

THE FACTS



New Bus Network

METRO leaders had the vision to see bus routes weren't working for a lot of you, and the courage to redo nearly all of them in 2015.

What We Did

- Designed and implemented the biggest overhaul of the Houston region's bus system since the 1970s, and one of the largest transit redesigns in United States history
- Added more frequent service routes
- Expanded weekend service to most routes
- Improved connections to rail

How We Did It

- Changed our "hub and spoke" layout that largely ran in and out of the city's center, to a "grid pattern" allowing many routes to bypass downtown and get across the city faster
- Adapted to shifting population and employment trends
- Customer engagement was critical to creating the plan

The Impact

- Quicker, more efficient bus service to jobs, schools, shopping and leisure activities
- About 95% of the city's population now lives within 1/4 mile of frequent service (bus arriving every 15 minutes or less)
- METRO became the only major transit agency in Texas not experiencing significant decreases in average weekday ridership
- At least 35 cities around the globe are using our bus system as a model for their own makeovers



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