



# U.S. DEPARTMENT OF HEALTH & HUMAN SERVICES OFFICE OF INSPECTOR GENERAL

## Who We Are

- HHS-OIG is responsible for oversight of the Department of Health and Human Services' (HHS's) over \$2 trillion portfolio of programs.
- Approximately 1,570 auditors, investigators, and evaluators, supplemented by staff with expertise in law, technology, cybersecurity, data analytics, statistics, medicine, economics, health policy, and management and administration.
- Based on Federal Employee Viewpoint Survey scores, OIG has been ranked the best place to work (number 1) in HHS for 7 consecutive years by the Partnership for Public Service.
- An independent, objective, oversight agency with dual reporting responsibility to the Secretary of Health and Human Services and to Congress.

## What We Do

As appropriate, OIG works with HHS staff and operating divisions, the Department of Justice (DOJ), other executive branch agencies, Congress, States, and private sector representatives to achieve systemic improvements, improved compliance, successful enforcement actions, and recovery of misspent funds. OIG work is conducted in accordance with the Council of the Inspectors General on Integrity and Efficiency (CIGIE) Quality Standards for Inspection and Evaluation, the U.S. Government Accountability Office (GAO) Government Auditing Standards, and the CIGIE Quality Standards for Investigations.

**Our work includes:** advanced data analytics and modeling; criminal, civil, and administrative investigations; compliance guidance and education; technical expertise on program integrity issues; cyber security oversight.

## Pillars of Program Integrity

### Prevention

Know who you are doing business with and avoid doing business with bad actors.

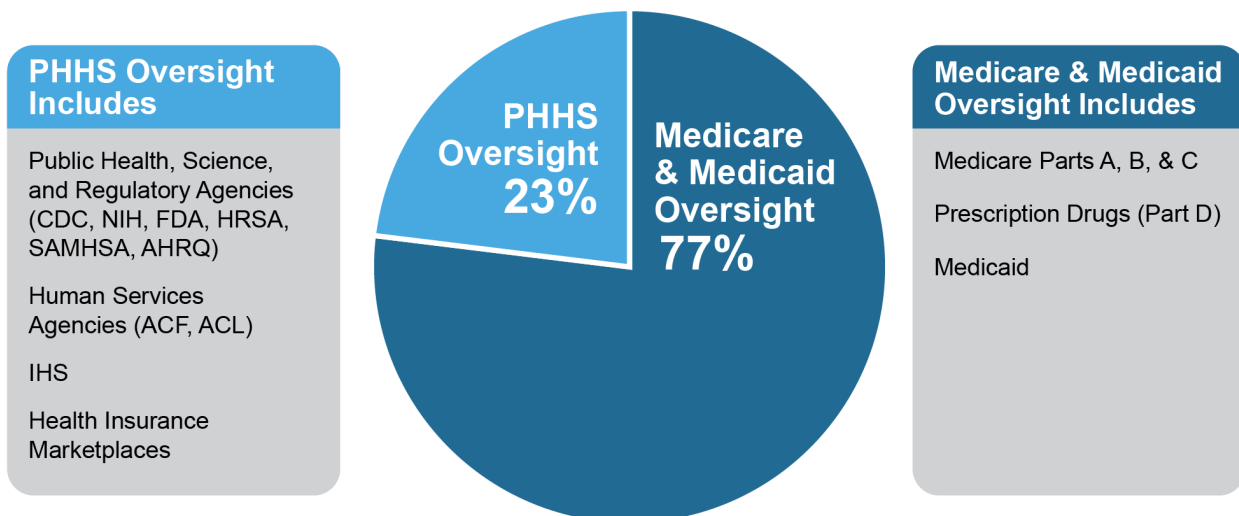
### Detection

Identify problems and implement effective safeguards and sound management principles.

### Enforcement

Take appropriate action to correct program vulnerabilities and hold bad actors accountable.

## Areas of Oversight – Fiscal Year 2023



## How We Plan Our Work

In evaluating potential projects to undertake, we consider several factors, including:

- mandatory requirements set forth in laws, regulations, or other directives;
- requests made or concerns raised by Congress, HHS, or the Office of Management and Budget;
- top management challenges facing HHS;
- work performed by other oversight organizations (e.g., GAO);
- management's actions to implement OIG recommendations from previous reviews
- potential for positive impact.

## Our Organization

### Office of Audit Services (OAS)

OAS conducts audits that assess HHS programs and operations and examine the performance of HHS programs and grantees. **In FY 2023, OIG produced 127 audits.** OIG uses data analytics and risk assessments to identify emerging issues and target high-risk areas to ensure the best use of audit resources.

### Office of Evaluation and Inspections (OEI)

OEI conducts national evaluations to provide HHS, Congress, and the public with timely and reliable information on significant issues. **In FY 2023, OIG produced 42 evaluations.**

### Office of Investigations (OI)

OI conducts criminal, civil, and administrative investigations of fraud and misconduct related to HHS programs, operations, and beneficiaries. With investigators working in almost every State, OI coordinates with DOJ and other Federal, State, and local law enforcement authorities. OI also coordinates with OAS and OEI when audits and evaluations uncover potential fraud.

### Office of Counsel to the Inspector General (OCIG)

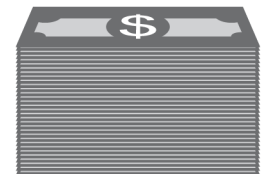
OCIG is an in-house, full-service law office, providing legal advice to OIG and compliance guidance to the healthcare industry. OCIG also provides enforcement and compliance measures, working with DOJ on False Claims Act cases and independently on OIG administrative civil monetary penalty and exclusion actions.

### Mission Support and Infrastructure (MSI)

MSI is composed of the Immediate Office of the Inspector General and the Office of Management and Policy. MSI is responsible for coordinating OIG activities and providing mission support, including setting vision and direction for OIG's priorities and strategic planning; ensuring effective management of budget, finance, human resource management, and other operations; and serving as a liaison with HHS, Congress, and other stakeholders.

### Fiscal Year 2023

Expected Recoveries of  
**\$3.44 BILLION**



Criminal Actions Against  
**707** Individuals or  
Entities that Engaged in  
Crimes Against HHS  
Programs



Exclusions of  
**2,112** Individuals &  
Entities from Federal  
Health Care Programs



Civil Actions Against  
**746** Individuals or  
Entities



## Key OIG Resources

Resource	Publication Schedule
<a href="#">Official Website</a> Includes the latest OIG reports, enforcement actions, and compliance resources.	Daily
<a href="#">Work Plan</a> Details audits and evaluations planned or underway.	Monthly
<a href="#">Top Unimplemented Recommendations</a> Lists recommendations most likely to positively affect cost savings, program effectiveness, and public health and safety.	Fall
<a href="#">Semiannual Report to Congress</a> Covers most significant findings, recommendations, and cases.	Fall & Spring
<a href="#">Top Management and Performance Challenges Facing HHS</a>	November
<a href="#">Strategic Plan</a>	Every 5 years

## Location and Additional Contact Information

Headquarters Location                      Main Public Number  
Cohen Building, Suite 5250                      (202) 619–3148  
330 Independence Avenue, SW                      Fax: (202) 260–8512  
Washington, D.C. 20201

HHS-OIG Public Hotline (for reporting fraud)

Website: <https://oig.hhs.gov/fraud/report-fraud/>

Phone: 1–800–HHS–TIPS (1–800–447–8477)

TTY (for hearing impaired): 1–800–377–4950