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NAFDAC QUALITY POLICY

NAFDAC is fully committed to ensuring that food, drugs, cosmetics, medical devices, detergents, packaged water and chemicals, otherwise known as “regulated products” are wholesome, safe and of consistent quality to the satisfaction of the stakeholders.

This will be achieved through the use of processes and procedures, which guarantee an effective quality management system that conforms to the requirements of ISO 9001:2015 Standard and other applicable requirements.

To ensure commitment, Management shall provide necessary resources, while employees are obliged to carry out their duties and responsibilities in accordance with agreed procedures.

NAFDAC operates a quality management system that provides a procedural framework to effectively monitor and evaluate processes to ensure continual improvement of services.

The Director General (NAFDAC) is responsible for the full implementation of this quality policy while all members of staff are responsible for its routine implementation for effectiveness and realization of stakeholders’ satisfaction.

NAFDAC Management is therefore committed to the following;

- Consistently providing and delivering services of high quality standards to the satisfaction of our stakeholders at all times.
- Developing and training our employees in order that everyone in the organization is able to contribute to the attainment of NAFDAC quality objectives.
- Using processes and procedures which guarantee product quality that conforms to acceptable national and international standards.
- Creating and maintaining a safe working environment for our workforce.
- Developing and deploying Business Continuity Plan to guarantee minimal disruption of Agency’s operations during emergencies.
- Ensuring that the policy is adequately communicated to all NAFDAC staff and our numerous stakeholders to ensure adherence.

DIRECTOR GENERAL, NAFDAC
PROF. MOJISOLA CHRISTIANAHADYEYE

APPROVED