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NEJM.org: A Guide for Institutional Administrators

To review your IPs, access your COUNTER reports, and manage branding and link resolvers, please follow these steps.

Step 1: Signing In

Go to www.nejm.org and sign in. If you haven't already confirmed your account, you will be required to do so. Your email address will become your username.

After you've signed in, you can navigate to the Institution Administration Center using the My NEJM drop-down at the top of the page.

As an administrator, you also have your own individual My NEJM account, where you can manage your personal information, alert preferences, and saved items.



Step 2: The Institution Administration Center — Manage Account Tab

The Institutional Administration Center is organized in a series of three tabs. This is the first tab.

The Admin Center is organized in tabs. This is the first tab. Click on the tabbed links to access the other tabs.	If you manage multiple institutions with the same administrator account, you would see each listed in this drop-down.
Institution Administr	ration Center
Manage Accounts Usage Reports Branding & Link R	esolvers MMS University -
In order to safeguard access to your institution's accou You can update your phone number on file by going t	unt, you may be asked to confirm a PIN number via a text message. To your account.
Institution Products	
Licensed Products	Site License - ONA
View IP Addresses	
Description	Active IP Address(es)
045.025.056.005/045.025.056.005	45.25.56.5
198.115.092.000/198.115.092.000	198.115.092.000
221.225.012.023/221.225.012.023	221.225.12.23
If you need to review or update IPs, please cor be notified of any changes.	ntact support@ovid.com. NEJM Group will then

Step 3: The Institution Administration Center — Usage Report

COUNTER REPORTS

Usage reports are available for download. In the administration center, simply click on the "COUNTER 5 REPORTS" box to be directed to the area (shown below) for running reports.

COUNTER5 Reports	
Identity	
Format	
TSV	•
Last Available Month (August 2020)	•
Journal Access Denied (TR_12)	
Journal Usage by Access Type (TR_J3)	1

COUNTER 5 Report Retrieval via SUSHI

Report Retrieval via SUSHI

If your organization operates a SUSHI client, you may use it to retrieve COUNTER reports from this platform.

Host SUSHI request URL



Contact support@ovid.com with any questions about configuring your SUSHI server.

Step 4: The Institution Administration Center — Branding and Link Resolvers Tab

Manage Accounts Usage Reports Branding & Link Resolvers	MMS University –
Institution Branding	
Institution Text Your Institution Name H	Here
<i>Customize the institution name displayed to your users when they access</i> NEJM.org.	Max 60 character
Institution Logo	BROWSE
ormats. If you upload a logo, it will override and display in lieu of any	Max 200 x 28 pixe
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