

2012 ANNUAL REPORT

Our members are building new opportunities to produce extraordinary media experiences and powerful connections with consumers. The explosion of our industry–different devices, new forms of interactivity–demonstrates how far digital advertising has grown from the days of static banner ads.



As an industry and as an association, we have to recognize and seize opportunity wherever we find it, in an environment of constant innovation.

Marketers have embraced mobile and digital video, as well as the entire panoply of interactive platforms to reach consumers in innovative and creative ways, making interactive the second largest advertising medium. Full-year figures for 2012 are not yet available, but in the first three quarters of the year, Internet advertising revenues climbed to a high for the period of \$26 billion, up nearly 15 percent from the prior year. Full-year figures for 2011 showed our industry attracted more advertising dollars than cable television, magazines, or newspapers. Digital media are now mainstream media.

With such growth comes great responsibility—and I am pleased to say IAB has risen to the occasion. In February 2012, the White House endorsed the work of the Digital Advertising Alliance, the coalition assembled by IAB, the Association of National Advertisers (ANA), the American Association of Advertising Agencies (4A's), and several other major trade associations representing the spectrum of the advertising industry, for creating robust self-regulation to protect consumer privacy rights in interactive environments.

Our industry also propels the U.S. economy. A Harvard Business School study commissioned by IAB found the ad-supported Internet ecosystem contributed \$530 billion to the U.S. economy and 5.1 million U.S. jobs in 2011.

As an organization, IAB, too, has evolved and grown. With a record \$17.8 million in revenue for 2012, we were able to respond more robustly to the needs of the thriving marketplace.

Through the Making Measurement Make Sense (3MS) initiative, co-led by IAB, the ANA, and the 4A's, the industry is near gaining the viewable impression as a new currency standard, answering at last one of the most vexing questions marketers have asked since the dawn of the Internet Era: "What's the right way to measure it?" A chief 2012 accomplishment of the 3MS initiative is the new role taken on by the Media Rating Council to manage the ecosystem-wide process for developing, testing, and institutionalizing measurement standards with regard to the intricacies of digital media. At last, advertisers, agencies, and publishers will collectively be in charge of our own search for truth in measurement. Creativity, too, now comes standard. In 2012, the first IAB Rising Stars, immersive display ad formats developed for brand marketers, became IAB Standard Ad Units. Mobile Rising Stars and Digital Video Rising Stars are quickly advancing toward this status, too.

We launched IAB Digital Media Sales Certification, the first-ever standard of expertise for digital media sales forces. We have led the mobile industry, with the IAB Mobile Marketing Center of Excellence helping firmly to integrate mobile into the fabric of digital marketing by setting standards and producing actionable insights. The expanded IAB Advertising Technology team introduced breakthrough technology standards, such as the updated IAB Video Suite, to the everyday toolboxes of marketers and publishers.

We facilitated greater understanding between Madison Avenue and Silicon Valley through an exclusive trip to the West Coast for our Agency Advisory Board to meet with luminaries from Facebook, Twitter, Zynga, Flipboard, Klout, Kleiner Perkins Caufield Byers, and Stanford University. Our U.S. leadership collaborated closely with leaders of the global marketplace to advance our countless common goals, culminating in the fall with the IAB Global Summit where digital leaders from 50 companies and 23 of the 39 national IABs met in New York City. Looking back at our accomplishments and those who helped us achieve them, IAB is confirmedly the home base of the diverse digital media ecosystem.

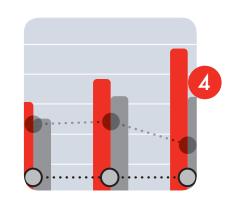
Through IAB, individuals from disparate corners of the supply chain and the globe meet to pursue initiatives unmatched in ambition and influence that serve to unite, simplify, and elevate the digital advertising industry.

IAB would not be this powerful center of operation without the imagination and ambition of our members and staff. I am deeply thankful for their dedication and the opportunity to lead the organization through this momentous year. I am anticipating a 2013 that surprises and delights all of our constituents.

Sincerely,

Randall Rothenberg President and Chief Executive Officer Interactive Advertising Bureau













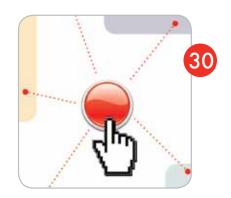


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Financial Progress

Twenty-twelve will be remembered as a record year for both the interactive advertising industry and IAB. As is evidenced by IAB research, interactive media has continued to mature as a multifaceted medium for breakthrough marketing, innovative consumer experiences, and consistent job creation. In 2012, IAB expanded in line with the industry, further extending its support to the ecosystem by investing in a variety of programs crucial to elevating member businesses and the marketplace.

We planned our 2012 budget with prudence, similar to our approach to the 2011 budget. We formed our estimate based on the fortunes of the industry at large and on the value IAB provides its members. We increased our expected income of dues and events revenues, and expenses, accordingly.

Dues revenue came in at an historic high, nearly \$1 million over budget through lower than anticipated member attrition and a higher number of new members. Our events business, which attracts a wide variety of top industry experts and sold-out crowds, leveled out after five years of fast-paced growth. We raised additional revenue through initiatives including the production of sponsored research, establishing the Advertising Technology Board and Council, and other fundraising programs. Overall, topline revenue came in at a record of \$17.8 million, 9 percent over budget. IAB invested more in service programs than ever before, dedicating the difference between budgeted revenue and actual revenue to the extensive interests of our membership, and spending more from additional budgets to fund new staff hires, the Making Measurement Make Sense initiative, the Mobile Marketing Center of Excellence's Tap into Mobile initiative, prominence at the Cannes Lions International Festival of Creativity, greater influence on the international landscape, more strides in advertising technology, more research, and support for the burgeoning industry of digital video.

In 2012, IAB responded nimbly to the marketplace, seizing new opportunities to grow and to contribute to the diverse needs of its members. This broadscope responsiveness fortifies the position of IAB as the central meeting ground for the great many influencers of the interactive advertising industry, and empowers IAB to effectively and powerfully advocate for the interests of advertising sellers and the interactive advertising ecosystem itself.

FINANCIAL KEY INDICATORS FOR 2012*

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	2012 ACTUAL	2012 BUDGET	VAR FROM BUDGET \$	VAR FROM BUDGET %
DUES REVENUE	\$ 9,790	\$ 8,880	\$ 910	10%
EVENTS REVENUE	\$ 6,302	\$ 6,625	-\$ 323	-5%
TOTAL EXPENSES	\$ 17,802	\$ 16,377	\$ 1,425	9%
GAIN (LOSS)	\$ 1	\$ O	\$ 1	1%

*UNAUDITED DATA NOTE: TOTAL REVENUE = \$17.8 MILLION (DUES + EVENTS + OTHER)

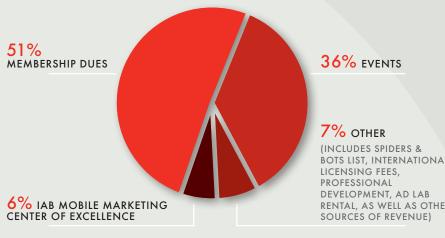
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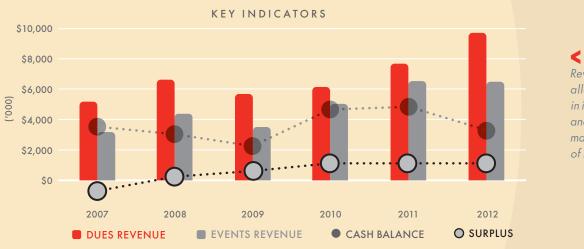
2012





BOTS LIST, INTERNATIONAL RENTAL, AS WELL AS OTHER

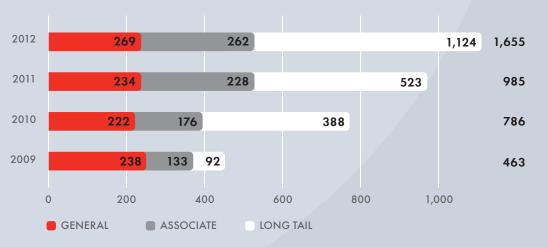
SOUND FINANCIAL FOOTING



Revenue growth allowed IAB to invest in industry initiatives and the future of the marketplace at a time of rapid change

IAB MEMBERSHIP BY TYPE 2009-2012

TOTAL MEMBERS:



BUILDING BRANDS

Building Brands for Marketers

A tIAB, laser focus is maintained on the advancement of creativity and the impact of interactive advertising on consumers. The MIXX Awards and the Rising Stars programs are central to this vital mission. But many other chief IAB initiatives work in concert to help publishers attract larger investments in brand advertising.

Making Measurement Makes Sense empowers marketers to measure the brand-building performance of online advertising in the same way they do television, print, and out of home. The Ad Technology team is working to make achieving scale easy, so that marketers can focus directly on messaging and creativity. Moreover, IAB efforts that help protect consumer privacy and choice, and standards of practice in the data marketplace, also contribute to making the internet a safer place for brands and consumers to interact.

MIXX AWARDS

To mark the year's greatest advancements in the evolution of creativity and impact in the interactive advertising industry, and to celebrate the brilliant minds behind them, IAB held the 8th Annual MIXX Awards. It is the only interactive awards competition judged by an all-star panel of advertising agency executives who create campaigns for the world's most powerful brands, marketers with direct control over many of the largest advertising budgets in the world, and leaders of major media companies. To guide the judges' debate, Nick Law, Executive Vice President, Global Chief Creative Officer, R/GA, served as the first-ever chair of the



judging panel. In another first, the **Display Rising** Star ad units made their debut in the competition through the new IAB Standard Rich Media

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Display Ad category. The program's prestigious award, Best in Show, was presented to Sherwin-Williams and McKinney for "Chip It!," a campaign that lets consumers turn any image into an pallet of Sherwin-Williams paint colors.

IAB RISING STARS

More than 80 percent of the display ads that are bought and sold are IAB standard ad formats. In 2010, IAB revolutionized its approach to defining the Universal Ad Package by an initiative called Rising Stars. This program solicits new brand-friendly advertising canvases from agency creatives themselves, as well as from publishers and others. The formats are then judged by an esteemed panel of agency thought leaders, checked for workability by a subset of the IAB Advertising Operations Council, and put into the marketplace for testing. Selection criteria include expected positive impact on user experiences, effectiveness in building-brands, and easy marketplace adoption. After the in-market testing, the successful ad units are incorporated into the IAB Standard Ad Unit Portfolio.

DISPLAY RISING STARS

In February 2012, the winners of the first IAB Rising Stars were admitted into the IAB Standard Ad Unit Portfolio. These six Display Rising Stars are now common currency in agency plans, broadly supported by publishers and all major rich media providers. In-market effectiveness research comparing Rising Stars to legacy standard ad units demonstrated the power of the new formats. Two new IAB metrics were used in the study: Universal Interaction Rate, and Universal Interaction Time. The new units outperformed legacy IAB standards by 246% in Universal

2012 IAB MIXX Awards Best in Show, Sherwin-Williams and McKinney for "Chip It!" Interaction Rate and 49% in Universal Interaction Time. In addition, Rising Stars have been implemented globally. For more information on global adoption, please see page 21.

MOBILE RISING STARS

In 2012, the Mobile Rising Stars program drove richer brand marketing across smartphones, tablets, and other devices. At the Annual Leadership Meeting that February, five winning Mobile Rising Stars ad concepts were unveiled, selected from a pool of 60 submissions. These formats work across all major mobile platforms and allow ad buys at the same scale and scope as typical online display buys. By July, when IAB officially released the technical specifications of the winners for public comment, hundreds of marketers and publishers had already implemented these ad units. Those formats that excel in-market will be incorporated as IAB Standard Ad Units in 2013. For more information about Mobile Rising Stars, please see page 16.

DIGITAL VIDEO RISING STARS

With consumers increasingly captivated by digital video programming, IAB kicked off a Rising Stars competition devoted to this medium. By year's end,

seven dozen entries had undergone review by technical experts and executives from 36 companies representing over 80% of the buy-side volume of the U.S. media marketplace. The winning formats will be announced in 2013.



2012 IAB MIXX Awards Gold Winner for IAB Standard Rich Media Display Ad, Lionsgate and AOL for "The Hunger Games" – IAB Portrait

AGENCY RELATIONSHIPS SPOTLIGHT

Agencies are at the heart of the union among marketers, publishers, and consumers. IAB has nurtured relationships with agencies since its inception and in 2012 leaned further forward forging new launching points for collaboration and growth.

PRESENTING OPPORTUNITY ONE AGENCY AT A TIME

Mutually beneficial relationships are built when two parties understand how they can help each other. Between November 2011 and December 2012, IAB executives visited 28 agencies to communicate the tools and professional opportunities IAB currently has to offer them and to learn what the agencies need from IAB. In total, IAB met with more than 650 team members in person and 10,000 agency staffers via streaming video.

CONNECTING MADISON AVENUE WITH SILICON VALLEY

Innovations in advertising beget innovative digital products, and vice versa. In July, IAB facilitated a historic, in-person sharing of ideas between the IAB Agency Advisory Board and thought leaders at Facebook, Twitter, Zynga, Flipboard, Klout, Kleiner Perkins Caufield Byers, and Stanford University.



Brad Brinegar shares insights during a Silicon Valley meeting

IAB AGENCY ADVISORY BOARD

Julie Atherton, Former Global Digital Leader, WPP-Team, Colgate

Lars Bastholm, Chief Creative Officer, Cheil USA Tom Bedecarré, Chief Executive Officer, AKQA

Jeff Benjamin, Chief Creative Officer, JWT

Conor Brady, Global Creative Director, HUGE

Brad Brinegar, Chief Executive Officer and

Chairman, McKinney, and IAB Agency Advisory Board Founding Chair

Emma Cookson, Chairman, BBH New York

Colleen DeCourcy, Co-Global Executive Creative Director, Wieden+Kennedy

Brian DiLorenzo, Executive Vice President, Chief of Production, McCann NY

Maria Luisa Francoli, Former Global Chief Executive Officer, MPG

Quentin George, Chief Digital Officer, Mediabrands

Christian Haas, Executive Creative Director, Goodby Silverstein & Partners

Nick Law, Executive Vice President, Global Chief Creative Officer, R/GA

Michael Lebowitz, Founder and Chief Executive Officer, Big Spaceship, and IAB Agency Advisory Board Chair

Jean-Philippe Maheu, Chief Executive Officer, Bluefin Labs

Ty Montague, Founder and Co-Chief Executive Officer, co:collective

Janet Northen, Partner, Executive Vice President, Director, Agency Communications, McKinney

Benjamin Palmer , Chief Executive Officer and Co-Founder, Barbarian Group

PJ Pereira, Chief Creative Officer and Co-Founder, Pereira & O'Dell

David Sable, Global Chief Executive Officer, Y&R

Sarah Thompson, President, Droga5

Johnny Vulkan, Partner, Anomaly

Steve Wax, Co-Founder, Ladies & Gentlemen

Bryan Wiener, President, 360i

MEASUREMEN

Making Measurement **Make Sense**

ith ease and speed, consumers seamlessly interact with advertising across devices and platforms. The Making Measurement Make Sense (3MS) initiative helps marketers and advertisers follow suit by evolving the way media is bought and sold to increase efficiency, value, and understanding. This ecosystem-wide undertaking, founded by IAB, the 4A's, and the ANA and advised by senior executives across many disciplines, proposed standards to enhance the evaluation of digital media and facilitate cross- media platform comparisons for brand marketing.





LEADERSHIP COMMUNIT ADVOCACY GUIDANCE

In 2012, the founders and advisors of 3MS accomplished one of the primary goals of the initiative, to create or to identify an entity separate from the trade associations to establish and manage an ecosystem-wide process for developing, testing, and institutionalizing measurement standards, with specific regard to the intricacies of interactive media and to transactions or currency. The

Media Rating

Council (MRC), an organization long known for ensuring media audience measurements that meet necessary methodological and quality standards, has taken on this key role. For decades the MRC, originally formed at the behest of Congress, has been the institution looking out for the fairness, quality, and precision of tools and currencies for all media and has been setting standards. Today, the digital marketplace has created

MAKING MEASUREMENT MAKE SENSE FIVE-PART DIGITAL MARKETING MEASUREMENT SOLUTION FACILITATE CROSS-PLATFORM COMPARISON DEFINE Shift from a "served" to a "viewable" impression standard. **IMPRESSION** Develop an **exposure duration** metric **ESTABLISH** Introduce an online Gross Ratings Point (GRP) metric, CURRENCY providing reach and frequency reporting of viewable impressions **STANDARD** Implement classification system and taxonomy for banner, **CLASSIFICATION** rich media, and streaming video ads **OF AD UNITS BRAND AD** Define standard and transparent metrics for view-through PERFORMANCE reporting and cumulative social activity **METRICS** BRAND Establish standards and vendor accreditation to improve **ATTITUDINAL** methodology for digital brand attitudinal studies **MEASURES**

3MS is an ecosystem-wide initiative to define digital media currencies and the core metrics for planning, buying, and evaluating brand advertising

a need for the MRC to also address how transactional standards are developed and set for interactive media.

MAKING IMPRESSIONS SERVED AND SEEN

Advertisers expect consumers to actually have the opportunity to see the ads they buy—an expectation that has long been the operating standard of marketing and media. The "viewable impression," a new standard of measure that increases comparability with other media and overall confidence in digital media transactions, is interactive's answer to this expectation. And, it's the foundational goal of the initiative's five-part digital marketing measurement solution.

First proposed as a key guiding principle in June 2011, the viewable impression has grown from concept to an imminent marketplace reality. In November, the MRC released results of large-scale pilot tests that indicated the proposed standard, 50 percent of pixels in view for a minimum of one second, is on target for most ad units—but that there are outstanding challenges to be resolved before finalizing the viewable impression as a new advertising currency. The SafeFrame program, led by the IAB, ensures that ad impressions can be measured for viewability. It is expected to eliminate many of the existing challenges. For more information on SafeFrame, please see page 12.

INTERACTING WITH THE MARKETPLACE

The results of 3MS will impact and alter the entire interactive advertising ecosystem. To maintain an informed marketplace, the supporting associations developed key communications in 2012.

- In July, MeasurementNow.net, the online home for 3MS, came to life. Visitors to this website can learn more about initiative including its benefits for key types of industry participants, its timeline, and its objectives
- On July 25, initiative leaders from the collaborating organizations provided a live, web-based update for more than 450 participants, showing the cross-industry desire for more knowledge on this topic. This webinar is available at MeasurementNow.net

3MS BLUE RIBBON TASK FORCE

These executives have been part of the steering committee for the Making Measurement Make Sense initiative.

Paul Caine, Executive Vice President, Chief Revenue Officer, Time Inc.

Martin Cass, President, Carat USA

Wendy Clark, Senior Vice President, Integrated Marketing Communications and Capabilities, Coca-Coľa

Lisa Cochrane, Senior Vice President, Marketing, Allstate

Henrique De Castro, Chief Operating Officer, Yahoo!

Marie Devlin, Senior Vice President, Global Advertising, Media, and Sponsorships, American Express

David Friedman, Marketing Chief, Sears

Scott Hagedorn, Chief Executive Officer, Omnicom PHD

Jackie Kelly, Global Chief Executive Officer, Universal McCann

John Kennedy, Vice President Corporate Marketing, IBM

Jason Kint, Senior Vice President, CBS Interactive

Jack Klues, Managing Partner, VivaKi

Bill Koenigsberg, Vice President, President, Chief Executive Officer and Founder, Horizon Media

Esther Lee, Senior Vice President, AT&T

Deborah Meyer, Chief Marketing Officer, Pulte Homes

Shubu Mitra, Director, Connection Planning Effectiveness and Productivity, Coca-Cola

BUILDINGBR

ledia Rating Council, Inc.

2 ATFORM EXP

John Montgomery, Chief Operating Officer, GroupM Interaction, USA GroupM

Peter Naylor, Executive Vice President, Advertising Sales, NBC Universal

Greg Osberg, Publisher and Chief Executive Officer, Philadelphia Media Network

Wayne Powers, Senior Vice President North America Sales, Yahoo!

Barry Salzman, Managing Director Media and Platforms, Americas, Google

Bryan Wiener, Chief Executive Officer, 360i

PUBLIC POLICY

Influencing Public Policy

Legislative and regulatory policies are being formed and updated to address issues involving digital and mobile media. The IAB public policy team is on the ground advocating for interactive advertising during this critical time. The interactive advertising ecosystem is responsible for more than 5 million jobs in the U.S., and it supports the maintenance and growth of the revolutionary communications tool that is the internet. To continue the ascendancy of the industry, consumer choice and consumer privacy must be protected without restraining the opportunity for innovation and expansion. For information on public policy initiatives specifically targeting the mobile marketing industry, please see page 16.

ENDORSEMENT FROM THE WHITE HOUSE

In early 2012, the Obama administration endorsed the work of the IAB and Digital Advertising Alliance (DAA), in creating robust self-regulation to protect consumer privacy rights and expectations in the advertising-supported internet. Below is an excerpt from IAB President and Chief Executive Officer Randall Rothenberg's response on February 23, 2012:

"When the IAB, ANA, 4A's, and DMA came together



DAA received accolades from the White House, as the administration released this report on consumer data privacy

four-and-a-half years ago to form what is now the Digital Advertising Alliance, we built our coalition on one big idea: Without trust, there would be no internet advertising, and without internet advertising, this great engine of economic growth and cultural diversity would likely turn into little more than an interesting curiosity. Joined subsequently by the American Advertising Federation, Network Advertising Initiative, and the Council of Better Business Bureaus, we determined to build a meaningful self-regulatory mechanism that could be quick, flexible, and assertive—a program that could assure consumers that their privacy rights

and expectations would be met by the major publishers, marketers, and agencies deploying advertising in digital media. This is also a program that gives businesses clear ground rules, educates consumers how to protect themselves while taking advantage of interactive media's powerful capabilities, and will promote continual innovation. We thank the Administration for supporting the power of business self-regulation. But most of all, we thank the members of the DAA and their constituencies, who are proving again that consumers ARE the economy, and that doing right by consumers will promote economic growth."

CONTINUING TO EDUCATE AND EMPOWER CONSUMERS

Consumers' freedom of choice in the management of their privacy and internet experience hinges on the freedom of access to information. That is the bedrock philosophy of the DAA's Self-Regulatory Program for Online Behavioral Advertising, a mandate for all IAB members under the IAB Member Code of Conduct. The principles of this program come to life most visibly through the Advertising Option icon. By clicking the icon, adjacent to behaviorally targeted advertising of participating companies, consumers can learn more about how their data is collected and used, and how they may easily opt-out from behaviorally targeted advertising. More than 1 trillion Advertising Option icons are delivered to U.S. consumers each month. More than 350 major companies license the icon, a figure that rises to more than 3,000 companies when smaller publishers are included.

IAB has also steadfastly supported the DAA and its "Your AdChoices" consumer education campaign. Building upon IAB's "Privacy Matters" campaign two years ago, this new industry effort explains the benefits of online marketing communications andoffers solutions for legitimate privacy concerns. The campaign was developed by MRM, a McCann Worldgroup company. In 2012, IAB secured more than 2 billion impressions for this pro bono promo-

PUBLIC POLICY

tional effort from members, plus Google donated a generous search component. In addition, ADTECH/ AOL served as the pro bono campaign ad server, and UM provided support as the pro bono campaign media planner. In total, IAB members delivered 4.2 billion impressions of the campaign.

PROTECTING CONSUMER CHOICE

IAB supports consumers' freedom of choice with unwavering consistency. In 2012, consumer-control over internet ad experiences was threatened through the way browsers handle "do-not-track" settings and standards. In the Summer, IAB represented industry interests at a meeting of the World Wide Web Consortium's (W3C) Tracking Protection Working Group in Amsterdam. The W3C is attempting to develop a global standard for the way "do-not-track" requests will be recognized by browsers. In addition, IAB leadership issued its full support for the DAA's position against machine-driven "do-not-track" browser standards because these browser-specific and automatically functioning systems inhibit consumers' ability to manage their privacy settings.

ADVOCATING FOR SMALL BUSINESSES

In June, 44 ad-supported small publishers from 18 states joined IAB at the Capitol for the fourth annual Long Tail Alliance Fly-In. They met with seven Senate

offices and 32 House offices including Members of key Committees such as the Senate Commerce Committee and the House Energy and Commerce Committee to discuss the changes and concerns facing online entrepreneurs and the negative impact that legislation and regulations may have on their livelihoods and businesses. Attendees also took part

in IAB training sessions and presentations tailored to their business interests. Small publishers play an increasingly prominent role at IAB. Long Tail membership grew to 1,128 members in 2012.

SUSTAINING SUPPORT ON CAPITOL HILL

Over the 2012 election cycle, IAB continued to engage with leaders in Washington to advance the interests of the interactive advertising industry. The IAB Political Action Committee (PAC) made campaign contributions to candidates who won all five of their Senate races and seven out of nine races for seats in the House. Overall, 92 percent of IAB PAC spending went to candidates who won their races in this cycle. In addition, for the first time, IAB represented the interactive advertising industry at both the Republican National Convention, in Tampa, and the Democratic National Convention, in Charlotte



FOSTERING UNDERSTANDING IN CONGRESS

Several proposals are being considered in the U.S. Congress that would restrict the industry's ability to collect and use data for even the most basic business operations in online and mobile platforms. In March, Mike Zaneis, IAB Senior Vice President of Public Policy & General Counsel, testified before the House Committee on Energy and Commerce at a hearing entitled "Balancing Privacy and Innovation: Does the President's Proposal Tip the Scale?" about the potential for harm if these proposals advance.

IAB's first political cartoon supporting member interests regarding COPPA



DRAWING ATTENTION TO CHILDREN'S **PRIVACY PROTECTION**

IAB worked with Federal Trade Commission regulators throughout the year to provide input into the FTC's overhaul of the Children's Online Privacy Protection Act (COPPA), a decade-old rule governing children's privacy online. Given the explosion of new technology avenues for children to access content, IAB engaged with FTC regulators to educate them about the various online protections already available to children, and the ways in which IAB members are already engaged in innovative ways to safeguard children online. To this end, IAB produced its first-ever political cartoon, which received positive reception by membership and the press.

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Participants at the Long Tail Alliance Fly-In unite in Washington, D.C.

Making Technology Work For the Industry

For the interactive advertising industry, innovation is constant, as is the need to conduct business simply, efficiently, and with consistency. In 2012, the IAB Advertising Technology team harmonized these practical realities by developing systems and standards that make it easier for marketers to successfully take advantage of even the most cutting-edge digital advertising technologies.

ENABLING THE VIEWABLE IMPRESSION

The SafeFrame initiative launched in 2012 to safely increase the transparency and richness of interaction between a web page and embedded, third-party content, whether it be advertisements, widgets, or other externally-provided resources. It also provides mechanisms for determining if served ads meet the standards for viewability proposed by the Making Measurement Make Sense initiative. The viewable impression is the foundation of this vital industry program, detailed on page 9, and cross-domain iFrames are the primary reason viewability cannot always be measured; SafeFrame is expected to eliminate many of these challenges. The SafeFrame 1.0 public comment period ended in December and the IAB Technology Council plans to release a final version in 2013.

BUILDING THE DIGITAL VIDEO INDUSTRY ACROSS DEVICES

Historically, complexities resulting from the fragmentation of the online video marketplace artificially limited the growth and reach of digital video content and advertising. The IAB Video Suite, the first comprehensive update to the IAB in-stream video advertising standards since 2008, provides new and revised technical standards to help advertisers and publishers more easily deliver rich, advanced, and engaging digital videos to large audiences—across the various devices and players used by compliant publishers.

THE UPDATE INCLUDES:

- Critical revisions to the Video Ad Serving Template (VAST), which enables compliant video players to display ads from any compliant video ad server
- Critical revisions to the Video Player-Ad API Definition (VPAID), which sets interoperability standards for rich interactive and other leadingedge forms of video advertising
- Introduction of the Video Multi-Ad Playlist
 - (VMAP), which allows content owners to describe where advertising breaks should be placed in their content



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ESTABLISHING A WIDE-SCALE BRAND SAFETY PROGRAM

The internet's inherent openness and its atmosphere of constant expansion and change makes it in some ways an eternal Wild West. In 2011, the IAB Networks and Exchange Committee launched the Quality Assurance Guidelines compliance program to assure customers of ad networks and exchanges that their ads will not appear next to inappropriate content. In 2012, the program expanded to include marketers, agencies, DSPs, SSPs, and trading desks. The goal is to establish greater marketplace trust on all sides, while protecting the dynamic nature of digital media.

SIMPLIFYING "PAPERWORK"

Given the great volume of interactive advertising transactions, inaccuracies and inefficiencies in the paperwork required for buying and selling is a costly issue. In 2012, IAB completed the foundational work for a Digital Advertising Invoice, working with buyers and sellers to establish standard content for this key type of document. This initiative is an outgrowth of the long-standing eBusiness Initiative, which developed a system for the automated and electronic delivery of documents such as RFPs and insertion orders.

ADOPTING FEWER IMPRESSION DISCREPANCIES

Resolving impression and click-count discrepancies between agency ad servers and publisher ad servers is a time-consuming, painstaking task. These discrepancies often lead to billing disputes that result in late payments. The Impression Exchange Solution lessens this issue by helping publishers and advertisers detect and resolve discrepancies early in a campaign's lifecycle, allowing campaigns to end with reconciled impressions and click counts. In 2012, two of the largest industry participants, Microsoft and Google, agreed to work together toward implementation, with Microsoft representing the buyer and Google representing the seller.

ADDITIONAL 2012 ACCOMPLISHMENTS

OpenRTB is a program aimed at encouraging growth in the real-time bidding (RTB) marketplace by providing industry standards for communication between buyers and sellers. Real-time bidding allows advertisers and publishers to use technology to buy and sell high volumes of targeted advertising in an automated manner. OpenRTB 2.1 was finalized at the end of 2012, and work has already begun on the next update.

Guidelines for the Conduct Ad Verification ensure a common set of methods and practices for ad

The SafeFrame initiative provides a variety of considerable advantages to the industry

verification; in 2012, the finalized standard was released. This initiative, developed in conjunction with the Media Rating Council, ensures publishers and marketers, who rely on verification service providers to confirm that campaigns were delivered as expected, can be audited against a transparent standard.

Digital Advertising Workflow Best Practices is an ambitious, new initiative to update and expand the 2008 Campaign Best Practices Guidelines with the goal of improving operational efficiency and transparency in an increasingly intricate ecosystem. The resulting document would provide an accurate description of the complex process involved in executing a digital advertising campaign and best-practice guidelines for workflow.

ENTER SAFEFRAME

SafeFrame provides a single, unified mechanism for different advertisers and ad networks to deliver rich advertising on a publisher website in a way that allows for consumer protection, publisher control, and rich interaction.



A WHOLE BUNCH OF ADVERTISERS

As with Pub-Side Files, publishers deploy a library of JavaScript code

on their end, execpt the code is deployed and hosted on a separate, secondary domain that the publisher defines and controls. Ads materialize on the secondary domain first, and are then brought into the publisher website via an IFRAME.



MEASURABLE VIEWABILITY SafeFrame offers mechanisms to support the ability to measure whether or not impressions are viewable. Viewable impressions are the foundational element of Making Measurement Make Sense (3MS), a cross-ecosystem initiative to propose new industry standard metrics and advertising "currency" that will enhance evaluation of digital media and facilitate cross-platform comparison for brand marketing.



MONEY SAVED

EARNED

SafeFrame saves advertisers money by allowing for standardized ad code that can be deployed across multiple publisher networks.

SafeFrame not only saves publishers money by reducing maintenance and implementation costs, but they also increase earnings by enabling rich media advertising in placements that would typically require IFRAME-like security. DATA OD

Guiding the Data Marketplace

No two words capture the challenges and opportunities generated by the complexity of the digital age as succinctly and powerfully as "Big Data." For marketers and publishers, large volumes of data hold the key to unlocking the fundamental goal of sending the right message to the right person at the right time.

Information about user activity—data—is what makes targeted and personalized brand messaging possible. But there are also great challenges that come along with this powerful information, in terms of protecting consumer privacy (discussed on page 10), issues in site performance, data control and management, and marketplace intricacy. IAB strives to enable revenue growth through the establishment of quality, transparency, accountability, and consumer protection in data usage.

SHARING DATA ABOUT DATA DRIVEN ADVERTISING

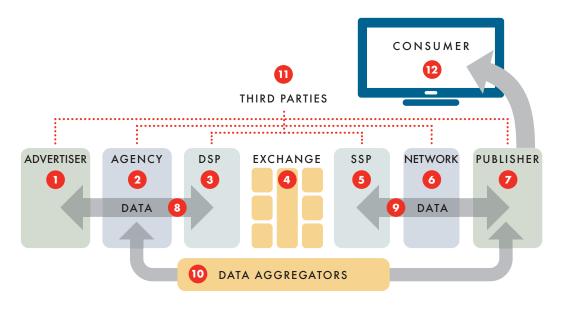
The industry supporting data-driven advertising evolves so rapidly, it can be difficult to keep abreast of the latest and greatest innovations.

To help serve this need, IAB realized two major educational initiatives:

 Data Driven Advertising, a web site designed to be the definitive resource for advertising professionals on how data is used to serve ads to consumers Data Demystification Day and Tour, an event series launched by the IAB Data Council and the Winterberry Group during Internet Week in the IAB Ad Lab, to teach the basics of data-driven advertising. It was continued on the West Coast, hosted at Microsoft and Rubicon

PROTECTING DATA AND USER EXPERIENCE THROUGH TAGS

"Tagging" has evolved into a large and complex ecosystem, providing publishers and advertisers with massive benefits and insights, as well as technical and operational challenges. In advertising, tags make calls to ad servers and transfer information between parties to tailor an experience to the user. The increase in tags can cause the unintentional transfer of data, poor site performance, and consumer privacy to be put at risk. At the end of 2012, IAB released for public comment Site Tagging Best Practices, a set of detailed recommendations aiming to improve workflow procedures, protect page performance, and data control.



This simplified view of the ecosystem accounts for typical roles played by data users

ENCOURAGING ACCURATE ATTRIBUTION OF VALUE

Campaign performance and publisher compensation has long been based on a last-click model of measurement and valuation—wherever a user last clicked to go to the advertiser's site earned all of the credit. But many campaign elements can influence user actions and contribute to campaign goals. Recent advances in data processing and analytic capabilities now make accurate assessment of the effectiveness possible, but have also brought confusion to the marketplace. To bring transparency and efficiency to the attribution landscape, IAB released two documents:

- "Digital Attribution Comes of Age" analyzes the drivers of the shift toward advanced methods of attributing modeling. Key trend identified: As media buyers become confident in their attribution models, they will more frequently demand that publishers sign on to this compensation structure—or find themselves on the outside of media deals
- "The IAB Digital Attribution Primer" explains the prevalent attribution models in use and clarifies the distinction between attribution and traditional media mix modeling

SHOWCASING EMERGING APPROACHES OF DATA USE

There is a plethora of new data sources, targeted

technologies, and advertising delivery platforms that enable marketers to amass great intelligence about their audiences, but great challenges inhibit turning this raw data into action. "From Information to Audiences: The Emerging Marketing Data Use Cases," a white paper by IAB, reveals new practices in data aggregation, management, and deployment, and spotlights the barriers to widespread adoption.

EDUCATING ABOUT "BIG DATA" AND THE PROMISE OF DMPS

Data Management Platforms, technology tools that normalize dis-

parate data sets so marketers can better understand and utilize data from multiple sources, could very well serve as a principal technology solution for the entire dig-

ital advertising landscape. IAB and Winterberry Group discovered this insight through a survey of 150 industry leaders, and published a white paper entitled "The Data Management Platform: Foundation for Right-Time Consumer Engagement". The information uncovered in this report can help the industry more fully understand how DMPs can act as a powerful dashboard helping to unlock the opportunities afforded by the proliferation of data.

Understand data driven advertising at IAB.net/data

AdCheleted

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THE 2012 PRESIDENTIAL ELECTION SPOTLIGHT

In this election year, interactive advertising enjoyed endorsement from the highest and most influential echelons. IAB uncovered the advertising teams behind the campaigns for president and candidates of other national political elections—who are using digital media like never before to build their brands in rapid time and influence the vote.

The "Elections 2012 and Political Ad Spend Survey", conducted by IAB in collaboration with *Campaigns* & *Elections Magazine*, captured the perspectives of political strategists and consultants. The respondents stated the most beneficial attributes of digital advertising are its targeting capabilities, immediacy of response to negative attacks, and the ability to have a conversation with voters through social media.

The "Election 2012: Big Data Delivers on Campaign Promise" white paper by the IAB Data Council, conducted independently of the survey, revealed findings very much in concert with it. Microtargeting has become the predominant means of delivering political messages online, and campaigns used it to raise money, persuade undecided voters, and get out the vote. On stage at IAB cornerstone events, political and digital thought leaders including Chris Hughes Co-Founder, Facebook, and Editor-in-Chief, The *New Republic*; David Plotz, Editor, Slate; and Joe Lichtenberg, Vice President, Edge Computing, Mirror Image Internet, among others, discussed the role of technology in politics.



Facebook, and Editor-in-Chief, The New Republic, speaks on "How the Internet Will Decide the Presidency" at MIXX

Chris Hughes, Co-Founder,

"When the races are this thin, all of the advertising, the internet, the digital work that's being done, will absolutely matter and decide a lot of these races," Hughes said. 刻的动物。

New Contraction

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IAB Mobile Marketing Center of Excellence

Since its launch in December 2010, the IAB Mobile Marketing Center of Excellence has been nurturing the immediate and long-term growth of this burgeoning industry sector, as it becomes firmly rooted in the interactive advertising ecosystem. The Mobile Center is an independently funded and staffed unit inside IAB.

ADVOCATING FOR MOBILE IN D.C.

Just as mobile media consumption is a behavior not confined to a specific device, lawmakers regulate based on mobile media activities, not expressly on smartphones, tablets, or laptops. Consumer privacy, for example, is a cardinal priority for IAB as well as legislators and regulators across any and all digital media. Mobile technology, however, does present marketers and policymakers with distinct attributes, such as location-awareness and apps, to manage. In 2012, IAB assigned Sarah Hudgins, IAB Director of Public Policy, to dedicate her efforts to mobile policy in order to advance the interests of mobile users, marketers, and publishers in Washington, D.C. more information about the DAA and the self-regulatory program, please see page 10.

CRUSADING FOR BALANCED LEGISLATION AND REGULATION

IAB took action on Capitol Hill in response to targeted legislative and regulatory measures that would affect the performance of the mobile marketing and publishing marketplace. Below are two examples of this activity.

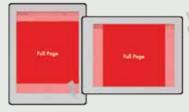
The Location Privacy Protection Act is a bill sponsored by Sen. Al Franken (D-MN) that would require consumer consent for the collection of location data, subject to criminal penalty. Regarding this legislation, IAB performed outreach to key legislative staff

IAB Mobile & Tablet Rising Stars IAB Mobile & Tablet Rising Stars are designed to discover and capture the industry's best mobile ad products and make them IAB standard ad formats

IAB MOBILE ADHESION BANNER







EXPANDING SELF-REGULATION

The celebrated self-regulatory program administered by the Digital Advertising Alliance (DAA) and endorsed by the Obama Administration is expanding to include two mobile-specific matters: the collection of cross-app data and precise location data. The cross-app data update will govern third-party collection of consumer information across multiple apps; the precise location data addition will direct when marketers and publishers must request consumer permission to access their precise location. The DAA Mobile Task Force and the IAB Mobile Center is expected to release the Mobile Principles in early 2013. For and wrote a letter that outlined its harmful impact on innovative and responsible companies. This letter was read before the Senate Judiciary Committee by Ranking Member Charles Grassley (R-IA).

In May, the Federal Communications Commission requested comments from the public regarding the update of the Privacy and Security of Information on Mobile Devices, a five-year-old document regarding carrier and third-party access to information collected and stored on mobile devices. IAB submitted comments urging the Commission to set the stage for freedom of innovation and growth of the mobile marketing ecosystem.

VOBILE

BUILDING UNDERSTANDING BETWEEN INDUSTRY AND WASHINGTON LEADERS

At the fourth annual IAB Mobile Marketplace in New York City, Robert McDowell, Commissioner, Federal Communications Commission, took to the stage for a fireside chat about wireless spectrum availability with Kevin Conroy, President, Univision Interactive Media.

In 2012, the IAB Mobile Center held its first annual Washington, D.C. Fly-In. The event empowers influential members of the mobile marketing industry to communicate how their businesses will be affected by pending legislation and regulation directly to those who produce it. The inaugural event included meetings with four members of Congress and two Federal Trade Commission staff members.

IAB MOBILE CENTER PRINCIPALS **EVANGELIZED AT EVENTS**

IAB increased mobile policy visibility with speaking engagements and publicity at more than 11 events and conferences. Highlights include:

- The Federal Trade Commission's Public Workshop: "In Short, Advertising & Privacy Disclosures in a Digital World"
- The Congressional Internet Caucus Advisory Committee's Annual "State of The Mobile Net Conference" on Capitol Hill

IAB MOBILE RISING STARS

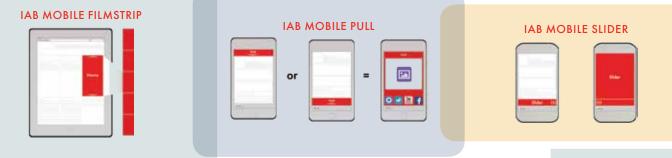
This program propels richer brand marketing across devices by introducing new, industry-created, brand-friendly, and scalable mobile ad units to the IAB Standard Ad Unit Portfolio.

At the Annual Leadership Meeting in February, the five winning Mobile Rising Stars ad concepts were unveiled. Winning submitters included AOL, BabyCenter, Crisp, Google, Jivox, Mediamind, Medialets, Microsoft, Pointroll, Time Inc., The Weather Channel, and Yahoo!.

Within six months, top marketers had begun implementing the innovative mobile ad units-Coca-Cola, Disney, GM, HBO, Jaguar, J.C. Penney, Procter & Gamble, Sony, McDonald's, Toyota, and Verizon among them. Publishers and mobile ad networks that served the units include AOL, Gannett, Google, IDG, Millennial Media, Mojiva, MSN, The New York Times, Thomson Reuters, Time Inc., Viacom, and The Weather Channel. For more information on the Rising Stars program, please see page 6.

ENCOURAGING CREATIVITY AT CANNES

IAB and the Mobile Center played a leadership role at the Cannes Lions Annual International Festival of Creativity. IAB President and Chief Executive Officer Randall Rothenberg moderated a first-ever all-day forum devoted to the topic of "Creativity in Mobile Advertising," with a grand finale roundtable entitled "The IAB Creative Showcase: Secrets



• The U.S. Chamber alongside industry experts and the Under Secretary of Commerce regarding the National Telecommunications and Information Administration Multistakeholder Process

BUILDING BRANDS FOR MARKETERS

The IAB Mobile Center is committed to welcoming more brand marketers to the mobile marketplace by providing the industry with the tools to produce breakthrough, creative campaigns for large audiences.

of the Mobile Superstars." During this special session, Colleen DeCourcy of Socialistic, at the time, now at Wieden+Kennedy; Thomas Fellger of Iconmobile; and Per Holmkvist of Mobiento unveiled stunning examples of the best mobile creative, and revealed critical insights on how to take advantage of the breakthrough opportunities in mobile today.

Anna Bager, IAB Mobile Marketing Center of Excellence's Vice President and General Manager, hosted a series of "Mobile Diaries" video interviews on the Croisette with attendees and creatives to get an inside look at their own smartphone and tablet usage.

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To see demonstrations of the ad units and tech specifications, go to iab.net/risingstarsmobile

INSPIRING BY EXAMPLE

The IAB Mobile Center developed a Smartphone Creative Showcase, and an IAB Tablet Creative Showcase. Available online, these growing libraries of great creative serve to inspire new, breakthrough mobile marketing endeavors.

MAKING MOBILE MORE ACCESSIBLE

In 2012, the IAB Mobile Center debuted Tap into Mobile, a program dedicated to helping businesses build a better mobile web, by providing them with the tools and resources they need to make their websites more mobile-friendly.

ACHIEVING SCALE WITH IN-APP ADS

To encourage the growth of advertising in apps, the IAB Mobile Center produced the second iteration of the Mobile Rich-Media Ad Interface Definitions (MRAID). The program defines a common application programming interface (API) for mobile-rich media advertisements, thereby establishing a standardized framework in which rich media ads can communicate their needs and behaviors with apps. MRAID 2.0 enables greater consistency when it comes to delivering a wider range of rich media

IAB MOBILE MARKETING CENTER OF EXCELLENCE 2012 BOARD OF DIRECTORS

John Cantarella, *Time Inc.* Paul Childs, *Adfonic* Badal Choudhari, *Yahoo!* Kevin Conroy, *Univision* Jennifer Creegan, *Microsoft* Asher Delug, *Airpush* Maria Mandel Dunsche, *AT&T* Anne Frisbie, *InMobi* Barbara Healy, *Tribune Company* Chris LaSala, *Google* Alex Linde, The Weather Channel Stephanie Bauer Marshall, Verizon Wireless Joshua Rahn, Facebook Greg Schwartz, Zillow Mandar Shinde, AOL Mollie Spilman, Millennial Media Amy Vale, Mojiva Kevin Wassong, LIN Mobile Michael Zimbalist, The New York Times

IAB MOBILE MARKETING CENTER OF EXCELLENCE SUPPORTING MEMBERS



In 2012, the IAB Mobile Center doubled its number of members.



IAB team at the Cannes Lions Festival of Creativity: **Randall Rothenberg**, President and Chief Executive Officer; **Anna Bager**, Vice President and General Manager, IAB Mobile Marketing Center of Excellence; and **David Doty**, Executive Vice President and Chief Marketing Officer

ad formats, including the new IAB Mobile Rising Stars units. The combination of common rich media mobile ad formats and a standardized way to program those ads "under the hood," will help the industry scale to levels that were previously impossible.

IMPROVING MOBILE MEASUREMENT

In 2011, IAB and the Mobile Marketing Association, with the help of the Media Rating Council, released the first standardized key metrics for measuring mobile advertising. The guidelines provide a framework for governing measurement of mobile web-based ads across the mobile interactive ecosystem. In 2012, the team released an important update to the guidelines for public comment. The guidelines now require client-side counting for mobile web ad impressions, which will make impression counts far more robust and reliable, and may help to reduce mobile discrepancies. The document also mentions the importance of "viewable impressions," which are expected to be established soon as a PC ad measurement best practice as part of the Making Measurement Make Sense initiative. For more information on the viewable impression, please see page 9.

LEVERAGING LOCAL

Following the "Tablet Buyer's Guide" of 2011, the IAB Mobile Center produced the "Mobile Local Buyer's Guide" in 2012. The document empowers marketers to take advantage of one of the greatest strengths of mobile marketing: the ability to connect with consumers anywhere they are through targeted, relevant messaging.

IAB ANNUAL REPORT 2012

IDENTIFYING INSIGHTS

The IAB Mobile Center produces groundbreaking U.S.-based and global research that educates and empowers effective decision-making with regard to mobile media.

Mobile advertising is a key driver of smartphone and feature-phone shopping. This is second only to convenience.¹ The global mobile advertising market is **valued** at \$5.3 billion in 2011.²

The **global mobile landscape is very diverse** in terms of device/OS market share and the priority placed on mobile by the local IAB. All of the IABs that participated, however, are devoting increasing resources to promoting mobile media.³

Nearly half of tablet users engage with ads on that device more than once a week; one in four smartphone users reported the same frequency of interaction with ads.⁴ 85% of moms agree that their smartphone makes back-toschool season less stressful.⁵

63 percent of digital video screening on mobile phones **does not happen on-the-go**, but rather at home. ⁶ **88 percent of passionate fans of the NCAA Tournament used mobile devices** to engage with tournament- related content.⁷

Men were much more likely than women to watch trailers on their mobile devices and 71 percent of male respondents used their device to pick a movie, compared to 69 percent of female respondents.⁸

Sports fans in the United Kingdom and the United States have **similar mobile adoption and behaviors**, but different Olympic interests and priorities.⁹

sites or apps on their device.¹⁰

- ¹ IAB Mobile Phone Shopping Diaries Conducted by On Device Research for IAB
- ² Global Mobile Advertising Market U.S. IAB, IAB Europe, and IHS Screen Digest
- ³ IAB Global Mobile Anthology: Worldwide Perspectives on Mobile Media Submissions from a dozen IABs around the world the first-ever IAB global perspective on mobile
- ⁴ Mobile's Role in the Consumer's Media Day Conducted by ABI Research
- ⁵ Moms Go Back-To-School with Mobile Conducted by EMI Surveys for IAB and Meredith's Parents Network
- ⁶ IAB Mobile Phone Video Diaries Conducted by On Device Research for IAB
- 7 Mobile Madness Produced with Millennial Media, and Harris Interactive
- 8 Mobile and the Movies By IAB and InMobi

⁹ 2012 Olympics Games Go Mobile: United Kingdom vs. United States The U.S. IAB Mobile Marketing Center of Excellence, IAB UK, and Mojiva

More than 80 percent of smartphone

owners have accessed retailer web

¹⁰ 2nd Annual Mobile Shopping Savvy Cities Produced in partnership with Prosper Mobile Insights

IAB Digital Media **Sales** Certification

igital media is a field characterized by rapid innovation. Setting a baseline standard of knowledge and skills for sales teams to master is necessary to define competency, promote professionalism, and build the value of the interactive advertising industry itself. The most effective sales forces have the knowledge to deliver solutions to marketers, not just sell advertising inventory. In addition, sales executives need a method to gauge and build their teams' expertise, and company training programs need a clear understanding of how to prepare salespeople for success.

The IAB Digital Media Sales Certification program, launched in May, establishes the first-ever standard of expertise for digital media sales forces. Its centerpiece is an examination that when passed certifies the participant understands the most important concepts, guidelines, and best practices in interactive advertising sales. Subject matter expertsmany of them IAB members—developed the exam content in conjunction with the fully accredited test development company Professional Testing Inc.

In its first partial year, more than 600 candidates began the certification process, which they have six months to complete. In addition, IAB member Collective now requires its entire sales team to secure the IAB Digital Media Sales Certification. More company-wide commitments to the program are expected in 2013.

"IAB has created a much-needed professional benchmark that speaks directly to the complexities that digital media sales executives need to address in order to compete effectively.

-Joe Apprendi, Chief Executive Officer, Collective

The new certification exam raises the bar for talent and provides a career OGITAL MEDIA SP 'badge' so professionals can stand out in digital media sales."

- Scott Schiller, Executive Vice President, Advertising Sales, NBCUniversal, and **Certification Founding Commission Chair**

An International Organization for a Global Industry

Consumers around the world now share the same foundation of information about current events and brands, and IAB member companies are entering new and distant marketplaces earlier in their lifecycles. IAB, with its 39 international outposts, is in a unique position to lead the charge in streamlining and building this diverse and comprehensive marketplace. In 2012 these efforts included:

IAB GLOBAL SUMMIT

In October, 114 digital leaders from 50 companies and 23 IABs met in New York for two days of frank debate about such pressing issues as brand-building, mobile at a global scale, self-regulation and consumer privacy, the evolution of measurement, IAB revenue generation, and other relevant topics. This meeting set a cornerstone for a new era of global cooperation.



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Pamela Jones Harbour, Partner, Fulbright & Jaworski, former Commissioner of the US Federal Trade Commission, shares insights at the IAB Global Summit

NEW INTERNATIONAL MEMBERSHIP CATEGORY

To encourage international member participation in U.S. councils and committees and to give publishers from around the world the opportunity to influence upstream the creation of standards and best practices, IAB introduced a new membership category open to the largest and most influential corporate members of national IABs.

FORMATION OF THE EUROPEAN DIGITAL ADVERTISING ALLIANCE

In May, the European counterpart to the Digital Advertising Alliance was formally established. IAB contributed to the formation of this entity to more effectively represent the industry in Brussels.

ON STAGE: CHINESE LEADERS OF DIGITAL ADVERTISING

At the 2012 Annual Leadership Meeting in Miami, executives from Chinese media and advertising organizations came to the stage to inform attendees about the Chinese ecosystem. Among them were Chen Yong, Secretary General, the Interactive Internet Advertising Committee of China (IIACC), and President, Modern Advertising Magazine, China; Ya Li, Chief Operation Officer, Phoenix New Media; and Tong Su, Chief Executive Officer, Hylink Advertising. Similar to what's happening in the United States, in China, the industry is growing rapidly, and many believe more standardization will help it grow faster.

RISING STARS GO GLOBAL

The demand for powerful brand storytelling through large-format display advertising units is universal. Rising Stars display formats are quickly gaining significant traction with gold-label global and regional brands. Rising Stars display formats have already been adopted on five continents and in more than 35 countries—including Australia, Brazil, Canada, France, Germany, Hong Kong, India, Italy, Mexico, Russia, Singapore, Taiwan, the United Kingdom, and, of course, the U.S.



Executives from Chinese media and advertising organizations onstage at IAB MIXX

RESEARCH

Delivering Insights for Growth Through Research

Research is essential for recognizing and seizing opportunity in a rapidly evolving marketplace. IAB provides the interactive advertising and marketing industry with well-designed studies that supply timely, relevant, and actionable insights, propelling member businesses toward new opportunities and revealing the value of interactive advertising and marketing.

RESEARCH HIGHLIGHTS FROM 2012 INCLUDE:

- The "IAB Internet Advertising Revenue Report", conducted independently by the New Media Group of PwC
- The "Economic Value of the Ad-Supported Internet Ecosystem", a study by researchers at the Harvard University School of Business
- The "Elections 2012 and Political Ad Spend Survey", conducted by IAB in collaboration with *Campaigns & Elections Magazine* (discussed on page 15)

NEW IAB RESEARCH TOOLS IN 2012

- IAB Insights Center, a tool for publishers from IAB and BIGinsight, provides access to information on consumer intentions, actions, and changing behaviors from the Monthly Consumer Insight Survey
- IAB Ad Effectiveness Study Resource Center offers resources to help improve the quality and streamline the implementation of ad effectiveness studies
 - ** Visit the sections featuring IAB Mobile Marketing Center of Excellence on page 16, Data on page 14, and the Rising Stars on page 6 for more breakthrough and informative research initiatives.

Microtargeting has become the predominant means of delivering political messages online.¹

The ecosystem contributed \$530 billion to the U.S. economy in 2011, and accounted for 3.7 percent of the U.S. gross domestic product.²

Hispanic consumers participate more heavily in e-commerce, social engagement, and media consumption than other users.³

The travel-seeking audience spends

more time online and has stronger mobile usage habits than other Americans.⁴

Multitasking is popular while consumers watch live TV. 63 percent of respondents used a connected device the last time they did so.⁶

Co-op advertising presents **untapped** financial opportunity.⁵

RESEARCH

Interactions that can be tracked and fed into the concept of engagement have exploded, further exposing the "click-through" as an often-inadequate **measurement**.⁷

In the first three quarters of 2012, internet advertising revenues climbed to an all-time high of \$26 billion.⁸

IAB Rising Stars display ad units yield significantly higher interactive consumer engagement.⁹ For political strategists the most beneficial attributes of digital advertising are **targeting capabilities**, **immediacy** of response to negative attacks, and social media.¹⁰

65 percent of respondents who owned four screens were **likely to use a connected device while watching television**. Advertiser recall is higher among these respondents than those who own two or three screens.¹¹

Consumer adoption of social media continues to proliferate as

companies offer high value and relevant engagement opportunities.¹²

An interplay of media buys—including digital is necessary to **effectively influence people** shopping for electronics.¹³ Many industry professionals are still uncomfortable **articulating the** value of interactive advertising.¹⁴

- ¹ Election 2012: Big Data Delivers on Campaign Promise A whitepaper by the IAB Data Council
- ² Economic Value of the Advertising-Supported Internet Ecosystem Conducted by the Harvard University Business School on behalf of IAB
- ³ Digital Hispanic Consumer IAB utilizing intelligence from BIG insight.
- ⁴ Consumer Travel & The Media An in-depth analysis by IAB utilizing intelligence from BIG insight
- ⁵ Co-Op Advertising: Digital's Lost Opportunity? An in-depth whitepaper by IAB and the Local Search Association

- ⁶ Screens to the nth Developed in partnership with Ipsos MediaCT
- ⁷ Digital Ad Engagement: An Industry Overview and Reconceptualization By IAB in collaboration with Radar Research
- 8 IAB Internet Advertising Revenue Report Conducted independently by the New Media Group of PwC on behalf of IAB
- Rising Stars Ad Effectiveness Study By IAB and Moat
- ¹⁰ Elections 2012 and Political Ad Spend Survey Conducted by IAB in collaboration with Campaigns & Elections Magazine

- ¹¹ The Multiscreen Marketer Conducted by Econsultancy on behalf of the IAB iTV
 - Conducted by Econsultancy on benait of the IAB II V Committee and IAB Mobile Marketing Center of Excellence
- ¹² The Social Media Ecosystem Report Developed by The Jordan, Edmiston Group, Inc (JEGI) and supported by the IAB
- ¹³ The Path to Consumer Electronics Purchases An in-depth analysis by IAB utilizing intelligence from BIGinsight.
- ¹⁴ Interactive Ad IQ Survey

Conducted by Ernst & Young LLP's Media & Entertainment Advisory Services on behalf of IAB

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Where the Digital World Comes Together

Arketers, advertisers, publishers, as well as technologists, data scientists, venture capitalists, and entrepreneurs come together at IAB thought leadership events with the shared interest of elevating the industry and building stronger ties with consumers. In 2012 at 27 events across the country, IAB hosted 6,300 individuals—nearly 40 percent of which were marketing or agency executives—to share insights, network, and shape new opportunities and partnerships. IAB events are truly the centripetal force of the ad-supported digital world, uniting the diverse participants of the ever-expanding interactive advertising ecosystem.



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Elizabeth Pizzinato, Senior Vice President, Marketing and Communications, Four Seasons Hotels and Resorts, and Randall Rothenberg, IAB, IAB Innovation Days

Rob Norman, Chief Digital Officer Global, GroupM, and **Dave Morgan**, Chief Executive Officer, Simulmedia, **IAB Annual Leadership Meeting**





Michael Lebowitz, Founder and Chief Executive Officer, Big Spaceship, IAB Annual Leadership Meeting



IAB ANNUAL REPORT 2012

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Dennis Crowley, Co-Founder, foursquare, **IAB MIXX**



Qi Lu, President, Online Services Division, Microsoft, **IAB MIXX**

Susan Jurevics, Senior Vice President, Global Retail CRM and Brand Marketing, Sony Corporation of America, IAB Annual Leadership Meeting





Com Bedecarré, Chief Executive Officer, AKQA, IAB Annual Leadership Meeting 20



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Journalist **Charlie Rose**; **Sheryl Sandberg**, Chief Operating Officer, Facebook; **Marc Andreessen**, Co-Founder and General Partner, Andreessen Horowitz, **IAB MIXX**



>

Nick Law, Executive Vice President, Global Chief Creative Officer, R/GA, IAB MIXX



Alfredo Gangotena, Chief Marketing Officer, MasterCard Worldwide, IAB MIXX

> Randall Rothenberg, President and Chief Executive Officer, IAB Annual Leadership Meeting



Geoffrey Moore, Author, Speaker, Advisor, IAB Annual Leadership Meeting





Marc Speichert, Chief Marketing Officer, L'Oréal USA, IAB MIXX **Kim Kadlec**, Worldwide Vice President, Global Marketing Group, Johnson & Johnson, **IAB Innovation Days**



Peter Naylor, Executive Vice President, Advertising Sales, NBC Universal, IAB Annual Leadership Meeting

COMMUNITY CREATION SPOTLIGHT

Twenty-twelve marked the first full year of activity in the IAB Ad Lab, a state-of-the-art multipurpose meeting and events center, where the digital world comes together to collaborate, innovate, and educate in an intimate setting.

Social Media Week, Internet Week, Advertising Week, Digital Content NewFronts 2012—events during each of these industry-wide, multiday assemblies came to life in the Ad Lab. Also in 2012, industry participants attended professional development classes, top-tier reporters attended press events, and members of IAB Committees and Councils met to hash out solutions to the industry's most pressing issues.

In its debut year, IAB and its members hosted more than 280 meetings and 5,000 people at the venue, located directly at IAB headquarters, turning it from a new asset into a recognized hub for the digital industry in New York City.

HIGHLIGHTS FROM IAB AD LAB IN 2012

- Christie Vilsack, Candidate for Iowa's 4th Congressional District, Meet & Greet
- First-ever IAB Town Hall: "Advertising vs. the User Experience"
- Headlines & Humor: IAB Digital Content NewFronts Showcase

- IAB Ad Lab Author Series: "An Evening with Steven Levy"
- IAB Research and Ipsos OTX Media CT on consumer perceptions of new devices and the role of advertising
- IAB Great Debate on "Who Owns the Data?" co-sponsored by YieldEx and Google
- J&J/Rutgers Digital Marketing Mini-MBA Program
- Judging for IAB MIXX Awards, Mobile Rising Stars, Digital Video Rising Stars
- LatinVision Media Marketing to Latinas Conference & Networking Event
- MR YOUTH Social Media Week Event
- Merkle "Digital Data Workshop" Event
- NARC Social Media Week event
- Senator Claire McCaskill Fundraiser
- The Hatchery start-up pitch event
- Twitter press event during Advertising Week



MARKETING

Expanding the Sphere of Influence

Powerful marketing solutions amplified the IAB mission in 2012. Through a variety of communications efforts, IAB shaped marketplace conversation across a multiplicity of topics and stimulated the minds of key industry audiences. Endeavors such as the IAB Agency Advisory Board trip to Silicon Valley, the historic presence at the Cannes Lions International Festival of Creativity, and IAB visits to nearly 30 agencies, detailed throughout this publication, also functioned to enhance awareness of IAB.

IAB EXECUTIVES SHARE INSIGHTS AT KEY INDUSTRY EVENTS

Here are just a few of the conferences around the world where IAB executives were featured speakers.

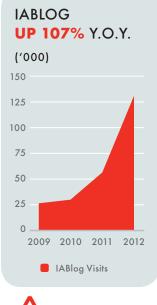




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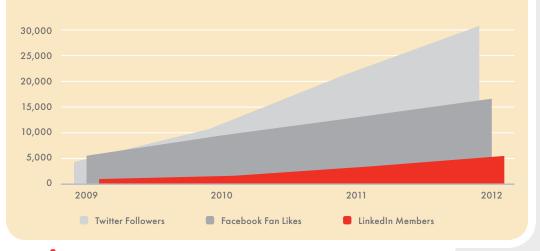
Digiday man contractor

iab. conecta 2012



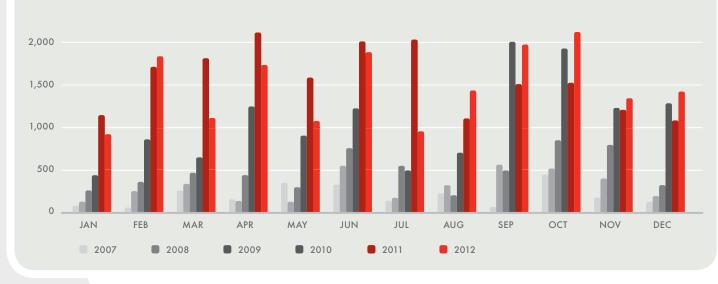
IABlog total visits up 107% at end of 2012 compared to end of the prior year

TWITTER FOLLOWERS, FACEBOOK FAN LIKES, AND LINKEDIN MEMBERS ALL UP IN 2012



In 2012 Twitter followers up 43%, Facebook fan page Likes up 22%, and LinkedIn IAB Group members up 57%

TOP-LINE PRESS RESULTS



Total monthly press stories 2007-2012

IAB PRESS STRATEGY 2012: FOCUS ON MAJOR MEDIA OUTLETS

AdvertisingAge

As Global Competition in Digital Grows Fiercer, Who Will Be Left Standing? -February 24

The 100-Question Test You Have to Pass to Work in Sales at One Ad-Tech Company -September 18

Sherrill Mane recognized as Media Maven Special Report: Media Mavens 2012 -October 1

Internet Ad Revenue Grew 14% in First Half of 2012, But CPG Staying In TV - October 11



"IAB Pushes for DIY Ad Units, Modules" and "Half of Digital Video Ads To Be Interactive In Two Years" - July 30

Anna Bager named to top BUSINESS 20 most important women INSIDER in mobile advertising Meet The 21 Most Powerful Women In Mobile Advertising: 2012 - July 11

The Washington Post

Ad-supported Internet Makes Big Contribution to U.S. Economy, IAB Report Says - October 1

The New Hork Times

Do Not Track? Advertisers Say 'Don't Tread on Us' - October 13

THE WALL STREET JOURNAL.

WSJ on Mobile Video Research -December 13



IAB Wrap-up: The Restless Industry's Identity Crisis Agendas Clash at Annual Meeting - February 29

Fast Chat: IAB CEO Randall Rothenberg IAB to Host Mobile Forum at Cannes - June 12

Small Web Publishers Head to the Hill Will Push Politicians to Consider Potential Impacts of New Internet Rules - May 25

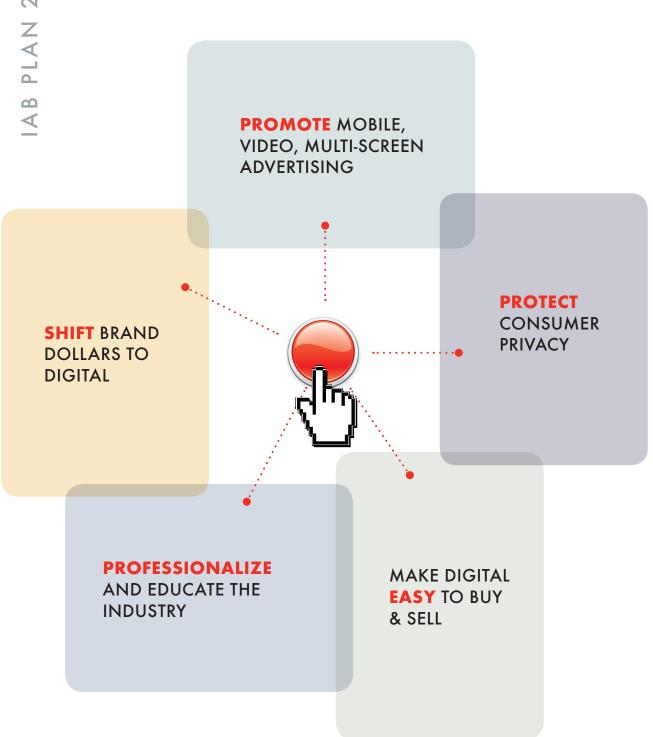


Study: More Men Than Women Use Mobile Phones to Choose Movies, Watch Trailers - October 2

MARKETING

2013 IAB Operating Agenda: The Brand Moment

In 2013, the distinct activities at IAB will come together toward one critical objective: to empower marketers to build their brands online.



Susan Jurevics

Bob Bowman Majar Leaguer Baseball Advanced Media



Elizabeth Pizzinato Four Seasons Hotels and Resorts Marc Andreessen Andreessen Horowitz

INNOVATIVE... INSPIRING...IMPACTFUL

IAB 2013 EVENTS

IAB is the convening voice of the industry. Hear from and network alongside industry experts during all of our cutting-edge events.

IAB ANNUAL LEADERSHIP MEETING February 24 - 26, 2013 • Arizona Biltmore, Phoenix

IAB CASE STUDY ROAD SHOW March 19: San Francisco • March 21: Los Angeles • April 2: Detroit

> MOBILE: IAB MARKETPLACE April 11, 2013 • New York

> > SCREENSX June 10, 2013 • New York

ADVERTISING TECHNOLOGY: IAB MARKETPLACE July 15, 2013 • New York

IAB MIXX CONFERENCE & EXPO September 23 - 24, 2013 • New York

> IAB MIXX AWARDS September 24, 2013 • New York

AD OPERATIONS: IAB SUMMIT November 4, 2013 • New York

Find out more at www.iab.net. For information on IAB sponsorship opportunities, contact Phil Ardizzone at 212-994-1790 or phil@iab.net



Jonathan Mildenhall The Coco-Cola Company

Sheryl Sandberg Facebook



Peter Naylor NBC News Digital

Randall Rothenberg

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We'd like to thank all of our members for their support throughout the years. With your ongoing participation, the ranks of the IAB will continue to grow. To learn more about IAB membership opportunities, please visit **www.iab.net/member_center**.

BUZZMEDIA CafeMom Caring.com Cars.com Casale Media **CBS** Interactive Chitika Clear Channel Media and Entertainment CMG Digital Collective Comcast Interactive Media Complex Media Conḋé Nast Connexity CPX Interactive **Crain Communications** Dailymotion Demand Media **Digital Broadcasting Group** Discovery Communications Disney Interactive Media Group Dow Jones & Company Earth Networks eBay Editorial Projects in Education Electronic Arts eMarketer e-Miles Everyday Health Expédia Media Solutions Facebook Federated Media Publishing FindTheBest.com Forbes.com FOX News Channel FOX Sports Interactive Media Gawker Media Geeknet Glam Media Goodway Group Google Grab Media Grooveshark GSN Games Network Hanley Wood Harvard Business Review HealthiNation Hearst Magazines Digital Media Hulu I-Behavior IDG IGN Entertainment Impremedia Digital Inḋobi Innity Corporation inPowered Interactive One Jivox Joost Media Journal Register Jumptap Kelley Blue Book Kontera Technologies LIN Media LinkedIn Local Corporation MailOnline

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COUNCILS

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COMMIT

2012 Committees and Councils

COMMITTEES

IAB Committees are based on a specific platforms within the digital advertising medium. Committees work together to prove platform value or simplify the processes associated with buying, selling, and creating interactive advertising.

COUNCILS

IAB Councils are each based on a specific role within General Members' organizations. Council members share best practices and develop tools to improve efficiency, provide thought leadership, and grow digital advertising.

Ad Ops Council Dan Foehner, Facebook

Ad Ops Council Zach Putnam, Disney Interactive Media Group

Ad Technology Council Jonathan Bellack, *Google*

Ad Technology Council Jay Sears, The Rubicon Project

Audio Committee Brian Benedik, *Katz 360*

Audio Committee Mike Agovino, Triton Digital

Audio Committee Doug Sterne, Pandora Media

B2B Committee Robert Felsenthal, Crain Communications

B2B Committee Michael Friedenberg, *IDG*

CFO Council Thomas Etergino, *TheStreet.com*

CFO Council David Geithner, *Time Inc.*

Data Council Matthew Hull, AT&T AdWorks

Data Council Andrew Kraft, Collective

Data Council Dennis Oldroyd, Microsoft Advertising

Digital Video Committee Suzie Reider, *Google* Digital Video Committee Joey Trotz, Turner Broadcasting System

Games Committee Kym Nelson, IGN Entertainment

Games Committee Joy Taylor, Electronic Arts

ITV Committee Jared Iwata, Time Warner Cable

ITV Committee Chris Falkner, NBC Universal Digital Media

Legal Affairs Council Jason Ryning, Microsoft Advertising

Legal Affairs Council Steve Hicks, *Ziff Davis*

Local Committee Jesus Chavez, Univision Interactive Media

Local Committee Greg Hallinan, Verve Mobile

Local Committee Kim Luegers, Pandora Media

Local Committee Brent Hardesty, Tribune

Mobile Advertising Committee Scott Jensen, Viacom Media Networks

Mobile Advertising Committee Sharon Knitter, Cars.com Multicultural Council Borja Perez, NBC Universal Digital Media

Multicultural Council Mary Zerafa, Impremedia Digital

Networks & Exchanges Committee Julia Casale-Amorim, *Casale Media*

Networks & Exchanges Committee David Jacobs, Advertising.com

Lead Generation, Email & Search Committee Lana McGilvray, PulsePoint

Lead Generation, Email & Search Committee Dave Tan, Google

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Research Council Dan Murphy, Univision Interactive Media

Research Council Beth Uyenco, Shatto Microsoft Advertising

Sales Executive Council Sheila Buckley, Vibrant Media

Sales Executive Council Brian Quinn, Triad Retail Media

Social Media Committee Kristen Fergason, *Share This*

Social Media Committee Shane Steele, *Twitter*

Tablet Advertising Committee Alex Linde, The Weather Channel

Tablet Advertising Committee Ulla McGee, *IDG*

2012 Working Groups, Taskforces, and Advisory Boards

WORKING GROUPS, TASKFORCES, AND ADVISORY BOARDS

Working Groups, taskforces, and advisory boards directly address issues facing the industry. They provide solutions, influence, and thought leadership necessary to take on specific challenges from across the advertising ecosystem.

3MS and Viewable: Implementation and Implications Working Group

- Accounts Receivable Working Group
- Ad Load Performance Working Group
- Ad Ops Advisory Board
- Ad Technology Advisory Board

African-American Working Group

Agency Advisory Board

Audio Agency Days Working Group

Audio Tagging Working Group

Code of Conduct Working Group

Compensation Working Group

Consumer Experience Working Group

Consumer Protection Taskforce

Content Marketing Advisory Board

Creative Specs Database Revamp Working Group

Data Attribution Working Group

Data Marketer and Agency Education Working Group

Data Standards, Quality, and Best Practices Working Group

Digital Advertising Workflow Best Practices Working Group

Digital Video and TV Synergies Research Working Group

Digital Video Industry Narratives Working Group

Digital Video Measurement Convergence Working Group

Discrepancies Taskforce

Display Creative Guidelines Working Group

eBusiness (Discrepancies, Automation, etc.) Working Group

eBusiness Digital Advertising Invoice Taskforce

Ecosystem Mapping Working Group

Email Monetization Whitepaper Working Group

Emerging Innovation Taskforce

Future of the Cookie Working Group

Games Industry Video Working Group

Guidelines for Best Practices for Ad Effectiveness Studies Working Group

HTML5 Best Practices Working Group

Impression Exchange Solution (IES) Working Group

Local Buyer's Guide Working Group

Local Search Working Group

Mobile Ad Ops Working Group

Mobile In-App Ad Measurement	
Working Group	

Mobile Research Working Group

Mobile Richmedia Ad Interface Definitions (MRAID) Working Group

Mobile Video Taskforce

Online Media/Sales Kit Working Group

Open RTB and Real Time Exchanges Working Group

Podcasting Working Group

Quality Assurance Guidelines **Steering Committee**

Research Advisory Board

Responsive Design Perspective Paper Working Group

Rising Stars Mobile Ad Ops Working Group

Rising Stars Mobile Agency Working Group

Sales Award Working Group

Site Tagging Best Practices Taskforce

Social Data Best Practices Working Group

Social Media Paid, Owned Earned #POEM Initiative Working Group

Tablet Buyer's Guide Working Group

Ts and Cs Working Group

Video Suite Education and Adoption Working Group

Video Suite Technical **Specifications Working** Group

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The Interactive Advertising Bureau (IAB) is comprised of more than 500 leading media and technology companies who are responsible for selling 86 percent of online advertising in the United States. On behalf of its members, the IAB is dedicated to the growth of the interactive advertising marketplace, of interactive's share of total marketing spend, and of its members' share of total marketing spend. The IAB educates marketers, agencies, media companies, and the wider business community about the value of interactive advertising. Working with its member companies, the IAB evaluates and recommends standards and practices and fields critical research on interactive advertising. Founded in 1996, the IAB is headquartered in New York City with a Public Policy office in Washington, D.C. For more information, please visit www.iab.net.

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