### **Privacy Notice**

Your trust is very important to us. This means the BBC is committed to protecting the privacy and security of your personal data. It is important that you read this notice so that you are aware of how and why we are using such personal data. This privacy notice describes how we collect and use personal data about you during and after your relationship with us, in accordance with data protection law.

#### Why are we doing this and how can you participate?

Audiences are at the heart of everything we do at the BBC. We actively engage and ask our audience to take part and contribute in a variety of ways, including via telephony competitions.

Information on how to take part will be explained on-air or online including the specific competition rules that apply.

If you appear on-air, this may include the programme being available online and/or on demand, and your contribution may be used again in a future broadcast.

We may use your on-air appearance (if applicable) for promotional purposes on the BBC's social media sites.

#### What personal data will the BBC collect and how will we use it?

The BBC will collect and process your personal data for the purposes of administering the telephony competition; keeping a record of winners for compliance and auditing purposes; to create broadcast content; and to provide the winner with their prize.

#### Personal data

Depending on the nature of the competition, the BBC may collect and process the following **personal data** about you:

- Full name
- Phone number
- Your age, or confirmation you are old enough to take part
- A broadcast recording of your voice
- Your opinions, answers to our questions and biographical information you may wish to share

We may also collect your email address or postal address if you are a winner so that we can send you your prize.

#### Who is the Data Controller?

The BBC is the "data controller" of your personal data. This means that the BBC decides what your personal data is used for, and the ways in which it is processed. For the avoidance of doubt, your personal data will be collected and processed solely for the

purposes set out in this privacy notice. As the data controller, the BBC has the responsibility to comply, and to demonstrate compliance with, data protection law.

#### Lawful basis for processing your personal data

The lawful basis on which the BBC processes the personal data is **the performance of its public task**. The BBC's role is to act in the public interest and to serve all audiences with content which informs, educates and entertains.

We also have **a legal obligation** to process the personal data of the winners to comply with relevant competition regulations.

#### Sharing your personal data

The BBC works with our approved third-party providers who help us to provide some of our services. These partners only use your personal data on behalf of the BBC and not independently of the BBC. For telephony competitions we use a third-party telephony platform.

We may share personal data with a third party where required or permitted by law.

#### Retaining your personal data

Personal data stored on the telephone platform, such as contact telephone number and any call recordings will be kept for six (6) months, then deleted.

Other personal data from unsuccessful entrants will be retained until the end of that days competition.

We keep records of winners and runners-up for two (2) years for auditing and compliance purposes.

If you appear on a broadcast, the programme will be retained and archived in perpetuity by the BBC.

Your personal data will be stored in the UK and the European Economic Area (EEA).

#### Your rights and more information

You have **rights** under data protection law:

- You can **request a copy** of the personal data the BBC stores about you.
- You have the right to request that we **rectify** any inaccurate or incomplete personal data that we hold about you.
- You have the right to ask for the personal data we collect about you to be **deleted**, however there are limitations and exceptions to this right which may entitle the BBC to refuse your request.
- In certain circumstances you have the right to **restrict** the processing of your personal data, or to **object** to the processing of your personal data.

• You have the right to ask that we **transfer** the personal data to you or to another organisation, in certain circumstances.

You can contact our, <u>Data Protection Officer</u> if you have questions or you wish to find out more details about your rights, please visit the BBC's Privacy and Cookies Policy at <a href="http://www.bbc.co.uk/privacy">http://www.bbc.co.uk/privacy</a>.

If you have a concern about the way the BBC has handled your personal data, you can raise your concern with the supervisory authority in the UK, the Information Commissioner's Office (ICO) <a href="https://ico.org.uk/">https://ico.org.uk/</a>.

#### Updating this privacy notice

We will revise the privacy notice if there are significant changes to how we use your personal data.

### Terms and Conditions (see below for full Prize Descriptions)

- The competition is open to all residents of the UK, the Channel Islands and the Isle of Man aged 18 or over, except BBC or BBC Group employees, their close relatives or anyone connected with the competition or the particular prize being offered. Proof of age, identity and eligibility may be required. The BBC reserves the right to disqualify any entrant or winner who breaches these rules.
- 2. The competition will run between the 21<sup>st</sup> July and 25<sup>th</sup> August 2023 and be promoted across BBC Radio Tees between these dates. Entry is via the station number 08000 85 95 95 (calls from landlines and mobiles are free). During the breakfast show, the presenter will announce that in approx. 10 minutes time the phone lines will be open for entry. At the point the lines open, the presenter will ask a trivia question. Listeners will have 15 minutes to call in and give their answer. Every caller who gets through with the correct answer to the question during the entry period will have their name, location and contact number taken. Each winner will be selected using an independent randomised draw system and contacted by telephone live on air. If the winner does not pick up the phone after 5 rings or the call goes to voicemail, the BBC will contact the next eligible randomly selected entrant from those who got the entry question correct.
- 3. The Prizes consist of a range of tickets with their own Terms and Conditions to facilitate fulfilment of the prize. See a separate table of individual T&C's for each prize.
- 4. For the avoidance of doubt, the BBC shall not be responsible for any other fee, expense or cost. There is no cash alternative and the prize cannot be sold or transferred in any circumstances.

- 5. You may only enter once per competition and winners are not permitted to re-enter further rounds. The BBC's decision as to entrants taking part and winners is final. No correspondence relating to the competition will be entered.
- 6. If the prize includes tickets, the BBC will not be responsible for any failure by the ticket holders to gain entry or re-entry to the event due to the behaviour of the ticket holder or their failure to meet the admission requirements of the venue. The BBC will not be responsible for the winners not following instructions.
- 7. Entrants agree to take part in any post-competition publicity, if required. The names of winners will be made public.
- 8. The BBC reserves the right to: (i) amend these terms and conditions; (ii) disqualify any entrant who breaches the rules, has acted fraudulently in any way or who has brought the BBC into disrepute (in its sole discretion) and; (iii) cancel the competition, at any stage, if in its opinion it is deemed necessary or if circumstances arise outside its control.
- 9. The BBC, their sub-contractors, subsidiaries and/or agencies cannot accept any responsibility whatsoever for any technical failure or malfunction or any other problem with any server, system, network or service provider or otherwise which may result in any entry not being properly logged or not recorded.
- 10. Entrants will be deemed to have accepted these rules and to agree to be bound by them when registering.
- 11. To the extent permitted by law, the BBC will not be liable for any loss or damage (whether such damage or losses were foreseen, foreseeable, known or otherwise) including financial, reputational loss or disappointment.
- 12. The competition is run by the BBC and in accordance with the <u>BBC's Code of Conduct</u> <u>for Competitions and Voting</u>. The applicable law is that of England and Wales.

#### **Prize Descriptions**

Date on air	Prize	T&C's
	tickets) Tees Barrage	The biggest high ropes course of its kind in the UK, Air Trail towers high above the River Tees at the Tees Barrage and offers an exciting assortment of wobbly rope bridges, troublesome tightropes, crazy cargo nets and swinging stepping stones.
		Suitable for children over 1.2 metres or kids between 1m and 1.2m can go on with a parent. There is also Air Tykes, a mini ropes course for explorers aged 2+ so the whole family can enjoy an action packed day out.

		Prize fulfilled by www.teesactive.co.uk - valid until September 30th 2023
Friday 28 <sup>th</sup> July	Family Pass (4 tickets) for the Billingham Forum Ice Arena	Ice skating is a favourite activity for all the family to enjoy. From seasoned pros to Bambi on Ice - create your own frozen adventure and enjoy sessions for all age and abilities.
		Children under the age of 5 years of age must be accompanied on the ice rink at all times by an adult (aged over 16 years of age).
		Children under 10 years of age should be accompanied in the arena by an adult (aged over 16 years of age) at all times.
		After 8.00pm, children under the age of 12 will not be allowed entry into the facility unless accompanied by an adult (aged over 16 years of age).
		Prize fulfilled by www.teesactive.co.uk - valid until September 30th 2023
Friday 4 <sup>th</sup> August	A pair of tickets for Calling Planet Earth at Billingham Forum on September 14th at 7.30pm	A pair of tickets for Calling Planet Earth on September 14th at 7.30pm A New Romantic Journey that makes its way through one of the greatest musical eras of all time - the electrifying 80s
		Featuring songs from now legendary artists such as Duran Duran, Spandau Ballet, The Human League, Ultravox, Tears for Fears, OMD and many more
		Performed by an incredible live band with awesome arrangements combined with stunning vocals and cast this is the must see show that defines a decade
		Prize fulfilled by https://forumtheatrebillingham.co.uk/
Friday 11 <sup>th</sup> August	Family Pass (4 tickets) for Swimming at Stockton Splash	A timeless activity for the whole family to enjoy. Splash is home to two flumes and a wave machine.

		No pushchairs or wheelchairs allowed on the poolside without prior permission from the venue management team.
		Any child under the age of 8 years old regardless of their swimming ability MUST be supervised in the water at all times by a responsible person (aged 16 years +).
		Supervision is on the ratio of ONE adult for every TWO children (excluding lessons).
		Children aged 8 – 10 must be accompanied by a responsible adult, who must remain in the venue at all times.
		Prize fulfilled by <u>www.teesactive.co.uk</u> - valid until September 30th 2023
Fri 18 <sup>th</sup> August	Family Pass (4 tickets) for Go Climb at Billingham Forum	Located in Billingham Forum Go Climb is a colourful jungle of over 20 exciting climbing walls and also includes a daring "leap of faith" challenge and the region's only 22ft drop slide.
		Climbers need to be a minimum of 4 years of age.
		Children under 16 must be supervised by a responsible adult at all times
		The minimum weight is 22lbs (10kg) and the maximum weight is 23 stone (150kg).
		Prize fulfilled by www.teesactive.co.uk - valid until September 30th 2023
Fri 25 <sup>th</sup> August	A pair of tickets for History of Rock, Billingham Forum at 7.30pm on September 10th	A pair of tickets for History of Rock at 7.30pm on September 10th
	7. ISSPIN ON SEPTEMBER 10th	The History of Rock is a celebration of rock music through the decades featuring the music of artists such as Led Zeppelin, Cream, ACDC, Queen and many more
		Prize fulfilled by https://forumtheatrebillingham.co.uk/