

Uninstalling YouGov Pulse on MacOS

It is important to follow these steps to ensure the App and the Browser Extensions are fully removed.

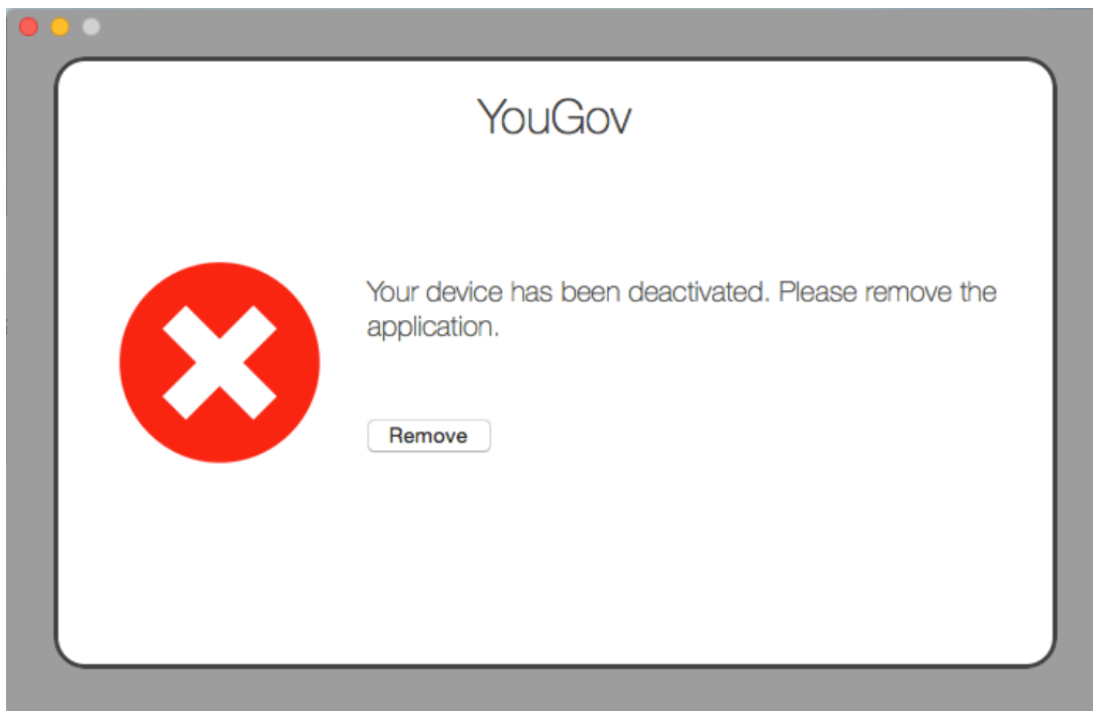
Uninstalling for deactivated Users

Step 1

You may receive a notification indicating that your device that has been deactivated, asking you to remove the application.

Step 2

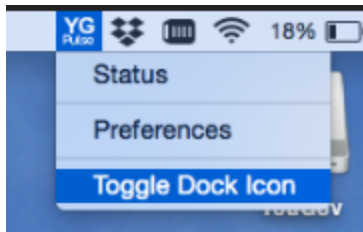
Open the app window and click the button “Remove”. This will remove the app and extension(s). If the extension is not removed from your browser, restart it and will be removed.



Uninstalling for active Users

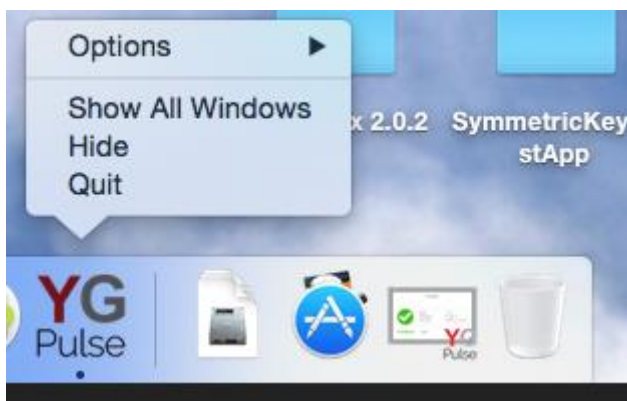
Step 1

Right click the app icon in the top bar and click “Toggle Dock Icon” if the app icon is not already present in the dock.



Step 2

Right click the YoUGov Pulse Dock icon and hold ALT until the “Force Quit” option appears in place of the “Quit” option.



Step 3

Locate the app icon in the app folder (by using finder, or by opening the folder from the dock) and drag it to the trash. This will also remove the browser extension(s).



Step 4

Empty trash to re move the app completely. If you notice that the extension is still active in your browser, simply restart the browser and the extension will be removed