## **Cookies Notice**

What are cookies?

Cookies are small text files that are placed on your computer or mobile device by websites you visit. They are widely used in order to ensure websites work efficiently, alongside providing insight about the volume of visitors to the website and how visitors move around the website. This in turn helps us to develop the user experience.

## How we use cookies

Our website uses cookies to improve its functionality, monitor site performance, and improve the user experience.

Cookie	Name	Purpose
Google Analytics	_ga _gid _gat forceSSL pageview UA-77339021-1 OTZ APISID HSID SAPISID SID SID SID SIDCC	Our website employs cookies from Google Analytics. Google Analytics is a web analytics service provided by Google, Inc. Google Analytics cookies are used to collect information about how visitors use our website. The cookies collect information in an anonymous form, including the number of visitors to the website, where visitors have come to the website from and the pages they visited. A method called session stitching may be used to aggregate data from several visits to the site from a single user, and this is done by passing a User-ID to Google (but not your name, IP address, email, or other personally identifiable data). We use the information to compile reports and to help us improve our website. Google holds this information and provides us with access to it.Find out more about Google Analytics at: https://developers.google.com/analytics/dev guides/collection/analyticsjs/cookie-usage.The Google Analytics privacy policy is at: http://www.google.com/intl/en/policies/priv acy/.You can find out how to opt out of being tracked by Google Analytics by visiting https://tools.google.com/dlpage/gaoptout
Live Chat	lc_* lc_window_state	This cookie enables the function of Live Chat.
	lc_visitor_id_ <license></license>	Used to provide live chat services, and

The table below explains the cookies we collect and the information they store.

PHP	<pre>lc_sso<license> autoinvite_callbacklivechatlivechat_lastvisit 3rdparty amplitude_idlivechatinc.com amplitude_testlivechatinc.com common_iwcs_5 main_window_timestamp message_text notification[personal_invitation] recent_window _waiting_in_queuelc_mcidlc_mcstlc_vv PHPSESSID</license></pre>	personalise that service for users. More information https://www.livechatinc.com/privacy-policy/
Cookie Accepted Infinity Call Tracking	cookie_notice_accepted ictf_* ictf_master ictf_il1928 ictf_in1928	To identify the search keywords that drive phone call enquiries we use Infinity Call Tracking cookies. These simply assign a unique number to a visitor so that if a phone call enquiry is made, it is possible to track which keywords led to the original enquiry.
Wordpress	wordpress_ wordpress_logged_in_ wordpress_test_* wordpress_test_cookie wp-settings-* wp-settings-time-*	

## How to change your cookie settings

Settings can be changed on your browser to prevent cookies being stored on your computer or mobile device without your explicit consent.

Use these links to manage cookies on popular web browsers:

- Google Chrome
- <u>Safari</u>
- Microsoft Internet Explorer
- Microsoft Edge

## • Mozilla Firefox

For information relating to other browsers, visit the browser developer's website, where the "help" section will normally provide details on how to manage the cookie settings.

To find out more about cookies, including how to see what cookies have been set, visit <u>www.aboutcookies.org</u> or <u>www.allaboutcookies.org</u>.

To opt out of being tracked by Google Analytics across all websites visit <u>https://tools.google.com/dlpage/gaoptout</u>.