



January 16, 2019

PA-2019-01

Policy Alert

SUBJECT: Policies and Procedures for Secure Identity Documents

Purpose

U.S. Citizenship and Immigration Services (USCIS) is issuing policy guidance in the [USCIS Policy Manual](#) to address the general policies and procedures related to secure documents.

Background

USCIS issues a variety of secure documents that establish identity and immigration status in the United States. These include, but are not limited to, employment authorization documents, travel documents, permanent resident cards, and naturalization and citizenship certificates.

This guidance, contained in Volume 11 of the Policy Manual, replaces the guidance found in Chapters 12.3 and 56.2 of the Adjudicator's Field Manual (AFM), as well as the AFM's related appendices. In addition, any related policy memoranda are rescinded. The guidance contained in the Policy Manual is controlling and supersedes any prior guidance.

Policy Highlights

- Explains what requestor information is used on USCIS-issued secure identity documents and how USCIS delivers and tracks these documents.
- Explains how requestors should request a replacement or reissuance of a USCIS-issued secure identity document, including circumstances where requestors did not receive the document because it was returned to USCIS as non-deliverable.

Citation

Volume 11: Travel, Employment, & Identity Documents, Part A, Secure Identity Documents Policies and Procedures [[11 USCIS-PM A](#)].