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Service Change Notice 24-01  
National Weather Service Headquarters Silver Spring MD  
200 PM EST Wed Jan 3 2024

To:           Subscribers:  
              -NOAA Weather Wire Service  
              -Emergency Managers Weather Information Network  
              -NOAAPort  
              Other NWS Partners, Users and Employees

From:         Kenneth Harding  
              Chief Operating Officer  
              National Weather Service

Subject:      Approval of Service Description Document Version 2  
              Describing NWS Impact-based Decision Support Services,  
              Effective January 3, 2024

Effective January 3, 2024, the NWS has approved its updated (Version 2) Service Description Document (SDD) describing how NWS will provide Impact-based Decision Support Services (IDSS) to its Core Partners. The enactment of the Weather Research and Forecasting Innovation Act of 2017 (Public Law 115-25) codifies NWS provision of IDSS, making public safety a top priority. While NWS has provided decision support services to key decision makers for decades, this SDD further clarifies our focus on IDSS as part of the NWS's mission delivery, and the mandate of Public Law 115-25. It provides the guidance and details necessary to achieve greater consistency of IDSS delivery across NWS and more transparency for external stakeholders.

The SDD describes whom NWS will support with IDSS, the level of service provided and our overall approach to providing this mission-critical level of service. The document also recognizes the growing capacity of our partners in the Weather, Water and Climate Enterprise, particularly the private sector, to provide tailored support for an increasing range of users. The SDD describes NWS provision of IDSS in the broader context of Enterprise-wide support for key decision makers.

The approved IDSS SDDv2 incorporates revisions to better describe how IDSS is currently being provided and to reflect internal documentation developed to drive greater consistency in IDSS delivery across NWS. This update incorporates input from various stakeholder groups. An analysis of comments received and how they were addressed is online at:

[https://www.weather.gov/media/coo/SDDv2 Comment Response Document Final.pdf](https://www.weather.gov/media/coo/SDDv2%20Comment%20Response%20Document%20Final.pdf)

The approved IDSS SDDv2 may be accessed at:

[https://www.weather.gov/media/coo/IDSS SDDv2 Final December 2023.pdf](https://www.weather.gov/media/coo/IDSS%20SDDv2%20Final%20December%202023.pdf)

This approved SDD is a second issuance (v2) and will be updated periodically. NWS will continue to assess and revise our guidance for

providing IDSS based on internal input, feedback from our core partners, and input from partners in the Weather, Water and Climate Enterprise. NWS is committed to incorporate lessons learned from review, both informally, and in the context of post-event evaluations of IDSS. These lessons learned will drive improvements, both in IDSS delivery to NWS core partners, as well as help address any unforeseen impacts to Enterprise partners, to ensure high quality services support safety of life and property in our nation.

For questions or comments regarding this notice, please contact:

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<https://www.weather.gov/notification/>

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