LSEG WORKSPACE INSTALLATION GUIDE

Access to LSEG® data and tools is provided through either of the following separately installed add-ins. These tools provide an additional menu ribbon in certain Microsoft® Office apps, where:

Workspace

This add-in is the core product, which has a comprehensive set of capabilities. This add-in is the recommended add-in for most users.

Workspace Lite

This add-in provides basic capabilities and is typically recommended for macOS and web browser-based environments due to its functional limitations.

This document describes the pre-requisites and installation of the **Workspace** add-in.

Pre-requisites

The following facilities must be installed or configured for tools within the menu ribbon to be made available.

Installing required Microsoft components

To use the Workspace add-in, install the following application:

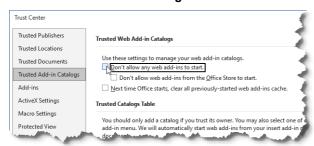
Microsoft Edge WebView2 Runtime

Microsoft 365 Trust Center policy settings

Certain groups under the Workspace add-in ribbons contain web-based capabilities¹. As such, for these capabilities to be made available, the Group and/or Trust Center policies must be set to allow use of Web add-ins, otherwise they do not load.

To enable the use of Web add-ins, do the following:

- 1. Open a Microsoft 365 file (Word, Excel, ...).
- 2. Open the File menu.
- Select Options.
- 4. In the Options dialog, select Trust Center.
- 5. Click the Trust Center Settings... button.
- 6. Select Trusted Add-in Catalogs.



Uncheck the Don't allow any web add-ins to start checkbox.

Installing the Office add-ins

The **Workspace** add-in² is installed automatically when you download and install LSEG Workspace for desktop.

Make sure that your PC hardware and the operating system meet the required levels. For further information, refer to the LSEG Workspace System Requirements.

Additional information

For more detailed information regarding:

- Microsoft 365/Office version requirements, browser compatibility, and tools supported by each add-in, refer to the Workspace Add-Ins - System Requirements.
- Prerequisites, installation, and deployment instructions for the required add-in, refer to:
 - This document for Workspace installation guidance, or
 - the Workspace Add-Ins Workspace Lite Installation Guide.

Known issues

Workspace installations without automatic update

For users installing LSEG Workspace using --machine-autoupdate-no, the Excel add-in will not load correctly on non-virtual machines. This is because the default location of the Office registry key is registered at HKLM.

To correct the registry key location, use the command:

<install path>/RefinitivWorkspace.exe --update-officeregistry=HKCU

For more information, see PCN206237.



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Web-based capabilities include Deals BI, Linking, Hotkeys, Traces, Auto Color, Define Palette, Comp List, Annotations, and Logos.

This add-in only works for Windows users. If you are a Mac user, refer to the Workspace Add-Ins – Workspace Lite Installation Guide.