHB plans with 500 or more subscribers mail the Consumers Assessment of Healthcare Providers and Systems (CAHPS)¹ to a random sample of plan members. For Health Maintenance Organizations (HMO)/Point-of-Service (POS) and High Deductible Health Plans (HDHP) and Consumer-Driven Health Plans (CDHP), the sample includes all commercial plan members, including non-Federal members. For Fee-for-Service (FFS)/Preferred Provider Organization (PPO) plans, the sample includes Federal members only. The CAHPS survey asks questions to evaluate members' satisfaction with their health plans. Independent vendors certified by the National Committee for Quality Assurance administer the surveys.

OPM reports each plan's scores on the various survey measures by showing the percentage of satisfied members on a scale of 0 to 100. Also, we list the national average for each measure. Since we offer HMO plans, FFS/PPO plans, HDHP, and CDHP plans, we compute a separate national average for each plan type.

Survey findings and member ratings are provided for the following key measures of member satisfaction:

- Overall Plan Satisfaction This measure is based on the question, "Using any number from 0 to 10, where 0 is the worst health plan possible and 10 is the best health plan possible, what number would you use to rate your health plan?" We report the percentage of respondents who rated their plan 8 or higher.
- **Getting Needed Care** How often was it easy to get an appointment, the care, tests, or treatment you thought you needed through your health plan?
- **Getting Care Quickly** When you needed care right away, how often did you get care as soon as you thought you needed? Not counting the times you needed care right away, how often did you get an appointment at a doctor's office or clinic as soon as you thought you needed?
- How Well Doctors Communicate How often did your personal doctor explain things in a way that was easy to understand? How often did your personal doctor listen carefully to you, show respect for what you had to say, and spend enough time with you?
- Customer Service How often did the written materials or the Internet provide the information you needed about how your health plan works? How often did your health plan's customer service give you the information or help you needed? How often were the forms from your health plan easy to fill out?
- Claims Processing How often did your health plan handle your claims quickly and correctly?
- **Plan Information on Costs** How often were you able to find out from your health plan how much you would have to pay for a health care service or equipment, or for specific prescription drug medicines?

In evaluating plan scores, you can compare individual plan scores against other plans and against the national averages. Generally, new plans and those with fewer than 500 FEHB subscribers do not conduct CAHPS. Therefore, some of the plans listed in the Guide will not have survey data.

¹ CAHPS is a registered trademark of the Agency for Healthcare Research and Quality (AHRQ).

Appendix E FEHB Plan Comparison Charts

Nationwide Fee-for-Service Plans (Pages 24 through 27)

Fee-for-Service (FFS) plans with a Preferred Provider Organization (PPO) – A Fee-for-Service plan provides flexibility in using medical providers of your choice. You may choose medical providers who have contracted with the health plan to offer discounted charges. You may also choose medical providers who do not contract with the plan, but you will pay more of the cost.

Medical providers who have contracts with the health plan (Preferred Provider Organization or PPO) have agreed to accept the health plan's reimbursement. You usually pay a copayment or a coinsurance amount and do not file claims or other paperwork. Going to a PPO hospital does not guarantee PPO benefits for all services received in the hospital, however. Lab work, radiology, and other services from independent practitioners within the hospital are frequently not covered by the hospital's PPO agreement. If you receive treatment from medical providers who are not contracted with the health plan, you either pay them directly and submit a claim for reimbursement to the health plan or the health plan pays the provider directly according to plan coverage, and you pay a deductible, coinsurance or the balance of the billed charge. In any case, you pay a greater amount in out-of-pocket costs.

PPO-only – A PPO-only plan provides medical services only through medical providers that have contracts with the plan. With few exceptions, there is no medical coverage if you or your family members receive care from providers not contracted with the plan.

Fee-for-Service plans open only to specific groups – Several Fee-for-Service plans that are sponsored or underwritten by an employee organization strictly limit enrollment to persons who are members of that organization. If you are not certain if you are eligible, check with your human resources office first.

The Health Maintenance Organization (HMO) and Point-of-Service (POS) section begins on page 29.

The High Deductible Health Plan (HDHP) and Consumer Driven-Health Plan (CDHP) section begins on page 68.

The tables on the following pages highlight selected features that may help you narrow your choice of health plans. The tables do not show all of your possible out-of-pocket costs. All benefits are subject to the definitions, limitations, and exclusions set forth in each plan's Federal brochure which is the official statement of benefits available under the plan's contract with the Office of Personnel Management. Always consult plan brochures before making your final decision

Nationwide Fee-for-Service Plans

How to read this chart:

The table below highlights selected features that may help you narrow your choice of health plans. *Always consult plan brochures before making your final decision*. The chart does not show all of your possible out-of-pocket costs.

The **Deductibles** shown are the amount of covered expenses that you pay before your health plan begins to pay.

Calendar Year deductibles for families are two or more times the per person amount shown.

In some plans your combined **Prescription Drug** purchases from Mail Order and local pharmacies count toward the deductible. In other plans, only purchases from local pharmacies count. Some plans require each family member to meet a per person deductible.

The **Hospital Inpatient** deductible is what you pay each time you are admitted to a hospital.

Doctors shows what you pay for inpatient surgical services and for office visits.

Your share of **Hospital Inpatient Room and Board** covered charges is shown.

| | | | Enrollment Code | | Premium You Paid in 2013 | | Premium You Will Pay in 2014 | |
|---|---------------------|--------------|--------------------|--------------|--------------------------------|--------------|------------------------------------|--|
| Plan Name: Open to All | Telephone Number | Self only | Self & family | Self only | Self & family | Self only | Self & family | |
| APWU Health Plan (APWU) -high | 800-222-2798 | 471 | 472 | 132.72 | 300.10 | 136.70 | 309.10 | |
| Blue Cross and Blue Shield Service Benefit Plan (BCBS) -std | Local phone # | 104 | 105 | 186.14 | 433.63 | 190.28 | 444.12 | |
| Blue Cross and Blue Shield Service Benefit Plan (BCBS) -basic | Local phone # | 111 | 112 | 127.99 | 299.70 | 132.09 | 309.30 | |
| GEHA Benefit Plan (GEHA) -high | 800-821-6136 | 311 | 312 | 197.51 | 468.86 | 203.17 | 483.10 | |
| GEHA Benefit Plan (GEHA) -std | 800-821-6136 | 314 | 315 | 97.36 | 221.41 | 104.18 | 236.91 | |
| MHBP -std | 800-410-7778 | 454 | 455 | 209.32 | 504.59 | 209.13 | 505.65 | |
| MHBP -Value Plan | 800-410-7778 | 414 | 415 | 93.40 | 222.69 | 113.02 | 269.46 | |
| NALC -high | 888-636-6252 | 321 | 322 | 160.66 | 326.04 | 161.22 | 327.27 | |
| NALC Value Option | 888-636-6252 | KM1 | KM2 | New Plan | New Plan | 90.01 | 195.46 | |
| SAMBA -high | 800-638-6589 | 441 | 442 | 248.19 | 637.52 | 275.23 | 703.56 | |
| SAMBA -std | 800-638-6589 | 444 | 445 | 131.71 | 300.81 | 131.71 | 300.81 | |

Plan Name: Open Only to Specific Groups

| Compass Rose Health Plan (CRHP) -high | 888-438-9135 | 421 | 422 | 154.57 | 385.19 | 156.13 | 390.39 |
|--|--------------|-----|-----|--------|--------|--------|--------|
| Foreign Service Benefit Plan (FS) -high | 202-833-4910 | 401 | 402 | 124.11 | 305.79 | 125.35 | 308.85 |
| Panama Canal Area Benefit Plan (PCABP) -high | 800-424-8196 | 431 | 432 | 111.70 | 233.16 | 111.70 | 233.16 |
| Rural Carrier Benefit Plan (Rural) -high | 800-638-8432 | 381 | 382 | 189.73 | 311.37 | 189.13 | 302.10 |

The information contained in this Guide is not the official statement of benefits. Each plan's Federal brochure is the official statement of benefits.

Prescription Drugs – Prescription Drug Payment Levels Plans use terms such as Level (L I, L II) or Tier (T1, T2,) to show what you pay for generic or brand name prescription drugs. The payment levels that plans use follow: **L I or Tier 1** includes generic drugs, but may include some preferred brands. **L II or Tier 2** includes preferred brands and may include some generics. **L III or Tier 3** includes non-preferred brands, other covered drugs, and with some exceptions, specialty drugs. **L IV or Tier 4** includes mostly preferred specialty drugs. **L V or Tier 5** generally includes non-preferred specialty drugs.

Mail Order Discounts – If your plan has a Mail Order program (typically for maintenance drugs) and its response is **"Yes"**, in general, its Mail Order program is superior to its retail pharmacy benefit (e.g., you obtain a greater quantity for less cost than retail pharmacy purchases). If your plan does not have a Mail Order program or it does not offer a superior benefit to retail pharmacy purchases, the response will be **"No"**.

The prescription drug copayments or coinsurances described in this chart do not represent the complete range of cost-sharing under these plans. Many plans have variations in their prescription drug benefits (e.g., you pay the greater of a dollar amount or a percentage, or you pay one amount for your first prescription and then a different amount for refills). **You must read the plan brochure for a complete description of prescription drug and all other benefits.**

| | | | Medical-Surgical – You Pay | | | | | | | | | | |
|-------------|----------------|------------------|----------------------------|-----------------------|------------------|-----------------------------------|------------------|-----------------------|--|-------------------------|--|--|--|
| | | | Deductible | | | Copay (\$)/Coinsurance (%) | | | | | | | |
| | Benefit | Per l | Person | ** . 1 | Doo | ctors | Hospital | | Prescription Drugs | | | | |
| Plan | Туре | Calendar Year | Prescription Drug | Hospital Inpatient | Office Visits | Inpatient Surgical Services | Inpatient R&B | Level I | Level II / Level III | Mail Order Discounts | | | |
| | | | | | | | | | | | | | |
| APWU -high | PPO | \$275 | None | None | \$18 | 10% | 10% | \$8 | 25%/25% | Yes | | | |
| | Non-PPO | \$500 | None | \$300 | 30%+diff. | 30%+diff. | 30% | 50% | 50%/50% | Yes | | | |
| BCBS -std | PPO | \$350 | None | \$250 | \$20 | 15% | Nothing | 20%/15% Medicare B | T2 30%/\$80 T3 45%/\$105 | Yes | | | |
| | Non-PPO | \$350 | None | \$350 + 35%+ | 35%+ | 35%+ | Nothing | 45%+ T1-T5 | T4 30%/\$35/\$95 T5 30%/\$55/\$155 | Yes | | | |
| BCBS -basic | PPO | None | None | \$175/day \$875 Max | \$25 | \$200 | Nothing | \$10/30day \$30/90day | T2 \$45 T3 50%(\$55Min) T4 \$50to\$140 T5 \$70to\$195 | N/A | | | |
| GEHA -high | PPO | \$350 | None | \$100 | \$20 | 10% | Nothing | \$10 | 25% Max \$150/N/A | Yes | | | |
| | Non-PPO | \$350 | None | \$300 | 25% | 25% | Nothing | \$10 | 25% Max \$150 +/N/A | Yes | | | |
| GEHA -std | PPO | \$350 | None | None | \$10 | 15% | 15% | \$10 | 50% Max \$200/N/A | Yes | | | |
| | Non-PPO | \$350 | None | None | 35% | 35% | 35% | \$10 | 50% Max \$200 +/N/A | Yes | | | |
| MHBP -std | PPO | \$400 | None | \$200 | \$20 | 10% | Nothing | \$5 | 30%(\$200 max)/50%(\$200 max) | Yes | | | |
| | Non-PPO | \$600 | None | \$500 | 30% | 30% | 30% | 50% | 50%/50% | Yes | | | |
| MHBP -Value | PPO | \$600 | None | None | \$30 | 20% | 20% | \$10 | 45%/75% | Yes | | | |
| | Non-PPO | \$900 | Not Covered | None | 40% | 40% | 40% | Not Covered | Not Covered | Yes | | | |
| NALC -high | PPO Non-PPO | \$300 \$300 | None None | \$200 \$350 | \$20 30% | 15% 30% | Nothing 30% | 20% 45%+ | 30%/45% 45%+/45%+ | Yes Yes | | | |
| NALC Value | Non-PPO | \$4,000 | None | 50% | 50% | 50% | 50% | 50% | 50%/50%+ | No | | | |
| | PPO | \$2,000 | None | 20% | 20% | 20% | 20% | \$10 | \$40/\$60 | No | | | |
| SAMBA -high | PPO Non-PPO | \$300 \$300 | None None | \$200 \$300 | \$20 30% | 10% 30% | Nothing 30% | | 20%(\$55 max)/35%(\$100 max) 20%(\$55 max)/35%(\$100 max) | Yes Yes | | | |
| SAMBA -std | PPO | \$350 | None | \$150 up to \$450 | \$20 | 15% | Nothing | \$8 | 30%(\$70 max)/40%(\$110 max) | Yes | | | |
| | Non-PPO | \$350 | None | \$200 up to \$600 | 35% | 35% | 35% | \$8 | 30%(\$70 max)/40%(\$110 max) | Yes | | | |

| CRHP | PPO | \$350 | None | \$200 | \$15 | 10% | Nothing | \$5 | \$35/30% or \$50 | Yes |
|-------|----------------|----------------|----------------|------------------|-------------|------------|-------------|--------------|--|------------|
| | Non-PPO | \$400 | None | \$400 | 30% | 30% | 30% | \$5 | \$35/30% or \$50 | Yes |
| FS | PPO Non-PPO | \$250 \$300 | None None | Nothing \$200 | 10% 30% | 10% 30% | Nothing 20% | \$10 \$10 | 25%/\$30min/30%/\$50min 25%/\$30min/30%/\$50min | Yes Yes |
| PCABP | PPO | None | None | \$25 | \$5 | Nothing | Nothing | 20% | 20%/20% | No |
| | Non-PPO | None | None | \$100 | 50% | 50% | 50% | 20% | 20%/20% | No |
| Rural | PPO Non-PPO | \$350 \$400 | \$200 \$200 | \$100 \$300 | \$20 25% | 10% 25% | Nothing 25% | 30% 30% | 30%/30% 30%/30% | Yes Yes |

^{*}The Panama Canal Area Plan provides a Point-of-Service product within the Republic of Panama.

Nationwide Fee-for-Service Plans

Member Survey results are collected, scored, and reported by an independent organization – not by the health plans. See Appendix D for a fuller explanation of each survey category.

| Overall Plan Satisfaction | How would you rate your overall experience with your health plan? |
|---------------------------------|--|
| Getting Needed Care | • How often was it easy to get an appointment, the care, tests, or treatment you thought you needed through your health plan? |
| Getting Care Quickly | When you needed care right away, how often did you get care as soon as you thought you needed? Not counting the times you needed care right away, how often did you get an appointment at a doctor's office or clinic as soon as you thought you needed? |
| How Well Doctors Communicate | How often did your personal doctor explain things in a way that was easy to understand? How often did your personal doctor listen carefully to you, show respect for what you had to say, and spend enough time with you? |
| Customer Service | How often did written materials or the Internet provide the information you needed about how your health plan works? How often did your health plan's customer service give you the information or help you needed? How often were the forms from your health plan easy to fill out? |
| Claims Processing | How often did your health plan handle your claims quickly and correctly? |
| Plan Information on Costs | How often were you able to find out from your health plan how much you would have to pay for a health care service or equipment, or for specific prescription drug medicines? |

| | | | Mei | mber Sur | vey Resu | lts | | |
|--|--------------|---------------------------|---------------------|----------------------|------------------------------|------------------|----------------------|---------------------------|
| Plan Name: Open to All | Plan Code | Overall plan satisfaction | Getting needed care | Getting care quickly | How well doctors communicate | Customer service | Claims processing | Plan Information on Costs |
| FFS National | Average | 80.5 | 92.7 | 91.7 | 95.1 | 91.1 | 93.4 | 71.6 |
| APWU Health Plan -high | 47 47 | 77.2 | 92.7 | 93.5 | 95.1 | 89 | 92.1 | 68.2 |
| Blue Cross and Blue Shield Service Benefit Plan -std | 10 10 | 83.5 | 94.6 | 91.7 | 95.5 | 92.6 | 95.6 | 70.3 |
| Blue Cross and Blue Shield Service Benefit Plan -basic | 11 | 75.7 | 89.6 | 89.1 | 95 | 92.1 | 93.6 | 64.3 |
| GEHA Benefit Plan -high | 31 31 | 83.8 | 93.4 | 92.2 | 96.1 | 91.2 | 92.9 | 69.9 |
| GEHA Benefit Plan -std | 31 31 | 72.5 | 90.7 | 89.5 | 94.9 | 87.5 | 92.6 | 68.8 |
| MHBP -std | 45 45 | 84 | 93.8 | 91.6 | 93.5 | 90.6 | 95.4 | 69.6 |
| MHBP -Value Plan | 41 41 | 63 | 90.8 | 85.7 | 92.9 | 86.6 | 88.7 | 63.6 |
| NALC -high | 32 32 | 85.6 | 93.6 | 92.2 | 95.9 | 93.4 | 96.5 | 77.1 |
| NALC -Value Option | KM KM | | | | | | | |
| SAMBA -high | 44 44 | 89.7 | 94.7 | 94.3 | 96 | 94.6 | 95.3 | 78.9 |
| SAMBA -std | 44 44 | 81.6 | 93 | 90.5 | 95.6 | 91.1 | 94.6 | 75.7 |

Plan Name: Open Only to Specific Groups

| FFS National A | verage | 80.5 | 92.7 | 91.7 | 95.1 | 91.1 | 93.4 | 71.6 |
|--------------------------------|----------|------|------|------|------|------|------|------|
| Compass Rose Health Plan | 42 42 | 83.7 | 94.1 | 94.5 | 96.2 | 94 | 92.7 | 74.7 |
| Foreign Service Benefit Plan | 40 40 | 79.8 | 89.8 | 90.9 | 93.5 | 89.2 | 88.9 | 72.1 |
| Panama Canal Area Benefit Plan | 43 43 | | | | | | | |
| Rural Carrier Benefit Plan | 38 38 | 86.5 | 94.6 | 94.7 | 96.7 | 92.8 | 96.6 | 77.3 |

Fee-for-Service Plans – Blue Cross and Blue Shield Service Benefit Plan – Member Survey Results for Select States

Again this year we are providing more detailed information regarding the quality of services provided by our health plans. We are including the results of the Member Satisfaction survey at the *state level* for eight local Blue Cross Blue Shield (BCBS) Plans.

| | | | | į | Member | Survey R | esults | | |
|---|----------------------|--------------|---------------------------|------------------------|----------------------|------------------------------|------------------|----------------------|---------------------------------|
| Plan Name | Location | Plan Code | Overall plan satisfaction | Getting needed care | Getting care quickly | How well doctors communicate | Customer service | Claims processing | Plan Information on Costs |
| | FFS National A | | 80.5 | 92.7 | 91.7 | 95.1 | 91.1 | 93.4 | 71.6 |
| Blue Cross and Blue Shield Service - Standard | Arizona | 10 | 85.1 | 90.5 | 91.9 | 93.3 | 93.8 | 96.9 | 72.4 |
| Benefit Plan - Basic | | 11 | 74.7 | 89.8 | 88.4 | 92.3 | 91.4 | 92.8 | 68.0 |
| Blue Cross and Blue Shield Service - Standard | California | 10 | 80.9 | 91.5 | 89.7 | 95.4 | 88.1 | 93.7 | 67.7 |
| Benefit Plan - Basic | | 11 | 70.5 | 87.3 | 84.0 | 94.3 | 91.0 | 91.2 | 61.6 |
| Blue Cross and Blue Shield Service - Standard | District of Columbia | 10 | 76.8 | 93.5 | 93.0 | 95.1 | 88.2 | 89.8 | 65.7 |
| Benefit Plan - Basic | | 11 | 69.1 | 89.3 | 87.4 | 94.0 | 88.1 | 92.2 | 62.2 |
| Blue Cross and Blue Shield Service - Standard | Florida | 10 | 86.4 | 94.2 | 92.2 | 95.2 | 93.4 | 95.4 | 73.3 |
| Benefit Plan - Basic | | 11 | 80.6 | 91.6 | 89.4 | 94.7 | 91.6 | 93.7 | 66.0 |
| Blue Cross and Blue Shield Service - Standard | Illinois | 10 | 86.1 | 93.3 | 93.4 | 95.5 | 90.1 | 97.2 | 71.2 |
| Benefit Plan - Basic | | 11 | 79.6 | 91.2 | 88.1 | 95.0 | 93.6 | 93.8 | 65.3 |
| Blue Cross and Blue Shield Service - Standard | Maryland | 10 | 85.7 | 93.1 | 91.7 | 95.4 | 89.7 | 95.6 | 71.3 |
| Benefit Plan - Basic | | 11 | 77.0 | 89.7 | 89.8 | 94.0 | 92.1 | 96.7 | 66.6 |
| Blue Cross and Blue Shield Service - Standard | Texas | 10 | 88.7 | 93.4 | 93.1 | 95.0 | 93.6 | 95.7 | 72.1 |
| Benefit Plan - Basic | | 11 | 82.5 | 89.8 | 88.3 | 95.5 | 91.0 | 96.7 | 61.7 |
| Blue Cross and Blue Shield Service - Standard | Virginia | 10 | 87.1 | 92.4 | 92.9 | 96.6 | 91.4 | 95.9 | 70.8 |
| Benefit Plan - Basic | | 11 | 78.2 | 90.1 | 89.4 | 96.2 | 91.7 | 96.0 | 68.1 |

The tables on the following pages highlight selected features that may help you narrow your choice of health plans. The tables do not show all of your possible out-of-pocket costs. All benefits are subject to the definitions, limitations, and exclusions set forth in each plan's Federal brochure which is the official statement of benefits available under the plan's contract with the Office of Personnel Management. Always consult plan brochures before making your final decision.

Appendix E FEHB Plan Comparison Charts

Health Maintenance Organization Plans and Plans Offering a Point-of-Service Product (Pages 30 through 69)

Health Maintenance Organization (HMO) – A Health Maintenance Organization provides care through a network of physicians and hospitals in particular geographic or service areas. HMOs coordinate the health care service you receive and free you from completing paperwork or being billed for covered services. Your eligibility to enroll in an HMO is determined by where you live or, for some plans, where you work.

- The HMO provides a comprehensive set of services as long as you use the doctors and hospitals affiliated with the HMO. HMOs charge a copayment for primary physician and specialist visits and sometimes a copayment for in-hospital care.
- Most HMOs ask you to choose a doctor or medical group as your primary care physician (PCP). Your PCP provides
 your general medical care. In many HMOs, you must get authorization or a "referral" from your PCP to see other
 providers. The referral is a recommendation by your physician for you to be evaluated and/or treated by a different
 physician or medical professional. The referral ensures that you see the right provider for the care appropriate
 to your condition.
- Medical care from a provider not in the plan's network is not covered unless it's emergency care or your plan has an arrangement with another plan.

Plans Offering a Point-of-Service (POS) Product – A Point-of-Service plan is like having two plans in one – an HMO and an FFS plan. A POS allows you and your family members to choose between using, (1) a network of providers in a designated service area (like an HMO), or (2) Out-of-Network providers (like an FFS plan). When you use the POS network of providers, you usually pay a copayment for services and do not have to file claims or other paperwork. If you use non-HMO or non-POS providers, you pay a deductible, coinsurance, or the balance of the billed charge. In any case, your out-of-pocket costs are higher and you file your own claims for reimbursement.

The tables on the following pages highlight what you are expected to pay for selected features under each plan. *Always consult plan brochures before making your final decision*.

Primary care/Specialist office visit copay – Shows what you pay for each office visit to your primary care doctor and specialist. Contact your plan to find out what providers it considers specialists.

Hospital per stay deductible – Shows the amount you pay when you are admitted into a hospital.

Prescription drugs – Prescription Drug Payment Levels Plans use terms such as Level (L I, L II) or Tier (T1, T2) to show what you pay for generic or brand name prescription drugs. The payment levels that plans use follow: **L I or Tier 1** includes generic drugs, but may include some preferred brands. **L II or Tier 2** includes preferred brands and may include some generics. **L III or Tier 3** includes non-preferred brands, other covered drugs, and with some exceptions, specialty drugs. **L IV or Tier 4** includes mostly preferred specialty drugs. **L V or Tier 5** generally includes non-preferred specialty drugs.

Mail Order Discounts – If your plan has a Mail Order program (typically for maintenance drugs) and its response is "**Yes**", in general, its Mail Order program is superior to its retail pharmacy benefit (e.g., you obtain a greater quantity for less cost than retail pharmacy purchases). If your plan does not have a Mail Order program or it does not offer a superior benefit to retail pharmacy purchases, the response will be "**No**".

Member Survey Results – See Appendix D for a description.

Health Maintenance Organization (HMO) and Point-of-Service (POS) Plans

See page 29 for an explanation of the columns on these pages.

| | | Enrollment Code | | Premium You Paid in 2013 | | Premium You Will Pay in 2014 | |
|---|---------------------|--------------------|---------------|--------------------------------|---------------|------------------------------------|---------------|
| Plan Name – Location | Telephone Number | Self only | Self & family | Self only | Self & family | Self only | Self & family |
| | | | | | | | |
| Alabama | | | | | | | |
| Aetna Value Plan- Most of Alabama | 877-459-6604 | F54 | F55 | 124.37 | 282.43 | 130.58 | 296.56 |
| | | | | | | | |
| Alaska | | | | | | | |
| Aetna Value Plan- Most of Alaska | 877-459-6604 | JS4 | JS5 | New Plan | New Plan | 172.58 | 411.40 |
| | | | | | | | |
| Arizona | | | | | | | |
| Aetna Value Plan- All of Arizona | 877-459-6604 | G54 | G55 | 122.12 | 277.32 | 128.22 | 291.19 |
| Aetna Open Access -High- Phoenix and Tucson Areas | 877-459-6604 | WQ1 | WQ2 | 224.96 | 623.15 | 334.82 | 891.88 |
| Health Net of Arizona, IncHigh- Maricopa/Pima/Other AZ counties | 800-289-2818 | A71 | A72 | 214.19 | 668.30 | 265.48 | 803.03 |
| Health Net of Arizona, IncStd- Maricopa/Pima/Other AZ counties | 800-289-2818 | A74 | A75 | 131.09 | 406.72 | 195.09 | 624.76 |
| Humana Health Plan, IncHigh- Phoenix | 888-393-6765 | BF1 | BF2 | New Plan | New Plan | 138.80 | 308.82 |
| Humana Health Plan, IncStd- Phoenix | 888-393-6765 | BF4 | BF5 | New Plan | New Plan | 124.91 | 277.94 |
| Humana Health Plan, IncHigh- Tucson | 888-393-6765 | C71 | C72 | New Plan | New Plan | 158.25 | 352.10 |
| Humana Health Plan, IncStd- Tucson | 888-393-6765 | C74 | C75 | New Plan | New Plan | 131.49 | 292.56 |
| Arkansas | | | | | | | |
| Arkansas Aetna Value Plan- Most of Arkansas | 877-459-6604 | F54 | F55 | 124.37 | 282.43 | 130.58 | 296.56 |
| Teeth (Mac I lat 1900 of the along) | 0,7-13,7-0001 | 1)1 | 1)) | 141.3/ | 202.13 | 1,0.,0 | 2,0.,0 |
| QualChoice -High- All of Arkansas | 800-235-7017 | DH1 | DH2 | 180.07 | 469.23 | 303.53 | 760.56 |
| QualChoice -Std- All of Arkansas | 800-235-7017 | DH4 | DH5 | 115.73 | 271.02 | 142.96 | 384.52 |

| | | | | Prescription Drugs | | | Member Survey Results | | | | | | |
|---|---------------------------|--|------------------------------------|-----------------------|---|---------------------------|------------------------------|------------------------|-------------------------|------------------------------|---------------------|----------------------|------------------|
| lan Name – Locatio | n | Primary care/ Specialist office copay | Hospital per stay deductible | Level I | Level II/ | Mail order discount | Overall plan satisfaction | Getting needed care | Getting care quickly | How well doctors communicate | Customer service | Claims processing | Plan Information |
| | | | | HMO/I | POS Nationa | l Average | 67.9 | 86.4 | 84.9 | 94.2 | 87.7 | 87.5 | 64 |
| Alabama | | | | | | | | | | | | | |
| Aetna Value Plan Aetna Value Plan | In-Network Out-Network | 1 3. 1 | 20% 40% | \$10 50%+ | 30%to\$600/50% to\$1200 50%+/50%+ | Yes No | | | | | | | |
| Alaska | | | | | | | | | | | | | |
| Aetna Value Plan Aetna Value Plan | In-Network Out-Network | 1 1 1 | 20% 40% | \$10 50%+ | 30%to\$600/50% to\$1200 50%+/50%+ | Yes No | | | | | | | |
| Arizona | | | | | | | | | | | | | |
| Aetna Value Plan Aetna Value Plan | In-Network Out-Network | 1 9 1 1 1 1 | 20% 40% | \$10 50%+ | 30%to\$600/50% to\$1200 50%+/50%+ | Yes No | | | | | | | |
| Aetna Open Access-High | | \$20/\$35 | \$250/day x 4 | \$10 | \$35/\$100 | Yes | 60.2 | 83.8 | 86.1 | 92.3 | 84.9 | 91.8 | 6 |
| Health Net of Arizona, IncHigh | | \$20/\$40 | \$250/dayx5 | \$10 | \$30/50% | Yes | 67.6 | 88.8 | 84.3 | 93.9 | 88.4 | 92.1 | 6 |
| Health Net of Arizona, IncStandard | | \$25/\$50 | 25% | \$10 | \$40/50% | Yes | 67.6 | 88.8 | 84.3 | 93.9 | 88.4 | 92.1 | 6 |
| Humana Health Plan, IncHigh | | \$20/\$35 | \$250/day x 3 | \$10 | \$40/\$60 | Yes | | | | | | | |
| Humana Health Plan, IncStandard | l. | \$25/\$40 | \$500/day x 3 | \$10 | \$40/\$60 | Yes | | | | | | | |
| Humana Health Plan, IncHigh | | \$20/\$35 | \$250/day x 3 | \$10 | \$40/\$60 | Yes | | | | | | | |
| Humana Health Plan, IncStandard | | \$25/\$40 | \$500/day x 3 | \$10 | \$40/\$60 | Yes | | | | | | | |
| Arkansas | | | | | | | | | | | | | |
| Aetna Value Plan Aetna Value Plan | In-Network Out-Network | | 20% 40% | \$10 50%+ | 30%to\$600/50% to\$1200 50%+/50%+ | Yes No | | | | | | | |
| QualChoice-In-Network QualChoice-Out-Network | | \$20/\$30 40%/40% | \$100max\$500 40% | \$0 N/A | \$40/\$60 N/A | Yes N/A | | | | | | | |
| QualChoice-In-Network | | \$20/\$40 | \$200max\$1,000 | \$5 | \$40/\$60 | Yes | | | | | | | |

Health Maintenance Organization (HMO) and Point-of-Service (POS) Plans

See page 29 for an explanation of the columns on these pages.

| | | | llment ode | You | nium Paid 013 | Premium You Will Pay in 2014 | |
|---|------------------------------|--------------|---------------|--------------|---------------------|------------------------------------|------------------|
| Plan Name – Location | Telephone Number | Self only | Self & family | Self only | Self & family | Self only | Self & family |
| Oalifarmia | | | | | | | |
| California Aetna Value Plan- Most of California | 877-459-6604 | JS4 | JS5 | New Plan | New Plan | 172.58 | 411.40 |
| Aetna HMO - Los Angeles and San Diego Areas | 877-459-6604 | 2X1 | 2X2 | 148.31 | 290.71 | 150 /0 | 417.69 |
| Anthem Blue Cross Select HMO -High- Southern California | | | | 152.16 | 389.71 | 159.40 | |
| Blue Shield of CA Access+HMO -High- Southern Region | 800-235-8631 800-880-8086 | B31 SI1 | B32 SI2 | 141.07 | 368.96 | 181.94 184.45 | 438.25 425.66 |
| Health Net of California -High- Northern Region | 800-522-0088 | LB1 | LB2 | 610.00 | 327.08 1445.64 | 774.74 | 1828.34 |
| Health Net of California -Std- Northern Region | 800-522-0088 | LB1 | LB5 | 561.25 | 1332.95 | 714.05 | 1688.07 |
| Health Net of California -High- Southern Region | 800-522-0088 | LP1 | LP2 | 270.01 | 659.57 | 306.87 | 746.63 |
| Health Net of California -Std- Southern Region | 800-522-0088 | LP4 | LP5 | 237.46 | 584.32 | 270.27 | 661.98 |
| Kaiser Foundation Health Plan - Basic Option - Northern California | 800-464-4000 | KC1 | KC2 | New Plan | New Plan | 182.93 | 477.05 |
| Kaiser Foundation Health Plan of California -High- Northern California | 800-464-4000 | 591 | 592 | 316.50 | 821.83 | 353.45 | 912.75 |
| Kaiser Foundation Health Plan of California -Std- Northern California | 800-464-4000 | 594 | 595 | 199.96 | 514.75 | 227.72 | 581.83 |
| Kaiser Foundation Health Plan of California -High- Southern California | 800-464-4000 | 621 | 622 | 129.55 | 299.42 | 140.73 | 352.93 |
| Kaiser Foundation Health Plan of California -Std- Southern California | 800-464-4000 | 624 | 625 | 83.01 | 191.87 | 90.19 | 208.45 |
| UnitedHealthcare of California -High- Central and Southern California | 866-546-0510 | CY1 | CY2 | 144.02 | 353.27 | 228.19 | 546.99 |
| UnitedHealthcare of California -Std- Central and Southern California | 866-546-0510 | CY4 | CY5 | 118.82 | 271.66 | 131.09 | 300.36 |
| Colorado | | | | | | - | |
| Aetna Value Plan- All of Colorado | 877-459-6604 | G54 | G55 | 122.12 | 277.32 | 128.22 | 291.19 |
| Kaiser Foundation Health Plan of Colorado -High- Denver/Boulder/Southern Colorado areas | 800-632-9700 | 651 | 652 | 196.02 | 456.77 | 239.33 | 555.81 |
| Kaiser Foundation Health Plan of Colorado -Std- Denver/Boulder/Southern Colorado areas | 800-632-9700 | 654 | 655 | 90.35 | 204.19 | 98.87 | 223.45 |
| Connecticut | | | | | | | |
| Aetna Value Plan- All of Connecticut | 877-459-6604 | EP4 | EP5 | 120.89 | 274.54 | 126.94 | 288.27 |
| Delaware | | | | | | | |
| Aetna Value Plan- All of Delaware | 877-459-6604 | EP4 | EP5 | 120.89 | 274.54 | 126.94 | 288.27 |
| Aetna Open Access -High- Kent/New Castle/Sussex areas | 877-459-6604 | P31 | P32 | 668.00 | 1688.74 | 648.01 | 1643.59 |
| Aetna Open Access -Basic- Kent/New Castle/Sussex areas | 877-459-6604 | P34 | P35 | 392.75 | 940.98 | 495.60 | 1180.27 |

The information contained in this Guide is not the official statement of benefits. Each plan's Federal brochure is the official statement of benefits.

| | | | | Prescription Drugs | | | Member Survey Results | | | | | | |
|---|---------------------------|--|------------------------------------|-----------------------|---|---------------------------|------------------------------|------------------------|-------------------------|------------------------------|---------------------|----------------------|------------------------------|
| Plan Name – Loca | Name – Location | Primary care/ Specialist office copay | Hospital per stay deductible | Level I | Level II/ Level III | Mail order discount | Overall plan satisfaction | Getting needed care | Getting care quickly | How well doctors communicate | Customer service | Claims processing | Plan Information on Costs |
| | | | | HMO/I | POS Nationa | al Average | 67.9 | 86.4 | 84.9 | 94.2 | 87.7 | 87.5 | 64.9 |
| California | | | | | | | | | | | | | |
| Aetna Value Plan Aetna Value Plan | In-Network Out-Network | \$25/\$40 40%/40% | 20% 40% | \$10 50%+ | 30%to\$600/50% to\$1200 50%+/50%+ | Yes No | | | | | | | |
| Aetna Open Access-High | | \$20/\$35 | \$250/day x 4 | \$10 | \$35/\$100 | Yes | 57.9 | 76.6 | 78.1 | 89.6 | 76.9 | 84.9 | 64.8 |
| Anthem Blue Cross Select HMO- | High | \$25/\$35 | \$250max4days | \$5,\$40,\$60 | \$5,\$40,\$70/\$6 | 0 Yes | | | | | | | |
| Blue Shield of CA Access+HMO- | High | \$20/\$30 | \$200/ x 3 days | \$10 | \$35/50% | Yes | 72.6 | 84.4 | 80.2 | 93.7 | 90 | 85.5 | 64.6 |
| Health Net of California-High | | \$20/\$30 | \$150/dayx5 | \$10 | \$35/\$60 | Yes | 67 | 81.6 | 81 | 93 | 83.1 | 84.1 | 63.8 |
| Health Net of California-Standa | rd | \$30/\$50 | \$750 | \$15 | \$35/\$65 | Yes | 67 | 81.6 | 81 | 93 | 83.1 | 84.1 | 63.8 |
| Health Net of California-High | | \$20/\$30 | \$150/dayx5 | \$10 | \$35/\$60 | Yes | 67 | 81.6 | 81 | 93 | 83.1 | 84.1 | 63.8 |
| Health Net of California-Standa | rd | \$30/\$50 | \$750 | \$15 | \$35/\$65 | Yes | 67 | 81.6 | 81 | 93 | 83.1 | 84.1 | 63.8 |
| Kaiser Foundation HP - Basic O ₁ | ption | \$25/\$35 | 20% | \$15 | \$35/\$35 | Yes | | | | | | | |
| Kaiser Foundation HP of Califor | nia-High | \$15/\$25 | \$250 | \$10 | \$30/\$30 | Yes | 79.8 | 88.4 | 84.8 | 92.5 | 87.2 | 79.3 | 63 |
| Kaiser Foundation HP of Califor | nia-Standard | \$30/\$40 | \$500 | \$15 | \$35/\$35 | Yes | 79.8 | 88.4 | 84.8 | 92.5 | 87.2 | 79.3 | 63 |
| Kaiser Foundation HP of Califor | nia-High | \$15/\$25 | \$250 | \$10 | \$30/\$30 | Yes | 83.3 | 82.8 | 80.7 | 93.2 | 87.8 | 77.1 | 68.7 |
| Kaiser Foundation HP of Califor | nia-Standard | \$30/\$40 | \$500 | \$15 | \$35/\$35 | Yes | 83.3 | 82.8 | 80.7 | 93.2 | 87.8 | 77.1 | 68.7 |
| UnitedHealthcare of California- | High | \$20/\$35 | \$150/day x 4 | \$10 | \$35/\$60 | Yes | 70.1 | 80 | 80.4 | 92.3 | 82.5 | 88.9 | 57 |
| UnitedHealthcare of California- | Standard | \$25/\$40 | 30% | \$10 | \$25/\$50 | Yes | 70.1 | 80 | 80.4 | 92.3 | 82.5 | 88.9 | 57 |
| Colorado | | | | | | | | | | | | | |
| Aetna Value Plan | In-Network | \$25/\$40 | 20% | \$10 | 30%to\$600/50% to\$1200 | Yes | | | | | | | |
| Aetna Value Plan | Out-Network | 40%/40% | 40% | 50%+ | 50%+/50%+ | No | | | | | | | |
| Kaiser Foundation HP of Colora | do-High | \$20/\$40 | \$250x3 | \$10 | \$35/\$60 | Yes | 72.2 | 88.4 | 87.3 | 93.6 | 87.6 | 87.9 | 62.2 |
| Kaiser Foundation HP of Colora | do-Standard | \$20/\$40 | 10% | \$15 | \$40/\$80 | Yes | 72.2 | 88.4 | 87.3 | 93.6 | 87.6 | 87.9 | 62.2 |
| Connecticut | | | | | | | | | | | | | |
| Aetna Value Plan Aetna Value Plan | In-Network Out-Network | \$25/\$40 40%/40% | 20% 40% | \$10 50%+ | 30%to\$600/50% to\$1200 50%+/50%+ | Yes No | | | | | | | |
| Delaware | | | | | | | | | | | | | |
| Aetna Value Plan Aetna Value Plan | In-Network Out-Network | \$25/\$40 40%/40% | 20% 40% | \$10 50%+ | 30%to\$600/50% to\$1200 50%+/50%+ | Yes No | | | | | | | |
| Aetna Open Access-High | | \$20/\$35 | \$250/day x 4 | \$10 | \$35/\$100 | Yes | 60.2 | 86.2 | 85.5 | 97.2 | 86.5 | 87.2 | 61.8 |
| Aetna Open Access-Basic | | \$15/\$35 | 20% Plan Allow | \$5 | \$35/\$100 | Yes | 60.2 | 86.2 | 85.5 | 97.2 | 86.5 | 87.2 | 61.8 |

Health Maintenance Organization (HMO) and Point-of-Service (POS) Plans

See page 29 for an explanation of the columns on these pages.

| | | Enrollment Code | | Premium You Paid in 2013 | | Premium You Will Pay in 2014 | |
|--|---------------------|--------------------|---------------|--------------------------------|---------------|------------------------------------|---------------|
| Plan Name – Location | Telephone Number | Self only | Self & family | Self only | Self & family | Self only | Self & family |
| District of Columbia | | | | | | | |
| Aetna Value PlanValue Plan- All of Washington DC | 877-459-6604 | F54 | F55 | 124.37 | 282.43 | 130.58 | 296.56 |
| Aetna Open Access -High- Washington, DC Area | 877-459-6604 | JN1 | JN2 | 436.06 | 982.17 | 468.67 | 1056.10 |
| Aetna Open Access -Basic- Washington, DC Area | 877-459-6604 | JN4 | JN5 | 133.79 | 304.25 | 140.21 | 313.51 |
| CareFirst BlueChoice -High- Washington, D.C. Metro Area | 888-789-9065 | 2G1 | 2G2 | 156.08 | 360.62 | 211.77 | 486.93 |
| CareFirst BlueChoice -Std- Washington, D.C. Metro Area | 888-789-9065 | 2G4 | 2G5 | 135.27 | 304.32 | 152.84 | 354.29 |
| Kaiser Foundation Health Plan Mid-Atlantic States -High- Washington, DC area | 877-574-3337 | E31 | E32 | 152.81 | 381.76 | 169.26 | 421.24 |
| Kaiser Foundation Health Plan Mid-Atlantic States -Std- Washington, DC area | 877-574-3337 | E34 | E35 | 94.45 | 217.24 | 96.46 | 221.86 |
| M.D. IPA -High- Washington, DC area | 877-835-9861 | JP1 | JP2 | 166.96 | 417.79 | 202.45 | 501.23 |
| Florida | | | | | | | |
| Aetna Value Plan-Value Plan- Most of Florida | 877-459-6604 | F54 | F55 | 124.37 | 282.43 | 130.58 | 296.50 |
| AvMed Health Plans -High- Broward, Dade and Palm Beach | 800-882-8633 | ML1 | ML2 | 225.07 | 611.91 | 203.36 | 562.79 |
| AvMed Health Plans -Std- Broward, Dade and Palm Beach | 800-882-8633 | ML4 | ML5 | 126.10 | 302.66 | 126.04 | 302.5 |
| Capital Health Plan -High- Tallahassee area | 850-383-3311 | EA1 | EA2 | 108.88 | 288.56 | 116.79 | 309.4 |
| Coventry Health Plan of Florida -High- Southern Florida | 800-441-5501 | 5E1 | 5E2 | 155.56 | 445.05 | 166.64 | 474.5 |
| Coventry Health Plan of Florida -Std- Southern Florida | 800-441-5501 | 5E4 | 5E5 | 130.40 | 426.96 | 125.01 | 300.0 |
| Humana Value Plan - Tampa Area | 888-393-6765 | MJ4 | MJ5 | New Plan | New Plan | 102.47 | 226.9 |
| Humana Value Plan - South Florida Area | 888-393-6765 | QP4 | QP5 | New Plan | New Plan | 102.47 | 226.9 |
| Humana Medical Plan, IncHigh- Orlando | 888-393-6765 | E21 | E22 | New Plan | New Plan | 131.49 | 292.5 |
| Humana Medical Plan, IncStd- Orlando | 888-393-6765 | E24 | E25 | New Plan | New Plan | 118.34 | 263.3 |
| Humana Medical Plan, IncHigh- South Florida | 888-393-6765 | EE1 | EE2 | 184.79 | 410.43 | 231.53 | 515.14 |
| Humana Medical Plan, IncStd- South Florida | 888-393-6765 | EE4 | EE5 | 123.15 | 274.02 | 158.25 | 352.10 |
| Humana Medical Plan, IncHigh- Daytona | 888-393-6765 | EX1 | EX2 | New Plan | New Plan | 138.80 | 308.8 |
| Humana Medical Plan, IncStd- Daytona | 888-393-6765 | EX4 | EX5 | New Plan | New Plan | 124.91 | 277.9 |
| Humana Medical Plan, IncHigh- Tampa | 888-393-6765 | LL1 | LL2 | 400.92 | 891.32 | 487.20 | 1083.9 |
| Humana Medical Plan, IncStd- Tampa | 888-393-6765 | LL4 | LL5 | 136.84 | 304.46 | 158.25 | 352.08 |

The information contained in this Guide is not the official statement of benefits. Each plan's Federal brochure is the official statement of benefits.

| | | | | | Prescriptio Drugs | on | | Me | ember | Surve | y Resi | ults | |
|--|---------------------------|--|------------------------------------|--------------------|---|---------------------------|------------------------------|------------------------|-------------------------|------------------------------|---------------------|----------------------|------------------------------|
| Plan Name – Locat | ion | Primary care/ Specialist office copay | Hospital per stay deductible | Level I | Level II/ Level III | Mail order discount | Overall plan satisfaction | Getting needed care | Getting care quickly | How well doctors communicate | Customer service | Claims processing | Plan Information on Costs |
| | | | | HMO/F | POS Nationa | l Average | 67.9 | 86.4 | 84.9 | 94.2 | 87.7 | 87.5 | 64.9 |
| District of Colum | nbia | | | | | | | | | | | | |
| Aetna Value Plan Aetna Value Plan | In-Network Out-Network | \$25/\$40 40%/40% | 20% 40% | \$10 50%+ | 30%to\$600/50% to\$1200 50%+/50%+ | Yes No | | | | | | | |
| Aetna Open Access-High | | \$15/\$30 | \$150/day x3 | \$5 | \$35/\$100 | Yes | 69 | 84.4 | 87.2 | 94.2 | 86.5 | 91.4 | 56.7 |
| Aetna Open Access-Basic | | \$20/\$35 | 10% Plan Allow | \$10 | \$35/\$100 | Yes | 69 | 84.4 | 87.2 | 94.2 | 86.5 | 91.4 | 56.7 |
| CareFirst BlueChoice-High | | \$25/\$35 | \$200 | Nothing | \$35/\$65 | Yes | 64.8 | 86 | 83.3 | 92.5 | 84.6 | 90.2 | 54 |
| CareFirst BlueChoice CareFirst BlueChoice | In-Network Out-Network | Nothing/\$35 \$70/\$70 | \$200 \$500 | Nothing Nothing | \$35/\$65 \$35/\$65 | Yes Yes | 64.8 | 86 | 83.3 | 92.5 | 84.6 | 90.2 | 54 |
| Kaiser Foundation HP Mid-Atlant | ic States-High | \$10/\$20 | \$100 | \$7/\$17 Net | \$30/\$50/\$45/\$65 | Yes | 83 | 86.7 | 83.1 | 92.7 | 81.3 | 83.6 | 70.2 |
| Kaiser Foundation HP Mid-Atlantic | States-Standard | \$20/\$30 | \$250/dayx3 | \$12/\$22Ne | \$35/\$55/\$50/\$70 | Yes | 83 | 86.7 | 83.1 | 92.7 | 81.3 | 83.6 | 70.2 |
| M.D. IPA-High | | \$25/\$40 | \$150/day x 3 | \$7 | \$30/\$60 | Yes | 58.3 | 84.6 | 87.6 | 93.7 | 86.7 | 84.1 | 67.7 |
| Florida | | | | | | | | | | | | | |
| Aetna Value Plan Aetna Value Plan | In-Network Out-Network | \$25/\$40 40%/40% | 20% 40% | \$10 50%+ | 30%to\$600/50% to\$1200 50%+/50%+ | Yes No | | | | | | | |
| AvMed Health Plans-High | | \$15/\$40 | \$250/dayx3 | \$5 | \$30/\$50/30% | No | 74.6 | 87.7 | 84.7 | 95.7 | 91.9 | 87 | 68 |
| AvMed Health Plans-Standard | | \$25/\$45 | \$300/dayx3 | \$10 | \$40/\$60/30% | No | 74.6 | 87.7 | 84.7 | 95.7 | 91.9 | 87 | 68 |
| Capital Health Plan-High | | \$15/\$25 | \$250 | \$15 Tier 1 | \$30 Tier 2/\$50 Tier \$ | No No | 85.5 | 90.5 | 90.5 | 95.3 | 93.8 | 94.6 | 75.5 |
| Coventry Health Plan of Florida-F | High | \$15/\$30 | Ded + \$150x3 | \$3/\$20 | \$40/\$60/20% | No | 51.4 | 80.8 | 76.4 | 92.1 | 82.7 | 78.3 | 53.5 |
| Coventry Health Plan of Florida-S | Standard | \$20/\$50 | Ded + \$150x5 | \$3/\$10 | \$50/\$70/20% | No | 51.4 | 80.8 | 76.4 | 92.1 | 82.7 | 78.3 | 53.5 |
| Humana Value Plan Humana Value Plan | In-Network Out-Network | \$35/\$55 50%/50% | 20% 50% | \$10 \$10+ | \$40/\$60 \$40+/\$60+ | Yes No | | | | | | | |
| Humana Value Plan Humana Value Plan | In-Network Out-Network | | 20% 50% | \$10 \$10+ | \$40/\$60 \$40+/\$60+ | Yes No | | | | | | | |
| Humana Medical Plan, IncHigh | 1 | \$20/\$35 | \$250/day x 3 | \$10 | \$40/\$60 | Yes | | | | | | | |
| Humana Medical Plan, IncStan | dard | \$25/\$40 | \$500/day x 3 | \$10 | \$40/\$60 | Yes | | | | | | | |
| Humana Medical Plan, IncHigh | 1 | \$20/\$35 | \$250/day x 3 | \$10 | \$40/\$60 | Yes | 52.9 | 86 | 82.4 | 93.7 | 84.6 | 84.3 | 68.7 |
| Humana Medical Plan, IncStan | dard | \$25/\$40 | \$500/day x 3 | \$10 | \$40/\$60 | Yes | 52.9 | 86 | 82.4 | 93.7 | 84.6 | 84.3 | 68.7 |
| Humana Medical Plan, IncHigh | 1 | \$20/\$35 | \$250/day x 3 | \$10 | \$40/\$60 | Yes | | | | | | | |
| Humana Medical Plan, IncStan | dard | \$25/\$40 | \$500/day x 3 | \$10 | \$40/\$60 | Yes | | | | | | | |
| Humana Medical Plan, IncHigh | 1 | \$20/\$35 | \$250/day x 3 | \$10 | \$40/\$60 | Yes | | | | | | | |
| Humana Medical Plan, IncStan | dard | \$25/\$40 | \$500/day x 3 | \$10 | \$40/\$60 | Yes | | | | | | | |

| | | _ | lment ode | You | nium Paid 013 | Pren You W in 2 | ill Pay |
|--|---------------------|--------------|---------------|--------------|---------------------|-----------------------|---------------|
| Plan Name – Location | Telephone Number | Self only | Self & family | Self only | Self & family | Self only | Self & family |
| Coordia | | | | | | | |
| Georgia Actor Value Plan All of Coursia | 877-459-6604 | F54 | F55 | 124.37 | 282.43 | 120.50 | 296.56 |
| Aetna Value Plan- All of Georgia | 8//-459-0004 | F54 | 1555 | 124.5/ | 282.45 | 130.58 | 290.50 |
| Aetna Open Access -High- Atlanta and Athens Areas | 877-459-6604 | 2U1 | 2U2 | 379.19 | 898.19 | 441.33 | 1042.32 |
| Humana Value Plan - Atlanta Area | 888-393-6765 | AD4 | AD5 | New Plan | New Plan | 102.47 | 226.97 |
| Humana Value Plan - Macon Area | 888-393-6765 | LM4 | LM5 | New Plan | New Plan | 102.47 | 226.97 |
| Humana Employers Health of Georgia, IncHigh- Columbus | 888-393-6765 | CB1 | CB2 | 136.84 | 304.46 | 158.25 | 352.10 |
| Humana Employers Health of Georgia, IncStd- Columbus | 888-393-6765 | CB4 | CB5 | 129.31 | 287.72 | 138.80 | 308.82 |
| Humana Employers Health of Georgia, IncHigh- Atlanta | 888-393-6765 | DG1 | DG2 | 136.84 | 304.46 | 158.25 | 352.10 |
| Humana Employers Health of Georgia, IncStd- Atlanta | 888-393-6765 | DG4 | DG5 | 130.30 | 289.92 | 131.49 | 292.56 |
| Humana Employers Health of Georgia, IncHigh- Macon | 888-393-6765 | DN1 | DN2 | 136.84 | 304.46 | 158.25 | 352.10 |
| Humana Employers Health of Georgia, IncStd- Macon | 888-393-6765 | DN4 | DN5 | 129.31 | 287.72 | 138.80 | 308.82 |
| Kaiser Foundation Health Plan of Georgia -High- Atlanta, Athens, Columbus, Macon, Savannah | 888-865-5813 | F81 | F82 | 138.08 | 339.60 | 150.15 | 368.63 |
| Kaiser Foundation Health Plan of Georgia -Std- Atlanta, Athens, Columbus, Macon, Savannah | 888-865-5813 | F84 | F85 | 96.57 | 220.67 | 100.47 | 229.57 |
| Guam | | | | | | | |
| Calvos Selectcare -High- Guam, Northern Mariana Islands, Palau | 671 479-7982 | B41 | B42 | 133.28 | 480.24 | 119.49 | 313.99 |
| TakeCare -High- Guam/N.MarianaIslands/Belau(Palau) | 671-647-3526 | JK1 | JK2 | 124.47 | 387.63 | 124.47 | 360.18 |
| TakeCare -Std- Guam/N.MarianaIslands/Belau(Palau) | 671-647-3526 | JK4 | JK5 | 109.56 | 289.32 | 102.09 | 269.60 |
| Hawaii | | | | | | | |
| Aetna Value Plan- All of Hawaii | 877-459-6604 | JS4 | JS5 | New Plan | New Plan | 172.58 | 411.40 |
| HMSA -High- All of Hawaii | 800-776-4672 | 871 | 872 | 114.92 | 255.81 | 113.77 | 253.25 |
| Kaiser Foundation Health Plan of Hawaii -High- Hawaii/Kauai/Lanai/Maui/Molokai/Oahu | 808-432-5955 | 631 | 632 | 135.51 | 302.20 | 145.15 | 325.78 |
| Kaiser Foundation Health Plan of Hawaii -Std- Hawaii/Kauai/Lanai/Maui/Molokai/Oahu | 808-432-5955 | 634 | 635 | 69.60 | 155.22 | 75.53 | 168.46 |

| | | | | ı | Prescriptio Drugs | n | | Me | ember | Surve | y Resi | ults | |
|--|---------------------------|--|------------------------------------|------------------|---|---------------------------|------------------------------|------------------------|-------------------------|------------------------------|---------------------|----------------------|------------------------------|
| Plan Name – Locati | ion | Primary care/ Specialist office copay | Hospital per stay deductible | Level I | Level II/ Level III | Mail order discount | Overall plan satisfaction | Getting needed care | Getting care quickly | How well doctors communicate | Customer service | Claims processing | Plan Information on Costs |
| | | | | HMO/F | OS Nationa | ıl Average | 67.9 | 86.4 | 84.9 | 94.2 | 87.7 | 87.5 | 64.9 |
| Georgia | | | | | | | | | | | | | |
| Aetna Value Plan Aetna Value Plan | In-Network Out-Network | \$25/\$40 40%/40% | 20% 40% | \$10 50%+ | 30%to\$600/50% to\$1200 50%+/50%+ | Yes No | | | | | | | |
| Aetna Open Access-High | | \$20/\$35 | \$250/day x 4 | \$10 | \$35/\$100 | Yes | 59 | 90 | 87.8 | 94.1 | 86 | 85.7 | 62 |
| Humana Value Plan Humana Value Plan | In-Network Out-Network | \$35/\$55 50%/50% | 20% 50% | \$10 \$10+ | \$40/\$60 \$40+/\$60+ | Yes No | | | | | | | |
| Humana Value Plan Humana Value Plan | In-Network Out-Network | \$35/\$55 50%/50% | 20% 50% | \$10 \$10+ | \$40/\$60 \$40+/\$60+ | Yes No | | | | | | | |
| Humana Employers Health of Geo | orgia -High | \$20/\$35 | \$250/day x 3 | \$10 | \$40/\$60 | Yes | | | | | | | |
| Humana Employers Health of Geo | orgia -Standard | \$25/\$40 | \$500/day x 3 | \$10 | \$40/\$60 | Yes | | | | | | | |
| Humana Employers Health of Geo | orgia -High | \$20/\$35 | \$250/day x 3 | \$10 | \$40/\$60 | Yes | 51.4 | 88.3 | 83.7 | 94.1 | 85.9 | 84.9 | 55.6 |
| Humana Employers Health of Geo | orgia -Standard | \$25/\$40 | \$500/day x 3 | \$10 | \$40/\$60 | Yes | | | | | | | |
| Humana Employers Health of Geo | orgia -High | \$20/\$35 | \$250/day x 3 | \$10 | \$40/\$60 | Yes | | | | | | | |
| Humana Employers Health of Geo | orgia -Standard | \$25/\$40 | \$500/day x 3 | \$10 | \$40/\$60 | Yes | | | | | | | |
| Kaiser Foundation HP of Georgia- | -High | \$15/\$30 | \$250/dayx3 | \$10/\$20 Comn | \$40/\$50 Comm | Yes | 79.4 | 84.5 | 85 | 93.5 | 88.4 | 83.9 | 62.5 |
| Kaiser Foundation HP of Georgia- | -Standard | \$20/\$35 | \$250/dayx3 | \$15/\$25 Comn | \$40/\$50 Comm | Yes | 79.4 | 84.5 | 85 | 93.5 | 88.4 | 83.9 | 62.5 |
| Guam | | | | | | | | | | | | | |
| Calvos Selectcare Calvos Selectcare | In-Network Out-Network | \$15/\$40 30%/30% | \$200 30% | \$10 N/A | \$25/50% of AWP N/A | Yes N/A | | | | | | | |
| TakeCare-High | | \$5 at FHP/\$40 | \$100/day for 5 | \$10 | \$25/\$50 | Yes | 68.7 | 66.9 | 68.6 | 90.4 | 79.2 | 78.6 | 57.1 |
| TakeCare-Standard | | \$5 at FHP/\$40 | \$150/day for 5 | \$15 | \$40/\$80 | Yes | 68.7 | 66.9 | 68.6 | 90.4 | 79.2 | 78.6 | 57.1 |
| Hawaii | | | | | | | | | | | | | |
| Aetna Value Plan Aetna Value Plan | In-Network Out-Network | \$25/\$40 40%/40% | 20% 40% | \$10 50%+ | 30%to\$600/50% to\$1200 50%+/50%+ | Yes No | | | | | | | |
| HMSA HMSA | In-Network Out-Network | , , , , | \$100 30% | \$7 \$7 + 20% | \$30/\$65 \$30 + 20%/\$65 + 209 | Yes No | 84.2 | 91.4 | 88.4 | 95.5 | 87.8 | 93.1 | 62.8 |
| Kaiser Foundation HP of Hawaii-I | High | \$20/\$20 | \$100 | \$10 | \$45/\$45 | Yes | 75.4 | 82.6 | 81.5 | 94 | 87.5 | 81.1 | 61.3 |
| Kaiser Foundation HP of Hawaii-S | Standard | \$30/\$30 | 10% | \$15 | \$50/\$50 | Yes | 75.4 | 82.6 | 81.5 | 94 | 87.5 | 81.1 | 61.3 |

| | | _ | lment ode | You | mium Paid 2013 | You W | mium /ill Pay 2014 |
|---|---------------------|--------------|---------------|--------------|----------------------|--------------|--------------------------|
| Plan Name – Location | Telephone Number | Self only | Self & family | Self only | Self & family | Self only | Self & family |
| | | | | | | | |
| Idaho Aetna Value Plan- Most of Idaho | 877-459-6604 | H44 | H45 | 124.69 | 283.17 | 130.93 | 297.32 |
| Team rate Fair 1900 of realis | 0// 1// 0001 | 1111 | 111) | 121.0) | 203.17 | 130.73 | 2)7.32 |
| Altius Health Plans -High- Southern Region | 800-377-4161 | 9K1 | 9K2 | 210.84 | 452.87 | 198.19 | 425.42 |
| Altius Health Plans -Std- Southern Region | 800-377-4161 | DK4 | DK5 | 112.90 | 248.37 | 117.98 | 259.54 |
| Group Health Cooperative -High- most of Washington State&Northern Idaho | 888-901-4636 | 541 | 542 | 242.01 | 488.64 | 270.70 | 550.09 |
| Group Health Cooperative -Std- most of Washington State&Northern Idaho | 888-901-4636 | 544 | 545 | 105.37 | 237.90 | 117.42 | 265.09 |
| SelectHealth -High- Idaho | 801-442-7497 | SF1 | SF2 | 204.75 | 458.40 | 192.10 | 430.95 |
| SelectHealth -Std- Idaho | 801-442-7497 | SF4 | SF5 | 139.21 | 312.19 | 124.35 | 277.41 |
| Illinois | | | | | | | |
| Aetna Value Plan- Most of Illinois | 877-459-6604 | H44 | H45 | 124.69 | 283.17 | 130.93 | 297.32 |
| Blue Cross and Blue Shield of Illinois -High- Illinois | 855-676-4482 | A21 | A22 | 279.84 | 653.22 | 304.83 | 711.21 |
| Blue Preferred Plus POS -High- Madison and St. Clair counties | 888-811-2092 | 9G1 | 9G2 | 284.29 | 590.00 | 321.58 | 670.69 |
| Health Alliance HMO -High- Central/E.Central/N.Cent/South/West Ill | 800-851-3379 | FX1 | FX2 | 281.97 | 700.39 | 269.32 | 672.94 |
| Health Alliance HMO -Std- Central/E.Central/N.Cent/South/West Ill | 800-851-3379 | K84 | K85 | New Plan | New Plan | 203.23 | 518.91 |
| Humana Benefit Plan of Illinois, IncHigh- Central and Northwestern Illinois | 888-393-6765 | 9F1 | 9F2 | 422.76 | 939.94 | 518.05 | 1152.64 |
| Humana Benefit Plan of Illinois, IncStd- Central and Northwestern Illinois | 888-393-6765 | AB4 | AB5 | 136.84 | 304.46 | 158.25 | 352.10 |
| Humana Value Plan - Central Illinois | 888-393-6765 | GB4 | GB5 | New Plan | New Plan | 102.47 | 226.97 |
| Humana Value Plan - Chicago Area | 888-393-6765 | MW4 | MW5 | New Plan | New Plan | 102.47 | 226.97 |
| Humana Health Plan, IncHigh- Chicago | 888-393-6765 | 751 | 752 | 336.89 | 748.88 | 406.38 | 904.13 |
| Humana Health Plan, IncStd- Chicago | 888-393-6765 | 754 | 755 | 136.83 | 304.46 | 158.25 | 352.10 |
| Union Health Service -High- Chicago area | 312-423-4200 | 761 | 762 | 129.27 | 297.31 | 141.09 | 337.87 |
| United Healthcare of the Midwest, IncHigh- Southwest Illinois | 877-835-9861 | B91 | B92 | 214.02 | 481.17 | 330.72 | 742.73 |
| UnitedHealthcare Plan of the River Valley IncHigh- West Central Illinois | 800-747-1446 | YH1 | YH2 | 142.17 | 391.92 | 140.91 | 383.30 |

| | | | | | Prescription Drugs | on | | Me | embei | Surve | y Resi | ults | |
|--|---------------------------|--|------------------------------------|----------------|---|---------------------------|--------------------------------|------------------------|-------------------------|------------------------------|---------------------|----------------------|------------------------------|
| Plan Name – Locat | ion | Primary care/ Specialist office copay | Hospital per stay deductible | Level I | Level II/ Level III | Mail order discount | Overall plan satisfaction 6 | Getting needed care | Getting care quickly | How well doctors communicate | Customer service | Claims processing | Plan Information on Costs |
| | | 1 | | HMO/F | POS Nationa | al Average | 67.9 | 86.4 | 84.9 | 94.2 | 87.7 | 87.5 | 64.9 |
| Idaho | | | | | | | | | | | | | |
| Aetna Value Plan Aetna Value Plan | In-Network Out-Network | \$25/\$40 40%/40% | 20% 40% | \$10 50%+ | 30%to\$600/50% to\$1200 50%+/50%+ | Yes No | | | | | | | |
| Altius Health Plans-High | | \$20/\$30 | \$200 | \$7 | \$25/\$50 | No | 55.2 | 85.2 | 81.3 | 94.8 | 88.3 | 89.5 | 58.8 |
| Altius Health Plans-Standard | | \$20/\$40 | None | \$7 | \$35/\$60 | None | 55.2 | 85.2 | 81.3 | 94.8 | 88.3 | 89.5 | 58.8 |
| Group Health Cooperative-High | | \$25/\$25 | \$350 | \$20 | \$40/\$60 | Yes | 65.9 | 86 | 86.9 | 94.1 | 91.2 | 88.1 | 69.2 |
| Group Health Cooperative-Standa | ard | \$25/\$35 | \$500 | \$20 | \$40/\$60 | Yes | 65.9 | 86 | 86.9 | 94.1 | 91.2 | 88.1 | 69.2 |
| SelectHealth-High | | \$15/\$25 | \$100 | \$5, \$25,\$50 | \$25,\$50/\$50 | Yes | 62.9 | 87.6 | 85.1 | 95.8 | 91.2 | 90.3 | 64 |
| SelectHealth-Standard | | \$20/\$30 | \$100 after | \$5 | \$25/\$50 | Yes | 62.9 | 87.6 | 85.1 | 95.8 | 91.2 | 90.3 | 64 |
| Illinois | | | | | | | | | | | | | |
| Aetna Value Plan Aetna Value Plan | In-Network Out-Network | \$25/\$40 40%/40% | 20% 40% | \$10 50%+ | 30%to\$600/50% to\$1200 50%+/50%+ | Yes No | | | | | | | |
| Blue Cross and Blue Shield of Illi | nois-High | \$20/\$35 | Nothing | \$10 copay | \$40/\$60 | Yes | | | | | | | |
| Blue Preferred Plus POS Blue Preferred Plus POS | In-Network Out-Network | \$25/\$35 30% after ded. | \$500 30% after ded. | \$5 N/A | \$40/\$60/25%/ \$60/25% N/A | Yes N/A | 64.7 | 89.1 | 86.1 | 96.1 | 84 | 86.4 | 68.5 |
| Health Alliance HMO-High | | \$25/\$50 | \$200/day x 5 | \$7 | \$35/\$70 | Yes | 74.5 | 91.5 | 88 | 96.2 | 87.8 | 86.8 | 67 |
| Health Alliance HMO-Standard | | \$25/\$50 | 20% | \$7 | \$35/\$70 | Yes | | | | | | | |
| Humana Benefit Plan of Illinois, | IncHigh | \$20/\$35 | \$250/day x 3 | \$10 | \$40/\$60 | Yes | | | | | | | |
| Humana Benefit Plan of Illinois, | IncStandard | \$25/\$40 | \$500/day x 3 | \$10 | \$40/\$60 | Yes | | | | | | | |
| Humana Value Plan Humana Value Plan | In-Network Out-Network | \$35/\$55 50%/50% | 20% 50% | \$10 \$10+ | \$40/\$60 \$40+/\$60+ | Yes No | | | | | | | |
| Humana Value Plan Humana Value Plan | In-Network Out-Network | \$35/\$55 50%/50% | 20% 50% | \$10 \$10+ | \$40/\$60 \$40+/\$60+ | Yes No | | | | | | | |
| Humana Health Plan, IncHigh | | \$20/\$35 | \$250/day x 3 | \$10 | \$40/\$60 | Yes | 64.7 | 82.2 | 78.8 | 94.3 | 85.9 | 83.4 | 66 |
| Humana Health Plan, IncStand | lard | \$25/\$40 | \$500/day x 3 | \$10 | \$40/\$60 | Yes | 64.7 | 82.2 | 78.8 | 94.3 | 85.9 | 83.4 | 66 |
| Union Health Service-High | | \$15/\$15 | None | \$10 | \$35/\$60 | Yes | | | | | | | |
| United Healthcare of the Midwest | , IncHigh | \$25/\$40 | \$450 | \$7 | \$30/\$60 | Yes | 66.5 | 91.9 | 90.2 | 95.7 | 89.2 | 89.8 | 73.2 |
| UnitedHealthcare Plan of the Riv | er Valley -High | \$25/\$50 | 20% | \$10 | \$35/\$50 | Yes | 57.7 | 89.6 | 86 | 95.6 | 91.4 | 91.8 | 62.3 |

| | | _ | lment ode | You | nium Paid 2013 | You W | mium /ill Pay 2014 |
|---|---------------------|--------------|---------------|--------------|----------------------|--------------|--------------------------|
| Plan Name – Location | Telephone Number | Self only | Self & family | Self only | Self & family | Self only | Self & family |
| Indiana | _ | | | | | _ | |
| Aetna Value Plan- All of Indiana | 877-459-6604 | JS4 | JS5 | New Plan | New Plan | 172.58 | 411.40 |
| Health Alliance HMO -High- Western Indiana | 800-851-3379 | FX1 | FX2 | 281.97 | 700.39 | 269.32 | 672.94 |
| Health Alliance HMO -Std- Western Indiana | 800-851-3379 | K84 | K85 | New Plan | New Plan | 203.23 | 518.91 |
| Humana Value Plan - Lake/Porter/LaPorte Counties | 888-393-6765 | MW4 | MW5 | New Plan | New Plan | 102.47 | 226.97 |
| Humana Health Plan of Ohio -High- Portions of Indiana | 888-393-6765 | A61 | A62 | 129.99 | 289.24 | 138.80 | 308.82 |
| Humana Health Plan of Ohio -Std- Portions of Indiana | 888-393-6765 | A64 | A65 | 116.99 | 260.31 | 124.91 | 277.94 |
| Humana Health Plan, IncHigh- Lake/Porter/LaPorte Counties | 888-393-6765 | 751 | 752 | 336.89 | 748.88 | 406.38 | 904.13 |
| Humana Health Plan, IncStd- Lake/Porter/LaPorte Counties | 888-393-6765 | 754 | 755 | 136.83 | 304.46 | 158.25 | 352.10 |
| Humana Health Plan, IncHigh- Southern Indiana | 888-393-6765 | MH1 | MH2 | 136.84 | 304.46 | 158.25 | 352.10 |
| Humana Health Plan, IncStd- Southern Indiana | 888-393-6765 | MH4 | MH5 | 129.99 | 289.23 | 138.80 | 308.82 |
| Physicians Health Plan of Northern Indiana -High- Northeast Indiana | 260-432-6690 | DQ1 | DQ2 | 253.84 | 564.65 | 307.86 | 685.57 |
| lowa | | | | | | | |
| Aetna Value Plan- All of Iowa | 877-459-6604 | H44 | H45 | 124.69 | 283.17 | 130.93 | 297.32 |
| Coventry Health Care of Iowa -High- Central/Eastern/Western Iowa | 800-257-4692 | SV1 | SV2 | 130.10 | 346.45 | 133.51 | 313.76 |
| Coventry Health Care of Iowa -Std- Central/Eastern/Western Iowa | 800-257-4692 | SY4 | SY5 | 95.95 | 225.49 | 97.99 | 230.27 |
| Health Alliance HMO -High- Central and Eastern Iowa | 800-851-3379 | FX1 | FX2 | 281.97 | 700.39 | 269.32 | 672.94 |
| Health Alliance HMO -Std- Central and Eastern Iowa | 800-851-3379 | K84 | K85 | New Plan | New Plan | 203.23 | 518.91 |
| HealthPartners High Option -Northern Iowa | 800-883-2177 | V31 | V32 | 317.83 | 761.30 | 268.65 | 649.82 |
| HealthPartners Standard Option -Northern Iowa | 800-883-2177 | V34 | V35 | 89.87 | 206.71 | 88.97 | 204.64 |
| Sanford Health Plan -High- Northwestern Iowa | 800-752-5863 | AU1 | AU2 | 243.18 | 590.13 | 261.73 | 634.55 |
| Sanford Health Plan -Std- Northwestern Iowa | 800-752-5863 | AU4 | AU5 | 218.03 | 531.80 | 236.47 | 575.94 |
| UnitedHealthcare Plan of the River Valley IncHigh- Eastern and Central Iowa | 800-747-1446 | YH1 | YH2 | 142.17 | 391.92 | 140.91 | 383.30 |

| | | | | | Prescriptio Drugs | on | | Me | ember | Surve | y Resi | ults | |
|--|---------------------------|--|------------------------------------|---------------|---|---------------------------|------------------------------|------------------------|-------------------------|------------------------------|---------------------|----------------------|------------------|
| Plan Name – Locatio | n | Primary care/ Specialist office copay | Hospital per stay deductible | Level I | Level II/ Level III | Mail order discount | Overall plan satisfaction | Getting needed care | Getting care quickly | How well doctors communicate | Customer service | Claims processing | Plan Information |
| | | | | HMO/I | POS Nationa | I Average | 67.9 | 86.4 | 84.9 | 94.2 | 87.7 | 87.5 | 64.9 |
| Indiana | | | | | | | | | | | | | |
| Aetna Value Plan Aetna Value Plan | In-Network Out-Network | \$25/\$40 40%/40% | 20% 40% | \$10 50%+ | 30%to\$600/50% to\$1200 50%+/50%+ | Yes No | | | | | | | |
| Health Alliance HMO-High | | \$25/\$50 | \$200/day x 5 | \$7 | \$35/\$70 | Yes | 74.5 | 91.5 | 88 | 96.2 | 87.8 | 86.8 | 67 |
| Health Alliance HMO-Standard | | \$25/\$50 | 20% | \$7 | \$35/\$70 | Yes | | | | | | | |
| Humana Value Plan Humana Value Plan | In-Network Out-Network | 102.122 | 20% 50% | \$10 \$10+ | \$40/\$60 \$40+/\$60+ | Yes No | | | | | | | |
| Humana Health Plan of Ohio-High | | \$20/\$35 | \$250/day x 3 | \$10 | \$40/\$60 | Yes | | | | | | | |
| Humana Health Plan of Ohio-Stand | ard | \$25/\$40 | \$500/day x 3 | \$10 | \$40/\$60 | Yes | | | | | | | |
| Humana Health Plan, IncHigh | | \$20/\$35 | \$250/day x 3 | \$10 | \$40/\$60 | Yes | 64.7 | 82.2 | 78.8 | 94.3 | 85.9 | 83.4 | 66 |
| Humana Health Plan, IncStandard | l | \$25/\$40 | \$500/day x 3 | \$10 | \$40/\$60 | Yes | 64.7 | 82.2 | 78.8 | 94.3 | 85.9 | 83.4 | 66 |
| Humana Health Plan, IncHigh | | \$20/\$35 | \$250/day x 3 | \$10 | \$40/\$60 | Yes | | | | | | | |
| Humana Health Plan, IncStandard | l | \$25/\$40 | \$500/day x 3 | \$10 | \$40/\$60 | Yes | | | | | | | |
| Physicians Health Plan of Northern | Indiana-High | \$15/\$15 | 20% | \$10 | \$25/\$50 | Yes | 56.2 | 87.8 | 81.5 | 93.4 | 86.8 | 89.3 | 59.3 |
| lowa | | | | | | | | | | | | | |
| Aetna Value Plan Aetna Value Plan | In-Network Out-Network | \$25/\$40 40%/40% | 20% 40% | \$10 50%+ | 30%to\$600/50% to\$1200 50%+/50%+ | Yes No | | | | | | | |
| Coventry Health Care of Iowa-High | | \$25/\$50 | 20% | \$3/\$10 | \$45/\$70/\$100 | Yes | 56.2 | 90.5 | 88.8 | 96.4 | 83.7 | 90.3 | 65.2 |
| Coventry Health Care of Iowa-Standa | ard | \$25/\$50 | 20% | \$3/\$10 | 30%/\$5,000 Max | No | 56.2 | 90.5 | 88.8 | 96.4 | 83.7 | 90.3 | 65.2 |
| Health Alliance HMO-High | | \$25/\$50 | \$200/day x 5 | \$7 | \$35/\$70 | Yes | 74.5 | 91.5 | 88 | 96.2 | 87.8 | 86.8 | 67 |
| Health Alliance HMO-Standard | | \$25/\$50 | 20% | \$7 | \$35/\$70 | Yes | | | | | | | |
| HealthPartners High Option | | \$25/\$45 | Nothing | \$12 | \$45/\$90 | Yes | 64.7 | 89.3 | 87.5 | 95.1 | 92 | 91.1 | 72.5 |
| HealthPartners Standard Option | | \$0 for 3, then 20% | 20% in/40% out | \$9 | \$40/\$70 | Yes | 64.7 | 89.3 | 87.5 | 95.1 | 92 | 91.1 | 72.5 |
| Sanford Health Plan Sanford Health Plan | In-Network Out-Network | ' ' | \$100/day x 5 40% | \$15 40%+ | \$30/\$50 40%+/40%+ | N/A N/A | 53.5 | 90.3 | 89 | 97.7 | 90.2 | 91.2 | 55.8 |
| Sanford Health Plan Sanford Health Plan | In-Network Out-Network | ' ' ' | \$100/day x 5 40%+ | \$15 40%+ | \$30/\$50 40%+/40%+ | N/A N/A | 53.5 | 90.3 | 89 | 97.7 | 90.2 | 91.2 | 55.8 |
| UnitedHealthcare Plan of the River V | /alley -High | \$25/\$50 | 20% | \$10 | \$35/\$50 | Yes | 57.7 | 89.6 | 86 | 95.6 | 91.4 | 91.8 | 62.3 |

| | | _ | lment ode | You | nium Paid 013 | Premium You Will Pay in 2014 | |
|--|---------------------|--------------|---------------|--------------|---------------------|------------------------------------|---------------|
| Plan Name – Location | Telephone Number | Self only | Self & family | Self only | Self & family | Self only | Self & family |
| Kansas | | | | | | | |
| Aetna Value Plan- Most of Kansas | 877-459-6604 | G54 | G55 | 122.12 | 277.32 | 128.22 | 291.19 |
| Aetna Open Access -High- Kansas City area | 877-459-6604 | HY1 | HY2 | 124.05 | 402.76 | 135.77 | 500.39 |
| Coventry Health Care of Kansas -High- Kansas City Metro Area (KS and MO) | 800-969-3343 | HA1 | HA2 | 129.96 | 305.41 | 135.19 | 322.70 |
| Coventry Health Care of Kansas -Std- Kansas City Metro Area (KS and MO) | 800-969-3343 | HA4 | HA5 | 109.79 | 258.00 | 125.68 | 295.35 |
| Humana Value Plan - Kansas City Area | 888-393-6765 | PH4 | PH5 | New Plan | New Plan | 102.47 | 226.97 |
| Humana Health Plan, IncHigh- Kansas City | 888-393-6765 | MS1 | MS2 | 517.61 | 1150.97 | 625.21 | 1391.11 |
| Humana Health Plan, IncStd- Kansas City | 888-393-6765 | MS4 | MS5 | 136.81 | 304.42 | 158.25 | 352.10 |
| Kentucky | | | | | | | |
| Aetna Value Plan- Most of Kentucky | 877-459-6604 | H44 | H45 | 124.69 | 283.17 | 130.93 | 297.32 |
| Humana Health Plan of Ohio -High- Portions of Kentucky | 888-393-6765 | A61 | A62 | 129.99 | 289.24 | 138.80 | 308.82 |
| Humana Health Plan of Ohio -Std- Portions of Kentucky | 888-393-6765 | A64 | A65 | 116.99 | 260.31 | 124.91 | 277.94 |
| Humana Health Plan, IncHigh- Louisville | 888-393-6765 | MH1 | MH2 | 136.84 | 304.46 | 158.25 | 352.10 |
| Humana Health Plan, IncStd- Louisville | 888-393-6765 | MH4 | MH5 | 129.99 | 289.23 | 138.80 | 308.82 |
| Humana Health Plan, IncHigh- Lexington | 888-393-6765 | MI1 | MI2 | 155.59 | 345.49 | 194.59 | 432.92 |
| Humana Health Plan, IncStd- Lexington | 888-393-6765 | MI4 | MI5 | 129.99 | 289.23 | 138.80 | 308.82 |
| Louisiana | | | | | | | |
| Aetna Value Plan- Most of Louisiana | 877-459-6604 | F54 | F55 | 124.37 | 282.43 | 130.58 | 296.56 |
| Coventry Health Care of Louisiana -High- New Orleans Area | 800-341-6613 | BJ1 | BJ2 | 204.73 | 515.01 | 192.08 | 487.54 |
| Coventry Health Care of Louisiana -Std- New Orleans Area | 800-341-6613 | BJ4 | BJ5 | 130.35 | 302.71 | 130.35 | 302.71 |
| Humana Health Benefit Plan of Louisiana, IncHigh- Baton Rouge | 888-393-6765 | AE1 | AE2 | New Plan | New Plan | 158.25 | 352.10 |
| Humana Health Benefit Plan of Louisiana, IncStd- Baton Rouge | 888-393-6765 | AE4 | AE5 | New Plan | New Plan | 131.49 | 292.56 |
| Humana Health Benefit Plan of Louisiana, IncHigh- New Orleans | 888-393-6765 | BC1 | BC2 | New Plan | New Plan | 138.80 | 308.82 |
| Humana Health Benefit Plan of Louisiana, IncStd- New Orleans | 888-393-6765 | BC4 | BC5 | New Plan | New Plan | 124.91 | 277.94 |

| | | | | | Prescriptio Drugs | on | | Me | ember | Surve | y Res | ults | |
|--|---------------------------|--|------------------------------------|---------------|---|---------------------------|------------------------------|---------------------|-------------------------|------------------------------|---------------------|----------------------|------------------------------|
| Plan Name – Location | ı | Primary care/ Specialist office copay | Hospital per stay deductible | Level I | Level II/ Level III | Mail order discount | Overall plan satisfaction | Getting needed care | Getting care quickly | How well doctors communicate | Customer service | Claims processing | Plan Information on Costs |
| | | • | | HMO/I | POS Nationa | al Average | 67.9 | 86.4 | 84.9 | 94.2 | 87.7 | 87.5 | 64.9 |
| Kansas | | | | | | | | | | | | | |
| Aetna Value Plan Aetna Value Plan | In-Network Out-Network | \$25/\$40 40%/40% | 20% 40% | \$10 50%+ | 30%to\$600/50% to\$1200 50%+/50%+ | Yes No | | | | | | | |
| Aetna Open Access-High | | \$20/\$35 | \$250/day x 4 | \$10 | \$35/\$100 | Yes | 63.9 | 86.2 | 86.2 | 94 | 83.8 | 90.1 | 53.8 |
| Coventry Health Care of Kansas-High | | \$30/\$60 | 25% | \$3/\$12 | \$50/\$75 | Yes | 60.2 | 90.6 | 88 | 96 | 89.4 | 88.4 | 66.3 |
| Coventry Health Care of Kansas-Standa | ard | \$30/\$60 | 30% | \$3/\$12 | \$50/20% | Yes | 60.2 | 90.6 | 88 | 96 | 89.4 | 88.4 | 66.3 |
| Humana Value Plan Humana Value Plan | In-Network Out-Network | \$35/\$55 50%/50% | 20% 50% | \$10 \$10+ | \$40/\$60 \$40+/\$60+ | Yes No | | | | | | | |
| Humana Health Plan, IncHigh | | \$20/\$35 | \$250/day x 3 | \$10 | \$40/\$60 | Yes | 67.6 | 90.3 | 90.1 | 95.1 | 88.1 | 91.8 | 72.9 |
| Humana Health Plan, IncStandard | | \$25/\$40 | \$500/day x 3 | \$10 | \$40/\$60 | Yes | 67.6 | 90.3 | 90.1 | 95.1 | 88.1 | 91.8 | 72.9 |
| Kentucky | | | | | | | | | | | | | |
| Aetna Value Plan Aetna Value Plan | In-Network Out-Network | \$25/\$40 40%/40% | 20% 40% | \$10 50%+ | 30%to\$600/50% to\$1200 50%+/50%+ | Yes No | | | | | | | |
| Humana Health Plan of Ohio-High | | \$20/\$35 | \$250/day x 3 | \$10 | \$40/\$60 | Yes | | | | | | | |
| Humana Health Plan of Ohio-Standar | rd | \$25/\$40 | \$500/day x 3 | \$10 | \$40/\$60 | Yes | | | | | | | |
| Humana Health Plan, IncHigh | | \$20/\$35 | \$250/day x 3 | \$10 | \$40/\$60 | Yes | | | | | | | |
| Humana Health Plan, IncStandard | | \$25/\$40 | \$500/day x 3 | \$10 | \$40/\$60 | Yes | | | | | | | |
| Humana Health Plan, IncHigh | | \$20/\$35 | \$250/day x 3 | \$10 | \$40/\$60 | Yes | | | | | | | |
| Humana Health Plan, IncStandard | | \$25/\$40 | \$500/day x 3 | \$10 | \$40/\$60 | Yes | | | | | | | |
| Louisiana | | | | | | | | | | | | | |
| Aetna Value Plan Aetna Value Plan | In-Network Out-Network | ' - ' | 20% 40% | \$10 50%+ | 30%to\$600/50% to\$1200 50%+/50%+ | Yes No | | | | | | | |
| Coventry Health Care of Louisiana-Hig | gh | \$25/\$45 | Ded+\$100 | \$5 | \$40/\$100 | Yes | 57.3 | 87.4 | 82.3 | 96.8 | 83.1 | 82.7 | 62.5 |
| Coventry Health Care of Louisiana-Sta | ndard | \$30/\$55 | Ded+30% | \$5 | \$40/\$100 | Yes | 57.3 | 87.4 | 82.3 | 96.8 | 83.1 | 82.7 | 62.5 |
| Humana Health Benefit Plan of LA -Hi | igh | \$20/\$35 | \$250/day x 3 | \$10 | \$40/\$60 | Yes | | | | | | | |
| Humana Health Benefit Plan of LA -St | andard | \$35/\$40 | \$500/day x 3 | \$10 | \$40/\$60 | Yes | | | | | | | |
| Humana Health Benefit Plan of LA -Hi | igh | \$20/\$35 | \$250/day x 3 | \$10 | \$40/\$60 | Yes | | | | | | | |
| Humana Health Benefit Plan of LA -St | andard | \$35/\$40 | \$500/day x 3 | \$10 | \$40/\$60 | Yes | | | | | | | |

| | | _ | lment ode | You | nium Paid 2013 | You W | nium /ill Pay :014 |
|---|---------------------|--------------|---------------|--------------|----------------------|--------------|--------------------------|
| Plan Name – Location | Telephone Number | Self only | Self & family | Self only | Self & family | Self only | Self & family |
| ••• | | | | | | | |
| Maine | | | | | | | |
| Aetna Value Plan- All of Maine | 877-459-6604 | EP4 | EP5 | 120.89 | 274.54 | 126.94 | 288.27 |
| Maryland | | | _ | | | | |
| Aetna Value Plan- All of Maryland | 877-459-6604 | F54 | F55 | 124.37 | 282.43 | 130.58 | 296.56 |
| Aetna Open Access -High- Northern/Central/Southern Maryland Areas | 877-459-6604 | JN1 | JN2 | 436.06 | 982.17 | 468.67 | 1056.10 |
| Aetna Open Access -Basic- Northern/Central/Southern Maryland Areas | 877-459-6604 | JN4 | JN5 | 133.79 | 304.25 | 140.21 | 313.51 |
| CareFirst BlueChoice -High- All of Maryland | 888-789-9065 | 2G1 | 2G2 | 156.08 | 360.62 | 211.77 | 486.93 |
| CareFirst BlueChoice -Std- All of Maryland | 888-789-9065 | 2G4 | 2G5 | 135.27 | 304.32 | 152.84 | 354.29 |
| Coventry Health Care -High- All of Maryland | 800-833-7423 | IG1 | IG2 | 136.99 | 454.45 | 149.98 | 376.85 |
| Coventry Health Care -Std- All of Maryland | 800-833-7423 | IG4 | IG5 | 123.29 | 312.17 | 132.65 | 305.09 |
| Kaiser Foundation Health Plan Mid-Atlantic States -High- Baltimore/Washington, DC areas | 877-574-3337 | E31 | E32 | 152.81 | 381.76 | 169.26 | 421.24 |
| Kaiser Foundation Health Plan Mid-Atlantic States -Std- Baltimore/Washington, DC areas | 877-574-3337 | E34 | E35 | 94.45 | 217.24 | 96.46 | 221.86 |
| M.D. IPA -High- All of Maryland | 877-835-9861 | JP1 | JP2 | 166.96 | 417.79 | 202.45 | 501.23 |
| Massachusetts | | | | | | | |
| Aetna Value Plan- Most of Massachusetts | 877-459-6604 | EP4 | EP5 | 120.89 | 274.54 | 126.94 | 288.27 |
| Fallon Community Health Plan -Basic- Central/Eastern Massachusetts | 800-868-5200 | JG1 | JG2 | 218.72 | 615.72 | 293.37 | 800.43 |

| | | | | | Prescriptio Drugs | on | | Me | ember | Surve | y Resi | ults | |
|--|---------------------------|--|------------------------------------|--------------------|---|---------------------------|------------------------------|------------------------|-------------------------|------------------------------|---------------------|----------------------|------------------------------|
| Plan Name – Locati | ion | Primary care/ Specialist office copay | Hospital per stay deductible | Level I | Level II/ Level III | Mail order discount | Overall plan satisfaction | Getting needed care | Getting care quickly | How well doctors communicate | Customer service | Claims processing | Plan Information on Costs |
| | | | | HMO/I | POS Nationa | ıl Average | 67.9 | 86.4 | 84.9 | 94.2 | 87.7 | 87.5 | 64.9 |
| Maine | | | | | | | | | | | | | |
| Aetna Value Plan Aetna Value Plan | In-Network Out-Network | \$25/\$40 40%/40% | 20% 40% | \$10 50%+ | 30%to\$600/50% to\$1200 50%+/50%+ | Yes No | | | | | | | |
| Maryland | | | | | | | | | | | | | |
| Aetna Value Plan Aetna Value Plan | In-Network Out-Network | \$25/\$40 40%/40% | 20% 40% | \$10 50%+ | 30%to\$600/50% to\$1200 50%+/50%+ | Yes No | | | | | | | |
| Aetna Open Access-High | | \$15/\$30 | \$150/day x3 | \$5 | \$35/\$100 | Yes | 69 | 84.4 | 87.2 | 94.2 | 86.5 | 91.4 | 56.7 |
| Aetna Open Access-Basic | | \$20/\$35 | 10% Plan Allow | \$10 | \$35/\$100 | Yes | 69 | 84.4 | 87.2 | 94.2 | 86.5 | 91.4 | 56.7 |
| CareFirst BlueChoice-High | | \$25/\$35 | \$200 | Nothing | \$35/\$65 | Yes | 64.8 | 86 | 83.3 | 92.5 | 84.6 | 90.2 | 54 |
| CareFirst BlueChoice CareFirst BlueChoice | In-Network Out-Network | Nothing/\$35 \$70/\$70 | \$200 \$500 | Nothing Nothing | \$35/\$65 \$35/\$65 | Yes Yes | 64.8 | 86 | 83.3 | 92.5 | 84.6 | 90.2 | 54 |
| Coventry Health Care-High | | \$20/\$40 | \$200/day x 3 | \$3/\$15 | \$30/\$60 | Yes | 56.3 | 86.4 | 86.4 | 96.9 | 89.2 | 87.1 | 60.6 |
| Coventry Health Care-Standard | | \$20/\$40 | \$200/day x 3 | \$3/\$15 | \$30/\$60 | Yes | 56.3 | 86.4 | 86.4 | 96.9 | 89.2 | 87.1 | 60.6 |
| Kaiser Foundation HP Mid-Atlanti | ic States-High | \$10/\$20 | \$100 | \$7/\$17 Net | \$30/\$50/\$45/\$65 | Yes | 83 | 86.7 | 83.1 | 92.7 | 81.3 | 83.6 | 70.2 |
| Kaiser Foundation HP Mid-Atlanti | ic States-Standard | \$20/\$30 | \$250/dayx3 | \$12/\$22Net | \$35/\$55/\$50/\$70 | Yes | 83 | 86.7 | 83.1 | 92.7 | 81.3 | 83.6 | 70.2 |
| M.D. IPA-High | | \$25/\$40 | \$150/day x 3 | \$7 | \$30/\$60 | Yes | 58.3 | 84.6 | 87.6 | 93.7 | 86.7 | 84.1 | 67.7 |
| Massachusetts | | | | | | | | | | | | | |
| Aetna Value Plan Aetna Value Plan | In-Network Out-Network | \$25/\$40 40%/40% | 20% 40% | \$10 50%+ | 30%to\$600/50% to\$1200 50%+/50%+ | Yes No | | | | | | | |
| Fallon Community Health Plan-B | Basic | \$25/\$35 | \$150to\$750max | \$10 | \$30/\$60 | Yes | 62.7 | 85.1 | 88.2 | 92.9 | 88.3 | 80.1 | 64.9 |

| | | _ | lment ode | You | nium Paid 2013 | Premium You Will Pay in 2014 | |
|--|---------------------|--------------|---------------|--------------|----------------------|------------------------------------|---------------|
| Plan Name – Location | Telephone Number | Self only | Self & family | Self only | Self & family | Self only | Self & family |
| Michigan | _ | | | | | | |
| Aetna Value Plan- All of Michigan | 877-459-6604 | G54 | G55 | 122.12 | 277.32 | 128.22 | 291.19 |
| Bluecare Network of MI -High- East Region | 800-662-6667 | K51 | K52 | 201.48 | 481.17 | 220.55 | 525.93 |
| Bluecare Network of MI -High- Southeast Region | 800-662-6667 | LX1 | LX2 | 166.35 | 470.27 | 180.55 | 507.47 |
| Grand Valley Health Plan -High- Grand Rapids area | 616-949-2410 | RL1 | RL2 | 239.65 | 607.62 | 241.84 | 614.92 |
| Grand Valley Health Plan -Std- Grand Rapids area | 616-949-2410 | RL4 | RL5 | 196.86 | 507.52 | 196.56 | 508.97 |
| Health Alliance Plan -High- Southeastern Michigan/Flint Area | 800-556-9765 | 521 | 522 | 175.00 | 491.59 | 201.11 | 557.22 |
| Health Alliance Plan -Std- Southeastern Michigan/Flint Area | 800-556-9765 | GY4 | GY5 | 148.20 | 427.31 | 169.74 | 481.91 |
| HealthPlus of MI -High- East Michigan | 800-332-9161 | X51 | X52 | 132.89 | 460.41 | 139.15 | 498.09 |
| Total Health Care USA -High- Michigan | 800-826-2862 | A51 | A52 | New Plan | New Plan | 136.70 | 501.17 |
| Minnesota | | | | | | | |
| Aetna Value Plan- Most of Minnesota | 877-459-6604 | H44 | H45 | 124.69 | 283.17 | 130.93 | 297.32 |
| HealthPartners High Option - Minnesota | 800-883-2177 | V31 | V32 | 317.83 | 761.30 | 268.65 | 649.82 |
| HealthPartners Standard Option - Minnesota | 800-883-2177 | V34 | V35 | 89.87 | 206.71 | 88.97 | 204.64 |
| Mississippi | | | | | | | |
| Aetna Value Plan- Most of Mississippi | 877-459-6604 | H44 | H45 | 124.69 | 283.17 | 130.93 | 297.32 |

| | | | | | Prescription Drugs | on | | Me | ember | Surve | y Resi | ults | |
|--------------------------------------|---------------------------|--|------------------------------------|--------------|---|---------------------------|------------------------------|---------------------|-------------------------|------------------------------|---------------------|----------------------|------------------|
| Plan Name – Locatio | on | Primary care/ Specialist office copay | Hospital per stay deductible | Level I | Level II/ Level III | Mail order discount | Overall plan satisfaction | Getting needed care | Getting care quickly | How well doctors communicate | Customer service | Claims processing | Plan Information |
| | | | | HMO/ | POS Nationa | l Average | 67.9 | 86.4 | 84.9 | 94.2 | 87.7 | 87.5 | 64.9 |
| Michigan | | | | | | | | | | | | | |
| Aetna Value Plan Aetna Value Plan | In-Network Out-Network | \$25/\$40 40%/40% | 20% 40% | \$10 50%+ | 30%to\$600/50% to\$1200 50%+/50%+ | Yes No | | | | | | | |
| Bluecare Network of MI-High | | \$15/\$25 | Nothing | \$10 | \$30/\$60 | Yes | 65.1 | 89.9 | 87.5 | 93.3 | 88.4 | 93.7 | 67. |
| Bluecare Network of MI-High | | \$15/\$25 | Nothing | \$10 | \$30/\$60 | Yes | 65.1 | 89.9 | 87.5 | 93.3 | 88.4 | 93.7 | 67. |
| Grand Valley Health Plan-High | | \$10/\$10 | Nothing | \$5 | \$15/\$15 | No | 74.2 | 90 | 91.2 | 95.2 | 88.3 | 83.6 | 79. |
| Grand Valley Health Plan-Standard | | \$20/\$20 | \$500x3 | \$10 | N/A/\$40 | No | 74.2 | 90 | 91.2 | 95.2 | 88.3 | 83.6 | 79. |
| Health Alliance Plan-High | | \$10/\$20 | Nothing | \$5 | \$50/\$50 | Yes | 79.3 | 88.8 | 86.2 | 94.3 | 89.9 | 90.2 | 65. |
| Health Alliance Plan-Standard | | \$15/\$30 | Nothing | \$15 | \$50/\$50 | Yes | 79.3 | 88.8 | 86.2 | 94.3 | 89.9 | 90.2 | 65. |
| HealthPlus of MI-High | | \$10/\$20 | None | \$0/\$8 | \$40/\$60 | Yes | 79.3 | 91.9 | 92 | 95.1 | 94.6 | 91.9 | 65. |
| Total Health Care USA-High | | \$15/\$15 | None | \$10 | \$40/\$40 | Yes | | | | | | | |
| Minnesota | | | | | | | | | | | | | |
| Aetna Value Plan | In-Network | \$25/\$40 | 20% | \$10 | 30%to\$600/50% to\$1200 | Yes | | | | | | | |
| Aetna Value Plan | Out-Network | 40%/40% | 40% | 50%+ | 50%+/50%+ | No | (1 | | | | | | |
| HealthPartners High Option | | \$25/\$45 | Nothing | \$12 | \$45/\$90 | Yes | 64.7 | 89.3 | 87.5 | 95.1 | 92 | 91.1 | 72 |
| HealthPartners Standard Option | | \$0 for 3, then 20% | 20% in/40% out | \$9 | \$40/\$70 | Yes | 64.7 | 89.3 | 87.5 | 95.1 | 92 | 91.1 | 72. |
| Mississippi | | | | | | | | | | | | | |
| Aetna Value Plan Aetna Value Plan | In-Network Out-Network | \$25/\$40 40%/40% | 20% 40% | \$10 50%+ | 30%to\$600/50% to\$1200 50%+/50%+ | Yes No | | | | | | | |

| | | Enrollment Code | | Premium You Paid in 2013 | | Premium You Will Pay in 2014 | |
|--|---------------------|--------------------|---------------|--------------------------------|---------------|------------------------------------|---------------|
| Plan Name – Location | Telephone Number | Self only | Self & family | Self only | Self & family | Self only | Self & family |
| | | | | | | _ | |
| Missouri | | | | | | | |
| Aetna Value Plan- Most of Missouri | 877-459-6604 | G54 | G55 | 122.12 | 277.32 | 128.22 | 291.19 |
| Aetna Open Access -High- Kansas City area | 877-459-6604 | HY1 | HY2 | 124.05 | 402.76 | 135.77 | 500.39 |
| Blue Preferred Plus POS -High- St Louis/Central/SW areas | 888-811-2092 | 9G1 | 9G2 | 284.29 | 590.00 | 321.58 | 670.69 |
| Coventry Health Care of Kansas -High- Kansas City Metro Area (KS and MO) | 800-969-3343 | HA1 | HA2 | 129.96 | 305.41 | 135.19 | 322.70 |
| Coventry Health Care of Kansas -Std- Kansas City Metro Area (KS and MO) | 800-969-3343 | HA4 | HA5 | 109.79 | 258.00 | 125.68 | 295.35 |
| Humana Value Plan - Kansas City Area | 888-393-6765 | PH4 | PH5 | New Plan | New Plan | 102.47 | 226.9 |
| Humana Health Plan, IncHigh- Kansas City | 888-393-6765 | MS1 | MS2 | 517.61 | 1150.97 | 625.21 | 1391.1 |
| Humana Health Plan, IncStd- Kansas City | 888-393-6765 | MS4 | MS5 | 136.81 | 304.42 | 158.25 | 352.1 |
| United Healthcare of the Midwest, IncHigh- St. Louis Area | 877-835-9861 | B91 | B92 | 214.02 | 481.17 | 330.72 | 742.73 |
| Montana | | | | | | | |
| Aetna Value Plan- South/Southeast/Western MT Areas | 877-459-6604 | H44 | H45 | 124.69 | 283.17 | 130.93 | 297.32 |
| Nebraska | | | | | | | |
| Aetna Value Plan- All of Nebraska | 877-459-6604 | H44 | H45 | 124.69 | 283.17 | 130.93 | 297.32 |
| Nevada | | | | | | | |
| Aetna Value Plan- Las Vegas Area | 877-459-6604 | G54 | G55 | 122.12 | 277.32 | 128.22 | 291.1 |
| Aetna Open Access -High- Clark County and Las Vegas areas | 877-459-6604 | HF1 | HF2 | 111.20 | 375.20 | 112.67 | 364.9 |
| Health Plan of Nevada -High- Las Vegas/Esmeralda and Nye counties | 877-545-7378 | NM1 | NM2 | 98.84 | 233.06 | 98.83 | 233.0 |
| New Hampshire | | | | | | | |
| Aetna Value Plan- All of New Hampshire | 877-459-6604 | EP4 | EP5 | 120.89 | 274.54 | 126.94 | 288.2 |

| | | | | | Prescription Drugs | on | | Me | ember | Surve | y Resi | ults | |
|--|---------------------------|--|------------------------------------|---------------|---|---------------------------|------------------------------|------------------------|-------------------------|------------------------------|---------------------|----------------------|------------------------------|
| Plan Name – Locat | ion | Primary care/ Specialist office copay | Hospital per stay deductible | Level I | Level II/ Level III | Mail order discount | Overall plan satisfaction | Getting needed care | Getting care quickly | How well doctors communicate | Customer service | Claims processing | Plan Information on Costs |
| | | | | HMO/ | POS Nationa | ıl Average | 67.9 | 86.4 | 84.9 | 94.2 | 87.7 | 87.5 | 64.9 |
| Missouri | | | | | | | | | | | | | |
| Aetna Value Plan Aetna Value Plan | In-Network Out-Network | \$25/\$40 40%/40% | 20% 40% | \$10 50%+ | 30%to\$600/50% to\$1200 50%+/50%+ | Yes No | | | | | | | |
| Aetna Open Access-High | | \$20/\$35 | \$250/day x 4 | \$10 | \$35/\$100 | Yes | 63.9 | 86.2 | 86.2 | 94 | 83.8 | 90.1 | 53.8 |
| Blue Preferred Plus POS Blue Preferred Plus POS | In-Network Out-Network | \$25/\$35 30% after ded. | \$500 30% after ded. | \$5 N/A | \$40/\$60/ 25%/\$60/25% N/A | Yes N/A | 64.7 | 89.1 | 86.1 | 96.1 | 84 | 86.4 | 68.5 |
| Coventry Health Care of Kansas-F | Iigh | \$30/\$60 | 25% | \$3/\$12 | \$50/\$75 | Yes | 60.2 | 90.6 | 88 | 96 | 89.4 | 88.4 | 66.3 |
| Coventry Health Care of Kansas-S | tandard | \$30/\$60 | 30% | \$3/\$12 | \$50/20% | Yes | 60.2 | 90.6 | 88 | 96 | 89.4 | 88.4 | 66.3 |
| Humana Value Plan Humana Value Plan | In-Network Out-Network | \$35/\$55 50%/50% | 20% 50% | \$10 \$10+ | \$40/\$60 \$40+/\$60+ | Yes No | | | | | | | |
| Humana Health Plan, IncHigh | | \$20/\$35 | \$250/day x 3 | \$10 | \$40/\$60 | Yes | 67.6 | 90.3 | 90.1 | 95.1 | 88.1 | 91.8 | 72.9 |
| Humana Health Plan, IncStand | ard | \$25/\$40 | \$500/day x 3 | \$10 | \$40/\$60 | Yes | 67.6 | 90.3 | 90.1 | 95.1 | 88.1 | 91.8 | 72.9 |
| United Healthcare of the Midwest Montana | , IncHigh | \$25/\$40 | \$450 | \$7 | \$30/\$60 | Yes | 66.5 | 91.9 | 90.2 | 95.7 | 89.2 | 89.8 | 73.2 |
| Aetna Value Plan Aetna Value Plan | In-Network Out-Network | \$25/\$40 40%/40% | 20% 40% | \$10 50%+ | 30%to\$600/50% to\$1200 50%+/50%+ | Yes No | | | | | | | |
| Nebraska | | | | | | | | | | | | | |
| Aetna Value Plan Aetna Value Plan | In-Network Out-Network | \$25/\$40 40%/40% | 20% 40% | \$10 50%+ | 30%to\$600/50% to\$1200 50%+/50%+ | Yes No | | | | | | | |
| Nevada | | | | | | | | | | | | | |
| Aetna Value Plan Aetna Value Plan | In-Network Out-Network | \$25/\$40 40%/40% | 20% 40% | \$10 50%+ | 30%to\$600/50% to\$1200 50%+/50%+ | Yes No | | | | | | | |
| Aetna Open Access-High | | \$20/\$35 | \$250/day x 4 | \$10 | \$35/\$100 | Yes | 60.2 | 83.8 | 86.1 | 92.3 | 84.9 | 91.8 | 63.6 |
| Health Plan of Nevada-High | | \$10/\$25 | \$300 | \$7 | \$35/\$55/\$100 | Yes | 51.6 | 69.6 | 66 | 89.2 | 89.2 | 91.2 | 52.9 |
| New Hampshire | | | | | 200/4- #/ 00/500 | | | | | | | | |
| Aetna Value Plan Aetna Value Plan | In-Network Out-Network | \$25/\$40 40%/40% | 20% 40% | \$10 50%+ | 30%to\$600/50% to\$1200 50%+/50%+ | Yes No | | | | | | | |

| | Enrollment Code | | | | nium Paid 2013 | Premium You Will Pay in 2014 | |
|--|---------------------|--------------|---------------|--------------|----------------------|------------------------------------|---------------|
| Plan Name – Location | Telephone Number | Self only | Self & family | Self only | Self & family | Self only | Self & family |
| | | | | | | | |
| New Jersey | | | | | | | |
| Aetna Value Plan- All of New Jersey | 877-459-6604 | EP4 | EP5 | 120.89 | 274.54 | 126.94 | 288.27 |
| Aetna Open Access -High- Northern New Jersey | 877-459-6604 | JR1 | JR2 | 507.43 | 1197.60 | 523.55 | 1236.41 |
| Aetna Open Access -Basic- Northern New Jersey | 877-459-6604 | JR4 | JR5 | 264.14 | 643.47 | 341.84 | 824.57 |
| Aetna Open Access -High- Southern NJ | 877-459-6604 | P31 | P32 | 668.00 | 1688.74 | 648.01 | 1643.59 |
| Aetna Open Access -Basic- Southern NJ | 877-459-6604 | P34 | P35 | 392.75 | 940.98 | 495.60 | 1180.27 |
| GHI Health Plan -High- Northern New Jersey | 212-501-4444 | 801 | 802 | 289.38 | 836.55 | 325.91 | 932.12 |
| GHI Health Plan -Std- Northern New Jersey | 212-501-4444 | 804 | 805 | 128.50 | 299.97 | 141.35 | 335.72 |
| New Mexico | | | | | | | |
| Aetna Value Plan- Albuquerque/Dona Ana/Hobbs Area | 877-459-6604 | G54 | G55 | 122.12 | 277.32 | 128.22 | 291.19 |
| Lovelace Health Plan -High- All of New Mexico | 800-808-7363 | Q11 | Q12 | 119.10 | 279.88 | 130.99 | 307.85 |
| Presbyterian Health Plan -High- All counties in New Mexico | 800-356-2219 | P21 | P22 | 196.04 | 463.58 | 239.40 | 563.35 |

| | | | | | Prescription Drugs | on | | Me | ember | Surve | y Resi | ults | |
|--------------------------------------|---------------------------|--|------------------------------------|--------------|---|---------------------------|------------------------------|------------------------|-------------------------|------------------------------|---------------------|----------------------|------------------------------|
| Plan Name – Locati | on | Primary care/ Specialist office copay | Hospital per stay deductible | Level I | Level II/ Level III | Mail order discount | Overall plan satisfaction | Getting needed care | Getting care quickly | How well doctors communicate | Customer service | Claims processing | Plan Information on Costs |
| | | | | HMO/ | POS Nationa | al Average | 67.9 | 86.4 | 84.9 | 94.2 | 87.7 | 87.5 | 64.9 |
| New Jersey | | | | | | | | | | | | | |
| Aetna Value Plan Aetna Value Plan | In-Network Out-Network | 7-217-0 | 20% 40% | \$10 50%+ | 30%to\$600/50% to\$1200 50%+/50%+ | Yes No | | | | | | | |
| Aetna Open Access-High | | \$20/\$35 | \$250/day x 4 | \$10 | \$35/\$100 | Yes | 63.1 | 85.2 | 83.7 | 92.8 | 89.5 | 80.9 | 62.3 |
| Aetna Open Access-Basic | | \$15/\$35 | 20% Plan Allow | \$5 | \$35/\$100 | Yes | 63.1 | 85.2 | 83.7 | 92.8 | 89.5 | 80.9 | 62.3 |
| Aetna Open Access-High | | \$20/\$35 | \$250/day x 4 | \$10 | \$35/\$100 | Yes | 63.1 | 85.2 | 83.7 | 92.8 | 89.5 | 80.9 | 62.3 |
| Aetna Open Access-Basic | | \$15/\$35 | 20% Plan Allow | \$5 | \$35/\$100 | Yes | 63.1 | 85.2 | 83.7 | 92.8 | 89.5 | 80.9 | 62.3 |
| GHI Health Plan GHI Health Plan | In-Network Out-Network | 1 1 | \$150max\$450 +50% of sch. | \$20 N/A | \$45/\$85 N/A | Yes No | 66.3 | 84.4 | 85.1 | 93.6 | 86 | 82.8 | 64.2 |
| GHI Health Plan-Standard | | \$30/\$30 | \$250/day x 3 | \$10 | \$45/\$85 | Yes | 66.3 | 84.4 | 85.1 | 93.6 | 86 | 82.8 | 64.2 |
| New Mexico | | | | | | | | | | | | | |
| Aetna Value Plan Aetna Value Plan | In-Network Out-Network | 7-217-0 | 20% 40% | \$10 50%+ | 30%to\$600/50% to\$1200 50%+/50%+ | Yes No | | | | | | | |
| Lovelace Health Plan-High | | \$25/\$35 | \$250 after ded | \$5 | \$35/\$60/50% | Yes | 65.1 | 79.6 | 75.3 | 91.8 | 82.8 | 93.9 | 65.6 |
| Presbyterian Health Plan-High | | \$25/\$40 | \$100 x 5 days | \$10 | \$40/\$75/50% | Yes | 65.5 | 82.4 | 78.3 | 91.7 | 84.8 | 85.2 | 61.6 |

| | | _ | llment ode | You | mium Paid 2013 | You W | nium /ill Pay :014 |
|--|---------------------|--------------|---------------|--------------|----------------------|--------------|--------------------------|
| Plan Name – Location | Telephone Number | Self only | Self & family | Self only | Self & family | Self only | Self & family |
| N VI. | | | _ | | | _ | |
| New York | 977 /50 ((0/ | EP4 | EDE. | 120.90 | 274.54 | 126.94 | 288.27 |
| Aetna Value Plan- Most of New York | 877-459-6604 | EP4 | EP5 | 120.89 | 2/4.54 | 120.94 | 488.4/ |
| Aetna Open Access -High- NYC Area/Upstate NY | 877-459-6604 | JC1 | JC2 | 404.60 | 1093.04 | 401.98 | 1090.33 |
| Aetna Open Access -Basic- NYC Area/Upstate NY | 877-459-6604 | JC4 | JC5 | 284.35 | 774.93 | 260.07 | 719.20 |
| CDPHP Universal Benefits, IncHigh- Upstate, Hudson Valley, Central NY | 877-269-2134 | SG1 | SG2 | 202.71 | 639.83 | 229.52 | 712.35 |
| CDPHP Universal Benefits, IncStd- Upstate, Hudson Valley, Central NY | 877-269-2134 | SG4 | SG5 | 115.29 | 297.44 | 122.94 | 320.53 |
| GHI HMO Select -High- Brnx/Brklyn/Manhat/Queen/Richmon/Westche | 877-244-4466 | 6V1 | 6V2 | 127.26 | 379.36 | 195.48 | 609.91 |
| GHI HMO Select -High- Capital/Hudson Valley Regions | 877-244-4466 | X41 | X42 | 153.18 | 534.56 | 141.67 | 476.34 |
| GHI Health Plan -High- All of New York | 212-501-4444 | 801 | 802 | 289.38 | 836.55 | 325.91 | 932.12 |
| GHI Health Plan -Std- All of New York | 212-501-4444 | 804 | 805 | 128.50 | 299.97 | 141.35 | 335.72 |
| HIP Health of Greater New York -High- New York City area including Long Island | 800-447-8255 | 511 | 512 | 224.42 | 769.77 | 170.00 | 631.58 |
| HIP Health of Greater New York -Std- New York City area including Long Island | 800-447-8255 | 514 | 515 | 156.17 | 588.87 | 122.06 | 345.62 |
| Independent Health Association -High- Western New York | 800-501-3439 | QA1 | QA2 | 192.83 | 595.09 | 185.97 | 582.01 |
| Independent Health Association -Std- Western New York | 800-501-3439 | C54 | C55 | 174.72 | 549.77 | 144.54 | 478.53 |
| MVP Health Care -High- Eastern Region | 888-687-6277 | GA1 | GA2 | 146.16 | 480.19 | 165.86 | 533.86 |
| MVP Health Care -Std- Eastern Region | 888-687-6277 | GA4 | GA5 | 127.84 | 349.00 | 133.77 | 396.74 |
| MVP Health Care -High- Western Region | 888-687-6277 | GV1 | GV2 | 119.62 | 299.32 | 130.42 | 357.04 |
| MVP Health Care -Std- Western Region | 888-687-6277 | GV4 | GV5 | 106.75 | 267.09 | 111.93 | 280.06 |
| MVP Health Care -High- Central Region | 888-687-6277 | M91 | M92 | 183.02 | 574.47 | 171.10 | 548.77 |
| MVP Health Care -Std- Central Region | 888-687-6277 | M94 | M95 | 135.53 | 435.32 | 137.79 | 426.51 |
| MVP Health Care -High- Northern Region | 888-687-6277 | MF1 | MF2 | 229.79 | 664.69 | 254.17 | 754.11 |
| MVP Health Care -Std- Northern Region | 888-687-6277 | MF4 | MF5 | 129.16 | 372.06 | 223.49 | 677.34 |
| MVP Health Care -High- Mid-Hudson Region | 888-687-6277 | MX1 | MX2 | 171.84 | 544.28 | 187.31 | 586.64 |
| MVP Health Care -Std- Mid-Hudson Region | 888-687-6277 | MX4 | MX5 | 132.25 | 408.09 | 136.57 | 423.45 |

| | | | | | Prescription Drugs | on | | Me | ember | Surve | y Resi | ults | |
|--|---------------------------|--|------------------------------------|---------------|---|---------------------------|------------------------------|------------------------|-------------------------|------------------------------|---------------------|----------------------|------------------------------|
| Plan Name – Locatio | on | Primary care/ Specialist office copay | Hospital per stay deductible | Level I | Level II/ Level III | Mail order discount | Overall plan satisfaction | Getting needed care | Getting care quickly | How well doctors communicate | Customer service | Claims processing | Plan Information on Costs |
| | | | | HMO/F | POS Nationa | ıl Average | 67.9 | 86.4 | 84.9 | 94.2 | 87.7 | 87.5 | 64.9 |
| New York | | | | | | | | | | | | | |
| Aetna Value Plan Aetna Value Plan | In-Network Out-Network | | 20% 40% | \$10 50%+ | 30%to\$600/50% to\$1200 50%+/50%+ | Yes No | | | | | | | |
| Aetna Open Access-High | | \$20/\$35 | \$250/day x 4 | \$10 | \$35/\$100 | Yes | 66.2 | 84.8 | 84.9 | 93.7 | 88.8 | 87.4 | 54.7 |
| Aetna Open Access-Basic | | \$15/\$35 | 20% Plan Allow | \$5 | \$35/\$100 | Yes | 66.2 | 84.8 | 84.9 | 93.7 | 88.8 | 87.4 | 54.7 |
| CDPHP Universal Benefits, IncHig | gh | \$20/\$30 | \$100 x 5 | 25% | 25%/25% | No | 72.9 | 92.8 | 90 | 94.9 | 92.2 | 92.4 | 70 |
| CDPHP Universal Benefits, IncSta | ındard | \$25/\$40 | \$500+10% | 30% | 30%/30% | No | 72.9 | 92.8 | 90 | 94.9 | 92.2 | 92.4 | 70 |
| GHI HMO Select-High | | \$25/\$40 | \$500 | \$10 | \$30/\$50 | Yes | | | | | | | |
| GHI HMO Select-High | | \$25/\$40 | \$500 | \$10 | \$30/\$50 | Yes | | | | | | | |
| GHI Health Plan GHI Health Plan | In-Network Out-Network | 1 1 | \$150max\$450 +50% of sch. | \$20 N/A | \$45/\$85 N/A | Yes No | 66.3 | 84.4 | 85.1 | 93.6 | 86 | 82.8 | 64.2 |
| GHI Health Plan-Standard | | \$30/\$30 | \$250/day x 3 | \$10 | \$45/\$85 | Yes | 66.3 | 84.4 | 85.1 | 93.6 | 86 | 82.8 | 64.2 |
| HIP Health of Greater New York-Hi | gh | \$20/\$40 | None | \$15 | \$35/\$75/ \$75/\$100Ded | Yes | 72.9 | 81.4 | 78.6 | 88.8 | 78.7 | 84.8 | 60 |
| HIP Health of Greater New York-Sta | andard | \$30/\$50 | \$1,000 | \$15/\$100Ded | \$35/\$75 | Yes | 72.9 | 81.4 | 78.6 | 88.8 | 78.7 | 84.8 | 60 |
| Independent Health Association Independent Health Association | In-Network Out-Network | 1 3.1 3 | \$250 25% | \$10 N/A | \$30/\$75 N/A | No No | 73.5 | 93.3 | 92.3 | 95.2 | 92 | 91.6 | 75.5 |
| Independent Health Association Independent Health Association | In-Network Out-Network | | \$750 30% | \$10 N/A | \$50/50% N/A | Yes No | | | | | | | |
| MVP Health Care-High | | \$25/\$25 | \$500 | \$5 | \$35/\$70 | Yes | 73.9 | 93.4 | 89 | 96.2 | 89.6 | 92 | 76.8 |
| MVP Health Care-Standard | | \$30/\$50 | \$750 | \$5 | \$45/\$90 | Yes | 73.9 | 93.4 | 89 | 96.2 | 89.6 | 92 | 76.8 |
| MVP Health Care-High | | \$25/\$25 | \$500 | \$5 | \$35/\$70 | Yes | 73.9 | 93.4 | 89 | 96.2 | 89.6 | 92 | 76.8 |
| MVP Health Care-Standard | | \$30/\$50 | \$750 | \$5 | \$45/\$90 | Yes | 73.9 | 93.4 | 89 | 96.2 | 89.6 | 92 | 76.8 |
| MVP Health Care-High | | \$25/\$25 | \$500 | \$5 | \$35/\$70 | Yes | 73.9 | 93.4 | 89 | 96.2 | 89.6 | 92 | 76.8 |
| MVP Health Care-Standard | | \$30/\$50 | \$750 | \$5 | \$45/\$90 | Yes | 73.9 | 93.4 | 89 | 96.2 | 89.6 | 92 | 76.8 |
| MVP Health Care-High | | \$25/\$25 | \$500 | \$5 | \$35/\$70 | Yes | 73.9 | 93.4 | 89 | 96.2 | 89.6 | 92 | 76.8 |
| MVP Health Care-Standard | | \$30/\$50 | \$750 | \$5 | \$45/\$90 | Yes | 73.9 | 93.4 | 89 | 96.2 | 89.6 | 92 | 76.8 |
| MVP Health Care-High | | \$25/\$25 | \$500 | \$5 | \$35/\$70 | Yes | 73.9 | 93.4 | 89 | 96.2 | 89.6 | 92 | 76.8 |
| MVP Health Care-Standard | | \$30/\$50 | \$750 | \$5 | \$45/\$90 | Yes | 73.9 | 93.4 | 89 | 96.2 | 89.6 | 92 | 76.8 |

| | | Enrollment Code | | Premium You Paid in 2013 | | Pren You W in 2 | |
|---|---------------------|--------------------|---------------|--------------------------------|---------------|-----------------------|---------------|
| Plan Name – Location | Telephone Number | Self only | Self & family | Self only | Self & family | Self only | Self & family |
| | | | | | | | |
| North Carolina | | | | | | | |
| Aetna Value Plan- All of North Carolina | 877-459-6604 | F54 | F55 | 124.37 | 282.43 | 130.58 | 296.56 |
| North Dakota | | | | | | | |
| Aetna Value Plan- Most of North Dakota | 877-459-6604 | H44 | H45 | 124.69 | 283.17 | 130.93 | 297.32 |
| HealthPartners High Option - Eastern North Dakota | 800-883-2177 | V31 | V32 | 317.83 | 761.30 | 268.65 | 649.82 |
| HealthPartners Standard Option -Eastern North Dakota | 800-883-2177 | V34 | V35 | 89.87 | 206.71 | 88.97 | 204.64 |
| Sanford Heart of America Health Plan -High- Northcentral North Dakota | 800-525-5661 | RU1 | RU2 | 123.48 | 348.70 | 138.03 | 470.86 |
| Sanford Health Plan -High- North Dakota | 800-752-5863 | C91 | C92 | 222.41 | 541.86 | 209.76 | 514.41 |
| Sanford Health Plan -Std- North Dakota | 800-752-5863 | C94 | C95 | 152.25 | 485.81 | 141.43 | 458.36 |
| Ohio | _ | | | | | | |
| Aetna Value Plan- All of Ohio | 877-459-6604 | JS4 | JS5 | New Plan | New Plan | 172.58 | 411.40 |
| AultCare HMO -High- Stark/Carroll/Holmes/Tuscarawas/Wayne Co. | 330-363-6360 | 3A1 | 3A2 | 135.24 | 407.44 | 142.04 | 446.76 |
| Humana Health Plan of Ohio -High- Greater Cincinnati Area | 888-393-6765 | A61 | A62 | 129.99 | 289.24 | 138.80 | 308.82 |
| Humana Health Plan of Ohio -Std- Greater Cincinnati Area | 888-393-6765 | A64 | A65 | 116.99 | 260.31 | 124.91 | 277.94 |
| HealthSpan Integrated Care -High- Cleveland/Akron areas | 800-686-7100 | 641 | 642 | 258.37 | 624.52 | 287.58 | 693.44 |
| HealthSpan Integrated Care -Std- Cleveland/Akron areas | 800-686-7100 | 644 | 645 | 115.76 | 266.27 | 131.14 | 301.63 |
| The Health Plan of the Upper Ohio Valley -High- Eastern Ohio | 800-624-6961 | U41 | U42 | 250.98 | 580.97 | 262.71 | 608.55 |
| Oklahoma | | | | | | | |
| Aetna Value Plan- All of Oklahoma | 877-459-6604 | JS4 | JS5 | New Plan | New Plan | 172.58 | 411.40 |
| Globalhealth, IncHigh- Oklahoma | 877-280-5600 | IM1 | IM2 | 105.72 | 254.77 | 118.10 | 284.60 |

| | | | | | Prescription Drugs | on | | Me | ember | Surve | y Resi | ults | |
|--|---------------------------|--|------------------------------------|---------------------|---|---------------------------|------------------------------|------------------------|-------------------------|------------------------------|---------------------|----------------------|------------------------------|
| Plan Name – Locatio | n | Primary care/ Specialist office copay | Hospital per stay deductible | Level I | Level II/ Level III | Mail order discount | Overall plan satisfaction | Getting needed care | Getting care quickly | How well doctors communicate | Customer service | Claims processing | Plan Information on Costs |
| | | ' | | HMO/ | POS Nationa | al Average | 67.9 | 86.4 | 84.9 | 94.2 | 87.7 | 87.5 | 64.9 |
| North Carolina | | | | | | | | | | | | | |
| Aetna Value Plan Aetna Value Plan | In-Network Out-Network | \$25/\$40 40%/40% | 20% 40% | \$10 50%+ | 30%to\$600/50% to\$1200 50%+/50%+ | Yes No | | | | | | | |
| North Dakota | | | | | | | | | | | | | |
| Aetna Value Plan Aetna Value Plan | In-Network Out-Network | \$25/\$40 40%/40% | 20% 40% | \$10 50%+ | 30%to\$600/50% to\$1200 50%+/50%+ | Yes No | | | | | | | |
| HealthPartners High Option | | \$25/\$45 | Nothing | \$12 | \$45/\$90 | Yes | 64.7 | 89.3 | 87.5 | 95.1 | 92 | 91.1 | 72.5 |
| HealthPartners Standard Option | | \$0 for 3, then 20% | 20% in/40% out | \$9 | \$40/\$70 | Yes | 64.7 | 89.3 | 87.5 | 95.1 | 92 | 91.1 | 72.5 |
| Sanford Heart of America Health Plan Sanford Heart of America Health Plan | In-Network Out-Network | \$15/\$25 20%/20% | None 20% | 50%/\$600ded N/A | 50%/\$600 ded N/A | None N/A | | | | | | | |
| Sanford Health Plan Sanford Health Plan | In-Network Out-Network | \$20/\$30 40%/40% | \$100/day x 5 40% | \$15 40%+ | \$30/\$50 40%+/40%+ | N/A N/A | 53.5 | 90.3 | 89 | 97.7 | 90.2 | 91.2 | 55.8 |
| Sanford Health Plan Sanford Health Plan | In-Network Out-Network | \$25/\$25 40%+/40%+ | \$100/day x 5 40%+ | \$15 40%+ | \$30/\$50 40%+/40%+ | N/A N/A | 53.5 | 90.3 | 89 | 97.7 | 90.2 | 91.2 | 55.8 |
| Ohio | • | | | | | | | | | | | | |
| Aetna Value Plan Aetna Value Plan | In-Network Out-Network | \$25/\$40 40%/40% | 20% 40% | \$10 50%+ | 30%to\$600/50% to\$1200 50%+/50%+ | Yes No | | | | | | | |
| AultCare HMO-High | | \$15/\$20 | \$150 | \$15 | \$30/\$40/\$55 | No | 87.7 | 92.2 | 90.7 | 94.1 | 94.4 | 93.5 | 85.3 |
| Humana Health Plan of Ohio-High | | \$20/\$35 | \$250/day x 3 | \$10 | \$40/\$60 | Yes | | | | | | | |
| Humana Health Plan of Ohio-Standa | ard | \$25/\$40 | \$500/day x 3 | \$10 | \$40/\$60 | Yes | | | | | | | |
| HealthSpan Integrated Care-High | | \$20/\$20 | \$250 | \$10 | \$30/\$30 | Yes | 78.8 | 84.5 | 88.9 | 92.2 | 93.5 | 90.6 | 70.8 |
| HealthSpan Integrated Care-Standar | d | \$30/\$40 | \$500 | \$15 | \$40/\$40 | Yes | 78.8 | 84.5 | 88.9 | 92.2 | 93.5 | 90.6 | 70.8 |
| The Health Plan of the Upper Ohio V | alley-High | \$10/\$20 | \$250 | \$15 | \$30/\$50 | Yes | 74.4 | 90.9 | 87.6 | 95.1 | 92.9 | 94.4 | 74.5 |
| Oklahoma | | | | | | | | | | | | | |
| Aetna Value Plan Aetna Value Plan | In-Network Out-Network | \$25/\$40 40%/40% | 20% 40% | \$10 50%+ | 30%to\$600/50% to\$1200 50%+/50%+ | Yes No | | | | | | | |
| Globalhealth, IncHigh | | \$15/\$45 | \$250dymx1,000 | \$4/\$10 | \$45/\$70 | Yes | 59.2 | 81.6 | 83.9 | 91.6 | 89.3 | 87.2 | 72.7 |

| | | | lment ode | You | nium Paid 013 | Premium You Will Pay in 2014 | |
|--|---------------------|--------------|---------------|--------------|---------------------|------------------------------------|---------------|
| Plan Name – Location | Telephone Number | Self only | Self & family | Self only | Self & family | Self only | Self & family |
| | | | | | | | |
| Oregon | | | | | | | |
| Aetna Value Plan- Most of Oregon | 877-459-6604 | H44 | H45 | 124.69 | 283.17 | 130.93 | 297.32 |
| Kaiser Foundation Health Plan of Northwest -High- Portland/Salem areas | 800-813-2000 | 571 | 572 | 212.40 | 492.91 | 226.72 | 526.45 |
| Kaiser Foundation Health Plan of Northwest -Std- Portland/Salem areas | 800-813-2000 | 574 | 575 | 126.21 | 289.95 | 136.17 | 312.83 |
| Pennsylvania | | | _ | | | | |
| Aetna Value Plan- All of Pennsylvania | 877-459-6604 | H44 | H45 | 124.69 | 283.17 | 130.93 | 297.32 |
| Aetna Open Access -High- Philadelphia | 877-459-6604 | P31 | P32 | 668.00 | 1688.74 | 648.01 | 1643.59 |
| Aetna Open Access -Basic- Philadelphia | 877-459-6604 | P34 | P35 | 392.75 | 940.98 | 495.60 | 1180.27 |
| Aetna Open Access -High- Pittsburgh and Western PA Areas | 877-459-6604 | YE1 | YE2 | 129.72 | 377.19 | 192.03 | 598.06 |
| Geisinger Health Plan -Std- Northeastern/Central/South Central areas | 800-447-4000 | GG4 | GG5 | 231.09 | 561.86 | 168.20 | 418.84 |
| HealthAmerica Pennsylvania -High- Greater Pittsburgh Area | 866-351-5946 | 261 | 262 | 183.30 | 481.73 | 178.14 | 471.83 |
| UPMC Health Plan -High- Western Pennsylvania | 888-876-2756 | 8W1 | 8W2 | 218.12 | 531.96 | 221.35 | 541.01 |
| UPMC Health Plan -Std- Western Pennsylvania | 888-876-2756 | UW4 | UW5 | 133.14 | 306.22 | 133.45 | 306.92 |
| Puerto Rico | | | | | | | |
| Humana Health Plans of Puerto Rico, IncHigh- Puerto Rico | 800-314-3121 | ZJ1 | ZJ2 | 82.33 | 183.17 | 80.26 | 183.17 |
| Triple-S Salud, IncHigh- All of Puerto Rico | 787-774-6060 | 891 | 892 | 83.89 | 188.75 | 88.29 | 198.66 |
| Rhode Island | | | _ | | | | |
| Aetna Value Plan- All of Rhode Island | 877-459-6604 | EP4 | EP5 | 120.89 | 274.54 | 126.94 | 288.27 |
| South Carolina | | | | | | | |
| Aetna Value Plan- All of South Carolina | 877-459-6604 | JS4 | JS5 | New Plan | New Plan | 172.58 | 411.40 |

| | | | | | Prescription Drugs | on | | Me | embei | Surve | y Res | ults | |
|--|---------------------------|--|------------------------------------|--------------------|--|---------------------------|------------------------------|---------------------|-------------------------|------------------------------|---------------------|----------------------|------------------|
| Plan Name – Locatio | on | Primary care/ Specialist office copay | Hospital per stay deductible | Level I | Level II/ Level III | Mail order discount | Overall plan satisfaction | Getting needed care | Getting care quickly | How well doctors communicate | Customer service | Claims processing | Plan Information |
| | | - | | HMO/ | POS Nationa | al Average | 67.9 | 86.4 | 84.9 | 94.2 | 87.7 | 87.5 | 64.9 |
| Oregon | | | | | | | | | | | | | |
| Aetna Value Plan Aetna Value Plan | In-Network Out-Network | ' ' ' | 20% 40% | \$10 50%+ | 30%to\$600/50% to\$1200 50%+/50%+ | Yes No | | | | | | | |
| Kaiser Foundation HP of Northwest- | -High | \$20/\$30 | \$200 | \$15 | \$40/\$60 | Yes | 76.8 | 84.4 | 84.7 | 91.6 | 92.7 | 89 | 68 |
| Kaiser Foundation HP of Northwest- | Standard | \$30/\$40 | \$500 | \$20 | \$40/\$60 | Yes | 76.8 | 84.4 | 84.7 | 91.6 | 92.7 | 89 | 68. |
| Pennsylvania | | | | | 200/- \$(00/500/ | | | | | | | | |
| Aetna Value Plan Aetna Value Plan | In-Network Out-Network | ' - ' | 20% 40% | \$10 50%+ | 30%to\$600/50% to\$1200 50%+/50%+ | Yes No | | | | | | | |
| Aetna Open Access-High | | \$20/\$35 | \$250/day x 4 | \$10 | \$35/\$100 | Yes | 57.9 | 86.1 | 83.5 | 93.5 | 88.7 | 89.9 | 63 |
| Aetna Open Access-Basic | | \$15/\$35 | 20% Plan Allow | \$5 | \$35/\$100 | Yes | 57.9 | 86.1 | 83.5 | 93.5 | 88.7 | 89.9 | 63 |
| Aetna Open Access-High | | \$20/\$35 | \$250/day x 4 | \$10 | \$35/\$100 | Yes | 57.9 | 86.1 | 83.5 | 93.5 | 88.7 | 89.9 | 63 |
| Geisinger Health Plan-Standard | | \$20/\$35 | 20%aftrDeduct | 30% \$5/\$15 | 40% \$40/\$120/ 50% \$85/\$250 | Yes | 66.8 | 86.8 | 85 | 93.8 | 90.6 | 90.2 | 67 |
| HealthAmerica Pennsylvania-High | | \$25/\$50 | 15% after ded | \$5 | \$35/\$60 | Yes | 69.9 | 87.3 | 88.5 | 95.7 | 86 | 92.1 | 67 |
| UPMC Health Plan-High | | 10% after Deduct | 10% after deduct | \$5 after ded | \$35/\$75 | Yes | 75.4 | 90.8 | 89.9 | 97 | 91.3 | 90.4 | 67 |
| UPMC Health Plan-Standard | | 20% after Deduct | 20%after Deduct | \$5 after ded | \$35/\$75/\$100 | Yes | 75.4 | 90.8 | 89.9 | 97 | 91.3 | 90.4 | 67 |
| Puerto Rico | | | | | | | | | | | | | |
| Humana Health Plans of PR Humana Health Plans of PR | In-Network Out-Network | '- '- | None \$50 | \$2.50 N/A | \$10/\$15 N/A | Yes Yes | 80.6 | 80.3 | 82 | 93.8 | 88.7 | 70 | 54 |
| Triple-S Salud, Inc. Triple-S Salud, Inc. | In-Network Out-Network | 67 50 9 100/ . / | None 10% + | \$5 or \$12 N/A | Greater of \$15 or 20%/25% up to \$100/\$175max N/A | Yes No | 69.1 | 87.4 | 84.4 | 96.3 | 87.2 | 75 | 58 |
| Rhode Island | | | | | | | | | | | | | |
| Aetna Value Plan Aetna Value Plan | In-Network Out-Network | 1 ' ' | 20% 40% | \$10 50%+ | 30%to\$600/50% to\$1200 50%+/50%+ | Yes No | | | | | | | |
| South Carolina | | | | | 200/ta¢600/500/ | | | | | | | | |
| Aetna Value Plan Aetna Value Plan | In-Network Out-Network | 1 ' ' | 20% 40% | \$10 50%+ | 30%to\$600/50% to\$1200 50%+/50%+ | Yes No | | | | | | | |

| | | _ | lment ode | Pren You in 2 | Paid | Premium You Will Pay in 2014 | |
|---|---------------------|--------------|---------------|---------------------|---------------|------------------------------------|---------------|
| Plan Name – Location | Telephone Number | Self only | Self & family | Self only | Self & family | Self only | Self & family |
| South Dakota | | | | | | | |
| Aetna Value Plan- Rapid City/Sioux Falls Area | 877-459-6604 | G54 | G55 | 122.12 | 277.32 | 128.22 | 291.19 |
| HealthPartners High Option - Eastern South Dakota | 800-883-2177 | V31 | V32 | 317.83 | 761.30 | 268.65 | 649.82 |
| HealthPartners Standard Option -Eastern South Dakota | 800-883-2177 | V34 | V35 | 89.87 | 206.71 | 88.97 | 204.64 |
| Sanford Health Plan -High- Eastern/Central/Rapid City Areas | 800-752-5863 | AU1 | AU2 | 243.18 | 590.13 | 261.73 | 634.55 |
| Sanford Health Plan -Std- Eastern/Central/Rapid City Areas | 800-752-5863 | AU4 | AU5 | 218.03 | 531.80 | 236.47 | 575.94 |
| Tennessee | | | | | | | |
| Aetna Value Plan- Most of Tennessee | 877-459-6604 | F54 | F55 | 124.37 | 282.43 | 130.58 | 296.56 |
| Aetna Open Access -High- Memphis Area | 877-459-6604 | UB1 | UB2 | 253.37 | 779.61 | 245.81 | 765.16 |
| Humana Health Plan, IncHigh- Knoxville | 888-393-6765 | GJ1 | GJ2 | 136.84 | 304.46 | 158.25 | 352.10 |
| Humana Health Plan, IncStd- Knoxville | 888-393-6765 | GJ4 | GJ5 | 116.99 | 260.31 | 124.91 | 277.94 |

| | | | | | Prescription Drugs | on | Member Survey Results | | | | | | | |
|--|---------------------------|--|------------------------------------|--------------|---|---------------------------|------------------------------|------------------------|-------------------------|------------------------------------|---------------------|----------------------|------------------------------|--|
| Plan Name – Locatio | on | Primary care/ Specialist office copay | Hospital per stay deductible | Level I | Level II/ Level III | Mail order discount | Overall plan satisfaction | Getting needed care | Getting care quickly | How well doctors communicate | Customer service | Claims processing | Plan Information on Costs | |
| | | • | | HMO/I | POS Nationa | l Average | 67.9 | 86.4 | 84.9 | 94.2 | 87.7 | 87.5 | 64.9 | |
| South Dakota | | | | | | | | | | | | | | |
| Aetna Value Plan Aetna Value Plan | In-Network Out-Network | \$25/\$40 40%/40% | 20% 40% | \$10 50%+ | 30%to\$600/50% to\$1200 50%+/50%+ | Yes No | | | | | | | | |
| HealthPartners High Option | | \$25/\$45 | Nothing | \$12 | \$45/\$90 | Yes | 64.7 | 89.3 | 87.5 | 95.1 | 92 | 91.1 | 72.5 | |
| HealthPartners Standard Option | | \$0 for 3, then 20% | 20% in/40% out | \$9 | \$40/\$70 | Yes | 64.7 | 89.3 | 87.5 | 95.1 | 92 | 91.1 | 72.5 | |
| Sanford Health Plan Sanford Health Plan | In-Network Out-Network | 7 - 4, 7,5 4 | \$100/day x 5 40% | \$15 40%+ | \$30/\$50 40%+/40%+ | N/A N/A | 53.5 53.5 | 90.3 | 89 | 97.7 | 90.2 | 91.2 | 55.8 | |
| Sanford Health Plan Sanford Health Plan | In-Network Out-Network | 1 2 1 2 | \$100/day x 5 40%+ | \$15 40%+ | \$30/\$50 40%+/40%+ | N/A N/A | 53.5 | 90.3 | 89 | 97.7 | 90.2 | 91.2 | 55.8 | |
| Tennessee | | | | | | | | | | | | | | |
| Aetna Value Plan Aetna Value Plan | In-Network Out-Network | \$25/\$40 40%/40% | 20% 40% | \$10 50%+ | 30%to\$600/50% to\$1200 50%+/50%+ | Yes No | | | | | | | | |
| Aetna Open Access-High | | \$20/\$35 | \$250/day x 4 | \$10 | \$35/\$100 | Yes | 66 | 87.5 | 86.8 | 95.9 | 88.9 | 91.4 | 69 | |
| Humana Health Plan, IncHigh | | \$20/\$35 | \$250/day x 3 | \$10 | \$40/\$60 | Yes | | | | | | | | |
| Humana Health Plan, IncStandar | d | \$25/\$40 | \$500/day x 3 | \$10 | \$40/\$60 | Yes | | | | | | | | |

| | | Enrollment Code | | Premium You Paid in 2013 | | Premium You Will Pay in 2014 | |
|--|---------------------|--------------------|---------------|--------------------------------|---------------|------------------------------------|---------------|
| Plan Name – Location | Telephone Number | Self only | Self & family | Self only | Self & family | Self only | Self & family |
| | | | | | | | |
| Texas | | | | | | | |
| Aetna Value Plan- All of Texas | 877-459-6604 | JS4 | JS5 | New Plan | New Plan | 172.58 | 411.40 |
| Aetna Whole Health -Basic- Houston Area | 877-459-6604 | ES1 | ES2 | 120.92 | 354.27 | 128.17 | 403.32 |
| Firstcare -High- Waco area | 800-884-4901 | B71 | B72 | 98.38 | 295.14 | 110.57 | 378.80 |
| Firstcare -High- West Texas | 800-884-4901 | CK1 | CK2 | 100.09 | 300.27 | 108.09 | 348.96 |
| Firstcare -High- Taylor/Callahan/Eastland | 800-884-4901 | CN1 | CN2 | 119.14 | 509.01 | 133.91 | 658.86 |
| Firstcare -High- Lubbock area | 800-884-4901 | CZ1 | CZ2 | 115.94 | 470.60 | 130.31 | 615.66 |
| Firstcare -High- Bryan/College Station Area | 800-884-4901 | ET1 | ET2 | 112.43 | 428.50 | 126.38 | 568.36 |
| Humana Value Plan - Corpus Christi Area | 888-393-6765 | TP4 | TP5 | New Plan | New Plan | 102.47 | 226.97 |
| Humana Value Plan - San Antonio Area | 888-393-6765 | TU4 | TU5 | New Plan | New Plan | 102.47 | 226.97 |
| Humana Value Plan - Austin Area | 888-393-6765 | TV4 | TV5 | New Plan | New Plan | 102.47 | 226.97 |
| Humana Health Plan of Texas -High- Houston | 888-393-6765 | EW1 | EW2 | New Plan | New Plan | 138.80 | 308.82 |
| Humana Health Plan of Texas -Std- Houston | 888-393-6765 | EW4 | EW5 | New Plan | New Plan | 124.91 | 277.94 |
| Humana Health Plan of Texas -High- Corpus Christi | 888-393-6765 | UC1 | UC2 | 225.85 | 501.77 | 178.99 | 398.21 |
| Humana Health Plan of Texas -Std- Corpus Christi | 888-393-6765 | UC4 | UC5 | 136.84 | 304.46 | 138.80 | 308.82 |
| Humana Health Plan of Texas -High- San Antonio | 888-393-6765 | UR1 | UR2 | 481.06 | 1069.64 | 550.20 | 1224.10 |
| Humana Health Plan of Texas -Std- San Antonio | 888-393-6765 | UR4 | UR5 | 136.83 | 304.46 | 138.80 | 308.82 |
| Humana Health Plan of Texas -High- Austin | 888-393-6765 | UU1 | UU2 | 216.62 | 481.21 | 265.24 | 590.15 |
| Humana Health Plan of Texas -Std- Austin | 888-393-6765 | UU4 | UU5 | 136.84 | 304.46 | 158.25 | 352.10 |
| Scott & White Health Plan -Std- Central TX & Some SE and SW Counties | 800-321-7947 | A84 | A85 | New Plan | New Plan | 149.07 | 372.60 |
| UnitedHealthcare Benefits of Texas, IncHigh- San Antonio | 866-546-0510 | GF1 | GF2 | 206.65 | 506.13 | 325.15 | 781.60 |

| | | | | | Prescription Drugs | on | | Me | Member Survey Results | | | | | |
|---|---------------------------|--|------------------------------------|---------------|---|---------------------------|------------------------------|---------------------|-------------------------|------------------------------|---------------------|----------------------|------------------------------|--|
| Plan Name – Locatio | on | Primary care/ Specialist office copay | Hospital per stay deductible | Level I | Level II/ Level III | Mail order discount | Overall plan satisfaction | Getting needed care | Getting care quickly | How well doctors communicate | Customer service | Claims processing | Plan Information on Costs | |
| | | | | HMO/I | POS Nationa | l Average | 67.9 | 86.4 | 84.9 | 94.2 | 87.7 | 87.5 | 64.9 | |
| Texas | | | | | | | | | | | | | | |
| Aetna Value Plan Aetna Value Plan | In-Network Out-Network | \$25/\$40 40%/40% | 20% 40% | \$10 50%+ | 30%to\$600/50% to\$1200 50%+/50%+ | Yes No | | | | | | | | |
| Aetna Whole Health-In-Network Aetna Whole Health-Out-Network | | \$25/\$35 40%/40% | 15% 40% | \$5 40% | \$35/\$60 40%/40% | Yes No | | | | | | | | |
| Firstcare-High | | \$30/\$55 | \$250/day x 5 | \$10 | \$35/\$70 | Yes | | | | | | | | |
| Firstcare-High | | \$30/\$55 | \$250/day x 5 | \$10 | \$35/\$70 | Yes | | | | | | | | |
| Firstcare-High | | \$30/\$55 | \$250/day x 5 | \$10 | \$35/\$70 | Yes | | | | | | | | |
| Firstcare-High | | \$30/\$55 | \$250/day x 5 | \$10 | \$35/\$70 | Yes | | | | | | | | |
| Firstcare-High | | \$30/\$55 | \$250/day x 5 | \$10 | \$35/\$70 | Yes | | | | | | | | |
| Humana Value Plan Humana Value Plan | In-Network Out-Network | \$35/\$55 50%/50% | 20% 50% | \$10 \$10+ | \$40/\$60 \$40+/\$60+ | Yes No | | | | | | | | |
| Humana Value Plan Humana Value Plan | In-Network Out-Network | \$35/\$55 50%/50% | 20% 50% | \$10 \$10+ | \$40/\$60 \$40+/\$60+ | Yes No | | | | | | | | |
| Humana Value Plan Humana Value Plan | In-Network Out-Network | \$35/\$55 50%/50% | 20% 50% | \$10 \$10+ | \$40/\$60 \$40+/\$60+ | Yes No | | | | | | | | |
| Humana Health Plan of Texas-High | n | \$20/\$35 | \$250/day x 3 | \$10 | \$40/\$60 | Yes | | | | | | | | |
| Humana Health Plan of Texas-Star | ndard | \$25/\$40 | \$500/day x 3 | \$10 | \$40/\$60 | Yes | | | | | | | | |
| Humana Health Plan of Texas-High | n | \$20/\$35 | \$250/day x 3 | \$10 | \$40/\$60 | Yes | | | | | | | | |
| Humana Health Plan of Texas-Star | ndard | \$25/\$40 | \$500/day x 3 | \$10 | \$40/\$60 | Yes | | | | | | | | |
| Humana Health Plan of Texas-High | ı | \$20/\$35 | \$250/day x 3 | \$10 | \$40/\$60 | Yes | 63 | 83.5 | 76.4 | 93.1 | 86.4 | 85.6 | 67.3 | |
| Humana Health Plan of Texas-Star | ndard | \$25/\$40 | \$500/day x 3 | \$10 | \$40/\$60 | Yes | 63 | 83.5 | 76.4 | 93.1 | 86.4 | 85.6 | 67.3 | |
| Humana Health Plan of Texas-Higl | 1 | \$20/\$35 | \$250/day x 3 | \$10 | \$40/\$60 | Yes | | | | | | | | |
| Humana Health Plan of Texas-Star | ndard | \$25/\$40 | \$500/day x 3 | \$10 | \$40/\$60 | Yes | | | | | | | | |
| Scott & White Health Plan-Standar | d | \$20/\$45 | 10% | \$5 | \$45/\$100 | Yes | | | | | | | | |
| UnitedHealthcare Benefits of Texas, | IncHigh | \$20/\$40 | \$250/day x 5 | \$10 | \$35/\$60 | Yes | 70.2 | 86.2 | 86.3 | 93.7 | 87.5 | 87 | 56.9 | |

| | | _ | lment ode | You | mium Paid 2013 | Premium You Will Pa in 2014 | | |
|---|---------------------|--------------|---------------|--------------|----------------------|-----------------------------------|---------------|--|
| Plan Name – Location | Telephone Number | Self only | Self & family | Self only | Self & family | Self only | Self & family | |
| | | | | | | | | |
| Utah | | | | | | | | |
| Aetna Value Plan- Most of Utah | 877-459-6604 | G54 | G55 | 122.12 | 277.32 | 128.22 | 291.19 | |
| Altius Health Plans -High- Wasatch Front | 800-377-4161 | 9K1 | 9K2 | 210.84 | 452.87 | 198.19 | 425.42 | |
| Altius Health Plans -Std- Wasatch Front | 800-377-4161 | DK4 | DK5 | 112.90 | 248.37 | 117.98 | 259.54 | |
| SelectHealth -High- Urban and Suburban Utah | 800-538-5038 | SF1 | SF2 | 204.75 | 458.40 | 192.10 | 430.95 | |
| SelectHealth -Std- Urban and Suburban Utah | 800-538-5038 | SF4 | SF5 | 139.21 | 312.19 | 124.35 | 277.41 | |
| Vermont | | | | | | | | |
| Aetna Value Plan- All of Vermont | 877-459-6604 | EP4 | EP5 | 120.89 | 274.54 | 126.94 | 288.27 | |
| Virgin Islands | | | | | | | | |
| Triple-S Salud, IncHigh- US Virgin Islands | 800-981-3241 | 851 | 852 | 103.05 | 234.02 | 103.05 | 234.02 | |

| | | | | | Prescription Drugs | on | | Me | ember Survey Results | | | | | |
|--|---------------------------|--|------------------------------------|--------------------|--|---------------------------|------------------------------|------------------------|-------------------------|------------------------------|---------------------|----------------------|------------------------------|--|
| Plan Name – Locat | ion | Primary care/ Specialist office copay | Hospital per stay deductible | Level I | Level II/ Level III | Mail order discount | Overall plan satisfaction | Getting needed care | Getting care quickly | How well doctors communicate | Customer service | Claims processing | Plan Information on Costs | |
| | | | | HMO/F | OS Nationa | al Average | 67.9 | 86.4 | 84.9 | 94.2 | 87.7 | 87.5 | 64.9 | |
| Utah | | | | | | | | | | | | | | |
| Aetna Value Plan Aetna Value Plan | In-Network Out-Network | \$25/\$40 40%/40% | 20% 40% | \$10 50%+ | 30%to\$600/50% to\$1200 50%+/50%+ | Yes No | | | | | | | | |
| Altius Health Plans-High | | \$20/\$30 | \$200 | \$7 | \$25/\$50 | No | 55.2 | 85.2 | 81.3 | 94.8 | 88.3 | 89.5 | 58.8 | |
| Altius Health Plans-Standard | | \$20/\$40 | None | \$7 | \$35/\$60 | None | 55.2 | 85.2 | 81.3 | 94.8 | 88.3 | 89.5 | 58.8 | |
| SelectHealth-High | | \$15/\$25 | \$100 | \$5,\$25,\$50 | \$25,\$50/\$50 | Yes | 62.9 | 87.6 | 85.1 | 95.8 | 91.2 | 90.3 | 64 | |
| SelectHealth-Standard | | \$20/\$30 | \$100 after | \$5,\$25,\$50 | \$25, \$50/\$50 | Yes | 62.9 | 87.6 | 85.1 | 95.8 | 91.2 | 90.3 | 64 | |
| Vermont | | | | | | | | | | | | | | |
| Aetna Value Plan | In-Network | \$25/\$40 | 20% | \$10 | 30%to\$600/50% to\$1200 | Yes | | | | | | | | |
| Aetna Value Plan | Out-Network | 40%/40% | 40% | 50%+ | 50%+/50%+ | No | | | | | | | | |
| Virgin Islands | | | | | | | | | | | | | | |
| Triple-S Salud, Inc. Triple-S Salud, Inc. | In-Network Out-Network | \$7.50/\$10 \$7.50 & 10% +/ \$10 & 10% + | None 10% + | \$5 or \$12 N/A | Greater of \$15 or 20%/25% up to \$100/\$175max N/A | Yes No | 69.1 | 87.4 | 84.4 | 96.3 | 87.2 | 75 | 58.6 | |

| | | | lment ode | You | nium Paid 013 | You W | nium 'ill Pay '014 |
|--|---------------------|--------------|---------------|--------------|---------------------|--------------|--------------------------|
| Plan Name – Location | Telephone Number | Self only | Self & family | Self only | Self & family | Self only | Self & family |
| | | | | | | | |
| Virginia | | | | | | | |
| Aetna Value Plan- Most of Virginia | 877-459-6604 | F54 | F55 | 124.37 | 282.43 | 130.58 | 296.56 |
| Aetna Open Access -High- Northern/Central/Richmond Virginia Areas | 877-459-6604 | JN1 | JN2 | 436.06 | 982.17 | 468.67 | 1056.10 |
| Aetna Open Access -Basic- Northern/Central/Richmond Virginia Areas | 877-459-6604 | JN4 | JN5 | 133.79 | 304.25 | 140.21 | 313.51 |
| Aetna Whole Health -Basic- Roanoke, VA area | 877-459-6604 | D91 | D92 | 114.51 | 354.27 | 121.38 | 403.32 |
| Aetna Whole Health -Basic- Newport News, VA area | 877-459-6604 | J91 | J92 | New Plan | New Plan | 112.80 | 293.65 |
| CareFirst BlueChoice -High- Northern Virginia | 888-789-9065 | 2G1 | 2G2 | 156.08 | 360.62 | 211.77 | 486.93 |
| CareFirst BlueChoice -Std- Northern Virginia | 888-789-9065 | 2G4 | 2G5 | 135.27 | 304.32 | 152.84 | 354.29 |
| HealthKeepers, IncHigh- Virginia | 855-580-1200 | A91 | A92 | New Plan | New Plan | 204.27 | 470.08 |
| Kaiser Foundation Health Plan Mid-Atlantic States -High- Northern Virginia/Fredericksburg area | 877-574-3337 | E31 | E32 | 152.81 | 381.76 | 169.26 | 421.24 |
| Kaiser Foundation Health Plan Mid-Atlantic States -Std- Northern Virginia/Fredericksburg area | 877-574-3337 | E34 | E35 | 94.45 | 217.24 | 96.46 | 221.86 |
| M.D. IPA -High- Northern Viginia | 877-835-9861 | JP1 | JP2 | 166.96 | 417.79 | 202.45 | 501.23 |
| Optima Health Plan -High- Hampton Roads and Richmond areas | 800-206-1060 | 9R1 | 9R2 | 201.30 | 533.97 | 268.58 | 695.65 |
| Optima Health Plan -Std- Hampton Roads and Richmond areas | 800-206-1060 | 9R4 | 9R5 | 97.99 | 231.87 | 112.69 | 266.65 |
| Piedmont Community Healthcare -High- Lynchburg area | 888-674-3368 | 2C1 | 2C2 | 128.80 | 294.93 | 122.35 | 280.17 |
| Washington | | | | | | | |
| Aetna Value Plan- Most of Washington | 877-459-6604 | G54 | G55 | 122.12 | 277.32 | 128.22 | 291.19 |
| Aetna Open Access -High- Seattle and Spokane areas | 877-459-6604 | C31 | C32 | 135.72 | 561.27 | 149.33 | 622.74 |
| Group Health Cooperative -High- Western WA/Central WA/Spokane/Pullman | 888-901-4636 | 541 | 542 | 242.01 | 488.64 | 270.70 | 550.09 |
| Group Health Cooperative -Std- Western WA/Central WA/Spokane/Pullman | 888-901-4636 | 544 | 545 | 105.37 | 237.90 | 117.42 | 265.09 |
| KPS Health Plans -Std- All of Washington | 800-552-7114 | L11 | L12 | 111.01 | 239.62 | 124.26 | 268.23 |
| KPS Health Plans -High- All of Washington | 800-552-7114 | VT1 | VT2 | 272.35 | 577.89 | 316.51 | 674.59 |
| Kaiser Foundation Health Plan of Northwest -High- Vancouver/Longview | 800-813-2000 | 571 | 572 | 212.40 | 492.91 | 226.72 | 526.45 |
| Kaiser Foundation Health Plan of Northwest -Std- Vancouver/Longview | 800-813-2000 | 574 | 575 | 126.21 | 289.95 | 136.17 | 312.83 |

| | | | | | Prescriptio Drugs | on | | Me | ember | Surve | y Resi | ults | |
|--|---------------------------|--|------------------------------------|---------------------|---|---------------------------|------------------------------|------------------------|-------------------------|------------------------------|---------------------|----------------------|------------------------------|
| Plan Name – Locatio | on | Primary care/ Specialist office copay | Hospital per stay deductible | Level I | Level II/ Level III | Mail order discount | Overall plan satisfaction | Getting needed care | Getting care quickly | How well doctors communicate | Customer service | Claims processing | Plan Information on Costs |
| | | | | HMO/I | POS Nationa | l Average | 67.9 | 86.4 | 84.9 | 94.2 | 87.7 | 87.5 | 64.9 |
| Virginia | | | | | 46001200 | | | | | | | | |
| Aetna Value Plan Aetna Value Plan | In-Network Out-Network | \$25/\$40 40%/40% | 20% 40% | \$10 50%+ | 30%to\$600/50% to\$1200 50%+/50%+ | Yes No | | | | | | | |
| Aetna Open Access-High | | \$15/\$30 | \$150/day x3 | \$5 | \$35/\$100 | Yes | 69 | 84.4 | 87.2 | 94.2 | 86.5 | 91.4 | 56.7 |
| Aetna Open Access-Basic | | \$20/\$35 | 10% Plan Allow | \$10 | \$35/\$100 | Yes | 69 | 84.4 | 87.2 | 94.2 | 86.5 | 91.4 | 56.7 |
| Aetna Whole Health Aetna Whole Health | In-Network Out-Network | \$25/\$35 40%/40% | 15% 40% | \$5 40% | \$35/\$60 40%/40% | Yes No | | | | | | | |
| Aetna Whole Health Aetna Whole Health | In-Network Out-Network | \$5/\$25/\$35 40%/40% | 15% 40% | \$5 40% | \$35/\$60 40%/40% | Yes No | | | | | | | |
| CareFirst BlueChoice-High | | \$25/\$35 | \$200 | Nothing | \$35/\$65 | Yes | 64.8 | 86 | 83.3 | 92.5 | 84.6 | 90.2 | 54 |
| CareFirst BlueChoice CareFirst BlueChoice | In-Network Out-Network | Nothing/\$35 \$70/\$70 | \$200 \$500 | Nothing Nothing | \$35/\$65 \$35/\$65 | Yes Yes | 64.8 | 86 | 83.3 83.3 | 92.5 | 84.6 | 90.2 | 54 |
| HealthKeepers, IncHigh | | \$0/\$35/30%Non-Ntwk | \$200 x3 days | \$0 | \$30/\$50/\$50 | Yes | | | | | | | |
| Kaiser Foundation HP Mid-Atlantic | States-High | \$10/\$20 | \$100 | \$7/\$17 Net | \$30/\$50/\$45/\$65 | Yes | 83 | 86.7 | 83.1 | 92.7 | 81.3 | 83.6 | 70.2 |
| Kaiser Foundation HP Mid-Atlantic | States-Standard | \$20/\$30 | \$250/dayx3 | \$12/\$22Net | \$35/\$55/\$50/\$70 | Yes | 83 | 86.7 | 83.1 | 92.7 | 81.3 | 83.6 | 70.2 |
| M.D. IPA-High | | \$25/\$40 | \$150/day x 3 | \$7 | \$30/\$60 | Yes | 58.3 | 84.6 | 87.6 | 93.7 | 86.7 | 84.1 | 67.7 |
| Optima Health Plan-High | | \$20/\$0child <22/\$30 | \$150max\$750 | \$10 | \$35/30%/50% up to \$3000 | Yes | 69.2 | 86.4 | 88.6 | 96.9 | 87 | 91.6 | 67.4 |
| Optima Health Plan-Standard | | \$25/\$30 | \$200/20% | \$10 | \$35/50%/50% up to \$3,000 | No | 69.2 | 86.4 | 88.6 | 96.9 | 87 | 91.6 | 67.4 |
| Piedmont Community Healthcare-F | ligh | \$35/\$35 | 20% | \$15 | \$40/\$55 | No | | | | | | | |
| M I | _ | | | | | | | | | | | | |
| Washington | T 27 . 1 | 405 th / 0 | 200/ | 440 | 30%to\$600/50% | ** | | | | | | | |
| Aetna Value Plan Aetna Value Plan | In-Network Out-Network | \$25/\$40 40%/40% | 20% 40% | \$10 50%+ | to\$1200 50%+/50%+ | Yes No | | | | | | | |
| Aetna Open Access-High | | \$20/\$35 | \$250/day x 4 | \$10 | \$35/\$100 | Yes | | | | | | | |
| Group Health Cooperative-High | | \$25/\$25 | \$350 | \$20 | \$40/\$60 | Yes | 65.9 | 86 | 86.9 | 94.1 | 91.2 | 88.1 | 69.2 |
| Group Health Cooperative-Standard | l | \$25/\$35 | \$500 | \$20 | \$40/\$60 | Yes | 65.9 | 86 | 86.9 | 94.1 | 91.2 | 88.1 | 69.: |
| KPS Health Plans KPS Health Plans | In-Network Out-Network | 04 = 1/ /00/ 1100/ | Nothing Nothing | \$10 Not Covered | \$35/\$50 30day \$100 90day Not Covered | Yes No | 79.8 | 94 | 92.8 | 95.7 | 93.1 | 89.7 | 65 |
| KPS Health Plans KPS Health Plans | In-Network Out-Network | \$30/\$30 | None None | \$5 Not Covered | \$25/\$50 30day \$100 90day N/A | Yes No | 79.8 | 94 | 92.8 | 95.7 | 93.1 | 89.7 | 65 |
| Kaiser Foundation HP of Northwest-High | | \$20/\$30 | \$200 | \$15 | \$40/\$60 | Yes | 76.8 | 84.4 | 84.7 | 91.6 | 92.7 | 89 | 68.3 |
| Kaiser Foundation HP of Northwest- | -Standard | \$30/\$40 | \$500 | \$20 | \$40/\$60 | Yes | 76.8 | 84.4 | 84.7 | 91.6 | 92.7 | 89 | 68.3 |

| | | | lment ode | You | nium Paid 013 | Premium You Will Pay in 2014 | |
|--|---------------------|--------------|---------------|--------------|---------------------|------------------------------------|---------------|
| Plan Name – Location | Telephone Number | Self only | Self & family | Self only | Self & family | Self only | Self & family |
| | | | | | | | |
| West Virginia | | | | | | | |
| Aetna Value Plan- Most of West Virginia | 877-459-6604 | F54 | F55 | 124.37 | 282.43 | 130.58 | 296.56 |
| The Health Plan of the Upper Ohio Valley -High- Northern/Central West Virginia | 800-624-6961 | U41 | U42 | 250.98 | 580.97 | 262.71 | 608.55 |
| Wisconsin | | | | | | | |
| Aetna Value Plan- All of Wisconsin | 877-459-6604 | JS4 | JS5 | New Plan | New Plan | 172.58 | 411.40 |
| Aetna Whole Health -Basic- Milwaukee, WI Area | 877-459-6604 | F71 | F72 | 100.00 | 275.55 | 106.00 | 292.08 |
| Dean Health Plan -High- South Central Wisconsin | 800-279-1301 | WD1 | WD2 | 209.43 | 636.52 | 243.82 | 726.70 |
| Group Health Cooperative -High- South Central Wisconsin | 800-605-4327 | WJ1 | WJ2 | 130.89 | 388.63 | 159.10 | 515.34 |
| HealthPartners High Option - Western Wisconsin | 800-883-2177 | V31 | V32 | 317.83 | 761.30 | 268.65 | 649.82 |
| HealthPartners Standard Option - Western Wisconsin | 800-883-2177 | V34 | V35 | 89.87 | 206.71 | 88.97 | 204.64 |
| MercyCare HMO -High- South Central Wisconsin | 800-895-2421 | EY1 | EY2 | 130.15 | 381.37 | 145.97 | 482.75 |
| Physicians Plus -High- All of WI | 800-545-5015 | LW1 | LW2 | 127.21 | 376.95 | 165.56 | 559.54 |
| Wyoming | | | | | | | |
| Aetna Value Planand Value Plan -Basic- All of Wyoming | 877-459-6604 | H44 | H45 | 124.69 | 283.17 | 130.93 | 297.32 |
| Altius Health Plans -High- Uinta County | 800-377-4161 | 9K1 | 9K2 | 210.84 | 452.87 | 198.19 | 425.42 |
| Altius Health Plans -Std- Uinta County | 800-377-4161 | DK4 | DK5 | 112.90 | 248.37 | 117.98 | 259.54 |

| | | | | | Prescriptio Drugs | n | | Me | embei | Surve | y Resi | ults | |
|--|---------------------------|--|------------------------------------|--------------|---|---------------------------|------------------------------|------------------------|-------------------------|------------------------------|---------------------|----------------------|------------------------------|
| Plan Name – Locati | on | Primary care/ Specialist office copay | Hospital per stay deductible | Level I | Level II/ | Mail order discount | Overall plan satisfaction | Getting needed care | Getting care quickly | How well doctors communicate | Customer service | Claims processing | Plan Information on Costs |
| | | | | HMO/ | POS Nationa | al Average | 67.9 | 86.4 | 84.9 | 94.2 | 87.7 | 87.5 | 64.9 |
| West Virginia | | | | | | | | | | | | | |
| Aetna Value Plan Aetna Value Plan | In-Network Out-Network | \$25/\$40 40%/40% | 20% 40% | \$10 50%+ | 30%to\$600/50% to\$1200 50%+/50%+ | Yes No | | | | | | | |
| The Health Plan of the Upper Ohio | Valley-High | \$10/\$20 | \$250 | \$15 | \$30/\$50 | Yes | 74.4 | 90.9 | 87.6 | 95.1 | 92.9 | 94.4 | 74.5 |
| Wisconsin | | | | | | | | | | | | | |
| Aetna Value Plan Aetna Value Plan | In-Network Out-Network | \$25/\$40 40%/40% | 20% 40% | \$10 50%+ | 30%to\$600/50% to\$1200 50%+/50%+ | Yes No | | | | | | | |
| Aetna Whole Health Aetna Whole Health | In-Network Out-Network | , , , , , , | 15% 40% | \$5 40% | \$35/\$60 40%/40% | Ye No | | | | | | | |
| Dean Health Plan-High | | \$25/\$25 | None | \$10 | 30%/\$75max/ 50% w/min\$50 | Yes | 68.2 | 90.9 | 90 | 97 | 83.4 | 87.9 | 58.8 |
| Group Health Cooperative-High | | \$10/\$10 | None | \$5 | \$20/\$20 | Yes | 78.5 | 83.4 | 83.4 | 95.3 | 92.9 | 93.2 | 71.8 |
| HealthPartners High Option | | \$25/\$45 | Nothing | \$12 | \$45/\$90 | Yes | 64.7 | 89.3 | 87.5 | 95.1 | 92 | 91.1 | 72.5 |
| HealthPartners Standard Option | | \$0 for 3, then 20% | 20% in/40% out | \$9 | \$40/\$70 | Yes | 64.7 | 89.3 | 87.5 | 95.1 | 92 | 91.1 | 72.5 |
| MercyCare HMO-High | | \$10/\$10 | Nothing | \$10 | \$20/\$50 | Yes | 78.4 | 88.8 | 85.4 | 93.8 | 88.8 | 87 | 68.4 |
| Physicians Plus-High | | \$10/\$10 | Nothing | \$10 | 30%/50% | No | 60.1 | 85.7 | 82.2 | 96 | 86.3 | 86.6 | 68.6 |
| Wyoming | | | | | | | | | | | | | |
| Aetna Value Plan Aetna Value Plan | In-Network Out-Network | \$25/\$40 40%/40% | 20% 40% | \$10 50%+ | 30%to\$600/50% to\$1200 50%+/50%+ | Yes No | | | | | | | |
| Altius Health Plans-High | | \$20/\$30 | \$200 | \$7 | \$25/\$50 | No | 55.2 | 85.2 | 81.3 | 94.8 | 88.3 | 89.5 | 58.8 |
| Altius Health Plans-Standard | | \$20/\$40 | None | \$7 | \$35/\$60 | None | 55.2 | 85.2 | 81.3 | 94.8 | 88.3 | 89.5 | 58.8 |

Appendix E FEHB Plan Comparison Charts

High Deductible and Consumer-Driven Health Plans With a Health Savings Account or Health Reimbursement Arrangement (Pages 72 through 91)

A High Deductible Health Plan (HDHP) provides comprehensive coverage for high-cost medical events and a tax-advantaged way to help you build savings for future medical expenses. The HDHP gives you greater flexibility and discretion over how you use your health care benefits.

When you enroll, your health plan establishes for you either a Health Savings Account (HSA) or a Health Reimbursement Arrangement (HRA). The plan automatically deposits the monthly "premium pass through" into your HSA. The plan credits an amount into the HRA. (This is the "Premium Contribution to HSA/HRA" column in the following charts.)

Preventive care is often covered in full, usually with no or only a small deductible or copayment. Preventive care expenses may also be payable up to an annual maximum dollar amount (up to \$300 for instance). As you receive other non-preventive medical care, you must meet the plan deductible before the health plan pays benefits. You can choose to pay your deductible with funds from your HSA or you can choose instead to pay for your deductible out-of-pocket, allowing your savings to continue to grow.

The HDHP features higher annual deductibles (a minimum of \$1,250 for Self Only and \$2,500 for Self and Family coverage) and annual out-of-pocket limits (not to exceed \$6,350 for Self Only and \$12,700 for Self and Family coverage) than other insurance plans. Depending on the HDHP you choose, you may have the choice of using In-Network and Out-of-Network providers. There may be higher deductibles and out-of-pocket limits when you use Out-of-Network providers. Using In-Network providers will save you money.

Health Savings Account (HSA)

A health savings account allows individuals to pay for current health expenses and save for future qualified medical expenses on a pre-tax basis. Funds deposited into an HSA are not taxed, the balance in the HSA grows tax free, and that amount is available on a tax free basis to pay medical costs. You are eligible for an HSA if you are enrolled in an HDHP, not covered by any other health plan that is not an HDHP (including a spouse's health plan, but does not include specific injury insurance and accident, disability, dental care, vision care, or long-term coverage), not enrolled in Medicare, not received VA benefits or IHS benefits within the last three months, not covered by your own or your spouse's flexible spending account (FSA), and are not claimed as a dependent on someone else's tax return. If you are enrolled in a High Deductible Health Plan with an HSA you may not participate in a Health Care Flexible Spending Account (HCFSA). HSA's are subject to a number of rules and limitations established by the Department of the Treasury.

Visit www.treasury.gov/resource-center/faqs/taxes/pages/health-savings-accounts.aspx for more information. The 2014 maximum contribution limits are \$3,300 for Self Only coverage and \$6,550 for Self and Family coverage. If you are over 55, you can make an additional "catch up" contribution. You can use funds in your account to help pay your health plan deductible.

Appendix E FEHB Plan Comparison Charts

High Deductible and Consumer-Driven Health Plans With a Health Savings Account or Health Reimbursement Arrangement

Features of an HSA include:

- Tax-deductible deposits you make to the HSA. Your own HSA contributions are either tax-deductible or pre-tax (if made by payroll deduction). See IRS Publication 969.
- Tax-deferred interest earned on the account.
- Tax-free withdrawals for qualified medical expenses.
- Carryover of unused funds and interest from year to year.
- Portability; the account is owned by you and is yours to keep even when you retire, leave government service, or change plans.

Health Reimbursement Arrangement (HRA)

Health Reimbursement Arrangements are a common feature of Consumer-Driven Health Plans. They may be referred to by the health plan under a different name, such as personal care account. They are also available to enrollees in High Deductible Health Plans who are not eligible for an HSA. HRAs are similar to HSAs except:

- An enrollee cannot make deposits into an HRA;
- A health plan may impose a ceiling on the value of an HRA;
- Interest is not earned on an HRA; and
- The amount in an HRA is not transferable if the enrollee leaves the health plan.

If you are enrolled in a High Deductible Health Plan with an HRA you may participate in a Health Care Flexible Spending Account (HCFSA).

The plan will credit the HRA different amounts depending on whether you have a Self Only or a Self and Family enrollment. You can use funds in your account to help pay your health plan deductible.

Features of an HRA include:

- Tax-free withdrawals for qualified medical expenses.
- Carryover of unused credits from year to year.
- Credits in an HRA do not earn interest.
- Credits in the HRA are forfeited if you leave federal employment or switch health insurance plans.

Appendix E FEHB Plan Comparison Charts

High Deductible and Consumer-Driven Health Plans With a Health Savings Account or Health Reimbursement Arrangement

| | Health Savings Account (HSA) | Health Reimbursement Arrangement (HRA) |
|-----------------|---|---|
| ELIGIBILITY | You must enroll in a High Deductible Health Plan (HDHP). No other general medical insurance coverage is permitted. You cannot be enrolled in Medicare Part A or Part B. You cannot be claimed as a dependent on someone else's tax returns. | You must enroll in a High Deductible Health Plan (HDHP). |
| FUNDING | The plan deposits a monthly "premium pass through" into your account. | The plan deposits the credit amount directly into your account. |
| CONTRIBUTIONS | The maximum allowed is a combination of the health plan "premium pass through" and the member contribution up to the maximum contribution amount set by the IRS each year. | Only that portion of the premium specified by the health plan will be contributed. You cannot add your own money to an HRA. |
| DISTRIBUTIONS | May be used to pay the out-of-pocket medical expenses for yourself, your spouse, or your dependents (even if they are not covered by the HDHP), or to pay the plan's deductible. See IRS Publication 502 for a complete list of eligible expenses. | May be used to pay the out-of-pocket expenses for qualified medical expenses for individuals covered under the HDHP, or to pay the plan's deductible. See IRS Publication 502 for a complete list of eligible expenses. |
| PORTABLE | Yes, you can take this account with you when you change plans, separate from service, or retire. | If you retire and remain in your HDHP you may continue to use and accumulate credits in your HRA. If you terminate employment or change health plans, only eligible expenses incurred while covered under that HDHP will be eligible for reimbursement, subject to timely filing requirements. Unused credits are forfeited. |
| ANNUAL ROLLOVER | Yes, funds accumulate without a maximum cap. | Yes, credits accumulate without a maximum cap. |

IMPORTANT REMINDER: This is only a summary of the features of the HDHP/HSA or HRA. Refer to the specific Plan brochure for the complete details covering Plan design, operation, and administration as each Plan will have differences.

Appendix E FEHB Plan Comparison Charts

High Deductible and Consumer-Driven Health Plans With a Health Savings Account or Health Reimbursement Arrangement

The tables on the following pages highlight selected features that may help you narrow your choice of health plans. The tables do not show all of your possible out-of-pocket costs. All benefits are subject to the definitions, limitations, and exclusions set forth in each plan's Federal brochure which is the official statement of benefits available under the plan's contract with the Office of Personnel Management. Always consult plan brochures before making your final decision.

A Consumer-Driven plan provides you with freedom in spending health care dollars the way you want. The typical plan has features such as: member responsibility for certain up-front medical costs, an employer-funded account that you may use to pay these up-front costs, and catastrophic coverage with a high deductible. You and your family receive full coverage for In-Network preventive care.

Appendix E FEHB Plan Comparison Charts

High Deductible and Consumer-Driven Health Plans With a Health Savings Account or Health Reimbursement Arrangement

The tables on the following pages highlight what you are expected to pay for selected features under each plan. The charts are not a complete statement of your out-of-pocket obligations in every individual circumstance. Unlike many regular medical plans, the covered out-of-pocket expenses under a High Deductible Health Plan, including office visit copayments and prescription drug copayments, count toward the calendar year deductible and the catastrophic limit. *You must read the plan's brochure for details.*

Premium Contribution (pass through) to HSA/HRA (or personal care account) shows the amount your health plan automatically deposits or credits into your account on a monthly basis for Self Only/Self and Family enrollments. (Consumer-Driven Health Plans credit accounts annually.) The amount credited under "Premium Contribution" is shown as a monthly amount for comparison purposes only.

Calendar Year (CY) Deductible Self/Family is the maximum amount of covered expenses an individual or family must pay out-of-pocket, including deductibles, coinsurance and copayments, before the plan pays catastrophic benefits.

Catastrophic (Cat.) Limit Self/Family is the maximum amount of covered expenses an individual or family must pay out-of-pocket, including deductibles and coinsurance and copays, before the Plan pays catastrophic benefits.

Office Visit shows what you pay for a visit to a primary care physician after the deductible is met for other than preventive care.

Inpatient Hospital shows what you pay after the deductible is met for hospital services when an inpatient. The amount could be a daily copayment up to a specified amount (e.g., \$50 a day up to three days), a coinsurance amount such as

| Plan Name | Telephone | Enrollme | ent Code | Premium in 2 | | Premium You Will Pay in 2014 | |
|--|--------------|--------------|------------------|-----------------|------------------|---------------------------------|------------------|
| | Number | Self only | Self & family | Self only | Self & family | Self only | Self & family |
| APWU Health Plan -CDHP- Nationwide | 800-718-1299 | 474 | 475 | 94.58 | 212.77 | 97.42 | 219.15 |
| GEHA High Deductible Health Plan -HDHP- Nationwide | 800-821-6136 | 341 | 342 | 104.96 | 239.74 | 110.21 | 251.72 |
| MHBP - Consumer Option -HDHP- Nationwide | 800-694-9901 | 481 | 482 | 134.40 | 304.55 | 136.42 | 309.12 |
| NALC -CDHP- Nationwide | 888-636-6252 | 324 | 325 | New Plan | New Plan | 104.54 | 227.00 |

Appendix E FEHB Plan Comparison Charts

High Deductible and Consumer-Driven Health Plans With a Health Savings Account or Health Reimbursement Arrangement

20%, or a flat deductible amount (e.g., \$200 per admission). This amount does not include charges from physicians or for services that may not be charged by the hospital such as laboratory or radiology.

Outpatient Surgery shows what you pay the doctor for surgery performed on an outpatient basis.

Preventive Services are often covered in full, usually with no or only a small deductible or copayment. Preventive services may also be payable up to an annual maximum dollar amount (e.g., up to \$300 per person per year).

Prescription Drug Payment Levels Plans use terms such as Level (L I, L II) or Tier (T1, T2) to show what you pay for generic or brand name prescription drugs. The payment levels that plans use follow: **L I or Tier 1** includes generic drugs, but may include some preferred brands. **L II or Tier 2** includes preferred brands and may include some generics. **L III or Tier 3** includes non-preferred brands, other covered drugs, and with some exceptions, specialty drugs. **L IV or Tier 4** includes mostly preferred specialty drugs. **L V or Tier 5** generally includes non-preferred specialty drugs.

High Deductible Health Plans and Consumer-Driven Health Plans are much different from the other types of plans shown in this Guide. You can use in-network providers to save money. If you use out-of-network providers, however, you not only pay more of the costs but you are also usually responsible for any difference between the amount billed for a service and what the plan actually allows. (For example, you receive a bill from an out-of-network provider for \$100 but the plan allows \$85 for the service. You pay the higher copayment for out-of-network care plus the \$15 difference between \$100 – the billed amount – and the plan's allowance of \$85.) In addition, the difference you pay between the billed amount and the plan's allowance does not count toward satisfying the catastrophic limit.

| Plan Name | Benefit Type | Premium Contribution Self/Family | CY Ded. Self/Family | Cat. Limit Self/Family | Office Visit | Inpatient Hospital | Outpatient Surgery | Preventive Services | Prescription Drugs Levels I, II, III |
|------------------------|-----------------|--|------------------------|---------------------------|-----------------|-----------------------|-----------------------|------------------------|--|
| APWU Health Plan CDHP | In-Network | \$1200/\$2400 | \$600/\$1,200 | \$3,000/\$4,500 | 15% | None | 15% | Nothing | 25%/25%/25% |
| APWU Health Plan CDHP | Out-Network | \$1200/\$2400 | \$600/\$1,200 | \$9,000/\$9,000 | 40%+diff. | None | 40%+diff. | Nothing up to \$1200 | Not Covered |
| GEHA HDHP | In-Network | \$62.50/\$125 | \$1,500/\$3,000 | \$5,000/\$10,000 | 5% | 5% | 5% | Nothing | 25%/25%/25% |
| GEHA HDHP | Out-Network | \$62.50/\$125 | \$1,500/\$3,000 | \$5,000/\$10,000 | 25% | 25% | 25% | Ded/25% | 25%+/25%+/25%+ |
| MHBP - Consumer Option | In-Network | \$70/\$141 | \$2,000/\$4,000 | \$5,000/\$10,000 | \$15 | \$75 day-\$750 | Nothing | Nothing | \$10/\$25/\$40 |
| MHBP - Consumer Option | Out-Network | \$70/\$141 | \$2,000/\$4,000 | \$7,500/\$15,000 | 40% | 40% | 40% | Not Covered | Not Covered |
| NALC | In-Network | \$1,200/\$2,400 | \$2,000/\$4,000 | \$4,000/\$8,000 | 20% | 20% | 20% | Nothing | \$10/\$40/\$60 |
| NALC | Out-Network | \$1,200/\$2,400 | \$4,000/\$8,000 | \$8,000/\$16,000 | 50% | 50% | 50% | 50% | 50%/50%/50%+ |

High Deductible Health Plans and Consumer-Driven Health Plan Member Survey Results

Member Survey results are collected, scored, and reported by an independent organization – not by the health plans. See Appendix D for a fuller explanation of each survey category.

| Overall Plan Satisfaction | How would you rate your overall experience with your health plan? |
|---------------------------------|--|
| Getting Needed Care | • How often was it easy to get an appointment, the care, tests, or treatment you thought you needed through your health plan? |
| Getting Care Quickly | When you needed care right away, how often did you get care as soon as you thought you needed? Not counting the times you needed care right away, how often did you get an appointment at a doctor's office or clinic as soon as you thought you needed? |
| How Well Doctors Communicate | How often did your personal doctor explain things in a way that was easy to understand? How often did your personal doctor listen carefully to you, show respect for what you had to say, and spend enough time with you? |
| Customer Service | How often did written materials or the Internet provide the information you needed about how your health plan works? How often did your health plan's customer service give you the information or help you needed? How often were the forms from your health plan easy to fill out? |
| Claims Processing | How often did your health plan handle your claims quickly and correctly? |
| Plan Information on Costs | How often were you able to find out from your health plan how much you would have to pay for a health care service or equipment, or for specific prescription drug medicines? |

| | | | Me | mber Suı | vey Resu | Its | | |
|---|--------------|---------------------------|------------------------|----------------------|------------------------------|------------------|----------------------|---------------------------------|
| High Deductible Health Plans Plan Name | Plan Code | Overall plan satisfaction | Getting needed care | Getting care quickly | How well doctors communicate | Customer service | Claims processing | Plan Information on Costs |
| HDHP Nationa | Average | 61.4 | 88.5 | 86.6 | 92.9 | 86.0 | 87.6 | 58.5 |
| Aetna HealthFund - Nationwide | 22 | 60.6 | 89.1 | 88.8 | 95.2 | 83.0 | 87.9 | 56.3 |
| GEHA High Deductible Health Plan - Nationwide | 34 | 62.3 | 87.3 | 85.1 | 92.3 | 86.3 | 86.5 | 60.2 |
| Mail Handlers Benefit Plan Consumer Option - Nationwide | 48 | 61.4 | 89.1 | 85.9 | 91.2 | 88.7 | 88.5 | 59.0 |
| Consumer-Driven Health Plans Plan Name | Plan Code | Overall plan satisfaction | Getting needed care | Getting care quickly | How well doctors communicate | Customer service | Claims processing | Plan Information on Costs |
| CDHP Nationa | Average | 57.9 | 88.1 | 86.5 | 93.9 | 85.0 | 84.7 | 58.5 |
| Aetna HealthFund - Nationwide | 22 | 60.6 | 89.1 | 88.8 | 95.2 | 83.0 | 87.9 | 56.3 |
| APWU Health Plan - Nationwide | 47 | 66.4 | 90.9 | 90.7 | 92.5 | 87.1 | 84.5 | 68.0 |
| Humana CoverageFirst - TX | TP, TU, TV | 56.6 | 84.9 | 86.4 | 93.2 | 84.3 | 85.3 | 54.2 |
| Humana Coverage First - IN | MW | 47.8 | 87.5 | 80.1 | 94.8 | 85.6 | 81.2 | 55.5 |

The tables on the following pages highlight selected features that may help you narrow your choice of health plans. The tables do not show all of your possible out-of-pocket costs. All benefits are subject to the definitions, limitations, and exclusions set forth in each plan's Federal brochure which is the official statement of benefits available under the plan's contract with the Office of Personnel Management. Always consult plan brochures before making your final decision.

| | Telephone Enrollment Code | | | 1 | nium Paid 013 | Premium You Will Pay in 2014 | |
|--|---------------------------|--------------|------------------|--------------|---------------------|------------------------------------|---------------|
| Plan Name | Number | Self only | Self & family | Self only | Self & family | Self only | Self & family |
| Aetna HealthFund -HDHP- All 50 States and DC | 877-459-6604 | 224 | 225 | 103.76 | 227.22 | 118.56 | 259.65 |

| | | | | You | nium Paid 013 | Premium You Will Pay in 2014 | |
|--|---------------------|--------------|------------------|--------------|---------------------|------------------------------------|------------------|
| | Telephone Number | Enrollm | ent Code | In 2 | 013 | 111 2 | U14 |
| Plan Name | Number | Self only | Self & family | Self only | Self & family | Self only | Self & family |
| Alabama | | | | | | | |
| Aetna HealthFund -CDHP- Most of Alabama | 877-459-6604 | F51 | F52 | 158.71 | 378.69 | 163.22 | 390.21 |
| Alaska | | | | | | | |
| Aetna HealthFund -CDHP- Most of Alaska | 877-459-6604 | JS1 | JS2 | New Plan | New Plan | 227.87 | 537.01 |
| Arizona | | • | | | | | |
| Aetna HealthFund -CDHP- All of Arizona | 877-459-6604 | G51 | G52 | 167.35 | 398.34 | 219.77 | 518.61 |
| Arkansas | | | | | | | |
| Aetna HealthFund -CDHP- Most of Arkansas | 877-459-6604 | F51 | F52 | 158.71 | 378.69 | 163.22 | 390.21 |
| California | | | | | | | |
| Aetna HealthFund -CDHP- Most of California | 877-459-6604 | JS1 | JS2 | New Plan | New Plan | 227.87 | 537.01 |
| Colorado | | | | | | | |
| Aetna HealthFund -CDHP- All of Colorado | 877-459-6604 | G51 | G52 | 167.35 | 398.34 | 219.77 | 518.61 |

| Plan Name | Benefit Type | Premium Contribution to HSA/HRA | CY Ded. Self/Family | Cat. Limit Self/Family | Office Visit | Inpatient Hospital | Outpatient Surgery | Preventive Services | Prescription Drugs Levels I, II, III |
|-----------------------|-----------------|---------------------------------------|------------------------|---------------------------|-----------------|-----------------------|-----------------------|------------------------|--|
| Aetna HealthFund HDHP | In-Network | \$62.50/\$125 | \$1,500/\$3,000 | \$4,000/\$8,000 | 10% | 10% | 10% | Nothing | \$10/\$35/\$60 |
| Aetna HealthFund HDHP | Out-NetWork | \$62.50/\$125 | \$2,500/\$5,000 | \$5,000/\$10,000 | 30% | 30% | 30% | Ded/30% | 30%+/30%+/30%+ |

| | Benefit Type | Premium Contribution to HSA/HRA | CY Ded. Self/Family | Cat. Limit Self/Family | Office Visit | Inpatient Hospital | Outpatient Surgery | Preventive Services | Prescription Drugs |
|--|---------------------------|---------------------------------------|------------------------------------|-------------------------------------|-----------------|-----------------------|-----------------------|-------------------------|----------------------------------|
| Plan Name | | | | | | | | | Levels I, II, III |
| Alabama | | | | | | | | | |
| Aetna HealthFund CDHP Aetna HealthFund CDHP | In-Network Out-Network | \$83.33/\$166.66 \$83.33/\$166.66 | \$1,000/\$2,000 \$1,000/\$2,000 | \$4,000/\$8,000 \$5,000/\$10,000 | 15% 40% | 15% 40% | 15% 40% | Nothing Fund/Ded/40% | \$10/\$35/\$60 40%+/40%+/40%+ |
| Alaska | | | | | | | | | |
| Aetna HealthFund CDHP Aetna HealthFund CDHP | In-Network Out-Network | \$83.33/\$166.66 \$83.33/\$166.66 | \$1,000/\$2,000 \$1,000/\$2,000 | \$4,000/\$8,000 \$5,000/\$10,000 | 15% 40% | 15% 40% | 15% 40% | Nothing Fund/Ded/40% | \$10/\$35/\$60 40%+/40%+/40%+ |
| Arizona | | | | | | | | | |
| Aetna HealthFund CDHP Aetna HealthFund CDHP | In-Network Out-Network | \$83.33/\$166.66 \$83.33/\$166.66 | \$1,000/\$2,000 \$1,000/\$2,000 | \$4,000/\$8,000 \$5,000/\$10,000 | 15% 40% | 15% 40% | 15% 40% | Nothing Fund/Ded/40% | \$10/\$35/\$60 40%+/40%+/40%+ |
| Arkansas | | | | | | | | | |
| Aetna HealthFund CDHP Aetna HealthFund CDHP | In-Network Out-Network | \$83.33/\$166.66 \$83.33/\$166.66 | \$1,000/\$2,000 \$1,000/\$2,000 | \$4,000/\$8,000 \$5,000/\$10,000 | 15% 40% | 15% 40% | 15% 40% | Nothing Fund/Ded/40% | \$10/\$35/\$60 40%+/40%+/40%+ |
| California | | | | | | | | | |
| Aetna HealthFund CDHP Aetna HealthFund CDHP | In-Network Out-Network | \$83.33/\$166.66 \$83.33/\$166.66 | \$1,000/\$2,000 \$1,000/\$2,000 | \$4,000/\$8,000 \$5,000/\$10,000 | 15% 40% | 15% 40% | 15% 40% | Nothing Fund/Ded/40% | \$10/\$35/\$60 40%+/40%+/40%+ |
| Colorado | | | | | | | | | |
| Aetna HealthFund CDHP Aetna HealthFund CDHP | In-Network Out-Network | \$83.33/\$166.66 \$83.33/\$166.66 | \$1,000/\$2,000 \$1,000/\$2,000 | \$4,000/\$8,000 \$5,000/\$10,000 | 15% 40% | 15% 40% | 15% 40% | Nothing Fund/Ded/40% | \$10/\$35/\$60 40%+/40%+/40%+ |

| | | F II | | You | nium Paid 013 | Pren You W in 2 | ill Pay |
|---|---------------------|--------------|---------------|--------------|---------------------|-----------------------|---------------|
| Plan Name | Telephone Number | Self only | Self & family | Self only | Self & family | Self only | Self & family |
| Connecticut | | | | | | | |
| Aetna HealthFund -CDHP- All of Connecticut | 877-459-6604 | EP1 | EP2 | 184.12 | 436.38 | 201.74 | 477.70 |
| Delaware | | | | | | | |
| Aetna HealthFund -CDHP- All of Delaware | 877-459-6604 | EP1 | EP2 | 184.12 | 436.38 | 201.74 | 477.70 |
| District of Columbia | | | | | | | |
| Aetna HealthFund -CDHP- All of Washington DC | 877-459-6604 | F51 | F52 | 158.71 | 378.69 | 163.22 | 390.21 |
| CareFirst BlueChoice -HDHP- Washington, D.C. Metro Area | 888-789-9065 | В61 | B62 | 127.44 | 284.25 | 140.18 | 312.68 |
| Florida | | • | | | | | |
| Aetna HealthFund -CDHP- Most of Florida | 877-459-6604 | F51 | F52 | 158.71 | 378.69 | 163.22 | 390.21 |
| Coventry Health Plan of Florida -HDHP- Southern Florida | 800-441-5501 | J41 | J42 | 129.79 | 367.55 | 139.79 | 439.29 |
| Humana CoverageFirst -CDHP- Tampa Area | 888-393-6765 | MJ1 | MJ2 | 129.31 | 287.72 | 128.18 | 285.21 |
| Humana CoverageFirst -CDHP- South Florida Area | 888-393-6765 | QP1 | QP2 | 110.84 | 246.62 | 109.87 | 244.47 |
| Georgia | | _ | | | | | |
| Aetna HealthFund -CDHP- All of Georgia | 877-459-6604 | F51 | F52 | 158.71 | 378.69 | 163.22 | 390.21 |
| Humana CoverageFirst -CDHP- Atlanta Area | 888-393-6765 | AD1 | AD2 | 117.00 | 260.31 | 115.98 | 258.04 |
| Humana CoverageFirst -CDHP- Macon Area | 888-393-6765 | LM1 | LM2 | 123.15 | 274.02 | 122.08 | 271.63 |
| Guam | | | | | | | |
| TakeCare -HDHP- Guam/N. Mariana Islands/Belau (Palau) | 671-647-3526 | KX1 | KX2 | 74.90 | 196.74 | 68.22 | 179.00 |

| | Benefit Type | Premium Contribution to HSA/HRA | CY Ded. Self/Family | Cat. Limit Self/Family | Office Visit | Inpatient Hospital | Outpatient Surgery | Preventive Services | Prescription Drugs |
|---------------------------------|---------------------------|---------------------------------------|--------------------------------|---------------------------------------|--------------------------------|-----------------------|--------------------------------|--------------------------|---|
| Plan Name | | , | | | | | | | Levels I, II, III |
| Connecticut | | | | | | | | | |
| Aetna HealthFund CDHP | In-Network | \$83.33/\$166.66 | \$1,000/\$2,000 | \$4,000/\$8,000 | 15% | 15% | 15% | Nothing | \$10/\$35/\$60 |
| Aetna HealthFund CDHP | Out-Network | \$83.33/\$166.66 | \$1,000/\$2,000 | \$5,000/\$10,000 | 40% | 40% | 40% | Fund/Ded/40% | 40%+/40%+/40%+ |
| Delaware | | | | | | | | | |
| Aetna HealthFund CDHP | In-Network | \$83.33/\$166.66 | \$1,000/\$2,000 | \$4,000/\$8,000 | 15% | 15% | 15% | Nothing | \$10/\$35/\$60 |
| Aetna HealthFund CDHP | Out-Network | \$83.33/\$166.66 | \$1,000/\$2,000 | \$5,000/\$10,000 | 40% | 40% | 40% | Fund/Ded/40% | 40%+/40%+/40%- |
| District of Colum | ıbia | | | | | | | | |
| Aetna HealthFund CDHP | In-Network | \$83.33/\$166.66 | \$1,000/\$2,000 | \$4,000/\$8,000 | 15% | 15% | 15% | Nothing | \$10/\$35/\$60 |
| Aetna HealthFund CDHP | Out-Network | \$83.33/\$166.66 | \$1,000/\$2,000 | \$5,000/\$10,000 | 40% | 40% | 40% | Fund/Ded/40% | 40%+/40%+/40%- |
| CareFirst BlueChoice | In-Network | \$37.50/\$75.00 | \$1,500/\$3,000 | \$4,000/\$8,000 | Nothing | \$300 | Nothing | Nothing | Nothing/\$30/\$60 |
| CareFirst BlueChoice | Out-NetWork | \$37.50/\$75.00 | \$3,000/\$6,000 | \$6,000/\$12,000 | \$70 | \$500 | \$70 | Nothing | Nothing/\$30/\$60 |
| Florida | | | | | | | | | |
| Aetna HealthFund CDHP | In-Network | \$83.33/\$166.66 | \$1,000/\$2,000 | \$4,000/\$8,000 | 15% | 15% | 15% | Nothing | \$10/\$35/\$60 |
| Aetna HealthFund CDHP | Out-Network | \$83.33/\$166.66 | \$1,000/\$2,000 | \$5,000/\$10,000 | 40% | 40% | 40% | Fund/Ded/40% | 40%+/40%+/40%- |
| Coventry Health Plan of Florida | | \$83.34/\$166.67 | \$2,500/\$5,000 | \$5,000/\$10,000 | \$10 | Ded+20% | Ded+20% | Nothing | \$5/\$35/\$50/20% |
| Humana CoverageFirst | In-Network | \$83.33 | \$1,000/\$2,000 | \$4,000/\$8,000 | \$25 | 10% | 10% | Nothing | \$10/\$40/\$60 |
| Humana CoverageFirst | Out-Network | N/A | \$3,000/\$6,000 | \$7,000/\$14,000 | 40% | 40% | 40% | 30% | \$10+/\$40+/\$60+ |
| Humana CoverageFirst | In-Network | \$83.33 | \$1,000/\$2,000 | \$4,000/\$8,000 | \$25 | 10% | 10% | Nothing | \$10/\$40/\$60 |
| Humana CoverageFirst | Out-Network | N/A | \$3,000/\$6,000 | \$7,000/\$14,000 | 40% | 40% | 40% | 30% | \$10+/\$40+/\$60+ |
| Georgia | | | | | | | | | |
| Aetna HealthFund CDHP | In-Network | \$83.33/\$166.66 | \$1,000/\$2,000 | \$4,000/\$8,000 | 15% | 15% | 15% | Nothing | \$10/\$35/\$60 |
| Aetna HealthFund CDHP | Out-Network | \$83.33/\$166.66 | \$1,000/\$2,000 | \$5,000/\$10,000 | 40% | 40% | 40% | Fund/Ded/40% | 40%+/40%+/40%- |
| Humana CoverageFirst | In-Network | \$83.33 | \$1,000/\$2,000 | \$4,000/\$8,000 | \$25 | 10% | 10% | Nothing | \$10/\$40/\$60 |
| Humana CoverageFirst | Out-Network | N/A | \$3,000/\$6,000 | \$7,000/\$14,000 | 40% | 40% | 40% | 30% | \$10+/\$40+/\$60+ |
| Humana CoverageFirst | In-Network | \$83.33 | \$1,000/\$2,000 | \$4,000/\$8,000 | \$25 | 10% | 10% | Nothing | \$10/\$40/\$60 |
| Humana CoverageFirst | Out-Network | N/A | \$3,000/\$6,000 | \$7,000/\$14,000 | 40% | 40% | 40% | 30% | \$10+/\$40+/\$60+ |
| Guam | | | | | | | | | |
| TakeCare TakeCare | In-Network Out-NetWork | \$86.66/\$222.08 \$86.66/\$222.08 | \$3000/\$6000 \$3000/\$6000 | \$5,000/\$10,000 \$10,000/\$20,000 | 20% after Ded 30% after Ded | | 20% after Ded 30% after Ded | Nothing 1st \$300/ded | \$20/\$40/\$150 30% after Ded/30% after Ded/30% after Ded |

| | Telephone | Enrollme | ent Code | Pren You in 2 | Paid | Pren You W in 2 | ill Pay |
|--|--------------|--------------|---------------|---------------------|---------------|-----------------------|------------------|
| Plan Name | Number | Self only | Self & family | Self only | Self & family | Self only | Self & family |
| Hawaii | | | | | | | |
| Aetna HealthFund -CDHP- All of Hawaii | 877-459-6604 | JS1 | JS2 | New Plan | New Plan | 227.87 | 537.01 |
| Idaho | | | | | | | |
| Aetna HealthFund -CDHP- Most of Idaho | 877-459-6604 | H41 | H42 | 157.86 | 376.78 | 162.37 | 388.26 |
| Altius Health Plans -HDHP- Southern Region | 800-377-4161 | 9K4 | 9K5 | 87.04 | 180.33 | 87.04 | 180.33 |
| Illinois | | | | | | | |
| Aetna HealthFund -CDHP- Most of Illinois | 877-459-6604 | H41 | H42 | 157.86 | 376.78 | 162.37 | 388.26 |
| Humana CoverageFirst -CDHP- Central Illinois | 888-393-6765 | GB1 | GB2 | 129.31 | 287.72 | 122.08 | 271.63 |
| Humana CoverageFirst -CDHP- Chicago Area | 888-393-6765 | MW1 | MW2 | 123.15 | 274.02 | 122.08 | 271.62 |
| Indiana | | | | | | | |
| Aetna HealthFund -CDHP- All of Indiana | 877-459-6604 | JS1 | JS2 | New Plan | New Plan | 227.87 | 537.01 |
| Humana CoverageFirst -CDHP- Lake/Porter/LaPorte Counties | 888-393-6765 | MW1 | MW2 | 123.15 | 274.02 | 122.08 | 271.62 |
| lowa | | | | | | | |
| Aetna HealthFund -CDHP- All of Iowa | 877-459-6604 | H41 | H42 | 157.86 | 376.78 | 162.37 | 388.26 |
| Coventry Health Care of Iowa -HDHP- Central/Eastern/Western Iowa | 800-257-4692 | SV4 | SV5 | 89.68 | 214.02 | 89.70 | 214.08 |
| Kansas | | | | | | | |
| Aetna HealthFund -CDHP- Most of Kansas | 877-459-6604 | G51 | G52 | 167.35 | 398.34 | 219.77 | 518.61 |
| Coventry Health Care of Kansas - Kansas City Metro Area | 800-969-3343 | 9Н1 | 9H2 | 106.04 | 249.19 | 127.47 | 299.56 |
| Humana CoverageFirst -CDHP- Kansas City Area | 888-393-6765 | PH1 | PH2 | 110.84 | 246.62 | 109.87 | 244.47 |

| DI N | Benefit Type | Premium Contribution to HSA/HRA | CY Ded. Self/Family | Cat. Limit Self/Family | Office Visit | Inpatient Hospital | Outpatient Surgery | Preventive Services | Prescription Drugs Levels I, II, III |
|--|---------------------------|---------------------------------------|------------------------------------|-------------------------------------|-----------------|-----------------------|-----------------------|-------------------------|--|
| Plan Name | | | | | | | | | |
| Hawaii | | | | | | | | | |
| Aetna HealthFund CDHP Aetna HealthFund CDHP | In-Network Out-Network | \$83.33/\$166.66 \$83.33/\$166.66 | \$1,000/\$2,000 \$1,000/\$2,000 | \$4,000/\$8,000 \$5,000/\$10,000 | 15% 40% | 15% 40% | 15% 40% | Nothing Fund/Ded/40% | \$10/\$35/\$60 40%+/40%+/40%+ |
| Idaho | | | | | | | | | |
| Aetna HealthFund CDHP Aetna HealthFund CDHP | In-Network Out-Network | \$83.33/\$166.66 \$83.33/\$166.66 | \$1,000/\$2,000 \$1,000/\$2,000 | \$4,000/\$8,000 \$5,000/\$10,000 | 15% 40% | 15% 40% | 15% 40% | Nothing Fund/Ded/40% | \$10/\$35/\$60 40%+/40%+/40%+ |
| Altius Health Plans | | \$52.08/\$104.15 | \$1,250/\$2,500 | \$5,000/\$10,000 | \$20 | 10% | 10% | Nothing | \$7/\$25/\$50 |
| Illinois | | | | | | | | | |
| Aetna HealthFund CDHP Aetna HealthFund CDHP | In-Network Out-Network | \$83.33/\$166.66 \$83.33/\$166.66 | \$1,000/\$2,000 \$1,000/\$2,000 | \$4,000/\$8,000 \$5,000/\$10,000 | 15% 40% | 15% 40% | 15% 40% | Nothing Fund/Ded/40% | \$10/\$35/\$60 40%+/40%+/40%+ |
| Humana CoverageFirst Humana CoverageFirst | In-Network Out-Network | \$83.33 N/A | \$1,000/\$2,000 \$3,000/\$6,000 | \$4,000/\$8,000 \$7,000/\$14,000 | \$25 40% | 10% 40% | 10% 40% | Nothing 30% | \$10/\$40/\$60 \$10+/\$40+/\$60+ |
| Humana CoverageFirst Humana CoverageFirst | In-Network Out-Network | \$83.33 N/A | \$1,000/\$2,000 \$3,000/\$6,000 | \$4,000/\$8,000 \$7,000/\$14,000 | \$25 40% | 10% 40% | 10% 40% | Nothing 30% | \$10/\$40/\$60 \$10+/\$40+/\$60+ |
| Indiana | | | | | | | | | |
| Aetna HealthFund CDHP Aetna HealthFund CDHP | In-Network Out-Network | \$83.33/\$166.66 \$83.33/\$166.66 | \$1,000/\$2,000 \$1,000/\$2,000 | \$4,000/\$8,000 \$5,000/\$10,000 | 15% 40% | 15% 40% | 15% 40% | Nothing Fund/Ded/40% | \$10/\$35/\$60 40%+/40%+/40%+ |
| Humana CoverageFirst Humana CoverageFirst | In-Network Out-Network | \$83.33 N/A | \$1,000/\$2,000 \$3,000/\$6,000 | \$4,000/\$8,000 \$7,000/\$14,000 | \$25 40% | 10% 40% | 10% 40% | Nothing 30% | \$10/\$40/\$60 \$10+/\$40+/\$60+ |
| lowa | | | | | | | | | |
| Aetna HealthFund CDHP Aetna HealthFund CDHP | In-Network Out-Network | \$83.33/\$166.66 \$83.33/\$166.66 | \$1,000/\$2,000 \$1,000/\$2,000 | \$4,000/\$8,000 \$5,000/\$10,000 | 15% 40% | 15% 40% | 15% 40% | Nothing Fund/Ded/40% | \$10/\$35/\$60 40%+/40%+/40%+ |
| Coventry Health Care of Iowa | | \$83.33/\$166.66 | \$2,100/\$4,200 | \$5,000/\$10,000 | \$25 | 15% | 45% | Nothing | \$3/ \$10/\$45/\$70 |
| Kansas | | | | | | | | | |
| Aetna HealthFund CDHP Aetna HealthFund CDHP | In-Network Out-Network | \$83.33/\$166.66 \$83.33/\$166.66 | \$1,000/\$2,000 \$1,000/\$2,000 | \$4,000/\$8,000 \$5,000/\$10,000 | 15% 40% | 15% 40% | 15% 40% | Nothing Fund/Ded/40% | \$10/\$35/\$60 40%+/40%+/40%+ |
| Coventry Health Care of Kansas (Kansa | as City)-HDHP | \$66.66/\$133.33 | \$2,500/\$5,000 | \$4,000/\$8,000 | 20% | 20% | 20% | Nothing | 20%/20%/20% |
| Humana CoverageFirst Humana CoverageFirst | In-Network Out-Network | \$83.33 N/A | \$1,000/\$2,000 \$3,000/\$6,000 | \$4,000/\$8,000 \$7,000/\$14,000 | \$25 40% | 10% 40% | 10% 40% | Nothing 30% | \$10/\$40/\$60 \$10+/\$40+/\$60+ |

| | | | | You | nium Paid | Premium You Will Pay in 2014 | |
|---|---------------------|--------------|------------------|--------------|------------------|------------------------------------|------------------|
| | Telephone Number | Enrollm | ent Code | In 2 | 013 | In 2 | I |
| Plan Name | | Self only | Self & family | Self only | Self & family | Self only | Self & family |
| Kentucky | | | | | | | |
| Aetna HealthFund -CDHP- Most of Kentucky | 877-459-6604 | H41 | H42 | 157.86 | 376.78 | 162.37 | 388.26 |
| Humana CoverageFirst -CDHP- Lexington Area | 888-393-6765 | 6N1 | 6N2 | 111.02 | 247.03 | 109.87 | 244.47 |
| Louisiana | | • | | | | | |
| Aetna HealthFund -CDHP- Most of Louisiana | 877-459-6604 | F51 | F52 | 158.71 | 378.69 | 163.22 | 390.21 |
| Maine | | | | | | | |
| Aetna HealthFund -CDHP- All of Maine | 877-459-6604 | EP1 | EP2 | 184.12 | 436.38 | 201.74 | 477.70 |
| Maryland | | | | | | | |
| Aetna HealthFund -CDHP- All of Maryland | 877-459-6604 | F51 | F52 | 158.71 | 378.69 | 163.22 | 390.21 |
| CareFirst BlueChoice -HDHP- All of Maryland | 888-789-9065 | B61 | B62 | 127.44 | 284.25 | 140.18 | 312.68 |
| Coventry Health Care HDHP - All of Maryland | 800-833-7423 | GZ1 | GZ2 | 118.94 | 269.20 | 119.80 | 268.35 |
| Massachusetts | | | | | | | |
| Aetna HealthFund -CDHP- Most of Massachusetts | 877-459-6604 | EP1 | EP2 | 184.12 | 436.38 | 201.74 | 477.70 |
| Michigan | | | | | | | |
| Aetna HealthFund -CDHP- All of Michigan | 877-459-6604 | G51 | G52 | 167.35 | 398.34 | 219.77 | 518.61 |
| Minnesota | | | | | | | |
| Aetna HealthFund -CDHP- Most of Minnesota | 877-459-6604 | H41 | H42 | 157.86 | 376.78 | 162.37 | 388.26 |
| Mississippi | | | | | | | |
| Aetna HealthFund -CDHP- Most of Mississippi | 877-459-6604 | H41 | H42 | 157.86 | 376.78 | 162.37 | 388.26 |
| | | | | | | <u> </u> | |

| Dian Name | Benefit Type | Premium Contribution to HSA/HRA | CY Ded. Self/Family | Cat. Limit Self/Family | Office Visit | Inpatient Hospital | Outpatient Surgery | Preventive Services | Prescription Drugs Levels I, II, III |
|---|-----------------|---------------------------------------|------------------------|---------------------------|-----------------|-----------------------|-----------------------|------------------------|--|
| Plan Name Kentucky | | | | | | | | | |
| Aetna HealthFund CDHP Aetna HealthFund CDHP | In-Network | \$83.33/\$166.66 | \$1,000/\$2,000 | \$4,000/\$8,000 | 15% | 15% | 15% | Nothing | \$10/\$35/\$60 |
| | Out-Network | \$83.33/\$166.66 | \$1,000/\$2,000 | \$5,000/\$10,000 | 40% | 40% | 40% | Fund/Ded/40% | 40%+/40%+/40%+ |
| Humana CoverageFirst | In-Network | \$83.33 | \$1,000/\$2,000 | \$4,000/\$8,000 | \$25 | 10% | 10% | Nothing | \$10/\$40/\$60 |
| Humana CoverageFirst | Out-Network | N/A | \$3,000/\$6,000 | \$7,000/\$14,000 | 40% | 40% | 40% | 30% | \$10+/\$40+/\$60+ |
| Louisiana | | | | | | | | | |
| Aetna HealthFund CDHP | In-Network | \$83.33/\$166.66 | \$1,000/\$2,000 | \$4,000/\$8,000 | 15% | 15% | 15% | Nothing | \$10/\$35/\$60 |
| Aetna HealthFund CDHP | Out-Network | \$83.33/\$166.66 | \$1,000/\$2,000 | \$5,000/\$10,000 | 40% | 40% | 40% | Fund/Ded/40% | 40%+/40%+/40%+ |
| Maine | | | | | | | | | |
| Aetna HealthFund CDHP | In-Network | \$83.33/\$166.66 | \$1,000/\$2,000 | \$4,000/\$8,000 | 15% | 15% | 15% | Nothing | \$10/\$35/\$60 |
| Aetna HealthFund CDHP | Out-Network | \$83.33/\$166.66 | \$1,000/\$2,000 | \$5,000/\$10,000 | 40% | 40% | 40% | Fund/Ded/40% | 40%+/40%+/40%+ |
| Maryland | | | | | | | | | |
| Aetna HealthFund CDHP | In-Network | \$83.33/\$166.66 | \$1,000/\$2,000 | \$4,000/\$8,000 | 15% | 15% | 15% | Nothing | \$10/\$35/\$60 |
| Aetna HealthFund CDHP | Out-Network | \$83.33/\$166.66 | \$1,000/\$2,000 | \$5,000/\$10,000 | 40% | 40% | 40% | Fund/Ded/40% | 40%+/40%+/40%+ |
| CareFirst BlueChoice | In-Network | \$37.50/\$75.00 | \$1,500/\$3,000 | \$4,000/\$8,000 | Nothing | \$300 | Nothing | Nothing | Nothing/\$30/\$60 |
| CareFirst BlueChoice | Out-NetWork | \$37.50/\$75.00 | \$3,000/\$6,000 | \$6,000/\$12,000 | \$70 | \$500 | \$70 | Nothing | Nothing/\$30/\$60 |
| Coventry Health Care HDHP | In-Network | \$41.67/\$83.34 | \$2,000/\$4,000 | \$4,000/\$8,000 | Nothing | Nothing | Nothing | Nothing | \$3/\$15/\$30/\$60 |
| Coventry Health Care HDHP | Out-NetWork | \$41.67/\$83.34 | \$2,000/\$4,000 | \$4,000/\$8,000 | 30% | 30% | 30% | 30% | N/A/N/A/ N/A |
| Massachusetts | | | | | | | | | |
| Aetna HealthFund CDHP | In-Network | \$83.33/\$166.66 | \$1,000/\$2,000 | \$4,000/\$8,000 | 15% | 15% | 15% | Nothing | \$10/\$35/\$60 |
| Aetna HealthFund CDHP | Out-Network | \$83.33/\$166.66 | \$1,000/\$2,000 | \$5,000/\$10,000 | 40% | 40% | 40% | Fund/Ded/40% | 40%+/40%+/40%+ |
| Michigan | | | | | | | | | |
| Aetna HealthFund CDHP | In-Network | \$83.33/\$166.66 | \$1,000/\$2,000 | \$4,000/\$8,000 | 15% | 15% | 15% | Nothing | \$10/\$35/\$60 |
| Aetna HealthFund CDHP | Out-Network | \$83.33/\$166.66 | \$1,000/\$2,000 | \$5,000/\$10,000 | 40% | 40% | 40% | Fund/Ded/40% | 40%+/40%+/40%+ |
| Minnesota | | | | | | | | | |
| Aetna HealthFund CDHP | In-Network | \$83.33/\$166.66 | \$1,000/\$2,000 | \$4,000/\$8,000 | 15% | 15% | 15% | Nothing | \$10/\$35/\$60 |
| Aetna HealthFund CDHP | Out-Network | \$83.33/\$166.66 | \$1,000/\$2,000 | \$5,000/\$10,000 | 40% | 40% | 40% | Fund/Ded/40% | 40%+/40%+/40%+ |
| Mississippi | | | | | | | | | |
| Aetna HealthFund CDHP | In-Network | \$83.33/\$166.66 | \$1,000/\$2,000 | \$4,000/\$8,000 | 15% | 15% | 15% | Nothing | \$10/\$35/\$60 |
| Aetna HealthFund CDHP | Out-Network | \$83.33/\$166.66 | \$1,000/\$2,000 | \$5,000/\$10,000 | 40% | 40% | 40% | Fund/Ded/40% | 40%+/40%+/40%+ |

| | Telephone | Enrollm | ent Code | You | nium Paid 013 | Premium You Will Pay in 2014 | |
|--|--------------|--------------|---------------|--------------|---------------------|------------------------------------|---------------|
| Plan Name | Number | Self only | Self & family | Self only | Self & family | Self only | Self & family |
| Missouri | | | | | | | |
| Aetna HealthFund -CDHP- Most of Missouri | 877-459-6604 | G51 | G52 | 167.35 | 398.34 | 219.77 | 518.61 |
| Coventry Health Care of Kansas (Kansas City) HDHP | 800-969-3343 | 9H1 | 9H2 | 106.04 | 249.19 | 127.47 | 299.56 |
| Humana CoverageFirst -CDHP- Kansas City Area | 888-393-6765 | PH1 | PH2 | 110.84 | 246.62 | 109.87 | 244.47 |
| Montana | | | | | | | |
| Aetna HealthFund -CDHP- South/Southeast/Western MT Areas | 877-459-6604 | H41 | H42 | 157.86 | 376.78 | 162.37 | 388.26 |
| Nebraska | | | | | | | |
| Aetna HealthFund -CDHP- All of Nebraska | 877-459-6604 | H41 | H42 | 157.86 | 376.78 | 162.37 | 388.26 |
| Nevada | | | | | | | |
| Aetna HealthFund -CDHP- Las Vegas Area | 877-459-6604 | G51 | G52 | 167.35 | 398.34 | 219.77 | 518.61 |
| New Hampshire | | | | | | | |
| Aetna HealthFund -CDHP- All of New Hampshire | 877-459-6604 | EP1 | EP2 | 184.12 | 436.38 | 201.74 | 477.70 |
| New Jersey | | • | | | | | |
| Aetna HealthFund -CDHP- All of New Jersey | 877-459-6604 | EP1 | EP2 | 184.12 | 436.38 | 201.74 | 477.70 |
| New Mexico | | | | | | | |
| Aetna HealthFund -CDHP- Albuquerque/Dona Ana/Hobbs Area | 877-459-6604 | G51 | G52 | 167.35 | 398.34 | 219.77 | 518.61 |
| New York | | | | | | | |
| Aetna HealthFund -CDHP- Most of New York | 877-459-6604 | EP1 | EP2 | 184.12 | 436.38 | 201.74 | 477.70 |
| Independent Health Assoc -HDHP- Western New York | 800-501-3439 | QA4 | QA5 | 99.12 | 258.13 | 95.75 | 249.19 |

| Plan Name | Benefit Type | Premium Contribution to HSA/HRA | CY Ded. Self/Family | Cat. Limit Self/Family | Office Visit | Inpatient Hospital | Outpatient Surgery | Preventive Services | Prescription Drugs Levels I, II, III |
|--------------------------------------|-----------------|---------------------------------------|------------------------|---------------------------|-----------------|-----------------------|-----------------------|------------------------|--|
| Missouri | | | | | | | | | |
| Aetna HealthFund CDHP | In-Network | \$83.33/\$166.66 | \$1,000/\$2,000 | \$4,000/\$8,000 | 15% | 15% | 15% | Nothing | \$10/\$35/\$60 |
| Aetna HealthFund CDHP | Out-Network | \$83.33/\$166.66 | \$1,000/\$2,000 | \$5,000/\$10,000 | 40% | 40% | 40% | Fund/Ded/40% | 40%+/40%+/40%+ |
| Coventry Health Care of Kansas (Kans | sas City)-HDHP | \$83.33/\$166.66 | \$2,500/\$5,000 | \$3,500/\$7,000 | 20% | 20% | 20% | Nothing | 20%/20%/20% |
| Humana CoverageFirst | In-Network | \$83.33 | \$1,000/\$2,000 | \$4,000/\$8,000 | \$25 | 10% | 10% | Nothing | \$10/\$40/\$60 |
| Humana CoverageFirst | Out-Network | N/A | \$3,000/\$6,000 | \$7,000/\$14,000 | 40% | 40% | 40% | 30% | \$10+/\$40+/\$60+ |
| Montana | | | | | | | | | |
| Aetna HealthFund CDHP | In-Network | \$83.33/\$166.66 | \$1,000/\$2,000 | \$4,000/\$8,000 | 15% | 15% | 15% | Nothing | \$10/\$35/\$60 |
| Aetna HealthFund CDHP | Out-Network | \$83.33/\$166.66 | \$1,000/\$2,000 | \$5,000/\$10,000 | 40% | 40% | 40% | Fund/Ded/40% | 40%+/40%+/40%+ |
| Nebraska | | | | | | | | | |
| Aetna HealthFund CDHP | In-Network | \$83.33/\$166.66 | \$1,000/\$2,000 | \$4,000/\$8,000 | 15% | 15% | 15% | Nothing | \$10/\$35/\$60 |
| Aetna HealthFund CDHP | Out-Network | \$83.33/\$166.66 | \$1,000/\$2,000 | \$5,000/\$10,000 | 40% | 40% | 40% | Fund/Ded/40% | 40%+/40%+/40%+ |
| Nevada | | | | | | | | | |
| Aetna HealthFund CDHP | In-Network | \$83.33/\$166.66 | \$1,000/\$2,000 | \$4,000/\$8,000 | 15% | 15% | 15% | Nothing | \$10/\$35/\$60 |
| Aetna HealthFund CDHP | Out-Network | \$83.33/\$166.66 | \$1,000/\$2,000 | \$5,000/\$10,000 | 40% | 40% | 40% | Fund/Ded/40% | 40%+/40%+/40%+ |
| New Hampshire | | | | | | | | | |
| Aetna HealthFund CDHP | In-Network | \$83.33/\$166.66 | \$1,000/\$2,000 | \$4,000/\$8,000 | 15% | 15% | 15% | Nothing | \$10/\$35/\$60 |
| Aetna HealthFund CDHP | Out-Network | \$83.33/\$166.66 | \$1,000/\$2,000 | \$5,000/\$10,000 | 40% | 40% | 40% | Fund/Ded/40% | 40%+/40%+/40%+ |
| New Jersey | | | | | | | | | |
| Aetna HealthFund CDHP | In-Network | \$83.33/\$166.66 | \$1,000/\$2,000 | \$4,000/\$8,000 | 15% | 15% | 15% | Nothing | \$10/\$35/\$60 |
| Aetna HealthFund CDHP | Out-Network | \$83.33/\$166.66 | \$1,000/\$2,000 | \$5,000/\$10,000 | 40% | 40% | 40% | Fund/Ded/40% | 40%+/40%+/40%+ |
| New Mexico | | | | | | | | | |
| Aetna HealthFund CDHP | In-Network | \$83.33/\$166.66 | \$1,000/\$2,000 | \$4,000/\$8,000 | 15% | 15% | 15% | Nothing | \$10/\$35/\$60 |
| Aetna HealthFund CDHP | Out-Network | \$83.33/\$166.66 | \$1,000/\$2,000 | \$5,000/\$10,000 | 40% | 40% | 40% | Fund/Ded/40% | 40%+/40%+/40%+ |
| New York | | | | | | | | | |
| Aetna HealthFund CDHP | In-Network | \$83.33/\$166.66 | \$1,000/\$2,000 | \$4,000/\$8,000 | 15% | 15% | 15% | Nothing | \$10/\$35/\$60 |
| Aetna HealthFund CDHP | Out-Network | \$83.33/\$166.66 | \$1,000/\$2,000 | \$5,000/\$10,000 | 40% | 40% | 40% | Fund/Ded/40% | 40%+/40%+/40%+ |
| Independent Health Assoc | In-Network | \$66.42/\$166.67 | \$2000/\$4000 | \$5000/\$10000 | \$15 | Nothing | 20% | Nothing | \$7/\$25/\$40 |
| Independent Health Assoc | Out-NetWork | \$66.42/\$166.67 | \$2000/\$4000 | \$5000/\$10000 | 40% | 40% | 40% | Nothing | N/A |

| | Telephone | Enrollm | ent Code | You | nium Paid 013 | Pren You W in 2 | ill Pay |
|---|--------------|--------------|---------------|--------------|---------------------|-----------------------|---------------|
| Plan Name | Number | Self only | Self & family | Self only | Self & family | Self only | Self & family |
| North Carolina | | | | | | | |
| Aetna HealthFund -CDHP- All of North Carolina | 877-459-6604 | F51 | F52 | 158.71 | 378.69 | 163.22 | 390.21 |
| North Dakota | | | | | | | |
| Aetna HealthFund -CDHP- Most of North Dakota | 877-459-6604 | H41 | H42 | 157.86 | 376.78 | 162.37 | 388.26 |
| Ohio | | | | | | | |
| Aetna HealthFund -CDHP- All of Ohio | 877-459-6604 | JS1 | JS2 | New Plan | New Plan | 227.87 | 537.01 |
| AultCare HMO -HDHP- Stark/Carroll/Holmes/Tuscarawas/Wayne Co. | 330-363-6360 | 3A4 | 3A5 | 82.25 | 164.80 | 86.69 | 175.01 |
| Oklahoma | | | | | | | |
| Aetna HealthFund -CDHP- All of Oklahoma | 877-459-6604 | JS1 | JS2 | New Plan | New Plan | 227.87 | 537.01 |
| Oregon | | | | | | | |
| Aetna HealthFund -CDHP- Most of Oregon | 877-459-6604 | H41 | H42 | 157.86 | 376.78 | 162.37 | 388.26 |
| Pennsylvania | | | | | | | |
| Aetna HealthFund -CDHP- All of Pennsylvania | 877-459-6604 | H41 | H42 | 157.86 | 376.78 | 162.37 | 388.26 |
| HealthAmerica Pennsylvania - HDHP - Greater Pittsburgh Area | 866-351-5946 | Y61 | Y62 | 119.14 | 274.30 | 122.98 | 283.45 |
| UPMC Health Plan -HDHP- Western Pennsylvania | 888-876-2756 | 8W4 | 8W5 | 123.93 | 278.97 | 124.48 | 280.53 |
| Rhode Island | | | | | | | |
| Aetna HealthFund -CDHP- All of Rhode Island | 877-459-6604 | EP1 | EP2 | 184.12 | 436.38 | 201.74 | 477.70 |
| South Carolina | | | | | | | |
| Aetna HealthFund -CDHP- All of South Carolina | 877-459-6604 | JS1 | JS2 | New Plan | New Plan | 227.87 | 537.01 |

| Plan Name | Benefit Type | Premium Contribution to HSA/HRA | CY Ded. Self/Family | Cat. Limit Self/Family | Office Visit | Inpatient Hospital | Outpatient Surgery | Preventive Services | Prescription Drugs Levels I, II, III |
|--|---------------------------|--|------------------------------------|-------------------------------------|--|--------------------------------------|--------------------------------|-------------------------|--|
| North Carolina | | | | | | | | | |
| Aetna HealthFund CDHP Aetna HealthFund CDHP | In-Network Out-Network | \$83.33/\$166.66 \$83.33/\$166.66 | \$1,000/\$2,000 \$1,000/\$2,000 | \$4,000/\$8,000 \$5,000/\$10,000 | 15% 40% | 15% 40% | 15% 40% | Nothing Fund/Ded/40% | \$10/\$35/\$60 40%+/40%+/40%+ |
| North Dakota | | | | | | | | | |
| Aetna HealthFund CDHP Aetna HealthFund CDHP | In-Network Out-Network | \$83.33/\$166.66 \$83.33/\$166.66 | \$1,000/\$2,000 \$1,000/\$2,000 | \$4,000/\$8,000 \$5,000/\$10,000 | 15% 40% | 15% 40% | 15% 40% | Nothing Fund/Ded/40% | \$10/\$35/\$60 40%+/40%+/40%+ |
| Ohio | | | | | | | | | |
| Aetna HealthFund CDHP Aetna HealthFund CDHP | In-Network Out-Network | \$83.33/\$166.66 \$83.33/\$166.66 | \$1,000/\$2,000 \$1,000/\$2,000 | \$4,000/\$8,000 \$5,000/\$10,000 | 15% 40% | 15% 40% | 15% 40% | Nothing Fund/Ded/40% | \$10/\$35/\$60 40%+/40%+/40%+ |
| AultCare HMO AultCare HMO | In-Network Out-NetWork | \$83.33/\$166.66 \$83.33/\$166.66 | \$2,000/\$4,000 \$4,000/\$8,000 | \$4,000/\$8,000 \$8,000/\$16,000 | 20% 40% UCR | 20% 40% UCR | 20% 40% UCR | Nothing 50% UCR | 20%/20%/20% 20%PlanAllow/20%Pla Allow/20% Plan Allow |
| Oklahoma | | | | | | | | | |
| Aetna HealthFund CDHP Aetna HealthFund CDHP | In-Network Out-Network | \$83.33/\$166.66 \$83.33/\$166.66 | \$1,000/\$2,000 \$1,000/\$2,000 | \$4,000/\$8,000 \$5,000/\$10,000 | 15% 40% | 15% 40% | 15% 40% | Nothing Fund/Ded/40% | \$10/\$35/\$60 40%+/40%+/40%- |
| Oregon | | | | | | | | | |
| Aetna HealthFund CDHP Aetna HealthFund CDHP | In-Network Out-Network | \$83.33/\$166.66 \$83.33/\$166.66 | \$1,000/\$2,000 \$1,000/\$2,000 | \$4,000/\$8,000 \$5,000/\$10,000 | 15% 40% | 15% 40% | 15% 40% | Nothing Fund/Ded/40% | \$10/\$35/\$60 40%+/40%+/40%- |
| Pennsylvania | | | | | | | | | |
| Aetna HealthFund CDHP Aetna HealthFund CDHP | In-Network Out-Network | \$83.33/\$166.66 \$83.33/\$166.66 | \$1,000/\$2,000 \$1,000/\$2,000 | \$4,000/\$8,000 \$5,000/\$10,000 | 15% 40% | 15% 40% | 15% 40% | Nothing Fund/Ded/40% | \$10/\$35/\$60 40%+/40%+/40%- |
| HealthAmerica Pennsylvania - H | DHP | \$62.50/\$125 | \$1,500/\$3,000 | \$4,000/\$8,000 | \$15 | Nothing | Nothing | Nothing | \$5/\$35/\$50 |
| UPMC Health Plan UPMC Health Plan | In-Network Out-NetWork | \$83.33/\$\$166.67 \$83.33/\$166.67 | \$2,000/\$4,000 \$2000/\$4,000 | \$3000/\$6000 \$6000/\$12000 | 10%After Deduct 30% of Deduct | 10% after deduct 30% after deduct | 10%after deduct 30%of Decut | Nothing 30% | \$5 after deduct/\$35 after deduct/\$70 N/A |
| Rhode Island | | | | | | | | | |
| Aetna HealthFund CDHP Aetna HealthFund CDHP | In-Network Out-Network | \$83.33/\$166.66 \$83.33/\$166.66 | \$1,000/\$2,000 \$1,000/\$2,000 | \$4,000/\$8,000 \$5,000/\$10,000 | 15% 40% | 15% 40% | 15% 40% | Nothing Fund/Ded/40% | \$10/\$35/\$60 40%+/40%+/40%+ |
| South Carolina | | | | | | | | | |
| Aetna HealthFund CDHP Aetna HealthFund CDHP | In-Network Out-Network | \$83.33/\$166.66 \$83.33/\$166.66 | \$1,000/\$2,000 \$1,000/\$2,000 | \$4,000/\$8,000 \$5,000/\$10,000 | 15% 40% | 15% 40% | 15% 40% | Nothing Fund/Ded/40% | \$10/\$35/\$60 40%+/40%+/40%+ |

| | Telephone | Enrollm | ent Code | You | nium Paid 013 | Pren You W in 2 | ill Pay |
|---|--------------|--------------|---------------|--------------|---------------------|-----------------------|---------------|
| Plan Name | Number | Self only | Self & family | Self only | Self & family | Self only | Self & family |
| South Dakota | | | | | | | |
| Aetna HealthFund -CDHP- Rapid City/Sioux Falls Area | 877-459-6604 | G51 | G52 | 167.35 | 398.34 | 219.77 | 518.61 |
| Tennessee | | | | | | | |
| Aetna HealthFund -CDHP- Most of Tennessee | 877-459-6604 | F51 | F52 | 158.71 | 378.69 | 163.22 | 390.21 |
| Texas | | | | | | | |
| Aetna HealthFund -CDHP- All of Texas | 877-459-6604 | JS1 | JS2 | New Plan | New Plan | 227.87 | 537.01 |
| Humana CoverageFirst -CDHP- Corpus Christi Area | 888-393-6765 | TP1 | TP2 | 122.24 | 271.97 | 122.08 | 271.63 |
| Humana CoverageFirst -CDHP- San Antonio Area | 888-393-6765 | TU1 | TU2 | 123.15 | 274.02 | 122.08 | 271.62 |
| Humana CoverageFirst -CDHP- Austin Area | 888-393-6765 | TV1 | TV2 | 129.31 | 287.72 | 134.29 | 298.79 |
| Utah | | _ | _ | | | _ | |
| Aetna HealthFund -CDHP- Most of Utah | 877-459-6604 | G51 | G52 | 167.35 | 398.34 | 219.77 | 518.61 |
| Altius Health Plans -HDHP- Wasatch Front | 800-377-4161 | 9K4 | 9K5 | 87.04 | 180.33 | 87.04 | 180.33 |
| Vermont | | | | | | | |
| Aetna HealthFund -CDHP- All of Vermont | 877-459-6604 | EP1 | EP2 | 184.12 | 436.38 | 201.74 | 477.70 |
| Virginia | | | | | | | |
| Aetna HealthFund -CDHP- Most of Virginia | 877-459-6604 | F51 | F52 | 158.71 | 378.69 | 163.22 | 390.21 |
| CareFirst BlueChoice -HDHP- Northern Virginia | 888-789-9065 | B61 | B62 | 127.44 | 284.25 | 140.18 | 312.68 |

| Plan Name | Benefit Type | Premium Contribution to HSA/HRA | CY Ded. Self/Family | Cat. Limit Self/Family | Office Visit | Inpatient Hospital | Outpatient Surgery | Preventive Services | Prescription Drugs Levels I, II, III |
|-----------------------|-----------------|---------------------------------------|------------------------|---------------------------|-----------------|-----------------------|-----------------------|------------------------|--|
| South Dakota | | | | | | | | | |
| | T N . 1 | dog 22 /d1 ((((| d1 000 /d2 000 | # / aga /#a aga | 150/ | 150/ | 150/ | ar di | 410,4425,4460 |
| Aetna HealthFund CDHP | In-Network | \$83.33/\$166.66 | \$1,000/\$2,000 | \$4,000/\$8,000 | 15% | 15% | 15% | Nothing | \$10/\$35/\$60 |
| Aetna HealthFund CDHP | Out-Network | \$83.33/\$166.66 | \$1,000/\$2,000 | \$5,000/\$10,000 | 40% | 40% | 40% | Fund/Ded/40% | 40%+/40%+/40%- |
| Tennessee | | | | | | | | | |
| Aetna HealthFund CDHP | In-Network | \$83.33/\$166.66 | \$1,000/\$2,000 | \$4,000/\$8,000 | 15% | 15% | 15% | Nothing | \$10/\$35/\$60 |
| Aetna HealthFund CDHP | Out-Network | \$83.33/\$166.66 | \$1,000/\$2,000 | \$5,000/\$10,000 | 40% | 40% | 40% | Fund/Ded/40% | 40%+/40%+/40%- |
| Texas | | | | | | | | | |
| Aetna HealthFund CDHP | In-Network | \$83.33/\$166.66 | \$1,000/\$2,000 | \$4,000/\$8,000 | 15% | 15% | 15% | Nothing | \$10/\$35/\$60 |
| Aetna HealthFund CDHP | Out-Network | \$83.33/\$166.66 | \$1,000/\$2,000 | \$5,000/\$10,000 | 40% | 40% | 40% | Fund/Ded/40% | 40%+/40%+/40%- |
| Humana CoverageFirst | In-Network | \$83.33 | \$1,000/\$2,000 | \$4,000/\$8,000 | \$25 | 10% | 10% | Nothing | \$10/\$40/\$60 |
| Humana CoverageFirst | Out-Network | N/A | \$3,000/\$6,000 | \$7,000/\$14,000 | 40% | 40% | 40% | 30% | \$10+/\$40+/\$60+ |
| Humana CoverageFirst | In-Network | \$83.33 | \$1,000/\$2,000 | \$4,000/\$8,000 | \$25 | 10% | 10% | Nothing 30% | \$10/\$40/\$60 |
| Humana CoverageFirst | Out-Network | N/A | \$3,000/\$6,000 | \$7,000/\$14,000 | 40% | 40% | 40% | | \$10+/\$40+/\$60+ |
| Humana CoverageFirst | In-Network | \$83.33 | \$1,000/\$2,000 | \$4,000/\$8,000 | \$25 | 10% | 10% | Nothing | \$10/\$40/\$60 |
| Humana CoverageFirst | Out-Network | N/A | \$3,000/\$6,000 | \$7,000/\$14,000 | 40% | 40% | 40% | 30% | \$10+/\$40+/\$60+ |
| Utah | | | | | | | | | |
| Aetna HealthFund CDHP | In-Network | \$83.33/\$166.66 | \$1,000/\$2,000 | \$4,000/\$8,000 | 15% | 15% | 15% | Nothing | \$10/\$35/\$60 |
| Aetna HealthFund CDHP | Out-Network | \$83.33/\$166.66 | \$1,000/\$2,000 | \$5,000/\$10,000 | 40% | 40% | 40% | Fund/Ded/40% | 40%+/40%+/40% |
| Altius Health Plans | | \$52.08/\$104.15 | \$1,250/\$2,500 | \$5,000/\$10,000 | \$20 | 10% | 10% | Nothing | \$7/\$25/\$50 |
| Vermont | | | | | | | | | |
| Aetna HealthFund CDHP | In-Network | \$83.33/\$166.66 | \$1,000/\$2,000 | \$4,000/\$8,000 | 15% | 15% | 15% | Nothing | \$10/\$35/\$60 |
| Aetna HealthFund CDHP | Out-Network | \$83.33/\$166.66 | \$1,000/\$2,000 | \$5,000/\$10,000 | 40% | 40% | 40% | Fund/Ded/40% | 40%+/40%+/40% |
| Virginia | | | | | | | | | |
| Aetna HealthFund CDHP | In-Network | \$83.33/\$166.66 | \$1,000/\$2,000 | \$4,000/\$8,000 | 15% | 15% | 15% | Nothing | \$10/\$35/\$60 |
| Aetna HealthFund CDHP | Out-Network | \$83.33/\$166.66 | \$1,000/\$2,000 | \$5,000/\$10,000 | 40% | 40% | 40% | Fund/Ded/40% | 40%+/40%+/40%- |
| CareFirst BlueChoice | In-Network | \$37.50/\$75.00 | \$1,500/\$3,000 | \$4,000/\$8,000 | Nothing | \$300 | Nothing | Nothing | Nothing/\$30/\$60 |
| CareFirst BlueChoice | Out-NetWork | \$37.50/\$75.00 | \$3,000/\$6,000 | \$6,000/\$12,000 | \$70 | \$500 | \$70 | Nothing | Nothing/\$30/\$60 |

| | Telephone | Enrollm | ent Code | You | nium Paid 013 | Pren You W in 2 | ill Pay |
|---|--------------|--------------|---------------|--------------|---------------------|-----------------------|---------------|
| Plan Name | Number | Self only | Self & family | Self only | Self & family | Self only | Self & family |
| Washington | | | | | | | |
| Aetna HealthFund -CDHP- Most of Washington | 877-459-6604 | G51 | G52 | 167.35 | 398.34 | 219.77 | 518.61 |
| KPS Health Plans -HDHP- All of Washington | 800-552-7114 | L14 | L15 | 100.22 | 218.99 | 102.62 | 224.25 |
| | | | | | | | |
| West Virginia | | | | | | | |
| Aetna HealthFund -CDHP- Most of West Virginia | 877-459-6604 | F51 | F52 | 158.71 | 378.69 | 163.22 | 390.21 |
| Wisconsin | | | | | | | |
| Aetna HealthFund -CDHP- All of Wisconsin | 877-459-6604 | JS1 | JS2 | New Plan | New Plan | 227.87 | 537.01 |
| Wyoming | | | | | | | |
| Aetna HealthFund -CDHP- All of Wyoming | 877-459-6604 | H41 | H42 | 157.86 | 376.78 | 162.37 | 388.26 |
| Altius Health Plans -HDHP- Uinta County | 800-377-4161 | 9K4 | 9K5 | 87.04 | 180.33 | 87.04 | 180.33 |

| | Benefit Type | Premium Contribution to HSA/HRA | CY Ded. Self/Family | Cat. Limit Self/Family | Office Visit | Inpatient Hospital | Outpatient Surgery | Preventive Services | Prescription Drugs Levels I, II, III |
|--|---------------------------|---------------------------------------|------------------------------------|-------------------------------------|-----------------|-----------------------|-----------------------|-------------------------|---|
| Plan Name | | | | | | | | | Levels 1, 11, 111 |
| Washington | | | | | | | | | |
| Aetna HealthFund CDHP Aetna HealthFund CDHP | In-Network Out-Network | \$83.33/\$166.66 \$83.33/\$166.66 | \$1,000/\$2,000 \$1,000/\$2,000 | \$4,000/\$8,000 \$5,000/\$10,000 | 15% 40% | 15% 40% | 15% 40% | Nothing Fund/Ded/40% | \$10/\$35/\$60 40%+/40%+/40%+ |
| KPS Health Plans KPS Health Plans | In-Network Out-NetWork | \$62.50/\$125 \$62.50/\$125 | \$1,300/\$2,600 \$1,300/\$2,600 | \$4,000/\$8,000 \$4,000/\$8,000 | 20% 40% | None None | 20% 40% | Nothing Not Covered | \$10/\$35/\$50 30 day; \$100 90 day Not Covered |
| West Virginia | | | | | | | | | |
| Aetna HealthFund CDHP Aetna HealthFund CDHP | In-Network Out-Network | \$83.33/\$166.66 \$83.33/\$166.66 | \$1,000/\$2,000 \$1,000/\$2,000 | \$4,000/\$8,000 \$5,000/\$10,000 | 15% 40% | 15% 40% | 15% 40% | Nothing Fund/Ded/40% | \$10/\$35/\$60 40%+/40%+/40%+ |
| Wisconsin | | | | | | | | | |
| Aetna HealthFund CDHP Aetna HealthFund CDHP | In-Network Out-Network | \$83.33/\$166.66 \$83.33/\$166.66 | \$1,000/\$2,000 \$1,000/\$2,000 | \$4,000/\$8,000 \$5,000/\$10,000 | 15% 40% | 15% 40% | 15% 40% | Nothing Fund/Ded/40% | \$10/\$35/\$60 40%+/40%+/40%+ |
| Wyoming | | | | | | | | | |
| Aetna HealthFund CDHP Aetna HealthFund CDHP | In-Network Out-Network | \$83.33/\$166.66 \$83.33/\$166.66 | \$1,000/\$2,000 \$1,000/\$2,000 | \$4,000/\$8,000 \$5,000/\$10,000 | 15% 40% | 15% 40% | 15% 40% | Nothing Fund/Ded/40% | \$10/\$35/\$60 40%+/40%+/40%+ |
| Altius Health Plans | | \$52.08/\$104.15 | \$1,250/\$2,500 | \$5,000/\$10,000 | \$20 | 10% | 10% | Nothing | \$7/\$25/\$50 |

Appendix F Frequently Asked Questions for Federal Retirees

What do I need in order to suspend my FEHB enrollment because I am enrolled in a Medicare Advantage Health plan?

You must request and complete a Health Benefits Cancellation/Suspension form, RI 79-9. You must provide documentation of your enrollment in a Medicare Advantage health plan. An example of a Medicare Advantage health plan is "Secure Horizons" or "Kaiser Permanente Senior Advantage." A copy of your Medicare card alone will not allow you to suspend your FEHB enrollment.

As a retiree, am I entitled to the FEHB pre-tax premiums (premium conversion)?

No, the IRS regulation allowing pre-tax premiums only applies to employees. However, if you are reemployed in a position that conveys FEHB coverage, you can participate in premium conversion by having your agency deduct your FEHB premiums on a pre-tax basis. This is normally automatic unless you waive participation in the premium conversion program. If you are employed by a Federal agency and in receipt of a survivor annuity, you should contact your employing personnel office, if you would like to transfer your FEHB enrollment from your annuity to your employing agency and participate in premium conversion.

I am eligible for Medicare. Can I change from one plan or option to another at any time?

Yes, you may change plans at any time beginning on the 30th day before becoming eligible for Medicare to anytime thereafter. However, this is a one-time event. Medicare A & B eligibility is not an event that permits you to suspend your enrollment in the FEHBP.

I am receiving a survivor annuity based on my deceased spouse's Federal service. I remarried after age 55. Can I add my new spouse to my current FEHB plan?

No. While your annuity can continue if you remarry after age 55, or if you were married to the deceased Federal retiree/employee for at least 30 years, you cannot cover your new spouse on the enrollment. Only eligible family members of the deceased are entitled to benefits under the FEHB program.

What do I need to do in order to suspend my FEHB enrollment because I have Tricare, Tricare for Life, Peace Corps or CHAMPVA?

You must request and complete a Health Benefits Cancellation/Suspension Confirmation form, RI 79-9. If you are a TRICARE/TRICARE For Life enrollee, you must provide a copy of your Uniformed Services Identification (ID) card and, if over age 65, a copy of your Medicare card showing Parts A and B along with the completed Health Benefits Cancellation/Suspension Confirmation form. If you are a CHAMPVA enrollee, you must provide a copy of your CHAMPVA Authorization card (A-card) along with the completed Health Benefits Cancellation/Suspension form. If you are a Peace Corps volunteer, you must provide evidence of your enrollment along with the completed Health Benefits Cancellation/Suspension form.

Do I continue to use my old plan until I get my new ID card(s)?

No, after January 1st, your old plan will no longer pay benefits. You must use the new plan even if you have not yet received your ID card(s). Contact your plan directly if you have any problems receiving benefits.

As a former spouse, am I entitled to coverage under the FEHB Program?

A former spouse is not eligible to retain coverage as a dependent under the employee's or retiree's family enrollment. You can, however, enroll under the Temporary Continuation of Coverage Act for 36 months. If you have a qualifying court order that awards you a portion of a Civil Service Retirement System or Federal Employees Retirement System annuity or survivor annuity, you may be eligible to enroll in the FEHBP under a Spouse Equity enrollment. You must, however, pay the full premium for this coverage. That means both the enrollee and government share of the premium.

Appendix G FEDVIP Program Features

Waiting Periods

Dental - limited only to orthodontic services on most plans; for all other services, you may use your benefits as soon as your coverage becomes effective. There are very few pre-existing condition limitations.

Vision - no waiting period, you may use your benefits as soon as your coverage becomes effective. There are no pre-existing condition limitations.

A Choice of Coverage

Choose between Self Only, Self Plus One or Self and Family.

Contributions

There are no Government contributions. The enrollee pays 100% of the premium.

Salary Deduction

You automatically pay your premium through a payroll deduction using pre-tax dollars; employees cannot elect to waive this pre-tax option and annuitants are not eligible for this option. When premium contributions are withheld on a pre-tax basis, Internal Revenue Service (IRS) guidelines affect your ability to change coverage, i.e., you may cancel or change coverage levels only during a FEDVIP Open Season. You may also make changes throughout the plan year if a qualified life event occurs.

Annual Enrollment Opportunity

Each year, you may enroll or change your dental and/or vision plan enrollment. Open Season runs from the Monday of the second full work week in November through the Monday of the second full work week in December. Other events allow for certain types of changes throughout the year.

Continued Coverage

Eligibility for you or your family member may continue following your retirement or changes in employment status.

Claim Dispute Resolution

The claim review process will differ among plans. Upon written request from the enrollee and as a final option, the carrier will submit a dispute for resolution through a binding arbitration process. OPM will not review nor resolve disputes regarding FEDVIP. Please see your plan brochure for details.

Appendix H FEDVIP Definitions

Eligible Dependents – Your spouse and unmarried dependent children under age 22. Under certain circumstances, you may also continue coverage for a disabled child 22 years of age or older who is incapable of self-support. **Please Note:** *The health care law does not change the age or unmarried requirement for dependents under FEDVIP.*

First Payer – Under this rule, the FEHB plan is considered the primary payer and pays first, while the FEDVIP plan is considered the secondary payer. No more than 100% of any claim is paid by both plans.

In-Network Services – Services provided by members of the plan's provider network.

Nationwide Plan – A plan which provides services throughout the United States and around the world.

Out-of-Network Services – Services provided by health care professionals who are not a member of the plan's provider network.

Plan – The insurance company which participates in the FEDVIP program. Also called carrier.

Precertification – Also called predetermination. This is the procedure used by dental offices to determine what services a plan will cover and how much may be paid before the service is rendered.

Provider – A licensed health care professional; for example: dentists, oral surgeons, optometrists and ophthalmologists.

Provider Network – A group of health care providers who have a contract with a specific plan to provide services at an agreed upon cost.

Qualifying Life Event (QLE) – An event that allows you to enroll, or if you are already enrolled, allows you to change your enrollment outside of an Open Season. There is no QLE under FEDVIP which allows for cancellation, except upon deployment to active military duty or transfers to certain agencies.

Regional Plan – A plan which provides services only in specified geographic regions.

Usual, Customary and Reasonable – A widely used method, which may vary from company to company, for determining benefit reimbursement levels. The initials simply mean:

Usual. The fee that an individual dentist most frequently charges for a given dental service.

Customary. A fee determined by the insurance company based on the range of usual fees charged by dentists in the same geographic area.

Reasonable. A fee which is justifiable considering special circumstances of the particular care rendered.

Waiting Period – The length of time a person must be covered under the plan before they are eligible for certain benefits. For example, most plans have a 12 month waiting period for orthodontic benefits. This means that you must be covered continuously by the same plan and option for 12 months before your child is eligible for orthodontic coverage.

Appendix I FEDVIP Qualifying Life Events for Enrollment Changes

A qualifying life event (QLE) is an event that allows you to enroll, or if you are already enrolled, allows you to change your enrollment outside of an Open Season.

The following chart lists the QLEs and the enrollment actions you may take.

| Qualifying Life Event | From Not Enrolled to Enrolled | Increase Enrollment Type | Decrease Enrollment Type | Cancel | Change from One Plan to Another |
|---|-------------------------------------|--------------------------------|--------------------------------|--------|---------------------------------------|
| Acquiring an eligible family member | No | Yes | No | No | No |
| Losing a covered family member | No | No | Yes | No | No |
| Losing other dental/vision coverage (eligible or covered person) | Yes | Yes | No | No | No |
| Moving out of regional plan's service area | No | No | No | No | Yes |
| Going on active military duty, non- pay status (enrollee or spouse) | No | No | No | Yes | No |
| Returning to pay status from active military duty (enrollee or spouse) | Yes | No | No | No | No |
| Annuity/ compensation restored | Yes | Yes | Yes | No | No |
| Transferring to an eligible position | No | No | No | Yes | No |

The time frame for requesting a QLE change is from 31 days before to 60 days after the event. There are two exceptions:

- \bullet There is no time limit for a change based on moving from a regional plans service area; and
- You cannot request a new enrollment based on a QLE before the QLE occurs except for enrollment due to a loss of dental or vision insurance. You must make the change no later than 60 days after the event.

Generally, enrollments and enrollment changes made based on a QLE are effective on the first day of the pay period following the one in which BENEFEDS receives and confirms the enrollment or change. BENEFEDS will send you confirmation of your new coverage effective date. BENEFEDS is a secure enrollment website sponsored by OPM.

Cancelling an enrollment

You can cancel your enrollment only during the annual Open Season, upon deployment to active military duty, or transfers to certain agencies. An eligible family members coverage also ends upon the effective date of the cancellation.

Appendix J FEDVIP Plan Comparison Charts

This is a brief summary of the features of the dental and vision plans. Before making a final decision, please read the plan brochures and provider directories thoroughly. All plans are not the same. All benefits are subject to the definitions, limitations, copayments, annual maximums and exclusions set forth in the individual plan brochures. Go to our website at www.opm.gov/healthcare-insurance/dental-vision/plan-information/premiums/dentalpremium.pdf to find the rating region assigned to the area where you live and the related premium cost you will pay for dental coverage. Go to www.opm.gov/healthcare-insurance/dental-vision/plan-information/premiums/visionpremium.pdf to see the premium cost for vision coverage.

Reading the Chart:

The table on the following pages highlights the selected features/classes of dental and/or vision services. Always consult plan brochures before making a decision. The chart does not show all of your possible out-of-pocket costs.

Dental Insurance

The deductibles shown for the dental plans are the amount of covered expenses that you pay before the plan begins to pay. Service Class refers to the level of benefits for each plan. The Service Classes are listed below. Calendar year maximum refers to the annual amount of benefits that you can receive per person.

Please Note: Most plans require that you are continuously enrolled in the same dental plan and/or option for the full waiting period before accessing orthodontia services. There are no other waiting periods for services.

Dental plans provide a comprehensive range of services, including but not limited to the following:

- Class A (Basic) services, which include oral examinations, prophylaxis, diagnostic evaluations, sealants and x-rays.
- Class B (Intermediate) services, which include restorative procedures such as fillings, prefabricated stainless steel crowns, periodontal scaling, tooth extractions, and denture adjustments.
- Class C (Major) services, which include endodontic services such as root canals, periodontal
 services such as gingivectomy, major restorative services such as crowns, oral surgery, bridges and
 prosthodontic services such as complete dentures.
- Class D (Orthodontic) services with up to a 12-month waiting period.

Please review the dental plans' benefits material for detailed information on the benefits covered, costsharing requirements and provider directories.

Vision Insurance

Vision plans provide comprehensive eye examinations and coverage for lenses, frames and contact lenses (in lieu of eye glasses). Other benefits, such as discounts on lasik surgery, may also be available.

Please review the vision plans' benefits material for detailed information on the benefits covered, costsharing requirements and provider directories.

Nationwide and International Dental Plans Open to All

| Plan Name | Telephone | | | You | ı pay: | | Calendar Year Maximum |
|---|--|------------|------------|------------|------------|-------------|---|
| | & Website | Class A | Class B | Class C | Class D | Deductible | |
| Aetna High (In-Network Benefits) Aetna High (Out-of-Network Benefits) | 1-877-459-6604 aetnafeds.com/dental | 0% | 40% | 60% | 50% | \$0 \$0 | \$4,000 per year per person - in-network \$2,000 per year per person - out-of-network \$2,000 lifetime max per person (orthodontic services only) 12-month waiting period for orthodontia services |
| Delta Dental Standard (In- Network Benefits) | 1-855-410-3255 deltadentalfeds.org | 0% | 45% 60% | 65% | 50% | \$0 \$75 | \$1,500 standard option in-network annual non-orthodontic maximum per person \$600 standard option out-of-network annual non-orthodontic maximum per person \$4,000 high option in-network annual non-orthodontic |
| Standard (Out-of- Network Benefits) Delta Dental High | | 0% | 30% | 50% | 50% | \$/J | maximum per person \$3,000 high option out-of-network annual non-orthodontic maximum per person \$2,000 standard option in-network lifetime max per person |
| (In-Network Benefits) Delta Dental High (Out-of-Network Benefits) | | 10% | 40% | 60% | 50% | \$50 | (orthodontic services only) \$1,000 standard option out-of-network lifetime max per person (orthodontic services only) \$2,000 high option lifetime max per person (orthodontic services only) in-network and out-of-network 12 month waiting period for orthodontia services |
| FEP BlueDental Standard (In- Network Benefits) | 1-855-504-2583 fepblue.org | 0% | 45% | 65% | 50% | \$0 | \$1,500 standard option in-network annual non-orthodontic maximum per person \$750 standard option out-of-network annual non-orthodontic |
| FEP BlueDental Standard (Out-of- Network Benefits) | | 40% | 60% | 80% | 50% | \$75 | maximum per person \$2,000 standard option in-network lifetime max per person (orthodontic services only) \$1,000 standard option out-of-network lifetime max per person (orthodontic services poly) |
| FEP BlueDental High (In-Network Benefits) | | 0% | 30% | 50% | 50% | \$0 | (orthodontic services only) \$10,000 high option in-network annual non-orthodontic maximum per person \$3,000 high option out-of-network annual non-orthodontic maximum per person |
| FEP BlueDental High (Out-of- Network Benefits) | | 10% | 40% | 60% | 50% | \$50 | \$3,500 high option lifetime max per person (orthodontic services only) in-network and out-of-network 12 month waiting period for orthodontia services |

Please Note: Out-of-Network Benefits — members are responsible for paying the difference between the plan's payment and the non-network provider's billed charges.

Nationwide and International Dental Plans Open to All

| Plan Name | Telephone & | | | You | ı pay: | | Calendar Year Maximum |
|--|--|------------|------------|------------|------------|--------------|---|
| | Website | Class A | Class B | Class C | Class D | Deductible | |
| GEHA Standard (In-Network Benefits) | 1-877-434-2336 gehadental.com | 0% | 45% | 65% | 30% | \$0 | \$15,000 per year per person (high option) or \$2,500 per year per person (standard option) \$2,500 lifetime max per person (high option orthodontic services only) |
| GEHA Standard (Out-of-Network Benefits) | | 0% | 45% | 65% | 30% | \$0 | \$2,500 lifetime max per person (standard option orthodontic services only) 12 month waiting period for orthodontia services |
| GEHA High (In-Network Benefits) | | 0% | 20% | 50% | 30% | \$0 | |
| GEHA High (Out-of-Network Benefits) | | 0% | 20% | 50% | 30% | \$0 | |
| MetLife Standard (In-Network Benefits) | 1-888-865-6854 federaldental.metlife.com | 0% | 45% | 65% | 50% | \$0 | \$1,500 standard option in-network annual non-orthodontic maximum per person \$2,000 standard option in-network lifetime max per person for orthodontics - child |
| MetLife Standard (Out-of-Network Benefits) | | 40% | 60% | 80% | 50% | \$100/person | \$800 standard option out-of-network annual non-orthodontic maximum per person \$1,500 standard option out-of-network lifetime max per person for orthodontics - child |
| MetLife High (In-Network Benefits) | | 0% | 30% | 50% | 50% | \$0 | \$10,000 high option in-network annual non-orthodontic maximum per person \$3,500 high option in-network lifetime max per person for orthodontics - child |
| MetLife High (Out-of-Network Benefits) | | 10% | 40% | 60% | 50% | \$50/person | \$10,000 high option out-of-network annual non-orthodontic maximum per person \$3,500 high option out-of-network lifetime max per person for orthodontics - child There is no calendar year deductible for Class D services No waiting period for orthodontia services \$1,500 high option lifetime max per person for orthodontics - Adult |
| United Concordia High (In-Network Benefits) | 1-877-438-8224 (Open Season) 1-877-394-8224 (General) uccifedvip.com | 0% | 20% | 50% | 50% | \$0 | \$10,000 per year per person \$3,000 lifetime max per person (orthodontic services only) 12-month waiting period for orthodontic services |
| United Concordia High (Out-of-Network Benefits) | | 20% | 40% | 60% | 50% | \$0 | |

Please Note: Out-of-Network Benefits – members are responsible for paying the difference between the plan's payment and the non-network provider's billed charges.

Regional Dental Plans Only Open to Persons Living in Specific Geographic Areas

| Plan Name | Telephone & | | | ١ | ou pay | y: | Calendar Year Maximum | | |
|---|---|--------------|-------------------------------|-------------------------------|-------------------------------|---|---|--|--|
| | & Website | Class A | Class B | Class C | Class D | Deductible | | | |
| Humana High (Open to residents of the Southeastern, Midwestern, and Mid-Atlantic states) | 1-877-692-2468 feds.humana.com | 0% | Flat Rate Approx 30% | Flat Rate Approx 50% | Flat Rate Approx 60% | \$0 | \$15,000 per year per person Unlimited lifetime orthodontic coverage Out-of-network benefits NOT provided No waiting period for orthodontia services | | |
| EmblemHealth (formerly GHI) High (in-network benefits) (Open to NY and Northern NJ residents and parts of CT and PA) | 212-501-4444 ghi.com | 0% | 0% | 0% | 0% | \$0 | \$5,000 per year per person \$2,000 lifetime max per person (orthodontic services only) Out-of-network benefits available — paid at the same in-network rate 12-month waiting period for orthodontia services | | |
| EmblemHealth (formerly GHI) High (out-of-network benefits) | | 0% | 0% | 0% | 0% | \$50 self/\$150 self & family/self plus one Class B and Class C | | | |
| Triple-S Salud High (Open to Puerto Rico residents) | 787-774-6060 787-749-4777 1-800-981-3241 TTY 787-792-1370 TTY 1-866-215-1999 ssspr.com | 0% | 30% | 60% / 30% | 50% | \$0 | No maximum \$2,000 lifetime max per person (orthodontic services only) Out-of-network benefits NOT provided 12 month waiting period for orthodontia services | | |
| Dominion Dental High | 1-855-836-6337 FederalDentalPlans.com | 0% | flat rate | flat rate | flat rate | \$0 | No annual maximum benefit No lifetime maximum Out-of-network benefits NOT provided except emergency services | | |
| Dominion Dental Standard (Open to residents of DC, DE, MD, PA, and parts of VA and NJ) | | flat rate | flat rate | flat rate | flat rate | \$0 | No waiting period for orthodontia services \$10 office visit copay | | |

Please Note: Out-of-Network Benefits — members are responsible for paying the difference between the plan's payment and the non-network provider's billed charges.

Nationwide and International Vision Plans Open to All

The table below highlights the selected features of available vision plans. Always consult plan brochures before making a decision. The chart does not show all of your possible out-of-pocket costs.

Vision plans provide comprehensive eye examinations and coverage for lenses, frames and contact lenses (in lieu of eye glasses). There are no deductibles or waiting periods. Other benefits such as discounts on lasik surgery may also be available.

| Plan Name | Frames | Lenses | Exams | Co- payments | Covered Lens Options | Additional Features |
|--|--------------------|--------------------|--------------------|--|--|--|
| Aetna Vision Standard | Every24 months | Every 12 months | Every 12 months | \$0 exam/ \$10 lenses/ \$0 materials | Single Lined Bifocal Lined Trifocal Lenticular Polycarbonate Scratch- resistant coating | \$120 frame allowance plus 20% off remaining cost, \$120 contact lens allowance, varying reimbursement amounts for out of network care, discounts on Laser vision correction, additional lens options, retinal imaging and 2nd pairs of eyeglasses. Additional lens options covered with a co-pay. |
| Aetna Vision High | Every 12 months | Every 12 months | Every 12 months | \$0 exam/ \$10 lenses/ \$0 materials | Single Lined Bifocal Lined Trifocal Lenticular UV Coating Polycarbonate Scratch-resistant coating | \$150 frame allowance plus 20% off remaining cost, \$150 contact lens allowance, varying reimbursement amounts for out of network care, discounts on Laser vision correction, additional lens options, retinal imaging and 2nd pairs of eyeglasses. Additional lens options covered with a co-pay. |
| FEP BlueVision Standard | Every 24 months | Every 12 months | Every 12 months | \$0 | Single Lined Bifocal Lined Trifocal Lenticular UV Coating Scratch-resistant coating | Breakage warranty; Laser vision correction discount; low vision coverage. \$130 plus 20% of remaining cost frame allowance Additional lens options covered with a co-pay. \$130 Allowance for contact lenses Out-of-network benefits NOT provided Flat rate reimbursement in limited access areas and internationally FSAFEDS paperless reimbursement available |
| FEP BlueVision High | Every 12 months | Every 12 months | Every 12 months | \$0 | Single Lined Bifocal Lined Trifocal Lenticular Standard Progressives UV Coating Scratch-resistant coating Transitions® | Breakage warranty; Laser vision correction discount; low vision coverage. \$150 plus 20% of remaining cost frame allowance \$150 allowance to purchase contact lenses (materials) Additional lens options covered with a co-pay. Out-of-network benefits available at a lower rate Flat rate reimbursement in limited access areas and internationally FSAFEDS paperless reimbursement available |
| UnitedHealthcare Vision Plan Standard | Every 12 months | Every 12 months | Every 12 months | \$10 exam/ \$25 material | Single Lined Bifocal Lined Trifocal Lenticular Polycarbonate Scratch-resistant coating Lenses that transition to light | Low vision coverage; prosthetic eye; vision therapy; Laser vision correction discount. \$150 frame allowance Additional lens option discounts Out-of-network benefits available—paid at a lower rate Flat rate reimbursement for international, out-of-network and limited access services |

Nationwide and International Vision Plans Open to All

The table below highlights the selected features of available vision plans. Always consult plan brochures before making a decision. The chart does not show all of your possible out-of-pocket costs.

Vision plans provide comprehensive eye examinations and coverage for lenses, frames and contact lenses (in lieu of eye glasses). There are no deductibles or waiting periods. Other benefits such as discounts on lasik surgery may also be available.

| Plan Name | Frames | Lenses | Exams | Co- payments | Covered Lens Options | Additional Features |
|---------------------------------------|--------------------|--------------------|--------------------|--------------------------------------|--|--|
| UnitedHealthcare Vision Plan High | Every 12 months | Every 12 months | Every 12 months | \$10 exam/ \$10 material | Single Lined Bifocal Lined Trifocal Lenticular Polycarbonate Scratch-resistant coating Tinted lenses UV coating Lenses that transition to light | Low vision coverage; prosthetic eye; vision therapy; Laser vision correction discount. \$150 frame allowance Additional lens option discounts Out-of-network benefits available—paid at a lower rate Flat rate reimbursement for international, out-of-network and limited access services |
| VSP (Vision Service Plan) Standard | Every 12 months | Every 12 months | Every 12 months | \$10 exam/ \$20 material | Single Lined Bifocal Lined Trifocal Lenticular Polycarbonate Scratch-resistant coating | Laser vision correction discount. \$120 frame allowance \$120 allowance for contacts and contact lens exam Additional lenses options covered at a discount. Out-of-network benefits available — paid at a lower rate Additional lens option and contact lens exam discounts Additional prescription glasses and sunglasses discounts FSAFEDS paperless reimbursement available, Retinal screening, low vision coverage |
| VSP (Vision Service Plan) High | Every 12 months | Every 12 months | Every 12 months | \$10 (including exam and glasses) | Single Lined Bifocal Lined Trifocal Lenticular Polycarbonate Scratch-resistant coating Anti-reflective coating Lenses that transition to light UV coating Select tints | Laser vision correction discount. \$150 frame allowance \$150 allowance for contacts and contact lens exam Out-of-network benefits available — paid at a lower rate Additional lens option and contact lens exam discounts Additional prescription glasses and sunglasses discounts FSAFEDS paperless reimbursement available, Retinal screening, low vision coverage |

Appendix K Federal Employees Dental and Vision Insurance Program (FEDVIP) Dental Rating Regional Chart

Rating Areas

*Please note that regional plans may not cover the entirety of the State/Zip shown in Appendix J. For further detail regarding service area, see plan specific brochures at www.opm.gov/healthcare-insurance/dental-vision/.

| State | State/Zip (First 3) | Aetna | Delta Std | Delta High | FEP BlueDental Std | FEP | | | | MetLife | United Concordia | Dominion* | Dominion* | | Emblem* | Triple-S* Salud |
|-------|---------------------------|-------|--------------|---------------|--------------------------|-----|---|---|---|---------|---------------------|-----------|-----------|-----|---------|--------------------|
| AK | entire state | 5 | 5 | 5 | 5 | 5 | 5 | 5 | 5 | 5 | 5 | N/A | N/A | N/A | N/A | N/A |
| AL | 356-358 | 1 | 1 | 1 | 1 | 1 | 1 | 1 | 1 | 1 | 1 | N/A | N/A | 3 | N/A | N/A |
| AL | rest of state | 2 | 1 | 1 | 1 | 1 | 1 | 1 | 1 | 1 | 1 | N/A | N/A | 2 | N/A | N/A |
| AR | entire state | 2 | 2 | 2 | 1 | 1 | 1 | 1 | 1 | 1 | 1 | N/A | N/A | 3 | N/A | N/A |
| ΑZ | 850-853 | 3 | 5 | 5 | 2 | 2 | 2 | 2 | 1 | 1 | 1 | N/A | N/A | 4 | N/A | N/A |
| AZ | rest of state | 3 | 5 | 5 | 3 | 3 | 2 | 2 | 1 | 1 | 1 | N/A | N/A | 3 | N/A | N/A |
| CA | 900-908, 910-918, 922-931 | 3 | 5 | 5 | 4 | 4 | 4 | 4 | 5 | 5 | 3 | N/A | N/A | 5 | N/A | N/A |
| CA | 919-921 | 3 | 5 | 5 | 5 | 5 | 4 | 4 | 4 | 4 | 4 | N/A | N/A | 5 | N/A | N/A |
| CA | 939-941, 943-952, 954 | 4 | 5 | 5 | 5 | 5 | 5 | 5 | 5 | 5 | 5 | N/A | N/A | 5 | N/A | N/A |
| CA | 942, 956-958 | 4 | 5 | 5 | 5 | 5 | 4 | 4 | 4 | 4 | 4 | N/A | N/A | 5 | N/A | N/A |
| CA | rest of state | 4 | 5 | 5 | 3 | 3 | 4 | 4 | 5 | 5 | 4 | N/A | N/A | 4 | N/A | N/A |
| CO | 800-806 | 3 | 4 | 4 | 3 | 3 | 4 | 4 | 4 | 4 | 3 | N/A | N/A | 5 | N/A | N/A |
| CO | rest of state | 3 | 4 | 4 | 3 | 3 | 4 | 4 | 4 | 4 | 3 | N/A | N/A | 5 | N/A | N/A |
| CT | 060-063 | 5 | 5 | 5 | 5 | 5 | 4 | 4 | 5 | 5 | 5 | N/A | N/A | N/A | N/A | N/A |
| CT | 064-069 | 3 | 5 | 5 | 5 | 5 | 5 | 5 | 5 | 5 | 5 | N/A | N/A | N/A | 1 | N/A |
| DC | entire area | 2 | 5 | 5 | 3 | 3 | 4 | 4 | 4 | 4 | 4 | 4 | 4 | 3 | N/A | N/A |
| DE | entire state | 2 | 4 | 4 | 3 | 3 | 3 | 3 | 3 | 3 | 2 | 5 | 5 | N/A | N/A | N/A |
| FL | 330-334 | 2 | 4 | 4 | 3 | 3 | 3 | 3 | 3 | 3 | 3 | N/A | N/A | 2 | N/A | N/A |
| FL | rest of state | 3 | 4 | 4 | 1 | 1 | 2 | 2 | 1 | 1 | 1 | N/A | N/A | 2 | N/A | N/A |
| GA | 300-303, 305, 311, 399 | 3 | 2 | 2 | 2 | 2 | 3 | 3 | 2 | 2 | 1 | N/A | N/A | 2 | N/A | N/A |
| GA | rest of state | 4 | 2 | 2 | 1 | 1 | 2 | 2 | 1 | 1 | 1 | N/A | N/A | 2 | N/A | N/A |
| GU | entire area | 5 | 5 | 5 | 5 | 5 | 1 | 1 | 1 | 1 | 5 | N/A | N/A | N/A | N/A | N/A |
| HI | entire state | 4 | 5 | 5 | 5 | 5 | 3 | 3 | 4 | 4 | 4 | N/A | N/A | N/A | N/A | N/A |
| IA | entire state | 3 | 4 | 4 | 2 | 2 | 1 | 1 | 1 | 1 | 1 | N/A | N/A | N/A | N/A | N/A |
| ID | entire state | 4 | 5 | 5 | 3 | 3 | 2 | 2 | 1 | 1 | 2 | N/A | N/A | N/A | N/A | N/A |
| IL | 600-608 | 2 | 2 | 2 | 3 | 3 | 3 | 3 | 4 | 4 | 3 | N/A | N/A | 2 | N/A | N/A |
| IL | rest of state | 3 | 2 | 2 | 1 | 1 | 1 | 1 | 1 | 1 | 1 | N/A | N/A | 1 | N/A | N/A |
| IN | 460-462, 472 | 2 | 1 | 1 | 1 | 1 | 2 | 2 | 1 | 1 | 1 | N/A | N/A | 3 | N/A | N/A |
| IN | 463-464 | 2 | 2 | 2 | 3 | 3 | 3 | 3 | 4 | 4 | 3 | N/A | N/A | 2 | N/A | N/A |
| IN | 470 | 2 | 1 | 1 | 1 | 1 | 2 | 2 | 1 | 1 | 1 | N/A | N/A | 1 | N/A | N/A |
| IN | rest of state | 3 | 1 | 1 | 1 | 1 | 1 | 1 | 1 | 1 | 1 | N/A | N/A | 2 | N/A | N/A |
| KS | entire state | 3 | 4 | 4 | 1 | 1 | 2 | 2 | 1 | 1 | 2 | N/A | N/A | 1 | N/A | N/A |
| KY | 410, 452, 459 | 2 | 1 | 1 | 1 | 1 | 2 | 2 | 1 | 1 | 1 | N/A | N/A | 1 | N/A | N/A |
| KY | rest of state | 1 | 1 | 1 | 1 | 1 | 1 | 1 | 1 | 1 | 1 | N/A | N/A | 1 | N/A | N/A |
| LA | entire state | 2 | 1 | 1 | 1 | 1 | 2 | 2 | 1 | 1 | 1 | N/A | N/A | 3 | N/A | N/A |

Appendix K

Federal Employees Dental and Vision Insurance Program (FEDVIP) Dental Rating Regional Chart

Rating Areas

*Please note that regional plans may not cover the entirety of the State/Zip shown in Appendix J. For further detail regarding service area, see plan specific brochures at www.opm.gov/healthcare-insurance/dental-vision/.

| | | | | | PPD | DED | | | | | | | | | | |
|-------|---------------------------------|-------|--------------|---------------|--------------------------|--------------------------|-------------|--------------|----------------|-----------------|---------------------|------------------|-------------------|-----|---------|--------------------|
| State | State/Zip (First 3) | Aetna | Delta Std | Delta High | FEP BlueDental Std | FEP BlueDental FEP | GEHA Std | GEHA High | MetLife Std | MetLife High | United Concordia | Dominion* Std | Dominion* High | | Emblem* | Triple-S* Salud |
| MA | 010-011, 013 | 5 | 5 | 5 | 5 | 5 | 4 | 4 | 5 | 5 | 5 | N/A | N/A | N/A | N/A | N/A |
| MA | 014-027, 055 | 5 | 5 | 5 | 5 | 5 | 4 | 4 | 5 | 5 | 5 | N/A | N/A | N/A | N/A | N/A |
| MA | rest of state | 5 | 5 | 5 | 3 | 3 | 4 | 4 | 5 | 5 | 5 | N/A | N/A | N/A | N/A | N/A |
| MD | 200,202-212, 214, 217 | 2 | 5 | 5 | 3 | 3 | 4 | 4 | 4 | 4 | 4 | 4 | 4 | 3 | N/A | N/A |
| MD | 219 | 2 | 4 | 4 | 3 | 3 | 3 | 3 | 3 | 3 | 2 | 5 | 5 | N/A | N/A | N/A |
| MD | rest of state | 2 | 5 | 5 | 2 | 2 | 2 | 2 | 4 | 4 | 4 | 2 | 2 | 3 | N/A | N/A |
| ME | 038 | 5 | 5 | 5 | 5 | 5 | 4 | 4 | 5 | 5 | 5 | N/A | N/A | N/A | N/A | N/A |
| ME | rest of state | 5 | 5 | 5 | 3 | 3 | 3 | 3 | 2 | 2 | 3 | N/A | N/A | N/A | N/A | N/A |
| MI | 480-485 | 3 | 4 | 4 | 3 | 3 | 3 | 3 | 3 | 3 | 2 | N/A | N/A | N/A | N/A | N/A |
| MI | rest of state | 3 | 4 | 4 | 2 | 2 | 2 | 2 | 2 | 2 | 2 | N/A | N/A | N/A | N/A | N/A |
| MN | 550-555, 563 | 2 | 4 | 4 | 4 | 4 | 3 | 3 | 4 | 4 | 3 | N/A | N/A | N/A | N/A | N/A |
| MN | rest of state | 3 | 4 | 4 | 2 | 2 | 2 | 2 | 2 | 2 | 2 | N/A | N/A | N/A | N/A | N/A |
| MO | entire state | 3 | 4 | 4 | 1 | 1 | 2 | 2 | 1 | 1 | 1 | N/A | N/A | 2 | N/A | N/A |
| MS | entire state | 2 | 1 | 1 | 1 | 1 | 1 | 1 | 1 | 1 | 1 | N/A | N/A | 3 | N/A | N/A |
| MT | entire state | 4 | 1 | 1 | 1 | 1 | 2 | 2 | 1 | 1 | 1 | N/A | N/A | N/A | N/A | N/A |
| NC | 275-277, 283 | 4 | 2 | 2 | 2 | 2 | 2 | 2 | 1 | 1 | 2 | N/A | N/A | 5 | N/A | N/A |
| NC | rest of state | 4 | 2 | 2 | 1 | 1 | 2 | 2 | 1 | 1 | 2 | N/A | N/A | 4 | N/A | N/A |
| ND | entire state | 3 | 1 | 1 | 4 | 4 | 1 | 1 | 1 | 1 | 1 | N/A | N/A | N/A | N/A | N/A |
| NE | entire state | 1 | 1 | 1 | 1 | 1 | 1 | 1 | 1 | 1 | 1 | N/A | N/A | N/A | N/A | N/A |
| NH | 030-033, 038 | 5 | 5 | 5 | 5 | 5 | 4 | 4 | 5 | 5 | 5 | N/A | N/A | N/A | N/A | N/A |
| NH | rest of state | 5 | 5 | 5 | 4 | 4 | 4 | 4 | 5 | 5 | 5 | N/A | N/A | N/A | N/A | N/A |
| NJ | 070,072-075,077- 079,085-089 | 3 | 5 | 5 | 5 | 5 | 5 | 5 | 5 | 5 | 5 | N/A | N/A | N/A | 1 | N/A |
| NJ | 080-084 | 2 | 4 | 4 | 3 | 3 | 3 | 3 | 3 | 3 | 2 | 5 | 5 | N/A | N/A | N/A |
| NJ | rest of state | 3 | 5 | 5 | 4 | 4 | 5 | 5 | 5 | 5 | 5 | N/A | N/A | N/A | 1 | N/A |
| NM | entire state | 3 | 4 | 4 | 1 | 1 | 3 | 3 | 1 | 1 | 2 | N/A | N/A | N/A | N/A | N/A |
| NV | entire state | 2 | 5 | 5 | 1 | 1 | 3 | 3 | 2 | 2 | 4 | N/A | N/A | N/A | N/A | N/A |
| NY | 005, 100-119, 124-126 | 3 | 5 | 5 | 5 | 5 | 5 | 5 | 5 | 5 | 5 | N/A | N/A | N/A | 1 | N/A |
| NY | 063 | 5 | 5 | 5 | 5 | 5 | 4 | 4 | 5 | 5 | 5 | N/A | N/A | N/A | 1 | N/A |
| NY | 140-143 | 4 | 5 | 5 | 3 | 3 | 2 | 2 | 2 | 2 | 3 | N/A | N/A | N/A | 1 | N/A |
| NY | rest of state | 4 | 5 | 5 | 3 | 3 | 2 | 2 | 2 | 2 | 3 | N/A | N/A | N/A | 1 | N/A |
| ОН | 430-432 | 2 | 1 | 1 | 1 | 1 | 2 | 2 | 1 | 1 | 2 | N/A | N/A | 2 | N/A | N/A |
| ОН | 440-443 | 2 | 1 | 1 | 1 | 1 | 2 | 2 | 1 | 1 | 3 | N/A | N/A | 2 | N/A | N/A |
| ОН | 450-452 | 2 | 1 | 1 | 1 | 1 | 2 | 2 | 1 | 1 | 1 | N/A | N/A | 1 | N/A | N/A |
| ОН | 453-455 | 2 | 1 | 1 | 1 | 1 | 2 | 2 | 1 | 1 | 2 | N/A | N/A | 1 | N/A | N/A |
| ОН | rest of state | 3 | 1 | 1 | 1 | 1 | 1 | 1 | 1 | 1 | 1 | N/A | N/A | 1 | N/A | N/A |

Appendix K Federal Employees Dental and Vision Insurance Program (FEDVIP) Dental Rating Regional Chart

Rating Areas

*Please note that regional plans may not cover the entirety of the State/Zip shown in Appendix J. For further detail regarding service area, see plan specific brochures at www.opm.gov/healthcare-insurance/dental-vision/.

| | | | | | FEP | FEP | | | , | | | Citares at ww | | | | |
|--------------------|-----------------------|--------|--------------|-----------|-------------------|-----|-------|-----------|----------------|-----------|---------------------|---------------|--------------------|---------|-----------|--------------------|
| Ctata | State/Zip (First 3) | Aetna | Delta Std | | BlueDental Std | | | 1 | MetLife Std | MetLife | United Concordia | Dominion* | 1 | Humana* | Ducklane* | Triple-S* Salud |
| State OK | entire state | 2 2 | 3 | High 3 | 1 1 | 1 | Std 2 | High 2 | 3 u | High 1 | Concordia 1 | Std N/A | High N/A | 3 | N/A | N/A |
| OR | 970-973 | 4 | 5 | 5 | 3 | 3 | 3 | 3 | 4 | 4 | 5 | N/A | N/A | N/A | N/A | N/A |
| OR | rest of state | 5 | 5 | 5 | 2 | 2 | 3 | 3 | 3 | 3 | 4 | N/A | N/A | N/A | N/A | N/A |
| PA | 153-154, 156, 160-162 | 1 | 2 | 2 | 1 | 1 | 1 | 1 | 1 | 1 | 1 | 1 | 1 | N/A | N/A | N/A |
| PA | 173-174 | 2 | 5 | 5 | 3 | 3 | 4 | 4 | 4 | 4 | 4 | 4 | 4 | N/A | N/A | N/A |
| PA | 183 | 3 | 5 | 5 | 5 | 5 | 5 | 5 | 5 | 5 | 5 | 1 | 1 | N/A | 1 | N/A |
| PA | 189-196 | 2 | 4 | 4 | 3 | 3 | 3 | 3 | 3 | 3 | 2 | 5 | 5 | N/A | N/A | N/A |
| PA | rest of state | 3 | 2 | 2 | 1 | 1 | 1 | 1 | 1 | 1 | 1 | 1 | 1 | N/A | N/A | N/A |
| PR | entire area | 3 | 1 | 1 | 1 | 1 | 1 | 1 | 1 | 1 | 1 | N/A | N/A | N/A | N/A | 1 |
| RI | entire state | 5 | 5 | 5 | 5 | 5 | 4 | 4 | 5 | 5 | 5 | N/A | N/A | N/A | N/A | N/A |
| SC | entire state | 4 | 5 | 5 | 1 | 1 | 2 | 2 | 1 | 1 | 1 | N/A | N/A | 4 | N/A | N/A |
| SD | entire state | 3 | 5 | 5 | 1 | 1 | 1 | 1 | 1 | 1 | 1 | N/A | N/A | N/A | N/A | N/A |
| TN | 422 | 1 | 1 | 1 | 1 | 1 | 1 | 1 | 1 | 1 | 1 | N/A | N/A | 1 | N/A | N/A |
| TN | rest of state | 1 | 1 | 1 | 1 | 1 | 2 | 2 | 1 | 1 | 1 | N/A | N/A | 1 | N/A | N/A |
| TX | 739 | 2 | 3 | 3 | 1 | 1 | 2 | 2 | 1 | 1 | 1 | N/A | N/A | 3 | N/A | N/A |
| TX | 750-754, 760-762 | 2 | 2 | 2 | 1 | 1 | 2 | 2 | 1 | 1 | 1 | N/A | N/A | 1 | N/A | N/A |
| TX | 770, 772-775 | 2 | 2 | 2 | 1 | 1 | 2 | 2 | 1 | 1 | 1 | N/A | N/A | 1 | N/A | N/A |
| TX | rest of state | 2 | 2 | 2 | 1 | 1 | 2 | 2 | 1 | 1 | 1 | N/A | N/A | 1 | N/A | N/A |
| UT | entire state | 2 | 5 | 5 | 1 | 1 | 1 | 1 | 1 | 1 | 3 | N/A | N/A | 3 | N/A | N/A |
| VA | 200-205, 220-227 | 2 | 5 | 5 | 3 | 3 | 4 | 4 | 4 | 4 | 4 | 4 | 4 | 3 | N/A | N/A |
| VA | 231-232, 238 | 3 | 3 | 3 | 2 | 2 | 2 | 2 | 1 | 1 | 2 | 3 | 3 | 3 | N/A | N/A |
| VA | rest of state | 3 | 3 | 3 | 1 | 1 | 2 | 2 | 1 | 1 | 1 | 4 | 4 | 4 | N/A | N/A |
| VI | entire area | 2 | 5 | 5 | 5 | 5 | 1 | 1 | 1 | 1 | 5 | N/A | N/A | N/A | N/A | N/A |
| VT | entire state | 5 | 5 | 5 | 4 | 4 | 2 | 2 | 2 | 2 | 3 | N/A | N/A | N/A | N/A | N/A |
| WA | 980-985 | 5 | 5 | 5 | 5 | 5 | 5 | 5 | 5 | 5 | 5 | N/A | N/A | N/A | N/A | N/A |
| WA | 986 | 4 | 5 | 5 | 3 | 3 | 3 | 3 | 4 | 4 | 5 | N/A | N/A | N/A | N/A | N/A |
| WA | rest of state | 5 | 5 | 5 | 4 | 4 | 4 | 4 | 4 | 4 | 4 | N/A | N/A | N/A | N/A | N/A |
| WI | 530-532, 534 | 3 | 5 | 5 | 3 | 3 | 2 | 2 | 2 | 2 | 3 | N/A | N/A | N/A | N/A | N/A |
| WI | 540 | 2 | 4 | 4 | 4 | 4 | 3 | 3 | 4 | 4 | 3 | N/A | N/A | N/A | N/A | N/A |
| WI | rest of state | 3 | 5 | 5 | 3 | 3 | 2 | 2 | 2 | 2 | 2 | N/A | N/A | N/A | N/A | N/A |
| WV | 254 | 2 | 5 | 5 | 3 | 3 | 4 | 4 | 4 | 4 | 4 | N/A | N/A | 3 | N/A | N/A |
| WV | rest of state | 4 | 2 | 2 | 1 | 1 | 2 | 2 | 1 | 1 | 1 | N/A | N/A | 2 | N/A | N/A |
| WY | 834 | 4 | 5 | 5 | 3 | 3 | 2 | 2 | 1 | 1 | 2 | N/A | N/A | N/A | N/A | N/A |
| WY | rest of state | 4 | 5 | 5 | 1 | 1 | 1 | 1 | 1 | 1 | 2 | N/A | N/A | N/A | N/A | N/A |
| Inter- national | INTER | 2 | 5 | 5 | 5 | 5 | 1 | 1 | 5 | 5 | 5 | N/A | N/A | N/A | N/A | N/A |

Appendix L Federal Employees Dental and Vision Insurance Program (FEDVIP) Premium Rate Charts

Nationwide Dental Rates

Please note: Rating areas for each carrier are not the same for all plans. Please refer to Appendix J to determine your specific region.

| | | | Bi | weekly Premi | um | Monthly Premium | | | |
|----------------------|--|-----------------------|---|---|---|---|--|--|--|
| Plan Name | Option | Rating Region | Self Only | Self Plus One | Self & Family | Self Only | Self Plus One | Self & Family | |
| Aetna PPO | High (In and Out-of-Network Benefits) | 1 2 3 4 5 | \$12.88 \$14.18 \$15.10 \$16.66 \$18.09 | \$25.78 \$28.40 \$30.22 \$33.34 \$36.21 | \$38.67 \$42.58 \$45.32 \$50.01 \$54.30 | \$27.91 \$30.73 \$32.72 \$36.10 \$39.19 | \$55.87 \$61.53 \$65.49 \$72.24 \$78.46 | \$83.78 \$92.26 \$98.19 \$108.35 \$117.65 | |
| Delta Dental PPO | Standard (In and Out-of-Network Benefits) | 1 2 3 4 5 | \$8.71 \$9.49 \$10.24 \$10.80 \$12.34 | \$17.44 \$19.01 \$20.49 \$21.60 \$24.70 | \$26.15 \$28.50 \$30.74 \$32.40 \$37.04 | \$18.87 \$20.56 \$22.19 \$23.40 \$26.74 | \$37.79 \$41.19 \$44.40 \$46.80 \$53.52 | \$56.66 \$61.75 \$66.60 \$70.20 \$80.25 | |
| Delta Dental PPO | High (In and Out-of-Network Benefits) | 1 2 3 4 5 | \$16.69 \$18.31 \$20.08 \$21.36 \$24.85 | \$33.40 \$36.63 \$40.18 \$42.75 \$49.73 | \$50.09 \$54.94 \$60.26 \$64.12 \$74.58 | \$36.16 \$39.67 \$43.51 \$46.28 \$53.84 | \$72.37 \$79.37 \$87.06 \$92.63 \$107.75 | \$108.53 \$119.04 \$130.56 \$138.93 \$161.59 | |
| FEP BlueDental PPO | Standard (In and Out-of-Network Benefits) | 1 2 3 4 5 | \$9.39 \$10.69 \$11.84 \$12.49 \$13.81 | \$18.81 \$21.39 \$23.70 \$25.00 \$27.65 | \$28.20 \$32.08 \$35.54 \$37.49 \$41.46 | \$20.35 \$23.16 \$25.65 \$27.06 \$29.92 | \$40.76 \$46.35 \$51.35 \$54.17 \$59.91 | \$61.10 \$69.51 \$77.00 \$81.23 \$89.83 | |
| FEP BlueDental PPO | High (In and Out-of-Network Benefits) | 1 2 3 4 5 | \$16.34 \$18.60 \$20.61 \$21.77 \$24.08 | \$32.70 \$37.21 \$41.24 \$43.57 \$48.18 | \$49.04 \$55.81 \$61.85 \$65.34 \$72.26 | \$35.40 \$40.30 \$44.66 \$47.17 \$52.17 | \$70.85 \$80.62 \$89.35 \$94.40 \$104.39 | \$106.25 \$120.92 \$134.01 \$141.57 \$156.56 | |
| GEHA PPO | Standard (In and Out-of-Network Benefits) | 1 2 3 4 5 | \$9.00 \$9.89 \$11.24 \$12.13 \$13.47 | \$18.03 \$19.81 \$22.49 \$24.28 \$26.97 | \$27.05 \$29.70 \$33.72 \$36.41 \$40.43 | \$19.50 \$21.43 \$24.35 \$26.28 \$29.19 | \$39.07 \$42.92 \$48.73 \$52.61 \$58.44 | \$58.61 \$64.35 \$73.06 \$78.89 \$87.60 | |
| GEHA PPO | High (In and Out-of-Network Benefits) | 1 2 3 4 5 | \$15.25 \$16.77 \$19.04 \$20.56 \$22.84 | \$30.53 \$33.57 \$38.12 \$41.15 \$45.72 | \$45.79 \$50.38 \$57.16 \$61.74 \$68.59 | \$33.04 \$36.34 \$41.25 \$44.55 \$49.49 | \$66.15 \$72.74 \$82.59 \$89.16 \$99.06 | \$99.21 \$109.16 \$123.85 \$133.77 \$148.61 | |
| MetLife PPO | Standard (In and Out-of-Network Benefits) | 1 2 3 4 5 | \$8.68 \$9.40 \$10.44 \$11.59 \$12.73 | \$17.38 \$18.83 \$20.89 \$23.20 \$25.48 | \$26.06 \$28.23 \$31.33 \$34.79 \$38.21 | \$18.81 \$20.37 \$22.62 \$25.11 \$27.58 | \$37.66 \$40.80 \$45.26 \$50.27 \$55.21 | \$56.46 \$61.17 \$67.88 \$75.38 \$82.79 | |
| MetLife PPO | High (In and Out-of-Network Benefits) | 1 2 3 4 5 | \$16.06 \$17.97 \$19.59 \$21.21 \$23.74 | \$32.14 \$35.97 \$39.20 \$42.44 \$47.50 | \$48.20 \$53.94 \$58.79 \$63.66 \$71.24 | \$34.80 \$38.94 \$42.45 \$45.96 \$51.44 | \$69.64 \$77.94 \$84.93 \$91.95 \$102.92 | \$104.43 \$116.87 \$127.38 \$137.93 \$154.35 | |
| United Concordia PPO | High (In and Out-of-Network Benefits) | 1 2 3 4 5 | \$13.72 \$15.41 \$17.10 \$18.80 \$20.49 | \$27.47 \$30.85 \$34.22 \$37.61 \$40.99 | \$41.18 \$46.25 \$51.34 \$56.41 \$61.48 | \$29.73 \$33.39 \$37.05 \$40.73 \$44.40 | \$59.52 \$66.84 \$74.14 \$81.49 \$88.81 | \$89.22 \$100.21 \$111.24 \$122.22 \$133.21 | |

Appendix L Federal Employees Dental and Vision Insurance Program (FEDVIP) Premium Rate Charts

Regional Dental Rates

Please note: Rating areas for each carrier are not the same for all plans. Please refer to Appendix J to determine your specific region.

| | | | Bi | weekly Premi | um | Monthly Premium | | | |
|---------------------|--|-----------------------|---|---|---|---|---|---|--|
| Plan Name | Option | Rating Region | Self Only | Self Plus One | Self & Family | Self Only | Self Plus One | Self & Family | |
| Dominion Dental HMO | Standard (In-Network Benefits Only except for emergency services) | 1 2 3 4 5 | \$5.96 \$6.22 \$6.94 \$8.29 \$8.84 | \$11.94 \$12.46 \$13.91 \$16.60 \$17.71 | \$17.90 \$18.68 \$20.85 \$24.89 \$26.55 | \$12.91 \$13.48 \$15.04 \$17.96 \$19.15 | \$25.87 \$27.00 \$30.14 \$35.97 \$38.37 | \$38.78 \$40.47 \$45.18 \$53.93 \$57.53 | |
| Dominion Dental HMO | High (In-Network Benefits Only except for emergency services) | 1 2 3 4 5 | \$10.18 \$10.55 \$11.09 \$12.91 \$15.17 | \$20.38 \$21.13 \$22.21 \$25.85 \$30.37 | \$30.56 \$31.68 \$33.30 \$38.76 \$45.54 | \$22.06 \$22.86 \$24.03 \$27.97 \$32.87 | \$44.16 \$45.78 \$48.12 \$56.01 \$65.80 | \$66.21 \$68.64 \$72.15 \$83.98 \$98.67 | |
| EmblemHealth PPO | High (In and Out-of-Network Benefits) | 1 | \$18.26 | \$36.52 | \$54.78 | \$39.56 | \$79.13 | \$118.69 | |
| Humana | High (In-Network Benefits Only except for emergency services) | 1 2 3 4 5 | \$9.90 \$10.48 \$11.36 \$13.78 \$14.75 | \$19.82 \$20.98 \$22.73 \$27.59 \$29.52 | \$29.71 \$31.46 \$34.09 \$41.36 \$44.28 | \$21.45 \$22.71 \$24.61 \$29.86 \$31.96 | \$42.94 \$45.46 \$49.25 \$59.78 \$63.96 | \$64.37 \$68.16 \$73.86 \$89.61 \$95.94 | |
| Triple S Salud PPO | High (In-Network Benefits Only except for services rendered by orthodontists) | 1 | \$4.54 | \$9.10 | \$11.91 | \$9.84 | \$19.72 | \$25.81 | |

International Dental Rates

Please note: International premium rates are not regionally based.

| | Bi | weekly Premi | um | M | onthly Premi | um |
|-------------------------|-----------|------------------|---------------|-----------|------------------|---------------|
| Plan Name | Self Only | Self Plus One | Self & Family | Self Only | Self Plus One | Self & Family |
| Aetna | \$14.18 | \$28.40 | \$42.58 | \$30.73 | \$61.53 | \$92.26 |
| Delta Dental Standard | \$12.34 | \$24.70 | \$37.04 | \$26.74 | \$53.52 | \$80.25 |
| Delta Dental High | \$24.85 | \$49.73 | \$74.58 | \$53.84 | \$107.75 | \$161.59 |
| FEP BlueDental Standard | \$13.81 | \$27.65 | \$41.46 | \$29.92 | \$59.91 | \$89.83 |
| FEP BlueDental High | \$24.08 | \$48.18 | \$72.26 | \$52.17 | \$104.39 | \$156.56 |
| GEHA Standard | \$9.00 | \$18.03 | \$27.05 | \$19.50 | \$39.07 | \$58.61 |
| GEHA High | \$15.25 | \$30.53 | \$45.79 | \$33.04 | \$66.15 | \$99.21 |
| MetLife Standard | \$12.73 | \$25.48 | \$38.21 | \$27.58 | \$55.21 | \$82.79 |
| MetLife High | \$23.74 | \$47.50 | \$71.24 | \$51.44 | \$102.92 | \$154.35 |
| United Concordia | \$20.49 | \$40.99 | \$61.48 | \$44.40 | \$88.81 | \$133.21 |

Appendix L Federal Employees Dental and Vision Insurance Program (FEDVIP) Premium Rate Charts

Regional Dental Rates

Please note: Rating areas for each carrier are not the same for all plans. Please refer to Appendix J to determine your specific region.

| | | | Bi | weekly Premi | um | Monthly Premium | | | |
|---------------------|--|-----------------------|---|---|---|---|---|---|--|
| Plan Name | Option | Rating Region | Self Only | Self Plus One | Self & Family | Self Only | Self Plus One | Self & Family | |
| Dominion Dental PPO | Standard (In-Network Benefits Only except for emergency services) | 1 2 3 4 5 | \$5.96 \$6.22 \$6.94 \$8.29 \$8.84 | \$11.94 \$12.46 \$13.91 \$16.60 \$17.71 | \$17.90 \$18.68 \$20.85 \$24.89 \$26.55 | \$12.91 \$13.48 \$15.04 \$17.96 \$19.15 | \$25.87 \$27.00 \$30.14 \$35.97 \$38.37 | \$38.78 \$40.47 \$45.18 \$53.93 \$57.53 | |
| Dominion Dental PPO | High (In-Network Benefits Only except for emergency services) | 1 2 3 4 5 | \$10.18 \$10.55 \$11.09 \$12.91 \$15.17 | \$20.38 \$21.13 \$22.21 \$25.85 \$30.37 | \$30.56 \$31.68 \$33.30 \$38.76 \$45.54 | \$22.06 \$22.86 \$24.03 \$27.97 \$32.87 | \$44.16 \$45.78 \$48.12 \$56.01 \$65.80 | \$66.21 \$68.64 \$72.15 \$83.98 \$98.67 | |
| Humana | High (In-Network Benefits Only except for emergency services) | 1 2 3 4 5 | \$9.90 \$10.48 \$11.36 \$13.78 \$14.75 | \$19.82 \$20.98 \$22.73 \$27.59 \$29.52 | \$29.71 \$31.46 \$34.09 \$41.36 \$44.28 | \$21.45 \$22.71 \$24.61 \$29.86 \$31.96 | \$42.94 \$45.46 \$49.25 \$59.78 \$63.96 | \$64.37 \$68.16 \$73.86 \$89.61 \$95.94 | |
| EmblemHealth PPO | High (In and Out-of-Network Benefits) | 1 | \$18.26 | \$36.52 | \$54.78 | \$39.56 | \$79.13 | \$118.69 | |
| Triple S Salud PPO | High (In-Network Benefits Only except for services rendered by orthodontists) | 1 | \$4.54 | \$9.10 | \$11.91 | \$9.84 | \$19.72 | \$25.81 | |

International Dental Rates

Please note: International premium rates are not regionally based.

| | Bi | weekly Premi | um | Monthly Premium | | | | | |
|-------------------------|-----------|------------------|---------------|-----------------|------------------|---------------|--|--|--|
| Plan Name | Self Only | Self Plus One | Self & Family | Self Only | Self Plus One | Self & Family | | | |
| Aetna | \$14.18 | \$28.40 | \$42.58 | \$30.73 | \$61.53 | \$92.26 | | | |
| Delta Dental Standard | \$12.34 | \$24.70 | \$37.04 | \$26.74 | \$53.52 | \$80.25 | | | |
| Delta Dental High | \$24.85 | \$49.73 | \$74.58 | \$53.84 | \$107.75 | \$161.59 | | | |
| FEP BlueDental Standard | \$13.81 | \$27.65 | \$41.46 | \$29.92 | \$59.91 | \$89.83 | | | |
| FEP BlueDental High | \$24.08 | \$48.18 | \$72.26 | \$52.17 | \$104.39 | \$156.56 | | | |
| GEHA Standard | \$9.00 | \$18.03 | \$27.05 | \$19.50 | \$39.07 | \$58.61 | | | |
| GEHA High | \$15.25 | \$30.53 | \$45.79 | \$33.04 | \$66.15 | \$99.21 | | | |
| MetLife Standard | \$12.73 | \$25.48 | \$38.21 | \$27.58 | \$55.21 | \$82.79 | | | |
| MetLife High | \$23.74 | \$47.50 | \$71.24 | \$51.44 | \$102.92 | \$154.35 | | | |
| United Concordia | \$20.49 | \$40.99 | \$61.48 | \$44.40 | \$88.81 | \$133.21 | | | |

Medicaid and the Children's Health Insurance Program (CHIP) Offer Free or Low-Cost Health Coverage to Children and Families

If you or your children are eligible for Medicaid or CHIP and you are eligible for health coverage from your employer, your State may have a premium assistance program that can help pay for coverage. These States use funds from their Medicaid or CHIP programs to help people who are eligible for these programs, but also have access to health insurance through their employer. If you or your children are not eligible for Medicaid or CHIP, you will not be eligible for these premium assistance programs.

If you or your dependents are already enrolled in Medicaid or CHIP and you live in a State listed below, you can contact your State Medicaid or CHIP office to find out if premium assistance is available.

If you or your dependents are NOT currently enrolled in Medicaid or CHIP, and you think you or any of your dependents might be eligible for either of these programs, you can contact your State Medicaid or CHIP office or dial 1-877-KIDS NOW or www.insurekidsnow.gov to find out how to apply. If you qualify, you can ask the State if it has a program that might help you pay the premiums for an employer-sponsored plan.

Once it is determined that you or your dependents are eligible for premium assistance under Medicaid or CHIP, as well as eligible under your employer plan, your employer must permit you to enroll in your employer plan if you are not already enrolled. This is called a "special enrollment" opportunity, and you must request coverage within 60 days of being determined eligible for premium assistance. If you have questions about enrolling in your employer plan, you can contact the Department of Labor electronically at www.askebsa.dol.gov or by calling toll-free 1-866-444-EBSA (3272).

If you live in one of the following States, you may be eligible for assistance paying your employer health plan premiums. The following list of States is current as of January 31, 2013. You should contact your State for further information on eligibility –

| ALABAMA – Medicaid | KANSAS – Medicaid | | |
|---|--|--|--|
| Website: http://www.medicaid.alabama.gov | Website: http://www.kdheks.gov/hcf/ | | |
| Phone: 1-855-692-5447 | Phone: 1-800-792-4884 | | |
| ALASKA – Medicaid | KENTUCKY – Medicaid | | |
| Website: http://health.hss.state.ak.us/dpa/programs/medicaid/ | Website: http://chfs.ky.gov/dms/default.htm | | |
| Phone (Outside of Anchorage): 1-888-318-8890 | Phone: 1-800-635-2570 | | |
| Phone (Anchorage): 907-269-6529 | | | |
| ARIZONA – CHIP | LOUISIANA – Medicaid | | |
| Website: http://www.azahcccs.gov/applicants | Website: http://www.lahipp.dhh.louisiana.gov | | |
| Phone (Outside of Maricopa County): 1-877-764-5437 | Phone: 1-888-695-2447 | | |
| Phone (Maricopa County): 602-417-5437 | | | |
| COLORADO – Medicaid | MAINE – Medicaid | | |
| Medicaid Website: http://www.colorado.gov/ | Website: http://www.maine.gov/dhhs/ofi/public-assistance/index.htm | | |
| Medicaid Phone (In state): 1-800-866-3513 | Phone: 1-800-977-6740 | | |
| Medicaid Phone (Out of state): 1-800-221-3943 | TTY: 1-800-977-6741 | | |
| FLORIDA – Medicaid | MASSACHUSETTS — Medicaid and CHIP | | |
| Website: https://www.flmedicaidtplrecovery.com/ | Website: http://www.mass.gov/MassHealth | | |
| Phone: 1-877-357-3268 | Phone: 1-800-462-1120 | | |
| GEORGIA – Medicaid | MINNESOTA – Medicaid | | |
| Website: http://dch.georgia.gov/ | Website: http://www.dhs.state.mn.us/ | | |
| Click on Programs, then Medicaid, then Health Insurance Premium | Click on Health Care, then Medical Assistance | | |
| Payent (HIPP) | Phone: 1-800-657-3629 | | |
| Phone: 1-800-869-1150 | | | |
| IDAHO – Medicaid and CHIP | MISSOURI – Medicaid | | |
| Medicaid Website: www.accesstohealthinsurance.idaho.gov | Website: http://www.dss.mo.gov/mhd/participants/pages/hipp.htm | | |
| Medicaid Phone: 1-800-926-2588 | Phone: 573-751-2005 | | |
| CHIP Website: www.medicaid.idaho.gov | | | |
| CHIP Phone: 1-800-926-2588 | | | |
| INDIANA — Medicaid | MONTANA – Medicaid | | |
| Website: http://www.in.gov/fssa | Website: http://medicaidprovider.hhs.mt.gov/clientpages/ | | |
| Phone: 1-800-889-9949 | clientindex.shtml | | |
| | Phone: 1-800-694-3084 | | |
| IOWA – Medicaid | NEBRASKA – Medicaid | | |
| Website: www.dhs.state.ia.us/hipp/ | Website: www.ACCESSNebraska.ne.gov | | |
| Phone: 1-888-346-9562 | Phone: 1-877-383-4278 | | |

Medicaid and the Children's Health Insurance Program (CHIP) Offer Free or Low-Cost Health Coverage to Children and Families

| NEVADA – Medicaid | SOUTH CAROLINA – Medicaid | | |
|---|---|--|--|
| Medicaid Website: http://dwss.nv.gov/ | Website: http://www.scdhhs.gov | | |
| Medicaid Phone: 1-800-992-0900 | Phone: 1-888-549-0820 | | |
| NEW HAMPSHIRE – Medicaid | SOUTH DAKOTA – Medicaid | | |
| Website: http://www.dhhs.nh.gov/oii/documents/hippapp.pdf | Website: http://dss.sd.gov | | |
| Phone: 603-271-5218 | Phone: 1-888-828-0059 | | |
| NEW JERSEY – Medicaid and CHIP | TEXAS – Medicaid | | |
| Medicaid Website: http://www.state.nj.us/humanservices/ | Website: https://www.gethipptexas.com/ | | |
| dmahs/clients/medicaid/ | Phone: 1-800-440-0493 | | |
| Medicaid Phone: 609-631-2392 | | | |
| CHIP Website: http://www.njfamilycare.org/index.html | | | |
| CHIP Phone: 1-800-701-0710 | | | |
| NEW YORK – Medicaid | UTAH – Medicaid and CHIP | | |
| Website: http://www.nyhealth.gov/health_care/medicaid/ | Website: http://health.utah.gov/upp | | |
| Phone: 1-800-541-2831 | Phone: 1-866-435-7414 | | |
| NORTH CAROLINA – Medicaid | VERMONT – Medicaid | | |
| Website: http://www.ncdhhs.gov/dma | Website: http://www.greenmountaincare.org/ | | |
| Phone: 919-855-4100 | Phone: 1-800-250-8427 | | |
| NORTH DAKOTA – Medicaid | VIRGINIA – Medicaid and CHIP | | |
| Website: http://www.nd.gov/dhs/services/medicalserv/medicaid/ | Medicaid Website: http://www.dmas.virginia.gov/rcp-HIPP.htm | | |
| Phone: 1-800-755-2604 | Medicaid Phone: 1-800-432-5924 | | |
| | CHIP Website: http://www.famis.org/ | | |
| | CHIP Phone: 1-866-873-2647 | | |
| OKLAHOMA – Medicaid and CHIP | WASHINGTON – Medicaid | | |
| Website: http://www.insureoklahoma.org | Website: http://hrsa.dshs.wa.gov/premiumpymt/Apply.shtm | | |
| Phone: 1-888-365-3742 | Phone: 1-800-562-3022 ext. 15473 | | |
| OREGON – Medicaid and CHIP | WEST VIRGINIA – Medicaid | | |
| Website: http://www.oregonhealthykids.gov | Website: www.dhhr.wv.gov/bms/ | | |
| http://www.hijossaludablesoregon.gov | Phone: 1-877-598-5820, HMS Third Party Liability | | |
| Phone: 1-877-314-5678 | | | |
| PENNSYLVANIA – Medicaid | WISCONSIN – Medicaid | | |
| Website: http://www.dpw.state.pa.us/hipp | Website: http://www.badgercareplus.org/pubs/p-10095.htm | | |
| Phone: 1-800-692-7462 | Phone: 1-800-362-3002 | | |
| RHODE ISLAND – Medicaid | WYOMING – Medicaid | | |
| Website: www.ohhs.ri.gov | Website: http://health.wyo.gov/healthcarefin/equalitycare | | |
| Phone: 401-462-5300 | | | |

To see if any more States have added a premium assistance program since January 31, 2013, or for more information on special enrollment rights, you can contact either:

U.S. Department of Labor Employee Benefits Security Administration www.dol.gov/ebsa 1-866-444-EBSA (3272)

U.S. Department of Health and Human Services Centers for Medicare & Medicaid Services www.cms.hhs.gov 1-877-267-2323, Ext. 61565