

# Strength in every link – a supply chain you can rely on



## This is how we deliver

Our supply chain is all about making life easier for you. Our factories and production facilities are spread across the globe. That means you can depend on us. Even through crises like the pandemic or the global shortage of raw materials, we are ready to deliver and serve you with the packaging material, spare parts, consumables and equipment you need.

A well-oiled and resilient supply chain

## Making sure you have what you need

### Global and local

From Sunne, Sweden to Pinetown, South Africa and Gotemba, Japan to Queretaro, Mexico – you find us all over the globe. Combine that **global presence** with our **efficient logistics solutions**, and what do you get? A **resilient supply chain** that secures uninterrupted, dependable deliveries of spare parts, packaging material and consumables and equipment to all corners of the world.

**29**

packaging material factories

**18**

manufacturing sites for caps, straws and other consumables

**11**

equipment production locations

### Delivered annually:

Facts & figures from 2023.

**26** billion straws

**190** billion packs

**4 000** equipment units



### Minimising risk of short supply





We work with multiple suppliers of each base material. This minimises the risk of running out of supplies – and ensures we can always deliver what you need.

### Keep your stock at the right level

Our Vendor Managed Replenishment (VMR) service offers flexibility and helps you optimize your packaging material stock levels – so you can reduce inventory costs.

### World Class Manufacturing

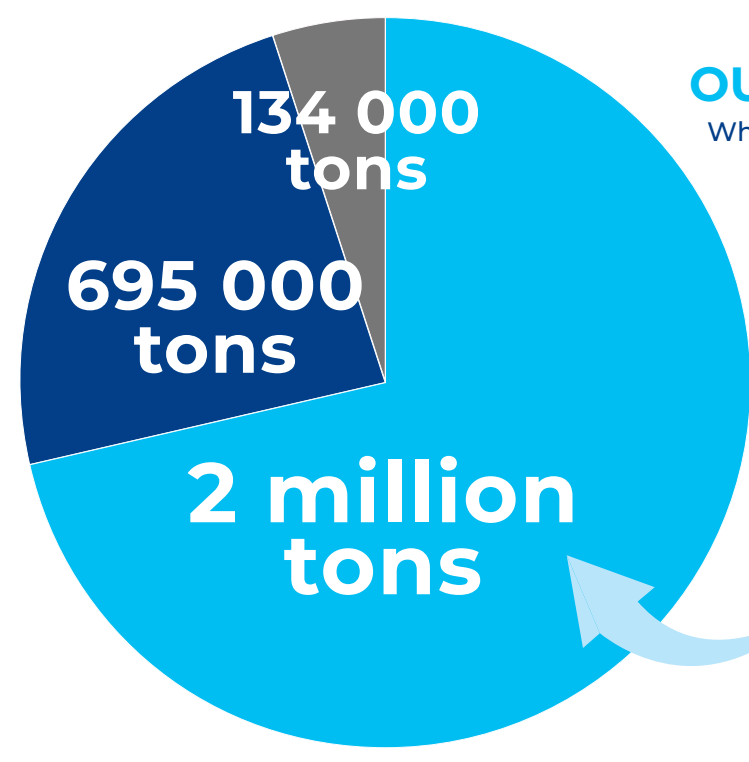
We work according to WCM standards. That means you can always expect the same high quality from us, regardless of what you order.

-  **Packaging material / additional material delivery**
-  **Parts delivery**
-  **Issue resolution**
-  **Preventive maintenance**

92/100 recommends Tetra Pak  
Source: Tetra Pak CXS (Customer Experience Survey) 2023.

Supplying you with

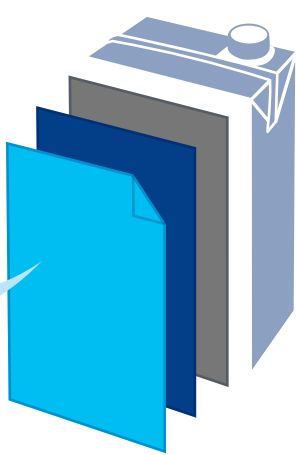
## Responsibly sourced packaging material



### OUR BASE MATERIALS

What we deliver every year

- Paperboard
- Polymers
- Aluminium foil



### How we source responsibly

We conduct annual audits of our suppliers, who are required to commit to a Code of Conduct.

**Our long-term ambition** is that all packaging material should be made from **100%** renewable materials.

**100%**

### Certified materials

All paperboard in our packages comes from **FSC™-certified** forests and other controlled sources.



We are first in the food packaging industry to offer full traceability for **Bonsucro-certified plant-based** polymers.

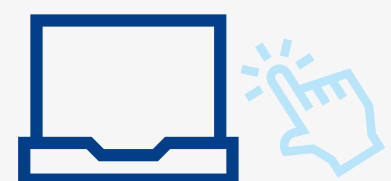


24/7 AVAILABILITY

## Always connected to you

### Online orders, the easy way

Welcome to **My Tetra Pak** – our web-based platform where you easily and quickly order your packaging material, spare parts and consumables – and track your order, from start to end.



### Want to know more?

We'd love to hear from you! Read more and contact us on [www.tetrapak.com/contact-us](http://www.tetrapak.com/contact-us)