

YouGov - Right to Repair

Feildwork: 7th - 12th May 2021

Sample: 6,234 GB adults



Total	Gender		Age				
	Male	Female	18-24	25-34	35-44	45-54	55+

Please imagine you owned each of the following home appliances that had broken down and no longer functioned correctly...How comfortable or uncomfortable would you be with attempting to repair it yourself? (If you would never own such a device please select the 'Not applicable' option)

Electric oven

	Unweighted base	2079	947	1132	126	312	370	349	922
	Base: All GB adults	2066	984	1081	218	315	364	338	831
I've not attempted to repair one of these myself previously, and I would not feel comfortable doing so		74%	63%	84%	78%	72%	72%	73%	75%
I've not attempted to repair one of these myself previously, but I would feel comfortable doing so		7%	12%	3%	4%	12%	9%	7%	6%
I've attempted to repair one of these myself previously, and I would not feel comfortable trying to do so again		2%	4%	1%	5%	1%	4%	2%	2%
I've attempted to repair one of these myself previously, but I would feel comfortable trying to do so		8%	13%	4%	2%	5%	8%	11%	10%
Don't know		4%	5%	4%	9%	6%	5%	3%	2%
Not applicable – I would never own one of these items		4%	3%	4%	1%	4%	2%	5%	5%

Electric hob/cooker

	Unweighted base	2081	985	1096	133	308	414	314	912
	Base: All GB adults	2089	1030	1059	245	306	408	303	827
I've not attempted to repair one of these myself previously, and I would not feel comfortable doing so		76%	64%	87%	71%	77%	76%	76%	76%
I've not attempted to repair one of these myself previously, but I would feel comfortable doing so		6%	10%	3%	3%	11%	6%	8%	5%
I've attempted to repair one of these myself previously, and I would not feel comfortable trying to do so again		2%	3%	1%	1%	3%	3%	0%	2%
I've attempted to repair one of these myself previously, but I would feel comfortable trying to do so		8%	13%	2%	4%	3%	9%	7%	10%
Don't know		5%	6%	5%	17%	5%	5%	4%	3%
Not applicable – I would never own one of these items		3%	4%	3%	4%	2%	2%	5%	4%

Gas oven									
	Unweighted base	2082	988	1094	143	299	396	322	922
	Base: All GB adults	2106	1059	1046	273	296	390	308	839
I've not attempted to repair one of these myself previously, and I would not feel comfortable doing so		81%	76%	86%	75%	81%	84%	83%	82%
I've not attempted to repair one of these myself previously, but I would feel comfortable doing so		4%	5%	2%	5%	4%	4%	3%	3%
I've attempted to repair one of these myself previously, and I would not feel comfortable trying to do so again		1%	1%	0%	1%	2%	1%	0%	1%
I've attempted to repair one of these myself previously, but I would feel comfortable trying to do so		3%	4%	1%	2%	2%	1%	2%	4%
Don't know		5%	6%	3%	13%	6%	4%	4%	2%
Not applicable – I would never own one of these items		7%	7%	8%	4%	6%	6%	8%	9%
Gas hob/cooker									
	Unweighted base	2075	985	1090	121	281	405	355	913
	Base: All GB adults	2099	1060	1039	240	284	399	345	830
I've not attempted to repair one of these myself previously, and I would not feel comfortable doing so		79%	72%	86%	63%	81%	83%	82%	80%
I've not attempted to repair one of these myself previously, but I would feel comfortable doing so		5%	8%	2%	11%	6%	5%	4%	4%
I've attempted to repair one of these myself previously, and I would not feel comfortable trying to do so again		2%	3%	1%	2%	3%	3%	-	2%
I've attempted to repair one of these myself previously, but I would feel comfortable trying to do so		4%	7%	2%	3%	1%	3%	4%	7%
Don't know		5%	6%	3%	17%	5%	4%	4%	2%
Not applicable – I would never own one of these items		5%	4%	6%	4%	4%	3%	6%	6%
Central heating radiator									
	Unweighted base	2077	971	1106	125	336	391	334	891
	Base: All GB adults	2076	1026	1050	232	332	382	320	811
I've not attempted to repair one of these myself previously, and I would not feel comfortable doing so		60%	50%	71%	58%	68%	62%	59%	58%
I've not attempted to repair one of these myself previously, but I would feel comfortable doing so		10%	12%	8%	17%	10%	12%	10%	7%
I've attempted to repair one of these myself previously, and I would not feel comfortable trying to do so again		5%	6%	3%	2%	3%	4%	6%	6%
I've attempted to repair one of these myself previously, but I would feel comfortable trying to do so		17%	24%	9%	5%	9%	16%	20%	22%
Don't know		6%	6%	6%	16%	7%	5%	4%	4%
Not applicable – I would never own one of these items		2%	2%	2%	3%	2%	2%	1%	3%

Boiler									
	Unweighted base	2078	945	1133	125	320	395	321	917
	Base: All GB adults	2074	1003	1071	236	313	392	306	828
I've not attempted to repair one of these myself previously, and I would not feel comfortable doing so		82%	77%	87%	73%	81%	81%	83%	85%
I've not attempted to repair one of these myself previously, but I would feel comfortable doing so		3%	4%	1%	3%	4%	3%	2%	2%
I've attempted to repair one of these myself previously, and I would not feel comfortable trying to do so again		3%	3%	2%	1%	2%	4%	3%	2%
I've attempted to repair one of these myself previously, but I would feel comfortable trying to do so		5%	8%	3%	4%	5%	6%	7%	5%
Don't know		5%	6%	4%	15%	7%	4%	4%	2%
Not applicable – I would never own one of these items		2%	2%	2%	4%	1%	1%	1%	3%
Toaster									
	Unweighted base	2081	920	1161	122	325	378	315	941
	Base: All GB adults	2072	969	1104	224	321	373	304	850
I've not attempted to repair one of these myself previously, and I would not feel comfortable doing so		68%	58%	77%	65%	69%	67%	66%	69%
I've not attempted to repair one of these myself previously, but I would feel comfortable doing so		13%	17%	10%	13%	18%	17%	16%	10%
I've attempted to repair one of these myself previously, and I would not feel comfortable trying to do so again		3%	4%	2%	-	1%	3%	3%	4%
I've attempted to repair one of these myself previously, but I would feel comfortable trying to do so		7%	12%	3%	3%	5%	6%	8%	10%
Don't know		5%	7%	4%	14%	5%	5%	5%	4%
Not applicable – I would never own one of these items		3%	3%	4%	5%	3%	2%	2%	3%
Microwave									
	Unweighted base	2079	938	1141	119	325	400	324	911
	Base: All GB adults	2055	975	1080	212	313	393	309	829
I've not attempted to repair one of these myself previously, and I would not feel comfortable doing so		81%	74%	88%	65%	80%	82%	81%	86%
I've not attempted to repair one of these myself previously, but I would feel comfortable doing so		5%	9%	2%	8%	8%	7%	5%	3%
I've attempted to repair one of these myself previously, and I would not feel comfortable trying to do so again		1%	2%	1%	1%	1%	1%	2%	2%
I've attempted to repair one of these myself previously, but I would feel comfortable trying to do so		3%	5%	2%	4%	2%	3%	3%	4%
Don't know		5%	5%	4%	15%	5%	4%	5%	2%
Not applicable – I would never own one of these items		4%	4%	4%	8%	3%	4%	5%	3%

Smart phone									
	Unweighted base	2076	931	1145	133	309	368	332	934
	Base: All GB adults	2070	972	1098	236	309	363	317	846
I've not attempted to repair one of these myself previously, and I would not feel comfortable doing so		67%	60%	74%	53%	55%	64%	66%	78%
I've not attempted to repair one of these myself previously, but I would feel comfortable doing so		9%	10%	8%	12%	15%	11%	9%	5%
I've attempted to repair one of these myself previously, and I would not feel comfortable trying to do so again		4%	5%	3%	3%	6%	6%	5%	2%
I've attempted to repair one of these myself previously, but I would feel comfortable trying to do so		10%	15%	6%	14%	15%	14%	12%	5%
Don't know		6%	6%	6%	14%	6%	4%	5%	5%
Not applicable – I would never own one of these items		3%	3%	4%	3%	3%	1%	2%	5%
Laptop or computer									
	Unweighted base	2074	945	1129	111	309	390	332	932
	Base: All GB adults	2062	999	1063	210	304	387	319	841
I've not attempted to repair one of these myself previously, and I would not feel comfortable doing so		58%	43%	71%	46%	51%	48%	52%	70%
I've not attempted to repair one of these myself previously, but I would feel comfortable doing so		9%	11%	8%	17%	16%	7%	10%	6%
I've attempted to repair one of these myself previously, and I would not feel comfortable trying to do so again		6%	7%	5%	4%	7%	7%	6%	5%
I've attempted to repair one of these myself previously, but I would feel comfortable trying to do so		21%	33%	9%	21%	21%	31%	25%	15%
Don't know		5%	5%	5%	12%	5%	6%	4%	3%
Not applicable – I would never own one of these items		1%	1%	1%	-	1%	1%	1%	2%
Stereo or speaker system									
	Unweighted base	2079	957	1122	119	326	391	334	909
	Base: All GB adults	2091	1021	1070	231	321	391	325	823
I've not attempted to repair one of these myself previously, and I would not feel comfortable doing so		57%	46%	67%	46%	52%	53%	62%	61%
I've not attempted to repair one of these myself previously, but I would feel comfortable doing so		16%	18%	14%	27%	24%	19%	10%	11%
I've attempted to repair one of these myself previously, and I would not feel comfortable trying to do so again		3%	5%	2%	2%	4%	4%	3%	4%
I've attempted to repair one of these myself previously, but I would feel comfortable trying to do so		13%	22%	4%	5%	8%	14%	16%	15%
Don't know		6%	7%	6%	17%	7%	6%	5%	4%
Not applicable – I would never own one of these items		5%	3%	7%	4%	5%	4%	4%	6%

Washing machine									
	Unweighted base	2072	916	1156	124	299	371	347	931
	Base: All GB adults	2069	960	1109	220	305	355	337	852
I've not attempted to repair one of these myself previously, and I would not feel comfortable doing so		69%	57%	79%	68%	68%	68%	68%	69%
I've not attempted to repair one of these myself previously, but I would feel comfortable doing so		8%	11%	6%	11%	12%	10%	7%	6%
I've attempted to repair one of these myself previously, and I would not feel comfortable trying to do so again		4%	5%	3%	4%	1%	5%	4%	5%
I've attempted to repair one of these myself previously, but I would feel comfortable trying to do so		14%	22%	8%	7%	11%	14%	18%	16%
Don't know		4%	5%	3%	10%	7%	2%	2%	2%
Not applicable – I would never own one of these items		1%	1%	1%	1%	2%	0%	1%	1%
Dishwasher									
	Unweighted base	2084	936	1148	131	306	388	324	935
	Base: All GB adults	2086	989	1097	242	303	380	311	850
I've not attempted to repair one of these myself previously, and I would not feel comfortable doing so		61%	51%	70%	57%	64%	62%	54%	64%
I've not attempted to repair one of these myself previously, but I would feel comfortable doing so		9%	14%	4%	14%	14%	10%	8%	6%
I've attempted to repair one of these myself previously, and I would not feel comfortable trying to do so again		2%	4%	1%	4%	1%	3%	2%	2%
I've attempted to repair one of these myself previously, but I would feel comfortable trying to do so		7%	10%	4%	3%	4%	6%	9%	8%
Don't know		4%	4%	4%	14%	3%	5%	2%	1%
Not applicable – I would never own one of these items		16%	17%	16%	8%	12%	14%	24%	18%
Vacuum cleaners									
	Unweighted base	2079	941	1138	112	328	414	326	899
	Base: All GB adults	2057	974	1083	189	334	411	315	808
I've not attempted to repair one of these myself previously, and I would not feel comfortable doing so		47%	37%	56%	45%	43%	46%	43%	52%
I've not attempted to repair one of these myself previously, but I would feel comfortable doing so		18%	20%	15%	25%	27%	20%	12%	13%
I've attempted to repair one of these myself previously, and I would not feel comfortable trying to do so again		5%	6%	4%	2%	3%	5%	8%	5%
I've attempted to repair one of these myself previously, but I would feel comfortable trying to do so		24%	30%	19%	12%	20%	24%	31%	27%
Don't know		5%	6%	4%	13%	5%	5%	5%	3%
Not applicable – I would never own one of these items		1%	1%	1%	3%	1%	-	1%	1%

Power tools such as drills or cordless screwdrivers									
	Unweighted base	2080	956	1124	121	303	400	332	924
	Base: All GB adults	2057	986	1071	213	299	390	321	834
I've not attempted to repair one of these myself previously, and I would not feel comfortable doing so		62%	48%	74%	57%	62%	61%	62%	63%
I've not attempted to repair one of these myself previously, but I would feel comfortable doing so		13%	17%	9%	15%	16%	16%	11%	10%
I've attempted to repair one of these myself previously, and I would not feel comfortable trying to do so again		3%	3%	2%	2%	1%	2%	3%	3%
I've attempted to repair one of these myself previously, but I would feel comfortable trying to do so		12%	21%	4%	6%	6%	11%	13%	16%
Don't know		6%	7%	5%	12%	8%	6%	6%	3%
Not applicable – I would never own one of these items		5%	3%	7%	9%	7%	4%	4%	5%
Kettle									
	Unweighted base	2071	1010	1061	132	321	385	334	899
	Base: All GB adults	2083	1071	1013	245	322	384	322	811
I've not attempted to repair one of these myself previously, and I would not feel comfortable doing so		66%	56%	77%	59%	64%	63%	70%	70%
I've not attempted to repair one of these myself previously, but I would feel comfortable doing so		13%	17%	9%	16%	20%	15%	12%	10%
I've attempted to repair one of these myself previously, and I would not feel comfortable trying to do so again		3%	4%	2%	4%	1%	4%	3%	2%
I've attempted to repair one of these myself previously, but I would feel comfortable trying to do so		10%	14%	5%	5%	5%	9%	8%	14%
Don't know		6%	6%	5%	14%	7%	8%	5%	3%
Not applicable – I would never own one of these items		2%	2%	2%	3%	3%	2%	2%	2%
Lamps and other small lights									
	Unweighted base	2074	949	1125	144	308	384	332	906
	Base: All GB adults	2095	1020	1074	275	305	379	317	819
I've not attempted to repair one of these myself previously, and I would not feel comfortable doing so		38%	26%	50%	38%	40%	35%	40%	38%
I've not attempted to repair one of these myself previously, but I would feel comfortable doing so		18%	16%	19%	21%	31%	22%	15%	11%
I've attempted to repair one of these myself previously, and I would not feel comfortable trying to do so again		5%	5%	5%	6%	4%	5%	3%	5%
I've attempted to repair one of these myself previously, but I would feel comfortable trying to do so		33%	47%	20%	20%	15%	33%	38%	42%
Don't know		5%	6%	5%	13%	8%	4%	2%	2%
Not applicable – I would never own one of these items		2%	1%	2%	2%	2%	1%	2%	1%

Main ceiling or wall lights									
	Unweighted base	2080	988	1092	116	293	404	330	937
	Base: All GB adults	2093	1053	1040	226	292	410	318	847
I've not attempted to repair one of these myself previously, and I would not feel comfortable doing so		52%	30%	74%	50%	53%	53%	52%	52%
I've not attempted to repair one of these myself previously, but I would feel comfortable doing so		10%	13%	7%	14%	20%	9%	9%	6%
I've attempted to repair one of these myself previously, and I would not feel comfortable trying to do so again		4%	5%	3%	2%	3%	5%	4%	5%
I've attempted to repair one of these myself previously, but I would feel comfortable trying to do so		27%	44%	10%	18%	18%	25%	29%	33%
Don't know		5%	6%	3%	12%	4%	6%	3%	3%
Not applicable – I would never own one of these items		2%	2%	2%	3%	3%	2%	2%	2%
Fridge/Freezer									
	Unweighted base	2078	943	1135	142	326	367	355	888
	Base: All GB adults	2101	1015	1086	269	325	357	345	804
I've not attempted to repair one of these myself previously, and I would not feel comfortable doing so		79%	72%	85%	69%	79%	80%	78%	82%
I've not attempted to repair one of these myself previously, but I would feel comfortable doing so		7%	9%	6%	8%	9%	8%	10%	5%
I've attempted to repair one of these myself previously, and I would not feel comfortable trying to do so again		2%	3%	1%	3%	1%	2%	2%	1%
I've attempted to repair one of these myself previously, but I would feel comfortable trying to do so		6%	10%	3%	8%	3%	6%	6%	7%
Don't know		5%	5%	4%	11%	6%	5%	3%	3%
Not applicable – I would never own one of these items		1%	1%	1%	2%	1%	-	1%	2%
Television									
	Unweighted base	2078	958	1120	114	322	401	357	884
	Base: All GB adults	2044	977	1068	190	319	390	346	801
I've not attempted to repair one of these myself previously, and I would not feel comfortable doing so		77%	69%	85%	58%	72%	74%	79%	84%
I've not attempted to repair one of these myself previously, but I would feel comfortable doing so		8%	10%	6%	17%	13%	11%	5%	4%
I've attempted to repair one of these myself previously, and I would not feel comfortable trying to do so again		2%	4%	1%	2%	2%	4%	2%	2%
I've attempted to repair one of these myself previously, but I would feel comfortable trying to do so		6%	10%	3%	10%	7%	6%	7%	4%
Don't know		5%	5%	4%	12%	5%	4%	4%	3%
Not applicable – I would never own one of these items		2%	2%	1%	-	1%	2%	2%	2%

Electric/power shower									
	Unweighted base	2079	940	1139	128	307	387	335	922
	Base: All GB adults	2086	1000	1086	240	309	381	321	834
I've not attempted to repair one of these myself previously, and I would not feel comfortable doing so		72%	62%	82%	58%	69%	74%	76%	75%
I've not attempted to repair one of these myself previously, but I would feel comfortable doing so		8%	11%	5%	11%	14%	10%	5%	5%
I've attempted to repair one of these myself previously, and I would not feel comfortable trying to do so again		2%	3%	1%	2%	2%	2%	1%	2%
I've attempted to repair one of these myself previously, but I would feel comfortable trying to do so		8%	14%	2%	4%	6%	8%	9%	9%
Don't know		5%	7%	5%	22%	5%	3%	4%	3%
Not applicable – I would never own one of these items		5%	4%	5%	3%	4%	4%	5%	6%
Toilet									
	Unweighted base	2075	978	1097	123	308	406	331	907
	Base: All GB adults	2075	1025	1050	230	303	405	317	820
I've not attempted to repair one of these myself previously, and I would not feel comfortable doing so		45%	32%	58%	54%	46%	40%	41%	47%
I've not attempted to repair one of these myself previously, but I would feel comfortable doing so		12%	13%	11%	17%	16%	14%	8%	10%
I've attempted to repair one of these myself previously, and I would not feel comfortable trying to do so again		7%	9%	5%	1%	8%	7%	8%	8%
I've attempted to repair one of these myself previously, but I would feel comfortable trying to do so		29%	39%	20%	8%	22%	32%	39%	32%
Don't know		5%	5%	5%	17%	7%	4%	3%	2%
Not applicable – I would never own one of these items		1%	1%	1%	3%	1%	2%	1%	1%
Kitchen/bathroom taps									
	Unweighted base	2081	967	1114	120	313	397	314	937
	Base: All GB adults	2094	1031	1064	228	318	398	307	843
I've not attempted to repair one of these myself previously, and I would not feel comfortable doing so		46%	33%	59%	55%	43%	45%	42%	47%
I've not attempted to repair one of these myself previously, but I would feel comfortable doing so		17%	17%	18%	20%	28%	20%	18%	11%
I've attempted to repair one of these myself previously, and I would not feel comfortable trying to do so again		5%	6%	4%	0%	4%	6%	7%	6%
I've attempted to repair one of these myself previously, but I would feel comfortable trying to do so		26%	38%	13%	5%	22%	25%	28%	32%
Don't know		4%	4%	4%	12%	3%	3%	4%	3%
Not applicable – I would never own one of these items		2%	2%	2%	8%	1%	1%	1%	1%

Wooden furniture

	Unweighted base	2080	950	1130	124	320	390	319	927
	Base: All GB adults	2071	988	1083	213	319	384	310	845
I've not attempted to repair one of these myself previously, and I would not feel comfortable doing so		27%	20%	33%	34%	24%	21%	25%	29%
I've not attempted to repair one of these myself previously, but I would feel comfortable doing so		24%	21%	27%	31%	35%	30%	22%	17%
I've attempted to repair one of these myself previously, and I would not feel comfortable trying to do so again		5%	5%	5%	2%	5%	5%	4%	6%
I've attempted to repair one of these myself previously, but I would feel comfortable trying to do so		36%	47%	25%	16%	27%	37%	39%	42%
Don't know		6%	5%	6%	11%	6%	5%	7%	4%
Not applicable – I would never own one of these items		2%	2%	2%	5%	3%	2%	2%	2%

Cell Contents (Column Percentages)

Social Grade		Region							
ABC1	C2DE	North	Midlands	East	London	South	England (NET)	Wales	Scotland

1268	811	535	322	185	246	518	1806	98	175
1165	900	509	330	180	273	503	1796	101	169
77%	70%	73%	74%	75%	74%	74%	74%	72%	76%
6%	9%	8%	8%	8%	5%	8%	7%	6%	7%
2%	2%	2%	2%	2%	6%	2%	2%	2%	1%
8%	8%	8%	6%	9%	5%	10%	8%	13%	8%
3%	6%	4%	7%	2%	4%	4%	4%	3%	4%
3%	5%	5%	4%	4%	6%	2%	4%	4%	3%

1288	793	514	345	189	261	504	1813	99	169
1194	894	498	346	192	285	495	1815	100	173
76%	75%	77%	72%	77%	79%	74%	76%	70%	78%
7%	5%	6%	6%	4%	4%	8%	6%	9%	9%
2%	2%	1%	2%	3%	1%	3%	2%	2%	0%
8%	7%	8%	8%	10%	4%	8%	8%	5%	7%
4%	7%	3%	8%	4%	5%	5%	5%	13%	4%
3%	4%	4%	4%	3%	6%	2%	4%	2%	2%

1277	805	500	351	179	253	493	1776	106	200
1181	925	487	355	185	282	494	1803	104	199
82%	80%	81%	81%	80%	83%	80%	81%	81%	85%
4%	3%	4%	3%	3%	3%	4%	4%	2%	2%
1%	1%	1%	1%	1%	0%	0%	1%	-	1%
2%	3%	2%	3%	2%	1%	4%	3%	2%	3%
4%	6%	4%	6%	6%	6%	4%	5%	4%	3%
7%	7%	8%	7%	8%	6%	7%	7%	10%	6%

1287	788	508	329	188	261	521	1807	96	172
1199	900	497	339	183	297	511	1826	96	176
82%	75%	77%	78%	82%	80%	81%	79%	80%	75%
5%	5%	4%	5%	6%	6%	6%	5%	5%	6%
2%	2%	3%	2%	1%	2%	1%	2%	2%	1%
4%	5%	6%	4%	4%	3%	5%	4%	4%	5%
4%	6%	5%	7%	3%	5%	3%	5%	1%	5%
4%	6%	4%	4%	4%	4%	4%	4%	8%	8%

1288	789	482	370	190	245	508	1795	91	191
1190	886	470	376	185	276	487	1794	88	195
60%	61%	62%	54%	63%	64%	62%	61%	56%	60%
11%	9%	9%	11%	7%	8%	12%	10%	14%	10%
5%	5%	4%	5%	5%	5%	4%	5%	1%	6%
18%	15%	16%	17%	19%	11%	17%	16%	25%	15%
5%	8%	6%	10%	4%	7%	5%	6%	3%	6%
2%	3%	2%	2%	1%	4%	2%	2%	1%	3%

1311	767	511	338	195	233	505	1782	93	203
1201	873	500	344	193	260	484	1781	94	199
84%	80%	81%	81%	86%	80%	84%	82%	83%	83%
3%	2%	2%	4%	1%	3%	3%	3%	3%	3%
2%	3%	4%	3%	2%	2%	2%	3%	3%	2%
6%	5%	7%	4%	5%	3%	5%	5%	7%	6%
4%	7%	4%	7%	4%	9%	3%	5%	4%	2%
2%	3%	2%	1%	1%	2%	2%	2%	-	5%

1286	795	501	341	184	254	512	1792	105	184
1175	898	488	334	185	289	490	1786	110	177
70%	66%	70%	68%	61%	68%	70%	68%	65%	65%
14%	12%	12%	13%	18%	11%	14%	13%	11%	17%
3%	3%	2%	3%	3%	3%	4%	3%	5%	3%
7%	7%	7%	8%	8%	6%	7%	7%	9%	6%
4%	7%	5%	6%	5%	8%	4%	5%	8%	4%
2%	4%	3%	2%	5%	4%	2%	3%	3%	6%

1293	786	500	349	192	253	501	1795	112	172
1186	870	481	352	185	281	478	1777	105	173
82%	80%	83%	80%	84%	80%	81%	81%	90%	76%
6%	5%	5%	5%	7%	5%	5%	5%	2%	9%
1%	1%	1%	1%	1%	3%	1%	1%	-	1%
3%	4%	3%	4%	3%	3%	4%	3%	2%	3%
4%	6%	4%	7%	3%	5%	5%	5%	5%	2%
4%	5%	5%	3%	2%	5%	4%	4%	1%	8%

1294	782	509	345	188	256	493	1791	100	185
1195	875	505	344	182	291	473	1795	100	175
70%	64%	67%	67%	71%	70%	66%	68%	75%	61%
8%	10%	11%	6%	9%	7%	9%	9%	6%	11%
4%	4%	3%	5%	2%	4%	3%	4%	4%	4%
11%	10%	9%	13%	10%	9%	12%	10%	4%	14%
4%	8%	6%	6%	5%	6%	7%	6%	7%	5%
3%	4%	4%	3%	3%	3%	3%	3%	4%	5%

1295	779	520	335	203	242	475	1775	108	191
1191	871	491	338	198	272	456	1755	111	196
57%	59%	57%	59%	54%	57%	59%	58%	64%	55%
9%	10%	8%	9%	12%	10%	7%	9%	8%	17%
6%	6%	7%	6%	5%	6%	7%	6%	5%	3%
23%	18%	23%	19%	25%	18%	23%	22%	17%	17%
4%	6%	5%	6%	3%	7%	4%	5%	4%	6%
1%	2%	1%	2%	1%	2%	1%	1%	1%	2%

1258	821	508	347	181	258	494	1788	103	188
1148	943	486	351	182	294	487	1799	106	185
59%	54%	60%	54%	57%	59%	55%	57%	52%	58%
15%	17%	14%	14%	14%	18%	18%	16%	18%	17%
3%	4%	4%	4%	4%	3%	3%	4%	3%	2%
14%	12%	12%	13%	12%	10%	14%	13%	14%	14%
5%	8%	5%	11%	8%	8%	4%	7%	6%	5%
4%	6%	5%	4%	6%	3%	5%	5%	7%	4%

1279	793	505	354	189	258	480	1786	108	178
1188	882	501	357	180	276	477	1791	104	175
70%	67%	68%	68%	70%	75%	65%	69%	73%	65%
9%	8%	6%	9%	8%	7%	11%	8%	2%	10%
5%	3%	3%	4%	3%	4%	5%	4%	6%	7%
13%	16%	16%	14%	16%	9%	15%	14%	18%	12%
3%	5%	5%	5%	3%	4%	3%	4%	1%	4%
1%	1%	2%	1%	0%	1%	0%	1%	-	2%

1301	783	486	342	213	252	478	1771	111	202
1192	894	473	337	212	284	470	1776	109	202
67%	54%	60%	60%	66%	60%	60%	61%	66%	62%
9%	9%	10%	8%	8%	7%	12%	9%	5%	10%
2%	3%	3%	2%	2%	2%	3%	3%	4%	1%
8%	5%	7%	8%	8%	5%	8%	7%	7%	4%
2%	6%	4%	4%	4%	6%	3%	4%	4%	3%
12%	23%	16%	19%	12%	19%	14%	16%	14%	21%

1284	795	530	345	172	242	500	1789	109	181
1180	877	521	344	167	267	481	1781	104	172
48%	47%	46%	46%	41%	59%	47%	48%	52%	39%
18%	17%	17%	14%	21%	14%	20%	17%	17%	25%
5%	5%	5%	5%	3%	4%	4%	4%	5%	8%
25%	24%	25%	27%	29%	16%	26%	25%	22%	24%
4%	6%	6%	7%	4%	6%	3%	5%	3%	4%
1%	1%	1%	1%	2%	2%	1%	1%	-	1%

1273	807	480	349	215	230	516	1790	110	180
1163	894	462	334	216	264	502	1777	108	172
64%	58%	65%	61%	59%	62%	58%	61%	63%	63%
13%	12%	10%	14%	12%	15%	15%	13%	13%	8%
2%	3%	2%	3%	2%	3%	2%	3%	2%	3%
11%	13%	11%	11%	15%	6%	14%	12%	15%	16%
5%	7%	6%	6%	6%	6%	6%	6%	3%	3%
4%	7%	5%	4%	7%	7%	5%	5%	4%	7%
1289	782	528	326	204	253	487	1798	81	192
1194	890	509	321	200	288	488	1807	79	197
66%	66%	66%	61%	72%	65%	66%	66%	79%	69%
15%	12%	13%	13%	11%	14%	15%	13%	8%	15%
3%	3%	4%	2%	3%	4%	3%	3%	1%	1%
10%	9%	10%	10%	8%	7%	11%	10%	12%	8%
5%	7%	6%	10%	4%	7%	4%	6%	-	4%
1%	3%	1%	3%	2%	3%	1%	2%	-	4%
1311	763	519	346	201	255	469	1790	109	175
1228	867	506	352	196	287	463	1806	110	179
36%	41%	36%	42%	43%	43%	31%	38%	39%	41%
18%	17%	20%	15%	17%	15%	19%	17%	19%	18%
5%	5%	4%	6%	4%	6%	5%	5%	5%	3%
36%	28%	33%	31%	29%	29%	39%	33%	33%	32%
4%	6%	5%	5%	5%	6%	5%	5%	2%	3%
1%	2%	2%	1%	2%	2%	1%	1%	1%	3%

1277	803	529	328	204	265	477	1803	98	179
1183	910	512	324	203	307	462	1807	102	183
50%	55%	55%	51%	52%	50%	52%	52%	55%	48%
11%	10%	8%	11%	8%	11%	10%	10%	4%	16%
5%	4%	4%	3%	6%	5%	5%	4%	3%	3%
30%	23%	27%	26%	27%	25%	28%	27%	35%	26%
4%	5%	3%	6%	6%	6%	4%	5%	2%	6%
1%	4%	3%	3%	0%	3%	1%	2%	1%	2%

1280	798	517	355	190	227	496	1785	103	190
1195	906	505	366	200	264	484	1819	101	180
81%	77%	79%	76%	78%	80%	79%	79%	81%	82%
7%	7%	7%	8%	8%	4%	8%	7%	8%	8%
2%	2%	2%	2%	0%	2%	2%	2%	4%	2%
6%	6%	7%	7%	6%	4%	6%	6%	4%	4%
4%	6%	3%	7%	7%	7%	3%	5%	2%	3%
1%	1%	1%	0%	1%	2%	1%	1%	1%	1%

1296	782	524	350	185	238	501	1798	106	174
1186	858	500	343	182	266	479	1770	109	166
79%	74%	76%	72%	81%	80%	78%	77%	84%	72%
8%	9%	8%	13%	7%	6%	7%	8%	2%	13%
2%	3%	3%	2%	2%	1%	2%	2%	2%	4%
6%	7%	8%	6%	5%	3%	8%	6%	4%	5%
4%	6%	4%	5%	5%	8%	3%	5%	8%	4%
2%	2%	1%	1%	1%	3%	2%	2%	1%	2%

1266	813	529	345	197	243	478	1792	102	185
1173	913	514	344	197	282	467	1803	102	181
73%	70%	75%	68%	73%	69%	73%	72%	69%	73%
8%	8%	5%	9%	8%	11%	9%	8%	5%	7%
2%	2%	2%	3%	1%	1%	2%	2%	-	1%
8%	8%	7%	10%	7%	6%	8%	8%	10%	9%
4%	7%	4%	6%	6%	9%	3%	5%	12%	6%
5%	5%	6%	4%	4%	5%	4%	5%	4%	4%

1266	809	516	318	191	252	522	1799	98	178
1173	902	499	316	187	281	515	1800	96	179
45%	46%	47%	41%	42%	52%	43%	45%	46%	45%
11%	14%	11%	13%	10%	11%	13%	12%	8%	17%
8%	6%	8%	7%	8%	7%	6%	7%	10%	4%
32%	26%	28%	31%	33%	21%	33%	30%	29%	26%
4%	7%	4%	6%	7%	7%	4%	5%	7%	4%
1%	2%	2%	1%	0%	2%	1%	1%	-	3%

1263	818	513	336	197	258	500	1804	102	175
1191	904	502	339	194	297	481	1813	106	175
46%	46%	42%	45%	41%	52%	48%	46%	54%	45%
17%	18%	20%	17%	17%	15%	15%	17%	12%	21%
6%	4%	5%	7%	5%	7%	4%	5%	3%	5%
26%	25%	26%	26%	32%	16%	29%	26%	28%	22%
3%	6%	4%	5%	5%	6%	3%	4%	2%	5%
1%	2%	3%	1%	-	4%	1%	2%	1%	1%

1254	826	516	342	184	241	540	1823	100	157
1156	915	506	342	175	268	521	1813	99	160
24%	30%	27%	26%	24%	30%	27%	27%	31%	24%
27%	21%	25%	25%	26%	21%	23%	24%	30%	28%
5%	5%	4%	4%	6%	6%	6%	5%	3%	8%
38%	33%	37%	35%	36%	35%	38%	36%	26%	34%
5%	7%	5%	6%	6%	6%	5%	6%	7%	5%
1%	3%	3%	3%	2%	3%	1%	2%	3%	1%