

BBC Radio Tees Football Ticket Competition Terms

1. Subject to 10. below, all residents of the UK, the Channel Islands and the Isle of Man aged 18 or over, except BBC or BBC Group employees, their close relatives or anyone connected to the competition. Proof of age, identity and eligibility may be required. The BBC reserves the right to disqualify any entrant or winner who breaches these rules
2. The exact open and close times will be clearly announced on-air and possibly online if appropriate. Please listen carefully to announcements.
3. Entry to the competition is by calling **08000 85 95 95**. Calls are free from landlines and mobiles. No other method of entry will be accepted. Only one entry is allowed per eligible listener per round of the competition.
4. The BBC may need to call the entrants back. If the entrant is unable to be contacted on the number given after reasonable attempts have been made, the BBC reserves the right to disqualify that entrant.
5. The competition is only open during the times announced on air. Entries received outside these times will not be registered. Any entries outside of the entry window will not be counted.
6. The first listener through will be put to air and offered the chance to successfully answer the question posed on air. If the listener is correct, they win the prize. If not correct, the next listener through will be offered the opportunity, this will continue until the prize is won or no further airtime allows. If the prize is not won, the test of skill and prize does not roll over. However, any prizes remaining to be won may be offered in new competitions in the future.
7. The prize is tickets to a Middleborough home game as described on air . There will be no additional element, fees or expenses offered unless expressed described as part of the prize.
8. There is no cash alternative, and the prize cannot be sold or transferred in any circumstances.
9. If the prize requires additional action (such as collection of tickets) the winner must follow instructions given (which may include proof of identity). The BBC is not responsible for any failure to properly follow such instructions.
10. The prize may have additional requirements which alter the eligibility for entrants to the competition (such as, but not limited to, an age limit for entry to an event for which tickets are offered). In these instances, the changes to the eligibility requirements will be announced clearly on air and online as appropriate before the competition opens. Anyone subject to a football banning order or equivalent which means they cannot use the prize as offered will not be eligible to enter. Winners cannot re-enter the competition for a period of thirty (30) days.
11. The BBC will not be responsible for any failure by the winner and guests (if applicable) to gain entry or re-entry to the event due to their behaviour or their failure

to meet the admission requirements of the event, including, but not limited to, minimum age. Winners are responsible for checking admission requirements to the venue. The BBC will not be responsible for the suspension or cancellation of the prize event. The BBC will not provide an alternative or replacement prize.

12. Entrants may be invited to participate in post-competition publicity. The names of the winners will be made public.
13. You may only enter once per round of the competition. Winners are only eligible to win twice within the same football season. The BBC's decision as to entrants taking part and winner plus prizes awarded is final. No correspondence relating to the competition will be entered into.
14. The BBC reserves the right to: (i) amend these terms and conditions including, but not limited to, the competition opening and closing times; (ii) disqualify any entrant who breaches the rules, has acted fraudulently in any way or has brought the BBC into disrepute; (iii) where applicable, disqualify an entrant or winner, withdraw or substitute any prize, should any entrant, winner or their guest at any stage exhibit inappropriate or dangerous behaviour (including, but not limited to being under the influence of alcohol, illegal drugs or chemical substances or causing a nuisance) before or whilst on air, attending BBC premises or where the prize includes attendance to an event, exclusion from that event; and (iv) impose any additional entry restrictions or requirements should the prize being offered require such restrictions or requirements (including but not limited to tickets for events with an age minimum or other entry requirements).
15. The BBC, its sub-contractors, subsidiaries and/or agencies cannot accept any responsibility whatsoever for any technical failure or malfunction or any other problem which may result in any entry not being properly registered.
16. This competition accords with the BBC's Code of Conduct for Competitions and Voting, <https://www.bbc.com/editorialguidelines/guidance/code-of-conduct>
17. To the extent permitted by law, the BBC will not be liable for any loss or damage (whether such damage or losses were foreseen, foreseeable, known or otherwise) including financial, reputational loss or disappointment.
18. The promoter of the competition is the British Broadcasting Corporation and the applicable law is the laws of England and Wales
19. Entrants will be deemed to have accepted these rules and to agree to be bound by them when registering.

BBC Radio Tees Football Ticket Competition Privacy Notice

Your trust is very important to us. This means the BBC is committed to protecting the privacy and security of your personal data. It is important that you read this notice so that you are aware of how and why we are using such personal data. This privacy notice describes how we collect and use personal data about you during and after your relationship with us, in accordance with data protection law.

Why are we doing this and how can you participate?

Audiences are at the heart of everything we do at the BBC. We actively engage and ask our audience to take part and contribute in a variety of ways, including via telephony competitions.

Information on how to take part will be explained on-air or online including the specific competition rules that apply.

If you appear on-air, this may include the programme being available online and/or on demand, and your contribution may be used again in a future broadcast.

We may use your on-air appearance (if applicable) for promotional purposes on the BBC's social media sites.

What personal data will the BBC collect and how will we use it?

The BBC will collect and process your personal data for the purposes of administering the telephony competition; keeping a record of winners for compliance and auditing purposes; to create broadcast content; and to provide the winner with their prize.

Personal data

Depending on the nature of the competition, the BBC may collect and process the following **personal data** about you:

- Full name
- Phone number
- Your age, or confirmation you are old enough to take part
- A broadcast recording of your voice
- Your opinions, answers to our questions and biographical information you may wish to share

We may also collect your email address or postal address if you are a winner so that we can send you your prize.

Who is the Data Controller?

The BBC is the "data controller" of your personal data. This means that the BBC decides what your personal data is used for, and the ways in which it is processed. For the avoidance of doubt, your personal data will be collected and processed solely for the purposes set out in this privacy notice. As the data controller, the BBC has the responsibility to comply, and to demonstrate compliance with, data protection law.

Lawful basis for processing your personal data

The lawful basis on which the BBC processes the personal data is **the performance of its public task**. The BBC's role is to act in the public interest and to serve all audiences with content which informs, educates and entertains.

We also have a **legal obligation** to process the personal data of the winners to comply with relevant competition regulations.

Sharing your personal data

The BBC works with our approved third-party providers who help us to provide some of our services. These partners only use your personal data on behalf of the BBC and not independently of the BBC. For telephony competitions we use a third-party telephony platform.

We may share personal data with a third party where required or permitted by law.

Retaining your personal data

Personal data stored on the telephone platform, such as contact telephone number and any call recordings will be kept for six (6) months, then deleted.

Other personal data from unsuccessful entrants will be retained until the end of that days competition.

We keep records of winners and runners-up for two (2) years for auditing and compliance purposes.

If you appear on a broadcast, the programme will be retained and archived in perpetuity by the BBC.

Your personal data will be stored in the UK and the European Economic Area (EEA).

Your rights and more information

You have **rights** under data protection law:

- You can **request a copy** of the personal data the BBC stores about you.
- You have the right to request that we **rectify** any inaccurate or incomplete personal data that we hold about you.
- You have the right to ask for the personal data we collect about you to be **deleted**, however there are limitations and exceptions to this right which may entitle the BBC to refuse your request.
- In certain circumstances you have the right to **restrict** the processing of your personal data, or to **object** to the processing of your personal data.
- You have the right to ask that we **transfer** the personal data to you or to another organisation, in certain circumstances.

You can contact our, [Data Protection Officer](#) if you have questions or you wish to find out more details about your rights, please visit the BBC's Privacy and Cookies Policy at <http://www.bbc.co.uk/privacy>.

If you have a concern about the way the BBC has handled your personal data, you can raise your concern with the supervisory authority in the UK, the Information Commissioner's Office (ICO) <https://ico.org.uk/>.

Updating this privacy notice

We will revise the privacy notice if there are significant changes to how we use your personal data.