



Isle of Man
Government

Reilrys Ellan Vannin

Department of Health and Social Care

Department Plan 2023-24

Our Island Plan
An Island of Health & Wellbeing
GD No. 2023/0112

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1. Minister's foreword

The Department of Health and Social Care continues to address the critical issues in Health and Social Care to enable greater access to a comprehensive, high quality and fully integrated health and social care system. The Department is now in its third year of its new role, following the launch of Manx Care to separate out the delivery of health and care services in 2021.

Our last plan set out our ambitions for the next five years, aligned with the Government's objectives set out in the Island Plan. During the past year, key achievements include gaining Royal Assent for the Capacity Bill 2023, and working with Manx Care to launch the Long Covid, Myalgic Encephalomyelitis (ME) and Chronic Fatigue Syndrome (CFS) service. We have also focused on continuing to implement change following the creation of Manx Care, and we remain committed to embedding that change and ensuring continuous improvement.

This plan outlines the work and responsibilities of the Department of Health and Social Care, summarises our achievements from the 2022-23 Department Plan and highlights key actions for the next 12 months and beyond. As a living document, it sets out our goals for working with key partners in Manx Care, Public Health, the Health and Care Transformation Team, and other partners across Government and the Third Sector. This partnership working is, and will continue to be, critical in ensuring we deliver our vision of a fully integrated health and care system for the Island.

I want to place on record the Department's thanks for the work of our statutory bodies which support the Department and play crucial roles in supporting the Island's health and social care system – the Mental Health Commission, the Health Services Consultative Committee (HSCC), and the newly appointed Health and Social Care Ombudsman Body (HSCOB). Our patient representatives have also provided valuable input and I thank them for the time they give us to support the development of policies and services.

We recruited professional advisors with expertise and experience in pharmacy and clinical work, to act on a bank or part-time basis to give us additional capacity for policy development and delivery where we need it. Access to their advice has helped us to be more proactive in a wider range of topics and gives us additional capacity to attend forums and represent DHSC in policy development across Government.

Our strategic programmes, and other work, are directly contributing to the delivery of the Island Plan under the themes of 'Building Great Communities' and 'Island of Health and Wellbeing'. Our plan for 2023-24 commits us to continuing Island Plan work that's already started and moving to the next phase on critical pieces of work such as the Mental Health Strategy and Carers Strategy and continuing to work towards the implementation of the new Health and Social Care Regulation Bill.

There are some challenges, including significant financial constraints, but we remain clear in our goals to improve safety, quality and access to services and continue transformational change. I want to thank all the Department's staff who have continued to collaborate across Government on key Island Plan work streams, and deliver our essential core services. As health and social care services continue to face pressure we remain committed to strengthening relationships and aim to support Manx Care's aim to become the best small island integrated health and social care system.

Hon. Lawrie Hooper MHK

Minister, Department of Health and Social Care



2. About us

Our Purpose

We are the Government Department responsible for health and social care in the Isle of Man. We are a small team of regulators, policy makers, professional advisors, researchers and administrators. We do not directly provide health and social care services, but we are responsible for making sure people have access to safe, effective and high-quality care.

With 43 employees, plus over 20 committee members and patient representative volunteers, the DHSC is responsible for:

- Setting the long term vision and strategy for health and care services;
- Undertaking health and social care policy development;
- Delivering a legislative programme;
- Commissions the health and care services to be delivered and the standards they are expected to meet through the mandate to Manx Care.
- Registering and regulating health and social care service providers;
- Developing and delivering the inspection programme for care service providers;
- Engaging with patients and service users to inform future service delivery and policy development; and
- Working with Public Health and Health and Care Transformation teams in the Cabinet Office to deliver the recommendations approved by Tynwald following the independent review of Health and Care Services by Sir Jonathan Michael.



Our Responsibilities

Registration and Inspection – register, regulate and inspect all services which are captured within the service types of the Regulation of Care Act 2013 to; protect people, regulate how services are provided, standardise how services are regulated and promote transparency. We ensure that registered services adhere to the Registration Regulations and Care Services Regulations, regulating many different categories of services from child day care to adult care homes and monitor their adherence to specified minimum standards.

External Quality Regulation – identify and commission independent external regulators for services to be inspected regularly to monitor and improve the quality, safety and increase transparency of the health and social care services delivered on the Island. We connect with external regulators and health organisations to establish networks of knowledge sharing, expertise, best practice guidance and to carry out reciprocal peer reviews of services. The overarching strategy being to build additional capacity to embed regulatory reform and incorporate all health and social care services for continuous improvement and quality assurance.

Engagement - ensure public, patient and service user involvement in the development of department-led strategies, policy and legislation, and planning for service provision. This can be in the form of consultations, drop-in sessions or community representation in meetings, as well as maintaining contact with communities who have already been involved with department activities.

Quality and Safety - oversee quality and safety standards, monitor quality and safety performance of services and assure Manx Care’s safeguarding responsibilities are followed in line with legislation, policies, procedures and regulatory compliance.

Policy and Legislation - lead on the development of policy, planning consultations and engagement with stakeholders to ensure modern, fit for purpose well researched policy and legislation. Supported by legislation officers in the Attorney General’s Chambers, we make sure the Isle of Man has laws that protect and promote people’s health and wellbeing. We introduce new legislation, amend existing legislation, and write regulations and guidance to help people follow legislation properly.

Strategy and Commissioning – research and develop long-term strategies to ensure appropriate and effective health and social care services are available to meet the needs of our residents within the resources we have available. Through the Mandate to Manx Care develop the specifications which describe the health and care services to be delivered and the expected standards. We regularly review the performance of those services and Manx Care’s performance against the strategic objectives set through the Mandate.

Corporate Services - responsible for corporate governance, risk management, compliance and information governance, delivering the Department’s statutory functions including Freedom of Information (FOI) and Subject Access Requests (SARs). We support the Minister and Executive Team, parliamentary business, key meetings and operational activities.

Our People



Professional Advisors: 5



Corporate Services (including Chief Officer and Executive Directors): 10



Quality, Compliance and Engagement: 5



Policy and Legislation: 2



Registration and Inspection: 14

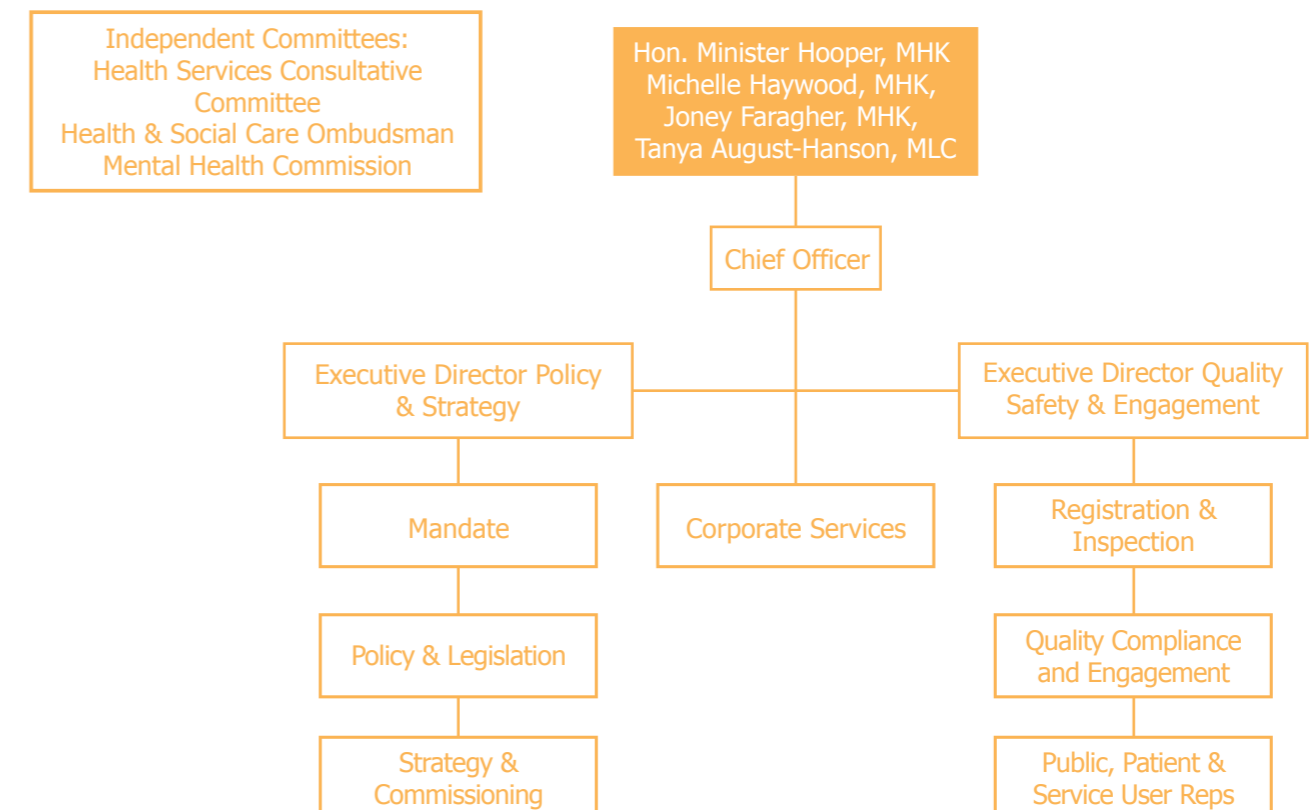


Strategy and Commissioning: 7



20 Committee members and patient representatives
*voluntary roles

DHSC Team Structure



Our vision and values

Vision:

To create a fully integrated health and social care system that is accessible and responsive to the needs of our population providing the right care, at the right time in the right place.

We will effectively plan for the health and social needs of our Island population to deliver an integrated and co-ordinated health and social care system that:

- Is person centred, needs-led and outcome focused;
- Makes it easy for an individual to navigate their health or social care journey;
- Enables self-care and self-management,
- Empowers people to look after their physical, mental and social wellbeing;
- Provides services which are good quality, safe, and accessible;
- Addresses inequalities and promotes choice and control where possible of how, where and when to access treatment and services;
- Places greater emphasis on care at home and in the community;
- Delivers more effective preventative and community-based interventions; and
- Asks about, and listens to, people’s current and future needs to inform design and delivery of services.

Priorities:



SECURE

Priority 1 Secure – understand how and where services can, and should be, delivered - support care at home and in our community - focus on empowering people to manage their own health and care needs and ensure prevention and earlier interventions are in place.



VIBRANT

Priority 2 Vibrant – ensure the sustained development of integrated and coordinated primary, secondary and community care services - focus on care in the community and ensuring communities have services and support networks that are accessible. This will enable people to remain at home for longer, or utilise community based services, avoiding reliance on hospital-based services.



SUSTAINABLE

Priority 3 Sustainable - enable self-care and self-management with access to services as close to home as possible - focus on integrated care that best meets the needs of patients, service users, carers and families. Coordinated and joined-up care across the system, that drives improvements, tackles inequalities and addresses the wider determinants of health and wellbeing.

The Mandate to Manx Care will continue to reflect these priorities, and the outcomes we are seeking, outlining the specific objectives in each year that will deliver incremental change in order to achieve our vision.

Values:

Communication



Transparency



Honesty



Respect



Innovation



3. Looking back at 2022-23



An Island of
health
& wellbeing

Our key achievements against 2022-23 Island Plan objectives

Strategic Programme	Progress
Carer Strategy and Young Carer Strategy	In partnership with Crossroads Care, published the results of the Carers Survey , in April 2023 to support the development of a new Carers strategy, as identified under the Island Plan.
National Autism Spectrum Condition Strategy	Published the results of the Autism Spectrum Condition (ASC) consultation in August 2022 to support the development of a National ASC strategy. In April 2023, the Department led a campaign to promote understanding and acceptance of autism and ASCs across the Isle of Man and published a website DHSC Autism Acceptance Month to increase awareness of Autism and ASC. In July 2023 the Department presented a first draft of the ASC strategy to members of the community.
Restoration & Recovery Programme (addressing waiting list times)	Following Tynwald approval for funding in October 2022, Manx Care commenced work to address elective waiting lists in three speciality areas - Ophthalmology, General Surgery and Orthopaedics, with quarterly reporting to Tynwald via the DHSC. By August 2023, significant reductions have been made in the numbers of people waiting for procedures in those areas and the Department and Manx Care are considering how this can be applied in other areas.
Mental Health and Children’s Mental Health Strategy	*This objective transferred to the Department in the 2022-23 Plan period Work has progressed with internal stakeholders to draft the new mental health and wellbeing strategy which is due for publication in December 2023.
Strategy for the long-term provision of residential, nursing and respite care	*This objective transferred to the Department in the 2022-23 Plan period Commissioned Public Health to undertake an assessment of health and social care needs of our ageing population in relation to housing, care and support needs. Supported Public Health in the progression of the Ageing Well Joint Strategic Needs Assessment. Launched a consultation into the future funding of nursing and residential care at the Isle of Man Government Conference in September 2023.

Our key achievements against the 22/23 Department Plan

Section 9 sets out a comprehensive progress report for all the actions identified in our 2022/23 plan, setting out what we have delivered, what we are carrying over into 23/24 and what has been absorbed into our routine business.

Below are some objectives the Department delivered in 2022/23:

Ref	Progress against output/ objective
1	Completed inspections and published reports on all registered/regulated services under ROCA and the Manx Care Act. The inspection reports are published at: www.gov.im/dhsc .
2	Delivered the external baseline quality assessment of the majority of Manx Care provided and contracted services and commissioned an Ofsted baseline assessment of Children and Families Social Work and Children's Homes. CQC and Ofsted assessments were completed between April 2022 and May 2023. The reports are available at: www.gov.im/eqr
3	Provided a step change in methodology of inspection, which is now more aligned with the Care Quality Commission (CQC), using the Care Service Regulations to support areas for improvement identified at the time of inspections.
4*	Reached agreement with Health Inspectorate Wales to access Five Second Opinion Approved Doctors during Jan-March 2023 as a safeguard for people detained under the Mental Health Act who are subject to treatment, ensuring that treatment is ethical and necessary.
5	Granted a licence enabling the establishment of a pilot private dispensing service for cannabis based medicinal products. Karson's Pharmacy licence granted December 2022.
6	Published an Implementation Plan for the Engagement Strategy 2022 – 2025 in August 2023, and provided in an accessible format.
7	Re-launched the appropriate adults scheme in February 2023, to provide 24/7 assistance to vulnerable adults attending the Police Station or Courts, working with Manx Care and DHA to recruit and train 31 volunteers.
8	Obtained Royal Assent for the Capacity Bill (Part 1) which became the Capacity Act 2023 in April 2023 and established a dedicated steering group to drive the implementation of the Act.
9*	Agreed and published an updated Reciprocal Healthcare Arrangement in July 2023
10	Developed a Non-Emergency Patient Transport Service (NEPTS) policy following consultation in early 2022. The Department is working with Manx Care to publish the policy during Q3 2023.
11	Developed an Over the Counter Medicines Policy. The Department is working with Manx Care to publish the policy in Q3 2023.
12	Commissioned a review of Clinical Commissioning Policies to enable updates based on guidance issued by the Evidence Based Interventions (EBI) programme led by the Academy of Medical Royal Colleges (AoMRC) in partnership with NHS England.
13	Published a clear and comprehensive implementation plan for the Adoption Act in August 2023 which sets out the initial work required to implement the Act.
14	Completed and published the results of engagement with the Island's trans and gender diverse (TGD) community in February 2023 to understand how we can improve gender identity services. Further work to improve the pathway is underway and an update was provided to the TGD community in September 2023.
15*	In August 2023 brought into operation new Regulations introducing the concept of the responsible pharmacist and introducing further provisions regarding the register of pharmacy premises on the Island.
16	Undertook targeted stakeholder consultation with professional bodies on Prescription fees in August 2023 in order to develop a policy proposal.

Ref	Progress against output/ objective
17	Delivered the Manx Care (Amendment) Act 2022 in June 2022 to allow for the establishment of a Health and Care Services Ombudsman .
18*	Updated Health Services Consultative Committee Regulations in October 2023 to change the way the Health Services Consultative Committee (HSCC) oversees health and social care services on the Island.
19	Completed the refurbishment and conversion of Grianagh Court to accommodate Children and Adolescent Mental Health Services and Older Person Mental Health Services in September 2023.
20	The Department has submitted business cases to Treasury for funding to take forward the construction of a replacement residential facility in the North (Cummal Moor) and a replacement respite care facility (Radcliffe Villas).

Objectives marked with* were not originally identified in the Department plan 22/23 but have been delivered this year.

In addition we have undertaken partnership working with others:

- Worked with Manx Care to launch the Long Covid, ME and CFS service and to appoint Non-Executive Directors to the Manx Care Board;
- Established the Strategic Partnership, and provided extensive support to the Housing and Communities Board to deliver the Homelessness Strategy and action plan;
- Supported the Department of Home Affairs with the development of the Domestic Abuse Act 2020 implementation plan;
- Contributed to a suite of policies for children and adults safeguarding, and the Safeguarding Board quality and assessment framework;
- Supported the Ukrainian refugee scheme launched by the Cabinet Office;
- Formed part of the Steering group for Vaping Products Bill 2023;
- Supported DESC in the development of the Children's Strategy; and
- Supported Public Health in the development of the Suicide Prevention Strategy and action plan.



And we have also engaged with patient representatives and third sector partners:

- Our Engagement Forum has been active throughout the year, inviting a number of guest speakers and service providers in to share their experiences on a range of topics including mental health, suicide, and cancer.
- The Engagement Forum aligns closely to the Department Plan and Island Plan objectives, increasing officer knowledge and developing our network, gathering intelligence from patients, service users, the public, and third sector organisations.
- We've worked closely with other departments and third sector partners on public consultations to design consultation questions and plan and deliver drop-in sessions and other events.

4. Looking forward - our 2023-24 objectives

Island Plan

The Department is delivering the following strategic programmes that sit beneath 'an island of health and wellbeing' priority set out in Our Island Plan.

	Strategic Programme	Actions	Target date
 An Island of health & wellbeing	National Autism Spectrum Condition Strategy	Publish strategy and action plan.	November 2023
	Carer Strategy and Young Carer Strategy	Publish strategy and action plan.	December 2023
	Restoration & Recovery Programme (addressing waiting list times)	Monitoring of R&R phase 2 progress (Ophthalmology, General Surgery and Orthopaedics) and quarterly reporting to Tynwald on progress. Understand the priority for subsequent phases of R&R work and the resource required to reach sustainable levels.	Quarterly December 2023
	Mental Health and Children's Mental Health Strategy	Publish strategy and action plan	December 2023
	Health and Care Transformation	Agree prioritisation for delivery of Care Pathways work stream. Support the identified key areas for incremental delivery in 2023/24 under the Primary Care at Scale strategy.	December 2023 April 2024
 Building great communities	Strategy for the long-term provision of residential, nursing and respite care (end date 2025)	Use evidence and opportunities for action from the Joint Strategic Needs Assessment, and the assessment of health and social care needs of our ageing population to finalise principles for long term provision of residential, nursing and respite care. Develop a draft 10 year strategy for the long term provision of residential, nursing and respite care.	April 2024 August 2024

In addition, the Department continues to contribute to other Island Plan Strategic Programmes:

- Housing & Communities Board Action Plan;
- Blue Light Strategy;
- Starting Well and Developing Well in Childhood Joint Strategic Needs Assessment;
- Review of harms caused by illicit drugs
- Supporting the implementation of actions associated with the suicide prevention strategy.

Finally, the Department is contributing to the delivery of a number of recommendations from Tynwald's scrutiny committees (Social Affairs Policy Review Committee / Constitutional, Legal Affairs and Justice Committee).

- Mental health & suicide prevention report recommendations.
- Youth Justice (February 2023)
- Oral Health in Children (April 2023)
- Children's Champion Report

Our progress is included in the Island Plan website <https://islandplan.im>

Department Objectives 2023/24

The below table outlines the Department's planned key objectives, associated actions and key measures of success for the next 12 months.

Function	Actions	Target Date	Measurement
Governance	Develop/update governance structures for our statutory bodies and create consistent framework agreements that support these bodies achieve their aims and functions.	April 2024	<ul style="list-style-type: none"> Framework agreements published for the Health Services Consultative Committee, the Health and Social Care Ombudsman Body and the Mental Health Commission
	Publish a Climate Action Plan and embed sustainability governance standards into our work programmes, policies and commissioning activities using climate impact assessment tools.	January 2024 November 2024	<ul style="list-style-type: none"> Publish Climate Action Plan Assess the number of climate impact assessments completed
	Review and develop a Quality assurance framework to assess, report on and improve the standards of health & social care services and systems.	September 2024	<ul style="list-style-type: none"> Framework review completed Updated framework published
Regulatory	Ensure the effective development of the Health and Social Care Regulation Bill.	April 2024	<ul style="list-style-type: none"> Develop Plan for the public consultation Undertake public consultation
	Deliver the effective implementation of the Health and Social Care Regulation Bill.	October 2024	<ul style="list-style-type: none"> Published Implementation Plan Introduction of Bill into the Branches
	Develop an informal network with other small island jurisdictions and other regulators to improve our regulatory methodology.	December 2023 April 2024	<ul style="list-style-type: none"> Establish relationships Peer reviewers identified for services with no current service level baseline Service Level Agreements signed
	Identify inspectors for services where currently none exist, to deliver baseline data. *Carried over from 2022-23 plan	March 2024	<ul style="list-style-type: none"> Secure inspection for Blood transfusion and donation service, and Adult day care services
	Improve future processes for regulation by increasing engagement and developing two-way feedback between the DHSC as the regulators, and the services being inspected.	March 2024	<ul style="list-style-type: none"> Establish provider forums and promote a culture of you said, we did

Function	Actions	Target Date	Measurement	
Regulatory	Plan for the future increase in registered services and enable better analysis and trend identification, by developing and implementing a modernised IT system to manage current regulation data and the future higher volume of information.	March 2024	<ul style="list-style-type: none"> Submit Business Case for modernised system 	
Strategic	Develop an integrated health & social care framework for the next 10 years (2024/5-2035).	August 2024	<ul style="list-style-type: none"> Publication date met 	
	Bring forward proposals to Tynwald for implementing changes to prescriptions fees and exemptions.	February 2024	<ul style="list-style-type: none"> Regulations brought to Tynwald for approval 	
	Implement the Capacity Act in accordance with the published Implementation Plan.	May 2024 July 2024	<ul style="list-style-type: none"> Approval for necessary Regulations Act brought into operation 	
	Implement the Adoption Act (2021) in accordance with the published Implementation Plan.	May 2024	<ul style="list-style-type: none"> Approval for necessary Regulations Act brought into operation 	
	Review the effectiveness of existing Pharmaceutical Services Regulations.	January 2024	<ul style="list-style-type: none"> Identification of need to revoke or replace existing regulations 	
	Review the Cannabis-based Medicinal Products (CBMP) pilot service and develop future policy.	December 2023 March 2024	<ul style="list-style-type: none"> Publication of review Agreement of policy 	
	Progress a strategic plan for the health and social care estate to ensure DHSC owned buildings which health and care services operate from are fit for purpose, through surveys, inspections and understanding of usage.	September 2024 December 2024	<ul style="list-style-type: none"> Utilisation and usage review completed by Manx Care Building condition surveys (structural and as against regulatory requirements) completed 	
	Continue to develop a clear gender incogruence service model and pathway.	August 2024 September 2024	<ul style="list-style-type: none"> Development of the pathway, clinical commissioning policy and service model. Implementation of service model 	
	Commissioning	Continue to define the services and standards to be delivered by Manx Care through development of service specifications.	October 2024	<ul style="list-style-type: none"> Publication of first 10 specifications in revised format
		Implement the overarching Policy for Procedures of Limited Clinical Effectiveness (POLCE) and associated clinical commissioning policies.	April 2024	<ul style="list-style-type: none"> Publish the revised clinical commissioning policy set

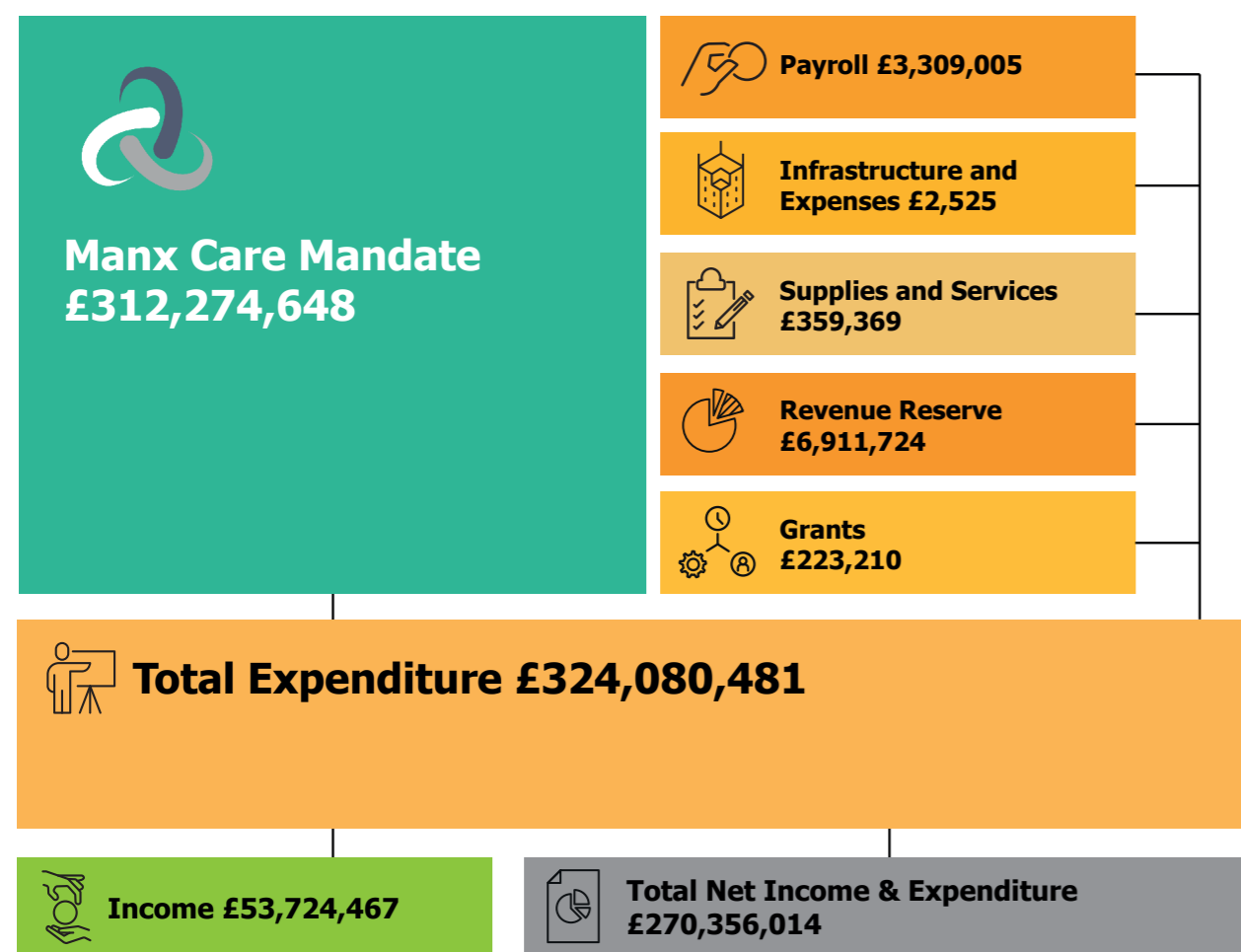
Function	Actions	Target Date	Measurement
Commissioning	Plan for the implementation of National Institute for Health and Care Excellence (NICE) Technology Appraisal (TA) drug therapies. *carried over from 23/24 Plan.	April 2024	<ul style="list-style-type: none"> Implementation of selected NICE TA drug therapies.
	Commission Strategic Needs Assessments for pharmacy and dental services on the Island. Review of the regulatory and contractual framework associated with Dental, Pharmacy and Ophthalmic services to inform a strategic commissioning position in the Manx Care Mandate.	March 2024 August 2024	<ul style="list-style-type: none"> Complete pharmacy, ophthalmic and dental needs assessment Complete review of the regulatory and contractual frameworks Establish clear mandate objectives
	Respite Gap Analysis *Carried over from 23-24 plan	September 2024	<ul style="list-style-type: none"> Assimilate information gained from research and report findings to Department
	Concessionary Fares *Carried over from 23-24 plan	November 2024	<ul style="list-style-type: none"> Establish an agreed policy position
	Review and revise the Off Island Patient Transfer policy *Carried over from 2022/23 Plan	November 2024	<ul style="list-style-type: none"> Agreement and publication of policy
	Lead the development of a cross government review in respect of third sector funding and grant models.	April 2024 October 2024	<ul style="list-style-type: none"> Complete review Submit recommendations to Health, Learning and Social Policy Board
	Assurance	Monitor transformation projects handed over to Manx Care for implementation in 2023/24: <ul style="list-style-type: none"> Eye Care Pathway; Hear and Treat; and See, Treat and Leave, SDEC and Intermediate Care. 	November 2024
	Ensure the recommendations stated in reports undertaken by the Royal College of Physicians are completed.	March 2024 May 2024	<ul style="list-style-type: none"> Serious Case Review Sylman Review
	Review and assess the progress of Manx Care and the Prison Service against CQC and HMI of Prisons recommendations to demonstrate evidence of improved practice and service user outcomes.	November 2024	<ul style="list-style-type: none"> Bi-monthly review reports produced

Function	Actions	Target Date	Measurement
	Support the newly established Children Service Improvement Board to review and assess the progress set out in the Ofsted action plan to demonstrate evidence of improved practice and service user outcomes.	November 2024	<ul style="list-style-type: none"> Bi-monthly review reports produced
Assurance	Support the delivery of associated Department actions in Manx Care's CIP to support in-year back to balance programme. Develop a multi-year funding model with Treasury to ensure more effective future planning of services.	March 2024 April 2024	<ul style="list-style-type: none"> Identified CIP savings realised Published financial plan
	Ensure better outcomes for patients by understanding service-user experiences.	April 2024	<ul style="list-style-type: none"> Report from Health Services Consultative Committee Engagement Report published

5. Financial Summary

Our Net Expenditure by Budget Category and Division are outlined below.

Budget by Category:



6. Capital Programme

The Department is also seeking to develop a number of capital schemes that will improve island facilities for a wide range of patients and service users.

Scheme	Description	Est completion date
Asset Replacement Scheme	Scheme to replace DHSC assets in use by Manx Care as and when required through a replacement programme.	Annual rolling programme.
Strategic Development Fund	Scheme in place to support the ability for strategic and management decisions to be progressed in relation to covering the cost of possible unexpected restructuring works and any professional fees prior to a full capital scheme being in place, as well as facilitating any upgrade work needed to buildings prior to new equipment being introduced.	Rolling
Older Persons Residential & Resource Unit East	Summerhill View is planned to open to residents during this reporting period.	2024
Older Persons Residential & Resource Unit North	Construction of a facility in the North region to replace Cummal Mooar building, remaining flexible to meet future needs.	If funding approved the anticipated build time would be 24 months.
Radiology Equipment Replacement	Five year programme to replace ageing radiology equipment at Nobles Hospital.	Year 3 of a 5 year replacement programme.
Central Ambulance Station	Project development funding to be sought to develop plans to replace the Ambulance Station at Ballakermeen Road, in line with the principles of the Blue Light Strategy	If funding approved the anticipated build time would be 12 months.
Replacement Snaefell GP Surgery	Project development funding to be sought to develop plans to replace the Snaefell GP Surgery in Douglas	If funding approved the anticipated build time would be 12 months.
Extension to Path Lab at Nobles Hospital	Project development funding to be sought for the expansion of the Cat3 Laboratory at Noble's Hospital	Timeline not currently available.
Reconfiguration of Learning Disabilities facility (Radcliffe Villas)	Project Development funding to be sought for the construction of a new purpose built respite facility building to replace Radcliffe Villas	If funding approved the anticipated build time would be 24 months.
Replacement LIM system, Pathology, Noble's Hospital	Replacement Laboratory Information Management System (LIMS) computer system for Pathology at Noble's Hospital	To be completed during 23-24 financial year.

7. Legislative Programme

The Department has a five year legislation reform programme. In 2023/24, the Department will continue to progress the following primary and secondary legislation priorities. Further information related to the Island Plan's full legislation programme can be found here: <https://islandplan.im/delivery-and-performance/legislative-plan-2021-2026/>

Primary Legislation

Legislation Title	Description	Position	Target
Health and Social Care Regulation Bill	To ensure one level playing field for all Health and Social Care providers with clear requirements in terms of standard of care and treatment.	Drafting Instructions with Attorney General Chambers (AGC)	Introduction into Branches July 2024
Health and Social Care Services Bill	To replace the National Health Service Act 2001, National Health and Care Service Act 2016 and the Social Services Act 2011 with one modern, integrated Health and Social Care Services Bill. To clarify responsibilities between the Department and Manx Care within those Acts post the introduction of the Manx Care Act 2021 and to address weaknesses or gaps in the current system.	Policy Consultation December 2023	Introduction into Branches 2025
Medicines Bill	To provide a comprehensive, fit for purpose and up to date framework for medicines legislation.	Initial scoping completed December 2023.	2024/25
Capacity Bill (2)	To introduce statutory safeguards for adults lacking mental capacity with respect to their care and treatment. Policy decision awaited on potential twinning with the Mental Health Bill (as seen in Scotland and Northern Ireland).	Under consideration taking into account the implementation of the Capacity Act 2023.	To be determined
Mental Health Bill	To update and modernise mental health legislation, in line with the longer term objectives of the department in relation to the reform of mental health. Policy decision awaited on potential twinning with the capacity (2) Bill (as seen in Scotland and Northern Ireland).	Under consideration taking into account developments in the UK legislative framework.	To be determined
Children and Young Person's Bill	To increase safeguards and protection for children by introducing provisions dealing with leaving care and corporate parenting, amongst others.	Policy development 2024	2024/25

Secondary Legislation

Legislation Title	Description	Status	Target
Adoption Act 2021 - Regulations	See published implementation plan for Adoption Act for details of the Regulations required to bring the Act into operation.	Drafting of regulations in progress	March 2024
National Health Service (Pharmaceutical Services) (Amendment) Regulations	Scoping work to confirm replacing existing regulations with new provisions based on NHS (Pharmaceutical Services) (Wales) Regulations 2020.	Scoping in progress	November 2023
Prescription, Dental and Ophthalmic Regulations	To update the National Health Service (Charges for Drugs and Appliances) Regulations 2004 and NHS Dental Charges Regulations 2015 in respect of eligibility criteria.	Policy formulation	April 2024
Capacity Act 2023 - Regulations	Code of Practice and secondary legislation required to bring the Act into operation.	Drafting in progress	February 2024

8. Our Strategic Risks









Risk	Mitigation measures
Ineffective legal framework – impacts the delivery of services; risks increasing health inequalities and substandard service provision.	<p>Prioritisation and incremental delivery of legislation programme (in consultation with Attorney General's Chambers, Health and Care Transformation Programme and Council of Ministers).</p> <p>Bringing legislation to the branches as part of a five-year programme by 2026. Putting secondary legislation to Tynwald and implementing on approval as part of a five-year legislative programme.</p>
Insufficient information and unavailability of good quality data limits the ability of the Department to assess the performance of Manx Care and to provide assurance in respect of quality, safety and care leading to an inability to deliver against Mandate.	<p>Continued implementation of revised Manx Care Mandate Assurance process and monthly performance meetings (DHSC, Manx Care BI and Performance Managers and PH representation).</p> <p>DHSC will keep this mechanism under review and seek to improve the process, with the aim of improving the quality and volume of data supplied by Manx Care in categories specified by DHSC.</p>
Quality, safety and care - improvements to achieve robust assessment of quality and safety standards required in clinical and social care delivery	<p>Review and revise the Quality Assurance Framework (2021) to align with best practice methodology / CQC's regulatory model.</p> <p>New primary and secondary legislation to progress improvements in care – Regulation of Care Bill (2025).</p>
Workforce challenges in embedding DHSC role in regulating, delivering policy, strategy and legislation and monitoring service performance.	<p>Training and development plans for all staff members, utilising links with other jurisdictions to source training not available on Island.</p> <p>Work with the Office of Human Resources on hard to develop roles and continuous professional development.</p>
The scale of the health and social care transformation programme and DHSC work programmes, and DHSC capacity to resource this.	<p>Prioritisation and clear project plans developed through and overseen by the Transformation Board and Officer Group.</p>
Finances: expenditure levels cannot be brought under control under existing policies and operations, necessitating reviews of business, operational services and structure	<p>Monthly scrutiny of Manx Care's management accounts and Cost Improvement Programme.</p> <p>Implement the DHSC in-year mitigations.</p> <p>Manage in-year financial pressures to remain within the budget allocation, whilst remaining cognisant of planned investments in service improvement or new services.</p>





9. Actions tracked against Department Plan 22/23









Actions tracked against the Department Plan 2022-23







- Blue – complete
 ● Amber – underway, behind schedule
 ● Red – at risk
● Green – ongoing, on track
 ● Black – closed, replaced or BAU







What (Projects)	Output (Tasks)	Current/Projected RAG Status	Target Date	Mitigation Measures
Ensure adequate Department resources are dedicated to fulfilling statutory and regulatory obligations	1. Annual assessment and completion of NHS Digital Data Security and Protection Toolkit	●	Ongoing	Closed. The KPMG Information Governance baseline audit has replaced this objective and is due for completion in October 2023.
	2. Continued support of the NHS Covid Pass, aligned to UK policy where practicable	●	Ongoing	Closed. Funding for the scheme has ended. NHS Covid pass is in the process of being closed in the UK.
	3. Membership of Devolved Administrations COVID group	●	Ongoing	Closed. Absorbed into business as usual (BAU).
	4. Provision of evidence to Tynwald questions and inquiries (including COVID inquiry)	●	Ongoing	Closed. Work undertaken throughout the reporting year, now classified as BAU activity.
Embed strong governance structures of assurance and oversight.	1. Implementation of a System Oversight Framework 'SOF'.	●	Jul-22	Complete. Implemented. Subject to annual review and amendment as required to improve the process.
	2. Implement a revised Manx Care Mandate Assurance Process.	●	Oct-22	Complete. Implemented. Subject to annual review and amendment as required to improve the process.
	3. Creation of a three year Manx Care Mandate (2023/26).	●	Jan-23	Complete. Published March 2023.
	4. Introduce a common strategic framework for strategy design	●	Jan-23	Complete. Internal framework established for the consistent development of Department strategies.
	5. Create policies associated with Information Governance compliance.	●	Jan-23	Closed. Policies to be created once the KPMG baseline audit described above has been completed. Now classified as BAU activity.







What (Projects)	Output (Tasks)	Current/Projected RAG Status	Target Date	Mitigation Measures
	6. Implement a robust financial assurance and governance framework.		Feb-23	Complete. Financial assurance now part of Department's regular BAU reporting.
	7. Publish a three year Quality Strategy in partnership with Manx Care.		Sep-23	Ongoing. Re-stated in the 2023-24 plan as an action to establish a quality framework.
Internal Culture and Values.	1. Review our department structure to ensure capability to successfully deliver our objectives.		Sep-22	Closed. The Department continues to regularly publish its governance structure and will continue to review its structure as part of BAU.
	2. Embed a culture of performance management & coaching to boost colleague engagement and productivity		Nov-22	Closed. Ongoing as part of the Department's BAU.
	3. Champion cross Government working by building and sustaining relationships.		Apr-23	Complete. Objective is now reflected in all teams' ongoing objectives.
Sustainable Funding Model	Department will work with Manx Care and Treasury to develop a three year financial plan.		Mar-23	Re-stated in 2023-24 plan under Assurance objectives.
Implement Engagement Strategy	Deliver the implementation plan associated with the DHSC Engagement Strategy.		Dec-22	Complete. Implementation plan published on DHSC website.
Address the out-standing Tynwald Decisions/ recommendations assigned to the DHSC.	Establish a programme of actions to address the outstanding recommendations made by Parliamentary Committees of Tynwald.		Aug-22	Complete. Actions to address recommendations captured and held/managed by Department's corporate team.

What (Projects)	Output (Tasks)	Current/Projected RAG Status	Target Date	Mitigation Measures
	Identify clear & acceptable ways of transitioning to carbon neutrality & meet climate change plan objectives.		Apr-23	Ongoing. Re-stated in 2023-24 plan.
	Contribute to the Isle of Man Government's statutory obligation to reach carbon neutrality (Net Zero) by 2050. Produce a combined Department and Manx Care action plan that will achieve net zero in line with Isle of Man Government targets and commitments			
Review and update arrangements for emergency incidents.	Update the Island's Emergency Prevention, Preparedness and Response "EPPR" plan to include arrangements that could impact health and social care system.		Jan-23	Closed. Ongoing as part of BAU.
Transformation	Key milestones for each of the projects can be found here: health and care transformation projects		Ongoing	Closed. Separate reporting for Transformation projects available at: Transformation Programme Projects – Key Milestones
Ensure our towns and villages are clean, well-maintained and provide the basis for our people to build great communities.	1. A strategic plan for designing service delivery models that offer improved coverage of care. (Linked to Residential and Nursing Care).		Ongoing	Closed. Replaced with an action in the 2023-24 plan to develop a 10 year strategy for the long term provision of residential, nursing and respite care.

What (Projects)	Output (Tasks)	Current/Projected RAG Status	Target Date	Mitigation Measures
	2. Identify key health and wellbeing indicators and develop a strategic plan to address findings from the 'Ageing Well' JSNA.		Aug-23	Closed. Island Plan Strategic Programme led by Public Health and supported by the Department.
	3. Establish key strategic principles for developing an Estates Strategy		Jan-23	Complete. Full strategy is included in 2023-24 plan.
	4. Complete a gap analysis of existing respite care.		Feb-23	Ongoing. Re-stated in 2023-24 plan.
Successful delivery of the Health & Care Transformation Programme in order to create a high quality, clinically & financially sustainable health & social care system.	1. Capacity Bill 1 (Phase 1) entered branches of Tynwald		May-22	Complete. Royal Assent received for the Capacity Act 2023.
	2. Consultation on Health and Social Care Regulation Bill		Mar-23	Ongoing. Bill included in ongoing legislative programme in 2023-24 plan.
	3. Principles of Health and Social Care Services Bill agreed with Transformation Programme (NHS Reform work)		Jan-23	Complete. Bill ongoing project within the legislative programme in 2023-24 plan.
	4. Publish the Adoption Act 2021 Implementation Plan.		Dec-22	Complete. Implementation Plan published Aug-23
	5. Implementation of modernised complaints regulations		Nov-22	Complete. Establishment of the Health and Social Care Ombudsman Body (HSCOB) . Body fully operational in June 2023.












What (Projects)	Output (Tasks)	Current/Projected RAG Status	Target Date	Mitigation Measures
	1. Implementation of inspection programme agreed between the Department, Transformation Programme, and CQC		Apr-23	Complete. Final reports and response published on www.gov.im/eqr
	2. Baseline of quality and compliance established to support ongoing improvement		Apr-23	Ongoing. Manx Care action plan received in respect of baselines assessments, ongoing monitoring as BAU.
	3. External regulators identified for inspection of services outside scope for CQC, and Service Level Agreements in place		Feb-23	Ongoing. Re-stated in 2023/24 Plan.
	1. Inspection methodology written to align with CQC 5 domains for services not provided or commissioned by Manx Care		Jul-22	Complete. Inspection methodology updated to reflect CQC 5 domains for all services.
	2. Consultation with affected providers for services not provided or commissioned by Manx Care		Jul-22	Ongoing. Inspection programme for DHSC Registration and Inspection Team is BAU.
	3. Inspection programme implemented for services not provided or commissioned by Manx Care		Jul-22	Closed. Annual inspection programme by DHSC Registration and Inspection Team is BAU.

What (Projects)	Output (Tasks)	Current/ Projected RAG Status	Target Date	Mitigation Measures
	1. Providing access to wellbeing hubs in all geographical locations on the Island.		Dec-22	Closed. Included in Mandate 2023-24 – oversight through Mandate Assurance.
	2. Establish key strategic principles for developing the Integrated Health and Social Care Strategy.		Jul-23	Ongoing. Re-stated in 2023-24 Plan.
	3. Establish key strategic principles for developing the Children's Mental Health Strategy.		Apr-23	Complete. The Department is now producing an all-age mental health strategy. The strategic principles will apply to children and adults.
	4. Develop a business case relating to recommendations from the Urgent and emergency mental health pathways review undertaken by Manx Care.		Apr-23	Closed. Mandated and business case will be brought forward by Manx Care.
	5. Publish National Autism Strategy and multi-year plan for implementing the strategic vision.		Jan-23	Ongoing. Re-stated in 2023-24 plan - due for completion Nov 23.
	6. Establishment of an Appropriate Adult Scheme.		Apr-23	Complete. Launched in April 2023.

What (Projects)	Output (Tasks)	Current/ Projected RAG Status	Target Date	Mitigation measures
An accessible, accountable, and compassionate 'Right Care, Right Time, Right Place' health and care system which is there for people throughout their lives. Value partnership with third sector and community groups by commissioning specific services where possible.	1. Approval of the elective recovery plan business cases (restoration & recovery - waiting times)		Apr-23	Complete. Phase 2 of the programme covering ophthalmology, general surgery and orthopaedics is underway with regular reporting to Tynwald.
	2. Published Access Policy and performance dashboard.		Apr-23	Complete. Manx Care's Access Policy is available online with a regularly published Integrated Performance Report (IPR).
	3. Primary and Secondary Care reports that are comparable with other Health and Social Care systems.		Apr-23	Complete. Integrated Performance Report Published to include.
	4. Implementation of tumour pathway with improved reporting mechanisms.		Apr-23	Closed. This work is under the Health and Care Transformation Programme.
	5. a) Publish phase 1 of the NICE treatments available in 22/23.		Apr-23	Ongoing. Re-stated with detail on next steps in 2023-24 plan.
	5. b) Determine legislation that gives statutory powers to make NICE TA's available within recommended timeframes.		Apr-23	Ongoing. Re-stated in 2023-24 plan.

What (Projects)	Output (Tasks)	Current/Projected RAG Status	Target Date	Mitigation measures
	6. Access to private services resumed. (Dependant on elective recovery programme)	●	Jul-23	Closed. Included under Mandate Assurance process.
	1. Complete engagement exercise to evaluate effectiveness of existing support in order to develop a long term strategic plan for Carers.	●	Dec-22	Complete. The Department has published the results of the Carer survey.
	2. Establish key strategic principles for supporting carers and young carers.	●	Apr-23	Closed. Superseded by Island Plan Strategic Programme. Target date for completion Nov 2023.
	1. Devise and lead a cross government framework to enable joint commissioning of services.	●	Dec-22	Closed. Delivery through Health, Learning and Social Policy Board.
	2a. Influence a programme of JSNA's aligned to the shared priorities of the joint commissioning approach.	●	Mar-23	Closed. Delivery through Health, Learning and Social Policy Board.
	2b. Create a network of cross-Government and third sector partnerships to create strategies and action plans aligned to priorities of the joint commissioning approach.	●	Mar-23	Closed. Delivery through Health, Learning and Social Policy Board.

What (Projects)	Output (Tasks)	Current/Projected RAG Status	Target Date	Mitigation measures
	3. Write a discussion paper for consideration with Treasury regarding partnership arrangements / alternative commissioning models for health and social care.	●	Mar-23	Closed. Delivery through Health, Learning and Social Policy Board.
Promote healthy lifestyles and acknowledge the role of quality of life in a healthy and well society.	1. Options appraisal for hospital to home pathway.	●	Apr-23	Closed. Reporting via Mandate Assurance
	2. Local Area Coordination - All-Island coverage implemented.	●	Apr-23	Closed. Reporting via Mandate Assurance
	3. Develop and submit a business case for the NHS Summary Care Record	●	Apr-23	Complete. Now incorporated under broader Manx Care record project.
	4. Long term Delivery Plan for Primary Care at Scale published.	●	Jan-23	Ongoing. Re-stated in 2023-24 Plan. Requires revised target date due to delays in Programme.
	5a. Complete strategic needs assessments and establish key strategic priorities for Dentistry Care	●	Aug-24	Ongoing. Re-stated in 2023-24 Plan.
	5b. Complete strategic needs assessments and establish key strategic priorities for Pharmacy (note 5a and 5b were on objective in Department Plan 2022-23 as originally published).	●	Apr-23	Ongoing. Re-stated in 2023-24 Plan.

What (Projects)	Output (Tasks)	Current/ Projected RAG Status	Target Date	Mitigation measures
	6. a) To establish policy principles to create a modern and consistent policy set.		Sep-22	Complete.
	6 b) To produce and implement policy set.			
	a) Over the Counter Medicines		Apr-23	Complete. Policy agreed implementation delayed – due December 2023.
	b) On-Island Non-Emergency Patient Transport Services		Apr-23	Policy complete. Implementation with Manx Care.
	c) Procedures of Limited Clinical Effectiveness		Apr-23	Phase 1 review complete / pending implementation. Phase 2 re-stated in 2023/24 Plan.
	d) Prescription Charges		Apr-23	Ongoing. Re-stated in 2023/24 Plan.
	e) Concessionary Fares		Apr-23	Ongoing. Re-stated in 2023/24 Plan.
	f) Off-Island Patient		Aug-23	Ongoing. Re-stated in 2023/24 Plan.
	7a. Service review and gap analysis of the Island's Gender Incongruence pathway		Aug-23	Ongoing. Re-stated in 2023/24 Plan.
	7b. Engagement to ensure trans community involved in GID pathway design		Aug-23	Complete. The Department has an action in 2023/24 to continue the development of the GID pathway and associated policy.
	8. Fully operational pilot CBMP dispensing service.		Sep-22	Complete. The pilot service commenced in December 2022. A review of the service is ongoing for the purpose of determining future service provision.
	9. Enhanced palliative and end of life care pathway.		Apr-23	Closed. Reporting via Mandate Assurance.

10. Glossary of Terms

Appropriate adults	These are people who assist in safeguarding the rights and welfare of young people and vulnerable adults in police custody.
Assurance	This is the process by which the DHSC checks how Manx Care is performing, against its responsibilities as laid out in the Mandate to Manx Care.
Blue light strategy	A strategy being developed by the Department of Home Affairs which aims to create more collaboration and integration between emergency services. The DHSC are assisting the DHA in the development of this strategy.
Capacity / mental capacity	Capacity is about whether a person is able to make their own decisions. It involves being able to understand, retain, weigh, and communicate information.
Care Quality Commission (CQC)	The CQC is the regulator of health and social care services for England.
Carers and young carers	A carer is someone who supports a relative, friend or a neighbour (who, for any reason, needs help with daily living) and receives no payment for doing so. A young carer is someone who is under 18 and cares for a relative they live with.
Commissioning / clinical commissioning	Commissioning is the process of arranging for services to be provided. It involves assessing which services are needed, prioritising, purchasing, and monitoring service delivery.
Community care	Community care services support people in their own homes or in local community settings. Services like district nursing and community physiotherapy can help people stay independent and living in their own homes for as long as possible.
Concessionary fares	Lower prices for using public transport. The DHSC is working towards changes in legislation to make the granting of concessionary fares more equitable.

Corporate governance	This is the system of rules, practices and processes which dictate how an organisation works. It identifies who has power and accountability and who makes decisions.
Elective recovery plan	This is a plan for how Manx Care will reinstate and improve elective services over the coming years, including how they will reduce long waits for elective care.
Engagement strategy	This is a plan showing how the department will involve patients and service users in improving health and social care.
Gap analysis	This is the process used to compare current performance with desired or expected performance. This analysis is used to assess whether we are meeting expectations and using resources effectively.
Health and Social Care Ombudsman Body (HSCOB)	The independent body who make final decisions about complaints which have not been resolved by Manx Care (or any service provider commissioned by Manx Care).
Health and Care Transformation Project	Team of people within the Cabinet Office who were tasked with delivering the 26 recommendations from Sir Jonathan Michael's (2019) independent review of the Island's health and social care services.
Health Inspectorate Wales	The independent regulator of healthcare services in Wales.
Health Services Consultative Committee (HSCC)	An independent body which provides scrutiny and advice about the effectiveness of state-funded health services in the Island.
Information governance	A set of processes to make sure that information is created, collected, stored, used, archived and deleted appropriately and in line with legal obligations.
Inspections	This is how we check to make sure that services are meeting an agreed set of standards and qualities.
Integrated care	Making sure people can easily access continuous care in one location, instead of receiving fragmented care across several locations.

Joint strategic needs assessment	A joint strategic needs assessment is where more than one department/organisation is involved in deciding how to tackle a problem.
Mandate to Manx Care	The document that describes which health and social care services Manx Care must provide, and the standards those services must meet.
Mental health commission	An independent body which makes sure the DHSC is protecting the rights and welfare of people detained under the Mental Health Act (1998).
NICE TAs	NICE is the National Institute for Health and Care Excellence. NICE TAs are technology appraisals (recommendations) that NICE make about the use of new and existing medicines and treatments within the NHS, including drugs, devices, diagnostics, surgical procedures and health promotion activities.
Non-emergency patient transport service (NEPTS)	This service provides transport for people who, because of a medical condition, are not able to arrange their own travel to or from a medical appointment on-Island.
Nursing care	Nursing care is when help is available from a registered nurse 24 hours a day. It is for people with long-term complex medical needs, and is usually provided in nursing care homes, which are a step up from residential care homes.
Off-island patient transfer	Travel arranged by Manx Care for people who have to go to the UK for specialist medical treatment.
Ofsted	Office for Standards in Education, Children's Services and Skills. Ofsted regulate services in England that care for children and young people.
Pathway	In health and social care, a pathway describes what someone's treatment or care journey will look like.
Policy	A rule or set of rules which guide decisions in particular situations. For example, a health and safety policy can guide decisions about how to keep people safe at work.

Primary care	Primary care services are the first places people go when they need to access health services. Primary care services are provided by a range of professionals including GPs, opticians, dentists, and pharmacists.
Primary care at scale	This describes the idea of improving and expanding primary care services by moving away from small independent practices and creating larger integrated teams of professionals with the resources to provide more effective support within local communities.
Primary legislation	This is the term used to describe laws passed by Tynwald. Pieces of primary legislation are called Bills while they are passing through Tynwald, and they become Acts once they receive royal assent.
Procedures of Limited Clinical Effectiveness (PoLCE)	Treatments, medications or operations which medical experts agree bring only a very limited benefit and are not likely to help someone maintain good health.
Reciprocal healthcare arrangement	An agreement between the Isle of Man and the UK which makes sure that people can access free emergency healthcare when visiting the UK from the Island or vice versa.
Residential care	Residential care homes are for people who require support with everyday living tasks, such as cooking, cleaning and personal care.
Respite care	Allows carers to take a break from caring while the person they care for is looked after by someone else.
Responsible pharmacist	The pharmacist who is responsible for the safe and effective running of a pharmacy.
Restoration and recovery	This is the programme of work being undertaken by Manx Care to reduce waiting lists and restore healthcare services to their pre-COVID pandemic operating levels.
Safeguarding	Actions that are taken to promote the welfare of children and vulnerable adults, and protect them from harm.

Secondary care	Secondary care services are provided by professionals with specific expertise in particular areas, for example surgeons, cardiologists, and radiologists. People are referred for secondary care services by primary care practitioners when they need more specialist knowledge, skills or equipment than a primary care setting allows.
Secondary legislation	This term describes laws made by Ministers or public bodies under powers given to them by Acts of Tynwald (pieces of primary legislation). Secondary legislation is used to fill in the details of Acts – for example, regulations which describe the standards that social care services legally have to meet.
Second Opinion Appointed Doctor (SOAD)	SOADs are a safeguard for people who do not agree, or who are too unwell to agree to their treatment under the Mental Health Act (1998). A SOAD must be consulted to make sure that the recommended treatment is appropriate, and that the patient's views and rights have been considered.
Self-care and self-management	Enabling self-care means giving people the right information and skills to look after themselves well. Self-management is managing the symptoms of disease, either alone, in partnership with healthcare professionals, or alongside other people with the same health conditions.
Service providers	Any organisation (state-funded, charity or private business) which provides health or social care services.
Statutory bodies	An organisation set up by law which has authority to implement certain pieces of legislation and to exercise specific powers. For example, the Mental Health Commission is a statutory body established by the Mental Health Act (1998).
Statutory functions	A duty or job which is set out in law. For example, the Mental Health Commission has the statutory function of reviewing the use of detention under the Mental Health Act (1998).
Strategic partnership	Strategic partnerships bring together Government and third-sector organisations to collaborate on strategically important issues. Strategic partnerships help to align work and join resources across organisations who are working towards common goals, such as reducing homelessness.

Strategy	This is a plan of action designed to achieve a long-term or overall aim.
Third sector	Voluntary and community organisations (both registered charities and other organisations such as associations, self- help groups and community groups), and social enterprises.
Vulnerable adults	Those with a learning disability, mental health difficulty or those who for other reasons have difficulty communicating or understanding what is happening to them.



Isle of Man
Government

Reiltys Ellan Vannin

Department of Health and Social Care

Department Plan
2023-24