SMMT DRIVING THE MOTOR INDUSTRY

SMMT MOTOR INDUSTRY FACTS 2023

WHAT IS SMMT?

The Society of Motor Manufacturers and Traders (SMMT) is one of the largest and most influential trade associations in the UK. Its resources, reputation and unrivalled automotive data place it at the heart of the UK automotive industry. It undertakes a variety of activities to support and represent the interests of the industry and has a long history of achievement.

Working closely with member companies, SMMT acts as the voice of the UK motor industry, supporting and promoting its interests, at home and abroad, to government, stakeholders and the media.

SMMT represents more than 800 automotive companies in the UK, providing them with a forum to voice their views on issues affecting the automotive sector, helping to guide strategies and build positive relationships with government and regulatory authorities

To find out how to join SMMT and for more information, visit **www.smmt.co.uk/memberservices** or email **membership@smmt.co.uk**

Keep up to date with the latest news, comment and insight from SMMT, covering all key UK automotive industry issues, developments and trends, including market and manufacturing performance across every sector.
media.smmt.co.uk

CONTENTS

UK AUTOMOTIVE AT A GLANCE	**4-5**
UK AUTOMOTIVE INDUSTRY	**6**
UK automotive employment	6
UK automotive: background	7
MANUFACTURING	**8**
UK automotive manufacturing	8
UK automotive production by fuel type	9
UK car manufacturing	10
UK car exports	11
Global automotive manufacturing	12
Map: UK automotive manufacturing sites	13-15
Commercial vehicle manufacturing	16
Engine manufacturing	17
UK investment in electrified vehicle production and R&D since 2011	18
FIVE CRUCIAL UK Automotive asks	19
UK AUTOMOTIVE SUPPLY CHAIN	**20**
UK automotive supply chain	20
UK electric vehicle supply chain	21
UK AUTOMOTIVE AFTERMARKET	**22**
UK AUTOMOTIVE: £77 BILLION TRADE HUB	**23**
REGISTRATIONS	**24-32**
New car registrations	24
Registrations of AFVs	25
Plug-in cars to slow/fast public charger ratio	26
Registrations by colour	27
Registrations by sales type	28
Registrations by segment	29-31
Commercial vehicle registrations	32
VEHICLES ON THE ROAD	**33-36**
ENVIRONMENT – CO_2	**37**
CONNECTED CARS	**38-39**
SMMT GROUP	**40**

UK AUTOMOTIVE AT A GLANCE

7 Major premium and sports car manufacturers

9 Design centres

8 Bus and coach manufacturers

60+ Specialist car manufacturers

2,500+ Suppliers

4 Commercial vehicle manufacturers

10 Engine manufacturers

4 Mainstream car manufacturers

22 R&D centres

£67 billion
UK automotive turnover in 2021

1,614,063
New cars registered in 2022

130+
Countries importing UK-built vehicles

606,838
Cars exported in 2022

780,000
People employed across UK Auto

40.7 million
Vehicles on UK roads

775,014
Cars built in 2022

101,600
Commercial vehicles built in 2022

1,512,015
Engines built in the UK 2022

UK AUTOMOTIVE EMPLOYMENT

780,000
people employed across UK Automotive

182,000
people directly employed in manufacturing

1 in 14
people employed in UK manufacturing works in Automotive, with annual salaries typically 14% higher than the UK average

40,000
new jobs forecast to be created in automotive sector by 2030
(Public First)

41,000
people employed in UK motorsport – 25,000 are engineers
(Motorsport Industry Association)

UK AUTOMOTIVE: BACKGROUND

In 2021 the UK automotive manufacturing industry...

Turned over
£67 billion

Invested
£2.1 billion
net capital

Exported products worth
£32 billion,
accounting for
10% of the UK's total export goods

Invested
£3 billion
in R&D

Added
£14.1 billion in value to the UK economy

UK AUTOMOTIVE MANUFACTURING

Top fives in production – 2022

Cars by brand

Make	Volume
Nissan	238,329
Jaguar Land Rover	202,788
MINI	186,222
Toyota*	105,590
Bentley	15,639

* includes Suzuki

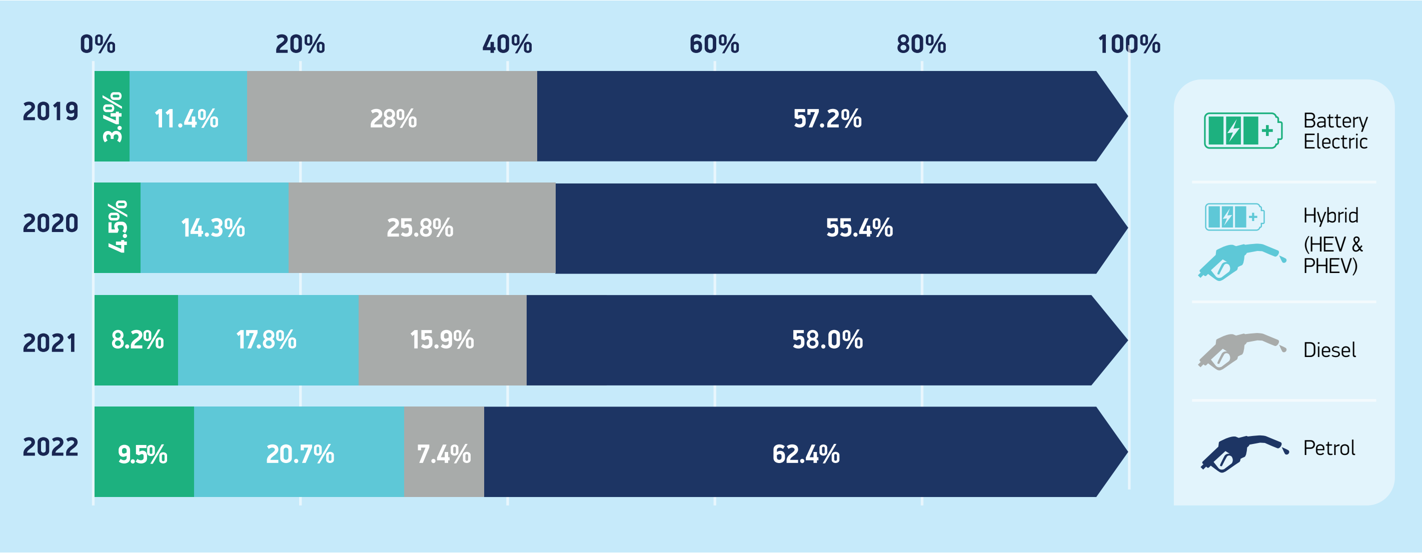
Cars by model

Model	Volume (production)
MINI	159,795
Nissan Qashqai	157,620
Toyota Corolla	101,458
Nissan Juke	49,802
Range Rover	42,885

Commercial vehicles by brand

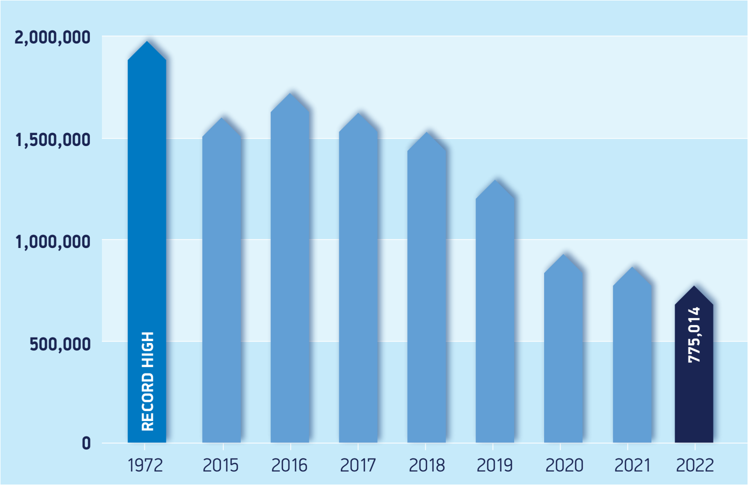
Make	Volume
STELLANTIS (Vauxhall, Opel, Peugeot, Citroën)	77,458
Leyland Trucks	19,512
LEVC	1,780 (2,034 incl. taxis)
Dennis Eagle	995
Alexander Dennis	860

UK AUTOMOTIVE PRODUCTION BY FUEL TYPE, 2019-2022



UK CAR MANUFACTURING

UK car manufacturing 2015 to 2022



775,014

cars built in the UK in 2022

UK car manufacturing – 2021 to 2022

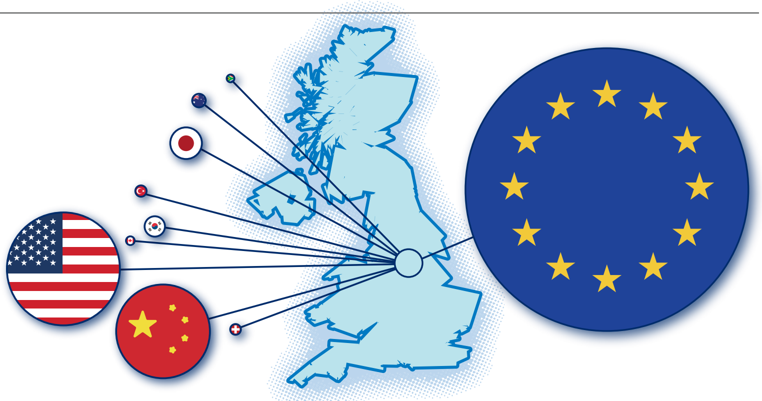
	2021	2022	% Change
Total	859,575	775,014	-9.8%
Home	153,749	168,176	9.4%
Export	705,826	606,838	-14.0%
% Export	82.1%	78.3%	

UK CAR EXPORTS

606,838
cars manufactured for export in 2022

8 out of 10
cars made in the UK are exported

The UK exports to more than
130+
markets worldwide



TOP EXPORT DESTINATIONS FOR UK CARS

Worldwide					
EU27	349,424	57.6%	Australia	11,347	1.9%
U.S.A.	80,967	13.3%	Turkey	8,446	1.4%
China	52,612	8.7%	Canada	8,144	1.3%
Japan	17,796	2.9%	Switzerland	5,651	0.9%
South Korea	11,953	2.0%	South Africa	4,145	0.7%

GLOBAL AUTOMOTIVE MANUFACTURING

Top 18 global automotive manufacturers in 2022

Rank	Country	Cars	Commercial vehicles	Total	% change
1	China	23,836,083	3,184,532	27,020,615	3%
2	USA	1,751,736	8,308,603	10,060,339	10%
3	Japan	6,566,356	1,269,163	7,835,519	0%
4	India	4,439,039	1,017,818	5,456,857	24%
5	South Korea	3,438,355	318,694	3,757,049	9%
6	Germany	3,480,357	197,463	3,677,820	11%
7	Mexico	658,001	2,851,071	3,509,072	10%
8	Brazil	1,824,833	544,936	2,369,769	5%
9	Spain	1,785,432	434,030	2,219,462	6%
10	Thailand	594,057	1,289,458	1,883,515	12%
11	Indonesia	1,214,250	255,896	1,470,146	31%
12	France	1,010,466	372,707	1,383,173	2%
13	Turkey	810,889	541,759	1,352,648	6%
14	Canada	289,371	939,364	1,228,735	10%
15	Czech Republic	1,217,787	6,669	1,224,456	10%
16	Slovakia	1,000,000	0	1,000,000	-3%
17	**UK**	**775,014**	**101,600**	**876,614**	**-6%**
18	Italy	473,194	323,200	796,394	0%

Up to date info from OICA: www.oica.net/category/production-statistics/2022-statistics/

Top 10 European automotive manufacturers in 2022

Rank	Country	Cars	Commercial Vehicles	Total	% change
1	Germany	3,480,357	197,463	3,677,820	11%
2	Spain	1,785,432	434,030	2,219,462	6%
3	France	1,010,466	372,707	1,383,173	2%
4	Czech Republic	1,217,787	6,669	1,224,456	10%
5	Slovakia	1,000,000	0	1,000,000	-3%
6	**UK**	**775,014**	**101,600**	**876,614**	**-6%**
7	Italy	473,194	323,200	796,394	0%
8	Romania	509,465	0	509,465	21%
9	Poland	255,100	228,740	483,840	10%
10	Hungary	441,729	0	441,729	6%

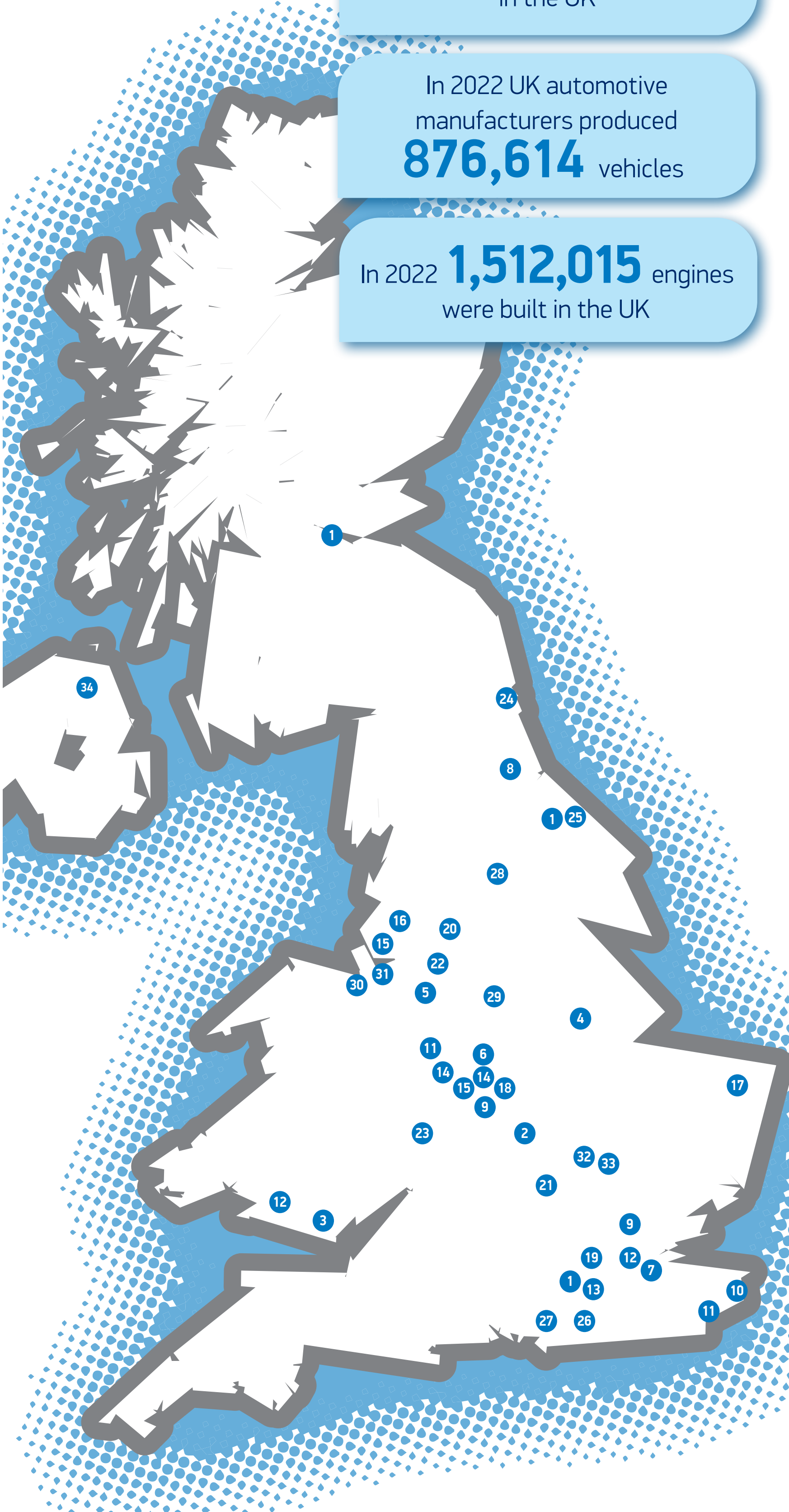
Key UK manufacturing sites

Key	Manufacturer	Location	Sector	Model
1	Alexander Dennis	Falkirk, Guildford and Scarborough	Bus and coach	Enviro bus range
2	Aston Martin	Gaydon	Car	DBS Superleggera, DB11, Rapide S, Valkyrie, Vantage
3	Aston Martin	St Athans	Car	DBX
4	Autocraft	Grantham	Engine	Engine range
5	Bentley	Crewe	Car and engine	Bentayga, Continental GT, Flying Spur
6	BMW	Hams Hall	Engine	Engine range
7	Caterham	Dartford	Car	Seven
8	Cummins	Darlington	Engine	Engine range
9	Dennis Eagle	Warwick	CV	Truck range
10	Euromotive	Dover	Bus and Coach	Minibus range
11	Euromotive	Hythe	Bus and Coach	Minibus range
12	Ford	Bridgend and Dagenham	Engine	Engine range
13	Gordon Murray Automotive	Guildford	Car	T.33, T.50
14	Jaguar Land Rover	Castle Bromwich and Wolverhampton	Car, engine and battery	Engine range Jaguar: F-Pace, F-Type, XE, XF
15	Jaguar Land Rover	Solihull and Halewood	Car	Jaguar: F-Type Land Rover: Discovery Sport, Evoque, Range Rover, Range Rover Sport, Velar
16	Leyland Trucks	Leyland	CV	DAF CF, LF and XF truck range
17	Lotus	Norwich	Car	Emira, Evija
18	LEVC	Coventry	CV	TX Taxi, VN5
19	McLaren Automotive	Woking	Car	GT, 765, 720 and Artura
20	Mellor	Rochdale	Bus and coach	Accessible coach range
21	MINI	Oxford	Car	MINI 3-Door Hatch, MINI 5-Door Hatch, MINI Clubman, MINI Electric
22	Minibus Options	Whaley Bridge	Bus and coach	Minibus range
23	Morgan	Malvern	Car	Plus Four, Plus Six, Super 3
24	Nissan	Sunderland	Car, engine and battery	Juke, LEAF and Qashqai
25	Plaxton	Scarborough	Bus and coach	Cheetah, Elite, Leopard, Panorama and Panther coach bodies and Enviro bus range
26	Ricardo	Shoreham-by-Sea	Engine	Engine range
27	Rolls-Royce	Goodwood	Car	Cullinan, Dawn, Ghost, Phantom and Wraith
28	Switch Mobility	Leeds	Bus and coach	Metrocity, Solo, Tempo and Versa bus range
29	Toyota	Burnaston	Car and engine	Corolla, Suzuki Swace
30	Toyota	Deeside	Engine	Engine range
31	Vauxhall	Ellesmere Port	CV	Vauxhall Combo-e, Peugeot e-Partner and Citroen e-Berlingo
32	Vauxhall	Luton	CV	Vivaro, Peugeot Expert and Citroen Dispatch vans
33	Warnerbus	Dunstable	Bus and coach	Minibus range
34	Wrightbus	Ballymena (NI)	Bus and coach	Bus range

There are more than **2,500+** automotive component providers in the UK

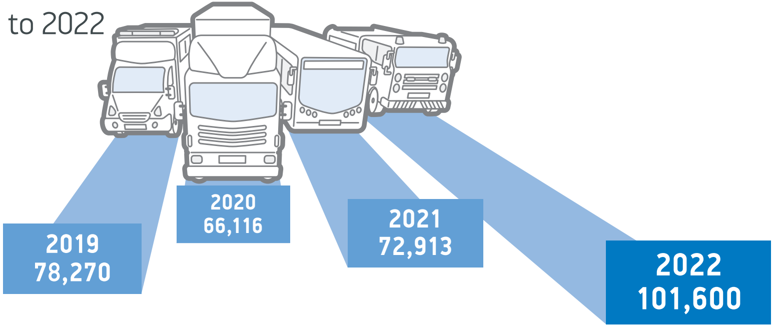
In 2022 UK automotive manufacturers produced **876,614** vehicles

In 2022 **1,512,015** engines were built in the UK



COMMERCIAL VEHICLE MANUFACTURING

UK commercial vehicle manufacturing volumes: 2019 to 2022



UK commercial vehicle manufacturing – 2021 vs 2022

	2021	2022	% Change
Total	72,913	101,600	39.3%
Home	35,455	40,409	14.0%
Export	37,458	61,191	63.4%
% export	51.4%	60.2%	

Proportion of British-built CVs exported to global markets

60.2%

in 2022

92.8%

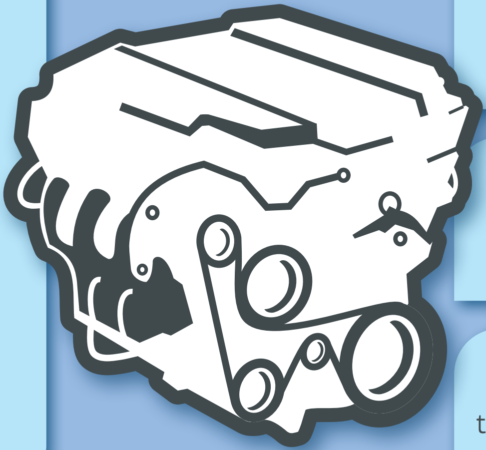
of CVs produced for export were sent to the EU

UK ENGINE PRODUCTION

UK engine manufacturing **down -7.9%** in 2022

Total units

1,512,015



8,000
jobs in UK light vehicle engine production

3,500
jobs reliant on UK diesel engine production

£8.5 billion
turnover value in light vehicle engine production

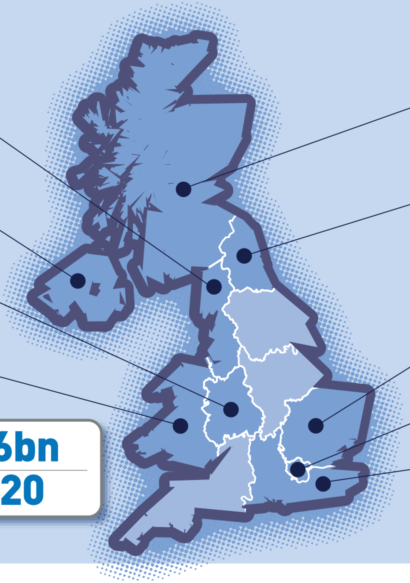
UK INVESTMENT IN ELECTRIFIED VEHICLE PRODUCTION AND R&D SINCE 2011

North West
£3.44bn
Bentley, Ford, Stellantis, Jaguar Land Rover

Northern Ireland
£5.5m
Wrightbus

West Midlands
£4.74bn
Polestar, Jaguar Land Rover, LEVC, Ola, REE

Wales
£50m
Aston Martin, Toyota



Scotland
£62m
Alexander Dennis

North East
£1.45bn
Nissan, Envision

East
£186m
HVS Trucks, Johnson Mathey, Lotus

London
£46m
Tevva

South East
£1.0bn
McLaren, BMW MINI, Tevva

Total investment: £11.6bn
Total jobs: 14,320

Publically announced investments

FIVE CRUCIAL UK AUTOMOTIVE ASKS

New roadmap, ‘From Full Throttle to Full Charge’, sets out measures on energy, skills and funding to drive large-scale investment and support competitiveness.

SUPPORT BUSINESSES FACING HIGH ENERGY COSTS

DELIVER A GLOBALLY COMPETITIVE BUSINESS ENVIRONMENT

CREATE A GLOBALLY COMPETITIVE INVESTMENT ENVIRONMENT

FULL IMPLEMENTATION OF THE EU-UK TCA AND PRIORITISE UK AUTOMOTIVE IN TRADE POLICY

FOCUS ON CURRENT AND FUTURE SKILLS

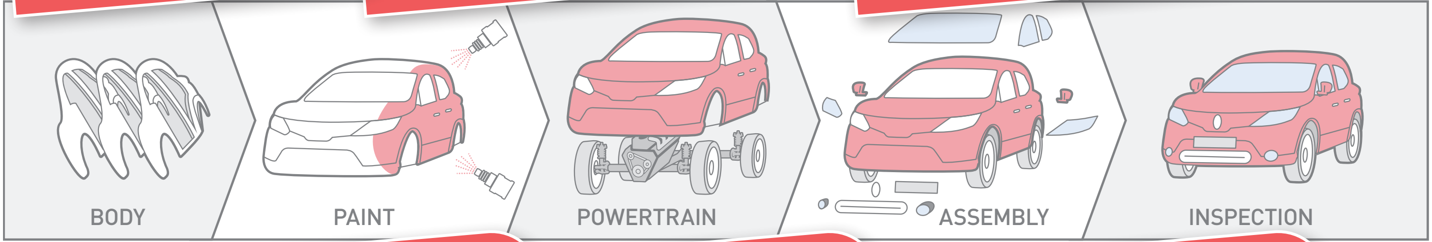
smmt.co.uk/reports/full-charge

UK AUTOMOTIVE SUPPLY CHAIN

79,000 people employed in the UK supply chain

£15.5bn revenue of UK suppliers

£4.2bn added value generated by suppliers each year



5,000 in the wider supply chain (steel, paint)

2,500+ automotive suppliers in the UK

17 of the world's biggest automotive suppliers have a UK base

UK ELECTRIC VEHICLE SUPPLY CHAIN

The UK produces almost every component required to manufacture zero emission vehicles in some capacity

BATTERY SYSTEMS
- Battery components
- Battery development
- Battery pack assembly
- Battery testing
- Cell components
- Cells
- Raw materials
- Refurb, re-use and recycling

ELECTRIFIED POWERTRAIN
- Electric drive unit
- E-motor components
- Full powertrain
- Hybrid transmissions
- Powertrain design and development
- Testing

HYDROGEN
- Fuel cell components
- Fuel cells
- Hydrogen storage

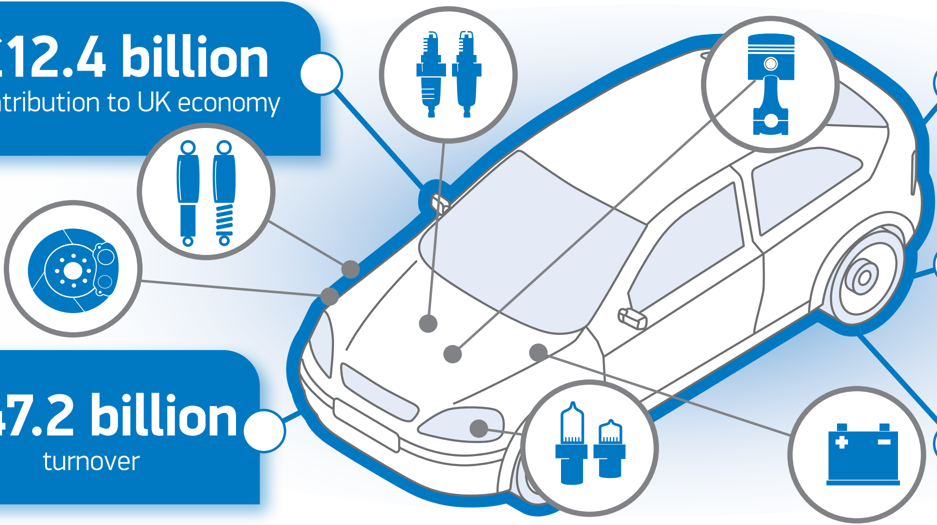
POWER ELECTRONICS
- Component design
- Control electronic & software
- Inverters
- Power electronics assembly
- Semiconductors
- Wiring Harnesses

www.smmt.co.uk/reports/race-to-zero-powering-up-britains-ev-supply-chain/

THE IMPORTANCE OF THE AFTERMARKET TO THE UK ECONOMY

£12.4 billion
contribution to UK economy

£47.2 billion
turnover



55,000
businesses

25,000+
MOT, service and repair sites

330,000
jobs supported in UK aftermarket

Data from 2020

UK AUTOMOTIVE: £77 BILLION TRADE HUB

UK VEHICLES ARE THE **SINGLE MOST VALUED** TRADE GOOD

SECTOR GENERATES TRADE WORTH MORE THAN

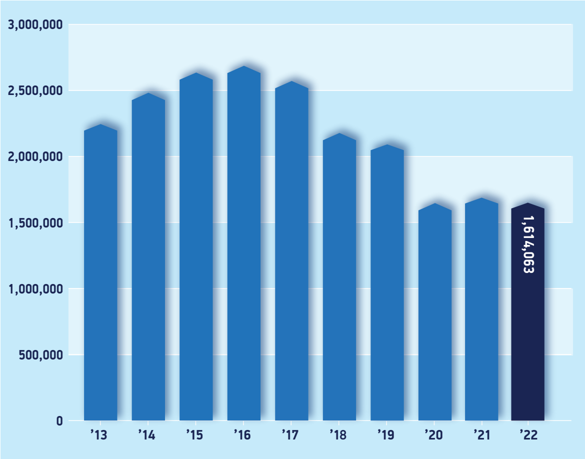
£77 BILLION

£32 BILLION
Exported in 2021

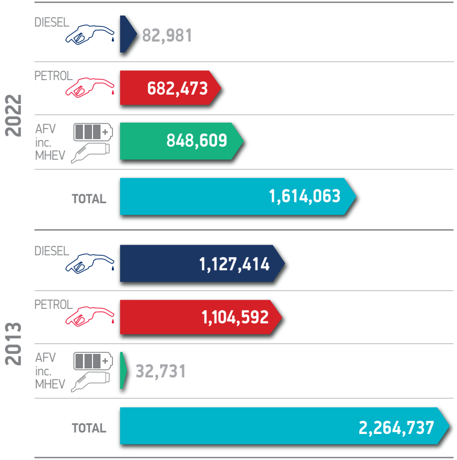
£45 BILLION
Imported in 2021

NEW CAR REGISTRATIONS

Annual new car registrations – 2013 to 2022



New car registrations by fuel type – 2013 to 2022

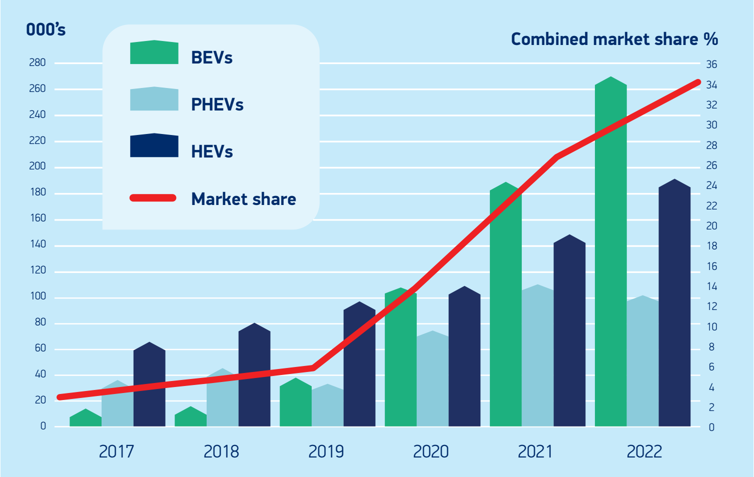


Top 10 UK sellers in 2022

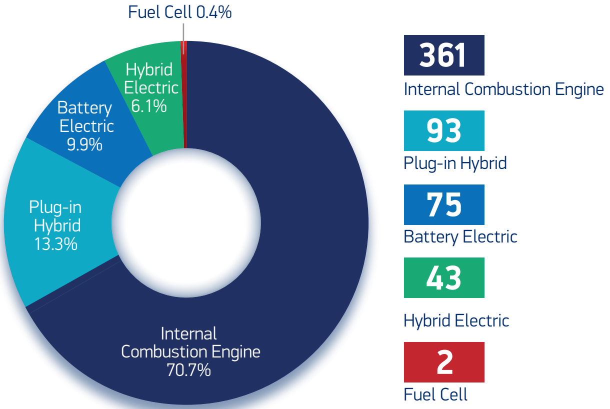
	Model	Volume
1	**Nissan Qashqai**	42,704
2	**Vauxhall Corsa**	35,910
3	**Tesla Model Y**	35,551
4	**Ford Puma**	35,088
5	**MINI**	32,387
6	**Kia Sportage**	29,655
7	**Hyundai Tucson**	27,839
8	**Volkswagen Golf**	26,558
9	**Ford Kuga**	26,549
10	**Ford Fiesta**	25,070

REGISTRATIONS OF ALTERNATIVELY FUELLED VEHICLES

New battery electric, plug-in hybrid and hybrid electric vehicle registrations

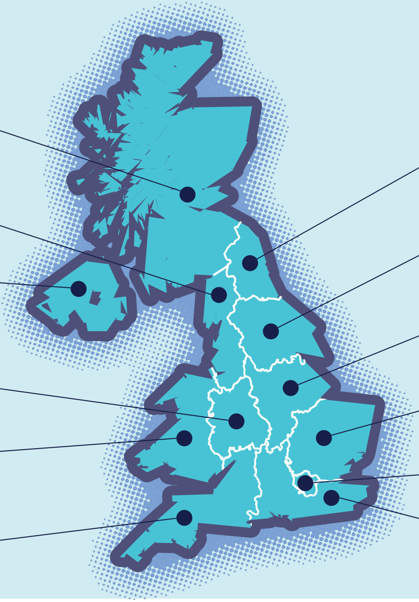


Available models 2022



Source: SMMT data

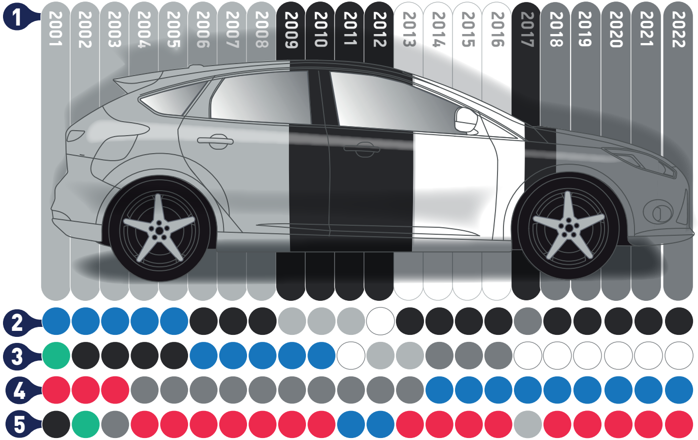
PLUG-IN CARS TO SLOW/FAST PUBLIC CHARGER RATIO



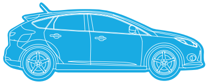
	2019	2020	2021
Scotland	8:1	17:1	**21:1**
North West	10:1	49:1	**67:1**
Northern Ireland	10:1	17:1	**28:1**
West Midlands	43:1	35:1	**40:1**
Wales	8:1	12:1	**15:1**
South West	22:1	44:1	**66:1**
North East	6:1	10:1	**17:1**
Yorkshire & The Humber	24:1	43:1	**58:1**
East Midlands	15:1	24:1	**27:1**
East of England	33:1	49:1	**48:1**
London	5:1	10:1	**9:1**
South East	25:1	44:1	**63:1**

CHANGING CONSUMER TASTES

Changing tastes in car colour: Top five, 2001-2022

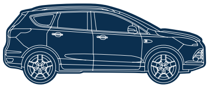


Shift in market segment – 2013 vs 2022



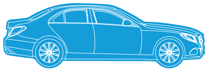
LOWER MEDIUM **-24.1%**

2013 **589,001** / 2022 **446,996**



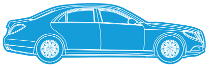
DUAL PURPOSE **+75.5%**

2013 **248,003** / 2022 **435,182**



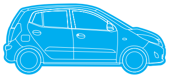
EXECUTIVE **-77.7%**

2013 **119,745** / 2022 **26,608**



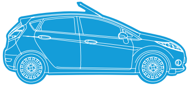
LUXURY SALOON **-56.5%**

2013 **8,346** / 2022 **3,635**



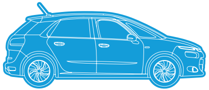
MINI **-83.2%**

2013 **80,377** / 2022 **13,523**



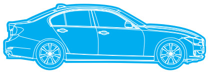
SUPER MINI **-39.6%**

2013 **812,491** / 2022 **490,876**



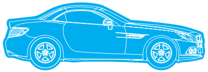
MULTI PURPOSE **-28.7%**

2013 **150,766** / 2022 **61,872**



UPPER MEDIUM **-46.1%**

2013 **208,462** / 2022 **112,314**

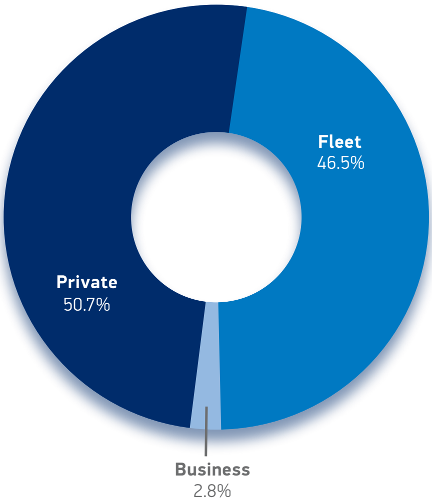


SPECIALIST SPORTS **-51.5%**

2013 **47,544** / 2022 **23,057**

REGISTRATIONS BY SALES TYPE

2022 registrations by sales type



Top five new car registrations in 2022 by sales type

Private

Model	Volume
MINI	23,962
Ford Puma	23,121
Vauxhall Corsa	19,113
Ford Fiesta	19,108
Toyota Yaris	18,040

Fleet

Model	Volume
Nissan Qashqai	27,587
Tesla Model Y	19,831
Vauxhall Corsa	16,702
Kia Sportage	16,631
Volkswagen Golf	16,030

Business

Model	Volume
Tesla Model Y	6,597
Tesla Model 3	3,205
Fiat 500	2,526
Porsche Taycan	1,740
MG 5	1,628

Business
If the vehicle is being registered by a company that operates up to 24 vehicles, it is designated a business sale. This includes dealer demonstrators.

Fleet
If the vehicle is being registered by a company that operates a fleet of 25 or more vehicles, it is designated a fleet sale. This includes dealer demonstrators and Motability-leased vehicles.

Private
If the vehicle is being registered primarily for the personal use of a private individual, it is designated a private sale.

REGISTRATIONS BY SEGMENT

Top five cars registered by segment

Model	Volume	Segment share
Hyundai i10	8,834	65.3%
Volkswagen up!	3,433	25.4%
Smart EQ forfour	647	4.8%
Smart EQ fourtwo coupé	541	4.0%
Smart EQ fourtwo cabrio	68	0.5%

Segment total: 13,523

Model	Volume	Segment share
Vauxhall Corsa	35,910	7.3%
Ford Puma	35,088	7.1%
MINI	32,387	6.6%
Ford Fiesta	25,070	5.1%
Toyota Yaris	23,636	4.8%

Segment total: 490,874

Model	Volume	Segment share
Nissan Qashqai	42,704	9.55%
Volkswagen Golf	26,558	5.94%
Kia Niro	24,216	5.42%
Vauxhall Mokka	22,176	4.96%
Audi A3	20,791	4.65%

Segment total: 446,996

REGISTRATIONS BY SEGMENT

Top five cars registered by segment

Model	Volume	Segment share
Tesla Model 3	19,071	17.0%
BMW 3 Series	14,491	12.9%
BMW 4 Series	9,070	8.1%
Audi A4	7,377	6.6%
Polestar 2	7,345	6.5%

Segment total: 112,314

Model	Volume	Segment share
BMW 5 Series	7,680	28.9%
Mercedes C-Class	5,180	19.5%
Audi A6	4,815	18.1%
Mercedes E-Class	3,652	13.7%
Volvo V90	1,204	4.5%

Segment total: 26,608

Model	Volume	Segment share
Mercedes EQS	746	20.5%
BMW 7 Series	670	18.4%
Mercedes S-Class	633	17.4%
Bentley Continental	601	16.5%
Audi A8	298	8.2%

Segment total: 3,635

REGISTRATIONS BY SEGMENT

Top five cars registered by segment

Model	Volume	Segment share
Porsche Taycan	5,072	22.0%
Porsche 911	3,103	13.5%
Audi TT	2,672	11.6%
Audi E-Tron GT	1,601	6.9%
BMW 8 Series	1,365	5.9%

Segment total: 23,057

Model	Volume	Segment share
Kia Sportage	29,655	6.8%
Hyundai Tucson	27,839	6.4%
Ford Kuga	26,549	6.1%
MG ZS	18,388	4.2%
Volvo XC40	17,067	3.9%

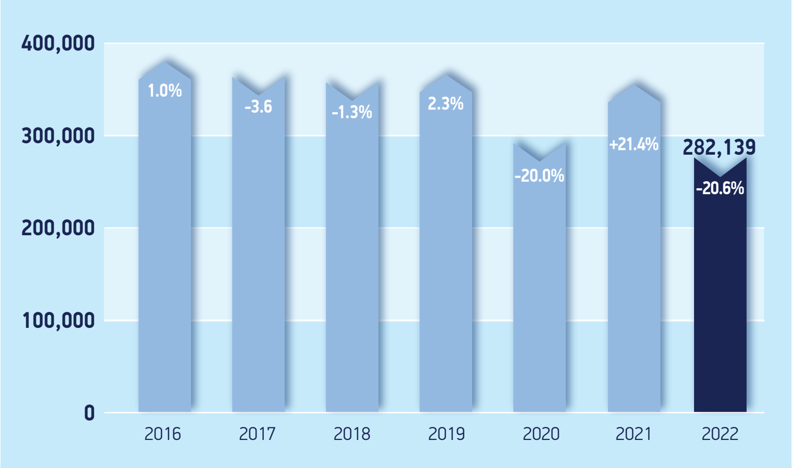
Segment total: 435,182

Model	Volume	Segment share
Tesla Model Y	35,551	57.46%
Ford Tourneo Custom	4,037	6.52%
Dacia Jogger	2,832	4.58%
Ford Tourneo Connect	1,987	3.21%
Peugeot Rifter	1,617	2.61%

Segment total: 61,872

COMMERCIAL VEHICLE REGISTRATIONS

Van registrations – 2016 to 2022

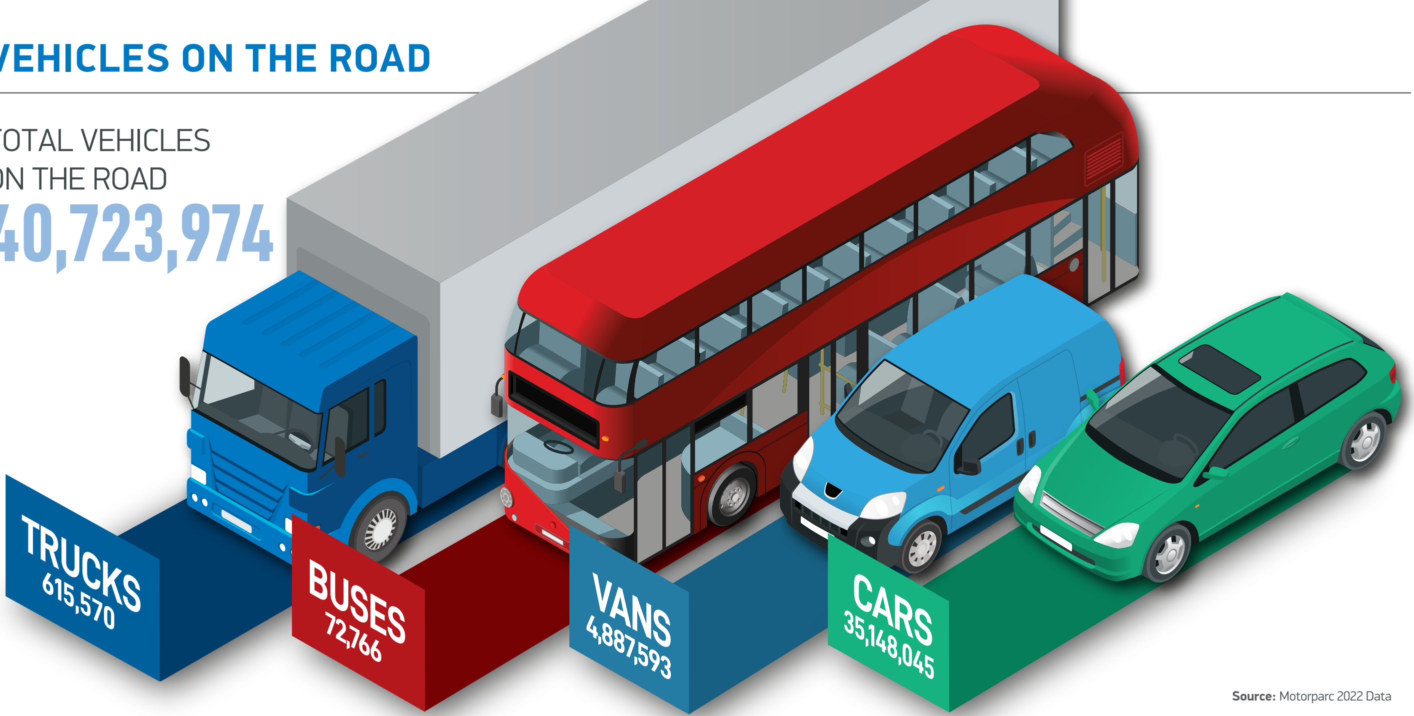


2022 HGV, bus and coach registrations

	Rigids	Artics	Bus and coach
2022	21,302	19,414	2,010
Change on 2021	0.3%	21.9%	-1.6%

VEHICLES ON THE ROAD

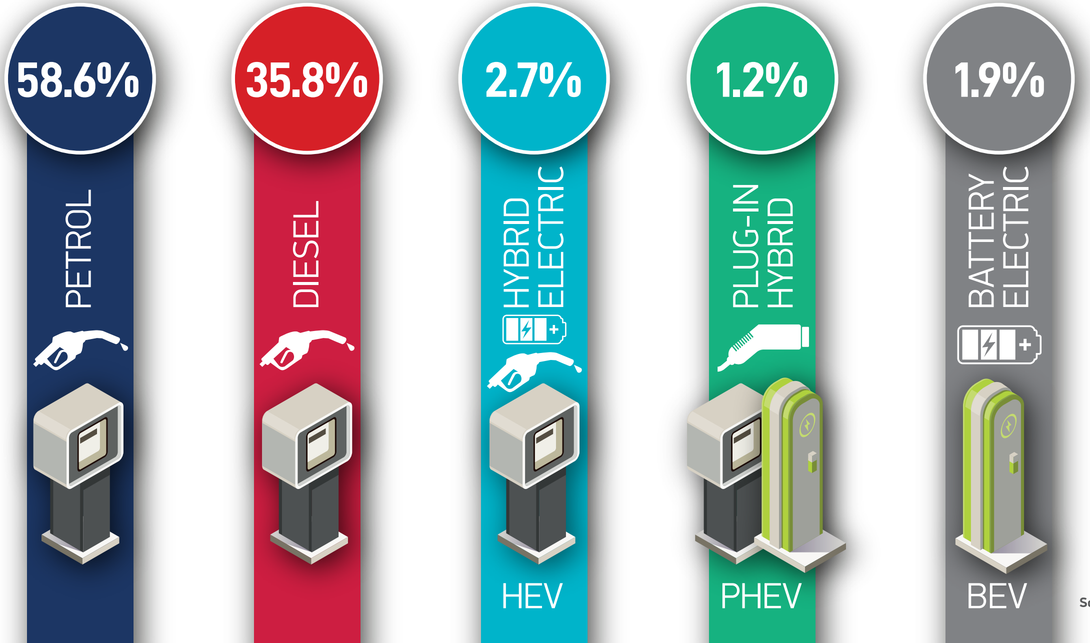
TOTAL VEHICLES
ON THE ROAD
40,723,974



Source: Motorparc 2022 Data

VEHICLES ON THE ROAD

WHAT'S POWERING OUR CARS?



Source: Motorparc 2022 Data

VEHICLES ON THE ROAD

The LCV's contribution to the UK economy

3.4m

people use or depend on vans for their work

Vans support **10%** of the UK's workforce, delivering a combined wage bill of **£56 billion,** or **11%** of UK GDP

Source: SMMT & BearingPoint

VEHICLES ON THE ROAD

The LCV's role in industry

60%

of LCV parc is driven by:

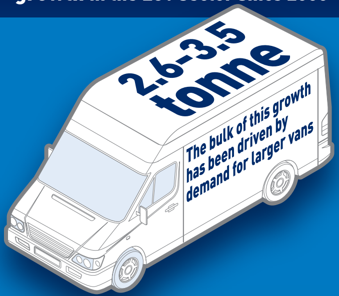
construction; wholesale, retail and repair of motor vehicles; manufacturing; and transport and storage

Construction is the biggest single user of LCVs

LCV sector growth

59%

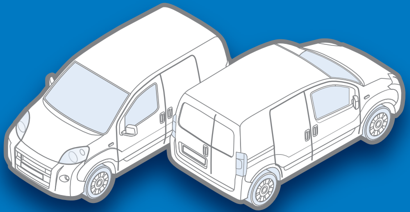
growth in the LCV sector since 2000



The second (and third) life of the LCV

900,000

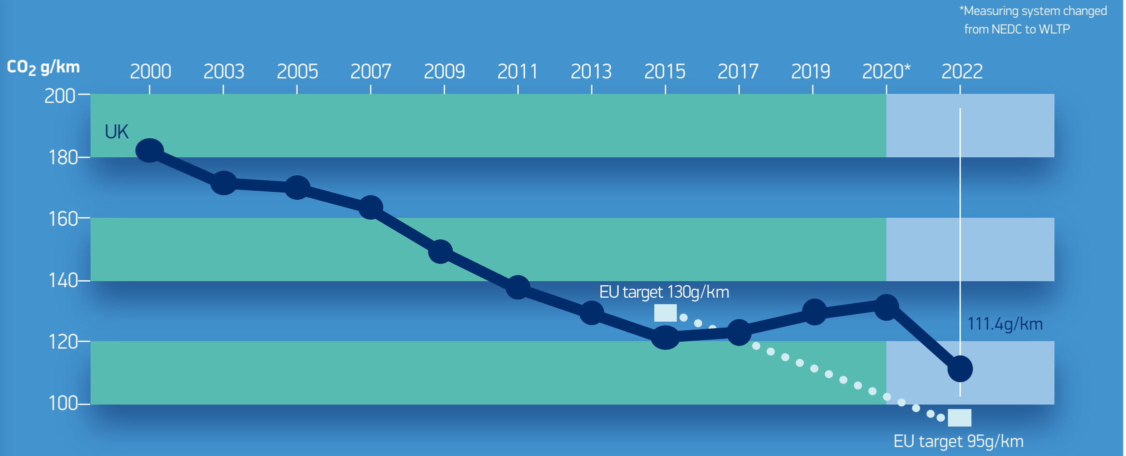
used vans change hands each year



Source: SMMT & BearingPoint

ENVIRONMENT – CO_2

AVERAGE CO_2 EMISSIONS FOR NEWLY REGISTERED CARS FELL **-6.9%** IN 2022



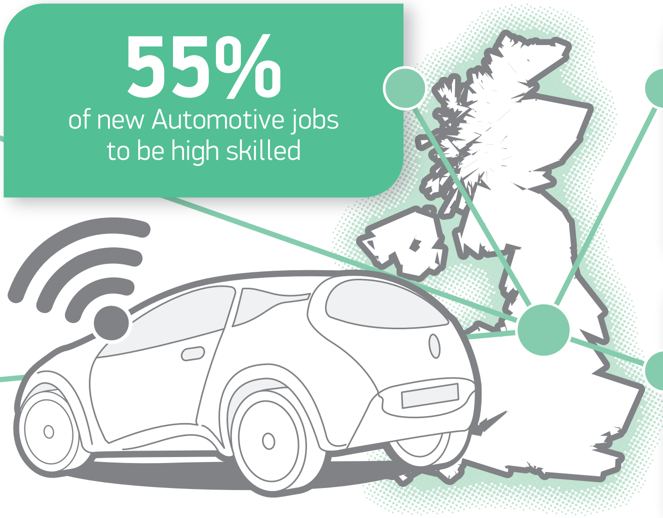
Source: SMMT 2022

CONNECTED AND AUTOMATED VEHICLES

Potential overall impact of CAVs on the UK economy by 2030

+£62 billion
economic growth

55%
of new Automotive jobs to be high skilled



+420,000
New jobs

3,900
lives saved

47,000
serious accidents prevented
(2019-30)

+20,000
new jobs in Automotive

Source: SMMT and Frost & Sullivan report, 2019: Connected and Autonomous Vehicles: The Global Race to Market

CONNECTED AND AUTOMATED VEHICLES

8 IN 10
new cars available with driver assistance systems

Distance Indication helps drivers keep a safe following distance from the vehicle ahead.

70.7%
of new cars are available with Advanced Emergency Braking System technology

Advanced Emergency Braking System reacts quickly to apply the brakes in the event of a collision.

55.5%
of new cars are available with Adaptive Cruise Control

Adaptive Cruise Control automatically adjusts speed to maintain a safe distance from vehicles ahead.

83.6%
of new cars offered with a self-activating safety system

Auto High Beam detects headlights and tail lights of other vehicles and automatically switches to high or low beams.

1.9 million
buyers a year able to benefit from collision avoidance technology

Forward Collision Warning warns drivers of an imminent frontal collision.

54.2%
of new cars are available with Overtaking Sensors

Blind Spot Information System helps detect vehicles in driver's blind spot when changing lane.

Source: Latest autonomous technology vehicle content analysis conducted by JATO Dynamics

SMMT Industry Forum

Industry Forum, a training and business consultancy, initially formed in 1996 as a unique collaboration between leading vehicle manufacturers, SMMT and government to improve the performance and competitiveness of the UK's automotive supply chain. Continued measurable success has led to sustained growth into many other sectors including aerospace, construction, domestic appliances, electronics and food. Industry Forum now provides support to blue chip organisations in more than 30 countries across five continents.

www.industryforum.co.uk

The Motor Ombudsman

The Motor Ombudsman is the automotive dispute resolution body. Fully-impartial, it is the first Ombudsman to be focused solely on the automotive sector. It self-regulates the UK's motor industry, drives up standards and gives consumers added protection through its comprehensive Chartered Trading Standards Institute (CTSI)-approved Motor Industry Codes of Practice.

www.themotorombudsman.org

THE SOCIETY OF MOTOR MANUFACTURERS AND TRADERS LIMITED
71 Great Peter Street, London, SW1P 2BN
Tel: +44 (0)20 7235 7000
E-mail: communications@smmt.co.uk
:@SMMT :SMMT

www.smmt.co.uk

SMMT
DRIVING THE
MOTOR INDUSTRY

APRIL 2023