

# UEFA EURO 2024 – TICKET BOOKING GUIDE

This is a short booking guide on how to purchase ticket(s) for the Scotland match(es) via the UEFA Portal as part of the Scotland Supporters Club (SSC).



# PRIOR TO THE SALE

## INTRODUCTION

This is a short booking guide on how to purchase ticket(s) for the Scotland match(es) via the UEFA Portal as part of the Scotland Supporters Club (SSC).

Eligible members of the SSC will be sent a unique Access Code for each of the three matches.

All 3 Group Matches will be allocated to members based on the loyalty point system where members on the most points will gain priority access.

If there are still tickets remaining from the first block in the sales schedule, then we will lower the points threshold and issue Access Codes to members on the next points bracket.

## UEFA TICKET PORTAL ACCOUNT

Each member must have an online account created at UEFA.com prior to the ticket application. Without an account on the UEFA website, you will not be able to apply for tickets.

If you have already created an account from EURO 2020 or any other UEFA competition, please ensure you can get logged into the account prior to the sale.

## SSC ACCOUNT

Please update your SSC account accordingly if there are shared email addresses so that each Access Code can go to the individual member.

# BOOKING PROCESS

## 1) ACCESS CODES

Each eligible member will be sent an email with an individual **Access Code** for each match and a link to the **UEFA Ticket Portal**.

Each match will have its own **Access Code** contained in the one email.

## 2) LOG INTO UEFA TICKET PORTAL

From the link provided in the email, click to take you to the **UEFA Ticket Portal**.

You will be asked to provide your email address & password. If you have not already set up a **UEFA Ticket Portal** account, please do so prior to the start of the sale.

## 3) ENTER YOUR ACCESS CODE

Once logged in, you will be asked to enter your **Access Code**. From the email sent from the SSC, copy, and paste from the email into the text box on the **UEFA Ticket Portal**.

Click the **Submit** button once you have entered the **Access Code**.

The next page will show the details of the match which relates to the specific **Access Code** entered. Click **Select Tickets** to continue.

## 4) SELECT TICKET CATEGORY

This screen will show the four categories of tickets you can purchase. Select your preferred category using the drop-down menu under the **Quantity** column.

Please note, due to demand your preferred price category may not be available.

You will be limited to purchasing your own ticket for each match. For seats together with other SSC members or purchasing on behalf of an u18, there will be further instruction later in the guide.

# BOOKING PROCESS

## 5) ADD TO CART

Click **Add to Cart** once you are happy with your ticket selection. Please note, to continue to the next page, you will have to enter the verification code on screen to confirm you are not a robot for security purposes. Enter the number on screen and click **Continue**.

This screen will show your **Shopping Cart** with the match and ticket category you have selected.

## 6) OPTIONS IN SHOPPING CART

From the Shopping Cart you can select the following option:

### + ADD MORE TICKETS/MATCHES

This button will take you back to the Access Code page for you to do one of two options:

- **MULTIPLE MATCHES:** Add to your basket the Access Code for another match. This means you can purchase multiple games in the same transaction.
- **U18 TICKETS:** Add the U18 Access Code to your basket. Simply enter the u18's code for the same match and repeat the process beforehand. You must select the same Category of ticket, otherwise the seats will not be together.

The U18 ticket process can also be repeated with the **Access Codes** for different matches. Please follow the **MULTIPLE MATCH** step.

This means that both the Adult & U18 Tickets can be purchased in the same transaction for all 3 matches, should you wish.

# BOOKING PROCESS

## 7) BUY NOW

If you are satisfied with your selections, click on the **Buy Now** button to proceed.

The **Order Summary Page** will show your order(s) for each match, if applicable.

The **Order Summary** will also show which email your ticket(s) will be sent to as well as the **Billing Details** address.

At this stage, you can use the **SEAT WITH** function to add an order number of a friend who has already purchased. You can also do the **SEAT WITH** function once the payment has been complete via the Order History page.

Please note that it is not guaranteed that seats will be located next to each other after using the **SEAT WITH** options. Adjacent seating is subject to availability.

## 8) IMPORTANT INFO FOR SEAT WITH

Tickets from different categories cannot be seated together.

Tickets purchased by the general public and tickets purchased by fans of the participating teams will be seated in different areas of the stadium.

Tickets purchased in different sales phases will not be seated together.

For applications with a mix of standard tickets and accessibility tickets, there are no guarantees that seats will be next to each other (but the companion seat will always be located next to the Easy Access/Wheelchair seat).

# BOOKING PROCESS

## 9) PAYMENT

At the bottom of the **Order Summary** page, you can click the **Proceed to Payment** button once you have read and agreed to the **UEFA EURO 2024 Ticketing Terms & Conditions**.

Once clicked, you will be taken to the **Payment** screen, where you can pay by Alipay+, Debit or Credit Card. Select the relevant tab and fill in the required details.

Click **Pay Now** to proceed.

## 10) CONFIRMATION

When the payment has been accepted, you will have a successful confirmation page and an email will be sent with all the necessary details of your order.

If you did not use the **SEAT WITH** function during the purchase, you can send your Order Number to another SSC Member or add their **Order Number** via the **Order History** tab on your **UEFA Ticket Portal Account**.

# BOOKING SUMMARY



# CUSTOMER SUPPORT

## UEFA TICKET PORTAL SUPPORT

If you have any questions about the following during or after the booking process, you can contact UEFA for the following issues:

- Help to navigate the Ticket Portal.
- Login issues or problems on the portal.
- Questions about prices & categories.
- Questions about ticket delivery & troubleshooting of mobile ticket issues.
- General questions about the tournament & stadium rules.
- Questions about general ticketing T&C's.

**Contact Information:**

[UEFA EURO 2024 | FAQ Portal](#)

[UEFA EURO 2024 Submit a Query](#)

## SCOTLAND SUPPORTERS CLUB

You can contact the Scotland Supporters Club via email on the following issues:

- Points queries.
- Clarification of loyalty points system.
- Issues with access codes.

**Contact Information:**

[supporters@scottishfa.co.uk](mailto:supporters@scottishfa.co.uk)